2018 Joint Meeting Attendee Survey Summary

The Joint Meeting seeks to provide a forum at which manufacturers, quality, safety and efficacy experts, procurement agencies, and international donors working in public health, can come together to discuss issues around production and supply of quality in vitro diagnostics, essential medicines, vaccines, vector control and reproductive health products needed for vulnerable populations. This survey was conducted to measure attendee reactions to the programme and provide a basis upon which to improve future meetings.

Best Parts of 2018 Joint Meeting:
- 1:1 Meetings Between UN Agencies and Manufacturers (the average satisfaction rating score for a 1:1 meeting was 4.3 / 5.0)
- Procurement Sessions / WHO PQ Sessions
- Plenary Sessions (Day 1) / Networking

Suggestions To Improve Future Meetings:
- Increase participation of NMRAs in the meeting
- Increase time available for 1:1 meetings
- Reduce number of sessions conducted in parallel (e.g., several product stream tracks are relevant; cannot attend all sessions of interest; will miss important information, etc.)
- Improve the food service (e.g., better quality, availability and variety; sufficient quantities; vegetarian selections, etc.)

"As this is my first time [at the meeting], the plenary sessions…provided a lot of context to the ‘why’, the ‘who’, the ‘what’ and the ‘how’ of the PQ” -- Attending NGO

"[The best part of the meeting:]…networking and prequalification update through 1:1 meeting with the WHO PQT.” – Attending Manufacturer

Overall, how satisfied were you with the 2018 Joint Meeting?

Findings are based upon 218 responses returned from a survey of attendees of the 2018 Joint Meeting. The survey was designed and conducted by an independent research consulting company.
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**Overall, how would you rate the 2018 Joint Meeting based upon what you expected?**

- Much better than expected: 27%
- Somewhat better than expected: 36%
- About what was expected: 21%
- Somewhat worse than expected: 2%
- Much worse than expected: 3%

Total Responses: 218

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**Meeting Objectives for Manufacturers**

- Update Knowledge (policies, procedures): 56%
- Not Specified: 16%
- Industry / Market Forecasts: 8%
- Networking: 8%
- Other Meetings / Objectives: 8%
- Meet 1:1 with Agencies: 15%
- Base: 174 attendees from 131 manufacturer attendees. Multiple objectives are permitted.

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**Overall, how useful was the information presented at the 2018 Joint Meeting?**

- Extremely useful: 22%
- Quite useful: 39%
- Moderately useful: 12%
- Slightly useful: 2%
- Not at all useful: 9%

Total Responses: 218

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**To what extent did the 2018 Joint Meeting meet your objectives?**

- Met ALL: 5%
- Met most: 13%
- Met about half: 15%
- Met some: 8%
- Met NONE: 8%

Total Responses: 218

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**Satisfaction with 1:1 Meetings**

<table>
<thead>
<tr>
<th>Organization</th>
<th>Satisfaction</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>PQ Vaccines (5)</td>
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<tr>
<td>PQ Technical Assistance (14)</td>
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<td>The Global Fund (17)</td>
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<td>The Global Drug Facility (13)</td>
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<td>PQ Vector Control (11)</td>
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Satisfaction measured on a 5-point scale, where “5” is “very satisfied”, “1” is “very dissatisfied” and the numbers 2 – 4 are varying degrees in between.

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**“The program was well organized, especially, 1-on-1 meeting session was very helpful to communicate with organizations to solve current issues.” – Attending Manufacturer**

**“[The best part was the opportunity...] to meet some of our suppliers...and...to hear the thoughts of our customers in person.” – Attending Distributor**

**“[The best part of the meeting was…] “the Assessment and Inspection meetings and collaborative review process; [the] exchange of ideas; 1:1 meetings; Day 1 and subsequent sessions.” – Attending Technical Assistance Providers / Consultants**

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**Joint UNICEF, UNFPA & WHO MEETING with manufacturers and suppliers**

Copenhagen, Denmark     24-27 September 2018