

REGULATION AND PREQUALIFICATION DEPARTMENT

VACCINES ASSESSMENT TEAM

TEMPLATE

DATA ENTRY FORMAT FOR ELECTRONIC REPORTING SYSTEM

Doc No: IMD/TP/13a	Version No: 2	Revise before: 3yrs
Effective date: TBD	Replaces: Annex 1	Page 1 of 2
Approved by:	TL-VAX, date:	UH-PQT, date:
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IMD-PQS Product feedback reporting form

Use this form to report product defects or operational defects affecting any product selected from the IMD-PQS database.

Complete every entry marked *. Please complete all fields. If you cannot complete a field, enter 'not known'.

A. All respondents should complete section A.

Date*:	<automatic entry=""></automatic>
Product type*:	<user down="" drop="" entry="" from="" list=""></user>
Manufacturer*:	<user entry=""></user>
Model number*:	<user entry=""></user>
Year of purchase:	<user box="" entry="" from="" selection=""></user>
Country*:	<user down="" drop="" entry="" from="" list=""></user>
Province/region*:	<user entry=""></user>
Type of facility*:	<user entry=""></user>
Describe the problem*:	<user entry=""></user>
How many units are affected by	<user entry=""></user>
this problem?*	
Is the manufacturer's warranty still current for any affected	<user entry=""></user>
units?	
If yes, has the supplier (including	<user entry=""></user>
UNICEF Supply Division) been contacted?	
What other action has been	<user entry=""></user>
taken to resolve the problem?	
Do you have suggestions for	<user entry=""></user>
improving this product?	



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TL-VAX, date:

If possible insert a digital picture here which illustrates the problem. Use .jpeg format.		
B. If you are a WHO or UNICEF staff member or consultant, complete section B.		
Respondent's name:	<user entry=""></user>	
Organization:	<user entry=""></user>	
email address:	<user entry=""></user>	
Source of data:	<user down="" drop="" e.g.="" entry="" evsm="" from="" list="" –=""></user>	
WHO will treat feedback reports as confidential and the data contained herein will be consolidated before it is released to any third party.		