

Online Resources

The following list provides sources of useful online information.

Guidance on writing performance specifications:
SD-15: Performance Specification Guide. Office of the Assistant Secretary of Defence for Economic Security. Washington D.C., 1995. http://www.dsp.dla.mil/documents/sds.htm
Story, M.F., Mueller, J.L. Mace, R.L., The Universal Design File: Designing for People of All Ages and Abilities. NC State University, Center for Universal Design. http://www.design.ncsu.edu:8120/cud/pubs/center/books/ud_file/toc3b14.htm
International agency resources:
Inter-Agency Procurement Services Office (IAPSO). http://www.iapso.org/supplying/ Online catalogue.
UNICEF Supply Division. http://www.supply.unicef.dk/Catalogue/ Online catalogue.
Standards:
American National Standards Institute. http://www.nssn.org/ The National Standards System Network provides a wide range of standards information from ANSI, other U.S. private sector standards organizations, government agencies and international standards organizations.
British Standards Institute. http://www.bsonline.techindex.co.uk/ Lists British and international standards, which can be purchased online.
European Community. Guide to the implementation of directives based on the New Approach and the Global Approach. Office for Official Publications of the European Communities Luxembourg, 2000. ISBN 92-828-7500-8. Also at http://europa.eu.int/comm/enterprise/newapproach/ Document outlining the New Approach to technical harmonization and the Global Approach to conformity assessment used within the EC to achieve the granting of a 'CE' mark.
International Standards Organization. http://www.iso.org Lists ISO standards, which can be purchased online.
World Standards Services Network. (WSSN). http://www.wssn.net/WSSN/print/listings/worldmap.html lists links to national and international standards organizations worldwide.
1stNclass.com. Quality Glossary – 250+ common Quality Management acronyms and terms.

http://www.1stnclclass.com/quality_glossary.htm

Market investigation resources:

SD-5: Market Research – gathering information about commercial products and services. Office of the Assistant Secretary of Defence for Economic Security.

Washington D.C., 1997. <http://www.dsp.dla.mil/documents/sds.htm>

ECRI. A non-profit organization specialising in information about medical devices and equipment <http://www.ecri.org/>