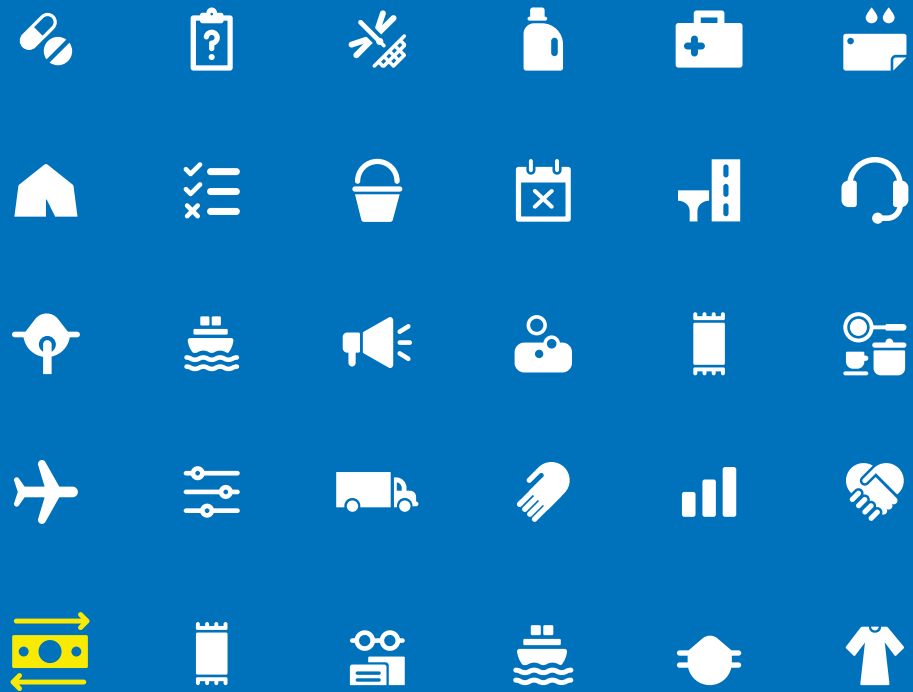


Medical Procurement in UNHCR (from PH perspective)



UNHCR's Mandate



© UNHCR/Alissa Everett

Responding with life-saving support

safeguard the rights and well-being of people who have been forced to flee

Safeguarding fundamental human rights

ensure that everybody has the right to seek asylum and find safe refuge in another country

Building better futures

secure lasting solutions

Who we help

For over 70 years, UNHCR has helped millions of people to restart their lives.

They include refugees, returnees, stateless people, the internally displaced and asylum-seekers.



© UNHCR/Anton Fedorov

The background image shows a group of people in a field setting. In the foreground, a woman in a black headscarf is talking to a young girl in a black headscarf. A woman in a blue UNHCR cap is also present, interacting with them. In the background, other people, including a man in a yellow cap and a boy in a red shirt, are visible. The scene appears to be a refugee camp or a similar humanitarian setting.

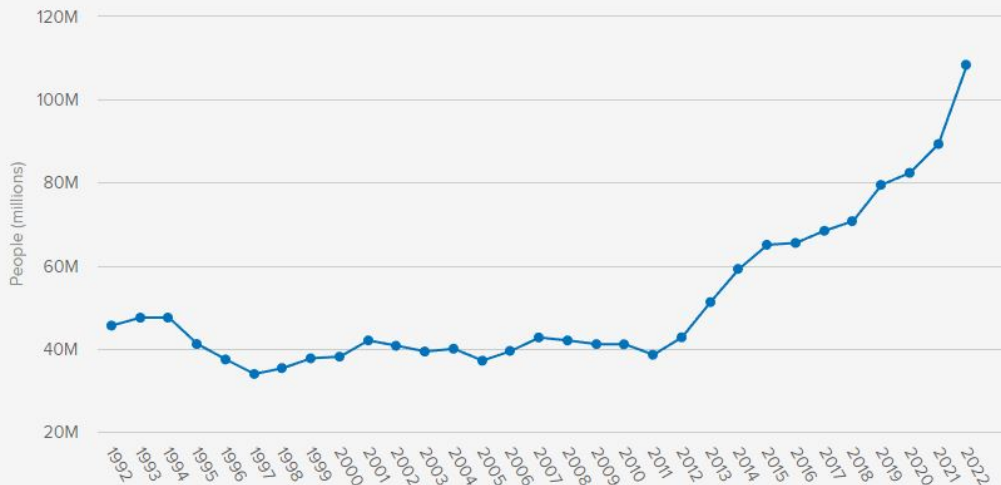
UNHCR's Workforce

- Over **20 000 employees**
- **91%** of staff works in the **field**
- Present in **135 countries**
- Budget 2022: **10,714 billion USD**
- Headquarters in Geneva | Global Service Centers in Budapest and Copenhagen

Statistics on Forced Displacement

108.4 million people worldwide were forcibly displaced

At the end of 2022 as a result of persecution, conflict, violence, human rights violations or events seriously disturbing public order.

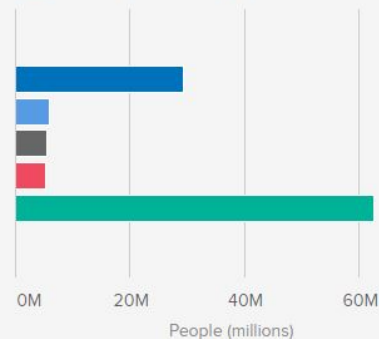


14 June 2023

Source: UNHCR Global Trends 2022

This total represents an enormous number of people needing protection worldwide.

Refugees (under UNHCR's mandate)
Palestine refugees (under UNRWA's mandate)
Asylum-seekers
Other people in need of international protection
Internally displaced people*



14 June 2023

* Source: Internal Displacement Monitoring Centre

Source: UNHCR Global Trends 2022

Public Health Programmes

- **172 refugee camps / settlements** hosting
- **Over 5 million refugees**
- **21 countries** using the UNHCR integrated refugee health information system (iRHIS)



Countries with public health programmes



Countries with public health programs using iRHIS

Public Health Programmes – strategic approaches

Different approaches

Emergency Phase:

Focus on enabling health services during emergencies.

Post-Emergency Phase:

Emphasis on scaling up to comprehensive health care.

Protracted Situation:

Integration into the national system.

Distinction between camp and out-of-camp settings

UNHCR Objective:

Support existing health services and enable Ministries of Health to provide equal services to refugees.



Establishing Dedicated Health Services:

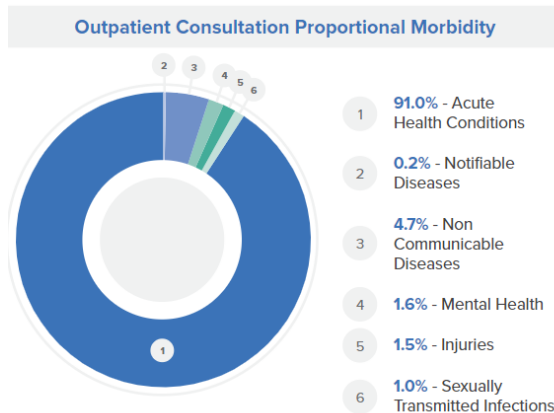
Only if refugees face challenges accessing quality services due to remoteness, policy restrictions, or prohibitive costs.

Partnership Support:

Health services are supported by partners.

Public health Programmes in refugee setting - Key figures

Consultations			
Gender	Refugee	National	Total
	4,649,532	686,516	5,336,048
	3,560,183	460,032	4,020,215
Total	8,209,715	1,146,548	9,356,263



Coverage of Complete Antenatal Care

72%

Rate

82,168
Pregnant Women
>=4 Visits

114,014
Live Birth

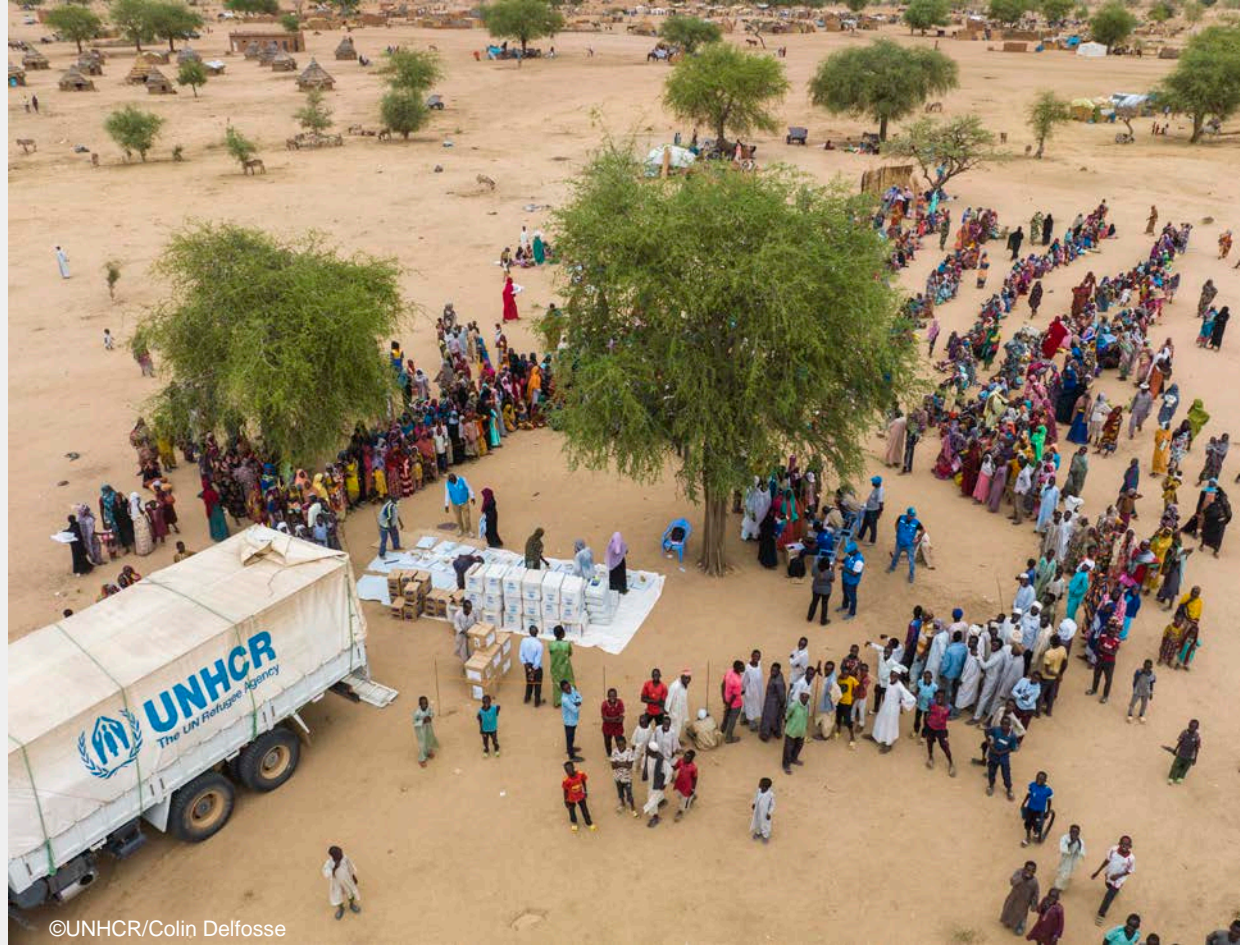
Top 5 Acute Health Conditions

- 1 Upper respiratory tract infections
- 2 Malaria (confirmed)
- 3 Lower respiratory tract infections
- 4 Skin disease
- 5 Watery diarrhoea

UNHCR Supply Chain



We deliver quality goods and services across UNHCR, and to people forced to flee, in a timely, efficient, and sustainable manner.



©UNHCR/Colin Delfosse

Frame Agreements



© UNHCR/Diego Ibarra Sánchez

The Role of Frame Agreements:

- Frame Agreement holder is selected through open tenders
- Examples: core relief items, freight forwarding, IT equipment, light vehicles, inspection services, medical supplies
- Medical supplies include essential medicines, medical consumables, equipment and diagnostics
- Essential medicines and medical supplies lists are updated every 2-3 years in accordance with WHO model list and in consultation with other international partners (WHO, MSF, ICRC/IFRC)
- Medical supplies are procured centrally by UNHCR HQ to ensure best price quality-assured items
- Purchase orders are awarded based on secondary bidding process among FA holders

Advantages:

- Standardized items
- Quality assurance and control
- Shorter lead time
- Supply security
- Competitive prices

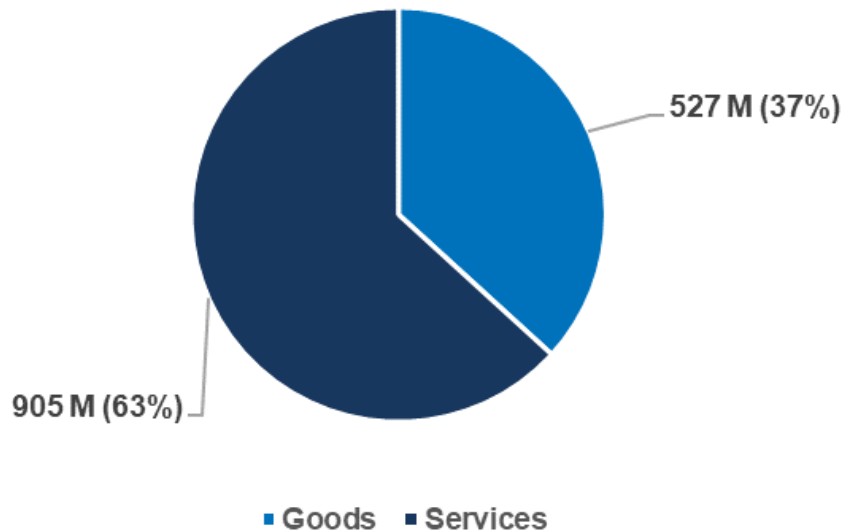
Procurement in Figures 2022



© UNHCR/ Olga Sarrado Mur

UNHCR Procurement 2022 (USD)

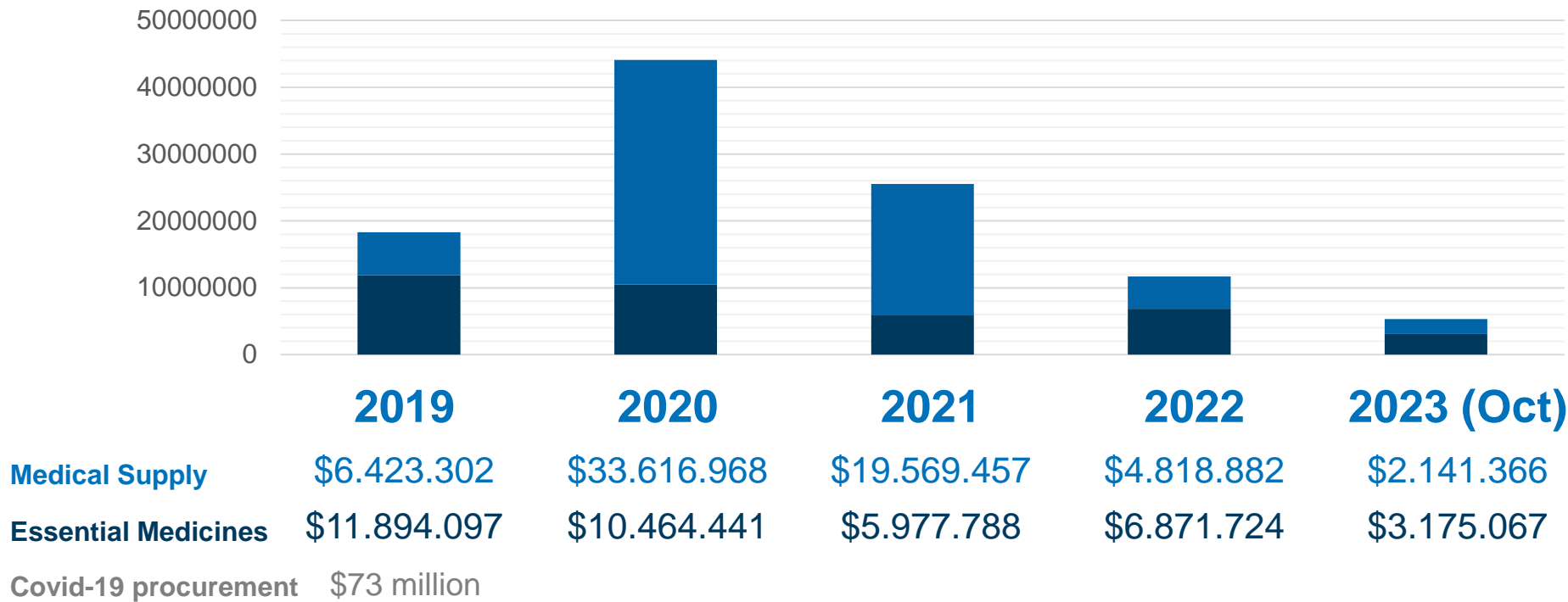
Procurement Value by Goods and Services (%)



Procurement value:

1.4 billion USD

Medical procurement in figures



Supply Challenges

Operational challenges:

- Changing NDA/ import regulations
- Knowledge of local regulations/ import licenses
- Often long green-light processes
- Shelf-life requirements
- Lack of capacity of stock management and consumption/ inventory monitoring
- Inaccurate forecasting and planning

Challenges on the supplier side:

- Quoted prices in line with contract prices/ deviation needs to be justified
- Inaccurate forecasting means no dedicated stock for UNHCR
- Decentralised supply management in UNHCR
- Good readiness times
- Shelf-life requirements
- Knowledge of local regulations/ import licenses

Solutions:

- Tracking tool: UNHCR Supply working on comprehensive solution
- Communication: Tri-weekly/monthly meeting with HQ and Operations on ongoing orders



Thank you for your
interest in becoming
a supplier to **UNHCR**

Visit our website:

unhcr.org/supply

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