Australia Contact Tracing Training Package

March 2020

The Contact Tracing Training Package have been developed by the Australian National University MAE
Purpose of the training: Contact tracing is essential to limit transmission and contain the outbreak by rapidly identifying and quarantining contacts. Public Health Staff are overstretched and require the expansion of the workforce. Some countries have started training and recruiting volunteers and staff that can help with contact tracing which enable the current public health staff to perform other important duties. The ANU have developed this training package to train new contact tracers to carry out COVID-19 contact tracing.

Audience: The Contact Tracing Training Package was developed for new contact tracers. These volunteers or staff are commonly medical, nursing and MPH students.

Training Format: Trainings have been conducted in in-person in the past. Australia have transitioned to online training.

A. In-person training

When conducting in-person training, the trainer should follow local health authorities and country guidelines for gatherings. Please monitor the situation and be prepared to adapt to online platform in case significant protection measures are needed.

B. Online training:

Australia use [Zoom] which has the capacity to have breakout session to practice contact tracing interviews. Alternatively, the facilitators can set up separate links to separate meetings then meet back after the break out session.

Some online platform features to consider for online training includes:

- Multiple meetings at once or breakout rooms to practice contact tracing interviews
  - Breakout rooms allow you to split your meeting
- Participant capacity/accommodation
- Screen share
- Chat
- Ability to join a meeting by phone

Facilitation: The ideal class size for this training is 15-20 participants. This training will have 4-5 facilitators for the interview scenarios. Each facilitator will facilitate discussion and provide feedback to their smaller group.

Time Required: 3 hours

Disclaimer: Content is based on what was known about Sars-Cov-2 as of the 13th March. Case definitions and recommendations are constantly evolving. Prior to delivering this material it is important the trainers review and update material with the most recent knowledge and recommendations relevant to their context.
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## A. Australia Contact Tracing Training

- Contact Tracing Workshop Schedule
- COVID-19 Intro to Contact Tracing (Power Point)
- COVID-19 Intro to Epidemiology (Power Point)
- COVID-19 CDNA National Guidelines for Public Health Units
- COVID-19 vs. Influenza
- Intro to Interviewing (Power Point)
- Fictional Scenario List of Contacts
- Practice Interview: Sick and Scared
- Scenario A - Interviewee Brief: Poor Memory
- Scenario B - Interviewee Brief: Concerns About Privacy
- Scenario C - Interviewee Brief: Cruise Ship Passenger
- Scenario D - Interviewee Brief: Contact Living With Case
- Scenario E - Interviewee Brief: Contact Wanting To Travel

## B. REDCap forms and data dictionaries