Mr. Sundar Pichai, CEO Google LLC 1600 Amphitheatre Parkway Mountain View, CA 94043

October 28, 2020

Dear Mr. Pichai,

We represent tobacco control, public health, corporate accountability, and consumer protection organizations fighting to reduce tobacco use and its deadly toll around the world. We are writing today to urge Google to immediately remove and adopt a policy to prohibit applications that encourage purchase or consumption of smoking and vaping products in the Google Play store.

Tobacco use is the world's leading cause of preventable death, killing eight million people around the world each year. Further, as tobacco smoking is a known risk factor for many respiratory infections and increases the severity of respiratory diseases, "a review by public health experts convened by the WHO on 29 April 2020<sup>1</sup> found that smokers are more likely to develop severe disease with COVID-19, compared to non-smokers." There is also emerging evidence<sup>2</sup> that vaping can also harm lung health.

In recent years, tobacco companies have increasingly used technology platforms to target young people<sup>3</sup>. Over the last few months, tobacco and nicotine companies have exploited the COVID-19 crisis<sup>4</sup> to market and promote special online and mobile delivery application offers for their harmful products. Philip Morris International and British American Tobacco have flooded Instagram and Facebook with ads for cigarettes<sup>5</sup> like Marlboro and Lucky Strike and heated cigarettes like IQOS and Glo. Similarly, Juul has fueled a youth e-cigarette epidemic in the U.S., driven by the company's "patently youth-oriented" social media advertising<sup>6</sup>. Following a decision and public announcement by Apple to prohibit and remove applications promoting use of tobacco products and e-cigarette/vaping on November 15, 2019, nearly 200 related applications were removed from the Apple Store<sup>7</sup>.

As tobacco and nicotine product technology evolves and the industry seeks to exploit every opportunity to promote their dangerous products, we are concerned Google has not yet taken similar steps as Apple to protect Google Play store users. In the Google Play store, we found several applications that appear to be popular with Android users promoting smoking and vaping. For example:

- With over 1 million installs, "Vape Tool<sup>8</sup>" offers directions to create vape liquids and maintenance of vaping devices.
- Produced by tobacco giant, Altria, the "MHQ<sup>9</sup>" app supports the Marlboro rewards program, offering coupons and loyalty points for Marlboro cigarettes. The Google Play store notes MHQ has been installed more than 1 million times.

In response to tobacco and nicotine companies exploiting their platforms to addict the next generation, momentum is building among the world's leaders in the technology

industry to adopt and enforce policies to protect their customers from the deadly harms of tobacco and nicotine addiction. Amazon<sup>10</sup>, Apple<sup>11</sup>, Facebook and Instagram<sup>1213</sup>, and Snap Inc<sup>14</sup> have all either adopted or optimized their user policies to prohibit promotion of tobacco and vaping products.

Indeed, Google has already taken steps to protect its users from tobacco and e-cigarette marketing with a strong policy prohibiting tobacco and vaping product advertising and promoting product use on its search engine. Today, we are calling on Google to take the next step to protect its users from the global tobacco epidemic by adopting a policy to prohibit applications that encourage purchase or consumption of smoking and vaping products in the Google Play store and immediately removing all such applications.

Time is truly of the essence to protect the next generation from the global tobacco epidemic and we urge you to act immediately. We are happy to discuss any ways in which we can help and/or support your next steps.

## Sincerely,

Alianza libre de humo Argentina (ALIAR), Argentina

Asociación Argentina de Medicina Respiratoria, Argentina

Austrian Council on Smoking and Health, Austria

Assistance for Social Organization and Development (ASOD), Bangladesh

Bangladesh Institute of Theatre Arts (BITA), Bangladesh

Bangladesh University of Health Sciences, Bangladesh

Development Organization of the Rural Poor (DORP), Bangladesh

Dhaka Ahsania Mision, Bangladesh

Human Development Research Centre, Bangladesh

National Anti Tuberculosis Association of Bangladesh - NATAB, Bangladesh

National Heart Foundation of Bangladesh, Bangladesh

PROGGA- knowledge for progress, Bangladesh

Training and Research Institute of Medicine, Agriculture & Nutrition (TRIMAN)

Nutriceuticals Limited, Bangladesh

VOICE, Bangladesh

WAVE Foundation, Bangladesh

Young Power in Social Action, Bangladesh

Association of European Cancer Leagues (ECL), Belgium

Belgian Foundation Against Cancer, Belgium

Kom op tegen Kanker, Belgium

Alianza Bolivia Libre Sin Tabaco, Bolivia

Fundación Interamericana del Corazón Bolivia, Bolivia

Association for Addiction Prevention (NARKO-NE), Bosnia and Herzegovina

Progressive Reinforcement of Organizations and Individuals (PROI), Bosnia and

Herzegovina

Youth Movement Revolt (Omladinski pokret Revolt), Bosnia and Herzegovina

ACT Health Promotion, Brazil

Lotus Pediatric Clinic, Cambodia

Cambodia Movement for Health (CMH), Cambodia

Action on Smoking and Health Canada, Canada

Airspace Action on Smoking and Health, Canada

Chile Libre de Tabaco, Chile

WHO Collaborating Center for Tobacco and Economics, University of International

Business and Economics, China

Asian Consultancy on Tobacco Control, Hong Kong, China, China - Hong Kong

Asociación Colombiana de Educación al Consumidor, Colombia

Fundación Anáas, Colombia

Asociación Nacional Segunda Oportunidades de Vida (ANASOVI), Costa Rica

Red Nacional Antitabaco de Costa Rica, Costa Rica

Alianza Dominicana Anti Tabaquismo, Dominican Republic

Centro Endocrinología y Especialidades, Dominican Republic

Colegio Instituto Evangélico-Samuel Reyes Director, Dominican Republic

Sociedad dominicana de Neumología y cirugía de Torax, Dominican Republic

Sociedad Dominicana para el Estudio de la Obesidad (SODEO), Dominican Republic

Fundahabla El Salvador, El Salvador

Sumate, El Salvador

Smoke Free Partnership, European Union

Action on Smoking and Health (ASH) Finland, Finland

Comité National Contre le Tabagisme, Paris France, France

Tobacco Control Alliance in Georgia, Georgia

BLUE 21 / Unfairtobacco, Germany

Blossom trust, India

Centre for Multi Disciplinary Development Research, India

Consumer VOICE, India

Institute for studies and transformations (IST), India

Maya India, India

Movement for Alternatives and Youth Awareness, India

National Law School of India University, India

Paneer HIV positive women network, India

PASUMAI THAAYAGAM Foundation, India

Salaam Bombay Foundation, India

Society for social transformation, India

Star Youth Association (SYA), Andhra Pradesh, India, India

Tamil Nadu Tobacco Control Network, India

Vinoba Sewa Ashram, India

Voluntary Health Association of India - VHAI, India

Alliance of Independent Journalist - AJI Jakarta, Indonesia

Association of Indonesian Health Insurance and Insurance Management Experts (PAMJAKI), Indonesia

Center for Indonesia's strategic development initiatives (CISDI), Indonesia

IIK Strada indonesia, Indonesia

Indonesia Agribusiness and Agroindustry Cooperative Union (GKAAI), Indonesia

Indonesian Consumer Organisation/YLKI, Indonesia

Indonesian Heart Association, Indonesia

Indonesian Public Health Schools Association, Indonesia

Jakarta City Citizens Forum (FAKTA) Indonesia, Indonesia

Jakarta Veterans National Development University, Indonesia

Kajen Hospital Pekalongan (RSUD Kajen), Indonesia

Kementerian Kesehatan, Indonesia

Lentera Anak Foundation, Indonesia

Medicuss Foundation, Indonesia

National Committee On Tobacco Control, Indonesia

PC PAFI BOJONEGORO JATIM, Indonesia

Pusaka Indonesia, Indonesia

Sahas Inisiatif, Indonesia

School of Public Health, University of Indonesia, Indonesia

ThinkWell LLC, Indonesia

Iran Sociology Institution - Arak branch, Iran

Iran's anti-smoking population, Iran

Irish Cancer Society, Ireland

Irish Heart Foundation, Ireland

Smoke Free Israel, Israel

Agenzia Nazionale per la Prevenzione, Italy

Benessere Senza Fumo ONLUS, Italy

Italian Society of Tobaccology (SITAB), Italy

Tobacco Endgame Italia, Italy

Wellness Without Smoke Association, Italy

The Heart Foundation of Jamaica, Jamaica

The Jamaica Coalition for Tobacco Control, Jamaica

Japan Society for Tobacco Control, Japan

"Salauat Astana" Public health union, Kazakhstan

"Temekisiz" Public fund, Kazakhstan

Smokefree Kazakhstan Coalition, Kazakhstan

Kosovo Advocacy and Development Centre (KADC), Kosovo

Climate Action Network (IndyACT), Lebanon

Jeunesse Contre la Drogue (JCD), Lebanon

Lithuanian Christian Youth Temperance Union "Zingsnis", Lithuania

Lithuanian Medical Students' Association, Lithuania

Lithuanian Tobacco and Alcohol Control Coalition, Lithuania

Drug Fight Malawi, Malawi

Chinampa voces del mundo, Mexico

Coalición México Saludable, Mexico

Colectivo Mujeres Construyendo Igualdad, Mexico

Gracias No Fumo SC, Mexico

Observatorio Ciudadano de Derechos Sexuales y Reproductivos AC, Mexico

Refleacciona con Responsabilidad A.C., Mexico

Salud Justa MX, Mexico

Focus NG0, Mongolia

Preporod NGO (Rebirth), Montenegro

People's Health Foundation, Myanmar

Stichting Rookpreventie Jeugd, Netherlands

New Initiative for Social Development, Nigeria

Association for a Better Pakistan, Pakistan

Human Development Foundation (HDF), Pakistan

National Alliance for Tobacco Control, Pakistan

Pakistan National Heart Association (PANAH), Pakistan

Society for the Protection of the Rights of the Child (SPARC), Pakistan

Socio Economic & Educational Development Organization, Pakistan

Alianza Enfermedades No Transmisibles Perú, Peru

Cedro, Peru

Comision Nacional Permanente de Lucha Antitabaquica - COLAT, Peru

Action for Economic Reforms, Philippines

Action on Smoking and Health (ASH) Philippines, Philippines

Child Rights Network, Philippines

Framework Convention on Tobacco Control Alliance, Philippines, Philippines

Health Justice Philippines, Philippines

Philippine Legislators Committee on Population and Development Foundation (PLCPD),

**Philippines** 

Southeast Asia Tobacco Control Alliance (SEATCA), Philippines

Department of Public Health and Social Medicine, Medical University of Gdansk, Poland

Alliance congolaise pour le contrôle de tabac : ACCT, RD Congo

Aer Pur Romania, Romania

Colegiul Medicilor Din Romania, Romania

Healthy Romania Generation 2035 Association, Romania

Maternity Advocacy Medicine Education Association, Romania

National Centre for Studies in Family Medicine, Romania, Romania

Romanian Association for Health Promotion, Romania

Romanian Society of Cardiology, Romania

World Vision Romania, Romania

Samoa Cancer Society, Samoa

Association Health Mission, Belgrade, Serbia

Slovenian Coalition for Public Health, Environment and Tobacco Control, Slovenia

Youth Network No Excuse Slovenia, Slovenia

International Youth Health Organization, Slovenia/ International

Acción ciudadana por la salud y el avance de la ley de tabaco en España (XQNS)

Initiative Spain, Spain

Jeewaka Foundation, Sri Lanka

Swarna Hansa Foundation, Sri Lanka

Tobaksfakta, independent tobacco control organization, Sweden

Tanzania Tobacco Control Forum (TTCF), Tanzania

Action on Smoking & Health (ASH) Foundation Thailand, Thailand

Health Funds for a Smokefree Netherlands (Gezondheidsfondsen voor Rookvrij), The

Netherlands

African Tobacco Control Alliance (ATCA), Togo

Uganda Health Communication Alliance, Uganda

NGO "Network of Responsible People", Ukraine

NGO Advocacy Center Life, Ukraine

Centro de Investigación de la Epidemia de Tabaquismo (CIET), Uruguay

Clinica Médica A Facultad de Medicina de Montevideo. Uruguay, Uruguay

Espacio Calma, Uruguay

Fumadores pasivos uruguay, Uruguay

Sociedad Uruguaya de Tabacología (SUT), Uruguay

Tobacco Control Research Group, University of Bath, UK

Action on Smoking and Health DC, United States of America

American Academy of Pediatrics, United States of America

American Heart Association, United States of America

Campaign for Tobacco-Free Kids, United States of America

Cigarette Butt Pollution Project, United States of America

Corporate Accountability, United States of America

Truth Initiative, United States of America

Vital Strategies, United States of America

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https://play.google.com/store/apps/details?id=com.marlboro.mhq.app&hl=en&gl=US

<sup>&</sup>lt;sup>1</sup> WHO statement: Tobacco use and COVID-19, May 11, 2020 <a href="https://www.who.int/news/item/11-05-2020-who-statement-tobacco-use-and-covid-19">https://www.who.int/news/item/11-05-2020-who-statement-tobacco-use-and-covid-19</a>

<sup>&</sup>lt;sup>2</sup> BMJ "What are the respiratory effects of e-cigarettes?" BMJ 2019;366:15275

<sup>&</sup>lt;sup>3</sup> Campaign for Tobacco-Free Kids, "New Investigation Exposes How Tobacco Companies Market Cigarettes on Social Media in the U.S. and Around the World" August 27, 2018 https://www.tobaccofreekids.org/press-releases/2018 08 27 ftc

<sup>&</sup>lt;sup>4</sup>Campaign for Tobacco-Free Kids, "BIG TOBACCO IS EXPLOITING COVID-19 TO MARKET ITS HARMFUL PRODUCTS" https://www.tobaccofreekids.org/media/2020/2020 05 covid-marketing

<sup>&</sup>lt;sup>5</sup>Campaign for Tobacco-Free Kids, "Where there's Smoke. There's something behind the cigarettes you see on social media: a deceptive strategy from Big Tobacco to addict the next generation of smokers." https://www.takeapart.org/wheretheressmoke/

<sup>&</sup>lt;sup>6</sup> JUUL Advertising Over its First Three Years on the Market Robert K. Jackler, Cindy Chau, Brook D. Getachew, Mackenzie M. Whitcomb, Jeffrey Lee-Heidenreich, Alexander M. Bhatt, Sophia H.S. Kim-O'Sullivan, Zachary A. Hoffman, Laurie M. Jackler, Divya Ramamurthi Stanford Research into the Impact of Tobacco Advertising Stanford University School of Medicine

<sup>&</sup>lt;sup>7</sup> New York Times, "Apple to Ban Vaping Apps From Its Store," November 15, 2019 https://www.nytimes.com/2019/11/15/business/apple-vaping-apps.html

<sup>&</sup>lt;sup>8</sup> Google Play Store, "Vape Tool" application

<sup>&</sup>lt;sup>9</sup> Google Play Store, "MHQ" application

<sup>&</sup>lt;sup>10</sup> Amazon, "Policies, agreements, and guidelines / Restricted products / Tobacco & Tobacco-Related Products"

 $<sup>\</sup>frac{https://sellercentral.amazon.com/gp/help/external/help.html?itemID=200164910\&language=en\_US\&ref=efph~200164910~cont~200164330$ 

Apple Developer, "App Store Review Guidelines/ Safety 1.4.3" <a href="https://developer.apple.com/app-store/review/guidelines/">https://developer.apple.com/app-store/review/guidelines/</a>

<sup>&</sup>lt;sup>12</sup> Facebook, Advertising Policies, "Prohibited Content, 4. Tobacco and Related Products"

https://www.facebook.com/policies/ads/prohibited\_content/tobacco

<sup>&</sup>lt;sup>13</sup> Facebook, "Community Standards, 4. Regulated Goods"

https://www.facebook.com/communitystandards/regulated goods

<sup>14</sup> Snap Inc, "3. Prohibited Content/ 4.1. Inappropriate Content" https://www.snap.com/en-US/ad-policies