



Age-Friendly Caerphilly Action Plan 2026–2027

1. Introduction



This Action Plan builds on the Age-Friendly Caerphilly Baseline Assessment (2026) and sets out the agreed priorities for action during 2026–2027. It reflects the views of older residents, partners and stakeholders and aligns with the World Health Organization (WHO) Age-Friendly Cities and Communities framework.

This Action Plan represents the next stage in Caerphilly’s Age-Friendly journey. It builds on the Baseline Assessment by translating evidence, lived experience and community insight into practical, achievable actions. The plan recognises that creating an age-friendly county is not a fixed destination, but a continuous process requiring collaboration, learning and adaptation over time.

Together, the Baseline Assessment and this Action Plan provide a clear narrative for Age-Friendly Caerphilly: understanding current strengths and challenges and setting out shared priorities for action. The following sections outline how this work will be delivered through partnership, co-production and ongoing review.

2. Governance, Co-Production and Delivery



Strong governance and co-production underpin the delivery of Age-Friendly Caerphilly. Age-Friendly Caerphilly is delivered through a partnership-based, co-productive model that places older people at the centre of planning, delivery and review. Older residents act as active partners and co-creators rather than consultees.

Co-production sits at the heart of Age-Friendly Caerphilly. This means working side-by-side with older residents, community groups, voluntary organisations and public services throughout planning, delivery and evaluation. It ensures that actions reflect the diversity of older people's experiences, including those who are seldom heard, and that solutions are grounded in real community need rather than assumption.

Ongoing co-production also strengthens relationships, builds trust and ensures accountability to residents, enabling the Action Plan to remain relevant as communities and priorities evolve.

Currently the list below includes organisations/groups that contribute to the Age Friendly work that is being undertaken in Caerphilly. This list is by no means exhaustive as new partners join the Age Friendly work continuously:

Age Friendly Communities Officer	Caerphilly County Borough Council
Aneurin Bevan Health Board	COPA
Caerphilly Over50	Dewis
GAVO	Age Cymru
Age Cymru Gwent	Caerphilly Cares
Caerphilly Arts	Dementia Gwent
Community Transport Services	DisibilityCando
Libanus Lifestyle	Citizens Advice
South Wales Fire	Newbridge Memo
Caerphilly Miners Institute	Tirphil Community Centre
Bargoed YMCA	White Rose Community Centre
Caerphilly Employment	Caerphilly Housing
Sycamore Centre	Parish Trust
Caerphilly Libraries	

3. Action Plan as a Living Document

To remain meaningful and effective, the Age-Friendly Action Plan must evolve alongside the communities it serves.

This Action Plan is a living document that will be reviewed annually with partners and older residents. It will be updated to reflect progress, emerging needs and learning from delivery, ensuring continued relevance and impact.

The main process for this will be through the Caerphilly Local Delivery Group that meet quarterly. The Caerphilly Local Delivery Group (LDG) is the partnership group responsible for taking forward the Wellbeing of Future Generations Act within Caerphilly, through partnership working on specific agreed projects. Its membership mirrors that of the Public Services Board. It brings together representatives from key public services, including the Caerphilly County Borough Council, Aneurin Bevan University Health Board, Gwent Police, Gwent Association of Voluntary Organisations (GAVO), and Natural Resources Wales. Independent older people's groups and organisations are also invited to be a part of the decision making process. A standing item on the agenda is Age Friendly Communities and how the eight domains can be improved.

The Action Plan will be reviewed and refreshed on a regular basis to ensure it remains responsive to changing demographic trends, emerging challenges and feedback from older residents. Learning from delivery will inform future priorities, ensuring the plan continues to reflect what matters most to people living and ageing in Caerphilly.

4. Cross-Cutting Age-Friendly Principles

These shared principles guide decision-making and delivery across all eight WHO Age-Friendly domains, ensuring a consistent and inclusive approach.

The priorities within this Action Plan are guided by a set of shared Age-Friendly principles that apply across all eight WHO domains. These principles ensure that actions are inclusive, preventative, accessible and co-produced, and that Age-Friendly considerations are embedded consistently across services, places and communities.

- Safe, accessible and welcoming environments
- Accessible, affordable and reliable transport
- Housing that supports independence and adaptability
- Inclusive opportunities reflecting diverse interests and cultures

- Active challenge to ageism and promotion of positive ageing
- Recognition of the skills and experience of older people
- Clear information available in multiple formats
- Preventative, community-based support promoting wellbeing

5. Domain Baseline Findings

The baseline assessment for Caerphilly discussed in depth the current position of the county under each of the eight domains of age-friendly cities and communities as outlined by the World Health Organisation. From this assessment, areas of improvement have been determined for each domain. Being able to identify these areas for improvement will help Caerphilly keep a focus on its action plan and deliver on the issues that matter most to the older people. It will also help us identify areas for inter-generation projects.

The table below contains the main areas for improvement that was identified in the baseline assessment:

Domain	Identified areas for Improvement
Outdoor Spaces and Buildings	Improve accessibility, safety and availability of public toilets, footpaths and community infrastructure.
Transport and Mobility	Address service gaps and improve access to services and social activities.
Housing	Support adaptive housing, accessible developments and improved information on housing options.
Social Participation	Increase awareness, accessibility and affordability of activities, including intergenerational opportunities.
Respect and Social Inclusion	Increase awareness, accessibility and affordability of activities, including intergenerational opportunities.
Civil Participation and Employment	Increase opportunities for volunteering, consultation and age-friendly employment.
Communication and Information	Maintain non-digital communication methods and support digital confidence.

Community Support and Health Services	Strengthen community-based, preventative support and engagement.
---------------------------------------	--

Delivering this Action Plan will require sustained collaboration across communities, partners and services. While progress to date provides a strong foundation, achieving an age-friendly Caerphilly will depend on continued commitment, openness to learning and a shared responsibility to listen to and act on the voices of older people.

6. Monitoring and Review

Progress against this Action Plan will be monitored through the Local Delivery Group, partnership forums, Age-Friendly Hubs and engagement with older residents. Annual updates will inform future priorities and support ongoing membership of the WHO Global Network for Age-Friendly Cities and Communities.

This approach will ensure that Age-Friendly Caerphilly remains responsive, accountable and rooted in the voices and experiences of older residents.