

# 1. Age-Friendly Assessment Survey

## ■ Results of the Age-Friendly Survey by 8 areas in Boryeong City

- Among the 8 areas, the highest scores were recorded in Leisure and Social Activities (1st. 3.51 points) and Community Support and Health Services (2nd, 3.50 points).
- The area with relatively lower scores were Outdoor Space and Buildings (8th, 3.06 points) and Communication and Information (7th, 3.25 points).
- The overall average score was 3.37 points, indicating a generally positive perception across the 8 areas.

**Boryeong City Age-Friendliness Survey Results in 8 Areas (Average)**

No.	Area	Average (5 points)	Ranking
1	Outdoor Space and Buildings	3.06	8
2	Transportation	3.42	5
3	Housing	3.46	3
4	Leisure and Social Activities	3.51	1
5	Respect and Social Inclusion	3.34	6
6	Civic Participation and Employment	3.42	4
7	Communication and Information	3.25	7
8	Community Support and Health Services	3.50	2
Total	Average	3.37	

## 2. Focus Group Interview (FGI)

- The following are the results of the FGI conducted with seniors and professionals working in elderly care institutions in Boryeong-si.
- Key findings from the FGI with elderly in the urban area of Boryeong-si

Area	Details
Outdoor Space and Buildings	<ul style="list-style-type: none"> <li>• Lack of straight roads in the old downtown area</li> <li>• Concerns about falling accidents due to curbs on sidewalks</li> <li>• Need for play areas for elementary school students within parks</li> <li>• Need for public restrooms and drinking fountains along the walking trails by Heunggok Stream</li> </ul>
Transportation	<ul style="list-style-type: none"> <li>• Need for more frequent bus services, especially in suburban areas including Daecheon 5-dong</li> <li>• Reluctance to return driver's licenses due to inconvenient public transportation</li> <li>• Concerns about traffic accidents at intersections without traffic lights</li> <li>• Need for more weekend train seats</li> </ul>
Housing	<ul style="list-style-type: none"> <li>• Need for city gas supply in outlying areas</li> <li>• Inconvenience due to aging apartment buildings</li> <li>• Proposal for home repair programs for older adults</li> </ul>
Leisure and Social Activities	<ul style="list-style-type: none"> <li>• Under-utilization of senior centers in Boryeong; suggestion for integrated management</li> <li>• Senior community centers with heating and cooling systems are used as resting spaces</li> <li>• Inconvenience using stairs to access senior centers</li> </ul>
Respect and Social Inclusion	<ul style="list-style-type: none"> <li>• Need for education on respect and etiquette toward the elderly for students</li> </ul>
Civic Participation and Employment	<ul style="list-style-type: none"> <li>• High satisfaction with senior employment programs</li> <li>• Expansion of job opportunities with lower physical demands is necessary</li> </ul>
Communication and Information	<ul style="list-style-type: none"> <li>• Seniors feel it is difficult to communicate when there is a large age gap among them</li> </ul>
Community Support and Health Services	<ul style="list-style-type: none"> <li>• Many seniors depend on prescription medication and wish for related support</li> <li>• Desire for services or subsidies for joint care and dental implants</li> </ul>

## ■ Key findings from the FGI with elderly in the rural area of Boryeong-si

Area	Details
Outdoor Space and Buildings	<ul style="list-style-type: none"> <li>• Need to install pedestrian walkways along major roads</li> </ul>
Transportation	<ul style="list-style-type: none"> <li>• Need for improved bus frequency and related infrastructure</li> <li>• Need to adjust eligibility and ensure operating range of the 100-won taxi service</li> <li>• Mobility rights should be guaranteed when seniors return their driver's licenses</li> </ul>
Housing	<ul style="list-style-type: none"> <li>• Decline in neighborhood bonds due to population decrease</li> <li>• Need to supply city gas to Seongju-myeon, Nampo-myeon, and Jugyo-myeon</li> </ul>
Leisure and Social Activities	<ul style="list-style-type: none"> <li>• Difficulties for target participants to actively engage in the "Companion Living for Seniors Living Alone" program</li> <li>• Need for funding for food ingredients and meal assistance staff</li> <li>• Need for long-term leisure programs for older adults</li> <li>• Need for more physically engaging leisure programs for the elderly</li> </ul>
Respect and Social Inclusion	<ul style="list-style-type: none"> <li>• Seniors need to learn the mindset and perspectives of younger generations</li> </ul>
Civic Participation and Employment	<ul style="list-style-type: none"> <li>• Some seniors feel uncomfortable with litter-picking jobs, though participation is high among vulnerable groups</li> </ul>
Communication and Information	<ul style="list-style-type: none"> <li>• Village leaders are responsible for delivering community announcements</li> <li>• Announcements are communicated via home-installed speakers or mobile phones</li> </ul>
Community Support and Health Services	<ul style="list-style-type: none"> <li>• Suggestion for public health centers to manage health and medical information of local seniors</li> <li>• Some seniors are unable to receive care due to staff shortages at health centers</li> <li>• Regular health check-ups can be arranged through senior centers by request to the local health center</li> </ul>

■ Key findings from the FGI with professionals at elderly care institution in Boryeong-si

Area	Details
Current Status of Elderly Welfare Service Provision	<ul style="list-style-type: none"> <li>• Service overlap between welfare centers and other facilities is causing imbalances in service provision</li> <li>• Clear criteria for beneficiaries are needed to resolve the imbalance</li> <li>• Over-dependence on elderly welfare due to excessive support</li> <li>• To address this, improved working conditions and support for service providers are needed</li> <li>• Difficulty in securing highly qualified professionals</li> </ul>
Operation Status and Improvement Plans for Elderly Leisure and Welfare Facilities	<ul style="list-style-type: none"> <li>• Difficulties in managing electronic devices in “smart senior centers”</li> <li>• Regional disparities are extending into welfare facility access gaps</li> <li>• Propose branch facilities and shuttle bus operations to reduce regional disparity</li> </ul>
Demand and Impact of Senior Employment Programs	<ul style="list-style-type: none"> <li>• Need to expand job opportunities for elderly in small and medium-sized cities</li> <li>• Senior employment helps reduce depression among older adults</li> <li>• Positive outcomes confirmed from senior employment at nursing homes</li> </ul>
Current Status of Senior Employment	<ul style="list-style-type: none"> <li>• Perception gaps exist between participating seniors and on-site managers</li> <li>• Lack of proper management and supervision of senior employment programs</li> <li>• Problems arise when seniors conceal health issues to participate in jobs</li> </ul>
Suggestions for Senior Employment	<ul style="list-style-type: none"> <li>• A shift in perception toward senior employment is necessary</li> <li>• Give priority in employment to participants of elderly programs</li> </ul>
Lack of Medical Infrastructure and Reduced Accessibility to Services	<ul style="list-style-type: none"> <li>• Primary care physicians feel burdened and respond passively to treating elderly patients</li> <li>• Shortage of specialists in geriatric diseases</li> <li>• Difficulty in providing rapid emergency support in remote areas</li> <li>• Propose introducing a “Welfare Map” to improve access to medical services</li> </ul>
Lack of Mental and Psychological Support and Neglect by Guardians	<ul style="list-style-type: none"> <li>• Shortage of specialists and resources related to mental illness</li> <li>• Lack of family member’s interest in elderly suffering from psychological and emotional issues</li> <li>• Insufficient support systems for elderly who refuse family contact</li> <li>• Local governments need to provide greater care and support for seniors without family caregiving</li> </ul>