

The Age-Friendly Cities and Communities Questionnaire AFCCQ (English - Australia)

Item	Domain	Totally disagree	Disagree	Neutral	Agree	Totally agree
HOUSING						
Q1	My house is accessible to me					
Q2	My house is accessible to the people who come to visit me					
SOCIAL PARTICIPATION						
Q3	There are enough opportunities to meet people in my neighbourhood					
Q4	Activities and events are organised in places that are accessible to me					
Q5	The information about activities and events is enough for me and also suitable for me					
Q6	I find the range of events and activities sufficiently varied					
RESPECT AND SOCIAL INCLUSION						
Q7*	I sometimes get annoying or negative remarks because of my age					
Q8*	I sometimes face discrimination because of my age					
CIVIC PARTICIPATION AND EMPLOYMENT						
Q9	I have enough opportunities to interact with younger generations					
Q10	I feel like a valued member of society					
COMMUNICATION AND INFORMATION						
Q11	Printed and digital information from the council and other social institutions is easy to read in terms of font and size					
Q12	Printed and digital information from the council and other social institutions is written in understandable language					
COMMUNITY SUPPORT AND HEALTH SERVICES						
Q13	The supply of care and welfare in my city is enough for me					
Q14	When I am ill, I receive the care and help I need					
Q15	If necessary, I can easily reach care and welfare services by telephone and in person					
Q16	I have enough information about care and welfare services in my neighbourhood					
Q17	Care and welfare workers in my neighbourhood are sufficiently respectful					
OUTDOOR SPACES AND BUILDINGS						
Q18	My neighbourhood is sufficiently accessible for a wheeled walker or wheelchair					
Q19	The shops in my neighbourhood are sufficiently accessible with a wheeled walker or wheelchair					
TRANSPORTATION						
Q20	I can easily get on the bus or tram in my neighbourhood					
Q21	The bus and tram stops in my neighbourhood are easy to reach and use					
FINANCIAL SITUATION						
Q22	My income is sufficient to cover my basic needs without any problems					
Q23	I live well on my income					

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INTERPRETATION AFCCQ TOTAL SCORE AND SEPARATE DOMAINS

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AFCCQ Total score	≤ -35.1	-23.1 – -35.0	-11.5 – -23.0	-11.4 – 0.0	0.1 – 11.4	11.5 – 23.0	23.1 – 35.0	≥ 35.1
Housing	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Social participation	≤ -6.1	-4.1 – -6.0	-2.1 – -4.0	-2.0 – 0.0	0.1 – 2.0	2.1 – 4.0	4.1 – 6.0	≥ 6.1
Respect and social inclusion	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Civic participation and employment	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Communication and information	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Community support and health services	≤ -7.6	-5.1 – -7.5	-2.6 – -5.0	-2.5 – 0.0	0.1 – 2.5	2.6 – 5.0	5.1 – 7.5	≥ 7.6
Outdoor spaces and buildings	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Transportation	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Financial situation	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1

Scoring system

All questions of the AFCCQ are answered on a 5-point scale, ranging from totally disagree to totally agree.

Scores: -2 = totally disagree; -1 = disagree; 0 = neutral; 1 = agree; 2 = totally agree.

Items marked with an asterisk (*) should be recoded in the opposite direction (-2=2, -1=1, 0=0, 1=-1, 2=-2)

Sum all scores of the AFCCQ for the total score. Sum all scores of separate domains for the domain specific score.

Reference

Wasserman, R., Barrie, H., Dikken, J., van Hoof, J., Soebarto, V. (2025) Validating the Age-Friendly Cities and Communities Questionnaire in Australia: Revealing five distinct groups of older people in Greater Adelaide. Habitat International 156:103278. <https://doi.org/10.1016/j.habitatint.2024.103278>

Colophon

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