

The Age-Friendly Cities and Communities Questionnaire AFCCQ (English - New Zealand)

Item	Domain	Totally disagree	Disagree	Neutral	Agree	Totally agree
HOUSING						
Q1	My house is accessible to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q2	My house is accessible to the people who come to visit me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SOCIAL PARTICIPATION						
Q3	There are enough opportunities to meet people in my neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q4	Activities and events are organised in places that are accessible to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q5	The information about activities and events is enough for me and also suitable for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q6	I find the range of events and activities sufficiently varied	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
RESPECT AND SOCIAL INCLUSION						
Q7*	I sometimes get annoying or negative remarks because of my age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q8*	I sometimes face discrimination because of my age	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CIVIC PARTICIPATION AND EMPLOYMENT						
Q9	I have enough opportunities to interact with younger generations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q10	I feel like a valued member of society	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COMMUNICATION AND INFORMATION						
Q11	Printed and digital information from the council and other social institutions is easy to read in terms of font and size	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q12	Printed and digital information from the council and other social institutions is written in understandable language	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COMMUNITY SUPPORT AND HEALTH SERVICES						
Q13	The supply of care and welfare in my city is enough for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q14	When I am ill, I receive the care and help I need	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q15	If necessary, I can easily reach care and welfare services by telephone and in person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q16	I have enough information about care and welfare services in my neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q17	Care and welfare workers in my neighbourhood are sufficiently respectful	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OUTDOOR SPACES AND BUILDINGS						
Q18	My neighbourhood is sufficiently accessible for a wheeled walker or wheelchair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q19	The shops in my neighbourhood are sufficiently accessible with a wheeled walker or wheelchair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TRANSPORTATION						
Q20	I can easily get on the bus and/or urban train in my neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q21	The bus and/or urban train stops in my neighbourhood are easy to reach and use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FINANCIAL SITUATION						
Q22	My income is sufficient to cover my basic needs without any problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q23	I live well on my income	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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INTERPRETATION AFCCQ TOTAL SCORE AND SEPARATE DOMAINS

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AFCCQ Total score	≤ -35.1	-23.1 – -35.0	-11.5 – -23.0	-11.4 – 0.0	0.1 – 11.4	11.5 – 23.0	23.1 – 35.0	≥ 35.1
Housing	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Social participation	≤ -6.1	-4.1 – -6.0	-2.1 – -4.0	-2.0 – 0.0	0.1 – 2.0	2.1 – 4.0	4.1 – 6.0	≥ 6.1
Respect and social inclusion	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Civic participation and employment	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Communication and information	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Community support and health services	≤ -7.6	-5.1 – -7.5	-2.6 – -5.0	-2.5 – 0.0	0.1 – 2.5	2.6 – 5.0	5.1 – 7.5	≥ 7.6
Outdoor spaces and buildings	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Transportation	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1
Financial situation	≤ -3.1	-2.1 – -3.0	-1.1 – -2.0	-1.0 – 0.0	0.1 – 1.0	1.1 – 2.0	2.1 – 3.0	≥ 3.1

Scoring system

All questions of the AFCCQ are answered on a 5-point scale, ranging from totally disagree to totally agree.

Scores: -2 = totally disagree; -1 = disagree; 0 = neutral; 1 = agree; 2 = totally agree.

Items marked with an asterisk (*) should be recoded in the opposite direction (-2=2, -1=1, 0=0, 1=-1, 2=-2)

Sum all scores of the AFCCQ for the total score.

Sum all scores of separate domains for the domain specific score.

Colophon

This questionnaire has been produced by Dr J. Dikken (The Hague University of Applied Sciences), Professor J. van Hoof (The Hague University of Applied Sciences), Professor S Neville (Te Pūkenga), M. Grigg (Napier City Council), K. Piercy (Office for Seniors).

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