

1. Evaluation of Uiryong's Age-Friendly Level

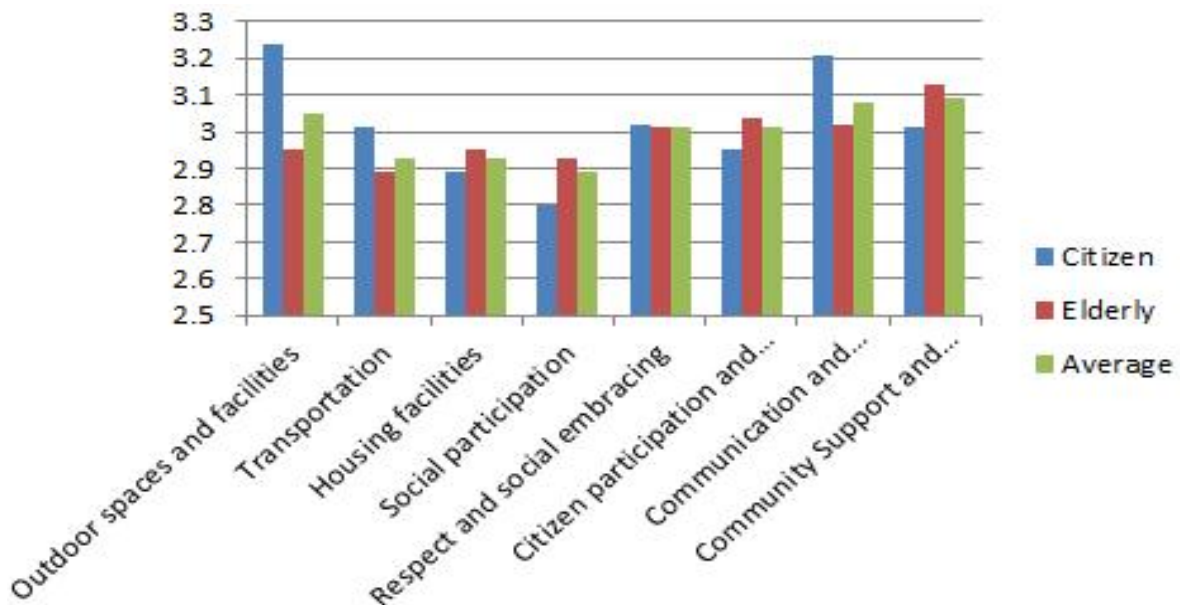
A. Average Level of the Area

- Improvements are needed in transportation, housing facilities, social participation.

Table 1. Evaluation result of each area

Area	Citizen	Elderly	Average
Outdoor spaces and facilities	3.24	2.95	3.05
Transportation	3.01	2.89	2.93
Housing facilities	2.89	2.95	2.93
Social participation	2.80	2.93	2.89
Respect and social embracing	3.02	3.01	3.01
Citizen participation and employment	2.95	3.04	3.01
Communication and information	3.21	3.02	3.08
Community Support and Health Services	3.01	3.13	3.09
Average	3.03	2.99	3.00

Figure 1. Evaluation result of each area



B. Implications of the Evaluation Result

- The best area is "Community Support and Health Services" which is average 3.09/5.0 points and the lowest areas are "Social participation" which are 2.89/5.0 points.

- The total average is 3.0/5.0 points.

- "Outdoor spaces and facilities" area's weak points need to be improved.
 - Lack of benches or toilets on the streets, parks, and walkways/ lack of wheelchair sidewalks;
 - Lack of special traffic lights and emergency bells for the elderly on the crosswalk;
 - Poor response system for accidents such as falls and injuries to senior citizens;
 - Lack of hospitality services in public buildings, such as a reception desk for senior citizens;
 - Insufficient safety facilities (safety handle, floor slip prevention, switch, emergency bell, etc.) in public toilets.

- "Transportation" area's weak points to be improved.
 - Inconvenience in using free shuttles or volunteer vehicles in areas where public transportation is difficult to use;
 - Poor provision of special transportation means for the disabled persons;
 - Securing parking areas for senior citizens' vehicles and insufficient information facilities for senior citizens' self-driving.

- "Housing facilities" area's weak points need to be improved.
 - Difficulties purchasing items that can be used for remodelling old facilities;
 - Dwelling facilities without proper structures to prepare for the elderly life or natural disasters;

- Lack of services to support dilapidated house repairs and structural changes;
 - Insufficient counseling on housing issues, support services, and supply of housing for senior citizens;
 - Lack of various welfare housing facilities for the elderly (elderly rental housing, elderly group home, etc.) suitable for the characteristics of the elderly.
- "Social participation" area's weak points need to be improved.
- Lack of events in the community for harmony between the younger and the older generations;
 - Lack of meetings, event programs, places and facilities to resolve conflicts between generations;
 - Lack of transportation information to easily visit social activities.
- "Respect and social embracing" area's weak points need to be improved.
- Lack of education programs for the elderly, and participation events for senior citizens;
 - Lack of opportunity for the elderly to pass on knowledge or experience to the younger generation;
 - In the mass media, the elderly are often highlighted as social and economic burdens and conflicts;
 - Insufficient opinions on the needs and preferences of the elderly.
- "Citizen participation and employment" area's weak points need to be improved.
- Lack of vocational training programs, reemployment education and counseling in consideration of the characteristics of senior citizens;
 - Discrimination in employment, maintenance of employment and promotion for the senior citizens;
 - Difficulty in obtaining information about jobs and start-ups that can help one's career after retirement.

- "Communication and information" area's weak points need to be improved.
 - Lack of information for elderly life;
 - Lack of mass media channels reflecting the needs and preferences of the elderly;
 - Lack of support services from the public agencies and facilities to help with information retrieval;
 - Lack of opportunities and places for the elderly to learn about digital devices such as computers.

- "Community Support and Health Services" area's weak points need to be improved.
 - Difficult to receive visiting service benefits for first aid;
 - Poor first aid response measures for the elderly in the event of a natural disaster or fire;
 - Lack of exercise equipment at the Health Rehabilitation Center and insufficient guidance for the elderly;
 - Insufficient emergency measures for the elderly living alone in the COVID-19 era;
 - Lack of nursing professionals (nurse, physical occupational therapist, social worker, nursing care worker).

C. Focus Group Interview(FGI)'s Results

- FGI is executed with questions to identify clear core problems.

- The raw data presented in detail by a group of experts on the creation of an aged-friendly city of Uiryeong are analyzed into 31 subcategories of the following seven areas.

- Outdoor Spaces and facilities
 - Establish a quick response system for emergency situations for senior citizens living alone;

- Ensure safe operation (silver car) with barrier-free sidewalk maintenance.

Transportation

- Taxi discounts and transportation expenses to low-income seniors;
- Guarantee of the right to move the elderly living in traffic-impaired areas;
- Expansion of public transportation volume by expanding support of private transportation companies;
- Expanding low-floor buses;
- Expansion of taxis for people with disabilities (so that cards can be used).

Housing facilities

- Establishment of multi-family housing system for the elderly in each town;
- Establishment of Joint Care System;
- Improving the Residential Environment of Rural Houses (Toilet and Bathroom Support);
- Support for Residential Sharing System for the Elderly and Young People Living Alone;
- Financial Assistance for the Renovation of Elderly Housing;
- Construction of Public Welfare Housing for the Elderly (Installation of a smart care system).

Social participation

- Activating various education and programs of 'Jangsu Village';
- Enhancing neighborhood relationships by expanding leisure programs;
- Operate customized programs for the elderly and Establishment of learning space.

Respect and social embracing

- Major restructuring of facilities and functions of the Uiryeong-gun Senior Welfare Center(Expanded and reorganized into a welfare

center for the elderly);

- New establishment of small welfare centers for senior citizens based on each township;
- Preparation of measures to boost morale for the chairman of village-level senior citizen centers;
- Expanding emotional functions by operating libraries exclusively for the elderly;
- Social contribution through talent donation (establishment of talent donation bank) of the elderly;
- Active benchmarking of welfare for the elderly (added functionality of the senior citizen center): Rest + Learning + Networking with Other Senior Citizen centers);
- Conduct a survey on the needs of the elderly and reflect it in the policy.

Citizen Participation and Employment

- Expanding jobs for the elderly by operating monitoring personnel for the elderly policy;
- Expansion of public job for the elderly;
- Providing incentives to private companies for hiring senior citizens aged 65 or older;
- Providing practical jobs by operating part-time jobs for dementia patients in the family cafe of the Dementia Relief Center.

Community Support and Health Services

- Activating Home-care worker support service and Customized care service for the elderly;
- Construction of nursing hospitals in the county;
- Expansion of telephone and visiting services for senior citizens living alone;
- Expansion of sports facilities for the elderly (pool, park golf, Creating a flower path for walking, etc.).