

Age-Friendly Orange County, NC - Master Aging Plan Survey

The community is coming together again to design the next 5-year Master Aging Plan. This strategic plan will guide "all things aging" in Orange County. We want the goals of the Master Aging Plan to reflect the issues that matter to you. We will use the results of this survey to prioritize our services, policies, programs, and more!

We expect this anonymous survey to take about 20 minutes. Thank you for your time!

If you have any questions or concerns, please contact, Cass Dictus, Fellow at the UNC Partnerships in Aging Program (cdictus@email.unc.edu). You may also call the Aging Helpline (919-968-2087) for assistance.

Are you a resident of Orange County, North Carolina?

- Yes
 - No
-

What is your age group? (select one)

- | | |
|--------------------------------|--|
| <input type="radio"/> Under 18 | <input type="radio"/> 70-74 |
| <input type="radio"/> 18-44 | <input type="radio"/> 75-79 |
| <input type="radio"/> 45-54 | <input type="radio"/> 80-84 |
| <input type="radio"/> 55-59 | <input type="radio"/> 85-90 |
| <input type="radio"/> 60-64 | <input type="radio"/> 95+ |
| <input type="radio"/> 65-69 | <input type="radio"/> Prefer not to answer |
-

Which of the following best describes you? (select all that apply)

- African American or Black
- Asian
- American Indian or Native American or Alaska Native
- Hispanic or Latinx
- Pacific Islander or Native Hawaiian
- White
- Other (please specify): _____
- Prefer not to answer

Section 2: Respect, Diversity, Equity, and Inclusion

Please note, the following are potentially difficult questions. These are an important part of our survey. We strive to be sensitive to the treatment of our community members and would like to better understand your experiences.

Thinking about your day-to-day life in your community, please rate the following statements.

	Almost everyday	At least once a week	A few times a month	A few times a year	Less than once a year	Never
I am treated with less courtesy or respect than other people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I receive poorer service than other people at restaurants or stores	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People act as if they think I am not smart	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People act as if they are afraid of me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am threatened or harassed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you feel that parts of your identity play a role in these experiences? Please explain. (For example, race, age, religion, gender, sexual orientation, disability, income, education, appearance.)

Section 3: Community Assets and Needs

For this section, please take a few moments to reflect on the issues that matter most to you in an age-friendly community.

For each topic area, please select the TOP THREE things that you think need improvement in your community. There is space after each topic area if you want to share any additional thoughts.

Outdoor and Public Spaces: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Public gathering spaces for socializing
 - Adequate benches and outdoor seating
 - Public restrooms at outdoor spaces
 - Safe places to walk, such as sidewalks
 - Outdoor social events and educational programs
 - Well-lit streets
 - Public spaces (including bathrooms) that are clean and accessible to people of different physical abilities
-

Outdoor and Public Spaces: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Transportation: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Affordable public transportation
- Convenient public transportation stops
- Accessible and specialized transportation services for people with disabilities
- Support with transportation to medical appointments
- Support with transportation for other regular needs, such as errands or the grocery store
- Support with transportation to social events and programs
- Public transportation outside of Chapel Hill/Carrboro
- Coordination between transportation agencies, both public and private, in the Triangle
- Plentiful parking

Transportation: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Housing: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Affordable housing options
- Housing near services or transportation options
- Physical housing designs that support aging in place
- Housing that supports being a part of a larger community
- Support to age in your community (instead of moving into a facility)
- Information for older adults about housing options
- Housing repair and maintenance programs and services

Housing: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Social Participation: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Intergenerational events and programs (involve both younger and older people)
- Affordability of events and programs
- Accessibility of events and programs for people living with disabilities
- Events for people living with or caring for persons with dementia
- Options to participate in social events and programs from home
- Services for those experiencing social isolation and loneliness
- Opportunities for social connections among older adults
- Cultural activities that celebrate our diversity
- Inclusivity in social events
- Social clubs (book clubs, gardening, crafts, etc.)

Social Participation: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Civic Participation and Employment: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Volunteer experiences that fit my preferences and talents
- Fair compensation for employment
- Help searching for and applying to jobs
- Training opportunities to learn new job skills
- Jobs that adapt to meet the needs of older people
- Opportunities to advocate for legislative or substantive community change
- Opportunities to participate in decision making bodies such as community councils or committees

Civic Participation and Employment: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Health and Community Services: What are the TOP THREE things that you think need improvement in your community? (select 3)

- Affordable health care
- Affordable, healthy food
- Dementia-friendly programs and services
- Resources available to assist older adults in making healthcare related decisions
- Mental health services
- Quality and affordable in-home, respite, and adult day care services
- Health, wellness, and fitness programs and classes for older adults
- Caregiver supports
- Respectful and helpful hospital and clinic staff
- Assistance connecting to health care virtually, such as telehealth

Health and Community Services: Feel free to share any additional thoughts here. (Why did you pick those things? Is there something important missing from the list? Do you have any specific suggestions?)

Section 4: Communication and Services - Usage and Preferences

In order to serve you better, we want to understand how you prefer to get information and interact with services and programming.

How do you prefer to get information about your community? (select all that apply)

- Local TV stations
 - Local radio stations
 - Daily/weekly newspaper
 - Community newspaper
 - Social media
 - Other internet sources (websites)
 - Faith based organizations (churches, synagogues, mosques)?
 - Word of mouth (family, friends, neighbors)
 - Bulletin boards posted in public spaces
 - Other (please specify): _____
-

Do you regularly (at least weekly) use the internet with a computer/tablet/smart phone for any reason?

- Yes, at public space (library, senior centers)
 - Yes, at home
 - No (please explain more below)
-

If No, please tell us why you do not regularly use the internet? (select all that apply)

- I do not have access to a device (computer, tablet, smart phone)
- The internet costs too much money
- There is not internet service where I live
- I do not feel comfortable with this technology
- I do not like using this technology
- Other (please specify): _____

Are you likely are you to engage in virtual programming (Zoom, GoToMeeting, Facebook Live, or other Live Streaming events) in the future, after in-person events are allowed?

- Yes, weekly
- Yes, monthly
- Yes, but very rarely
- No (please explain): _____

In what ways have you previously engaged with the Orange County Department on Aging, including Passmore and Seymour Centers? (select all that apply)

- Social activities and connections (book clubs, Friend to Friend program, Telephone reassurance)
- Caregiver Supports (support groups, Memory Café)
- Educational programs (End of life panel, Movie screening)
- Wellness activities (exercise classes, fitness memberships)
- Staying safe at home (Durable Medical Equipment, Home safety or fall risk assessment, Home repair or modifications)
- Individual services (Aging Transitions, Options Counseling)
- Individual short appointments or phone call assistance (notary services, Aging Helpline)
- Health Services (Fit feet, Covid testing, Vaccine distribution)
- Information from website or newsletter
- Targeted yearly programs (VITA tax assistance, Medicare Enrollment assistance)
- Food programs (weekly lunch program, monthly food box)
- Transportation (help finding options, volunteer driver program)
- Employment services
- Volunteering
- Leadership (Project EngAGE, Senior Resource Teams, Workgroups, Boards)

What types of activities or services do you wish the Department on Aging/Senior Centers offered?

Other than the Department on Aging/Senior Centers, what are the main other organizations you engage with to help meet your needs?

Is there anything else you would like to share about aging in Orange County?

Section 5: About our community members

Please tell us a little bit more about you. We want to make sure we are hearing from a broad range of community members. These questions will help give us a clearer picture of people taking this survey. All your answers are anonymous.

Which best describes where you live? (select one)

- Chapel Hill/Carrboro
 - Hillsborough
 - Rural Orange County
 - Other: _____
 - Prefer not to answer
-

How long have you lived in Orange County?

- Less than 5 years
 - 5 to 14 years
 - 15 to 24 years
 - 25 to 34 years
 - 35 years or more
 - Prefer not to answer
-

How would you rate Orange County as a place for people to live as they age?

- Poor
 - Fair
 - Good
 - Very good
 - Excellent
 - Prefer not to answer
-

Are you a U.S. military veteran?

- Yes
- No
- Prefer not to answer

What sex were you assigned at birth, on your original birth certificate?

- Male
 - Female
 - Prefer not to answer
-

What is your current gender identity?

- Man
 - Woman
 - Trans man
 - Trans woman
 - Genderqueer/gender non-conforming
 - Different identity (please specify): _____
 - Prefer not to answer
-

Do you think of yourself as: (select all that apply)

- Straight/ Heterosexual
 - Gay or Lesbian/ Homosexual
 - Bisexual
 - Other (please specify): _____
 - Prefer not to answer
-

What are the primary languages spoken in your home? (select all that apply)

- English
 - Spanish
 - Chinese (including Mandarin, Cantonese, or other varieties)
 - Karen
 - Other (please specify): _____
 - Prefer not to answer
-

What is your yearly household income before taxes? (select one)

- less than \$25,000
- \$25,000 to \$49,999
- \$50,000 to \$74,999
- \$75,000 to \$99,999
- \$100,000 to \$149,999
- \$150,000 or more
- Prefer not to answer

What is your employment status? (select all that apply)

- Self-employed, full-time
- Self-employed, part-time
- Employed, full-time
- Employed, part-time
- Unemployed, and looking for work
- Retired and volunteering
- Retired, not working at all
- Not in the labor force for other reason (please specify): _____
- Prefer not to answer