



Source: Good People Exhibition Event. Grey County Museum, 2009



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# Grey County

## Final Age-Friendly Community Action Plan

February 2022

This project is primarily funded by the Government of Ontario.



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February 2022



Image Source: Grey County (<https://www.facebook.com/CountyOfGrey/>)

**Prepared by:**

**WSP**

2611 Queensview Dr., Suite 300

Ottawa, ON K2B 8K2

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# Acknowledgements

Grey County wishes to acknowledge and thank the following organizations, whose representatives played an integral role in the development of the Age-Friendly Community Strategy and Action Plan:

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## Age-Friendly Stakeholder Committee Organizations

Alzheimer Society of Grey Bruce
Bruce and Grey Community Safety and Wellbeing Plan Coordinator
Canadian Mental Health Association (CMHA) Grey Bruce
Georgian College
Grey Bruce Council on Aging
Grey County Joint Accessibility Committee
Grey Bruce Local Immigration Partnership
Grey County Staff (Communications, Transit, Economic Development)
Grey Bruce Poverty Task Force
Grey Bruce Public Health
LaunchPad
Owen Sound Public Library
Police Services (OPP)
Rockwood Terrace Long Term Care Staff
Southeast Grey Community Health Centre
Town of Hanover Parks and Recreation

# 1 Action Plan

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## 1.1 Land Acknowledgement

We acknowledge with respect, the history, spirituality, and culture of the Anishinaabek, Six Nations of the Grand River, Haudenosaunee, and Wendat-Wyandot-Wyandotte peoples on whose traditional territories we gather and whose ancestors signed Treaties with our ancestors. We recognize also, the Metis and Inuit whose ancestors shared this land and these waters. May we all, as Treaty People, live with respect on this land, and live in peace and friendship with all its diverse peoples.

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## 1.2 Introduction

The Grey County Age-Friendly Community Action Plan (the “Plan”) was developed using the County’s Age-Friendly Community Strategy (2021) as a foundation to guide the County towards becoming a more age-friendly community. The Strategy outlines what an age-friendly community is, relevant guidance for building age-friendly communities, existing conditions in Grey County, and the overall direction that Grey County aims to take to become more age-friendly. In addition to the Strategy, this Plan was developed using input from key stakeholders and members of the public and tailored to the County’s existing strengths and unique character.

The interest, effort, and participation of individuals, businesses, community organizations, all levels of government, and institutions such as Georgian College, will be a key piece in making the vision of this document a reality in Grey County. The recommended actions for implementation focus on the areas of opportunity that were identified as the highest priorities during the public and stakeholder engagement process, as well as items that can be directly implemented or supported by the County.

The actions are organized according to the World Health Organization’s (WHO’s) eight community dimensions, as shown in **Figure 1.11.1**. Accountability for the Plan lies with Grey County’s Planning and Development department, but the successful implementation of the Plan will require buy-in and action by all County departments and a wide range of community partners. The Stakeholder Committee, created at the beginning of this project, has been instrumental in the development of this Plan. The County intends to maintain the Committee’s

momentum to continue working towards a more age friendly community, and work alongside members of the Committee to achieve the actions in this Plan.

Figure 1.1: Eight Dimensions of an Age-Friendly Community, Adapted from WHO, 2007



The implementation of this Plan provides a framework to guide future, more detailed decision-making and planning within the County and its interested partners. The Plan is intended to inform other County and local municipal plans, policies, and decisions from an early stage.

As Grey County is a two-tier government, the Age-Friendly Community Strategy and Action Plan will interact with a number of existing municipal services and strategies. Ultimately, the success of the Strategy and Action Plan will be achieved through collaboration between the County, member municipalities, Indigenous Communities, and community stakeholders and agencies. It will be important for all to work together towards making the Action Plan a reality in Grey County.

Hiring a dedicated staff at the County who can focus on the implementation, monitoring, and evaluation of these actions going forward will also support the overall success of this Plan. In addition to overseeing its implementation, the Age-Friendly Community Coordinator (AFC Coordinator) would work alongside partners, offering support and resources where possible. Without a dedicated AFC Coordinator, it will be challenging for the County to manage and coordinate the implementation of all these actions. Additionally, it is recommended that the County proceeds in receiving an AFC designation through the WHO, to demonstrate the work that has been completed to make Grey County more age-friendly, and to help justify the need for funding to support the implementation of actions in this Plan.

As Grey County provides such a diverse landscape, the experiences of those living in a City, Town, Village or Hamlet tend to differ when compared to those living in the more remote countryside. The Strategy and Action Plan consider the various lived experiences of residents across the County to ensure they reflect the needs and priorities of all and provide realistic and feasible recommendations for the communities in Grey County.

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## 1.3 Vision and Goals

Input received through stakeholder and public engagement contributed to the development of a vision statement and series of goals for the Age-Friendly Community Strategy and Action Plan which will help guide Grey County towards becoming an age-friendly community.

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### 1.3.1 Vision

A vision statement describes an ideal state or purpose which a community can work together to achieve. It is an important element of age-friendly planning, as it identifies community priorities and helps set the overall direction for the Plan.

Based on feedback from key stakeholders and members of the public, the vision statement for the Grey County Age-Friendly Strategy and Action Plan is as follows:

"Grey County and its communities will create inclusive opportunities for people of all ages to actively participate in all stages of life, and to thrive physically and economically, with dignity and independence."

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### 1.3.2 Goals

Goals support the vision statement by providing a framework for the actions that will be taken to achieve the vision. A series of goals were developed using input from key stakeholders and members of the public. The actions in this Plan have been developed to be consistent with these goals. **Table 1.1** outlines the goals for the Grey County Age-Friendly Community Strategy and Action Plan.



Table 1.1: List of Goals

Goal		Related Community Dimension(s)
1	<b>Expand mobility options to provide access to key services and destinations for people of all abilities and in all stages of life.</b>	<ul style="list-style-type: none"> <li>• Transportation</li> </ul>
2	<b>Promote the creation of affordable, attainable, and accessible housing, along with a range of housing types and tenures.</b>	<ul style="list-style-type: none"> <li>• Housing</li> </ul>
3	<b>Provide a variety of communication options including opportunities for in-person interactions, beyond the pandemic.</b>	<ul style="list-style-type: none"> <li>• Communication and Information</li> <li>• Community Support and Health Services</li> <li>• Social Participation</li> </ul>
4	<b>Provide an appropriate level of health care support for populations as their needs change.</b>	<ul style="list-style-type: none"> <li>• Community Support and Health Services</li> </ul>
5	<b>Leverage existing assets to offer opportunities for a variety of employment and volunteer placements, activities, and events that enhance social participation by all ages.</b>	<ul style="list-style-type: none"> <li>• Social Participation</li> <li>• Civic Participation and Employment</li> </ul>
6	<b>Expand access to internet connectivity and capacity for people to make use of internet connectivity.</b>	<ul style="list-style-type: none"> <li>• Communication and Information</li> <li>• Social Participation</li> <li>• Respect and Social Inclusion</li> <li>• Civic Participation and Employment</li> </ul>

Goal		Related Community Dimension(s)
7	<b>Include residents of all ages, abilities and cultural backgrounds in County initiatives and events.</b>	<ul style="list-style-type: none"> <li>• Social Participation</li> <li>• Respect and Social Inclusion</li> </ul>
8	<b>Enhance cultural awareness and address root causes of systemic racism and discrimination in Grey County.</b>	<ul style="list-style-type: none"> <li>• Respect and Social Inclusion</li> </ul>
9	<b>Utilize existing community resources and supports by fostering partnerships and relationships with existing community organizations and groups.</b>	<ul style="list-style-type: none"> <li>• Community Support and Health Services</li> <li>• Social Participation</li> <li>• Respect and Social Inclusion</li> <li>• Civic Participation and Employment</li> </ul>
10	<b>Develop Complete Communities that maintain a small-town rural feel, while still providing amenities and services where everyone's daily needs can be met.</b>	<ul style="list-style-type: none"> <li>• All</li> </ul>

## 1.4 Engagement Activities

A number of engagement activities were held throughout the project with key stakeholders from the project's Stakeholder Committee, municipal staff, councillors, local agencies and members of the public. The activities allowed stakeholders and community members to provide input to guide the development of the Age-Friendly Community Strategy and Action Plan. The engagement activities included:

- Pre-Consultation Interviews;
- A County Council/COW Presentation;
- Visioning Workshops (4);
- Key Representative Interviews;

- Focus Groups (4);
- Eight Dimensions Workshop;
- Community Conversation Workshops (4);
- A Community Audit and Site Visit;
- Online Resident Survey; and
- An Online Ideation Board.
- Getting to Outcomes Workshops;
- Community Action Plan Discussion Series; and
- Age-Friendly Community Action Plan Video Presentation.

The **Grey County Age-Friendly Community Engagement Findings Report (2021)** provides a detailed summary of the key findings from each of the engagement activities throughout the project.

## 2 Action Plan Tables

In the tables that follow, the Action Plan identifies several implementation details for each recommended action.

- **Timing/Priority:** when the action should take place\*;
- **Action Lead:** who will be responsible for taking the action;
- **Potential Partners:** who the Action Lead should work with; and
- **Performance Indicator:** how the Action Lead and Partners will know they have succeeded.

\*Please note that the Priority/Timing indicates when the action should be initiated, rather than completed. Additionally, the action items have not been ordered based on priority. "Short Term to Medium Term" indicates that some actions would be implemented on an ongoing basis, as a best practice.

The Plan also identifies short-term and medium-term actions, which are defined as:

- 1-2 years for short-term actions
- 3-5 years for medium-term actions

In addition to the action tables, the following section provides examples and resources from other communities that can be drawn upon for inspiration and to inform the implementation of the actions in this Plan.

To supplement the Action Plan, it is recommended that the County undertake a progress review every 2 years and prepare a Progress Report Card. The Progress Report Card should be provided to Council and will serve as a “reality check,” allowing Council and the community to see which actions have been initiated and whether there should be any changes to this Plan, in light of community and municipal priorities, as well as available funding opportunities.

Provincial ministries or bodies (e.g., agencies, boards, organizations, etc.) may change names from time to time. Where reference is made to a Ministry or other body, it is understood that it is the ministry or body as it is known at the time of reading this Plan that is being referenced.


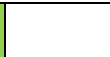
## 2.1 Outdoor Spaces and Buildings

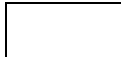

### Priority 1:

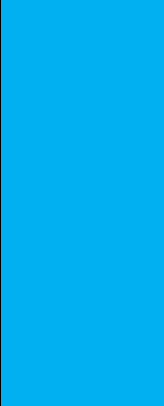

**Ensure outdoor public spaces are designed to be accessible to a wide array of ages and abilities.**

### Priority 2:


**Improve overall accessibility of public and private buildings.**

  Short-term (1-2 years)


  Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Ensure outdoor public spaces are designed to be accessible to a wide array of ages and abilities.</b>						
<b>1.1 Regional Plans</b> All Planning, Tourism, and Economic Development Plans will include language, and policy direction to achieve age-friendly, walkable, and complete communities for all segments of our population.		Grey County Planning, Grey County Economic Development,, Tourism and Culture (EDTC)	Local Municipal Planning Departments, Grey County Joint Accessibility Advisory Committee, Grey Bruce Council on Aging, Town of Hanover's Age-Friendly Committee, and YMCA of Owen Sound Grey Bruce	Ensure all Planning, Tourism, and Economic Development Plans reference age-friendly, walkable, and complete communities.		
<b>1.2 Bench Seating Program</b> Recommendation to increase bench seating (with arm rests and level surface for those with mobility aids) along walking routes in centralized community areas, including parks, downtowns, and within existing public trails systems. Implementation of an 'Adopt-A-Bench' program will provide an opportunity for community members to both honor their loved ones and		AFC Coordinator	Local Municipalities, Parks and Recreation Departments	Number of new seating and rest areas developed.  Distance between rest places (i.e., doesn't need to be a "bench").		City of OS Commemorative Bench Program – <a href="https://www.owensound.ca/en/city-hall/resources/Documents/Commemorative-Bench-Program-Information.pdf">https://www.owensound.ca/en/city-hall/resources/Documents/Commemorative-Bench-Program-Information.pdf</a>

 Short-term (1-2 years)

 Medium-term (3-5 years)

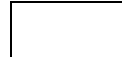
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>establish trust funds dedicated to the installation of benches in public areas to promote participation in active lifestyles.</p> <p>The County program will focus on County owned assets and trail networks (Rail Trail, County forest properties, etc.), and will promote implementation of new municipal programs and/or bring awareness to those that already exist.</p>						
<p><b>1.3 Grey County Joint Accessibility Advisory Committee (GCJAAC) and Local Accessibility Advisory Committees</b></p> <p>Continue to support and improve upon the existing network of review for planning and development proposals with the Grey County Accessibility Advisory Committee and local Accessibility Advisory Committees.</p>		<p>Grey County Joint Accessibility Advisory Committee, Local Accessibility Advisory Committees, Grey County Administrative and Accessibility Coordinator</p>		<p>Reduction in number of complaints and injury reports.</p>		
<p><b>1.4 Park and Public Space Planning</b></p> <p>The County OP (and/or a toolkit) will include recommendations for county-wide improvements to park planning by encouraging the development and implementation of recreational and trails plans, identifying strategic park locations, ensuring they are barrier free (as per <i>Accessibility for Ontarians with Disabilities Act</i> (AODA) standards), and attend to regular maintenance needs including winter snow removal. Opportunities for accessible park</p>		<p>Grey County Planning, and Local Municipalities</p>	<p>Volunteer groups, schools (e.g., Earth Day), Grey County Economic Development, Tourism and Culture (EDTC), and Local Maintenance Departments</p>	<p>Reduction in number of complaints and injury reports.</p> <p>Age-Friendly Winter Walkability and Pedestrian Safety Audit. Example: <a href="https://coaottawa.ca/snowmoles/">https://coaottawa.ca/snowmoles/</a></p>		<p>Urban95 - <a href="https://bernardvanleer.org/ecm-article/2018/urban95-creating-cities-for-the-youngest-people/">https://bernardvanleer.org/ecm-article/2018/urban95-creating-cities-for-the-youngest-people/</a></p> <p>Urban Playground: How Child-Friendly Planning and Design Can Save Cities – <a href="https://www.routledge.com/Urban-Playground-How-Child-Friendly-Planning-and-Design-Can-Save-Cities/">https://www.routledge.com/Urban-Playground-How-Child-Friendly-Planning-and-Design-Can-Save-Cities/</a></p>

 Short-term (1-2 years)

 Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>equipment for all ages and abilities will be identified.</p> <ul style="list-style-type: none"> <li>Explore the Urban95 planning concept, where cities and public spaces should be considered through the lens of a 95cm child (3-year-old).</li> </ul>						<p><a href="https://www.gill.com/p/book/9781859469293#:~:text=This%20book%20reveals%20how%20seeing,ages%2C%20and%20for%20the%20planet.&amp;text=Healthier%20children%20mean%20happier%20families,focused%20on%20the%20long%2Dterm.">Cities/Gill/p/book/9781859469293#:~:text=This%20book%20reveals%20how%20seeing,ages%2C%20and%20for%20the%20planet.&amp;text=Healthier%20children%20mean%20happier%20families,focused%20on%20the%20long%2Dterm.</a></p>
<p><b>1.5 Planning - Official Plan Development (OP)</b></p> <p>Incorporate policies in the County OP and provide an associated toolkit, identifying design and development strategies that are considered age-friendly. Some of the core guiding principles of age-friendly communities (accessible, walkable, etc.) may influence other OP policies. For example, the adoption of higher greenfield density targets for serviced settlement areas may be required to achieve age-friendly community design standards and objectives.</p>		Grey County Planning	Local Municipal Planning Departments	Policies and associated toolkits incorporated into County OP.		<p>Tactical Urbanist's Guide - <a href="http://tacticalurbanismguide.com/">http://tacticalurbanismguide.com/</a></p>
<p><b>1.6 Adopt a Trail/Park Program</b></p> <p>Encourage the creation of a new 'Adopt a Trail' program at the County, to allow community members to assist in maintenance and overall monitoring of a select trail sections. The purpose of these programs is to encourage community stewardship, contributing toward the safety and overall aesthetic of public spaces. Resources on how to create and implement this type of program will be shared with municipalities.</p>		Grey County Forestry/Trails Coordinator, and Local Municipalities	Community Volunteers	<p>Number of participants in stewardship program.</p> <p>Reduction in safety and maintenance complaints.</p>		


 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>1.7 Accessible Construction, Renovation, and Retrofit Program</b></p> <p>Explore opportunities for accessible trail construction, renovation, or retrofit projects aimed at improving physical accessibility and safety for persons with disabilities. Connect with the Employment and Social Development Canada's Enabling Accessibility Fund (EAF) for yearly funding opportunities: Enabling Accessibility Fund - Canada.ca.</p>		Grey County Forestry/Trails Coordinator, and Local Municipalities	Grey County Outdoor Management Group	Amount of funding secured.		<p><a href="https://www.canada.ca/en/employment-social-development/programs/enabling-accessibility-fund.html">https://www.canada.ca/en/employment-social-development/programs/enabling-accessibility-fund.html</a></p>
<p><b>1.8 Tree Planting Program</b></p> <p>The County will develop a 'Memorial Tree Program' allowing individuals to support tree planting efforts on publicly owned lands for the purpose of paying tribute to and remembering a lost one, improving the overall provision of shade for those visiting and utilizing these spaces. This will be specific to County owned properties, but staff will encourage the same be developed at the local municipal level and will promote either new or existing programs.</p>		AFC Coordinator	Grey County Manager of Climate Change Initiatives, Grey County Joint Accessibility Advisory Committee, YMCA of Owen Sound Grey Bruce, and Local Municipalities	Number of trees planted through this program.		<p>City of OS Commemorative Forest Program - <a href="https://www.owensound.ca/en/exploring/commemorative-forest-program.aspx#">https://www.owensound.ca/en/exploring/commemorative-forest-program.aspx#</a></p> <p>Grey Sauble Conservation Foundation Memorial Forest - <a href="https://www.greysauble.on.ca/wp-content/uploads/2015/11/Memorial_tree_brochure2019.pdf">https://www.greysauble.on.ca/wp-content/uploads/2015/11/Memorial_tree_brochure2019.pdf</a></p>
<p><b>1.9 Cycling Facilities</b></p> <p>Add more bicycle parking (bike racks) options in public spaces near key destinations and amenities. Connect with and promote LaunchPad's bike rack program, where youth create and sell bike racks through the center.</p>		Local Municipalities	Grey County Transportation Services, Grey County Planning and Development, Municipal Parks and Recreation Departments, LaunchPad, and Grey County EDTC	Amount of bicycle parking options available outside government / public buildings and municipal parks.		





 Short-term (1-2 years)

 Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>1.10 Building Dementia Friendly Communities</b></p> <p>Distribute and promote the "Building Dementia Friendly Communities" course, available through e-modules. This course is designed for professionals working in the recreation, library, retail, restaurant, and public transportation sectors who are interested in fostering dementia-friendly awareness within their organizations. The course will give organizations the knowledge and skills needed to increase support, inclusion, and accessibility (both in the social and physical environments) for people living with dementia.</p>		<p>Alzheimer Society Grey Bruce</p>	<p>Grey County Communications, Grey County EDTC, and Local Municipal Economic Development Departments</p>	<p>Number of organizations with access to "Building Dementia Friendly Communities" course. Monitor course participation.</p>		<p>Building Dementia Friendly Communities: <a href="https://www.alzeducate.ca/login/dfc/">https://www.alzeducate.ca/login/dfc/</a></p>

  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 2: Improve overall accessibility of public and private buildings.</b>						
<p><b>1.11 Community Improvement Plans</b></p> <p>Support the retrofitting of businesses and public buildings to provide accessibility features through funding assistance (e.g., local CIP programs).</p>		Grey County, Local Municipalities, and Local Businesses	Grey County EDTC, Grey County Joint Accessibility Advisory Committee, and YMCA of Owen Sound Grey Bruce	<p>Calculate difference between the grant money available through the CIP Plan programs and the amount distributed annually.</p> <p>Number of accessibility upgrades to local businesses and public buildings.</p>		
<p><b>1.12 Grey County AFC Advisory Committee</b></p> <p>Advocate through the AFC Advisory Committee (see 5.11) opportunities for additional public washrooms in public and private buildings. Map this information for public access (locations, hours of operation, change stations, etc.).</p>		Grey County, Local Municipalities, and Local Businesses	Grey County EDTC Grey County Joint Accessibility Advisory Committee, Grey County Planning Department, Grey County Tourism Advisory Committee, and Grey County Economic Development and Planning Advisory Committee	Number of new accessible washrooms provided.		
<p><b>1.13 Age-friendly Tool Kit for Businesses</b></p> <p>Develop accessibility materials for local businesses, highlighting the importance of ensuring the physical environment is easy to navigate and includes a variety of wayfinding landmarks such as:</p> <ul style="list-style-type: none"> <li>• front door access;</li> <li>• width of aisles;</li> <li>• accessible washrooms;</li> <li>• ramps and automated doors;</li> <li>• hours of operation;</li> </ul>		AFC Coordinator, and Staff Administering the Community Improvement Plan (CIP) Programs	Grey County Economic Development, Municipal Economic Development, Grey County Business Enterprise Centre, Grey County Accessibility Advisory Committee, Chamber's of Commerce, and Business Improvement Areas (BIA's or DIA's)	<p>Creation of this resource and posting of this resource online.</p> <p>Number of municipalities incorporating the recommendations of this toolkit in local CIP Plan programs.</p> <p>Number of businesses to receive this toolkit (getting it in the hands of businesses). This may be inclusive of</p>		





 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>design of entrance to commercial/public buildings with no step and no slip entry;</li> <li>paint stairs/walk ups a bright color to ensure visibility; and</li> <li>display accessibility level and certification on the exterior of buildings.</li> </ul> <p>And staff/employees have been adequately trained on how to best to support aging individuals on a service call. Upgrades should be made to spaces that will be frequented and utilized by the public and not be for the sole benefit of the private business/landowner. The economic benefit to businesses needs to be clearly communicated through this program.</p>				contractors, building community, architects, etc.		
<p><b>1.14 AFC Recognition Program</b></p> <p>Develop an annual recognition program that acknowledges:</p> <ul style="list-style-type: none"> <li>local businesses that have become "age-friendly qualified" through the application of the AFC Business Tool Kit;</li> <li>local municipal AFC innovations and key milestones; and</li> <li>map businesses and service providers throughout the County that are age-friendly and share through existing public platforms (e.g., business directory, visitgrey.ca, Grey County agri-food asset map, recreational and trails maps, etc.).</li> </ul>		AFC Coordinator	Grey County Joint Accessibility Advisory Committee, Grey Bruce Council on Aging, Grey County EDTC, Local Municipal Economic Development, Chamber of Commerce, Grey County Communications, Libraries, and DIA's or BIA's	*Similar to Thumbs-Up program in Collingwood		

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>1.15 Age-Friendly Community Buildings</b></p> <p>Continue to promote awareness around the use and implementation of defibrillators and naloxone kits in public buildings.</p>	 	<p>Grey County Paramedics</p>		<p>Number of defibrillators and naloxone kits installed in public buildings.</p>		<p>Grey County's Public Access Defibrillation: <a href="https://www.grey.ca/paramedic-services/pad">https://www.grey.ca/paramedic-services/pad</a></p>
<p><b>1.16 Education for Local Businesses and Service Providers</b></p> <p>Spread awareness to local businesses and service providers around the value and importance of supporting accessibility needs.</p>	 	<p>AFC Coordinator</p>	<p>Grey County EDTC , Municipal Economic Development, Grey County Business Enterprise Centre, Grey County Accessibility Advisory Committee, Chamber's of Commerce, and DIA's or BIA's</p>	<p>Number of local businesses and service providers who meet accessibility requirements.</p>		

## Outdoor Spaces and Buildings - Additional Resources/Examples

### A park is more than its name

by Ed Bernacki · in Parks and Recreation



11 Shares    

#### ***How to design inclusive parks for seniors and the elderly***

The key to problem solving is matching the process to the challenge: a short-term challenge needs a short-term solution, while a long-term challenge needs a long-term solution.

Municipal World

*A Park is more than its name*

[https://www.municipalworld.com/feature-story/a-park-is-more-than-its-name/?utm\\_source=MWInsider&utm\\_campaign=f19bb4795f-mwinsider-october20-2021&utm\\_medium=email&utm\\_term=0\\_dcd8c31a9e-f19bb4795f-22491683&ct=t\(mwinsider-october20-2021\)](https://www.municipalworld.com/feature-story/a-park-is-more-than-its-name/?utm_source=MWInsider&utm_campaign=f19bb4795f-mwinsider-october20-2021&utm_medium=email&utm_term=0_dcd8c31a9e-f19bb4795f-22491683&ct=t(mwinsider-october20-2021))



Bay of St. Lawrence Park

*Fit Trek Park Equipment*

(WSP)

## 2.2 Transportation

### Priority 1:


**Enhance transportation infrastructure safety for all users.**


### Priority 2:

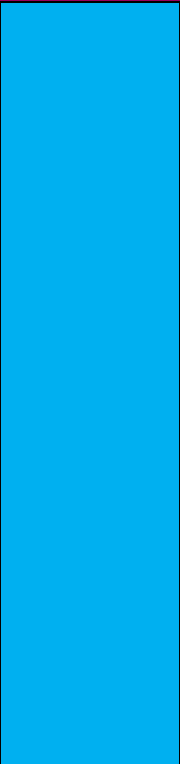
**Improve public education around the local transportation network.**


### Priority 3:

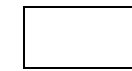

**Improve public transportation and active transportation options in and around the County that are offered at affordable rates.**

 Short-term (1-2 years)


 Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Ensure outdoor public spaces are designed to be accessible to a wide array of ages and abilities.</b>						
<p><b>2.1 Pedestrian Crossing Facilities</b></p> <p>Increase the number and frequency of pedestrian crossings throughout the County and ensure pedestrian crossings are timed adequately to allow for safe crossing opportunities. Explore opportunities to automatically provide a 'pedestrian crossing' symbol in higher traffic areas, to align with traffic signals. This would limit those with accessibility needs having to actively interact with the 'walk' button or sensor.</p> <ul style="list-style-type: none"> <li>Incorporate accessible pedestrian signals (audible pedestrian signals) and countdowns at key intersections (i.e., those that may have a larger Right-Of-Way (ROW) for crossing, etc.).</li> </ul>		Local Municipal Operations/Roads Departments	Grey County Joint Accessibility Advisory Committee, Grey County Planning and Development, Grey County Transportation Services, Grey Bruce Council on Aging, LaunchPad, Ministry of Transportation Ontario, Ontario Provincial Police (OPP)/Police Services, and Grey Bruce Community Safety and Wellbeing Coordinator	<p>Number of adequately timed pedestrian crossings.</p> <p>Reduction in pedestrian/vehicle accidents.</p>		<p>City of Toronto Accessible Pedestrian Signals - <a href="https://www.toronto.ca/services-payments/streets-parking-transportation/traffic-management/traffic-signals-street-signs/types-of-traffic-signals/accessible-pedestrian-signals/">https://www.toronto.ca/services-payments/streets-parking-transportation/traffic-management/traffic-signals-street-signs/types-of-traffic-signals/accessible-pedestrian-signals/</a></p> <p>School Safety Zones - <a href="https://www.toronto.ca/services-payments/streets-parking-transportation/road-safety/vision-zero/vision-zero-dashboard/school-safety-zones-vision-zero/">https://www.toronto.ca/services-payments/streets-parking-transportation/road-safety/vision-zero/vision-zero-dashboard/school-safety-zones-vision-zero/</a></p>




  Short-term (1-2 years)

  Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>Establish an installation standard for accessible pedestrian signals to ensure uniformity/consistency throughout the County.</li> <li>Determine lighting requirements to enhance safety.</li> <li>Promote safety education around crosswalk awareness and use from both the non-vehicle and vehicle user perspective.</li> <li>Enhance crosswalk and pedestrian safety in proximity to school zones.</li> </ul>						School Safety Zones - <a href="https://www.safekids.org/blog/making-school-zones-safer-pedestrians">https://www.safekids.org/blog/making-school-zones-safer-pedestrians</a>
<p><b>2.2 Traffic Calming</b></p> <p>Introduce traffic calming measures to address areas with high traffic volumes and/or speeds throughout the County (urban and rural). Incorporate direction in the County's OP and explore offering a template for a complete streets design-manual.</p> <p>Explore public education opportunities that speak to the County's road classification network, and the role and intent of each road section as it relates to the transportation of people, goods, and services</p>		Local Municipal Operations/Roads Departments, and Grey County Transportation	School Boards, Neighbourhood Groups, Grey County Planning and Development, and Local Municipal Planning Departments	Number of traffic calming measures introduced.  Reduction in traffic speeds and/or volumes.  Reduction in number of complaints and injury reports.		Complete Streets Policy and Implementation Guide for Grey Bruce - <a href="https://www.tcat.ca/resources/complete-streets-policy-implementation-guide-for-grey-bruce/">https://www.tcat.ca/resources/complete-streets-policy-implementation-guide-for-grey-bruce/</a>
<p><b>2.3 Pedestrian Safety Guide</b></p> <p>Develop a pedestrian safety guide to inform best practices throughout the County. Identify strategic locations where tactile pedestrian surfaces may be suitable to be installed. Explore other accessible pedestrian features, such as auditory crosswalk</p>		AFC Coordinator	Grey County Transportation, Local Municipal Transportation Departments, Grey County Planning and Development, and Local Municipal Planning Departments	Development of pedestrian safety guide.		Review sneckdowns to figure out possible improvements to the public realm - <a href="https://www.bloomberg.com/news/articles/2017-03-17/what-sneckdowns-say-about-safe-street-design">https://www.bloomberg.com/news/articles/2017-03-17/what-sneckdowns-say-about-safe-street-design</a>


  Short-term (1-2 years)

  Medium-term (3-5 years)


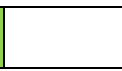
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
signals, painted crosswalk areas, curb extensions, etc.				Number of tactile pedestrian surfaces and other accessible pedestrian features installed.		
<p><b>2.4 AODA Compliant Signage</b></p> <p>Create consistent sign standards throughout the County, in compliance with AODA requirements. Ensure legibility and enhance wayfinding signage along both roadways and trail systems to improve navigation.</p> <p>Safety of all users needs to be considered, including children at play, those with low mobility, motorized vehicles, etc.</p>		Grey County Communications	Grey County Planning and Development, Grey County Transportation, Grey County EDTS, Grey County Forestry/Trails, Local Municipal Parks and Trails, and Grey County Joint Accessibility Advisory Committee, Outdoor Management Group	<p>Create an AODA compliant signage and wayfinding strategy for the County.</p> <p>Increase wayfinding signage throughout the County's road networks and trails.</p>		
<p><b>2.5 Road and Trail Maintenance</b></p> <p>Enhance maintenance practices of roadways and trails throughout the County. Facilitate 'adopt a highway', 'adopt a trail', etc. programs to extend community support efforts. Communicate and map winter maintenance routes to inform residents on how to prioritize route selection.</p>		Grey County Transportation Services, Local Municipalities, and Forestry/Trails Coordinator	Volunteer Groups, School Boards (e.g., Earth Day), Grey County Transportation Services, Owen Sound Transit, Driverseat Owen Sound, Grey County Communications, and Grey County Geographic Information System (GIS), Ministry of Transportation (MTO)	Reduction of complaints and injury reports.		<p>Example Tool: Age-Friendly Winter Walkability and Pedestrian Safety Audit. Example: <a href="https://coaottawa.ca/snowmoles/">https://coaottawa.ca/snowmoles/</a></p> <p>Grey County School Litter Program – <a href="https://www.google.com/search?q=grey+county+school+litter+pick-up+program&amp;rlz=1C1GCEA_enCA957CA957&amp;oq=grey+county+school+litter+pick-up+program&amp;aqs=chrome..69i57j33i160l2.7536j0j9&amp;sourceid=chrome&amp;ie=UTF-8">https://www.google.com/search?q=grey+county+school+litter+pick-up+program&amp;rlz=1C1GCEA_enCA957CA957&amp;oq=grey+county+school+litter+pick-up+program&amp;aqs=chrome..69i57j33i160l2.7536j0j9&amp;sourceid=chrome&amp;ie=UTF-8</a></p>

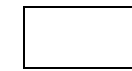



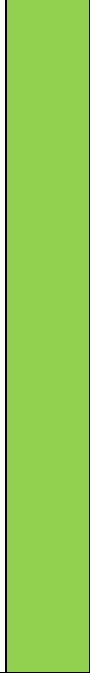

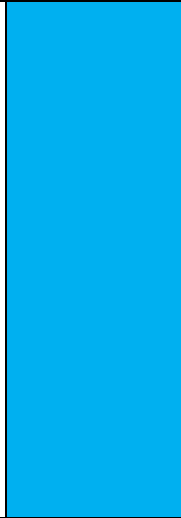

 Short-term (1-2 years)

 Medium-term (3-5 years)

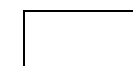

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>2.6 AODA Standards for Transit Stops</b></p> <p>Look at achieving AODA standards for transit stops (benches, covered shelters, contact number for additional information, schedules, etc.).</p>		<p>Local Municipal Operations/Roads Departments</p>	<p>Grey County Transportation Services, Grey County Joint Accessibility Advisory Committee, and Local Municipal Accessibility Advisory Groups</p>	<p>Number of transit stops that meet AODA requirements.</p>		

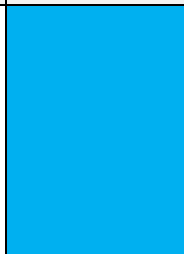
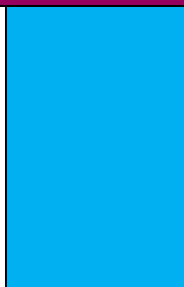
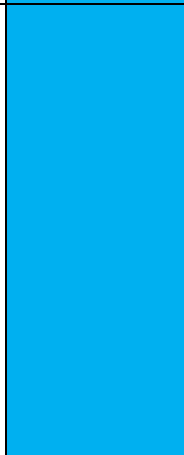
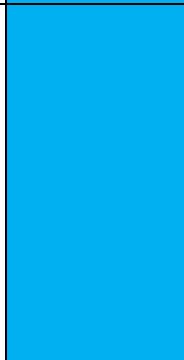
  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 2: Improve public education around the local transportation network.</b>						
<p><b>2.7 Share the Road and Trail Campaign</b></p> <p>Promote a 'share the road' and 'share the trail' campaign throughout the County to educate those using transportation networks (roads, sidewalks, trails, etc.) on fair and safe conduct. Ensure all user types are accounted for (e.g., farm vehicles, Mennonite/Amish buggies, cyclists, ATV's snowmobiles, equestrians, mobility aids, taxis, public transit, skateboards, scooters, etc.). Additional signage may assist with these efforts.</p> <p>*Carry-out public awareness campaigns to reduce the stigma around certain transportation types (i.e., skateboards, scooters, bicycles, etc.).</p>	 	<p>Grey County Communications, Local Municipal Communications, and OPP</p>	<p>Grey Agricultural Services, Local Mennonite/Amish Communities,, LaunchPad, Ontario Federation of All Terrain Vehicle (OFATV) Clubs, Outdoor Activity Groups, Cyclist Clubs, Snowmobile Clubs, etc., MTO</p>	<p>Reduction in number of complaints and injury reports.</p> <p>Monitor traffic incidents / complaints involving rural agricultural equipment.</p>		
<p><b>2.8 By-law Enforcement Awareness</b></p> <p>Depending on the local jurisdiction, communicate local traffic and parking by-law provisions such that the public are aware of proper protocols. For example - inappropriate use of accessible parking spaces, parking along shoulders/roadside in non-designated parking areas, travelling and parking in designated cycle lanes, etc. Utilize County tourism ambassadors to help inform seasonal road and public facility use.</p>		<p>Grey County Communications, Local Municipal Communications</p>	<p>Grey County Transportation, Local Municipal Transportation Departments, Grey County Tourism, and Conservation Authorities</p>	<p>Monitor by-law infraction tickets issued for road related matters.</p>		
<p><b>2.9 Road Etiquette Signage</b></p>		<p>Grey County Transportation, Local Municipalities, Grey</p>		<p>Number and frequency of communication methods used to</p>		

  Short-term (1-2 years)


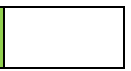
  Medium-term (3-5 years)

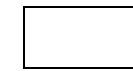

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
Incorporate signage along roadways and trails that guide individuals on how to adequately use the space provided (i.e., what user type is permitted to travel in what lane or facility, safe passing distance buffer, yield hierarchy, etc.).		County Economic Development, and Tourism and Culture		provide information on the transit system.		
<b>Priority 3: Improve public transportation and active transportation options in and around the County that are offered at affordable rates.</b>						
<b>2.10 Sidewalk Linkages</b> Review and improve sidewalk linkages throughout the County, to account for high pedestrian locations (i.e., proximity to schools, community centres, recreational facilities, urban centres, etc.).		Local Municipalities	Grey County Planning and Development, and Grey County Transportation Services	Number and location of sidewalk gaps addressed.		Local Municipal Development Charges
<b>2.11 Increase Sustainability of Volunteer Transportation Organizations</b> Explore the sustainability of volunteer supported driver program(s) to provide transportation for those without access to a private vehicle. Promote awareness of 211 as an agent that promotes volunteer opportunities through their website.		Grey County Community Transportation Manager, Local Municipalities, Home and Community Support Services (HCSS), and Cancer Care	Grey County Planning and Development, Owen Sound Transit, Driverseat Owen Sound, United Way of Grey Bruce, and HCSS	Number of filled volunteer driver positions across the County.		
<b>2.12 Co-ordinated Transportation Portal</b> Grey County will look to implement a Coordinated Transportation Portal that provides community transportation service providers a web-based coordinated intake/booking/routing to map out the entire network. Through this, efforts will be made to increase overall capacity of this system and reduce		AFC Coordinator, and Grey County Community Transportation Manager	Owen Sound Transit, Driverseat Owen Sound, United Way of Grey Bruce, Food Banks, YMCA of Owen Sound Grey Bruce, HCSS, Cancer Care, Alzheimer's Society of Grey Bruce, Grey Bruce Council on Aging, Local	Build a comprehensive schedule that captures all transit providers throughout Grey Bruce Counties.  Create inventory of all vehicle types that are available for transportation		Car Share - <a href="https://turo.com/ca/en">https://turo.com/ca/en</a>  Lanark County - Rural Transportation – <a href="https://www.ruralontarioinstitute.ca/fi">https://www.ruralontarioinstitute.ca/fi</a>






  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>deadheading by coordinating across multiple service providers. All available transportation related resources will be collected through this project (i.e., available grant funding, vehicles/fleet, volunteer and/or paid drivers, word of mouth networks serving Mennonite/Amish communities, etc.).</p> <ul style="list-style-type: none"> <li>Once completed, update 211 with all Grey County transportation related information to serve as a central contact number offering guidance based on individual need (from a transportation perspective).</li> </ul>			<p>Taxis, Skip the Dishes, Car Sharing, Car Rental Services, Grey County Economic Development, Local Municipal Economic Development, Moving Grey Bruce, Grey County Community Transportation Manager, Grey Agricultural Services, and Seniors ASK GB, 211</p>	<p>services - vans, shuttles, school buses, bus, taxis, etc.</p>		<p><a href="https://www.alscgb.ca/seniors-ask.html">le.aspx?id=fa9b4573-435f-4ec3-81a7-295370885ca7</a></p> <p>Commute Ontario - <a href="https://commuteontario.ca/">https://commuteontario.ca/</a> (carpool resources)</p>
<p><b>2.13 Public Transit Schedules and Program Awareness</b></p> <p>Enhance public transit maps, schedules, payment requirements, and other FAQ information available in various mediums (print, 211, online/digital, Seniors ASK GB, etc.) and locations throughout the County.</p> <ul style="list-style-type: none"> <li>Advocate the importance of public transit facilities as a public good.</li> <li>Explore opportunities to implement 'senior, youth, and all age' accompaniment programs to increase comfort levels and familiarity of those using these systems.</li> <li>Regularly source funding and grant opportunities.</li> </ul>		<p>Grey County Community Transportation Manager, and AFC Coordinator</p>	<p>Owen Sound Transit, Driverseat Owen Sound, United Way of Grey Bruce, Food Banks, YMCA of Owen Sound Grey Bruce, Grey Transit Route, HCSS, Cancer Care, Alzheimer's Society of Grey Bruce, Grey Bruce Council on Aging, Local Taxis, Skip the Dishes, Car Sharing, Bruce County, and School Boards</p>	<p>Number of accessible bus stops.</p> <p>Increase in ridership numbers.</p>		<p>City of Kingston Public Transit (free for student program): <a href="https://www.thewhig.com/news/local-news/kingston-transits-student-bus-pass-program-receives-top-marks">https://www.thewhig.com/news/local-news/kingston-transits-student-bus-pass-program-receives-top-marks</a></p> <p>Seniors ASK Grey Bruce: <a href="https://www.alscgb.ca/seniors-ask.html">https://www.alscgb.ca/seniors-ask.html</a></p>


  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>Digitize the public transit experience similar to Uber, where individuals can see a profile of their driver, experience levels, estimated arrival time, etc.; and</li> <li>Explore opportunities for bicycle/scooter rentals.</li> </ul>	 					
<p><b>2.14 Ensure More Routes and Accessible Operating Hours</b></p> <p>Explore current gaps in the existing Grey County transit system in terms of operating hours and locations serviced (i.e., provide service or alternative transportation options on weeknights / Sunday evenings when the transit service ends).</p> <p>Encourage local municipalities to designate transit stop locations through their local Official Plan's to plan for future need.</p> <ul style="list-style-type: none"> <li>Review the possibility of having an on-demand system where a reservation system would be used; and</li> <li>Promote awareness around late bus programs offered through local schools.</li> </ul>	 	<p>Grey County Community Transportation Manager, and AFC Coordinator</p>	<p>Owen Sound Transit, Driverseat Owen Sound, United Way of Grey Bruce, Food Banks, YMCA of Owen Sound Grey Bruce, Grey Transit Route, HCSS, Cancer Care, Alzheimer's Society of Grey Bruce, Grey Bruce Council on Aging, Local Taxis, Skip the Dishes, and Car Sharing</p>	<p>Increase operating hours.</p> <p>Provide alternative transportation options (e.g., rideshare, taxis, Driver Seat, on-demand, etc.).</p>		<p>Innisfil Uber Partnership - <a href="https://www.uber.com/ca/en/u/innisfil/">https://www.uber.com/ca/en/u/innisfil/</a></p>
<p><b>2.15 Pedestrian and Cycling Facilities and Accommodations</b></p> <p>Investigate opportunities to partner with local transit agencies to allow pedestrians, those with mobility aids, and cyclists to receive free transit to</p>		<p>Grey County Manager of Community Transportation, and Local Municipalities</p>	<p>Owen Sound Transit, Driverseat Owen Sound, United Way of Grey Bruce, Food Banks, YMCA of Owen Sound Grey Bruce, Grey Transit Route, HCSS, Cancer Care, Alzheimer's</p>	<p>Provide free transportation for pedestrians and cyclists going to specific destinations. Monitor uptake.</p>		<p>City of Hamilton Mountain Climber Program: <a href="https://www.hamilton.ca/government-information/news-centre/news-releases/mountain-climber-program-expansion-aldershot-go">https://www.hamilton.ca/government-information/news-centre/news-releases/mountain-climber-program-expansion-aldershot-go</a></p>

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
certain destinations for free (i.e., going up a large hill).			Society of Grey Bruce, Grey Bruce Council on Aging, Local Taxis, Skip the Dishes, and Car Sharing			

## Transportation - Additional Resources/Examples

### Driverless shuttle developed in Ottawa hits the road in Whitby

**BY:**  
Techopia Staff



**PUBLISHED:**  
Aug 29, 2021 4:46pm EDT

**COMMENTS:**

**SHARE:**



**TOPIC:**  
Techopia

**ORGANIZATIONS:**  
SmartCone Technologies,  
AutoGuardian



A new self-driving vehicle will shuttle passengers to a southern Ontario transit station with help from sensors made by Ottawa's SmartCone Technologies. Photo courtesy SmartCone Technologies

An Ottawa startup's self-driving vehicle technology will soon be helping shuttle passengers back and forth from a southern Ontario transit station in what the company calls a first-of-its-kind project in Canada.

SmartCone Technologies says the autonomous shuttle operated by its AutoGuardian subsidiary will begin transporting passengers later this year on a six-kilometre route that will start and end at the Whitby GO Transit station east of Toronto.

Ottawa Business Journal - August 29, 2021

*Driverless Shuttle Busses developed in Ottawa hits the road in Whitby*

<https://obj.ca/article/techopia/driverless-shuttle-developed-ottawa-hits-road-whitby>

### Southwestern Ontario

Twelve communities in southwestern Ontario will receive additional funding of \$7.68 million over two years.

	Municipality	2018-2023 Funding	2023-2025 Funding (new)
1.	Chatham-Kent	\$500,000.00	\$176,467.22
2.	Grey County	\$1,850,000.00	\$924,359.66

Government of Ontario – June 28, 2021

*Community Transportation Grant Program Recipients and Services*

[Community Transportation Grant Program Recipients and Services](#)



Rexall (Ottawa, Ontario)  
*Advantage 55+ Parking Sign*  
(WSP)





- Contact Us
- Local Municipalities
- County Trails
- News and Media
- Accessibility
- Public Transportation**

**Ride Sharing/Park N Ride**

There are various ride sharing programs.

**Community Ride Share Connection - Facebook Group**

<http://www.kijiji.ca/b-rideshare-carpool/ottawa/kanata/k0c511700185>

**Park N Ride Lot Locations**

There are existing park and ride lots located at:

- County Road 17 (Cemetary Side Road)
- County Road 15 at highway 7
- County Road 10 (Richmond Road) at Highway 15
- County Road 1 (Rideau Ferry Road) and County Road 21 (Elmgrove Road)

These lots are used primarily on weekdays for people commuting to work but also on weekends for people who park and then enjoy the recreational facilities in the County. Commuters also use informal locations throughout the County for parking. During the focus groups sessions and in the web based questionnaire, people identified many locations where they believed park and ride lots would be helpful. Identified locations were frequently close to population centres such as Almonte, Carleton Place, Perth and Smiths Falls as well as villages and hamlets. Preferred locations were near major intersections. Suggestions were to park in existing parking spaces which are not generally used during the workday time period such as at arenas, community centres, halls and churches, in order to make better use of existing infrastructure.

Lanark County

*3 Methods for Community Ride-Share Options*

**Integration with Transit**

Home > Streets & Transportation > Biking & Cyclists > Integration with Transit

In Summer 2019 Hamilton City Council approved an expansion of the Mountain Climber pilot program that allows cyclists to take an HSR bus up or down the escarpment for free.

To participate in the Mountain Climber program, cyclists should wait at one of the marked stops and secure their bike to the front bike rack on the bus. They should let the operator know they are riding for free as a Mountain Climber and depart the bus at the first available stop once up or down the escarpment roadway.

Mountain Climber is a joint program between the City of Hamilton's Transit Division (HSR) and Transportation Planning Services.



**How the Mountain Climber program works**

All Mountain Climbers will need to follow these steps to participate:

- Wait at a designated Mountain Climber Stop
- When a bus arrives, secure your bike to the front bike rack. If there are no bicycle rack spaces available, you will have to wait for the next bus. If there are customers waiting at the stop with a bicycle who are going to pay full fare, they must be allowed to load and board the bus first.
- When you walk on the bus, announce to the operator that you will be riding for free as a Mountain Climber. You may stand or sit near the front of the bus.
- At the designated departure stop, leave the bus and remove your bicycle. If you change your mind and decide to ride to a farther stop, you must pay a full fare to the operator at this point.



**Mountain Climber Stops**

Mountain Climber stops are marked with unique signage.

City of Hamilton

*Mountain Climber Program – Integration with Transit Information Page*

[Integration with Transit | City of Hamilton, Ontario, Canada](#)



The screenshot shows the top of the NITC website. The header includes the NITC logo (National Institute for Transportation and Communities) and a search bar. A navigation menu contains links for ABOUT, NEWS, EVENTS, RESEARCH, FOR RESEARCHERS, and FOR S. Below the navigation is a news article titled "Improving Mobility and Quality of Life for Older Adults" with a sub-headline "Posted on December 1, 2021". The article features a photograph of an elderly person in a red jacket using a cane to cross a street. The text of the article begins with "As we get older, transportation provides a vital link between home and community. Without reliable and easy ways to get around, many older adults (especially those who live alone) have limited access to essentials like groceries and medicine, let alone social interaction. A new report from the University of Texas at Arlington (UTA), *Developing Strategies To Enhance Mobility And Accessibility For Community-Dwelling Older Adults*, looked at the mobility challenges, barriers, and gaps that older adults experience, with an eye toward developing forms of assistance or

National Institute for Transportation and Communities

*Improving Mobility and Quality of Life for Older Adults*

<https://nitc.trec.pdx.edu/news/improving-mobility-and-quality-life-older-adults>

## 2.3 Housing

### Priority 1:

**Develop new accessible housing units, and identify incentives and programs that support housing retrofits to ensure home quality and safety.**

### Priority 2:

**Provide a variety of attainable and affordable housing types and tenure (i.e., rental, condo, life lease, private ownership, etc.), throughout the County.**

### Priority 3:

**Improve awareness of housing options for all ages.**

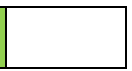


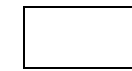

Short-term (1-2 years)



Medium-term (3-5 years)

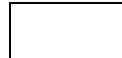

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Ensure outdoor public spaces are designed to be accessible to a wide array of ages and abilities.</b>						
<b>3.1 Accessible and Age-Friendly Housing Grant Opportunities</b> Advertise funding available for renovation, repair and renewal through Canada Mortgage and Housing Corporation (CMHC), Canada Greener Homes Grant, Enbridge Homes Winterproofing Grant, Hydro One Home Assistance Program, Ontario's Seniors Home Safety Tax Credit, Ontario Renovates, local CIP's, etc. <ul style="list-style-type: none"> <li>Educate the public on how to access these funding resources. Look at offering supports/guidance for general inquiries.</li> </ul>		Grey County, and Local Municipalities	Grey County Housing Department, Planning and Development, Grey County Affordable Housing Task Force, CMHC, Ministry of Health and Long-Term Care, Ministry of Municipal Affairs and Housing, Grey Bruce Community Safety and Wellbeing (CSWB), Grey Bruce Poverty Task Force (PTF), United Way, and LEAP Program	Amount of funding secured.		Federal Green Energy Grant: <a href="https://www.nrcan.gc.ca/energy-efficiency/homes/canada-greener-homes-grant/23441">https://www.nrcan.gc.ca/energy-efficiency/homes/canada-greener-homes-grant/23441</a>  Ontario Home Efficiency Program: <a href="https://www.enbridgegas.com/residential/rebates-energy-conservation/home-efficiency-rebate">https://www.enbridgegas.com/residential/rebates-energy-conservation/home-efficiency-rebate</a>  Hydro One Home Assistance Program: <a href="https://www.hydroone.com/saving-money-and-">https://www.hydroone.com/saving-money-and-</a>





  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
						<p><a href="https://www.greycountycanada.ca/energy/residential/financial-assistance/hap/faqs">energy/residential/financial-assistance/hap/faqs</a></p> <p>Seniors' Home Safety Tax Credit: <a href="https://www.ontario.ca/page/seniors-home-safety-tax-credit">https://www.ontario.ca/page/seniors-home-safety-tax-credit</a></p> <p>Municipal Community Improvement Plan Programs: TBM <a href="https://www.thebluemountains.ca/building-business-development/current-projects/strategic-projects-initiatives/community-improvement?is=25">https://www.thebluemountains.ca/building-business-development/current-projects/strategic-projects-initiatives/community-improvement?is=25</a></p> <p>Ontario Renovates - <a href="https://dnssab.ca/housing-services/programs/ontario-renovates-program/">https://dnssab.ca/housing-services/programs/ontario-renovates-program/</a></p>
<p><b>3.2 Green Building Standard Guide</b></p> <p>The County will develop and implement a voluntary green development standard (GDS) that is tiered based and progresses to net-zero ready building. The standard will include a technical guide to inform green building standards for new building construction and existing homeowners of the types of measures that can take place to enhance home</p>		<p>Grey County Manager of Climate Change Initiatives</p>	<p>Grey County Building Community, Local Municipalities, Grey County Planning and Development, and Climate Change Action Plan Task Force</p>	<p>Green Building Standard Guide incorporated through planning policy to ensure and require compliance for new builds.</p>		

  Short-term (1-2 years)

  Medium-term (3-5 years)

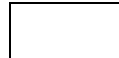

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
energy efficiency. This guide will also be distributed to developers to inform new build standards.						
<p><b>3.3 Accessible and Age-Friendly Housing Development Guide</b></p> <p>Increase the overall accessibility features of homes that are existing and proposed to be developed (universal design).</p> <p>Have Grey County's Joint Accessibility Advisory Committee help inform an accessibility guide. This guide will also speak to AFC community concepts.</p> <ul style="list-style-type: none"> <li>• Share and offer education sessions regarding the application of these resources to the development community, trades, planners, CBO's, etc.</li> <li>• Advocate for the importance of having accessible and age-friendly homes that are not solely designated for 55+ individuals.</li> <li>• Prioritize 1st and 2nd levels in larger housing complex units to be reserved for those with accessibility needs, given elevators can malfunction.</li> </ul>	 	AFC Coordinator, Grey County Housing, and Grey County Administrative and Accessibility Coordinator	Ministry of Health and Long-Term Care, Ministry of Municipal Affairs and Housing, Building Community, Housing Providers, Grey County Housing Department, Planning and Development, Grey County Social Services (ODSP), Grey County Affordable Housing Task Force, Grey County Joint Accessibility Advisory Committee, and Grey Bruce Council on Aging	Number of units updated through retrofits.		<p>March of Dimes - Home and Vehicle Modifications: <a href="https://www.marchofdimes.ca/en-ca/programs/am/hvmp">https://www.marchofdimes.ca/en-ca/programs/am/hvmp</a></p> <p>Ontario Network of Accessibility Professionals - <a href="http://www.accesspros.ca/">http://www.accesspros.ca/</a></p> <p>CMHC Accessible and Adaptable Housing Guidelines: <a href="https://www.cmhc-schl.gc.ca/en/professionals/industry-innovation-and-leadership/industry-expertise/accessible-adaptable-housing">https://www.cmhc-schl.gc.ca/en/professionals/industry-innovation-and-leadership/industry-expertise/accessible-adaptable-housing</a></p>
<p><b>3.4 Age-In-Place Strategies</b></p> <p>Prioritize complete community development throughout the County, where a mix of employment opportunities, local services, a full range of housing options, access to public transportation and active transportation, affordable housing, schools,</p>		Grey County Planning and Development, and Local Municipal Planning	Ministry of Seniors and Accessibility, Georgian College, Grey County Joint Accessibility Advisory Committee, Long Term Care Redevelopment Planning Task Force, Grey Bruce Council on Aging, Georgian	Number of educational resources provided to inform stakeholders about the value and importance of building homes that are accessible and can accommodate multigenerational living and ARU's.		<p>CMHC Accessible and Adaptable Housing Guidelines: <a href="https://www.cmhc-schl.gc.ca/en/professionals/industry-innovation-and-leadership/industry-expertise/accessible-adaptable-housing">https://www.cmhc-schl.gc.ca/en/professionals/industry-innovation-and-leadership/industry-expertise/accessible-adaptable-housing</a></p>






  Short-term (1-2 years)


  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>recreation, and open space exists. Neighborhoods should be built and designed to support the full lifecycle of housing needs, from low income, students, young families, newcomers, empty nesters, and older adults.</p> <ul style="list-style-type: none"> <li>• Offer education and "how-to" resources to the development community, Chief Building Official's, and business community around the value and importance of building homes that are accessible and can accommodate multigenerational living and ARU's.</li> <li>• Encourage homes, businesses, and commercial spaces to be built with accessibility provisions.</li> <li>• Share local success stories.</li> </ul>			<p>College, YMCA Housing, Building Community, Housing Providers, Grey County EDTC, and Grey County Housing</p>	<p>Number of businesses and commercial spaces that meet accessibility requirements.</p> <p>Number of local success stories shared to the public.</p>		<p><a href="#">expertise/accessible-adaptable-housing</a></p>
<p><b>Priority 2: Provide a variety of attainable and affordable housing types and tenure (i.e., rental, condo, life lease, private ownership, etc.), throughout the County.</b></p>						
<p><b>3.5 Planning - Official Plan Development (OP)</b></p> <p>Provide diverse housing types (e.g., bungalows, apartments, additional residential units (ARU), life lease, mid-rise apartments, tiny homes, home-sharing, garden suites) throughout the County. Encourage municipalities to adopt similar supportive policies in their respective OP's and zoning by-laws. Development Charge exemptions, deferrals, and/or rebates may be applicable for certain housing development types - affordable rental.</p>		<p>Grey County Planning and Development</p>	<p>Ministry of Health and Long-Term Care, Ministry of Municipal Affairs and Housing, builders, housing providers, Grey County Housing Department, Planning and Development, Grey County Social Services (ODSP), Grey County Affordable Housing Task Force, CMHC, and Local Municipal Planning and Development Departments</p>	<p>Monitor the type of housing variety built throughout the County, on a yearly basis.</p>		




  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>3.6 Affordable Housing</b> Increase the supply of affordable and attainable housing options throughout the County by continuing to implement the Affordable Housing Action Plan. Key strategic focus areas of this Plan include: leverage the affordable housing fund, establish a housing land bank of publicly owned properties (surplus lands), support housing builds through CIP incentives, implement and promote the County's Development Charge Exemptions and Deferrals, implement the County's OP, explore campus of care models, and prioritize energy conservation.</p> <ul style="list-style-type: none"> <li>Identify opportunities with LaunchPad to have youth assist alongside contractors with housing conversion projects (i.e., basement apartment construction, ARU's, etc.).</li> </ul>	 	<p>Grey County Planning and Development, and Grey County Housing</p>	<p>Ministry of Health and Long-Term Care, Ministry of Municipal Affairs and Housing, Community Builders, Housing Providers, Grey County Housing Department, Planning and Development, Grey County Social Services (ODSP), Grey County Affordable Housing Task Force, CMHC, and School Boards, Not-for-Profit Housing Providers</p>	<p>Achievement of Grey County's affordable housing targets based on the County's Housing and Homelessness Plan (2014-2024)</p> <p>Number of surplus publicly owned properties converted to lands for affordable and attainable housing.</p> <p>Number of applications approved under the Rapid Housing Initiative.</p> <p>Reductions of persons/families in Grey County on the waitlist.</p> <p>Implementation of the Grey County Affordable Housing Action Plan</p>		<p>CMHC Rapid Housing Initiative: <a href="https://www.cmhc-schl.gc.ca/en/professionals/project-funding-and-mortgage-financing/funding-programs/all-funding-programs/rapid-housing">https://www.cmhc-schl.gc.ca/en/professionals/project-funding-and-mortgage-financing/funding-programs/all-funding-programs/rapid-housing</a></p> <p>Social Enterprise Housing Construction: <a href="https://www.communitybuilders.co/about-us/">https://www.communitybuilders.co/about-us/</a></p>
<p><b>3.7 Housing First Strategies</b> Continue to implement and further refine the Homelessness Response Table, supporting those who are homeless throughout Grey Bruce. This program aims at providing a 'housing first approach' to finding and maintaining housing.</p>		<p>Grey and Bruce County Housing Departments</p>	<p>Grey Bruce Health Services, YMCA Housing, Safe n Sound, M'Wikwedong ICF, Women's Centre Grey Bruce, Southwest Ontario Aboriginal Health Access Centre (SOAHAC), Grey Bruce PTF, Bruce County Housing, CMHA, and 211</p>	<p>Number of people yearly, offered housing supports.</p>		
<p><b>3.8 Rent Safe</b></p>	 	<p>Bruce Grey PTF, and Rent Safe</p>	<p>Grey Bruce Health Unit, YMCA Housing, M'Wikwedong, Fire</p>	<p>Monitor participation/uptake of Rent Safe program.</p>		

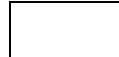

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>Promote education and awareness around the Rent Safe program. This program aims to address unhealthy living conditions affecting tenants living on low income. Rentsafe builds awareness and capacity across various sectors regarding what is a 'safe and healthy living environment'. Knowledge of what to look for in terms of deficiencies empowers those occupying the space(s) and involved in ensuring building code compliance and safety.</p>	 		<p>Departments, United Way Grey Bruce, Grey County Housing, Queens University, Grey County Communications, and Giive</p>			
<p><b>3.9 Short Term Rental Review</b></p> <p>Complete a review of the effects of the short-term rental market on long-term rental supply throughout the County.</p> <p>Understand whether there are required interventions to the short-term rental market in order to alleviate housing supply shortages.</p>		<p>Grey County Planning and Development, and Local Municipalities</p>	<p>Grey County Housing Department, Planning and Development, Grey County Affordable Housing Task Force, and Grey Bruce CSWB</p>	<p>Number of new policies developed to help solve the lack of rental options.</p>		

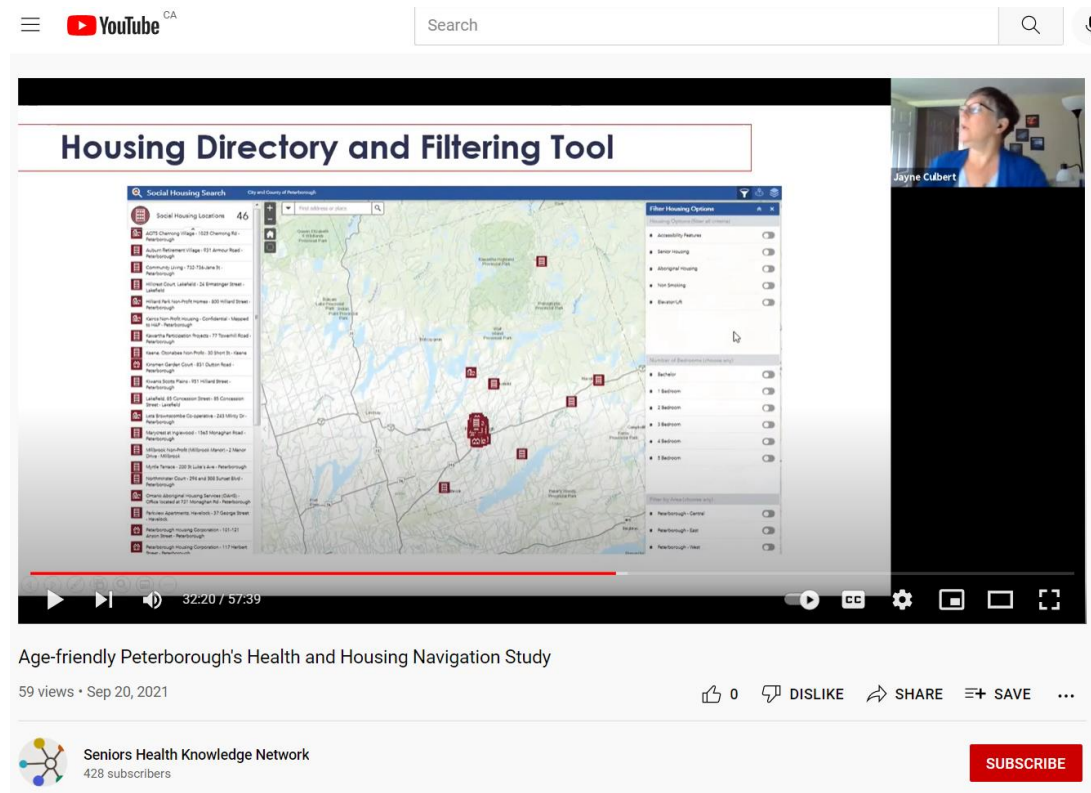


  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 3: Improve awareness of housing options for all ages.</b>						
<p><b>3.10 Awareness of Housing Options</b></p> <p>Develop a housing directory/filtering database to help people find appropriate community housing to fit their needs (i.e., County housing, rent supplement housing, etc.). This map would share images, room dimensions, accessibility features, location in relation to other community amenities, description, unit numbers, etc. The PadMapper service may be an existing template that can be used to support these efforts.</p>		<p>Grey County Housing, AFC Coordinator, and Grey County GIS</p>	<p>Ministry of Health and Long-Term Care, Ministry of Municipal Affairs and Housing, builders, Housing providers, Grey County Planning and Development, Grey County Social Services (ODSP), Grey County Affordable Housing Task Force, CMHC, PTF, United Way, Giiwe, and SOAHAC</p>	<p>Reductions of persons/families in Grey County on the waitlist.</p> <p>Monitor use of database.</p>		<p>County of Peterborough - <a href="https://www.arcgis.com/apps/webappviewer/index.html?id=6ca481cc28194e2f86e1907c9ca36aa2">https://www.arcgis.com/apps/webappviewer/index.html?id=6ca481cc28194e2f86e1907c9ca36aa2</a></p>
<p><b>3.11 Agricultural Community - Housing Options</b></p> <p>Create specific messaging and education material for the agricultural community around different planning policies that would permit a variety of housing development options (i.e., ARU's).</p> <ul style="list-style-type: none"> <li>• Communicate with graphics the different examples of options available.</li> <li>• Include local case studies of farmers that have successfully developed an ARU on their property for succession planning purposes, or farm-help purposes; and</li> <li>• Offer a 'how-to' guide for the agricultural community should they wish to proceed with a development of this nature.</li> </ul>		<p>Grey County Planning and Development</p>	<p>Grey Agricultural Services</p>	<p>Number of educational materials provided to the agricultural community regarding housing development options.</p> <p>Number of case studies of farmers that have successfully developed an ARU on their property available to the public.</p> <p>Number of 'How-To' Guides provided to the agricultural community.</p>		

## Housing - Additional Resources/Examples

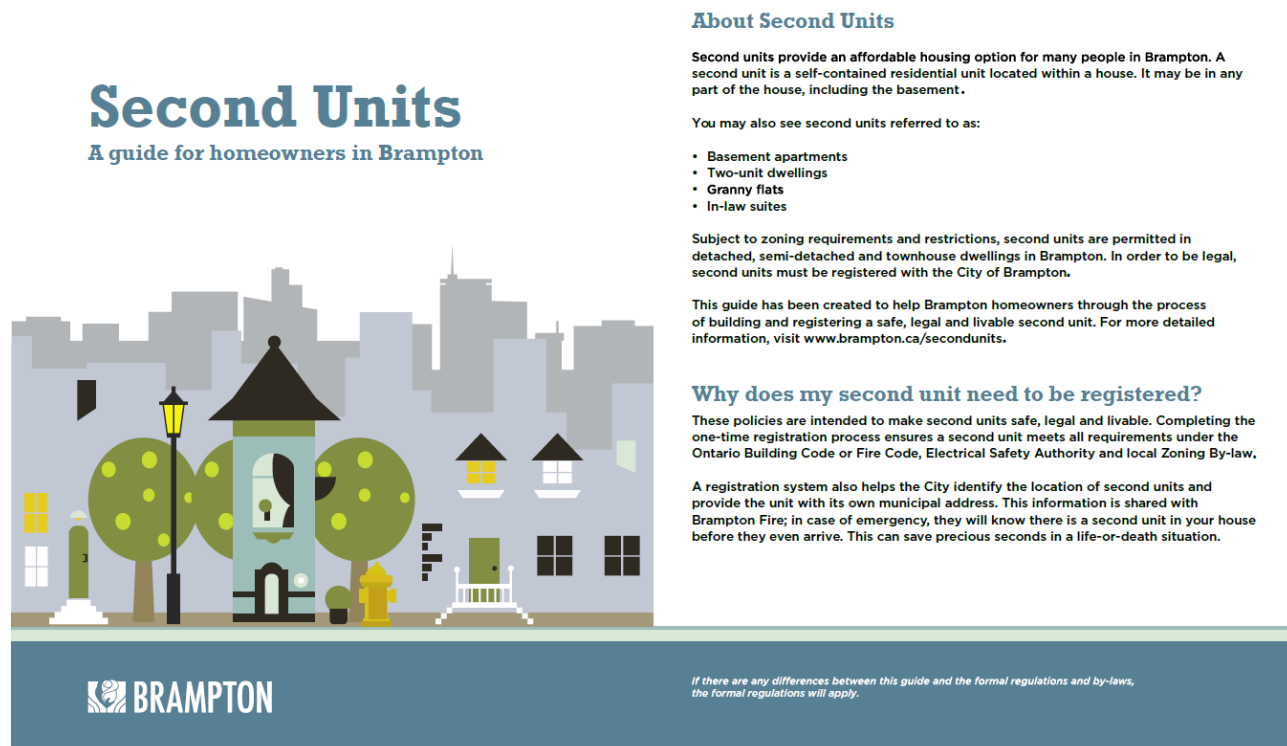


The screenshot shows a YouTube video player. The video title is "Housing Directory and Filtering Tool". The video content displays a web application interface. On the left, there is a list of "Social Housing Locations" with 46 items. In the center is a map of a city area with several red location markers. On the right, there is a "Filter Housing Options" panel with various toggle switches for filtering results. The video player includes a progress bar at the bottom showing 32:20 / 57:39. Below the video, the channel name "Seniors Health Knowledge Network" is visible with 428 subscribers and a "SUBSCRIBE" button.

Seniors Health Knowledge Network (Youtube) – September 20, 2021

*Age-friendly Peterborough's Health and Housing Navigation Study*

[Age-friendly Peterborough's Health and Housing Navigation Study - YouTube](#)



### Second Units

A guide for homeowners in Brampton

**About Second Units**

Second units provide an affordable housing option for many people in Brampton. A second unit is a self-contained residential unit located within a house. It may be in any part of the house, including the basement.

You may also see second units referred to as:

- Basement apartments
- Two-unit dwellings
- Granny flats
- In-law suites

Subject to zoning requirements and restrictions, second units are permitted in detached, semi-detached and townhouse dwellings in Brampton. In order to be legal, second units must be registered with the City of Brampton.

This guide has been created to help Brampton homeowners through the process of building and registering a safe, legal and livable second unit. For more detailed information, visit [www.brampton.ca/secondunits](http://www.brampton.ca/secondunits).

**Why does my second unit need to be registered?**

These policies are intended to make second units safe, legal and livable. Completing the one-time registration process ensures a second unit meets all requirements under the Ontario Building Code or Fire Code, Electrical Safety Authority and local Zoning By-law.

A registration system also helps the City identify the location of second units and provide the unit with its own municipal address. This information is shared with Brampton Fire; in case of emergency, they will know there is a second unit in your house before they even arrive. This can save precious seconds in a life-or-death situation.

**BRAMPTON**

If there are any differences between this guide and the formal regulations and by-laws, the formal regulations will apply.

City of Brampton

*Second Units Brochure*

[http://www.brampton.ca/EN/residents/Building-Permits/Documents/Two Unit/Second Units.pdf](http://www.brampton.ca/EN/residents/Building-Permits/Documents/Two_Unit/Second_Units.pdf)



# Developing a Housing Strategy for an Age-Friendly Community

GUIDE FOR MUNICIPALITIES

Canada



CMHC

Developing a Housing Strategy for an Age-Friendly Community – Guide for Municipalities (2018)

[Developing a Housing Strategy for an Age-friendly Community \(cmhc-schl.gc.ca\)](https://cmhc-schl.gc.ca)

## 2.4 Social Participation


### Priority 1:


**Promote and strengthen existing and future partnerships with community organizations and groups to enhance socially, culturally and community relevant outreach efforts.**

### Priority 2:


**Find ways to encourage a variety of people to come out to social events and activities - including those on fixed incomes, less mobile, new to the area, youth, and/or those who live alone.**




 Short-term (1-2 years)

 Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Ensure outdoor public spaces are designed to be accessible to a wide array of ages and abilities.</b>						
<b>4.1 Events Focused on Cultural Diversity</b> Engage the community in opportunities to host events that acknowledge the strength of diversity.		Grey Bruce Local Immigration Partnership (GBLIP), and GBLIP Belong Subcommittee	YMCA of Owen Sound Grey Bruce, Grey County, Local Municipalities, Welcoming Communities Grey Bruce, Grey County Communications, AFC Coordinator, and Georgian College International Student Advisory	Number of events held throughout the County that acknowledge the strength of diversity. Monitor participation.		Ontario Heritage Months - <a href="https://www.ontario.ca/page/ontarios-celebrations-and-commemorations">https://www.ontario.ca/page/ontarios-celebrations-and-commemorations</a>
<b>4.2 Dissemination of Event Information</b> The County will ensure diverse event planning and strategic information sharing to connect to the appropriate network that would express an		Grey County EDTC and Grey County Communications	Grey County Social Services, YMCA of Owen Sound Grey Bruce, Library Representative, LaunchPad, Georgian	Number of County-led events for youth available. Monitor participation rate.		

 Short-term (1-2 years)

 Medium-term (3-5 years)

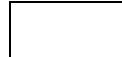
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
interest in the event (i.e., if the event is for older adults, create a list of seniors' facilities across all communities to promote social participation).			College, Kids and Us, Parks and Recreation, Ontario Youth Apprenticeship Program, Community Connection/211 Central East Region Contact Centre, Grey Bruce Youth Engagement Network, Keystone Child, Youth and Family Services, and Bruce Grey Child and Family Services	Number of County-led older adult events. Monitor participation rate.		
<p><b>4.3 Grey County Age-friendly Community (AFC) Logo Project</b></p> <p>Explore creating an AFC logo that can be used Countywide for events and locations, offering additional guidance to the public around what they can expect in advance of attending or visiting from an age-friendly perspective (ensure not to conflate with accessibility). This logo may be used on posters, digital media, etc. Criteria for evaluation will need to be created to understand where the logo can be appropriately used. Staff encourage this to be a youth competition.</p>		Grey County EDTC and Grey County Communications	Local Municipalities, LaunchPad, and Grey County Museum	Development of AFC logo.		Age-friendly Communities Canada: <a href="https://www.canada.ca/en/public-health/services/health-promotion/aging-seniors/friendly-communities.html">https://www.canada.ca/en/public-health/services/health-promotion/aging-seniors/friendly-communities.html</a>
<p><b>4.4. Locally Relevant Programming</b></p> <p>Support the expansion and enhancement of programs at culture, recreation and wellness facilities and libraries across the region considering the changing interests and</p>		Grey County, Local Municipalities	GBLIP, YMCA of Owen Sound Grey Bruce, LaunchPad, Georgian College, Kids and Us, Parks and Recreation, Ontario Youth Apprenticeship Program,	Number of events available to help encourage diverse connections. Monitor participation rate.		





 Short-term (1-2 years)


 Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
perspectives of the older adult community, and residents at large.			Bruce Grey Child and Family Services, and Grey Bruce Council on Aging			
<p><b>4.5 The Grey County Accessibility Group</b></p> <p>Arrange a joint Countywide group, comprised of staff from the Grey County Joint Accessibility Advisory Group and local municipal accessibility advisory groups to meet twice a year, or as necessary.</p> <p>The group will provide an opportunity for staff to network, share resources, and brainstorm on topics related to accessibility.</p>		Grey County Accessibility Advisory Committee, AFC Coordinator, and Grey County Administrative and Accessibility Coordinator	Local Municipal Accessibility Advisory Committees	Development of joint Countywide Accessibility group. Monitor participation.		
<p><b>Priority 2: Find ways to encourage a variety of people to come out to social events and activities - including those on fixed incomes, less mobile, new to the area, youth, and/or those who live alone.</b></p>						
<p><b>4.6 Rural Community Events</b></p> <p>Connect with farmers, local Mennonite populations, and other rural residents across the County to organize accessible and age-friendly events.</p>		Grey County, and Local Municipalities	Grey County Agricultural Services, Fall Fair Committees, Ontario Federation of Agriculture (OFA), Christian Farmers, Owen Sound Agricultural Society, Chatsworth Agricultural Society, and Grey County Agricultural Advisory Committee	Number of meetings held. Monitor participation.		
<p><b>4.7 Bus Tours and Packages for All Ages</b></p> <p>The County will look to encourage age-friendly bus tours/packages.</p>		Grey County EDTC and Grey County Community	RT07, Local Economic Development, and Grey	Number of Senior Bus Tours		

 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
		Transportation Manager	County Business Enterprise Centre			
<p><b>4.8 Age-friendly Events</b></p> <p>Encourage organized activities that are inclusive for all community members including people living with dementia and those with disabilities. Collaborate with transportation agencies to support transportation options. Encourage local municipalities and local event groups to advertise on visitgrey.ca. The business and event listing criteria will incorporate an age-friendly option.</p>		Grey County, and Local Municipalities	YMCA of Owen Sound Grey Bruce, Library Representative, LaunchPad, Georgian College, Kids and Us, Parks and Recreation, Grey County Joint Accessibility Advisory Committee, Grey County Communications, and Grey County Long-Term Care	Variety of locations offered for community events across the County.		
<p><b>4.9 Accessibility Guideline</b></p> <p>Create an accessibility guideline (or borrow from existing provincial and AODA resources), intended to be used by County staff and municipal partners when planning events, to ensure accessibility needs are adequately addressed. Identify existing facilities throughout Grey County that are accessible and could accommodate various sized events.</p>		AFC Coordinator, and Grey County Administrative and Accessibility Coordinator	Grey County Joint Accessibility Advisory Committee, and Event Coordinators	Development / provision of accessibility guideline. Availability of guideline to County and municipal staff.		<p>Making Outdoor Events Accessible: <a href="https://www.aoda.ca/making-outdoor-events-accessible/">https://www.aoda.ca/making-outdoor-events-accessible/</a></p> <p>Planning Accessible Events: <a href="https://accessibilitycanada.ca/wp-content/uploads/2016/06/Planning-Accessible-Events-May-2016.pdf">https://accessibilitycanada.ca/wp-content/uploads/2016/06/Planning-Accessible-Events-May-2016.pdf</a></p>
<p><b>4.10 Community Ambassador Program</b></p> <p>The County will offer training and resources related to age-friendly communities, to assist those interested to serve as community ambassadors. They can assist in connecting with the broader community to help combat social</p>		Grey County, and Local Municipalities	Ministry of Seniors and Accessibility, Georgian College, Canadian Mental Health Association (CMHA), Grey Bruce Council on Aging, Grey County Communications, LaunchPad, YMCA of Owen Sound Grey	<p>Identify potential partners and number of community ambassadors.</p> <p>Monitor requests for community ambassadors and participation rate.</p>		

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
isolation and encourage participation in community events.			Bruce, Georgian College, and Parks and Recreation Departments			



## Social Participation - Additional Resources/Examples



MASC (Ottawa, Ontario)

*"I Live in the County" Intergenerational Rural Art Project*



**Now's  
the time  
to start  
something  
new**

**June is Seniors' Month in Ontario**

**Find programs and services in your community  
[ontario.ca/AgingWell](https://www.ontario.ca/AgingWell)**

Celebrating Seniors' Month Poster

AdvantAge Ontario, 2018

[https://www.advantageontario.ca/AAO/Content/Lead\\_Stories/May-23-18.aspx](https://www.advantageontario.ca/AAO/Content/Lead_Stories/May-23-18.aspx)

## 2.5 Respect and Social Inclusion

### Priority 1:

Increase awareness around the value of cultural and social diversity, through the provision of events and education.

### Priority 2:

Actively recruit to increase the involvement of minority groups in community consultation and decision-making processes.

### Priority 3:

Identify and offer program delivery that captures the needs and interests of all ages, living in both rural and urban environments.



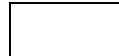

Short-term (1-2 years)



Medium-term (3-5 years)

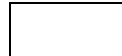

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Increase awareness around the value of cultural and social diversity, through the provision of events and education.</b>						
<b>5.1 Cultural Diversity and Inclusion Programs</b> Provide cultural awareness programs to foster understanding of cultural traditions and backgrounds to encourage connections between newcomers and residents. Look into coordinating a multicultural festival in Grey County - <a href="http://gotothepavilions.com/">http://gotothepavilions.com/</a> . <ul style="list-style-type: none"> <li>Continue to support and promote awareness around the train the trainer program, focusing on justice, equity, diversity and inclusion (JEDI).</li> </ul>		GBLIP, and Local Municipalities	United Way of Grey Bruce, YMCA Employment and Recruitment, Grey Bruce CSWB, and Welcoming Communities Grey Bruce	Number of events offered that introduce residents to traditions from other cultures. Monitor participation rate.		Westman Multicultural Festival: <a href="http://gotothepavilions.com/">http://gotothepavilions.com/</a>  Train the Trainer - <a href="https://greybrucelip.ca/news-events/looking-local-10-grey-bruce-train-trainer-project">https://greybrucelip.ca/news-events/looking-local-10-grey-bruce-train-trainer-project</a>

  Short-term (1-2 years)

  Medium-term (3-5 years)

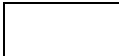

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>5.2 Public Awareness Campaign Addressing Systemic Racism and Discrimination</b></p> <p>Launch a public awareness campaign addressing systemic racism and discrimination felt by Grey County's new Canadians, seniors, communities of colour, Indigenous, and members of the LGBTQ+ community. Education and additional promotional resources will accompany this campaign (i.e., newspaper ads, social media, radio, etc.)</p>		<p>GBLIP and M'Wikwedong Indigenous Friendship Centre</p>	<p>United Way of Grey Bruce, Grey County Joint Accessibility Advisory Committee, Grey County Social Services (ODSP), Huron County, and SOAHAC</p>	<p>Launch a public awareness campaign that educates community members and promotes Grey County as a multicultural and inclusive place to live (e.g., "All colours belong in Grey").</p>		<p>Public art (i.e., indigenous artists)</p> <p>Attend and utilize sites that promote awareness - reconciliation garden in OS - <a href="https://unitedwayofbrucegrey.com/gi-tche-namewikwedong-reconciliation-garden-project/">https://unitedwayofbrucegrey.com/gi-tche-namewikwedong-reconciliation-garden-project/</a></p> <p>Renaming events (OS bridge was dedicated as Giche-name-wiikwedong bridge)</p>
<p><b>5.3 Indigenous Liaison at the County</b></p> <p>Explore the opportunity to either train or hire someone specialized at the County that can serve as an indigenous liaison. The intent would be to have an individual focusing efforts on bringing awareness and developing partnerships in the local Indigenous communities.</p>		<p>Grey County EDTC</p>	<p>M'Wikwedong IFC, SOAHAC</p>	<p>Creation of Indigenous liaison position.</p>		<p>Bruce Power - Canadian Council for Aboriginal Businesses - <a href="https://www.brucepower.com/become-a-supplier/people-and-community/">https://www.brucepower.com/become-a-supplier/people-and-community/</a></p> <p>Parks Canada - <a href="https://www.pc.gc.ca/en/agence-agency/aa-ia">https://www.pc.gc.ca/en/agence-agency/aa-ia</a></p> <p>OPG Indigenous Relations - <a href="https://www.opg.com/building-strong-and-safe-communities/indigenous-relations/">https://www.opg.com/building-strong-and-safe-communities/indigenous-relations/</a></p> <p>Georgian College - <a href="https://www.georgiancollege.ca/about">https://www.georgiancollege.ca/about</a></p>

  Short-term (1-2 years)



  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
						<a href="https://www.georgian.ca/corporate-information/indigenization/">t-georgian/corporate-information/indigenization/</a>
<p><b>5.4 Seniors Partnering with Immigrants in Conversation Exchange</b></p> <p>Grey County will look for funding opportunities that would support the project "Seniors Partnering with Immigrants in Conversation Exchange".</p> <p>This could be held and hosted through the local community library facilities.</p>		Local Community Libraries and GBLIP		Amount of funding secured to support the "Seniors Partnering with Immigrants in Conversation Exchange".		7 Legacy Project Markham – <a href="https://www.legacyproject.org/7gen/7gencommunities.html">https://www.legacyproject.org/7gen/7gencommunities.html</a>
<p><b>5.5 Ageism - Campaign Against Discrimination</b></p> <p>Work with existing community groups to continue to promote and encourage efforts related to 'anti-ageism', tackling discrimination concerns felt by youth, seniors, and others in Grey. Potential focus areas include employment, healthcare, and access to services. This could tie in with senior's month - <a href="https://www.ontario.ca/page/celebrating-seniors-ontario">https://www.ontario.ca/page/celebrating-seniors-ontario</a>.</p>		Grey Bruce Council on Aging	Grey County Communications	<p>Number of community groups that have implemented Campaigns Against Discrimination.</p> <p>Monitor complaints about agism and discrimination throughout the County.</p>		
<p><b>5.6 Workplace Diversity Training Manual</b></p> <p>Led by the Grey Bruce Local Immigration Partnership, a training manual and other promotional/information resources designed to encourage workplace diversity will be developed and shared with all local business throughout Grey County.</p>		GBLIP and Grey County Human Resources	Grey County EDTC, Grey Bruce Employers, and Georgian College	Number of information seminars held regarding this tool.		

  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>5.7 Workplace Diversity Training</b></p> <p>Connect and utilize existing training resources for employers (including local businesses), County and Municipal Staff, and Councillors to improve respect and social inclusion within the workplace (e.g., cultural sensitivity training (JEDI), Indigenous training with Indigenous representatives).</p>		<p>GBLIP, Grey County Human Resources, and Local Municipalities</p>	<p>Metis Nation of Ontario, M'WIKwedong Indigenous Friendship Centre, Georgian College, Bluewater District School Board (BWDSB) and/or Bruce-Grey Catholic District School Board, Business Improvement Areas, Chamber of Commerce, Business Communities, Local Economic Development and Tourism, and SOAHAC</p>	<p>Number of employers offering training courses throughout the County. Monitor number of employees that have received training.</p> <p>Data collection representing visiting demographics and local demographics**</p>		<p>Georgian College, Indigenous Student Services Manager - extensive indigenous focused educational and training resources</p>
<p><b>5.8 Age Sensitivity Training</b></p> <p>Provide education to all departments within the County regarding associated needs and considerations of older adults from a customer service perspective.</p>		<p>AFC Co-ordinator and Grey County Human Resources</p>	<p>Grey Bruce Council on Aging</p>	<p>Number of County staff who have received Age Sensitivity Training.</p>		
<p><b>Priority 2: Actively recruit to increase the involvement of minority groups in community consultation and decision-making processes.</b></p>						
<p><b>5.9 Contribution Award Program</b></p> <p>The County will look into developing a 'contribution award program' to recognize the positive impact by a groups/clubs/businesses and/or individuals to Grey County's community(ies). Separate award categories should include:</p> <ul style="list-style-type: none"> <li>• service club,</li> <li>• new Canadian,</li> </ul>		<p>AFC Coordinator and Grey County Communications</p>	<p>M'WIKwedong Indigenous Friendship Centre, and Junior Optimist Club</p>	<p>Development of Contribution Award Program.</p>		<p>YMCA Peace Award - <a href="https://www.ymcaowensound.on.ca/peace-week-nominations-2021/">https://www.ymcaowensound.on.ca/peace-week-nominations-2021/</a></p> <p>Community Votes - <a href="https://communityvotes.com/">https://communityvotes.com/</a></p>

  Short-term (1-2 years)

  Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>senior,</li> <li>Indigenous youth,</li> <li>youth,</li> <li>small business</li> </ul>						
<p><b>5.10 Input from Youth</b></p> <p>The County will look to opportunities that engage youth in decision-making by inviting them to participate on various committees and/or councils. Ensure proper outreach takes place to spread awareness about these opportunities available for youth (i.e., creating an announcement to be shared through the schools, distribute information to youth centres, etc.)</p> <p>Clearly articulate the requirements from youth to allow them to make an informed decision in advance of participating</p>		Grey County and Local Municipalities	AFC Coordinator, Grey Bruce Youth Engagement Network, Settlement Workers in Schools (SWIS), and LaunchPad	Number of youth participants on committees/councils. Monitor participation.		
<p><b>5.11 Grey County AFC Advisory Committee</b></p> <p>The Committee oversees the successful roll out and ongoing implementation and evaluation of the planning framework, with the purpose to continue to promote the notion of a more accessible, inclusive, and age-friendly community as it relates to all populations across Grey County.</p> <ul style="list-style-type: none"> <li>Coordinate Countywide initiatives, funding, resource, and material development.</li> </ul>		AFC Co-ordinator		Development of the AFC Advisory Committee. Monitor participation.		Town of Hanover AFC committee - Terms of Reference



  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>Connect with local municipal AFC committees (where they exist) and hold joint meetings (2x per year) or where needed to encourage collaboration, resource sharing and overall support.</li> <li>Connect with a variety of ages, and interest/expertise levels capturing familiarity of all 8 AFC domains.</li> </ul>						
<b>Priority 3: Identify and offer program delivery that captures the needs and interests of all ages, living in both rural and urban environments.</b>						
<b>5.12 Senior Fairs and Forums</b> In collaboration with local service providers, the County supports senior fairs/forums in local communities through staff participation and information sharing related to community paramedicine, emergency preparedness, safety and abuse prevention, dementia, and health and home support services available to local residents.		Grey Bruce Public Health, Grey Bruce Council on Aging, and AFC Coordinator	United Way Grey Bruce, Alzheimer's Society Grey Bruce, Grey County Joint Accessibility Advisory Committee, Grey County Long-Term Care, Social Services (ODSP), Paramedic Services, and Emergency Management	Number of senior fairs/forums advertised by the County.  Monitor County staff participation in senior fairs/forums.		
<b>5.13 Rent Free for Walking Program</b> Identify suitable facilities that can support a "Rent Free for Walking" program, allowing individuals of all ages to walk indoors for free at select facilities throughout the year.		Grey County EDTC and Local Municipalities	Grey Bruce Council on Aging, United Way Grey Bruce, Alzheimer's Society Grey Bruce, YMCA Owen Sound Grey Bruce, and Georgian College	Provision of "Rent Free for Walking program". Monitor participation.		<a href="https://www.clarington.net/en/recreation-and-tourism/Clarington-Walks.aspx">https://www.clarington.net/en/recreation-and-tourism/Clarington-Walks.aspx</a>
<b>5.14 Intergenerational Programming</b> Grey County will explore the opportunity to incorporate ongoing scheduled activities and programs for LTC home residents, in partnering with		Grey County Long-Term Care	BWDSB, Catholic School Board, and LaunchPad	Number of intergenerational programs available to LTC residents. Monitor participation.		7 Legacy Project Markham – <a href="https://www.legacyproject.org/7gen/7gencommunities.html">https://www.legacyproject.org/7gen/7gencommunities.html</a>





  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
local daycares, primary, secondary, and post-secondary institutions. Resources around implementation and operations of these initiatives can be shared with other interested parties. <ul style="list-style-type: none"> <li>GrandPals program - match youth with LTC residents based on interest and establish a pen pal program.</li> <li>Explore other ways to connect - cooking, story telling, music, dancing, cards, chess, etc.</li> </ul>						HIPPY Halton (child literacy program for newcomers) - <a href="https://www.hippyhalton.org/">https://www.hippyhalton.org/</a>  GrandPals - <a href="https://grandpals.ca/">https://grandpals.ca/</a>
<b>5.15 Grey Roots Museum Activities</b> The County Museum currently provides a range of activities and resources catered to all ages. Continue inclusionary efforts with programming.		Grey County Grey Roots Museum		Number and variety of activities offered to people of all ages. Monitor participation.		
<b>5.16 Seniors Events</b> The County will regularly conduct a review of funding opportunities for seniors' events and will apply either alone or in partnership with other community organizations that will benefit from the specified program requirements.  Many of these grant opportunities tend to focus on leading to more accessible, inclusive, and age-friendly communities.		AFC Coordinator	Grey Bruce Council on Aging, and Grey Bruce Public Health	Amount of funding secured to support seniors' events.		
<b>5.17 FaceTime and Skype Communications</b>		Grey County Long Term Care	Grey County Information Technology (I.T.)	Virtual avenue available for family members to connect with loved ones		

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>Continue to establish a virtual avenue for family members to connect with loved ones at one of the County's various seniors' locations.</p> <p>This may be arranged through FaceTime, Skype, or other messenger technology.</p>				<p>at one of the County's various seniors' locations. Monitor uptake.</p>		
<p><b>5.18 Technology Access</b></p> <p>Further explore how we can promote and expand programs offering technology access for those without. For example, library programming with a focus on technology (e.g., Owen Sound Library Seniors Technology Program).</p>		<p>Local Municipal Libraries</p>	<p>School Boards, Georgian College, Grey Bruce Youth Engagement Network, United Way of Grey Bruce, YMCA Employment and Recruitment, Grey County Long-Term Care, Grey Bruce Public Health, Grey Bruce Council on Aging, and Grey County I.T.</p>	<p>Monitor participation rate.</p>		

## 2.6 Communication and Information


### Priority 1:

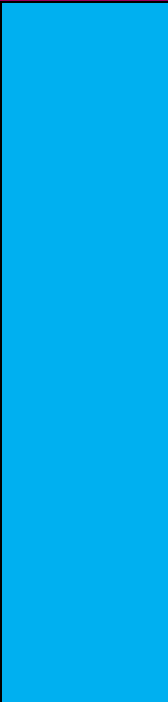
**Diversify forms of communication and messaging to be accessible and relevant to people of all ages and capacities.**

### Priority 2:


**Increase access to information and computer/iad/cellphone literacy training in libraries and other public facilities.**

 Short-term (1-2 years)

 Medium-term (3-5 years)

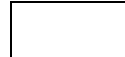
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Diversify forms of communication and messaging to be accessible and relevant to people of all ages and capacities.</b>						
<p><b>6.1 Community Services Awareness (211)</b></p> <p>Promote 211 access for community services via the County website and information pamphlets.</p> <ul style="list-style-type: none"> <li>Continue to promote 211 through Emergency Management program delivery, at workshops and in the development of senior's safety programs.</li> <li>Paramedics provide 211 information as part of the 911 response and the community paramedicine program.</li> <li>Enhance emergency services branding to develop awareness of appropriate use of both 211 and 911, respectively.</li> </ul>		Grey County Communications, Grey County Paramedic Services, Grey County Social Services (ODSP), and Grey County Emergency Management	Grey Bruce Council on Aging, HCSS, LaunchPad, Grey Bruce Health Services, and CMHA	Number of service calls to 211 that were adequately resourced to offer support (inquiry was addressed).		

 Short-term (1-2 years)

 Medium-term (3-5 years)

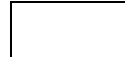
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>Ensure 211 service delivery is adequately tailored to capture the needs of local Grey County residents.</li> </ul>						
<p><b>6.2 Grey County Internet Service</b></p> <p>Southwestern Ontario Integrated Fibre Technology (SWIFT) initiative is continuing to work toward expanding internet services to areas not currently available. Explore additional funding sources (provincial or federal) to enhance broadband across the County.</p> <ul style="list-style-type: none"> <li>Explore opportunities to acquire and loan WiFi USB sticks through local libraries.</li> </ul>		SWIFT	Business Improvement Areas, Grey County EDTC , Provincial Partnerships, and Local Municipal Libraries	Amount of funding secured.		
<p><b>6.3 Public Wi-Fi</b></p> <p>Promote mapping resources identifying public WiFi locations throughout Grey County to inform those in need or want of the service.</p> <ul style="list-style-type: none"> <li>Clearly express where the public is invited to spend time using public WiFi.</li> <li>Strategically locate public WiFi within public spaces that are frequented by all ages (i.e., popular parks, pavilions, etc.).</li> <li>Encourage partnerships with municipalities and small internet providers to promote this community service.</li> <li>Continue free WiFi access at the County's LTC facilities.</li> </ul>		Grey County I.T. and Grey County Communications	LaunchPad, Libraries, Local Municipalities, and Grey County EDTC	<p>Development of mapping resource(s) identifying public WiFi locations throughout Grey County.</p> <p>Ensure mapping resource(s) is publicly available.</p>		

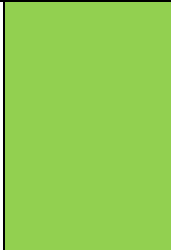
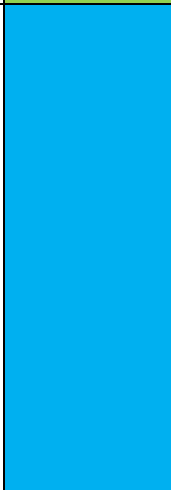
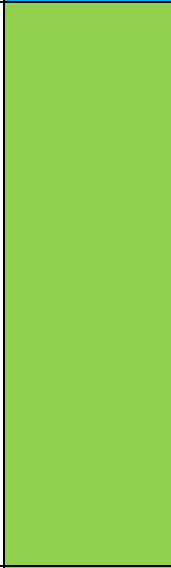

 Short-term (1-2 years)


 Medium-term (3-5 years)

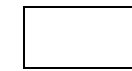
Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>6.4 Grey County AFC Website</b></p> <p>Explore the feasibility of creating an AFC landing page on the County's website, where AFC specific public messaging, information dissemination, funding opportunities, and connections to service providers, businesses, government sites, and other useful resources can take place. Local municipal information will be encouraged to be incorporated on this site to alleviate duplicating information.</p>		<p>Grey County I.T., Grey County Communications, Grey County Administrative and Accessibility Coordinator</p>	<p>Grey County Joint Accessibility Advisory Committee</p>	<p>Development of Grey County AFC landing page on County website. Monitor online traffic.</p>		<p>Seniors Connect - <a href="https://www.collingwoodtoday.ca/local-news/new-online-calendar-aims-to-connect-seniors-with-activities-3826529">https://www.collingwoodtoday.ca/local-news/new-online-calendar-aims-to-connect-seniors-with-activities-3826529</a></p>
<p><b>6.5 Youth Specific Messaging</b></p> <p>Identify creative and alternative avenues to connect with youth regarding employment opportunities, training, guidance, and job fairs. Look to existing platforms where youth tend to frequent (i.e., Tiktok, Instagram, LaunchPad podcast, YPN events, Spotify advertisements, etc.).</p>		<p>Grey County Communications</p>	<p>Grey Bruce Youth Engagement Network, Georgian College, Four County Labour Market Planning Board, Ontario Youth Apprenticeship Program, YMCA Employment and Recruitment, Grey County EDTC, Grey County Small Business Enterprise Centre, LaunchPad, and GBLIP</p>	<p>Monitor youth employment and volunteer rates.</p> <p>Number of training opportunities available to youth. Monitor participation.</p> <p>Monitor number of annual employment fairs.</p>		
<p><b>6.6 Communication Mediums</b></p> <p>Provide communications through traditional means in addition to technology-based formats (e.g., newspapers, radio, twitter, ads, videos, etc.). Collect user base data to understand which communication platform would be most suitable</p>		<p>Grey County Communications</p>	<p>Grey Bruce Youth Engagement Network, Grey Bruce Council on Aging, YMCA Owen Sound Grey Bruce, Grey County EDTC</p>	<p>Ensure all County and municipal projects have a Communications Strategy that includes a mix of both technology-based and traditional communication methods.</p>		

 Short-term (1-2 years)

 Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
given the intended target audience. Monitor online distribution platforms for viewership numbers, shares, etc. Provide demographic-specific messaging where possible when disseminating information to the community.						
<p><b>6.7 Indigenous Information and Community Events</b></p> <p>Partner with the M'Wikwedong Indigenous Friendship Centre to provide information about community events and activities. Consider an information night at the M'Wikwedong Indigenous Friendship Centre.</p> <ul style="list-style-type: none"> <li>Identify events open to the public and enhance communication efforts.</li> </ul>		M'Wikwedong Indigenous Friendship Centre, and Grey County Communications	AFC Coordinator, and Georgian College	Number of events held in partnership with the M'Wikwedong Indigenous Friendship Centre.		Louis Riel Day celebration held at Georgian College in partnership with Metis Nation of Ontario (MNO) - <a href="https://www.metisnation.org/events/louis-ri-el-day-celebration-1/">https://www.metisnation.org/events/louis-ri-el-day-celebration-1/</a>
<p><b>6.8 Ontario Telemedicine Network (OTN)</b></p> <p>Expand awareness and access to the OTN for residents in Grey County. Identify equipment needs in all County LTC homes and seniors campus locations (i.e., future Rockwood Terrace). Offer training support for primary care providers and LTC staff, include a quick and easy user manual on how to use OTN to decrease transportation needs, and increase timeliness and accessibility to appropriate care. Advocate for similar uptake of OTN to health care providers.</p>		Grey County Long-Term Care, and Grey County Paramedic Services		Number of County owned facilities equipped to offer OTN.		
<p><b>6.9 Inclusive Language Use to Account for Newcomers</b></p>		GBLIP	Grey County Communications, YMCA	Monitor newcomer participation in County and municipal events.		

 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
Incorporate additional languages (where necessary) when promoting information regarding community events and information that may apply and be relevant to newcomers that speak languages aside from English. Efforts will be made to demonstrate inclusivity and to intentionally express a welcoming environment. <ul style="list-style-type: none"> <li>Promote and communicate the availability of a 'welcoming package' once completed by GBLIP.</li> </ul>			Translation Services, and Arden Language Centre			
<b>6.10 Public Engagement Guidelines</b> Develop best practices and expectations for public engagement to help guide all of those involved (professionals, the public, etc.) through a respectful process. Ensure access is also considered (i.e., include online and in-person options, share a list of public WiFi locations where individuals could connect to receive reliable WiFi, etc.).		Grey County Communications, and Grey County Planning and Development	Local Municipalities	Develop guidelines to inform public engagement and provide on County and local municipal websites.		Town of Hanover AFC Committee - Seniors Resource Guide - <a href="https://www.hanover.ca/age-friendly-hanover">https://www.hanover.ca/age-friendly-hanover</a>
<b>Priority 2: Increase access to information and computer/ipad/cellphone literacy training in libraries and other public facilities.</b>						
<b>6.11 Library Information Hubs</b> Collaborate with the local libraries throughout Grey County to create local information hubs for all aged individuals. Emphasis will be placed on information related to community supports and services, events, and training and education opportunities.		Community Libraries	AFC Coordinator	Number of library information hubs available.		

 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>6.12 Old Phone, Tablet, and/or Other Donation Program</b></p> <p>Establish a donation program for old phones, tablets, computers, and/or other devices to be accessed and made available for those who rely on social services assistance. Where there may be a surplus of equipment available, these resources may extend to newcomers, seniors groups, agricultural community members, youth, and others.</p> <ul style="list-style-type: none"> <li>Connect with local companies that refurbish electronics to assist with preparing the donated items for public access.</li> </ul>		AFC Coordinator, Grey County I.T.	GBLIP, LaunchPad, Grey Bruce Council on Aging, Local School Boards, Libraries, YMCA Owen Sound Grey Bruce, and Grey County Social Services (ODSP)	Creation of Old Phone, Tablet, and/or Other Donation Program. Monitor participation.		
<p><b>6.13 County Branding and Communication Guidelines</b></p> <p>Incorporate AFC accessibility-based principles within the County branding guidelines, communications, and publications. Work to capture required features to form part of the County's new website (late 2022). Share accessibility features and recommendations with local municipalities.</p>		Grey County Communications		Monitor website traffic.		



## Communication and Information - Additional Resources/Examples



9 episodes

This program explores age-related issues affecting people in Calgary's community.

Apple Podcasts – 2019-2020

*Aged to Perfection and Old Enough to Know Better*

[Aged to Perfection & Old Enough to Know Better on Apple Podcasts](#)



Starbucks (Ottawa, Ontario)

*Braille and Large-Print Menus Sign*

(WSP)

The screenshot shows the website for the Township of Leeds and the Thousand Islands. The header includes the township name and navigation links for Home and Contact. Below the header is a menu with categories: Living, Playing, and Growing. A search bar is present with the text "What are you looking for?". The main content area is titled "Seniors Services" and includes a breadcrumb trail: Home / Living / Seniors Services. The text states: "There are many programs and services for seniors living in the Township of Leeds and the Thousand Islands. We encourage your participation and thank you for your contribution to our community. For more information, please see the following:" followed by a list of services: age friendly community planning, community services and programs by CPHC, community improvement groups, fitness programs, garbage and recycling, hospitals and health care, leisure interest activities, meals on wheels, rebates, recreation and sports, snowplowing, vet care for your pet, and volunteering. A link for "Seniors housing" is also visible.

Township of Leeds and the Thousand Islands  
*Seniors Services website*

The screenshot shows a page titled "Looking for Local Services? (211)". It features a header with "Home / Looking for Local Services? (211)" and utility links for "Select Language", "Print", and "A- / A+". The main text reads: "Grey and Bruce Counties have partnered with 211 to develop an online service portal for our communities. Bruce & Grey Community Information makes it easy for residents, and support providers, to find the resources clients need." Below this is a green button labeled "Bruce & Grey Community Information". At the bottom, it states: "211 helps people find services in their community. In Canada, 211 offers live answer service 24/7. The number is free to call and interpreters are available in more than 170 languages. TTY service is available at 1-888-340-1001."

Grey County  
*211 Information on County Website*  
[Looking for Local Services? \(211\) | County of Grey - Colour It Your Way](#)

## 2.7 Civic Participation and Employment

### Priority 1:

**Develop and implement strategies to diversify recruitment and retention of People of Colour, newcomers, young people, seniors, Indigenous communities, women, etc. for local employment, volunteer and civil leadership opportunities.**

### Priority 2:

**Create a go-to hub for information regarding local volunteer opportunities to allow easy opportunities for people to 'connect' with their communities in meaningful ways.**

### Priority 3:

**Provide more opportunities for intergenerational interaction**





Short-term (1-2 years)



Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Develop and implement strategies to diversify recruitment and retention of People of Colour, newcomers, young people, seniors, Indigenous communities, women, etc. for local employment, volunteer, and civil leadership opportunities.</b>						
<b>7.1 Age-friendly and Equity Focused Career Development/Recruitment Process</b> Where applicable, the County's Human Resources will conduct a review of job postings, application process, and public committee policies to ensure they are accessible and commit to age-friendly and equity principals.		Grey County Human Resources	AFC Coordinator, and Local Municipalities	Monitor hiring practices.		
<b>7.2 Civic Awareness Campaign</b> Grey County will offer an opportunity for local youth and interested minority groups to listen, engage,		Grey County and Local Municipalities	Grey County Committees / groups, and ElectHer	Monitor membership.		





  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>and ask questions to a politician through a civic engagement and mentorship program.</p> <p>Youth are interested in learning more about the role of local government officials (politicians).</p>						
<p><b>7.3 Indigenous Employment Support</b></p> <p>Partner with the M'Wikwedong Indigenous Friendship Centre to discuss and explore avenues to assist with labour pool support. Some areas to consider could be ensuring events held (i.e., job fairs) are culturally sensitive, offering training and resources for local businesses that are interested in indigenous mentorship and/or apprenticeship opportunities, etc.</p>		<p>Grey County EDTC and Local Municipalities</p>	<p>M'Wikwedong Indigenous Friendship Centre, Huronia Aboriginal Management Board (urban indigenous employment), VPI, YMCA, Bruce Power, ONI (Ontario Nuclear Innovation), Georgian College - pre-apprenticeship program (10 seats reserved for indigenous), and Grey County Social Services (ODSP)</p>	<p>Monitor and distribute workplace data by demographic.</p> <p>Monitor participation rate of Indigenous at local job fairs.</p> <p>Number of supports available for Indigenous youth and youth with disabilities.</p>		<p>Indigenous Tourism Ontario, A Three Fires Collaborative Quest - Job Matching - <a href="https://indigenoustourismontario.ca/a-three-fires-collaborative-quest/">https://indigenoustourismontario.ca/a-three-fires-collaborative-quest/</a></p>
<p><b>7.4 Late Career Opportunities and/or Accessibility Needs</b></p> <p>Identify areas of employment that could offer a 'late career' or accessible accommodations to those qualified but less able to carry-out physically demanding roles (i.e., conventional nursing roles) or those looking for part-time opportunities. This model could work at Grey's LTC facilities. Where existing or retired nursing staff are able to seek job modifications (where available) that would allow them to stay working, longer. Keeping staff knowledge, skills and expertise that can be used to</p>		<p>Grey County EDTC and Grey County Long-Term Care</p>	<p>YMCA Employment and Recruitment, Georgian College, Four County Labour Market Planning Board, Grey County Economic Development and Planning Advisory Committee, and Grey County Joint Accessibility Advisory Committee</p>	<p>Number of in-person supports available across the County for older workers or those with accessibility needs.</p> <p>Monitor and distribute workplace data by age.</p>		

  Short-term (1-2 years)



  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
support and advance projects to improve patient care.						
<p><b>7.5 Digital Communications for Committee and Councils</b></p> <p>The County will continue to provide the option for online attendance at Council and Committee meetings in addition to in-person.</p> <p>Recordings will be made available on the County's YouTube channel - <a href="https://www.youtube.com/channel/UCw_WmatPnvP6MqyUBICAYpw">https://www.youtube.com/channel/UCw_WmatPnvP6MqyUBICAYpw</a>. Local municipalities will be encouraged to adopt a similar protocol where possible.</p>		Grey County, and Local Municipalities	County Council, County and Municipal Committees	Provision of online options for Council and Committee meetings at County and local level.		
<p><b>7.6 Workplace Diversity Training</b></p> <p>Led by the Grey Bruce Local Immigration Partnership, connections will be made with all regional (County) and municipal HR departments to ensure diversity and inclusion are accounted for throughout the hiring processes. Workplace diversity training will also be offered should there be an expressed interest/need.</p>		GBLIP and Grey County Human Resources	Grey County EDTC Georgian College, and Grey County Human Resources	Number of information seminars held regarding this tool.		
<p><b>7.7 Training and Re-Skills Programs</b></p> <p>Ensure career development opportunities, training, and re-skill programs are offered and made accessible for all working age persons throughout the County (incl. recent retirees). Continue to work together with industry partners offering training and</p>		Grey County EDTC	Georgian College, Launch Pad Youth Skills Centre, Four County Labour Market Planning Board, YMCA Employment and Recruitment, BWDSB, Catholic School Board, Local	<p>Monitor and distribute workplace data by age.</p> <p>Develop a County Staff Mentorship Program.</p>		

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p>convey regular updates and needs of the local employment market.</p> <p>Have indigenous specific seats allocated for these opportunities - like Georgian College with their pre-apprenticeship program.</p>			<p>Municipalities, LEEDS Employment Services, and M'Wikwedong Indigenous Friendship Centre</p>			
<b>Priority 2: Create a go-to hub for information regarding local volunteer opportunities for people to 'connect' with their communities in meaningful ways.</b>						
<p><b>7.8 Volunteer Enhancement Project</b></p> <p>Simplify the volunteer process (i.e., provide a place where people can go to get information about volunteering (perhaps 211), advertise the ease of completing a police check, etc.).</p> <p>Include filter options, where users can specifically cater their search based on their age and interest(s).</p> <p>As per Bill 13, Supporting People and Businesses Act, 2021 (Schedule 20), there is no longer a fee associated with obtaining a police record check for volunteer positions.</p>		<p>AFC Coordinator</p>	<p>YMCA Employment and Recruitment, Grey County EDTC, and Grey County Communications Department</p>	<p>Review and update the volunteer process data base.</p> <p>Develop a communication strategy to improve advertising volunteer opportunities.</p>		<p>Bill 13, Supporting People and Businesses Act, 2021 - Legislative Assembly of Ontario (ola.org)</p>
<b>Priority 3: Provide more opportunities for intergenerational interaction.</b>						
<p><b>7.9 Youth Volunteer Coordinator for the County's Long Term Care Homes</b></p> <p>Continue to support youth volunteer coordinators at the County's LTC homes through communication, resource sharing, and exploring grant opportunities.</p> <p>The intent would be to:</p>		<p>Grey County Long-Term Care</p>	<p>AFC Coordinator</p>	<p>Number of yearly youth volunteers.</p>		

  Short-term (1-2 years)

  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<ul style="list-style-type: none"> <li>increase overall numbers and retention of youth volunteers;</li> <li>promote volunteerism among youth to transform them into lifelong volunteers or future health care staff/employees;</li> <li>foster a sense of community responsibility; and</li> <li>support personal growth and career preparation for youth.</li> </ul>						
<p><b>7.10 Intergenerational Programming</b></p> <p>Grey County will explore the opportunity to incorporate ongoing scheduled activities and programs for LTC home residents, in partnering with local daycares, primary, secondary, and post-secondary institutions. Resources around implementation and operations of these initiatives can be shared with other interested parties.</p> <ul style="list-style-type: none"> <li>GrandPals program - match youth with LTC residents based on interest, and establish a pen pal program</li> <li>Explore other ways to connect - cooking, storytelling, music, dancing, cards, chess, etc.</li> </ul>		Grey County Long-Term Care	Grey Bruce Council on Aging	Number of intergenerational programs available to LTC residents. Monitor participation.		<p>7 Legacy Project Markham – <a href="https://www.legacyproject.org/7gen/7gencommunities.html">https://www.legacyproject.org/7gen/7gencommunities.html</a></p> <p>HIPPY Halton (child literacy program for newcomers) - <a href="https://www.hippyhalton.org/">https://www.hippyhalton.org/</a></p> <p>GrandPals - <a href="https://grandpals.ca/">https://grandpals.ca/</a></p>



## 2.8 Community Supports and Health Services

### Priority 1:

**Promote improved communication and information about 211 and existing health services.**


### Priority 2:

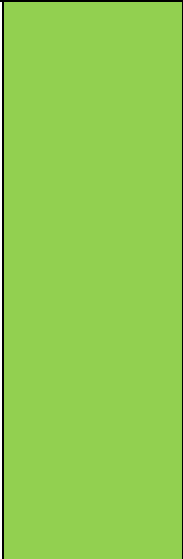
**Review regional documents, corporate strategies and practices, OP, zoning by-laws, etc. to identify systemic barriers towards access of high-quality health care and community services for people of all ages and abilities.**



### Priority 3:



**Strengthen partnerships and capacities of existing community health and service providers, towards the pursuit of strategic goals to improve overall community health and wellbeing.**

 Short-term (1-2 years)

 Medium-term (3-5 years)

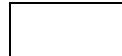

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<b>Priority 1: Promote improved communication and information about 211 and existing health services.</b>						
<b>8.1 Ontario Telemedicine Network (OTN)</b> Expand awareness and access to the OTN for residents in Grey County. Identify equipment needs in all County LTC homes and seniors campus locations (i.e., future Rockwood Terrace). Offer training support for primary care providers and LTC staff, include a quick and easy user manual on how to use OTN, decreasing transportation needs and increasing timeliness and accessibility to appropriate care. Advocate for similar uptake of OTN to health care providers.		Grey County Long-Term Care, and Grey County Paramedic Services		Number of County owned facilities equipped to offer OTN.		

  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>8.2 Ontario Telemedicine Network Education Project</b></p> <p>Explore the opportunity to offer telemedicine education sessions for residents in Grey County.</p> <p>Topics to explore could include: a focus on how lungs work, know the symptoms of heart failure and COPD, nutrition, physical activity and stress, smoking cessation, and the effects of social isolation.</p>		Grey County Paramedic Services	Grey Bruce Public Health, Grey Bruce Integrated Health Coalition, and Southeast Grey Community Health Centre	Number of telemedicine education sessions available to residents. Monitor participation.		
<p><b>8.3 Community Services Awareness (211)</b></p> <ul style="list-style-type: none"> <li>Promote 211 access for community services via the County website and information pamphlets.</li> <li>Continue to promote 211 through Emergency Management program delivery, at workshops and in the development of senior's safety programs.</li> <li>Paramedics provide 211 information as part of the 911 response and the community paramedicine program.</li> <li>Enhance emergency services branding to develop awareness of appropriate use of both 211 and 911, respectively.</li> <li>Ensure 211 service delivery is adequately tailored to capture the needs of local Grey County residents.</li> </ul>		Grey County Communications, Grey County Paramedic Services, and Grey County Emergency Management	Grey Bruce Council on Aging, HCSS, LaunchPad, Grey Bruce Health Services, and CMHA	<p>Number of information pamphlets provided to residents to provide information about 211.</p> <p>Creation of advertisement materials to educate residents on the appropriate use of 211 and 911.</p> <p>Monitor use of 211.</p>		

  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>8.4 Older Adult Assistance Programs</b></p> <p>Further communicate and create awareness around programs available offering older adult assistance (if eligible - income-based testing) for the provision of emergency dental, dentures, and eyeglass wear. Funds for rental and utility arrears may also be available.</p>		<p>Grey County Social Services (ODSP), and Grey County Housing</p>		<p>Creation of information materials to communicate and increase awareness of older adult assistance opportunities.</p> <p>Monitor uptake of older adult assistance opportunities.</p>		
<p><b>Priority 2: Review regional documents, corporate strategies and practices, OP, zoning by-laws, etc. to identify systemic barriers towards access of high-quality health care and community services for people of all ages and abilities.</b></p>						
<p><b>8.5 Indigenous and Cultural Sensitivity Training</b></p> <p>Collaborate with healthcare providers, the Southwest Ontario Aboriginal Health Access Centre and the United Way to expand sensitivity training regarding Indigenous and cultural needs. Understand the differences between traditional and western ways of medicine.</p>		<p>AFC Coordinator, GBLIP</p>	<p>SOAHAC, United Way, M'Wikwedong Indigenous Friendship Centre, and Grey Bruce Health Services</p>	<p>Number of services provided for Indigenous people through SOAHAC and United Way.</p>		
<p><b>8.6 Health Equity Action Group - Moving Forward on Health Equity</b></p> <p>Continue to activate the work of the Health Equity Action Group and explore opportunities to expand awareness around what is being done to achieve health equity.</p> <p>Advocate sharing resources completed by the group (education and training videos, pamphlets, etc.).</p>		<p>Bruce Grey PTF, and Grey Bruce Health Unit</p>	<p>Grey County Social Services (ODSP), Grey Bruce Integrated Health Coalition, Grey Bruce Health Services, Ontario Health Team, and AFC Coordinator</p>	<p>Provision of sharing resources/educational materials to demonstrate work that is being done to achieve health equity.</p>		

  Short-term (1-2 years)


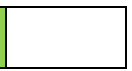
  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>8.7 Parking Space Allocation</b></p> <p>Encourage review of municipal zoning by-laws to ensure parking allocations reflect a variety of different parking needs (e.g., barrier-free spaces, visitors, family spots, expectant mothers, etc.). Connect with businesses, public facilities and other if additional accommodations are needed.</p>		Local Municipal Planning, and AFC Coordinator	Grey Bruce Integrated Health Coalition, Southeast Grey Community Health Centre, Grey Bruce Public Health, Grey Bruce Health Services (GBHS), and Grey County Joint Accessibility Advisory Committee	Number of parking rate adjustments.		
<p><b>8.8 Universal Influenza Immunization Programs for Older Adults</b></p> <p>Further expand the role of Paramedic Services throughout Grey County to assist with administering influenza immunization, particularly to seniors, vulnerable residents, and employees whose job involves providing healthcare to older adults. This may be incorporated through the Community Paramedicine Home Visit Program.</p>		Grey County Paramedic Services, and Grey County Long-Term Care	Grey Bruce Integrated Health Coalition, Southeast Grey Community Health Centre, Grey Bruce Public Health, GBHS, and Grey County Long-Term Care	Yearly influenza immunization rate in Grey County.		
<p><b>8.9 Community Garden Initiative</b></p> <p>Map out all existing facilities and identify opportunities for new gardens that would enhance food security. Explore existing database on 211.</p>		Local Municipal Planning, and AFC Coordinator	Bruce Grey PTF, United Way, Grey Bruce Sustainability Network, Georgian College, YMCA of Owen Sound Grey Bruce, Parks and Recreation, CMHA, M'Wikwedong Indigenous Friendship Centre, Reconciliation Garden Owen Sound, and SOAHAC	Number of community gardens developed and their locations across the County.		

  Short-term (1-2 years)


  Medium-term (3-5 years)

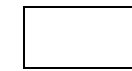

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>8.10 Community Garden Map</b></p> <p>Map out all existing facilities and identify opportunities for new gardens that would enhance food security. Explore existing database on 211.</p>		AFC Coordinator		Development of map to identify existing facilities and opportunities for new gardens. Ensure map is publicly available.		Food Bruce Grey: <a href="https://www.foodbrucegrey.com/dashboards">https://www.foodbrucegrey.com/dashboards</a>
<p><b>Priority 3: Strengthen partnerships and capacities of existing community health and service providers, towards the pursuit of strategic goals to improve overall community health and wellbeing.</b></p>						
<p><b>8.11 Grey Bruce Falls Strategy</b></p> <p>Grey Bruce Public Health provides a falls prevention and intervention strategy. Continue to support these efforts and identify additional outreach locations that may benefit from resource and knowledge sharing.</p> <p>Explore resource sharing and collaboration with the County's LTC facilities regarding fall prevention strategies.</p> <p>These facilities have their own programs in place.</p>		Grey Bruce Public Health	Grey County Communications, and Grey County Long-Term Care	Number of outreach locations, including in LTC facilities, that provide resources and knowledge sharing about the Falls Strategy.		
<p><b>8.12 Seniors Wellness Programming and Facilities</b></p> <p>Work with existing seniors' facilities and community service providers to understand facility needs for wellness activities (i.e., indoor walking, Tai Chi, yoga, aerobics, art, cards, etc.). Identify opportunities to relocate or utilize existing underutilized facilities to address the identified needs.</p> <p>The intent of these programs would be to improve quality of life, form friendships, and reduce social isolation.</p>		Grey Bruce Council on Aging, AFC Coordinator		Number of seniors wellness programming/activities offered in each municipality.		Whitewater Region's Seniors Hub - <a href="https://www.pembroketoday.ca/2021/11/05/whitewater-seniors-hub-celebrates-grand-opening/">https://www.pembroketoday.ca/2021/11/05/whitewater-seniors-hub-celebrates-grand-opening/</a>


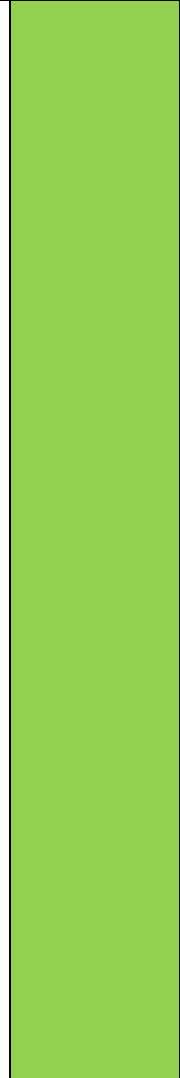
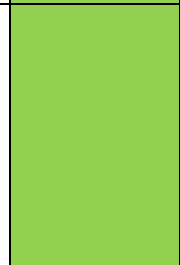
  Short-term (1-2 years)

  Medium-term (3-5 years)



Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
<p><b>8.13 Education Regarding Traditional Foods and Growing Your Own Food</b></p> <p>Connect with M'Wikwedong Indigenous Friendship Centre - Wiisinadaa – Let's Eat! program and further promote awareness and participation. This program is intended to revitalize traditional food systems with the aim of reducing diabetes rates and enhancing overall community health.</p>		M'Wikwedong Indigenous Friendship Centre – Wiisinadaa, Grey County EDTC	Zach Keeshig (food foraging and culinary expertise), Local Community Garden Clubs, School Boards, Georgian College, and SOAHAC	Develop materials to inform people about the Let's Eat! Program. Monitor participation.		<a href="https://mwikwedong.com/program/wiisinadaa-lets-eat/">https://mwikwedong.com/program/wiisinadaa-lets-eat/</a>
<p><b>8.14 Food Delivery and Community Food Program Awareness</b></p> <p>Promote 211 as a central database that captures up-to-date information regarding community food programs. Assist with regular maintenance and updates to this database.</p>		Grey County Social Services (ODSP), and AFC Coordinator	O-Share, Meals On Wheels, HCSS, Eat Local Grey Bruce, Food Rescue (Metro, Zehrs, etc.), United Way, Food Security Coordinator, Southeast Grey Community Health Centre, Grey County Housing, and M'Wikwedong Indigenous Friendship Centre - Wiisinadaa	Ensure community food programs are included within the scope of 211.  Monitor complaints /issues with 211 database.		<p>City of Peterborough Community Services Map - <a href="https://maps.peterborough.ca/community/">https://maps.peterborough.ca/community/</a></p> <p>Food Bruce Grey: <a href="https://www.foodbrucegrey.com/dashboards">https://www.foodbrucegrey.com/dashboards</a></p>
<p><b>8.15 Food Delivery and Community Food Program Access</b></p> <p>Investigate gaps within the food delivery system and look for ways to improve service delivery in both urban and rural centres. Encourage implementation of resources that can help fill these gaps (i.e., community gardens).</p>		Grey County Social Services (ODSP), and AFC Coordinator	O-Share, Meals On Wheels, HCSS, Eat Local Grey Bruce, Food Rescue (Metro, Zehrs, etc.), United Way, Food Security Coordinator, Southeast Grey Community Health Centre, Grey County Housing, M'Wikwedong Indigenous Friendship Centre, Georgian College, and Zach	Number of new resources implemented to address gaps within food delivery system.		<p>City of Peterborough Community Services Map - <a href="https://maps.peterborough.ca/community/">https://maps.peterborough.ca/community/</a></p> <p>Food Bruce Grey: <a href="https://www.foodbrucegrey.com/dashboards">https://www.foodbrucegrey.com/dashboards</a></p>

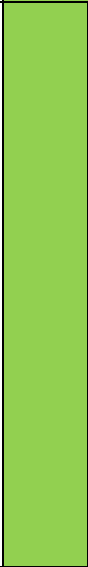

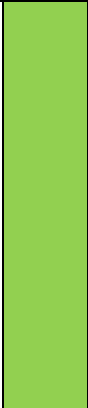

  Short-term (1-2 years)

  Medium-term (3-5 years)


Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
			Keeshig (food foraging and culinary expertise)			
<p><b>8.16 Community Paramedicine Home Visit Program</b></p> <p>Continue to expand and bring awareness to the community visitation program, run by the County's Paramedics.</p> <p>This program uses highly skilled community paramedics to monitor and treat patients in the comfort of their own home. In-home treatment can help prevent a medical condition from progressing to a point where a hospital visit is necessary.</p> <ul style="list-style-type: none"> <li>• Emphasize the importance of this program to those without a primary care provider (physician).</li> <li>• Understand and evaluate specific service needs and challenges of Grey's communities (i.e., rural, agricultural, urban, Mennonite, etc.).</li> </ul> <p>Carry-out community information sessions, enhance the program website content, formalize an intake process (outside of referrals) if there is extra capacity for service delivery.</p>		Grey County Paramedics, and CMHA	Grey County Communications, and AFC Coordinator	Number of patient visits annually.		
<p><b>8.17 Campus of Care Model</b></p> <p>Educate the benefits of a campus of care model and continue to work with the hired consultants looking at a feasibility study to building a campus of care community at the Rockwood Terrace LTC home and</p>		Grey County LTC	Grey County Planning and Development	Development of feasibility study for building a campus of care community at the Rockwood Terrace LTC home and for a potential campus of care as part of the future redevelopment of		


  Short-term (1-2 years)

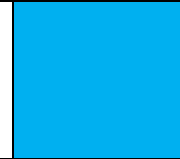
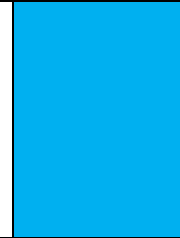
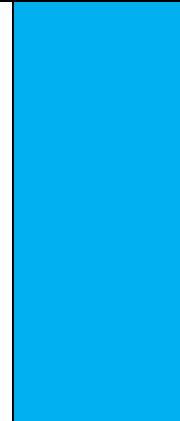
  Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
through the future potential redevelopment of Grey Gables LTD home				Grey Gables (should council decide to proceed with that project).		
<p><b>8.18 Mental Health and Addiction Services</b></p> <p>Encourage community agencies to work together, collaborate, and focus on delivery of services for those struggling with mental health and addictions. Explore wrap-around care opportunities. Continue to monitor existing programs available for all ages and abilities and identify gaps. Enhance coordinated data collection efforts amongst all agencies that offer mental health and addiction services supports (i.e., CMHA, Grey County Paramedics, Police Services, etc.).</p>	 	Grey Bruce Integrated Health Coalition, Southeast Grey Community Health Centre, Grey Bruce Public Health, and CMHA, Mental Health and Addictions Task Force	Grey County Long Term Care, Hanover-Owen Sound Task Force, Grey County Health Care Funding Task Force, Alzheimer Society Grey-Bruce, Canadian Mental Health Association, Grey County Paramedics, Police Services, YMCA, United Way, and Salvation Army	Number of mental health services and supports available and their locations throughout the County.		
<p><b>8.19 Healthcare Recruitment Strategy</b></p> <p>Identify healthcare system gaps and hiring challenges locally. Continue to advocate for local training opportunities (via Georgian College) for healthcare occupations, explore mentorship opportunities for youth, maintain competitive wages and ensure healthy work conditions.</p>	 	Grey County EDTC, Grey County Long Term Care, Grey Bruce Integrated Health Coalition, and Southeast Grey Community Health Centre	Grey County Long Term Care Redevelopment Planning Task Force, Hanover-Owen Sound Task Force, Grey County Health Care Funding Task Force, Grey County Joint Accessibility Advisory Committee, and YMCA	Provide funding to develop a Health Care Resources Task Force comprised of experts in the field to come up with solutions.		
<p><b>8.20 Walk-In Clinic Availability</b></p> <p>Work toward identifying locations that may feasibly support satellite clinics (walk-in).</p> <p>Should there be staffing shortages and logistical challenges given a geographical context, explore</p>		Grey Bruce Integrated Health Coalition, Southeast Grey Community Health Centre, and Grey Bruce Public Health	Grey County Long Term Care Redevelopment Planning Task Force, Grey County Long Term Care Committee of Management, Hanover-Owen Sound Task Force, Grey County Health Care Funding Task Force,	Number of new walk-in clinics and/or training offered to remote/isolated individuals.		



 Short-term (1-2 years)

 Medium-term (3-5 years)

Action Item	Timing/ Priority	Action Lead	Potential Partnership	Performance Indicator	Progress	Funding and Examples
targeted outreach efforts to certain isolated communities for telemedicine training.			and Grey County Joint Accessibility Advisory Committee			
<b>8.21 Georgian College Student Collaboration</b> Continue to support Georgian College student placements for PSW, RN and other healthcare related professions at the County's LTC facilities.		Georgian College	Grey County Long-Term Care	Number of Georgian College student placements available and filled in LTC facilities.		
<b>8.22 Finding Your Way</b> Review and implement the 'Finding Your Way' program throughout Grey County. This program helps people living with dementia, their families, caregivers and communities to recognize the risk of going missing, be prepared for incidents of going missing, and ensure that people with dementia can live safely in the community.		Alzheimer Society Grey Bruce, and AFC Coordinator	Grey County Paramedics, Local Police Services, and OPP	Evaluate the implementation of the program on an annual basis to determine the success of the implementation and to guide next steps.		Finding Your Way – <a href="http://findingyourwayontario.ca/?utm_medium=email&amp;utm_campaign=%2Fen%2Frelease%2F1000838%2Fontario-supports-people-living-with-dementia&amp;utm_term=public&amp;utm_source=newsroom">http://findingyourwayontario.ca/?utm_medium=email&amp;utm_campaign=%2Fen%2Frelease%2F1000838%2Fontario-supports-people-living-with-dementia&amp;utm_term=public&amp;utm_source=newsroom</a>

## Community Supports and Health Services – Additional Resources/Examples



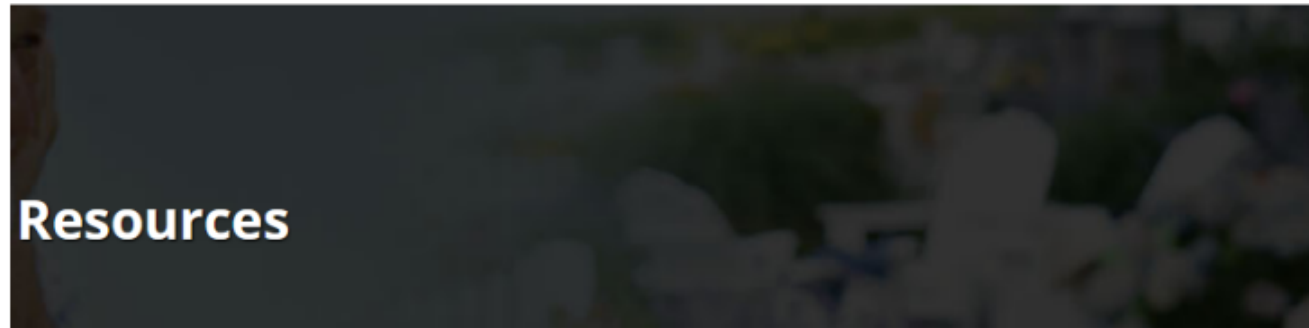
Grey Bruce Poverty Task Force - January 2020

*Impact Report*

[https://povertytaskforce.com/wp-content/uploads/2020/04/bgptf\\_-\\_impact-report\\_2020\\_final-2-.pdf](https://povertytaskforce.com/wp-content/uploads/2020/04/bgptf_-_impact-report_2020_final-2-.pdf)



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### Community Resources

With the help of students from Queen's University, the Frontenac-Kingston Council On Aging Inc. has created a series of large-print, senior-friendly topical guides. These guides contain information that is both relevant and important to seniors in our community.

**A Senior's Guide to Navigating The Health Care System** – Created in association with Queen's University School of Rehabilitation Therapy. The purpose of this comprehensive guide is to prepare you or an older family member for a hospital stay and the return home. In addition to covering planned or emergency hospital visits, *A Senior's Guide* covers what to expect in the hospital, how to prepare for your stay, discharge procedures, and offers a comprehensive contact list of health care support services and service providers.

Cost: \$10 (plus postage, if applicable)

**A Senior's Guide to Navigating Powers of Attorney and Joint Ownership** – Created in association with Queen's University School of Law, Elder Law Clinic. This guide provides information about the laws around Powers of Attorney and Joint Ownership. It is designed to provide the information that seniors need to make an informed decision with respect to making a *Power of Attorney for Personal Care* and a *Power of Attorney for Property*.

**Note: This guide is not a substitute for legal advice, but provides information on the law, only.**

Cost: \$10 (plus postage, if applicable)



### Contact Us

Name

Email

Phone

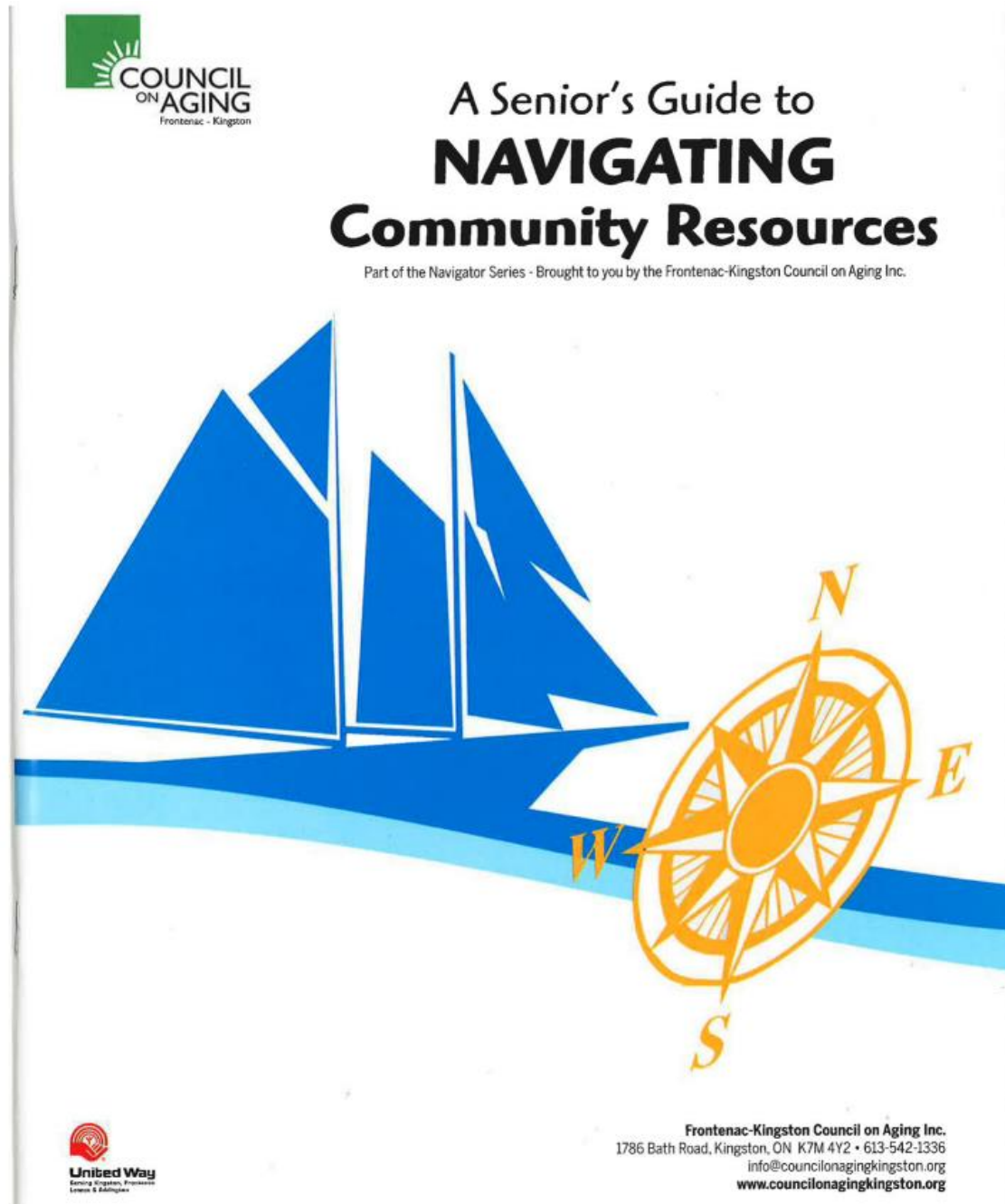
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Frontenac-Kingston

*Council On Aging Resources Page*

<http://councilonagingkingston.org/resources/>



Frontenac-Kingston Council on Aging

*A Senior's Guide to NAVIGATING Community Resources (2016)*

[Home - Frontenac Kingston Council on Aging \(councilonagingkingston.org\)](http://councilonagingkingston.org)




## 3 Progress Reporting

This Age-Friendly Action Plan is a framework for achieving the vision and goals established in the Age-Friendly Strategy; it does not list every action item contemplated by the community but focuses on actions that were identified as key priorities by the County, stakeholders, and community members throughout the project. The document is dynamic and if adjustments to the actions are necessary, the annual Report Card affords the opportunity for updates.

The success of the Plan will depend on a commitment to initiate and implement the actions over their prescribed time frames. This commitment includes the County, local municipalities, local council and committees, and individual residents. In addition to an Age-Friendly Coordinator, the Plan requires a group of champions to keep the vision in focus and to ensure the goals are top of mind.

The recommended Age-Friendly Action Plan Progress Report Card contained herein provides an example of a tool the County could use to report back to Council, local municipalities, and the community at large. It is also a tool to show progress of delivery and implementation of the actions.

The Report Card uses a colour- and shape-coded system as follows:

-  Completed
-  In progress
-  Behind target

---

### 3.1 Monitoring







Every two years, the County's Age-Friendly Coordinator should initiate that County staff review each of the actions and score their progress. If there are actions that have not commenced, County staff will include in the staff report methods for re-assigning and/or initiating the actions to meet the requirements of the Plan. This will include follow-up measures to ensure that actions stay on track. If the reporting process uncovers deficiencies with the Plan implementation, the Coordinator will provide an update to Council to discuss the deficiencies and recommend measures for improvement going forward.

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## 3.2 Quick Wins

Immediate progress on the short-term actions will build trust and momentum for the Plan and will act as a catalyst for the championing and implementation of the Plan in the long term.

## Example Progress Report Card

OUTDOOR SPACES AND BUILDINGS						
Action Item		Timing/Priority (Short Term: 1-2 years, Medium Term: 3-5 years)	Action Lead	Potential Partnership	Performance Indicator	Progress
1.1	All Planning, Tourism, and Economic Development Plans will include language, and policy direction to achieve age-friendly, walkable and complete communities for all segments of our population.	Medium Term	Grey County Planning, Grey County EDTC	Local Municipal Planning Departments, Grey County Joint Accessibility Advisory Committee, Grey Bruce Council on Aging, Town of Hanover's Age-Friendly Committee, and YMCA of Owen Sound Grey Bruce	Ensure all Planning, Tourism, and Economic Development Plans reference age-friendly, walkable and complete communities.	 <input type="checkbox"/>  <input type="checkbox"/>  <input type="checkbox"/>
1.12	Advocate through the AFC Advisory Committee opportunities for additional public washrooms in public and private buildings. Map this information for public access (locations, hours of operation, change stations, etc.).	Short Term	Grey County, Local Municipalities, and Local Businesses	Grey County EDTC, Grey County Joint Accessibility Advisory Committee, Grey County Planning Department, Grey County Tourism Advisory Committee, and Grey County Economic Development and Planning Advisory Committee	Number of new accessible washrooms provided.	 <input type="checkbox"/>  <input type="checkbox"/>  <input type="checkbox"/>

Legend

-  Completed
-  In progress
-  Behind target

## 4 Next Steps

Throughout the preparation of the Plan, stakeholders and community members were invited to view Grey County from an age-friendly perspective. Residents identified a wide range of existing age-friendly assets, but also numerous opportunities for improvement. The Plan responds to these opportunities and sets out a road map for addressing them. For the vision articulated in this Plan to become a reality, County and local municipal departments, businesses, institutions, community organizations and residents in Grey County must commit to seeing and addressing issues through an age-friendly lens. Working together to implement the actions recommended in this Plan will address the community's main age-friendly priorities and respond to current and future challenges. Everyone in Grey County has a role to play in making the city a great place to live, work, play and learn for people of all abilities, at every stage of life.

Figures 4.1 - 4.3: Photos of Grey County (Clockwise from Left: Fire Pit outside the Meaford Public Library, Display at the Meaford Public Library, and Downtown Thornbury).

