

1. Focus Group Interview

■ Summary of FGI

- Overall Assessment of age-friendly city policies of Geumcheon-gu
- Discover policy and project demands
- Establish directions for the 2nd phase age friendly city plan of Geumcheon-gu
- Discover policy directions for 2nd phase age friendly city plan of Geumcheon-gu

〈Table 1〉 FGI participants from Gasan-dong and Doksan-dong

	Details				
Gasan-dong, Doksan-dong residents aged 65 or over	Age	Male		Female	
		Living alone	Live with others	Living alone	Live with others
	65~74	1	1	1	1
	75 or more	1	1	1	1

〈Table 2〉 FGI participants from Siheung-dong

	Details				
Siheung-dong residents aged 65 or over	Age	Male		Female	
		Living alone	Live with others	Living alone	Live with others
	65~74	1	1	1	1
	75 or more	1	1	1	1

〈Table 3〉 Experts

	Details
Field Experts (5 persons)	<p>Field experts of Geumchen-gu age friendly city building (no civil servants)</p> <ul style="list-style-type: none"> - Experts from institutions participating in age friendly building projects(senior welfare facilities, senior health welfare facilities, welfare facilities for seniors at home) - Included those at the ranks of manager or above (at least 2)

■ Procedure

- ① FGI participants recruitment
- ② FGI session
 - A brief information gathering/survey for analysis
 - FGI for each group (60min for each)
- ③ Analysis
 - Transcription of FGI recordings
 - Review and analysis of transcriptions

〈Table 4〉 FGI procedure

- 1) Introduction(5min)
 - Explanation of purposes and rules of FGI
 - Briefing on age friendly city
 - Introduction of the participants
- 2) Evaluation of 1st phase Geumcheon-gu age friendly city plan (20min)
 - Evaluation of age friendliness of Geumcheon-gu by the residents
 - Evaluation on changes brought by the 1st phase plan
 - Evaluation on individual projects (by experts)
- 3) Directions for 2nd phase Geumcheon-gu age friendly city plan (30min)
 - Age friendly city policies development and improvement
 - Directions for 2nd phase Geumcheon-gu age friendly city plan
- 4) Wrapping-up (5min)
 - Additional questions and opinions

2. FGI Results

〈Table 5〉 Key points from FGI

WHO 8 Areas	Details
Outdoor spaces and buildings설	<ul style="list-style-type: none"> ■ Regional gap between Si-heung and Gasan/Doksan ■ Negative opinions on overall environment of Geumcheon-gu ■ Difficulties and Dangers due to short crosswalk signal (Donsak station, Geumcheon-gu office building, Homeplus, Si-hueng crossroad, Sihueng-daero) ■ Dangers from sloped and uneven sidewalks ■ Many roads difficult for seniors to travel ■ Doksan-dong Pigeon Park problem ■ Shortage of proper parks ■ Desolate city environment around Wu-sijang ■ Parks are transformed into parking lots despite shortage of parks ■ Difficult to take a walk to Anyang-chen from Doksan-dong(due to distance) ■ Need to construct a park that is representative of the district ■ Want to see green fields but ending up spending time at a coffeeshop ■ Need to develop a plan to utilize airforce unit site ■ No demand for parks in Doksan1-dong ■ Demands for mountain, park, green spaces ■ Shortage of public toilets ■ Geumcheon Firestation appears too dark due brick colors ■ Garbage can for trashes and cigarette butts ■ Seniors in Siheung area are relatively satisfied with outdoor environments ■ Need for benches in Tapdong-elementary school - Byeoksan APT Complex 3 area
Transportation	<ul style="list-style-type: none"> ■ Inconvenient to use public transportation ■ Difficult use taxi(40 minutes delay using Kakao-taxi) ■ Inconvenience due to bus dispatch intervals ■ Uneven concentration of Tareung-ii storage ■ Parking problems in old downtown area ■ Inconveniences from illegal parking ■ Shortage of amenities for public transportation waiting ■ More low-floor buses for seniors ■ Free shuttle bus for the disable and the old and weak ■ Need to consider providing support for the areas with no access to subway ■ Village bus No. 11 dispatch problem

〈Table 6〉 Key points from FGI (continues)

Community support and health services	<ul style="list-style-type: none"> ■ Need to expand public health service in Geumcheon-gu ■ Attitudes towards services at public health center are polarized ■ Need better access to public health center(distance, waiting time) ■ High level of satisfaction on bone density inspection, metabolic syndrome examination, and vaccination ■ Not as kind as private hospitals ■ Outpatient costs for private hospitals are same as bus fees to public health center ■ Inconvenience from lack of a general hospital ■ Need more hospitals open at nights and weekends ■ Need to expand senior care infrastructure
Social participation	<ul style="list-style-type: none"> ■ Welfare centers are too far ■ Welfare centers are small and inconvenient to use ■ Aging and shortage problem with equipments at welfare centers ■ Instructor pay problem at welfare center ■ Need to develop subdivided programs for seniors ■ Need to introduce programs adequate for seniors at welfare center ■ Shortage of senior welfare facilities ■ Need a way to utilize local facilities to make up for shortage of senior welfare centers ■ Difficult to run welfare centers because the public officers in charge moved to a different position ■ There are sufficient number of senior centers. High demand for parks ■ Senior center membership fee makes it difficult to use the center ■ There are sufficient number of libraries ■ Demand for small and inexpensive senior citizens only fitness centers ■ High demand for free or senior citizens only baths ■ High demand for diverse sports facilities ■ Town halls are inconvenient to use ■ Need more sports equipments for seniors in the parks ■ Needs leisure and culture facilities for high-income, highly educated seniors ■ Lack of leisure and culture facilities for younger seniors ■ Need to consider support for foreigners
Respect and social inclusion	<ul style="list-style-type: none"> ■ Senior residents in rented apartments are experiencing difficulties ■ Need to locate and develop services for isolated seniors living alone ■ Need more publicity for age friendly city ■ Even with continuous raise of Basic Old-Age Pension, it is still insufficient considering rising prices ■ Sense of great distance between young generation and seniors ■ Troubles caused by generational differences ■ Seniors are not respected enough
Civic participation and employment	<ul style="list-style-type: none"> ■ Lack of job opportunities that seniors prefer ■ Gap between public jobs and jobs that seniors think of ■ Diverse job opportunities suitable for people with different levels of education and experiences ■ Insufficient employment education for younger seniors ■ Need a training program for silver instructors ■ Job opportunity program at Gasan digital complex ■ Public job recruitment is facing problems due to restrictive job qualifications

〈Table 7〉 Key points from FGI (continues)

Communication and information	<ul style="list-style-type: none"> ■ Need to improve information collection channel ■ Want to use various programs, but does not have sufficient information ■ It is usually to late if I apply a program after I saw it on Geumcheon-Hyanggi ■ Need more diverse information in district office Kakaotalk channel ■ Need more informatization education in terms of quantity ■ Informatization education at welfare center and culture center are too difficult for the seniors ■ Need to improve informatization education for seniors ■ Many seniors are still using wired phones because of their inability to use wireless phones
Housing	<ul style="list-style-type: none"> ■ Inconvenience due to smoking in residential areas ■ Need to improve old buildings and amenities in residential areas ■ Need more rental apartments for the low-income ■ Low quality of residential environment compared other districts