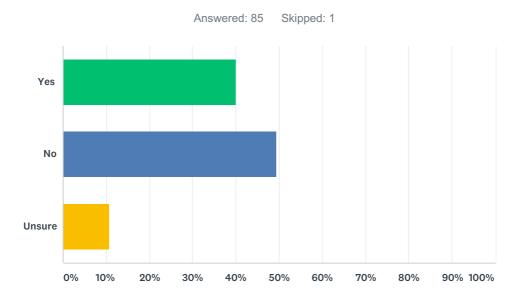
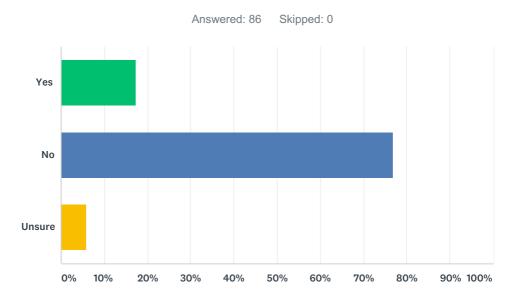
### Q1 Have you heard about the Age Friendly Communities initiative?



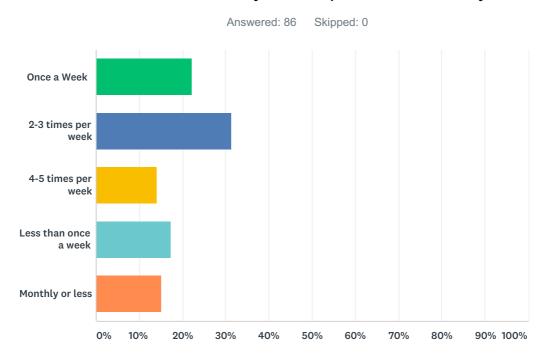
ANSWER CHOICES	RESPONSES	
Yes	40.00%	34
No	49.41%	42
Unsure	10.59%	9
TOTAL		85

# Q2 Have you heard about the Melville Age Friendly Accessible Businesses (MAFAB) Network?



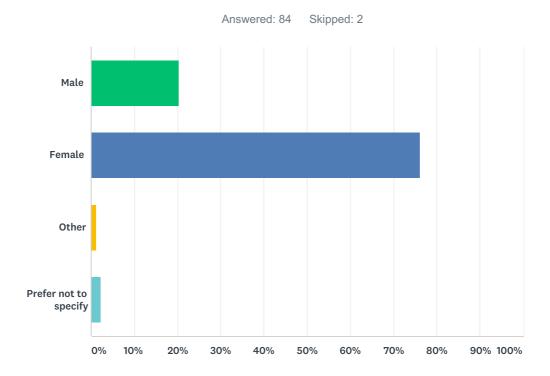
ANSWER CHOICES	RESPONSES	
Yes	17.44%	15
No	76.74%	66
Unsure	5.81%	5
TOTAL		86

## Q3 How often do you shop at Garden City?



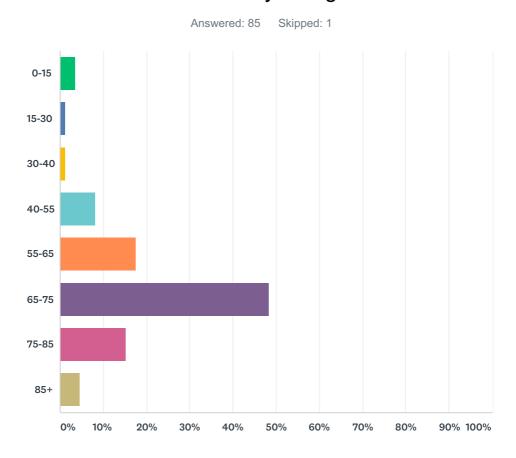
ANSWER CHOICES	RESPONSES	
Once a Week	22.09%	19
2-3 times per week	31.40%	27
4-5 times per week	13.95%	12
Less than once a week	17.44%	15
Monthly or less	15.12%	13
TOTAL		86

## Q4 Gender?



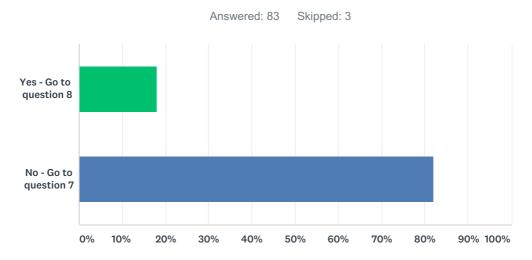
ANSWER CHOICES	RESPONSES	
Male	20.24%	17
Female	76.19%	64
Other	1.19%	1
Prefer not to specify	2.38%	2
TOTAL		84

## Q5 What is your age?



ANSWER CHOICES	RESPONSES	
0-15	3.53%	3
15-30	1.18%	1
30-40	1.18%	1
40-55	8.24%	7
55-65	17.65%	15
65-75	48.24%	41
75-85	15.29%	13
85+	4.71%	4
TOTAL		85

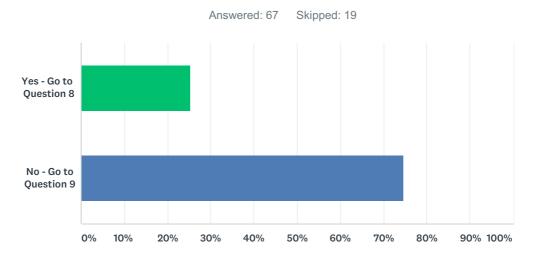
### Q6 Do you identify as a person with a disablity?



ANSWER CHOICES	RESPONSES	
Yes - Go to question 8	18.07%	15
No - Go to question 7	81.93%	68
TOTAL		83

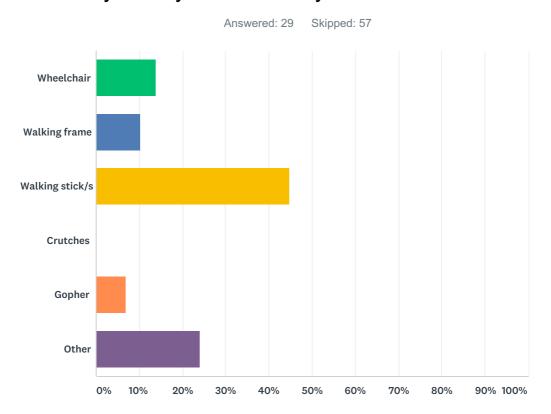
#	DETAILS:	DATE
1	My father is in a wheelchair	3/30/2018 12:13 PM
2	Have ACROD Card	3/27/2018 4:29 PM
3	Unsteady	3/27/2018 12:59 PM
4	Two knee reconstructions	3/26/2018 8:17 AM
5	Problems with mobility	3/24/2018 2:32 PM
6	WwHave to use a walking stick because of arthritis and back problems. Unable to walk long distances.	3/24/2018 4:59 AM
7	I am legally blind	3/23/2018 9:07 PM
8	2knee replacements	3/22/2018 9:03 PM
9	hearing	3/22/2018 7:57 PM
10	Use wheelchair for mobility	3/22/2018 6:01 PM
11	limp	3/16/2018 4:16 PM
12	Ankel replacement	3/14/2018 4:19 PM

### Q7 Are you a carer for someone with a disability or an older person?



ANSWER CHOICES	RESPONSES	
Yes - Go to Question 8	25.37%	17
No - Go to Question 9	74.63%	50
TOTAL		67

## Q8 Do you/they use a mobility device? Please select:



ANSWER CHOICES	RESPONSES	
Wheelchair	13.79%	4
Walking frame	10.34%	3
Walking stick/s	44.83%	13
Crutches	0.00%	0
Gopher	6.90%	2
Other	24.14%	7
TOTAL		29

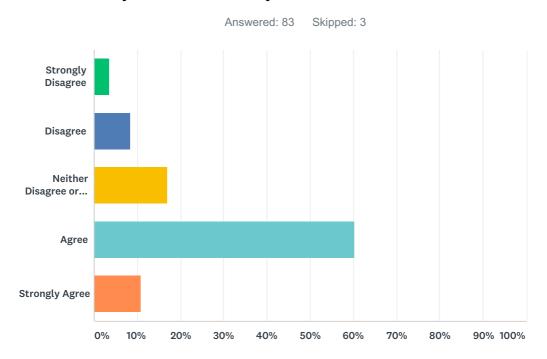
## Q9 What is your suburb of residence?

Answered: 79 Skipped: 7

#	RESPONSES	DATE
1	booragoon	4/18/2018 4:18 PM
2	6101	4/18/2018 3:40 PM
3	Ardross	3/30/2018 12:13 PM
4	BATEMAN	3/30/2018 10:55 AM
5	Booragoon	3/30/2018 1:28 AM
6	Bull Creek	3/28/2018 12:14 PM
7	Shelley	3/28/2018 11:53 AM
8	CANNINGVALE	3/27/2018 6:06 PM
9	Winthrop	3/27/2018 4:29 PM
10	Warnbro	3/27/2018 2:05 PM
11	Attadale	3/27/2018 12:59 PM
12	Bull Creek	3/26/2018 3:09 PM
13	kardinya	3/26/2018 9:28 AM
14	Kardinya	3/26/2018 8:17 AM
15	Bateman	3/25/2018 7:45 AM
16	Booragoon	3/24/2018 8:22 PM
17	booragoon	3/24/2018 4:24 PM
18	Mt Pleasant	3/24/2018 2:42 PM
19	Booragoon	3/24/2018 2:32 PM
20	Booragoon	3/24/2018 12:25 PM
21	Myaree	3/24/2018 11:43 AM
22	Kardinya	3/24/2018 10:22 AM
23	Applecross	3/24/2018 7:13 AM
24	Booragoon	3/24/2018 4:59 AM
25	Mt Pleasant	3/23/2018 9:07 PM
26	Leeming	3/23/2018 8:27 PM
27	MOUNT PLEASANT	3/23/2018 7:38 PM
28	Kardinya	3/23/2018 7:25 PM
29	kardinya	3/23/2018 6:31 PM
30	Kardinya	3/23/2018 6:18 PM
31	Attadale	3/23/2018 5:46 PM
32	Applecross	3/23/2018 5:24 PM
33	Leeming	3/23/2018 5:19 PM
34	Bicton	3/23/2018 4:57 PM
35	bateman	3/23/2018 4:50 PM
36	Bicton	3/23/2018 2:02 PM
37	Mount pleasant	3/23/2018 12:29 PM
38	ardross	3/23/2018 10:25 AM

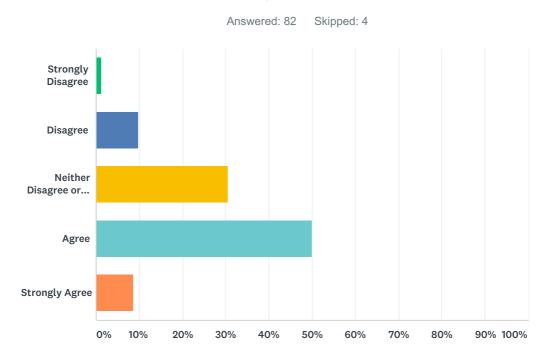
39	Booragoon	3/22/2018 9:03 PM
40	Bateman	3/22/2018 7:57 PM
41	Booragoon	3/22/2018 6:01 PM
42	Leeming	3/22/2018 5:54 PM
43	Booragoon	3/22/2018 4:12 PM
44	palmyra	3/16/2018 4:16 PM
45	Kardinya	3/15/2018 8:55 PM
46	Bicton	3/15/2018 8:20 PM
47	Bullcreek	3/15/2018 8:04 PM
48	Bicton	3/15/2018 8:04 PM
49	Bicton	3/15/2018 7:07 PM
50	Ardross	3/15/2018 5:09 PM
51	Kardinya	3/15/2018 4:29 PM
52	Ardross	3/15/2018 10:41 AM
53	Booragoon	3/15/2018 10:38 AM
54	Melville	3/15/2018 10:34 AM
55	Ardross	3/15/2018 10:23 AM
56	Mt Pleasant	3/15/2018 10:19 AM
57	Bateman	3/15/2018 10:16 AM
58	Ardross	3/14/2018 4:19 PM
59	Murdoch	3/14/2018 3:36 PM
30	Winthrop	3/14/2018 3:32 PM
31	Kardinya	3/14/2018 3:23 PM
62	Applecross	3/14/2018 3:17 PM
33	Booragoon	3/14/2018 3:11 PM
64	Booragoon	3/14/2018 3:03 PM
65	Leeming	3/14/2018 2:55 PM
36	Leeming	3/14/2018 2:00 PM
67	Alfred Cove	3/14/2018 1:43 PM
68	Shelly	3/14/2018 1:35 PM
69	Booragoon	3/14/2018 1:24 PM
70	Booragoon	3/14/2018 1:10 PM
71	East Fremantle	3/14/2018 1:02 PM
72	Applecross	3/14/2018 12:53 PM
73	Alfred Cove	3/14/2018 12:41 PM
74	Attadale	3/14/2018 12:37 PM
75	Leeming	3/14/2018 12:33 PM
76	Myaree	3/14/2018 12:21 PM
77	Kardinya	3/14/2018 12:06 PM
78	Fremantle	3/12/2018 4:16 PM
79	Fremantle	3/12/2018 4:15 PM

### Q10 I find it easy to move freely within businesses in Garden City?



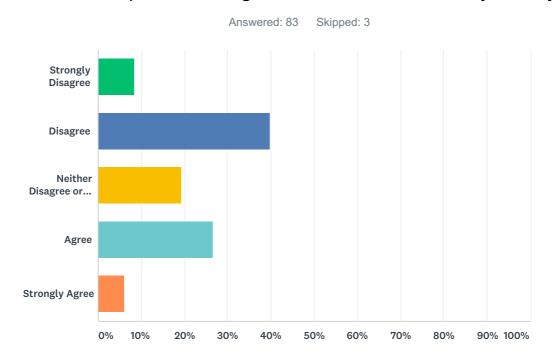
ANSWER CHOICES	RESPONSES	
Strongly Disagree	3.61%	3
Disagree	8.43%	7
Neither Disagree or Agree	16.87%	14
Agree	60.24%	50
Strongly Agree	10.84%	9
Total Respondents: 83		

## Q11 I find it easy to find what I need?



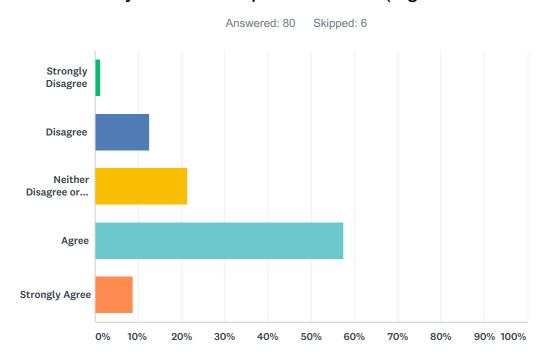
ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.22%	1
Disagree	9.76%	8
Neither Disagree or Agree	30.49%	25
Agree	50.00%	41
Strongly Agree	8.54%	7
Total Respondents: 82		

## Q12 There is adequate seating available in Garden City for my needs?



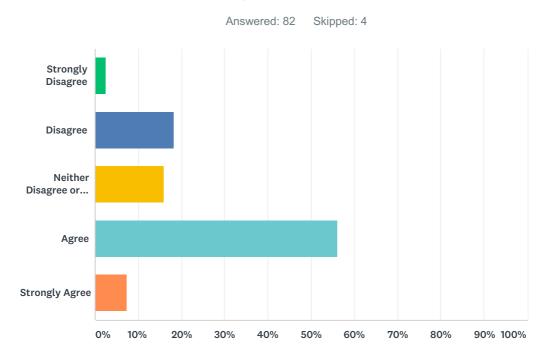
ANSWER CHOICES	RESPONSES	
Strongly Disagree	8.43%	7
Disagree	39.76%	33
Neither Disagree or Agree	19.28%	16
Agree	26.51%	22
Strongly Agree	6.02%	5
Total Respondents: 83		

### Q13 I find it easy to read shop information (signs and advertising).



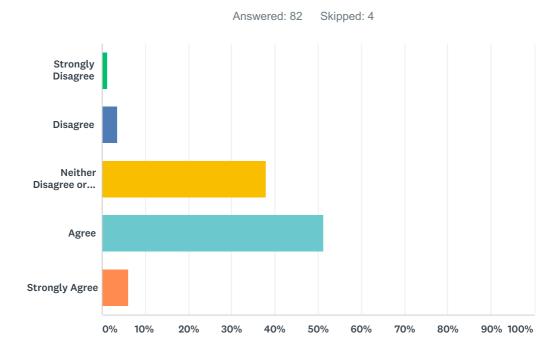
ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.25%	1
Disagree	12.50%	10
Neither Disagree or Agree	21.25%	17
Agree	57.50%	46
Strongly Agree	8.75%	7
Total Respondents: 80		

### Q14 I find it easy to access toilet facilities.



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.44%	2
Disagree	18.29%	15
Neither Disagree or Agree	15.85%	13
Agree	56.10%	46
Strongly Agree	7.32%	6
Total Respondents: 82		

# Q15 The staff where I like to shop are knowledgeable and sensitive about my needs and provide me with good customer service?

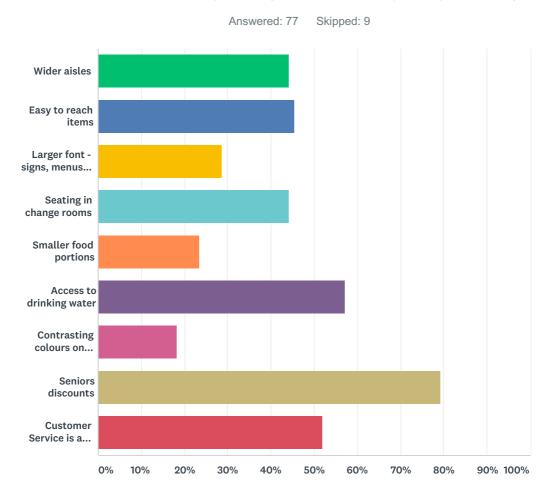


ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.22%	1
Disagree	3.66%	3
Neither Disagree or Agree	37.80%	31
Agree	51.22%	42
Strongly Agree	6.10%	5
Total Respondents: 82		

#	OPTIONAL COMMENTS ON ANY OF THE ABOVE	DATE
1	Mostly staff are helpful	4/18/2018 4:18 PM
2	Booragoon garden City lacks good road system and parking and does not provide any parking for public transport transport. The whole area lacks good road design and adds to traffic congestion.	3/30/2018 1:28 AM
3	It varies from shop to shop.	3/26/2018 3:09 PM
4	Some shops do not allow room for people with shopping trolleys, prams, (especially twin prams., as my daughter had),	3/24/2018 2:42 PM
5	I feel that more than half are just there for their pay cheque and do not show a great deal of interest	3/23/2018 7:25 PM
6	I don't have special needs, yet	3/23/2018 5:46 PM
7	Other than the unfortunate staff that refer to me as "sweetee" "lovey" or other choice phrases they think are appropriate to call an older woman. Very patronising.	3/23/2018 12:29 PM
8	Coles, Woolworths and Pharmacy staff very helpful.	3/22/2018 4:12 PM
9	The disabled toilets are frequently used by parents with babies - which is very frustrating! Hooks should be fixed to the door or wall of the disabled toilets - as they are in the standard toilets.	3/16/2018 4:16 PM
10	With the exemption of Kmart I have never been offered any assistance from staff without asking for it. The food courts it is easy for staff to ignore you because of high counters.	3/15/2018 4:29 PM
11	Use bank out at gateway can they be incorporated into shopping centre	3/14/2018 3:23 PM

12	Depends on the store and even the section of the store.	3/14/2018 3:11 PM
13	Depends on where we shop. Woolworths don't seem to have enough staff. Coles is better, however they the relocate items they done always change aisle signs, so confusing. Coles at GC easier to get around compared to the Melville store.	3/14/2018 1:10 PM
14	Could be more seats. Get annoyed when some booths approach and push products, don't want to be hassled. DJs is very good, Myer could do better. Knowledgeable staff out way bad employees. Patrick in Anthony Squires and older staff person is particularly good at customer service would be a great sales trainer.	3/14/2018 1:02 PM
15	More Parking	3/14/2018 12:37 PM
16	More seats needed. Lack of customer service.	3/14/2018 12:21 PM
17	This is a test response	3/12/2018 4:16 PM

## Q16 How can shops within Garden City make it a better shopping experience for you? (Tick as many as you like)



ANSWER CHOICES	RESPONSES	
Wider aisles	44.16%	34
Easy to reach items	45.45%	35
Larger font - signs, menus and advertising	28.57%	22
Seating in change rooms	44.16%	34
Smaller food portions	23.38%	18
Access to drinking water	57.14%	44
Contrasting colours on floors and walls	18.18%	14
Seniors discounts	79.22%	61
Customer Service is age friendly	51.95%	40
Total Respondents: 77		

#	OTHER (PLEASE SPECIFY)	DATE
1	More seating generally not just in change rooms	3/26/2018 3:14 PM
2	Centre does NOT need to double in size. Too many shops closed. Not enough population growth	3/25/2018 12:18 PM
3	Wider range of products and more helpful team members. Take team members to the gateway to see enthusiastic team.	3/23/2018 7:34 PM
4	More seating in the centre between shops	3/16/2018 4:22 PM

5	Woolies could remove the 40,000 trolleys they have stored at Garden City	3/15/2018 5:12 PM
6	Train staff to offer help to disabled people. If you can't get into a store, meet them at the door and ask if they can help you ie: show you what they have in stock.	3/15/2018 5:02 PM
7	Somewhere to by a good meal	3/15/2018 10:21 AM
8	I am very short. Some staff dont even notice I am waiting to be served. Reminds me of the saying that you become invisible when you get old.	3/14/2018 3:15 PM
9	Have never experienced poor customer service	3/14/2018 1:15 PM
10	Drinking fountain - Not bottled water	3/14/2018 12:43 PM

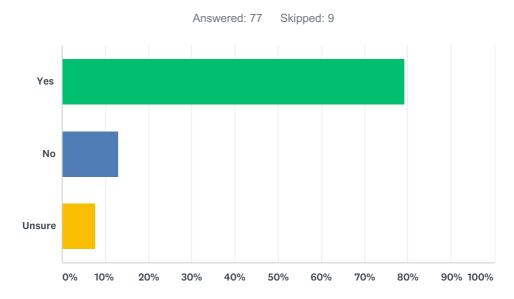
## Q17 Do you have any other Suggestions/Comments?

Answered: 30 Skipped: 56

#	RESPONSES	DATE
1	Not at the moment	4/18/2018 4:21 PM
2	The Melville Fresh on cnr Leach Highway and North Lake Road is extremely dangerous as there are no ramps and little to no access for wheelchairs and elderly with walking frames. The ramps at the set of traffic lights are too high and difficult to get wheelchairs up. I have to walk alongside the cars and hope my Dad and I marked it safely to our destination. This has been reported approx 18 months ago and nothing has happened since. What government agency should this discrimination be reported to?	3/30/2018 12:21 PM
3	No charge for anything!	3/28/2018 12:18 PM
4	na	3/27/2018 2:07 PM
5	No	3/27/2018 1:07 PM
6	Make the car parks more pedestrian friendly. Install cross walks and mark out walking paths so people can get to their vehicles safely.	3/26/2018 3:14 PM
7	No	3/26/2018 8:19 AM
8	Should reinstate PO urgently	3/25/2018 12:18 PM
9	nil	3/25/2018 7:48 AM
10	It would be great if the centre had a creche. While living in Auckland I always went out of my way to use a centre with a free creche when my children were little.	3/24/2018 2:47 PM
11	Parking always a problem due to small number of Accrod bays	3/24/2018 2:39 PM
12	No thank you	3/24/2018 11:46 AM
13	I sometimes take my disabled aunt to Garden City and would like to see more disabled parking bays. Bays are seldom available from around 9.30am onwards.	3/24/2018 10:25 AM
14	In many other centres there are parking places designated for 'seniors' but garden city does not have these. Perhaps these could be considered. I missed out when I had children - there were no spaces for 'parents with prams' in those days and still no spaces for me as a senior	3/23/2018 7:44 PM
15	no	3/23/2018 6:35 PM
16	1) seating in the centre is not appropriate for seniors -no back support and the seat (horizontal) portion is too deep . 2) Toilets are non-existent at the post office end and are woefully inadequate those at Bull Creek SC are much better. Also need far more toilets with rails to help seniors sit and get up again and to ensure seats are clean at all times for seniors to sit (far too many dirty , unhygienic males soil the seats ) not a nice job I know , but it needs to be taken care of. 3) seating in the food court is not accessible if the end seats are occupied (ie elderly cannot "squeeze" past to access other seats) 4) Shopping trolleys need to have shallow baskets as elderly cannot reach into deeper trolleys. 5) Need more shaded parking for elderly as we may need to sit in the vehicle while someone else runs errands for us and there are no acrod bays undercover at Coles 6) lack of a trolley return under-cover at Coles is always a concern for vehicle damage 7) inadequate lighting in the underground bays Coles and Myer far too dark under Myer and is an extreme danger for pedestrians	3/23/2018 5:34 PM
17	No	3/23/2018 5:26 PM
18	no	3/23/2018 2:06 PM
19	The overall shopping experience us very pleasant at Garden City. The only businesses that are unpleasant to walk past are the pushy skin cream sales staff. Every time you walk past they harass you.	3/23/2018 12:34 PM
20	no	3/23/2018 10:28 AM
21	Paving near the back of Library area should be improved we have experienced falls.	3/22/2018 8:07 PM
22	General education on use of language and appropriate behaviour.	3/22/2018 6:13 PM
23	No	3/22/2018 4:15 PM

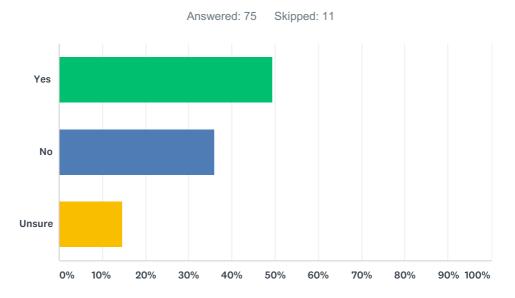
25	I would like to praise your mobility staff, they are always very helpful. There no stores I can go into when in the gopher except the 3 department stores and 2 supermarkets. Maybe staff could approach when we are in the doorway and ask if they can help rather than staring at or ignoring us. I understand this is not always possible. Toilets need to be more accessible for gophers with room to turn around. Perhaps smaller gophers with smaller turning circles like the ones used by Belmont forum could also alleviate some of the stress.	3/15/2018 5:02 PM
26	better shops especially food to add variety not just Coles/Woolies i.e keep fish shop and bakers	3/14/2018 3:29 PM
27	Maybe a second shopping night when most of the stores open - Maybe a Friday night	3/14/2018 3:15 PM
28	Parking lifts at car park entrances, travelator electronic information screen touch screen buttons etc.	3/14/2018 1:57 PM
29	Accessible under cover parking is important.	3/14/2018 1:05 PM
30	Board games in library	3/14/2018 12:35 PM

# Q18 Are you aware of the Garden City Redevelopment over the next few years?



ANSWER CHOICES	RESPONSES	
Yes	79.22%	61
No	12.99%	10
Unsure	7.79%	6
TOTAL		77

# Q19 Do you have any concerns about the redevelopment and how it may impact your shopping experience?



ANSWER CHOICES	RESPONSES	
Yes	49.33%	37
No	36.00%	27
Unsure	14.67%	11
TOTAL		75

#	IF YES, PLEASE STATE:	DATE
1	Parking	4/18/2018 4:21 PM
2	TTraffic congestion and parking and access for disabled people.	3/30/2018 12:21 PM
3	The road system and traffic flow is poor and more high rise accomodation is not p;anned well regarding allowing for more cars in the area. There are no foot bridges over the heavy congested marmion and Risely streets to allow walking access to pedetrians wishing to walk to Gardeb City.	3/30/2018 1:36 AM
4	As the centre grows there needs to be clear signage and shops should be arranged so that you're not constantly walking from one end to the other. There should also be proper restaurants and not just cafes in the middle of the corridors.	3/26/2018 3:14 PM
5	Too much floorspace,not warrented by population growth	3/25/2018 12:18 PM
6	Lack of car parking bays	3/24/2018 8:27 PM
7	Possibly make access harder as I age	3/24/2018 11:46 AM
8	I think the centre will be too big and I will probably go to smaller shopping centres close by.	3/24/2018 5:05 AM
9	Hopefully more Accrod Bays will be available?	3/23/2018 9:15 PM
10	Increased price on retail items when centre is completed	3/23/2018 6:26 PM
11	The new high rise developments will not be a benefit.	3/23/2018 4:53 PM
12	The absolutely horrifying rate Melville Council are approving more and more apartment buildings.	3/23/2018 12:34 PM
13	Western Australia	3/23/2018 10:28 AM
14	The bloody noise will impact on my life! I have had a belly full of the tradies on Riseley Street.	3/22/2018 9:12 PM
15	Hope the parking will represent the added businesses	3/22/2018 8:07 PM
16	Not enough consultation will be held and shops will not go beyond minimum standards	3/22/2018 6:13 PM

17	Parking and access	3/22/2018 4:15 PM
18	lack of parking availability & shopping centre too crowded!	3/16/2018 4:22 PM
19	It will be too large meaning that I may have to walk even further between shops to shop for things I need. I will shop elsewhere or only use some of the shops close together if this happens. Friends my age and much younger feel the same.	3/15/2018 8:28 PM
20	I havent seen plans yet, and I dont know where the building will be. I hope there will still be plenty of trees outside.	3/15/2018 8:07 PM
21	I believe there is to be a restaurant area. I am hoping this is going to be totally accessible for wheelchairs with close-by Acrod parking. At Whitfords new area it is difficult getting the lift up from the car park to this new area.	3/15/2018 5:02 PM
22	excess traffic/parking. Too much high rise development	3/15/2018 10:39 AM
23	I am certain it will improve my experience	3/15/2018 10:36 AM
24	I hope more shops will be operational	3/15/2018 10:28 AM
25	I like it the way it is	3/14/2018 7:51 PM
26	Things might be more expensive	3/14/2018 3:34 PM
27	Leave small shops I use + post office re mail boxes	3/14/2018 3:29 PM
28	Parking dust	3/14/2018 3:07 PM
29	Parking	3/14/2018 3:00 PM
30	Traffice flow, carparking access to shops	3/14/2018 1:57 PM
31	Easier to get lost as you age	3/14/2018 1:39 PM
32	Too much development being too crowded. starts to feel like there is too much high rise.	3/14/2018 1:15 PM
33	Dont take any parking away	3/14/2018 1:05 PM
34	We need a post office in the centre	3/14/2018 12:43 PM
35	Car Parking major concern. Everything moving around - lost	3/14/2018 12:39 PM
36	Parking	3/14/2018 12:28 PM

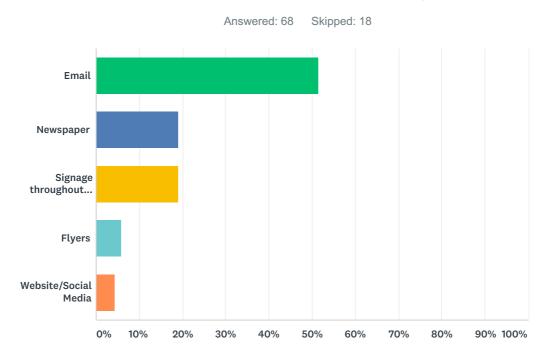
# Q20 Is there anything in particular that you would like to see included in the redevelopment?

Answered: 50 Skipped: 36

#	RESPONSES	DATE
1	Outdoor seating and cafes	4/18/2018 4:21 PM
2	Electric walkways (eg the airport) and signs telling people to stay left.	3/30/2018 12:21 PM
3	LESS CLUTTER - I FIND CAFES IN THE MIDDLE OF THE CENTRE NOISY AND CLUTTERING	3/30/2018 10:57 AM
4	Greater variety of eating areas with some wine and food services permitted	3/30/2018 1:36 AM
5	CONSUMER AND OLDER PERSON FRIENDLY	3/27/2018 6:08 PM
6	more senior parking	3/27/2018 2:07 PM
7	More disability parking please	3/27/2018 1:07 PM
8	More restaurants, more seating, clear signage, clothing shops that cater to people other than fashionistas.	3/26/2018 3:14 PM
9	No	3/26/2018 8:19 AM
10	See previous PO	3/25/2018 12:18 PM
11	More Seniors Parking in strategic locations	3/25/2018 7:48 AM
12	Additional information kiosks	3/24/2018 8:27 PM
13	Creche for mothers wanting to shop. When the library is redeveloped, it would be wonderful to have a dedicated space for the Melville Toy Library, which has just had to move from Heathcote to less than adequate accommodation at Blue Gum Community Centre.	3/24/2018 2:47 PM
14	Family restaurants open after shopping hours.	3/24/2018 2:39 PM
15	Can't think of anything at present	3/24/2018 11:46 AM
16	Again, more parking for the disabled.	3/24/2018 10:25 AM
17	Outdoor seating areas and plenty of trees with a walking track around the perimiter. Fountains and streams would be good along with indoor and outdoor play areas.	3/24/2018 7:17 AM
18	Adequate parking for disabled drivers	3/24/2018 5:05 AM
19	Parking spaces for seniors. Child care centre as in the past for busy mothers shopping.	3/23/2018 7:44 PM
20	As stated	3/23/2018 7:34 PM
21	adequate parking and bus route access.	3/23/2018 6:35 PM
22	Free Convenient under cover parking Wheelchair friendly Ramps	3/23/2018 6:26 PM
23	as afore mentioned	3/23/2018 5:34 PM
24		3/23/2018 5:26 PM
25	Target, Big W ,	3/23/2018 5:01 PM
26	Over 55 zoning on some of the units	3/23/2018 4:53 PM
27	no	3/23/2018 2:06 PM
28	Ensure plenty underground parking it is really a great concept.	3/23/2018 12:34 PM
29	perhaps more ramps than stairs	3/23/2018 10:28 AM
30	More wider parking . The parks are too narrow. Our cars get dented!! Are you listening? I'll bet not.	3/22/2018 9:12 PM
31	perhaps a rest area for seniors next to one of the toilets. I know there is one passage way but it is not private.	3/22/2018 8:07 PM
32	Seating areas, large accessible toilets and more public phones. There are still a large of people who do not use mobile phones.	3/22/2018 6:13 PM

33	More seating for seniors	3/22/2018 5:57 PM
34	Outdoor spaces, courtyards	3/22/2018 4:15 PM
35	More seating. An outdoor shaded area with plants and seating maybe with a coffee shop open to the area.	3/15/2018 8:28 PM
36	Plenty of trees outside	3/15/2018 8:07 PM
37	More bikes racks at more location Affordable residential accomodation on site.	3/15/2018 5:12 PM
38	A lot more Acrod bays close to all entrances. Wide lifts and disabled toilets. Shops having a minimum aisle width so all shops are accessible in a wheel chair or gopher.	3/15/2018 5:02 PM
39	Lots of green areas	3/15/2018 10:44 AM
40	More underground and undercover parking (Safe Space)	3/15/2018 10:28 AM
41	More restaurants. Would like target.	3/15/2018 10:21 AM
42	Yes Catalano's fish shop to stay RAC shop Bakery - Real fresh bread Rare Fusion to stay	3/14/2018 3:29 PM
43	Parking for Seniors & deisability	3/14/2018 3:20 PM
44	Small tavern, resturants	3/14/2018 3:07 PM
45	cafes, wine bar, adjacent to shopping centre. Park land area.	3/14/2018 1:57 PM
46	Tavern, restaurants, licenced area	3/14/2018 1:37 PM
47	WE would like a post office here in the centre and banking services	3/14/2018 1:15 PM
48	Should retain the Post office	3/14/2018 1:05 PM
49	I miss the RAC & ABC shops	3/14/2018 12:43 PM
50	Accessible parking	3/14/2018 12:28 PM

# Q21 How would you like to be informed about changes throughout the redevelopment of Garden City?



ANSWER CHOICES	RESPONSES	
Email	51.47%	35
Newspaper	19.12%	13
Signage throughout Garden City	19.12%	13
Flyers	5.88%	4
Website/Social Media	4.41%	3
TOTAL		68

#	OTHER (PLEASE SPECIFY)	DATE
1	lbooth62@optusnet.com.au	3/30/2018 12:21 PM
2	Combination of all of the above	3/28/2018 12:18 PM
3	electronic newsletters	3/22/2018 6:13 PM
4	Melville Times	3/22/2018 4:15 PM
5	Have a go news; The Senior - maek these available in the centre	3/15/2018 10:21 AM

# Q22 Is there anything the centre team can do to make the development as seamless as possible for you?

Answered: 42 Skipped: 44

#	RESPONSES	DATE
1	information ++	4/18/2018 4:21 PM
2	Arrange parking and access for disabled people to be considered.	3/30/2018 12:21 PM
3	making the traffic flow much better with more foot bridges to allow pedestrians to walk over the main roads rather than holding up traffic. Both Marion and Risely Streets have poor traffic design features.	3/30/2018 1:36 AM
4	Clear up to date information - include date of information provision on what ever form of communication is used.	3/28/2018 12:18 PM
5	ASSIST WHEN ONE NEEDS ASSISTANCE	3/27/2018 6:08 PM
6	Make sure senior parking is available for seniors	3/27/2018 2:07 PM
7	No thanks	3/27/2018 1:07 PM
8	Keep people informed	3/26/2018 3:14 PM
9	no	3/26/2018 8:19 AM
10	Yes.Withdraw current Planning Approval	3/25/2018 12:18 PM
11	Advertise planing and work schedules	3/24/2018 8:27 PM
12	Not really	3/24/2018 2:47 PM
13	Traffic control around the area	3/24/2018 2:39 PM
14	Not at present	3/24/2018 11:46 AM
15	No	3/24/2018 7:17 AM
16	Be more aware of the ageing population and there shopping needs.	3/24/2018 5:05 AM
17	I guess we will find this out as the development commences and continues.	3/23/2018 7:44 PM
18	Plan it properly to make it as least disruptive as possible.	3/23/2018 7:34 PM
19	keep us informed of works etc.	3/23/2018 6:35 PM
20	Provide regular information updates	3/23/2018 6:26 PM
21	ensure seniors are well informed we don't want it to be like the Mandurah development we had to go in one entrance and walk back over 250 metres lack of signage and far too far to walk without a break (no seat to rest on) and it was a hot day with no immediate refreshment	3/23/2018 5:34 PM
22	Do the noisiest part at night ha ha!	3/23/2018 2:06 PM
23	No	3/23/2018 12:34 PM
24	no	3/23/2018 10:28 AM
25	Stop the non stop noise esp sneaky working on a Sunday and sneaky starting before 7am. Also police the illegal parking all over footpaths and on corners so we cannot see to enter roads. I have rung and complained about this many times but it is STILL OCCURRING DAILY LIKE TODAY!!	3/22/2018 9:12 PM
26	Not reallyif it is too disruptive the public will simply go to another centre.	3/22/2018 8:07 PM
27	Ensure the area is still wheelchair accessible both internally and externally	3/22/2018 6:13 PM
28	Start soon	3/22/2018 4:15 PM
29	Control building noise with soundproofed barriers. Not interfere with parking close to the centre too much. Keep dust to a minimum.	3/15/2018 8:28 PM
30	Explain where the building will be, and when	3/15/2018 8:07 PM
31	Hurry up and get it done	3/15/2018 5:12 PM

32	Leave the mobility hire on the outside of the building. This is a God send compared to other shopping centres. If Acrod bays are needed for construction please appoint new ones as close as possible to entrances.	3/15/2018 5:02 PM
33	At least some essentials available to purchase (groceries) less interruption on surrounding streets No trades trucks parked everywhere	3/15/2018 10:28 AM
34	Be quick	3/14/2018 7:51 PM
35	If small shops go I will not be using Garden City shops - going else where	3/14/2018 3:29 PM
36	Research well - se how Indooroopilly (Qld) shopping centre development did theirs.	3/14/2018 1:57 PM
37	access to parking	3/14/2018 1:37 PM
38	Traffic Management	3/14/2018 1:27 PM
39	Traffic management	3/14/2018 1:15 PM
40	No	3/14/2018 1:05 PM
41	Volunteers to assist. Parking	3/14/2018 12:39 PM
42	Volunteers to support	3/14/2018 12:28 PM

#### **Q23 Contact Details**

Answered: 58 Skipped: 28

ANSWER CHOICES	RESPONSES	
Name	94.83%	55
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	89.66%	52
Phone Number	65.52%	38

#	NAME	DATE
1	Susan Harwood	4/18/2018 4:21 PM
2	Lorraine Booth	3/30/2018 12:21 PM
3	Valerie	3/30/2018 10:57 AM
4	Errol sporer	3/30/2018 1:36 AM
5	Ann White	3/28/2018 12:18 PM
6	iren hunyadi	3/27/2018 6:08 PM
7	Margaret Ruth Holland	3/27/2018 1:07 PM
8	Helen	3/26/2018 3:14 PM
9	Wayne Barker	3/26/2018 8:19 AM
10	J A D Treloar	3/25/2018 12:18 PM
11	judy bodger	3/25/2018 7:48 AM
12	Haydn Dunlop	3/24/2018 8:27 PM
13	Merryl Jones	3/24/2018 2:47 PM
14	Jean Shelton	3/24/2018 2:39 PM
15	Nola Baker	3/24/2018 11:46 AM
16	Alison Hargreaves	3/24/2018 7:17 AM
17	Gabrielle Portwine	3/24/2018 5:05 AM
18	Jean Skipper	3/23/2018 9:15 PM
19	Bev Adam	3/23/2018 7:44 PM
20	Tom dines	3/23/2018 7:34 PM
21	Dale	3/23/2018 6:35 PM
22	n/a	3/23/2018 5:34 PM
23	Mavis	3/23/2018 5:01 PM
24	Lyn	3/23/2018 2:06 PM
25	Margaret	3/23/2018 12:34 PM

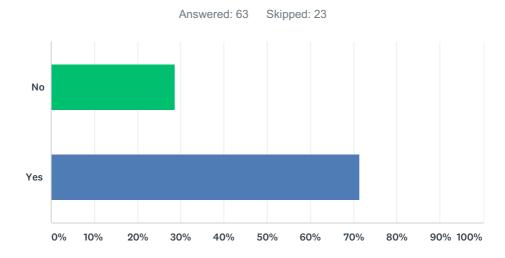
26	CORAL BIELBY	3/23/2018 10:28 AM
27	Liz Peace	3/22/2018 9:12 PM
28	J Standing	3/22/2018 8:07 PM
29	Mary-Anne Bath	3/22/2018 6:13 PM
30	Geoff Harcombe	3/22/2018 5:57 PM
31	Susan Harwood	3/22/2018 4:15 PM
32	Roslyn Bycroft	3/15/2018 8:57 PM
33	Davina Prusgrove	3/15/2018 8:28 PM
34	Jackie Curtis	3/15/2018 8:07 PM
35	Mark Peters	3/15/2018 5:12 PM
36	Jacinta Croom	3/15/2018 5:02 PM
37	Kris Pulford	3/15/2018 10:39 AM
88	Marian Gizariotis	3/15/2018 10:36 AM
39	Alicia	3/15/2018 10:28 AM
.0	Harry	3/15/2018 10:17 AM
1	G Kelly	3/15/2018 10:14 AM
.2	Senina Wong	3/14/2018 3:34 PM
3	Pat	3/14/2018 3:29 PM
14	Suzie Farghely	3/14/2018 3:20 PM
.5	Caroline Bourke	3/14/2018 3:07 PM
.6	G Lowe	3/14/2018 3:00 PM
.7	Mrs Lyn Siggins	3/14/2018 2:57 PM
8	Mrs Lyn Siggins  Mrs Lyn Siggins	3/14/2018 2:02 PM
.9	Donna Ennis	3/14/2018 1:57 PM
50		3/14/2016 1.37 PM
	May Powell  Malcom Powell	
51		3/14/2018 1:15 PM
52	Harold Hogan	3/14/2018 1:05 PM
53	Alvin Desker	3/14/2018 12:55 PM
54	Jenny Powell	3/14/2018 12:39 PM
55	Robert Street	3/14/2018 12:07 PM
ŧ	COMPANY	DATE
	There are no responses.	
ŧ	ADDRESS	DATE
	There are no responses.	
ŧ	ADDRESS 2	DATE
	There are no responses.	
ŧ	CITY/TOWN	DATE
	There are no responses.	
ŧ	STATE/PROVINCE	DATE
	There are no responses.	
ŧ	ZIP/POSTAL CODE	DATE
#	There are no responses.  COUNTRY	DATE
	I I II IN I R Y	11011-

#	EMAIL ADDRESS	DATE
1	smharwood1@bigpond.com	4/18/2018 4:21 PM
2	lbooth62@optusnet.com.au	3/30/2018 12:21 PM
3	vav@iinet.net.au	3/30/2018 10:57 AM
4	fsporer@westnet.com.au	3/30/2018 1:36 AM
5	annngeorge@hotmail.com	3/28/2018 12:18 PM
6	longevitysales2@bigpond.com	3/27/2018 6:08 PM
7	е	3/27/2018 2:07 PM
3	mrholland131@optusnet.com.au	3/27/2018 1:07 PM
9	waynebarker2010@hotmail.com	3/26/2018 8:19 AM
10	john,treloar3@bigpond.com	3/25/2018 12:18 PM
11	judybo@bigpond.com	3/25/2018 7:48 AM
12	dunlop@email.com	3/24/2018 8:27 PM
13	merryljo@westnet.com.au	3/24/2018 2:47 PM
14	jean.shelton@live.com	3/24/2018 2:39 PM
15	bakerhenry8@bigpond.com	3/24/2018 11:46 AM
16	alison.hargreaves1@bigpond.com	3/24/2018 7:17 AM
17	gab.lyle@bigpond.net.au	3/24/2018 5:05 AM
18	jeskipper@bigpond.com	3/23/2018 9:15 PM
19	adampad@westnet.com.au	3/23/2018 7:44 PM
20	tomdines48@hotmail.com	3/23/2018 7:34 PM
21	hohnholt05@gmail.com	3/23/2018 6:35 PM
22	jackiemackay@hotmail.com	3/23/2018 6:26 PM
23	derekmavis@bigpond.com	3/23/2018 5:01 PM
24	lynwhite@arach.net.au	3/23/2018 2:06 PM
25	rhino5280@ymail.com	3/23/2018 12:34 PM
26	coralbielby@westnet.com.au	3/23/2018 10:28 AM
27	repax@bigpond.com	3/22/2018 9:12 PM
28	theartist@aussiebb.com.au	3/22/2018 8:07 PM
29	mary_anne@ozemail.com.au	3/22/2018 6:13 PM
30	harc50@yahoo.com	3/22/2018 5:57 PM
31	smharwood1@bigpond.com	3/22/2018 4:15 PM
32	rosbycroft@hotmail.com	3/15/2018 8:57 PM
33	pris@bigpond.net.au	3/15/2018 8:28 PM
34	jackiercurtis@gmail.com	3/15/2018 8:07 PM
35	murrathon@hotmail.com	3/15/2018 5:12 PM
36	jacintacroom@gmail.com	3/15/2018 5:02 PM
37	rjhopper83@gmail.com	3/15/2018 10:42 AM
38	pulfordrk@optisnet.com.au	3/15/2018 10:39 AM
39	gizmarian55@gmail.com	3/15/2018 10:36 AM
10	alicjag077@gmail.com	3/15/2018 10:28 AM
41	JVhandymanservices@gmail.com	3/15/2018 10:17 AM
12	g.kelly.oz@yahoo.com.au	3/15/2018 10:14 AM
43	wongs@iinet.net.au	3/14/2018 3:34 PM

44	suzie.farghely@iinet.net au	3/14/2018 3:20 PM
45	Bourkebarns@bigpond.com	3/14/2018 3:07 PM
46	gelowe@iprimus.com.au	3/14/2018 3:00 PM
47	siggins@iinet.net.au	3/14/2018 2:57 PM
48	siggins@iinet.net.au	3/14/2018 2:02 PM
49	donna_ennis@westnet.com.au	3/14/2018 1:57 PM
50	mpowell@iinet.net.au	3/14/2018 1:27 PM
51	mpoewll@iinet.net.au	3/14/2018 1:15 PM
52	desker.road@optusnet.com.au	3/14/2018 12:55 PM
ŧ	PHONE NUMBER	DATE
I	0448071707	4/18/2018 4:21 PM
2	0417964316	3/30/2018 12:21 PM
3	0893161006	3/30/2018 1:36 AM
1	0417984857	3/27/2018 6:08 PM
5	04170180550	3/27/2018 1:07 PM
6	0452265911	3/26/2018 8:19 AM
7	93646948	3/25/2018 12:18 PM
3	0419638238	3/25/2018 7:48 AM
9	0403465658	3/24/2018 8:27 PM
10	64681113	3/24/2018 2:47 PM
11	93649419	3/24/2018 2:39 PM
12	0423637658	3/24/2018 11:46 AM
13	0400969629	3/24/2018 7:17 AM
14	0893151970	3/24/2018 5:05 AM
15	93647184	3/23/2018 9:15 PM
16	0459 377 770	3/23/2018 7:44 PM
17	0427130248	3/23/2018 7:34 PM
18	93379409	3/23/2018 6:35 PM
19	04204108969	3/23/2018 6:26 PM
20	0422417348	3/23/2018 5:01 PM
21	0408973033	3/23/2018 2:06 PM
22	+61417993601	3/23/2018 10:28 AM
23	0407776223	3/22/2018 9:12 PM
24	0408995169	3/22/2018 5:57 PM
25	0448071707	3/22/2018 4:15 PM
26	0417933309	3/15/2018 8:57 PM
27	0459719967	3/15/2018 8:28 PM
28	0417 477 400	3/15/2018 5:12 PM
29	93104646	3/15/2018 5:02 PM
30	0431 530 992	3/15/2018 10:39 AM
31	9330 5241	3/15/2018 10:36 AM
32	0412 462 370	3/15/2018 10:28 AM
33	6114 2161	3/15/2018 10:14 AM
34	9499 0428	3/14/2018 3:29 PM

35	08 9312 1832	3/14/2018 2:57 PM
36	08 9312 1831	3/14/2018 2:02 PM
37	9317 2526	3/14/2018 12:39 PM
38	93375203	3/14/2018 12:07 PM

## Q24 Would you like to be part of our e-news letter mailing list?



ANSWER CHOICES	RESPONSES	
No	28.57%	18
Yes	71.43%	45
TOTAL		63