

Registration No.	Division of Welfare for the Elderly and Disabled-7678	Assistant Director	Deputy Director of Senior Policy	Director of the Division of Welfare for the Elderly and Disabled	Director General of Welfare and Environment Bureau	Deputy Mayor	Mayor
Registered	2021.03.16						2021.03.16
Approved	2021.03.16						
Classification	Confidential(5)	Cooperators					

A Master Plan for Creating an Age-friendly City

March 2021

Donggu, Incheon Metropolitan City
(Division of Welfare for the Elderly and Disabled)

Table of Contents

1. Basis for Promotion	1
2. Background of Promotion	1
3. The Current Status of Donggu	3
4. Cases and Application to Donggu	11
5. Creation and Operation of an Age-friendly City (draft)	15
6. Results of the Age Friendliness Survey and Guidelines	18
7. Implementation Tasks for Creating an Age-friendly City	22
8. Future Plan	25
9. Administrative Matters	26

[Attachments]

- Attachment 1. Detailed Implementation Tasks by Area(31 projects)
- Attachment 2. List of Detailed Implementation Tasks by Department
- Attachment 3. Guidelines of 8 Areas

summary

A Master Plan for Creating an Age-friendly City

1 Basis for Promotion

- Long-term and continuous policy preparation for entering the post-aged society
- Need for preemptive countermeasures according to the extended life expectancy
- Need for physical and social environment improvement to create an age-friendly city

2 Overview of Promotion

- Promotion period: 2021 to 2023 (for 3 years)
- Implementation task: 31 projects in 8 areas under 3 strategies
- Budget required: KRW 188,916 million (61,511 in 2021, 61,271 in 2022, 66,134 in 2023)

3 Implementation Tasks (3 strategies/8 areas/31 projects)

- **Guarantee a warm and healthy old life (13 projects)**
 - Local welfare and health (6 projects, including a project to support the cost of maintaining the dignity of senior citizens)
 - Communication and information (3 projects, including the publication of Hwadojin Newsletter for communication with city residents)
 - Jobs and citizen participation (4 projects, including the operation of customized lifelong education programs)
- **Build a community together (9 projects)**
 - Leisure and social activities (4 projects, including the operation of senior citizen sports competitions)
 - Respect and social integration (5 projects, including the operation of a smart civil service center)
- **Create an urban environment where people want to stay for a long time (9 projects)**
 - External space and buildings (3 projects, including the creation of a green city in response to climate change)
 - Transportation (4 projects, including expansion and maintenance of traffic safety facilities)
 - Housing (2 projects, including the operation of village housing management centers)

4 Future Plan

- **Mar 2021** : Establishment of a master plan for creating an age-friendly city
- **Mar 2021** : Performance of the implementation task of creating an age-friendly city (~Dec)
- **Apr 2021** : Application for registration on WHO homepage
- **July 2021** : Holding a declaration ceremony(when the application is approved)
- **Sep 2021** : Organization of the Age-Friendly City Creation Committee and the Senior Citizens Monitoring Group
- **Dec 2021** : Evaluation of the performance of the implementation tasks by department
- **Feb 2022** : Establishment of an action plan for 2022 (reflecting the results of implementation in 2021).

A Master Plan for Creating an Age-friendly City

- ❖ Proactively cope with the welfare needs of senior citizens due to rapid aging and implement a comprehensive and systematic senior citizens' policy to create a happy city for all residents, including the elderly

I Basis for Promotion

- 『Welfare of the Aged Act』
- 『Framework Act on Low Birth Rate in an Aging Society』
- 『Ordinance on the Creation of an Age-Friendly City of Donggu of Incheon Metropolitan City』

II Background of Promotion

- Long-term and continuous policies need to be prepared for entry into the post-aged society

- Population trends of senior citizens over the past 5 years

(As of December 31, 2020/Unit: person, %)

Classification	2016	2017	2018	2019	2020
Total population	71,014	69,487	66,233	64,427	62,542
Elderly population	12,639	13,168	13,254	13,751	14,453
Ratio	17.7	19.0	20.0	21.3	23.1
Increase/decrease rate	0.5	1.3	1.0	1.3	1.8

- Percentage of senior citizens aged 65 or older

(As of December 31, 2020/Unit: person, %)

Classification	Incheon	Jung-gu	Donggu	Michuhol	Yeonsu-gu	NamDon-ggu	Bupyeon-g-gu	Keyang-gu	Seo-gu	Ganghwa	Ongjin
Total population	2,942,828	139,729	62,542	404,343	387,450	525,354	494,962	296,750	542,040	69,203	20,455
Elderly population	411,483	20,531	14,453	69,074	38,190	71,468	73,424	37,947	58,087	22,824	5,485
Ratio	13.9	14.7	23.1	17.1	9.9	13.6	14.8	12.8	10.7	33	26.8

- Percentage of elderly population in Korea (based on metropolitan cities and provinces)
 - National average : 16.4%



※ Source: National Statistical Office <e-local indicators>

■ Preemptive countermeasures need to be prepared according to the extension of life expectancy

- Establishing customized welfare services according to the diverse needs of senior citizens
- Comprehensive policy making across all areas including the poverty of the elderly, housing, health, social participation to which residents can relate

■ Physical and social environment needs to be improved to create an age-friendly city

- It is necessary to create an environment in which the elderly can maintain their health, live independently, and continue to live as long as possible where they have lived
- Ultimately, it is necessary to create "an urban environment good for all the residents of all generations to live in together."

III

The Current Status of Donggu

- The total population has continued to decline over the past decade due to the global low birthrate and the inevitable population outflow caused by urban reorganization projects.

□ Population trends in Donggu over the last 10 years

(Unit: person/%)

Year	Number of households	Population	Population per household	Comparison with the previous year	
				Household increase/decrease (rate)	Population increase/decrease (rate)
2010	32,474	79,663	2.45	1,531(4.94)	2,355(3.04)
2011	32,208	78,692	2.44	△266(△0.81)	△971(△1.21)
2012	31,423	76,720	2.44	△785(△2.43)	△1,972(△2.50)
2013	30,966	75,093	2.43	△457(△1.45)	△1,627(△2.12)
2014	30,776	73,978	2.40	△190(△0.61)	△1,115(△1.48)
2015	30,371	72,571	2.39	△405(△1.31)	△1,407(△1.90)
2016	30,081	71,014	2.36	△290(△0.95)	△1,557(△2.14)
2017	29,870	69,487	2.33	△211(△0.70)	△1,527(△2.15)
2018	28,952	66,233	2.29	△918(△3.07)	△3,254(△4.68)
2019	28,739	64,427	2.24	△150(△0.52)	△1,806(△2.80)
2020	28,777	62,542	2.17	38(0.13)	△1,885(△3.01)

□ Population status of Incheon Metropolitan City

(As of December 31, 2020/Unit: person)

Classification	Incheon	Jung-gu	Donggu	Michuhol	Yeonsu-gu	Namdong-gu	Bupyeong-gu	Keyang-gu	Seo-gu	Ganghwa	Ongjin
Population	292,828	139,729	62,542	404,343	387,450	525,354	494,962	296,750	542,040	69,203	20,455
Man	1,473,943	72,485	31,575	203,638	192,570	260,923	244,713	147,976	273,778	34,644	11,641
Woman	1,468,885	67,244	30,967	200,705	194,880	264,431	250,249	148,774	268,262	34,559	8,814

※ No. 1 Seo-gu (18.4%) No. 2 Namdong-gu (17.9%), No. 3 Bupyeong-gu (16.8%), No. 4 Michuhol-gu (13.7%), No. 5 Yeonsu-gu (13.2%), No. 6 Keyang-gu (10.1%), No. 7 Jung-gu (4.7%), No. 8 Ganghwa-gun (2.4%), No. 9 Donggu(2.1%), No. 10 Ongjin-gun (0.7%)

○ While the overall population continues to decline, the elderly population increases rapidly every year. In addition, senior citizens who live alone and receive basic pensions account for a high proportion of the population.

□ Population status of senior citizens by age over 5 years

(As of December 31, 2020/Unit: person, %)

Age section	2016	2017	2018	2019	2020
Total population	71,014	69,487	66,233	64,427	62,542
65~69yrs	3,944(5.6)	4,049(5.8)	3,945(6.0)	4,081(6.3)	4,377(7.0)
70~74yrs	3,435(4.8)	3,450(5.0)	3,516(5.3)	3,599(5.6)	3,735(6.0)
75~79yrs	2,595(3.7)	2,855(4.1)	2,844(4.3)	2,893(4.5)	2,975(4.8)
80~84yrs	1,533(2.2)	1,617(2.3)	1,690(2.6)	1,825(2.8)	1,886(3.0)
85~89yrs	738(1.0)	783(1.1)	821(1.2)	874(1.4)	960(1.5)
90~94yrs	244(0.3)	278(0.4)	284(0.4)	311(0.5)	350(0.6)
95~99yrs	85(0.1)	70(0.1)	85(0.1)	93(0.1)	97(0.2)
100yrs or older	65(0.1)	66(0.1)	69(0.1)	75(0.1)	73(0.1)

※ () is the proportion of the age section to the total population.

※ Based on the status of the resident registration population of the Ministry of the Interior and Safety (including those whose residence are not accounted for)

□ Status of senior citizens living alone

(As of December 31, 2020/Unit: person)

Classification	Incheon	Jung-gu	Donggu	Michuhol	Yeonsu-gu	Namdong-gu	Bupyeong-gu	Keyang-gu	Seo-gu	Ganghwa	Ongjin
Number of the elderly	411,483	20,531	14,453	69,074	38,190	71,468	73,424	37,947	58,087	22,824	5,485
Number of the elderly living alone	116,304	6,516	4,197	19,270	8,379	18,176	18,439	10,142	14,095	6,309	1,893
Ratio	28.3	31.7	29.0	27.9	21.2	25.4	25.1	26.4	24.3	27.7	34.5

□ Basic pension status

(As of December 31, 2020/Unit: person)

Classification	Incheon	Jung-gu	Donggu	Michuhol	Yeonsu-gu	Namdong-gu	Bupyeong-gu	Keyang-gu	Seo-gu	Ganghwa	Ongjin
Number of the elderly	411,483	20,531	14,453	69,074	38,190	71,468	73,424	37,947	58,087	22,824	5,485
Number of recipients	293,964	13,984	11,566	51,299	23,117	51,132	52,760	58,955	41,965	15,197	3,949
Ratio	71.4	68.1	80.0	74.3	60.5	71.5	71.9	76.4	72.2	66.6	72.0

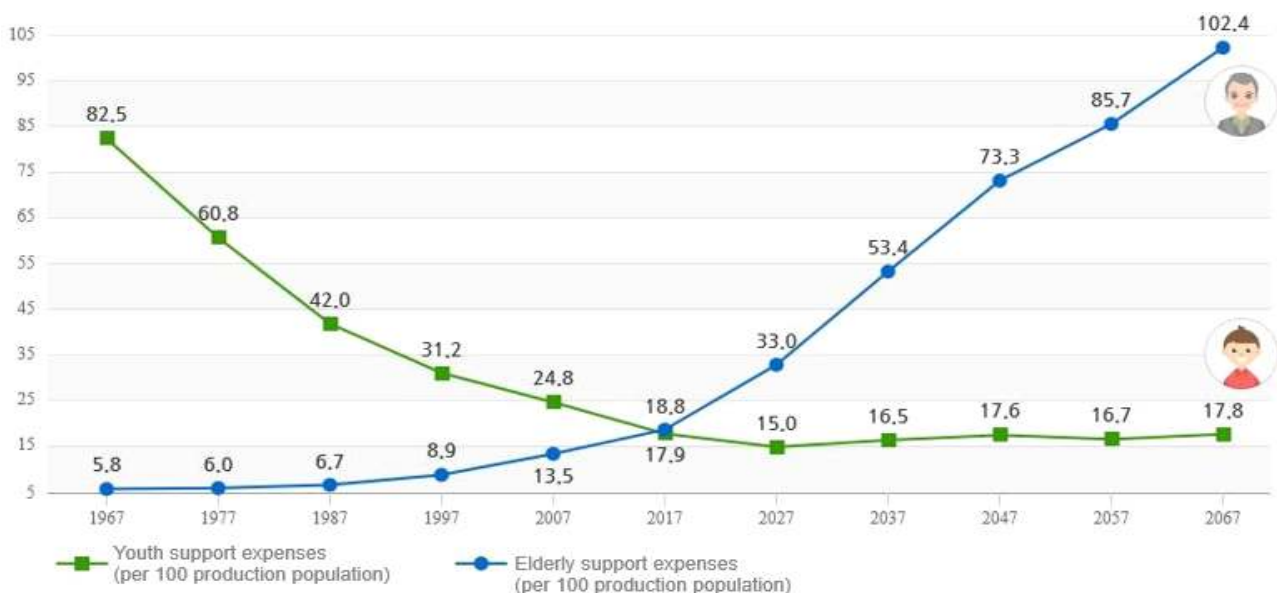
○ As the decrease in the youth population is clearly contrasted with the increase in the number of elderly people aged 65 or older, the cost of supporting the elderly is increasing while the cost of supporting the youth is decreasing.

□ Changes in Population Structure (2009~2019)

(As of December 31, 2019/Unit: person, %)

Classification		2009	2013	2017	2018	2019	Increase/decrease rate in 2019 over 2009
By age	14 years of age or younger (youth population)	11,362	10,012	8,276	7,463	6,869	△ 39.54
	15-64 years old (production population)	56,145	53,415	48,043	45,516	43,807	△ 21.98
	65 years of age or older (elderly population)	9,801	11,666	13,168	13,254	13,751	40.30
Sum		77,308	75,093	69,487	66,233	64,427	△ 16.66
Production population ratio ¹⁾		72.6	71.1	69.1	68.7	68.0	△ 4.6
Support ratio of youth ²⁾		20.2	18.7	17.2	16.4	15.7	△ 4.6
Support ratio of the elderly ³⁾		17.5	21.8	27.4	29.1	31.4	13.9
Aging ratio ⁴⁾		12.7	15.5	19.0	20.0	21.3	8.7

□ Estimation of youth and elderly support expenses (Nationwide, Statistics Korea's future population estimates)



- 1) Ratio of 15 to 64 years of age to the total population
- 2) Ratio of young people aged 14 or younger to the production age population between 15 and 64 years of age
- 3) Ratio of population aged 65 or older to the production age population between 15 and 64 years of age
- 4) Ratio of population aged 65 or older to the total population

○ The reasons why the elderly chose their current residence were found to be high in 'Because I have lived there since the past' and 'According to economic conditions'.

□ Reasons for choosing the current residence

Classification	A place I've lived since before.	According to economic conditions	Following spouse or parent	Because of business or work	Convenient transportation	Because of health	Because of children and one's own studies	Because of convenience facilities,	In view of rising economic value	Because of good educational conditions	Others
Sum	40.0	18.3	16.9	14.1	4.6	2.9	1.4	0.8	0.5	-	0.5
20~29	12.9	10.3	63.3	13.6	-	-	-	-	-	-	-
30~39	29.9	19.2	21.1	21.0	7.4	-	-	1.4	-	-	-
40~49	40.0	17.4	17.2	18.9	1.6	0.7	3.7	-	-	-	0.7
50~59	38.2	14.9	14.2	19.0	7.9	1.8	1.3	2.0	0.6	-	0.8
60 or older	43.3	20.0	16.0	9.0	3.9	4.7	1.0	0.6	0.8	-	-

<2019 Incheon Social Indicators-Donggu>

○ Older people are less satisfied with their leisure life, and the reason for dissatisfaction is because of the 'economic burden'

□ Leisure life satisfaction

Classification	Satisfactory	Ordinary	Unsatisfactory	Reasons for dissatisfaction (%)								Others
				Economic burden	Lack of time	Because of bad health	Lack of proper hobbies	Lack of leisure facilities	Insufficient programs	Lack of people to enjoy with	Inconvenient transportation	
Sum	13.8	64.4	21.9	36.7	27.9	16.7	5.2	4.1	3.7	2.8	1.4	1.4
13~19	22.5	61.6	15.9	23.9	66.2	-	-	-	9.9	-	-	-
20~29	20.5	66.6	12.9	15.5	52.6	5.0	16.9	4.7	5.3	-	-	-
30~39	13.3	63.5	23.4	33.1	44.8	-	11.9	2.3	2.6	-	2.6	2.6
40~49	15.1	62.2	22.7	38.6	38.7	5.1	1.7	8.7	2.0	5.3	-	-
50~59	12.1	71.2	16.7	43.2	24.1	13.1	-	4.7	4.4	6.3	2.1	2.1
60 or older	10.0	61.9	28.1	39.9	10.3	32.6	4.8	3.0	3.6	2.4	1.8	1.8

<2019 Incheon Social Indicators-Donggu>

○ The elderly are often unable to do economic activities 'because of health', and most of them are looking for jobs through public institutions.

□ Status of economic activities and reasons for not engaging in economic activities over the past week

Classification	Economic activity status		Reasons for not engaging in economic activities						
	Yes	No	Health(age, mental and physical disability, etc.)	Parenting and housekeeping	Academic studies	Employment preparation	Retirement	Rest	Others
Sum	59.6	40.4	40.0	24.4	19.7	8.3	3.4	3.2	0.9
13~19	9.8	90.2	-	-	91.6	6.0	-	2.5	-
20~29	63.5	36.5	4.7	5.0	56.7	27.6	1.8	2.4	1.9
30~39	78.1	21.9	2.2	76.2	-	16.9	-	4.7	-
40~49	80.4	19.6	14.6	71.8	-	7.8	-	3.9	2.0
50~59	73.7	26.3	30.0	43.0	-	10.9	2.8	10.7	2.6
60 or older	41.5	58.5	73.3	15.2	0.6	2.9	6.0	1.4	0.6

<2019 Incheon Social Indicators-Donggu>

□ Job search experience and channels

Classification	Job search experience		Job search channels(%)							
	Yes	No	Public employment support institutions	Internet employment sites	Relatives, colleagues, etc. acquaintances	Private employment agencies	Company websites	Schools, academies	Mass media	Others
Sum	18.8	81.2	40.3	16.9	16.8	11.6	8.3	2.8	2.2	1.0
13~19	7.2	92.8	-	31.2	15.6	-	15.6	37.6	-	-
20~29	37.9	62.1	39.2	27.6	5.8	6.8	11.5	5.2	4.0	-
30~39	17.8	82.2	34.8	30.6	11.7	-	13.4	2.6	6.9	-
40~49	16.2	83.8	23.8	25.1	28.9	10.5	7.0	2.3	-	2.3
50~59	18.4	81.6	32.3	9.4	22.1	17.9	12.1	-	2.2	4.0
60 or older	16.4	83.6	60.9	1.0	18.5	18.6	1.0	-	-	-

<2019 Incheon Social Indicators-Donggu>

○ The higher the age, the lower the satisfaction with the positive aspects of life, and the higher depression and loneliness.

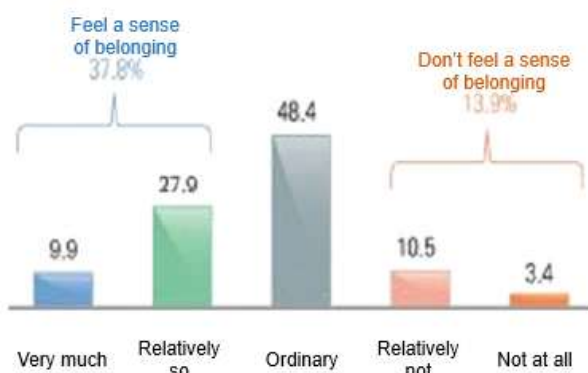
□ Sense of satisfaction with life

Classification	Positive emotions			Negative emotions		
	I'm generally satisfied with my life these days.	I think what I do these days is worth it.	I am happy these days.	I have a lot of concerns or worries these days.	I'm depressed these days.	I feel lonely these days.
Sum	36.8	42.0	42.6	29.7	18.2	17.2
13~19	41.1	40.7	45.4	41.6	15.0	13.0
20~29	43.8	48.5	57.2	30.7	21.4	13.9
30~39	44.6	45.8	43.8	28.9	13.9	16.1
40~49	34.2	45.3	44.6	30.7	14.3	10.8
50~59	40.0	49.0	46.3	31.3	20.9	22.4
60 or older	29.8	32.7	33.2	25.7	20.2	20.4

<2019 Incheon Social Indicators-Donggu>

○ Residents of Donggu feel a sense of belonging to the community they belong to, which is higher than other counties and districts in Incheon.

□ Sense of belonging to the community



<2019 Incheon Social Indicators-Donggu>

□ Sense of belonging to the community by county and district



○ The number of elderly patients aged 65 or older is the highest in cerebrovascular diseases, followed by dementia and Parkinson's disease.

□ Status of elderly patients (65 years of age or older)

(As of December 31, 2019/Unit: person, 1,000KRW)

Classification	Dementia		Cerebrovascular disease		Parkinson's disease		Degenerative patients	
	Patients	Medical expenses	Patients	Medical expenses	Patients	Medical expenses	Patients	Medical expenses
Incheon	23,749	73,623,118	28,982	96,188,266	4,556	19,376,530	76	235,797
Man	6,819	18,316,338	13,761	43,034,621	1,825	6,738,481	34	115,088
Woman	16,930	55,306,780	15,221	53,153,645	2,731	12,638,049	42	120,709
Donggu	872	2,370,385	1,008	3,890,567	134	646,888	-	1,798

<2019 National Health Insurance Corporation, 「Health Insurance Data」, based on the number of patients in 2019>

○ The quality of life index of the elderly in Donggu increased by 0.002 points compared to the previous year, and it is higher than that of other districts in Incheon Metropolitan City.

□ The quality of life index of the elderly⁵⁾

Classification	2015	2016	2017	2018	2019
Incheon	0.857	0.850	0.863	0.860	0.869
Jung-gu	0.869	0.803	0.878	0.864	0.871
Donggu	0.804	0.856	0.889	0.870	0.877
Michuhol-gu	0.857	0.850	0.854	0.832	0.862
Yeonsu-gu	0.887	0.887	0.895	0.919	0.867
Namdong-gu	0.843	0.836	0.841	0.871	0.874
Bupyeong-gu	0.866	0.841	0.863	0.859	0.875
Keyang-gu	0.870	0.858	0.878	0.855	0.835
Seo-gu	0.863	0.887	0.869	0.853	0.900
Ganghwa-gun	0.833	0.826	0.8559	0.831	0.834
Ongjin-gun	0.854	0.850	0.842	0.886	0.858

<Korea Disease Control and Prevention Agency, 'Community Health Survey', Each Year>

5) An Index that synthesize the technical system of 5 dimensions of health-related quality of life (exercise ability, self-management, daily activities, pain/discomfort, anxiety/depression)

○ The welfare required for the residents of Donggu is 'welfare for the elderly' and 'welfare for the low-income families', and the necessary life convenience facilities are 'welfare facilities for the elderly'

□ Areas that require better welfare

Classification	Welfare for the elderly	Low-income family welfare	Child/adolescent welfare	Women's welfare	Childbirth/parenting welfare	Welfare for disabled people	Welfare for multicultural families	Others
Sum	22.8	20.6	20.3	16.6	10.2	5.6	1.7	2.2
13~19	3.8	15.7	62.2	11.2	4.5	2.7	-	-
20~29	6.2	23.0	18.8	19.6	17.0	6.7	2.2	6.6
30~39	5.5	13.6	35.2	13.5	24.0	3.2	1.5	3.3
40~49	6.9	17.6	34.7	22.6	9.2	5.2	3.0	0.8
50~59	16.9	29.8	9.6	24.1	9.0	5.9	1.1	3.6
60 or older	51.6	20.2	4.4	10.6	4.4	6.8	1.5	0.5

<2019 Incheon Social Indicators-Donggu>

□ Priority living facilities

Classification	Welfare facilities for the elderly	Park green facilities	Shopping facilities	Parking facilities	Health and medical facilities	Life sports facilities	Cultural experience facilities	Child care facilities	Public libraries	Others
Sum	19.4	17.0	12.8	11.3	11.1	9.8	8.1	5.5	4.2	0.7
13~19	4.9	21.6	18.0	8.3	2.7	13.5	18.6	4.9	7.4	-
20~29	5.1	12.6	19.3	16.1	8.2	12.6	12.3	6.9	6.8	-
30~39	3.6	11.0	19.6	7.2	8.6	11.0	12.1	18.3	8.2	0.5
40~49	4.7	26.2	15.2	12.8	9.8	9.9	8.9	5.2	5.6	1.6
50~59	14.5	15.1	14.0	15.5	15.9	14.4	5.7	2.7	1.8	0.4
60 or older	44.8	16.1	4.6	8.7	13.0	5.1	3.7	1.7	1.5	0.8

<2019 Incheon Social Indicators-Donggu>

IV

Cases and Application to Donggu

Membership Status of the WHO Global Network for Age-friendly Cities and Communities(GNAFCC)

- More than 1,000 city members in 40 countries worldwide
- 23 metropolitan and primary local governments have acquired membership, starting with Seoul in 2013 (as of October 2020)

Domestic cases of age-friendly city creation

- Seoul Metropolitan City (first joined GNAFCC in 2013)⁶⁾
 - Age-friendly city promotion process

Promoted Contents	2010	2011	2012	2013	2014	2015
· 「Establishment of the 2020 Aged Society Master Plan」	○					
· 「Enactment of the Seoul Metropolitan Government Framework Ordinance on Welfare of the Elderly for the Implementation of an Age-Friendly City」		○				
· Establishment of the comprehensive plan for senior citizens of the 1 st age-friendly city action plan · Operate the senior citizens' policy monitoring group			○			
· Join WHO GNAFCC				○		
· Interim examination of the 1 st action plan · Activating the operation of the senior citizens policy monitoring group · Conducting an overseas case study					○	
· Final evaluation of the 1 st action plan · Seeking ways to establish the 2 nd action plan · Reviewing exchange plans with domestic and foreign cities						○

Operational progress and management system



6) Refer to the website of 「Age-Friendly City Seoul」

● Jeju Special Self-Governing Province (joined GNAFCC in 2017)⁷⁾


□ Age-friendly city promotion process


Promoted contents	2011	2014	2015	2016	2017	2019	2020
<ul style="list-style-type: none"> · A basic study on the creation of Jeju Age-Friendly City · Establishment and operation of Jeju Longevity Culture Forum 	○						
<ul style="list-style-type: none"> · A study on the evaluation of age friendliness in Jeju-do · Hosting an international academic seminar · Operation of Jeju Longevity Culture Forum 		○					
<ul style="list-style-type: none"> · Enactment of the 「Framework Ordinance on Welfare of the Elderly for the Implementation of an Age-Friendly City」 · Development of guidelines for creating an age-friendly city 			○				
<ul style="list-style-type: none"> · Signing an agreement on the entrusted operation of the 「Aging Society Research Center」 · Operation of the Jeju Aging Society Forum · A briefing session on the creation of an age-friendly city, etc. 				○			
<ul style="list-style-type: none"> · Establishment of the 1st action plan for the Age-Friendly Jeju (2017~2020) · Join the WHO GNAFCC · Organization and operation of the senior citizens' policy monitoring group (~continued) 					○		
<ul style="list-style-type: none"> · International Seminar hosted by Jeju Aging Society Research Center · Evaluation of the 1st action plan for the Age-Friendly Jeju (2017~2020) 						○	
<ul style="list-style-type: none"> · Conducting survey and research and expert advice, etc. for establishing the 2nd action plan · Establishment of the 2nd action plan for the Age-Friendly Jeju (2021~2015) 							○

□ Activities of the Age-Friendly Jeju Monitoring Group

- Organize and operate the Senior Citizens Monitoring Group for the creation of Jeju Age-Friendly City from 2017
- Encourage senior citizens to directly monitor the senior citizen policies of Jeju, and identify and participate in age-friendly policies
- Recruit a monitoring group annually and hold workshops in the first and second half of the year
- Hold monthly meetings by region and conduct a performance report meeting once a year
- Operate the 4th Policy Monitoring Group for the creation of Jeju Age-Friendly City in 2020

7) Refer to the website of 「Age-Friendly City Jeju」

 **Overseas cases of age-friendly city creation**

 **New York City, U.S. (joined GNAFCC in 2007) ⁸⁾**

Age-friendly city promotion process

Promoted contents	2007	2008	2008	2009	2010
· Promotion of the age-friendly city project in New York City (New York City Mayor, New York City Council, NYAM)	○				
· Conducting FGI for senior citizens at New York City Hall		○			
· Announcement of the report on the direction of the elderly-friendly city and survey results of (New York City Working Committee)			○		
· Announcement of development plans by district for Age-Friendly New York				○	
· Join the WHO GNAFCC					○

Pilot projects to create an age-friendly city in New York City (2010)

① **Housing-related legal support project**

- New York City Senior Citizens Department and New York Housing Court worked together to provide free legal support and social welfare services for the elderly who are in danger of eviction among tenants in the Bronx and Staten Island.

② **Cultural exchange projects between local artists and senior centers**

- Operated a program that provided a workshop in a senior center to artists in the community in cooperation with the senior citizens department, culture and arts department and senior centers, and provided senior citizens using the center with art classes and exhibitions

③ **Food shopping support and health center discount project**

- The Senior Citizens Department cooperated with the Education Department to provide senior citizens with free use of school buses, so that many senior citizens in the Brooklyn area could visit supermarkets and food marketplaces. In addition, in conjunction with the sports club, 25% of the subscription fee was given to senior citizens aged 65 or older.

8) Kim Jin, "Strategy for Joining the WHO Global Network for Age-friendly Cities and Communities" (2010.12 Seoul Welfare Foundation)

● Japan

- ❑ The fastest aging country in the world
- ❑ The aging began in the 1970s and 27.3% of the total population were the elderly in 2017.
- ❑ Major age-friendly city creation cases ⁹⁾

City name	Year of joining	Major promotion processes	Major projects
Akita (First in Japan)	2011 (37.7%)	<ul style="list-style-type: none"> - 2013 <ul style="list-style-type: none"> · Announced the 1st age-friendly policy · Established a system in which the elderly could discuss together - 2017 : Announced the 2nd age-friendly policy 	<ul style="list-style-type: none"> - Creating a meeting place for senior citizens in the region to relieve their sense of alienation - Hosing a film festival to encourage senior citizens to leave home - Establishing an age-friendly university - Developing plans through policy monitoring
Yokosuka	2017 (30.3%)	<ul style="list-style-type: none"> - 2017 : Announced the 1st age-friendly policy · Community-based integrated management system with emphasis on dementia strategy, social participation, and improving the living environment 	<ul style="list-style-type: none"> - Kamome Complex Project: Operation of sports activities and cultural programs with the support of the city - Café Nagomi Project: Refreshments and chat hours for the elderly who visit the cafe
Hayama	2017 (30.6%)	<ul style="list-style-type: none"> - Established and implemented "Let's stay healthy and enjoy our lives" policy using the fact that the elderly in the village were very active in community activities and in good health 	<ul style="list-style-type: none"> - Chokin Movement: Disseminate exercise designed to strengthen muscles in daily life without the need for equipment. Forming ties by exercising together, build community networks, and lowering dependence on care

■ Application to Donggu

- Apply and implement according to the characteristics of each city based on the WHO's guidelines for 8 areas
 - ⇒ **Need to develop strategies and indicators unique to Donggu, Incheon Metropolitan City, by utilizing the characteristics of our district and the results of the age friendliness survey, etc. based on the WHO guidelines**
- **Utilize a two-way approach with district residents, not a one-way project led by the government**
 - ⇒ Promote various opinions collected from the elderly, elderly families, local residents, related institutions, academia, public officials, etc. with the strong drive of the head of the local government and the council
- **Emphasize that not only the elderly but also the entire residents are participants and beneficiaries**
 - ⇒ Emphasize that as everyone ages, the creation of an age-friendly city will eventually lead to **the creation of a better city for all residents to live in together**

9) Refer to the "Centenarian news - wonder about the age-friendly city" dated April 16, 2020

Direction of promotion

- Creating an environment where **senior citizens are respected and all generations can live in harmony**
 - Establishing a **tight social safety network** for the elderly in vulnerable situations such as living alone and low income
 - **Prevention and management of elderly diseases** such as dementia and strengthening public care
 - **Identifying various jobs** and distributing leisure culture suited to needs
 - **Improving safe residential environment** and establishing a convenient transportation system
- ⇒ Establishment of a systematic cooperation system and continuous management system for elderly-related projects carried out by each department

Promotion system

- Establishment of a public-private cooperation system in which institutions and organizations related to the elderly, the creation committees, and the senior monitoring group communicate in two ways, with the local government at the center



- ❑ **Local government (Donggu):** Establish policies, secure budgets, promote cooperation between departments and policies
- ❑ **Institutions and organizations related to the elderly :** Perform an intermediary role and services between the local government and senior citizens, etc.
- ❑ **Committee for the creation of an age-friendly city:** Policy advice and deliberation, strengthening expertise, etc.
 - Composed of up to 15 members, including council members and experts in the elderly-friendly fields.
- ❑ **Senior Citizens Monitoring Group:** Monitor the projects for the elderly-friendly city on a regular basis, and identify and suggest improvements

Project evaluation

Purpose

- Develop successful results further and derive improvements for shortcomings based on the project's performance of the year, and reflect them in the next year's project plan
- Improve the understanding and awareness of senior citizens' policies by increasing the participation of residents, including the elderly, in the evaluation of policies for senior citizens

Method

Type	Evaluator	Evaluation method	Note
Quantitative Assessment	Public officials in charge of project promotion	Evaluation of achievement rate compared to promotion target	
Qualitative Assessment	District residents, including senior monitoring groups, etc.	Evaluation of policy awareness by area through surveys, etc.	

Criteria

Criteria for Quantitative Assessment

Classification	Evaluation details	Note
100% promotion rate	100% or above performance of the task compared to the target	
Promotion in progress	Target task in progress	
Insufficient promotion	If the target task is not pushed forward or is difficult to proceed	

Criteria for Qualitative Assessment

- Develop evaluation indicators for 8 areas
- Conduct a survey on senior monitoring groups and residents living in the district
- Classify "Not at all", "No", "Ordinary", "Very yes," and "Yes" for each evaluation index.
- Evaluation index (example)
 - The district's policies for senior citizens are promoted through various media.
 - Job opportunities for senior citizens are provided on a regular basis, etc.

WHO GNAFCC membership promotion and management system

By task	Major contents
<p style="text-align: center;">Establishment of an institutional foundation</p> <hr/> <p style="text-align: center;">‘20.9.~‘21.2.</p>	<ul style="list-style-type: none"> ○ Enactment of an ordinance on the creation of an age-friendly city <ul style="list-style-type: none"> ※ promulgated on December 4, 2020 ※ Preparation of grounds for support of the creation committee and monitoring group ○ Securing the budget for creating an age-friendly city
<p style="text-align: center;">Establishment of the 1st 3-year action plan</p> <hr/> <p style="text-align: center;">‘20.9.~‘21.3.</p>	<ul style="list-style-type: none"> ○ Age-friendliness survey and analysis of the results ○ Identification of projects in the 8 action areas and selection of promotion tasks ○ Establishment of the 1st 3-year action plan
<p style="text-align: center;">Application for joining the WHO Global Network for Age-friendly Cities and Communities(GNAFCC)</p> <hr/> <p style="text-align: center;">‘21.4.~‘21.7</p>	<ul style="list-style-type: none"> ○ Proceed with the process of joining the GNAFCC <ul style="list-style-type: none"> · A Letter containing the will of the Mayor of Donggu · Results of the age-friendliness survey · 3-year action plan, etc.
<p style="text-align: center;">Organization and operation of the Creation Committee and the Monitoring Group</p> <hr/> <p style="text-align: center;">‘21.9.~</p>	<ul style="list-style-type: none"> ○ Organization and operation of the Age-Friendly City Creation Committee <ul style="list-style-type: none"> · Deliberation and advisory body on matters related to the creation of an age-friendly city ○ Organization and operation of the Senior Citizens Monitoring Group: <ul style="list-style-type: none"> · Monitoring and inspection of elderly-friendly city projects on a regular basis · Identifying inconveniences and improvements for the elderly in their daily lives
<p style="text-align: center;">Implementation and Monitoring</p> <hr/> <p style="text-align: center;">‘21.10.~‘23.12</p>	<ul style="list-style-type: none"> ○ Holding a proclamation ceremony (when the application is approved) ○ Annual performance evaluation of the action plan (every year) ○ Implementing the 3-year action plan and monitoring according to the evaluation index
<p style="text-align: center;">Evaluation and Improvement</p> <hr/> <p style="text-align: center;">‘23.5.~‘23.12.</p>	<ul style="list-style-type: none"> ○ Evaluation of the 3 years of performance of the 1st plan (2021~2023) ○ Establishment of the 2nd 5-year implementation (2024~2028) <ul style="list-style-type: none"> ※ Need to allocate research service expenses

Overview of the Questionnaire for the Age-Friendliness Survey

- Period : January 28(Thursday) ~ February 16(Tuesday) 2021 【20days】
 - Target: 600 residents in their 40s or older in the district (people in their 40s or older)
 - Contents: Identifying the age-friendliness and understanding the needs in 8 areas, such as residential environment, transportation, jobs, information provision, etc.
 - Method: Questionnaire to visitors to the district administrative welfare center and senior citizens' facilities
- ※ FGI (Focus Group Interview) investigation was not conducted according to the spread of Covid-19, but further survey can be carried out as required when the Covid situation is mitigated.

Status of respondents and survey results

● Status of respondents

Status by age

Age	Sum	40~59yrs	60~65yrs	66~70yrs	71~75yrs	76~80yrs	81yrs ~
Number of respondents (person)	503	154	120	89	64	51	25
Ratio(%)	100	30.6	23.9	17.7	12.7	10.1	5

Status by gender

Age	Sum	Man	Woman
Number of respondents (person)	503	242	261
Ratio(%)	100	48.1	51.9

Status by the duration of residence

Age	Sum	5yrs or less	5~10yrs	10~20yrs	20yrs or more
Number of respondents (person)	503	72	102	132	197
Ratio(%)	100	14.3	20.3	26.2	39.2

● Result of survey

- According to the survey, the elderly in our district are overwhelmingly satisfied with local welfare and health services (18.1), and are less satisfied with respect and social integration (9.8) and civic participation and employment (9.8).



□ Analysis of results

- 67.2% of respondents answered "Very yes" or "Yes" to the question "I think it is a good policy to support free shingles and dignity maintenance costs which are implemented only in our district" in the area of local welfare and health services. **This shows that senior citizens prefer services that have a direct impact on their lives in a short time.**
- About 40% of respondents have lived in our district for more than 20 years, so they have a high sense of settlement, **but it is found that they feel vulnerable about heating and cooling facilities, security and security.**
- 62.6% of the respondents responded positively to "Most of the important news in our district are delivered through banners, Hwadojin newsletter, and community leaders." However, only 27.7% of the respondents answered, "I actively participate in meetings of neighborhoods such as community meetings." **This suggests that the local network through community leaders works well for simple information delivery through, but insufficient for presenting and discussing opinions, etc.**

● Identifying strategic direction through SWOT analysis

Strength

- Excellent health and wellness policies and infrastructure relative to population
- Residents' high sense of settlement
- Convenient transportation system and completed urban infrastructure
- Higher quality of life index for senior citizens compared to other districts
- Cities with culture and history during the modern era of opening ports

SO strategy

- Support for total medical care through dementia safety centers and health centers.
- Expanding care by utilizing advanced devices such as IoT safety phones
- Maintaining an age-friendly policy with high satisfaction and bridging the gap between generations

Weakness

- Decreased production population
- Insufficient support for middle-aged people
- Decreased regional vitality due to deepening aging
- High ratio of old houses
- Low social participation rate among senior citizens

WO strategy

- Need to improve poor residential environment through active urban regeneration
- Promote positive image of senior citizens through human rights education and intergenerational exchanges

Opportunity

- Nationwide consideration about preparing countermeasures for the aged society
- Revitalization of urban regeneration projects
- Policy shift toward increasing the quality of life for all generations
- District Office's strong commitment to senior citizens' policies
- The number of GNAFCC membership among local governments in Korea has increased.

ST strategy

- Long-term and continuous policy preparation for the post-aged society by joining the WHO GNAFCC
- Efforts to reduce the cost of support for the old life of middle-aged people by strengthening support for the preparation of old age.

Threat

- Increase in the elderly population and decrease in the birthrate
- Increased support costs due to the growing elderly population
- Population decline and youth population outflow
- Deepening the financial gap between local governments
- Non-face-to-face culture spread due to Covid-19
- Alienation of senior citizens due to accelerated digitization

WT strategy

- Need to bring in the production population through urban regeneration projects, etc.
- Introduction of various systems to prevent lonely deaths
- Need to develop non-face-to-face support services for the post-Covid era

Development of Guidelines for Creating an Age-friendly City

8 areas	Goals	Basic Direction	Note
Local welfare and health	<ul style="list-style-type: none"> • Deliver distinctive customized services • Strengthen local care services 	<ul style="list-style-type: none"> • Maintain and expand existing satisfactory health services • Strengthen care using cutting-edge technologies such as IoT and ICT • Expand basic pension to stabilize old life 	
Communication and information	<ul style="list-style-type: none"> • Strengthen accessibility to information using traditional and modern media • Expand the accessibility to non-face-to-face media for the post-Covid era 	<ul style="list-style-type: none"> • Strengthen the operation of Hwadojin Newsletter, the most effective means of public relations, • Support advanced media utilization to adapt to smart environments 	
Job and citizen participation	<ul style="list-style-type: none"> • Support for a wide range of jobs to enable a vibrant life after retirement. • Developing policies that allow the elderly to participate directly 	<ul style="list-style-type: none"> • Creating an environment where the elderly are not discriminated against • Expand opportunities for job participation • Cultivating human resources through the operation of job-type courses • Direct participation in senior citizens' policies through the operation of the monitoring group for age-friendly city, etc. 	
Leisure and social activities	<ul style="list-style-type: none"> • Increase the sense of belonging to society by expanding participation in the district administration. • Encourage social participation by supporting leisure facilities for the elderly 	<ul style="list-style-type: none"> • Improve the way of participate in the district administration suited to the post-corona era • Expand support for leisure facilities through operation support for senior citizen centers, etc. 	
Respect and social integration	<ul style="list-style-type: none"> • Expand events and policies for reconciliation and conflict resolution between generations • Develop policies to improve human rights for the elderly 	<ul style="list-style-type: none"> • Provide information for senior citizens not to be left out • Provide a place for intergenerational harmony through open-senior facilities, etc. • Protection of human rights for senior citizens who enter nursing homes 	
Outside space and buildings	<ul style="list-style-type: none"> • Establish a safe urban environment 	<ul style="list-style-type: none"> • Establish a green environment by responding to climate change • Strengthen security facilities to create a safe urban environment 	
Traffic	<ul style="list-style-type: none"> • Establish a safe transportation environment for the elderly • Develop policies for the transportation vulnerable 	<ul style="list-style-type: none"> • Expand the supply of special transportation means for the transportation vulnerable • Implement improvement work for transportation-related facilities for the safety of residents 	
Housing	<ul style="list-style-type: none"> • Provide elderly-friendly residential environment services 	<ul style="list-style-type: none"> • Operate environmental improvement projects with high accessibility • Provide palpable housing support to low-income households 	

VII

Implementation Tasks for Creating an Age-friendly City

Vision and Promotion strategy

Vision

A Happy World with Senior Citizens, Donggu.



Goal

Creating an age-friendly environment satisfying the residents of the district



Promotion Strategy

Guarantee a warm and healthy old life

Build a community together

Create an urban environment where people want to stay for a long time

Implementation tasks by 8 areas

Promotion strategy	8 areas	Implementation tasks	Note
	Total	31 projects	
Guarantee a warm and healthy old life	Regional welfare and health	6 projects	
	Communication and information	3 projects	
	Jobs and social participation	4 projects	
Build a community together	Leisure and social activities	4 projects	
	Respect and social integration	5 projects	
Create an urban environment where people want to stay for a long time	Outside space and buildings	3 projects	
	Traffic	4 projects	
	Housing	2 projects	

● Details of Implementation task

Implementation tasks		Budget(million KRW)				Division
		Sum	'21	'22	'23	
Total		188,916	61,511	61,271	66,134	
Guarantee a warm and healthy old life		164,331	53,233	53,227	57,870	
1-1. Regional welfare and health		134,598	43,803	43,317	47,478	
1-1-1.	A project to support the cost of maintaining dignity for senior citizens	2,454	784	820	850	Division of Welfare for the Elderly and Disabled
1-1-2.	Personalized care service for the elderly using IoT	3,178	1,053	1,059	1,066	Division of Welfare for the Elderly and Disabled
1-1-3.	Basic pension support for the stabilization of old life	124,124	37,500	41,250	45,374	Division of Welfare for the Elderly and Disabled
1-1-4.	Free vaccination project for shingles	449	149	150	150	Division of Health Administration
1-1-5.	Mobile Healthcare	114.3	38.1	38.1	38.1	Division of Health Promotion
1-1-6.	A project to establish an integrated dementia safety management center	4,279	4,279	-	-	Division of Health Promotion
1-2. Communication and information		554	180	187	187	
1-2-1.	Publication of Hwadojin Newsletter for communication with district residents	443	143	150	150	Bureau of Culture, Sports and Public Relations
1-2-2.	Mobile newsletter operation through smartphone	60	20	20	20	Bureau of Culture, Sports and Public Relations
1-2-3.	Wi-Fi support for senior citizen centers	51	17	17	17	Division of Welfare for the Elderly and Disabled
1-3. Jobs and citizen participation		29,179	9,250	9,723	10,205	
1-3-1.	Operation of customized lifelong education programs	285	86	99	100	Bureau of Education, Children and Youth
1-3-2.	Creating jobs to support healthy old life	28,885	9,162	9,621	10,102	Division of Job & Economy
1-3-3.	Establishment of a recruitment and employment network using Kakao Talk	4.5	1.5	1.5	1.5	Division of Job & Economy
1-3-4.	Operation of the Age-Friendly City Monitoring Group	5	1	2	2	Division of Welfare for the Elderly and Disabled

Implementation tasks		Budget(million KRW)				Division
		Sum	'21	'22	'23	
Build a community together		8,066	2,588	2,679	2,799	
2-1. Leisure and social activities		6,312	1,992	2,100	2,220	
2-1-1. Operation of the Senior Sports Competition		36	10	12	14	Bureau of Education, Children and Youth
2-1-2. Holding candid meetings		9	3	3	3	Division of Citizen Autonomy
2-1-3. Activation of senior citizen centers with operational support		1,371	451	457	463	Division of Welfare for the Elderly and Disabled
2-1-4. Operation of leisure welfare facilities for the elderly		1,371	1,528	1,628	1,740	Division of Welfare for the Elderly and Disabled
2-2. Respect and social integration		1,754	596	579	579	
2-2-1. Creating a smart civil service center		17	17	No budget		Division of Civil Service and Cadastre
2-2-2. Operation of Parent's Day Event		15	5	5	5	Division of Welfare for the Elderly and Disabled
2-2-3. Operation of human rights guardians for the elderly		No budget				Division of Welfare for the Elderly and Disabled
2-2-4. Operation of open senior citizen center		90	30	30	30	Division of Welfare for the Elderly and Disabled
2-2-5. Support for free meals for senior citizens who are at risk of skipping meals		1,632	544	544	544	Division of Welfare for the Elderly and Disabled
3. Create an urban environment where people want to stay for a long time		16,517	5,689	5,364	5,464	
3-1. Outside space and buildings		717	459	129	129	
3-1-1. Creating a green city in response to climate change		87.8	29.8	29	29	Division of Environment & Hygiene
3-1-2. Multi-purpose (crime prevention) CCTV installation project		400	200	100	100	Safety Management Division
3-1-3. Creating a bright alleyway through the project of replacing security lights with LED		230	230	-	-	Construction Division

Implementation tasks		Budget(million KRW)				Division
		Sum	'21	'22	'23	
3-2. Transportation		3,789	1,319	1,235	1,235	
3-2-1.	Expansion and maintenance of traffic safety facilities	2,104	704	700	700	Transportation Division
3-2-2.	Operation of the Public Bus of Donggu	1,029	343	343	343	Transportation Division
3-2-3.	A project to improve the environment of bus stops	565	245	160	160	Transportation Division
3-2-4.	Operation of the Senior Happy Bus	91	27	32	32	Division of Health Improvement
3-3. Housing		12,011	3,911	4,000	4,100	
3-3-1.	Operation of the Village Housing Management Center	300	100	100	100	Construction Division
3-3-2.	Low-income household housing benefit project	11,711	3,430	3,900	4,000	Construction Division


VIII


Future Plan

Promotion Schedule

- Mar 2021 : Completion the establishment of the 「3-year master plan for creating an age-friendly city」
- Mar 2021 : Performance of the implementation task of creating an age-friendly city (~Dec)
- Apr 2021 : Application for registration on WHO homepage
- July 2021 : Holding a declaration ceremony(when the application is approved)
- Sep 2021 : Organization of the Age-Friendly City Creation Committee
- Sep 2021 : Organization of the Senior Citizens' Monitoring Group
- Oct 2021 : Holding a ceremony for awarding a letter of appointment for members of the Age-Friendly City Creation Committee and launching the Senior Citizens' Monitoring Group
- Dec 2021 : Evaluation of the performance of implementation tasks by department
- Feb 2022 : Establishment of an action plan for 2022 (reflecting the performance evaluation of 2021)

Thorough implementation of projects by implementation strategy

-  Division of Welfare for the Elderly and Disabled
 - Promotion to join the WHO Global Network for Age-friendly Cities and Communities
 - Thorough management of implementation tasks by implementation strategy, etc.

-  Divisions in charge of implementation tasks
 - Thorough implementation of implementation tasks by area
 - Cooperation on submitting relevant data, such as evaluation plans, etc.

[Attachments]

1. Detailed Implementation Tasks by Area (31 projects)
2. the List of Detailed Implementation Tasks by Department
3. Guidelines of 8 Areas.

1-1-1

A project to support the cost of maintaining dignity for senior citizens

Regional welfare and health

 Purpose

- Contribute to the promotion of welfare of the elderly by supporting the cost of maintaining the dignity of senior citizens in order to promote a happy old age and a vibrant old life of the elderly residing in the district in response to the entry into the post-aged society.

 Overview

- Project period : Ongoing
- Target : Senior citizens aged 75 or older who have lived in Donggu for 1 year or more
- Payment time: Half-yearly (January/May)
- Details of support : Donggu Love Gift Certificate worth KRW 120,000 per year for dignity maintenance expenses that can be used only in public baths, private hair dressers' in the district, etc.
- Usage period: Until the end of the year of issuance (until the end of each year)

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		2,454	784	820	850
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	2,454	784	820	850

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Payment rate	Payment target/distribution target*100	Payment ledger	85%	86%	87%

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ji-yeon (6811)	Staff	Kim So-yeon (6812)
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1-1-2

Personalized care service for the elderly using IoT

Regional welfare and health

Purpose

- Provide personalized services to meet local conditions and the needs of the targets and strengthen the community care function through a link to various resources

Overview

- Period : Ongoing
- Target: Those who are not eligible for similar projects as national basic living beneficiaries, next higher-tier or basic pensioner beneficiaries aged 65 or older
- Contents: Provide general and intensive care services to eligible people
 - General service: Direct service for less than 16 hours
 - Intensive service: Direct service from 16 hours to less than 40 hours
 - ※ Direct service: safety support through visits and phone calls, social participation, life education, daily life support, etc.
- Method
 - Emotional and living support by sending out a life manager to senior citizens living alone to check their regards, etc. for each household
 - Real-time monitoring by installing IoT intelligent secure phone

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		3,178	1,053	1,059	1,066
Funding	State budget	2,225	738	741	746
	City budget	477	157.5	159	160
	District budget	477	157.5	159	160

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
People eligible for support	Number of people eligible for support	Internal data	750 persons	800 persons	850 persons

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ji-yeon (6811)	Staff	Son Ji-hoon (6813)
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1-1-3

Basic pension support for the stabilization of old life

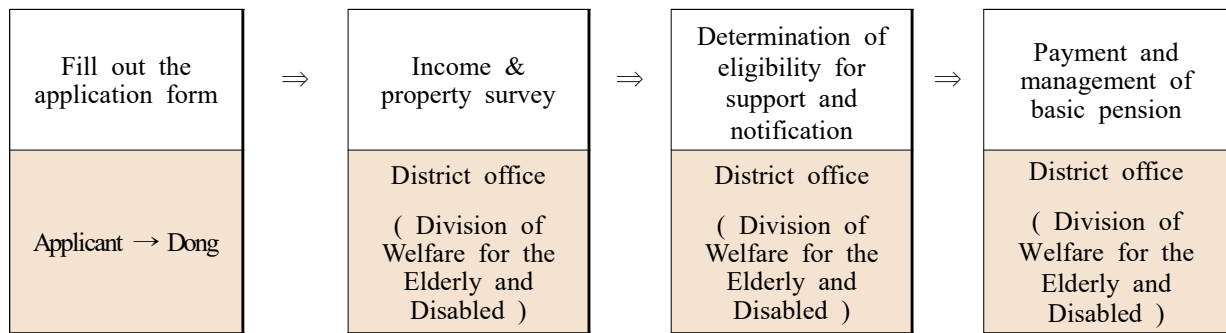
Regional welfare and health

Purpose

- Support the stabilization of old life by providing a stable income period by paying basic pension to the elderly aged 65 or older who fall under the selection criteria

Overview

- Target: People aged 65 or older below the base amount of the recognized income
 - Within the bottom 70% bracket of the income
 - Raising the base amount of selection compared to the previous year
- Details of support
 - Single-person households, 1 spouse eligible households: KRW 30,000 to KRW 300,000 per month
 - Both spouse eligible households : KRW 60,000 to KRW 480,000 per month
- Method: Deposit in an account on the 25th of each month
- Procedure



Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		124,124	37,500	41,250	45,374
Funding	State budget	111,712	33,750	37,125	40,837
	City budget	7,447	2,250	2,475	2,722
	District budget	4,965	1,500	1,650	1,815

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Supply and demand rate	Subjects/Number of senior citizens aged 65 or older *100	Happy e-cum	80%	81%	82%

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ji-yeon (6811)	Staff	Son Ji-hoon (6813)
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1-1-4

Free vaccination project for shingles

Regional welfare and health

Purpose

- Prevent disease and promote health by vaccinating shingles for elderly residents who are vulnerable to disease

Overview

- Project period : Ongoing
- Basis for Promotion
 - Article 11-5 of the Regional Public Health Act
 - Article 12 of the Framework Act on Low Birth Rate in an Aging Society
 - Article 25 of the Infectious Disease Control and Prevention Act
- Project target: Those aged 66 or older who are not vaccinated and those who turn 65 years old
- Details of support: Full free support for shingles vaccination (once in a lifetime)
- Vaccination agency: 30 health centers and entrusted medical institutions within the district

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		449	149	150	150
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	449	149	150	150

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Vaccination rate	Population of shingles vaccinated/65-year-old population	Population statistics by institution and age, National vaccination system	90%	90%	90%

Division	Division of Health Administration of Donggu Health Center	Person in charge	Kwon In-ok (5744)	Staff	Lee Sung-hoon (5724)
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1-1-5

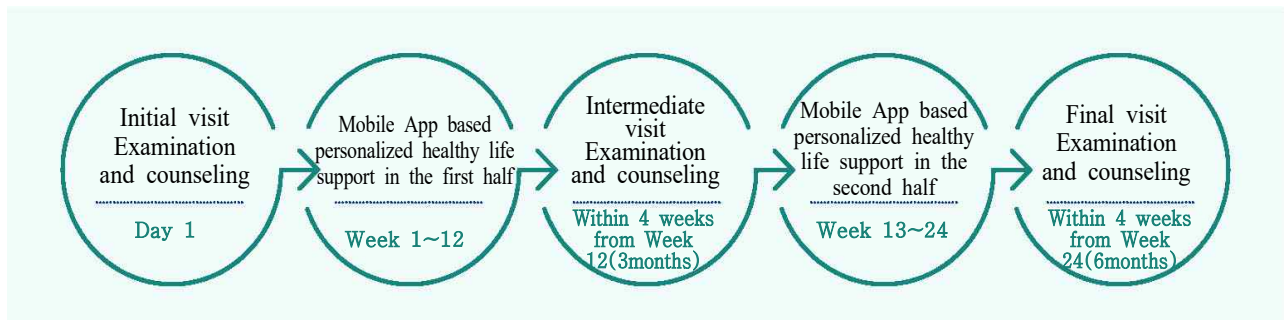
Mobile Healthcare

Regional
welfare and
health Purpose

- Support self-health management capabilities by providing personalized health care services through convergence of mobile platforms using ICT

 Overview

- Background: Expanded mobile healthcare project of health centers following the strengthening of non-face-to-face health and medical services in the Korean New Deal
- Project period : Ongoing
- Project target: 60 persons (non-patients aged 30 years or older who have health risk factors)
- Project details
 - Service provision: Measurement of activity, body composition and blood pressure, meal and exercise diary, ranking number of steps, etc.
 - Composition of a dedicated team: 1 team consisting of 5 people (doctor, coordinator, nurse, nutritionist, sports expert)
 - Procedure

 Budget

Classification	Sum	2021	2022	2023
Project cost (million KRW)	114.6	38.2	38.2	38.2
Funding	State budget	19.1	19.1	19.1
	City budget	9.5	9.5	9.5
	District budget	9.5	9.5	9.5

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of participants	Number of participants	Internal data	5people	10people	10people

Division	Person in charge	Staff
Donggu Health Center Division of Health Promotion	Jung Tae-gi (6541)	Ko Sun-hee (6544)

1-1-6

A project to establish an integrated dementia safety management center

Regional welfare and health

Purpose

- Strengthen the public dementia management service in Donggu, which has entered the post-aged society, and reduce the social and economic burden of families of dementia patients by integrating the dementia safety center and the dementia-only day protection facility

Overview

- Project period : March 2020 ~ October 2021
- Project location: 193, Bangchuk-ro, Donggu (Former Incheon Facilities Corporation Songlim-dong Office)
- Project size: Changing and remodeling the use of the facility
 - 4,959m² of land area, 1,239.15m² of building area, and 2,225.19m² of total floor area
- Project details: Relocation of the dementia safety center and opening of the dementia-only day protection facility

Future plan

- January~August 2021: Beginning and completion of remodeling construction
- September 2021: Relocation of the dementia safety center and opening of the dementia-only day protection facility

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		4,279	4,279	-	-
Funding	State budget	30	30	-	-
	City budget	15	15	-	-
	District budget	4,234	4,234	-	-

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of openings	Number of openings	Internal data	1 facility	-	-

Division	Donggu Health Center Division of Health Promotion	Person in charge	Kim Young-im (4921)	Staff	Kim Byung-joo (4927)
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1-2-1

Publication of Hwadojin Newsletter for communication with district residents

Communication and Information

Purpose

- Contribute to creating consensus through communication by increasing district residents' understanding and participation in policies by establishing the Hwadojin Newsletter as a general newsletter with diverse contents

Overview

【Production of Hwadojin Newsletter】

- Distribution target: All households and related agencies within the district, local governments around the country, etc.
- Number of copies issued: 32,000 copies
- Specification: Tabloid Octavo 16 Pages, Color Front
- Budget : KRW 13 million (District budget)

【Production of Braille Hwadojin Newsletter】

- Distribution target: About 50 visually impaired persons, welfare centers for visually impaired persons, libraries, etc. in the district
- Number of copies issued: 100 copies
- Specification: A4 about 30 pages and CD production
- Budget : KRW 13 million (District budget)

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		443	143	150	150
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	443	143	150	150

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Circulation number	Circulation number	Circulation number	32,000copies	35,000copies	36,000copies

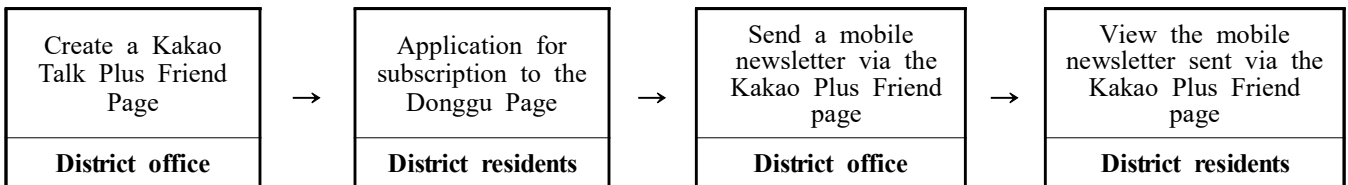
Division	Division of Culture, Sports and Public Relations	Person in charge	Cho Sang-hye (6091)	Staff	Sin Ha-joo (6094)
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Purpose

- Enhance the understanding of and participation in the district administration by conducting active public relations with various people by operating mobile newsletters through smartphones without limitation of time or space

 Overview

- Project period : Ongoing
- Key contents
 - Sending a mobile newsletter to residents via Kakao Talk message at the end of each month in parallel with the monthly issue of "Hwadojin Newsletter"
 - Configuring visualized images that are easy for residents to read and view
- Operating method
 - Sending a mobile newsletter using Kakao Plus Friend page

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		60	20	20	20
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	60	20	20	20

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of subscribers	Number of subscribers	Number of Kakao Channel subscribers	1,000persons	1,500persons	2,000persons

Division	Division of Culture, Sports and Public Relations	Person in charge	Cho Sang-hye (6091)	Staff	Sin Ha-joo (6094)
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Purpose

- Reduce communication costs of senior citizens and expand the benefits of information service by installing free Wi-Fi at senior citizen centers

 Progress

- July 2018: Established Free Wi-Fi (Internet) support plan
- September 2018: Secured Free Wi-Fi (Internet) support budget (1st supplementary budget)
- October 2018: Completed Free Wi-Fi (Internet) installation at 36 senior citizen centers
- 2019 : Free Wi-Fi (Internet) support (continued)
- 2020 : Continuous support (continued)

 Overview

- Project period : Ongoing
- Project target : 37 senior citizen centers in the district
- Project details: Free Wi-Fi (Internet) installation support at 37 senior citizen centers in the district

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		51	17	17	17
Funding	State budget	-	-	-	-
	City budget	15	5	5	5
	District budget	36	12	12	12

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of places supported	Number of places supported	Expenditure data	37places	37places	37places

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Oh Mi-yang (6802)
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1-3-1

Operation of customized lifelong education programs

**Jobs and
citizen
participation**

Purpose

- Create a lifelong learning culture that all residents learn, share and enjoy through continuous and systematic lifelong education programs that meet the diverse lifelong learning needs of district residents.

Overview

[Regular and short-term special courses for lifelong learning]

- Period : Ongoing
- Target: Residents in the district
- Number of courses: Approximately 45 courses
- Contents
 - Operating regular programs quarterly: Customized education for residents, such as vocational skills, culture and arts, humanities education, basic literacy education, etc.
- Budget : KRW 38 million (District budget)

[Operation of "Talents Sharing Courses" for the enjoyment of sharing]

- Period : Ongoing(first and second half)
- Target : In conjunction with the curriculum of schools, daycare centers, and local children's centers, etc. in the district
- Contents : Job type course operation conducted by talent donations from students who have completed lifelong learning centers (supporting materials, activities, etc.)
- Budget : KRW 6.5 million (District budget)

[Operation of the project of "Nadeulee classes": visiting lifelong learning classes]

- Period: : Ongoing
- Target : 5 or more residents in the district
- Number of courses: Approximately 50 courses
- Contents : Support for instructor allowances so that residents can choose the courses they want and learn at the time and place they want.
- Budget : KRW 40 million (District budget)

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		285	86	99	100
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	285	86	99	100

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of operational courses	Number of operational courses	Expenditure data	45courses	45courses	50courses

Division	Bureau of Education, Children and Youth	Person in charge	Jeong Su-kyung (6821)	Staff	Hwang Hye-ryeong (6823)
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1-3-2

Creating jobs to support healthy old life

Jobs and citizen participation

Purpose

- Contribute to improving the welfare of the elderly by supporting various jobs and social activities so that the elderly can lead a lively and healthy old life

Overview

- Project period : Year-round
- Participation target: Basic pension recipients aged 65 or older (some types of programs: aged 60 or older)
- Number of participants: 2,480 participants in senior citizens' jobs / 17 dedicated personnel
- Implementation agency: Donggu Senior Human Resources Development Center and 3 others
- Budget : KRW 9,162 million (State KRW 4,570 million / City KRW 2,296 million / District KRW 2,296 million)

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		28,885	9,162	9,621	10,102
Funding	State budget	14,409	4,570	4,799	5,040
	City budget	7,238	2,296	2,411	2,531
	District budget	7,238	2,296	2,411	2,531

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Achievement rate of the target number of elderly jobs	(Participants/Target number)*100	Job system for senior citizens	100%	100%	100%

Division	Division of Job & Economy	Person in charge	Kim Hee-jung (6651)	Staff	Park So-young (6652)
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1-3-3

Establishment of a recruitment and job-seeking network using Kakao Talk

Jobs and citizen participation

Purpose

- Activate the operation of the job center through real-time consultation by using mobile messenger with interactive communication and providing employment information

Overview

- Project period : February to December
- Target : Any recruiters and job seekers
- Operating hours: Monday to Friday, 09:00 to 18:00 (within working hours)
- Operator: Job counselor at the job center
- Contents
 - Real-time 1:1 consultation with a professional career counselor through ‘Kakao Talk’
 - Provide employment information such as the latest employment information, employment education, and operation of special employment lectures.
 - Link recruiters to job seekers through promotion of employment-related events

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		4.5	1.5	1.5	1.5
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	4.5	1.5	1.5	1.5

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of Kakao Talk subscribers	Number of subscribers	Statistical data on Kakao Talk business channel homepage	600persons	720persons	860persons

Division	Division of Job & Economy	Person in charge	Kim Hee-jung (6651)	Staff	Park Soon-hee (6655)
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1-3-4

Operation of the Age-Friendly City Monitoring Group

Jobs and citizen participation

Purpose

- Induce the direct participation of members of society in order to create an age-friendly environment
- Realize public-private governance by the bottom-up policy approach driven by district residents.

Overview

- Project period : Ongoing
- Composition: Not more than 11 residents in the district who want to participate in various activities for the creation of an age-friendly city
- Operation plan: Recruit a monitoring group by year, hold bi-monthly meetings, and hold a performance report meeting once a year
- Key functions
 - Suggest development direction for creating an age-friendly city environment
 - Monitor and inspect projects for the age-friendly city on a regular basis and suggest inconveniences of the elderly in daily life
 - Identify and suggest improvements to create an age-friendly city

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		5	1	2	2
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	5	1	2	2

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of meetings held	Number of meetings held	Expenditure data	2meetings	5meetings	5meetings

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ji-yeon (6811)	Staff	Kim So-yeon (6812)
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Purpose

- Promote the healthy & active life of the elderly by hosting sports competitions for senior citizens and prepare a momentum for the revitalization of senior citizens' life sports.

 Overview

- Project period : Ongoing
- Location: Community Happiness Center, etc.
- Participants: 500 senior citizens aged 65 or older in Donggu
- Items: Gateball, gymnastics, billiards, table tennis, Go, etc.

 Expected effect

- Improving the physical and mental health of senior citizens through the life sports competitions
- Providing living conditions for healthy use of leisure for the elderly and improving the quality of life
- Promoting life sports for senior citizens and providing a venue for festivals

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		36	10	12	14
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	36	10	12	14

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Budget execution rate	Budget execution rate	Expenditure data	100%	100%	100%

Division	Division of Culture, Sports and Public Relations	Person in charge	Jang Kyung-won (6121)	Staff	Kim In Soon (6123)
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2-1-2

Holding candid meetings with residents

**Leisure and
social
activities**

Purpose

- Hold candid meetings to accurately recognize the needs of residents and find solutions by listening to the vivid opinions of the residents at the site.

Overview

- Project time: once a year
- Participation target
 - Chairpersons of operation committees and chairpersons of parents committees of elementary, middle, and high schools in the district
 - Heads of daycare centers and executives of welfare institutions, etc. in the district
 - Executives of financial institutions, religious organizations and 20 organizations, etc.
- Key contents
 - The District Mayor will visit residents in person to quickly identify pending issues and prepare optimal solutions.
 - Provide residents who were unable to participate in the district administration with a communication channel by carrying out administration via informal and candid dialogue with residents of various age groups in each field of the district

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRC)		9	3	3	3
Fund ing	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	9	3	3	3

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of organizations holding a meeting	Number of organizations holding a meeting	Internal data	15 organizations	15 organizations	15 organizations

Division	Division of Citizen Autonomy	Person in charge	Lee Eun-joo (6161)	Staff	Yoon Hyun-hee (6163)
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Purpose

- Promote the welfare of the elderly and encourage them to participate in the community through various support for senior citizen centers, which are highly accessible and familiar leisure space for the elderly

 Overview

- **Support for senior citizen centers' operating expenses**

- Details of support : Differential support based on area and number of members (average KRW 486,000 per month per center)
- Budget : KRW 219 million (City budget KRW 60 million, District budget KRW 159 million)

- **Temporary heating and cooling costs support and state grain support**

- Details of support
 - Temporary support air conditioning fee (KRW 200,000 per year) and heating fee (KRW 1.6 million per year)
 - Grain support (8 bags of 20kg per year)
- Budget : KRW 82 million(State budget 20million, City budget 31million, District budget 31million)

- **Support of goods and renovation of old facilities**

- Details of support
 - Replace old items such as air conditioners and refrigerators and support purchasing new products required for operating senior citizen centers
 - Renovation of old facilities such as painting, flooring, painting, boiler replacement, roof waterproofing, etc.
- Budget : KRW 50 million (District budget)

- **Leisure culture spread project for senior citizen centers**

- Details of support : Operation of leisure culture programs such as hobby, health, exercise, etc. by dispatching instructors to senior citizen centers
 - Massage, Dendritic needle, gymnastics, health education, singing classes, etc. (22 classes/ 4 to 8 classes per senior citizen center)
- Budget : KRW 100 million (City budget 50million, District budget 50million)

- **Perform safety inspection on senior citizen centers**

- Main contents: Safety inspection will be carried out to create a safe and convenient use environment for senior citizens at senior citizen centers

- Inspection time
 - Summer safety inspection: June to July
 - Winter safety inspection: October to November

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		1,371	451	457	463
Funding	State budget	66	20	22	24
	City budget	429	141	143	145
	District budget	876	290	292	294

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of supported centers	Number of supported centers	Expenditure data	37centers	37centers	37centers

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Oh Mi-yang (6802)
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2-1-4

Operation of leisure welfare facilities for the elderly

Leisure and social activities

 Purpose

- Expand opportunities for the elderly to participate in society through providing various programs and realize open welfare through establishing community networks

 Overview

○ Donggu Senior Welfare Center

- Facility size: 1 basement floor and 4 floors above ground
- Operation method: Private entrusted operation
- Support method: Support for operating expenses, etc.
- Operating projects
 - Lifelong education support, hobby & leisure support, health class, physical therapy projects, etc.

○ Donggu Senior Cultural Center

- Facility size: 1 basement floor and 5 floors above ground
- Operation method: Private entrusted operation
- Support method: Support for operating expenses, etc.
- Operating projects
 - Social education projects, functional recovery projects, volunteer work for the elderly, etc.

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		4,896	1,528	1,628	1,740
Funding	State budget	-	-	-	-
	City budget	2,448	764	814	870
	District budget	2,448	764	814	870

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of programs	Number of programs	Internal data	90programs	95programs	100programs

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Park Soo-jung (6803)
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2-2-1

Creating a smart civil service center

Respect and social integration

Purpose

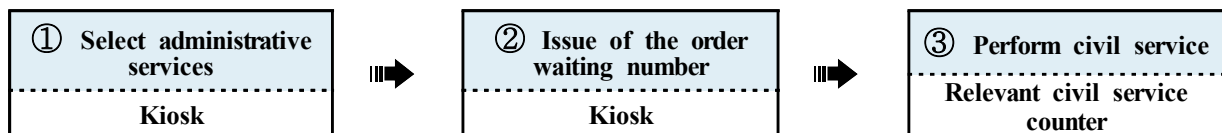
- Provide faster and more convenient administrative services to citizens visiting for civil service through the introduction of an integrated intelligent order waiting system

Current status

- Provide more convenient administrative services not only to the general public but also to citizens with weak accessibility, such as the elderly and the disabled, through the service guidance using voice and video.

Overview

- Promotion period : Ongoing
- Location: General Civil Service Office
- Project details: Creating a smart civil service center through the introduction of an integrated waiting system
 - Issue number tags of all windows in one place with the introduction of the Kiosk-type number issuing machine.
 - Display the order and waiting status of each civil service window on the monitor along with voice guidance.
- Civil service processing flowchart



Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		17	17	No budget	No budget
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	17	17	No budget	No budget

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of users	Number of users	Internal data	24,000persons	26,000persons	28,000persons

Division	Division of Civil Service and Cadastre	Person in charge	Kim Hye-ran (6331)	Staff	Lim Byeong-seok (6337)
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2-2-2

Operation of Parent's Day Event

**Respect and
social
integration**

Purpose

- Congratulate the filial piety of unknown devoted sons and daughters and express gratitude to the parents for their generation's hard work in celebration of Parents' Day (May 8)
- Foster respect for parents and senior citizens and create a happy and healthy "Month of Family" atmosphere

Overview

- Project time: Once a year
- Name of event: Parents' Day celebration
- Location: Multipurpose auditorium on the 3rd floor of the Residents' Happiness Center
 - ※ subject to change depending on the Covid-19 situation
- Number of participants: 800 senior citizens ※ Subject to change depending on the Covid-19 situation
- Contents of major events: Pre-dinner performances, commemorative ceremony (awarding of citation), celebratory performances, singing shows, and lucky draw, etc. (can be operated differently each year)
 - Pre-dinner performance: Inviting a professional performance group that fits the concept every year
 - Fields of commendation: Filial piety award, great parent award, organizations that contributed to the practice of filial piety or the welfare of the elderly, etc.

Budget

Classification		Sum	2021	2022	2023u
Project cost (million KRW)		15	5	5	5
Fund ing	State budget	-	-	-	-
	City budget	15	5	5	5
	District budget	-	-	-	-

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Budget execution rate	Budget execution rate	Expenditure data	90%	95%	100%

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Park Soo-jung (6803)
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2-2-3

Operation of human rights guardians for the elderly

Respect and social integration

Purpose

- Monitor and support facilities by local residents so that the dignity of the elderly in the long-term care institution can be guaranteed in the operation of facilities
- Discuss measures for improvement by discovering causes of human rights violations in advance
- Ensure healthy and stable living of residents of facilities

Overview

- Designation of facilities: 30% of all medical welfare facilities for the elderly (9 facilities)
- Commissioned personnel: 1~2 persons depending on the size of the facility
 - Qualification: Representatives of guardians who are not engaged in the relevant facilities, social welfare workers, etc.
- Term: 1 year
- Visit cycle: Once a month for each facility
- Activity details
 - Human rights monitoring and counseling facility managers, workers, etc.
 - Discussion of vulnerable areas of human rights in terms of facilities, suggestions on human rights violations, and requests and recommendations for correction
 - Interviews with facility residents, counseling on difficulties, etc.

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		No budget	No budget	No budget	No budget
Funding	State budget				
	City budget				
	District budget				

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of commissioned members	Number of commissioned members	Internal data	6persons	7persons	8persons

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Kim Yong-jae (6804)
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2-2-4

Operation of open senior citizen centers

Respect and
social
integration

Purpose

- Attract new senior citizens and break away from an exclusive space by creating an open space that is shared and communicated with residents away from the existing senior citizen center as a simple resting place

Overview

- Project target : Select from among the district senior citizen centers
- Project details
 - Develop a Donggu model and promote an open senior citizen center as a resident community
 - Theater type: Install a beam projector in a relatively remote senior citizen center and screen movies

※ Progress in 2020

- Project target: Songlim 2-dong senior citizen center (1 center)
- Project details: Creating a small library in an idle space on the 2nd floor of the senior citizen center (Completed in April 2020)
 - 33m², 1,300 books for children and adults
 - Using as a safety shelter library on the way home from school and a space linked to senior universities for lifelong education

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		90	30	30	30
Funding	State budget	-	-	-	-
	City budget	45	15	15	15
	District budget	45	15	15	15

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of installed centers	Number of installed centers	Internal data	1center	1center	1center

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Oh Mi-yang (6802)
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2-2-5

Support for free meals for senior citizens who are at risk of skipping meals

Respect and social integration

Purpose

- Maintain basic livelihood and remove welfare blind spots by providing senior citizens who are at risk of skipping meals due to difficult family situations or unavoidable circumstances through senior citizen restaurants or meal delivery services

Overview

- Project period : Ongoing
- Project target: Low-income senior citizens aged 60 or older (basic benefit recipients, next higher-tier, etc.)
- Project details
 - Provide meals in consideration of health, nutritional status, service needs, etc. of the elderly who are at risk of skip meals
 - Unit price of meals KRW 2,700 per meal, 1 meal per person per day
 - Regular guidance & inspection (grant execution status, hygiene status, operation management, etc.)

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		1,632	544	544	544
Funding	State budget	-	-	-	-
	City budget	816	272	272	272
	District budget	816	272	272	272

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of eligible applicants	Number of eligible applicants	Internal data	630persons	640persons	650persons

Division	Division of Welfare for the Elderly and Disabled	Person in charge	Kim Ae-jin (6801)	Staff	Park Soo-jung (6803)
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3-1-1

Creating a green city in response to climate change

Outside
space and
buildings

Purpose

- Campaign to spread green life through residents' autonomous participation in reducing greenhouse gases, which are the main cause of global warming, and through practice in their lives
- Maximize the effect of reducing greenhouse gas emissions in the non-industrial sector through systematic and professional project promotion

Overview

- Project period : Throughout the year
- Project target: Residents and multi-family housing, etc. in the district
- Project details
 - Operate programs to reduce greenhouse gas emissions and save energy by engaging residents
 - Grant points and provide incentives according to the reduction in the use of electricity and water supply in homes, shopping malls, schools, etc.

※ Progress in 2020

- Participants in the greenhouse gas reduction diagnosis consulting project: 136 households
- Incentive payment for the first half under the carbon point system :
1,120households/10million

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		87.8	29.8	29	29
Funding	State budget	43.9	14.9	14.5	14.5
	City budget	21.95	7.45	7.25	7.25
	District budget	21.95	7.45	7.25	7.25

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of households given incentives	Number of households given incentives	Expenditure data	2,200 households	2,250 households	3,000 households

Division	Division of Environment & Hygiene	Person in charge	Choi Young-mi (6501)	Staff	Oh Mi-young (6442) Hwang Na-eun (6443)
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3-1-2

Multi-purpose (crime prevention) CCTV installation project

Outside space and buildings

Purpose

- Build infrastructure for a safe city for all residents

Overview

- Project period : Ongoing
- Project target: Areas vulnerable to safety accidents and crimes in the district
- Project details
 - Efficient operation of CCTV in Donggu through the Integrated CCTV Control Center
 - Building a social security infrastructure through the installation of CCTV near living facilities of the socially disadvantaged and vulnerable groups
 - Preemptive response to disasters and accidents in Donggu through urban control CCTV

Procedures

- Selection of installation locations and establishment of a plan
- Implementation of commissioning design service
- Administrative notice of installation locations and collection of the consent forms from residents
- Administrative procedures (daily audit, contract review, etc.)
- Beginning and completion of construction work

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		400	200	100	100
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	400	200	100	100

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Actual installation rate to the installation plan (%)	Actual installation/Installation plan	Internal data	100%	100%	100%

Division	Safety Management Division	Person in charge	Kim Hyung (6301)	Staff	Lee Ki-chul (6303)
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3-1-3

Creating a bright alleyway through the project of replacing security lights with LED

Outside space and buildings
 Purpose

- Contribute to securing residents' safety and reducing energy by improving the illumination in alleys by replacing old security lights with eco-friendly & high-efficiency LED lights

 Overview

- Project period : Ongoing
- Project size: Replace 310 security lights in alleys in the district
- Project details: Replace discharge light (metal light 75 W) ⇨ High efficiency LED (35 - 50 W)
※The goal was to complete by 2022, but it can be achieved early within 2021.

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		230	230	-	-
Funding	State budget	-	-	-	-
	City budget	80	80	-	-
	District budget	150	150	-	-

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of places with LED security lights replaced	Target number of places with LED security lights replaced / Number of places with LED security lights replaced	Construction documents	300places	-	-

Division	Construction Division	Person in charge	Son In-bae (6578)	Staff	Seo Geum-je (6575)
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Purpose

- Create a safe and livable transportation environment in Donggu by securing driver's visibility, protecting pedestrians and preventing traffic accidents in advance through the maintenance of smart traffic safety facilities with the safety of pedestrians, such as the transportation vulnerable, at the center

 Overview

- Period: : Ongoing
- Project details
 - Installation and maintenance of traffic safety facilities (traffic signs, road markings)
 - Installation and maintenance of traffic safety facilities in children and elderly protection zones
 - Installation of floor LED walking signals connected to pedestrian signals and voice guidance aids
 - Replacement with light emitting type speed limit sign to improve driver's visibility, etc.

 Expected effects

- Prevent traffic accidents by continuously expanding traffic safety facilities
- Create a safe traffic environment through the installation and maintenance of traffic safety facilities in the protected area

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		2,104	704	700	700
Funding	State budget	-	-	-	-
	City budget	1,054	354	350	350
	District budget	1,050	350	350	350

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of facility construction works	Number of facility construction works	Expenditure data	11works	11works	11works

Division	Transportation Division	Person in charge	Oh Min-young (6591)	Staff	Jung Jin-kyu (6595) Kim Tae-heon (6597)
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Purpose

- Provide transportation convenience for disadvantaged residents of underprivileged areas where public transportation is weak in Donggu by expanding the operation route

 Overview

- Period: : Ongoing
- Operation details: 2 village bus routes and 3 vehicles (2 in operation, 1 on reserve)
- Operation method: Entrusted operation of private transportation business operators
- Operation time: 06:00 to 23:00/Dispatch interval: 1 hour/14 times a day
- Service route

Line name	Starting point	Major stops	Last stop	First bus time	Last bus time	Operating interval (minutes)	Operating hours (minutes)	Operating distance (km)	Operating vehicles (vehicle)	Operating times (times)
Donggu-1 (Upward)	Number 510 garage	Number 510 garage ~ Songlim Humansia ~ Donggu Office ~ Incheon Tax Office ~ Songlim Jugong Apartment ~Incheon Medical Center ~ Industrial Products Center	Number 510 garage	06:00	21:50	60	45	10	1	14
Donggu-2 (Downward)	Number 510 garage	Number 510 garage ~ Incheon Medical Center ~ Songlim Jugong Apartment ~ Dowon Pass ~ Donggu Office~ Songlim Ogeori~ Mirae Villa~Donggu Environment	Number 510 garage	06:30	22:20	60	45	10	1	14

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		1,029	343	343	343
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	1,029	343	343	343

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of users	Number of users	Internal data	20,000persons	30,000persons	40,000persons

Division	Transportation Division	Person in charge	Park Jae-hong (6601)	Staff	Ko Byung-hyun (6604)
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3-2-3

A project to improve the environment of bus stops

Transportation

 Purpose

- Create safe and comfortable bus ride facilities and environment in order to promote the transportation convenience of district residents

 Overview

- Period: : Ongoing
- Project details
 - Installation of bus stops and maintenance of solar lighting
 - Installation of fans and heating benches at bus stops
 - Installation of windbreakers at bus stops and regular maintenance

 Expected effects

- Contribute to the improvement of residents' transportation convenience through the environment improvement for pleasant bus platforms
- Create the image of Donggu where residents are happy by creating a safe and clean bus platform environment

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		565	245	160	160
Funding	State budget	-	-	-	-
	City budget	400	200	100	100
	District budget	165	45	60	60

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of stops maintained	Number of stops maintained	Expenditure data	30stops	30stops	30stops

Division	Transportation Division	Person in charge	Park Jae-hong (6601)	Staff	Ko Byung-hyun (6604)
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Purpose

- Provide early dementia examination and dementia management services for senior citizens in the district and increase convenience of using the Dementia Safety Center

 Overview

- Project target
 - Senior citizens aged 60 or older in the district
 - Senior citizens who use the shelter program at the Dementia Safety Center
- Promotion details
 - Expanded operation of dementia prevention classes (cognitive enhancement programs and health care services) for the elderly and provision of user transportation services
 - Implementation of the project of early dementia examination by visiting areas(traditional markets, religious facilities, senior citizen centers, etc.) in Donggu
 - Expanded operation of the Dementia Safety Center's shelter program and continued transportation services for the elderly in vulnerable groups
 - Payment implementation expenses to medical institution, etc.

 Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		91	27	32	32
Funding	State budget	-	-	-	-
	City budget	-	-	-	-
	District budget	91	27	32	32

 Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of transports	Number of early dementia examination visits + Number of dementia safety center program operations	Vehicle operating log and extraction of performance statistics of the Dementia Safety Integrated Management System (ANSIS)	40times	45times	50times

Division	Donggu Health Center Health Promotion Division	Person in charge	Kim Young-im (4921)	Staff	Han Jong-se (4934)
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3-3-1

Operation of the Village Housing Management Center

Housing

Purpose

- Improve and revitalize the environment of low-rise residential areas in the old city center through home repair support services for the vulnerable people, home repair training for self-repair, and tool rental, etc.

Overview

- Home repairs for the vulnerable people (KRW 52 million)
 - Target : People vulnerable to housing (basic benefit recipients, the next higher tier the elderly living alone, the disabled, etc.)
 - Details of support : Support for simple home repairs such as wallpaper, floorboards, sinks, windows, electricity, etc.
- Employment of fixed-term workers (KRW 26million)
 - Number of new employees: 1 person
 - Details of duties: Full-time work at the village housing management center and home repairs, etc
- House repair training at the village housing management center (KRW 10 million)
 - Target : Donggu residents (approximately 20 people)
 - Operation: Entrustment to external specialized institutions (training within 4 weeks)
- Tool rental
 - Rental tool: Electric drill, hammer, saw, wrench, ladder, shovel, etc.
- Transfer and operation of unmanned delivery box (KRW 1.2 million)

Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		300	100	100	100
Funding	State budget	-	-	-	-
	City budget	132	44	44	44
	District budget	168	56	56	56

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of users	Number of users	Internal data	300persons	400persons	500persons

Division	Construction Division	Person in charge	Choi Jong-hyun (6791)	Staff	Shin Seung-heon (6792)
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3-3-2

Low-income household housing benefit project

Housing

Purpose

- Implement welfare policies for the stabilization and improvement of housing 1 for low-income households

Overview

- Target : Support: actual rent, maintenance, etc. so that households below the standard recognized income can live a stable residential life.
- Selection criteria: 45% or less of median income ※ Based on 1 - 5 people: KRW 822,524 - 2,590,818
- Details of support
 - Rental households: Support for the expenses of lump sum deposit and monthly rent (actual rent support up to the standard rent calculated according to the region and the number of families)
 - Home owners: Comprehensive repair support such as wallpaper, heating, roof, etc. depending on the degree of aging of the house
- Application procedure



Budget

Classification		Sum	2021	2022	2023
Project cost (million KRW)		11,711	3,811	3,900	4,000
Funding	State budget	10,540	3,430	3,510	3,600
	City budget	820	267	273	280
	District budget	351	114	117	120

Performance indicator and yearly target level

Performance indicator	Measurement formula	Data collection methods and sources	Target level		
			2021	2022	2023
Number of persons eligible for housing benefits	Number of persons eligible for housing benefits	Happy e-eum statistics	2,500persons	2,600persons	2,650persons

Division	Construction Division	Person in charge	Choi Jong-hyun (6791)	Staff	Oh Ji-ah (6793)
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