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| “Great Places for the Age-friendly, aiming at the first in the welfare!!”  **Questionnaire of the baseline survey for the Age-friendly City** |

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| To make life more convenient and safer and to build up the best place for the Age-friendly, we have planned to conduct a baseline survey for Hwasun-county citizens to understand our current situation, focused on how citizens realize their quality of life and what kind of expectation they have. Through this survey, it will be used for constructing basic action plan and crucial indicators to be a member of WHO Global Network for Age-friendly Cities and Communities(GNACC).  The survey result will be used for the study only, not for any commercial use and collected data will be used only for the statistical uses by protecting personal data from any exposure. Your kind response will be greatly appreciated for making the best place for the Age-friendly.  June 2019  Survey Organization: Hwasun-county  Survey Agency: The Mine Co.(Ltd.) | | | |
| Project  Agency | The Mine Co.(Ltd.)  PM: Heon-Yeong, Cho | Point  of Contact | Hwasun-county: +82-61-379-3543  Agency: +82-62-228-7638  Action Officer : Seong-Heon, Ko |

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| **Part 1. General understanding on the Outdoor Spaces and Building** |

How agreeable do you think it is to have the following in your community?

For your reference, the format of a typical Five-level Likert item is used for your rating as shown below;

**1.Strongly disagree (SD), 2. Disagree(D), 3. Neither agree nor disagree(N) 4.Agree(A),**

**5. Strongly agree(SA)**

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| Number | Question | SD | D | N | A | SA |
| Q1 | I think surrounding environment (water, air, trash disposal, etc.) is very clean and calm. | 1 | 2 | 3 | 4 | 5 |
| Q2 | There are well-maintained parks and pathways within walking distance of my home. | 1 | 2 | 3 | 4 | 5 |
| Q3 | There are resting places to enjoy outside with enough benches and pavilions. | 1 | 2 | 3 | 4 | 5 |
| Q4 | Sidewalks that are in good condition free from obstruction and are safe for pedestrian use and wheelchairs or other assisted mobility devices. | 1 | 2 | 3 | 4 | 5 |
| Q5 | Enough time of the traffic waiting signal makes pedestrians safe to crosswalk. | 1 | 2 | 3 | 4 | 5 |
| Q6 | Drivers tend to drive defensively on the crosswalk and intersection. | 1 | 2 | 3 | 4 | 5 |
| Q7 | My village is safe and recording low-crime rate. | 1 | 2 | 3 | 4 | 5 |
| Q8 | Well-maintained public buildings and facilities are accessible to people of different physical abilities and the elderly. (Entrance, hallway, signboard, etc.) | 1 | 2 | 3 | 4 | 5 |
| Q9 | Well-maintained public restrooms are accessible to people of different physical abilities and the elderly. | 1 | 2 | 3 | 4 | 5 |
| **Part 2. Transportation** | | | | | | |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q10 | How often do the public transportation run including at night and on weekend? | 1 | 2 | 3 | 4 | 5 |
| Q11 | It is easily accessible to the destination with public transportation whenever required. | 1 | 2 | 3 | 4 | 5 |
| Q12 | There are enough seats reserved for the elderly and physically disabled in public transportation. | 1 | 2 | 3 | 4 | 5 |
| Q13 | Special transportation service for the elderly and physically disabled is available. | 1 | 2 | 3 | 4 | 5 |
| Q14 | Bus drivers are well-educated for treating passengers with safety during stop, getting in or out of a bus. | 1 | 2 | 3 | 4 | 5 |
| Q15 | Bus-stops are convenient for waiting and easy for getting in or out of a bus. | 1 | 2 | 3 | 4 | 5 |
| Q16 | It is easy to get public transportation information like bus route and timetable, etc.) | 1 | 2 | 3 | 4 | 5 |
| Q17 | People who are suffering from public transportation access could use free shuttle buses and carpool system from volunteers. | 1 | 2 | 3 | 4 | 5 |
| Q18 | Getting a taxi is convenient and its fare is reasonable and taxi driver is kind and well-trained to give proper services in need. | 1 | 2 | 3 | 4 | 5 |
| Q19 | Traffic flow is well controlled with no congestion. | 1 | 2 | 3 | 4 | 5 |
| Q20 | It is easy to identify road signs and guide maps which are well depicted in big letter and accurate information. | 1 | 2 | 3 | 4 | 5 |
| Q21 | It is necessary for the elderly to have a proper driving capability test. | 1 | 2 | 3 | 4 | 5 |
| Q22 | Public parking lots are enough and easy to use with proper width. | 1 | 2 | 3 | 4 | 5 |
| Q23 | Reserved parking lots for the transportation-handicapped like the disabled and women and so on are affordable and their parking rules are well observed. | 1 | 2 | 3 | 4 | 5 |

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| **Part 3. Housing** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q24 | Compared to current house, I was informed that there are various types of living facilities for the preparation of one’s later years. | 1 | 2 | 3 | 4 | 5 |
| Q25 | I was informed that there are enough and reasonable cost of housing management and its support services to use. | 1 | 2 | 3 | 4 | 5 |
| Q26 | Current house is suitably equipped with tap water, toilet, heating system and so on, which is necessary for daily life. | 1 | 2 | 3 | 4 | 5 |
| Q27 | The inner structure of house is designed for barrier-free space to move freely. | 1 | 2 | 3 | 4 | 5 |
| Q28 | I have a plan to restructure the housing design to protect from negligent accident and to ease the inconvenience to move freely by installing safety bar, non-slip facilities, barrier-free threshold, and adjusting the height of kitchen sink . | 1 | 2 | 3 | 4 | 5 |
| Q29 | House repairing service from central and local government is required. | 1 | 2 | 3 | 4 | 5 |
| Q30 | There are various types of housing suitable for user-friendly and a house to be suited for my financial abilities can be found. | 1 | 2 | 3 | 4 | 5 |

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| **Part 4. Social Participation** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q31 | Various events, meetings and entertainment can be held at conveniently located venues. | 1 | 2 | 3 | 4 | 5 |
| Q32 | Events information within Hwasun-county can be easily acquired. (Attendance method for local events, attendance method, user method of convenient facilities and transportation, etc.) | 1 | 2 | 3 | 4 | 5 |
| Q33 | Transportation method to attend various events and entertainment is sufficient. | 1 | 2 | 3 | 4 | 5 |
| Q34 | Social activities like religion, culture, hobby, leisure, volunteer, etc., are available and sufficient. | 1 | 2 | 3 | 4 | 5 |
| Q35 | Every week. I frequently enjoy senior class and events held by senior halls and senior welfare centers. | 1 | 2 | 3 | 4 | 5 |
| Q36 | I have friends and relatives who I speak to openly. | 1 | 2 | 3 | 4 | 5 |
| Q37 | I make an effort to make harmony between generations. | 1 | 2 | 3 | 4 | 5 |

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| **Part 5. Respect and Social Inclusion** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q38 | Groups and organizations concerned periodically collect extensive opinions from all walks of life focused on the needs of the elderly and the weak | 1 | 2 | 3 | 4 | 5 |
| Q39 | Groups and organizations concerned have tried to develop a variety of policy to reflect the elderly’s needs and preferences. | 1 | 2 | 3 | 4 | 5 |
| Q40 | Groups and organizations concerned provide public, private and volunteer service for the elderly. | 1 | 2 | 3 | 4 | 5 |
| Q41 | Groups and organizations concerned are kind and courteous for the elderly. | 1 | 2 | 3 | 4 | 5 |
| Q42 | Various mass-media and social communities recognize the elderly as an important and valuable being. | 1 | 2 | 3 | 4 | 5 |
| Q43 | Local government recommends attendance with the elderly in the family-oriented local events. | 1 | 2 | 3 | 4 | 5 |
| Q44 | Local education facilities provide programs on the aging and its related education by recommending active participation of the senior to school activities. | 1 | 2 | 3 | 4 | 5 |

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| **Part 6. Civic Participation and Employment** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q45 | There are a lot of opportunities for seniors to attend volunteer activities. | 1 | 2 | 3 | 4 | 5 |
| Q46 | Job-education opportunities and available jobs for women, the disabled, and the elderly are available. | 1 | 2 | 3 | 4 | 5 |
| Q47 | There is a strict stipulation that age-based discrimination cannot be tolerated in employment, job maintenance, promotion, training/education and so on. | 1 | 2 | 3 | 4 | 5 |
| Q48 | A variety of information is provided for the senior in employment and business start-ups. | 1 | 2 | 3 | 4 | 5 |
| Q49 | Re-employment program after retirement is available for the elderly. | 1 | 2 | 3 | 4 | 5 |
| Q50 | it is recommending that subscription of senior members to be a member of the community. | 1 | 2 | 3 | 4 | 5 |

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| **Part 7. Communication and Information** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q51 | Community information from the news, broadcasting, life magazines and so on is fully accessible to take necessary daily information. | 1 | 2 | 3 | 4 | 5 |
| Q52 | Public institutions, hospitals, and welfare centers in Hwasun-county provide necessary information systematically by providing pertinent description based on the expertise of action officers. | 1 | 2 | 3 | 4 | 5 |
| Q53 | Public institutions, hospitals, and welfare centers in Hwasun-county provide kind feedback on the questions of their uses. | 1 | 2 | 3 | 4 | 5 |
| Q54 | Community information of the publication of newspaper, guidebook and broadcasting script in Hwasun-county is clearly displayed with large lettering and clear color contrast. | 1 | 2 | 3 | 4 | 5 |
| Q55 | Printings and verbal communication are short and comprehensible to understand. | 1 | 2 | 3 | 4 | 5 |
| Q56 | Electronic devices, like mobile phone, radio, TV, ATM, vending machine, etc. are easy to read letters with large keypad buttons. | 1 | 2 | 3 | 4 | 5 |
| Q57 | Public places, like government institutions and libraries are accessible to computer uses and internet access with free or low-fare. | 1 | 2 | 3 | 4 | 5 |

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| **Part 8. Community Support and Health Services** |

How agreeable do you think it is to have the following in your community?

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| Number | Question | SD | D | N | A | SA |
| Q58 | There is convenient transportation method in the vicinity of the medical facilities that are easily accessible. | 1 | 2 | 3 | 4 | 5 |
| Q59 | Periodical information on the local health service is available and usable as required. | 1 | 2 | 3 | 4 | 5 |
| Q60 | Periodical health management like health check and preventive inoculation is provided as required. | 1 | 2 | 3 | 4 | 5 |
| Q61 | To promote health service, it should be available to have an opportunity as in health education, nutrition program, and health treatment. | 1 | 2 | 3 | 4 | 5 |
| Q62 | I am sure that I will be properly treated from dementia and stroke by local communities and family. | 1 | 2 | 3 | 4 | 5 |
| Q63 | Welfare facilities are easily accessible and usable within close distance. | 1 | 2 | 3 | 4 | 5 |
| Q64 | Home-care protection facilities and senior housings are closely connected to local community. | 1 | 2 | 3 | 4 | 5 |
| Q65 | Local government, local community center, and health center will provide proper house work, nursing etc. when required. | 1 | 2 | 3 | 4 | 5 |
| Q66 | Economical problem makes it difficult to have proper treatment and buying medicine. | 1 | 2 | 3 | 4 | 5 |
| Q67 | Local government prepares for emergency measures as in severe weather and natural disaster based on reflecting senior characteristics. | 1 | 2 | 3 | 4 | 5 |

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| **Part 9. Overall understanding on the Age-friendly** |

Q68) Please choose a priority to make cozy and convenient community.

① Safe environment from crimes, car accident, and negligent accident, etc.

② Clean environment from water, air, and trashes.

③ Easily commutable environment as in sidewalk, underpass, overpass, crossway, and road.

④ Convenient environment to use various facilities as in bench, public toilet, service facilities, and guide signs.

⑤ Cozy environment as in parks, green-zone, walkway, and bicycle trail.

⑥ etc.( )

Q69) What is the urgent requirement when using public buildings as in township office, local government office, train station, bus-terminal, etc.

① Clean and cozy toilets

② Elevators free from stairs and escalators for the ease of access with non-slippery surface.

③ Easily identifiable guide signs

④ The designated counter and waiting line for the senior and disabled

⑤ Kind assistants

⑥ etc.( )

Q70) What is the most inconvenient factor for walking?

① Illegal parking on the sideway ② Broken sideway

③ Short duration of traffic signal for crossing ④ Vertical movement on stairs

⑤ etc.( )

Q71) What is the most difficult factor when driving in local community?

1. Parking ② Identifying traffic signal ③ Changed traffic rules ④ Wild driving
2. No experience ⑥ etc.( )

Q72) What kind of housing do you want to plan for your life after retirement?

① Current housing ② Remodeling ③ Rental housing for the senior-only   
④ Housing for the aged ⑤ Sanatorium ⑥ etc.( )

Q73) What is the necessary information and fields for your future vital senior life?

① Health management ② Sanitary medical service ③ Senior welfare service

④ Leisure activities and hobbies ⑤ Housing ⑥ Education opportunities

⑦ Jobs ⑧ Volunteer ⑩ etc.( )

Q74) Have you ever experienced falling down and slipping from your home facilities as in toilet/bathroom, kitchen, stair, threshold, etc.?

① Yes ② No

Q75) Have you ever informed of necessary information on the retrofit of housing for your future retirement?

(Retrofit cases: supporting bar and handle in toilet, safety bar and non-slippery pad in toilet, barrier-free threshold and slope way installment)

① Yes ② No ③ Not interested

Q76) Do you think there are facilities, spaces and programs for communicating your neighbors?

① Yes ② No

Q77) What do you think about current issue on the early return of senior’s driver license?

① Necessary ② not necessary ③ etc.( )

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| **Bio-data** |

1. What is your sex? ① Male ② Female

2. How old are you?

① 55 to 60 ② 61 to 65 ③ 66 to 70

④ 71 to 75 ⑤ 76 above

3. What is your highest level of education?

① Elementary ② Middle school ③ High school ④ College or university

4. What is your marital status?

① Non-married ② Married ③ Divorced ④ Separated ⑤ Separation by death

5. What is your religion?

① Protestant ② Catholic ③ Buddhism ④ Other religions ⑤ No religion

6. With whom do you live?

① Alone ② Spouse ③ Spouse + kid ④ Kid(s) ⑤ etc.( )

7. What kind of house do you live?

① My own house ② Tent house ③ Guaranteed monthly rent

④ Monthly rent without guarantee ⑤ Monthly rent ⑥ A house free of charge

⑦ etc.( )

8. What type of house do you live?

① Detached house ② Multi-unit house ③ Apartment ④ etc.( )

9. What is your standard of living?

① High ② Mid-high ③ Mid ④ Mid-low ⑤ Low

10. How frequently do you drive

① Never ② Per week ③ 3 to 4 per week ④ As necessary