

1. Reanalysis of the secondary data

- Research Purpose: Identify the needs and the wants of senior residents in Tongyeong City through the analysis of the 5th Tongyeong-si Social Security Survey and incorporate analysis results into the 2nd Tongyeong-si Age-friendly City Plan.
- Research Goal: Identify the needs and the wants of senior residents in Tongyeong-si and derive directions for the 2nd Tongyeong-si Age-friendly City Plan

Overview of the 5th Survey on Tongyeong-si Community Security (Senior Citizens)

classification	해당문항
Survey Term	4 years
Survey target	Residents of Tongyeong-si aged 65 or older
Survey method	Household Visit Survey and Online Survey
Data processing	Editing and coding of collected data Statistical analysis with SPSS statistics package

Survey Items

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A. Household information	Household information, number of household members, household characteristics, and years of residence
B. Social welfare needs	Needs in 13 social welfare areas: child care, care for the elderly, care for the disabled, mental health, physical health, basic living cost, family and social relations, protection and safety, education, employment, housing, legal and rights protection, culture and leisure Difficulties in culture and leisure areas Need for external support and services by social welfare area National & local government social security (welfare) support by social welfare area, awareness, use, and intention to use supporting services
C. Policy urgency and effort perception	Policy urgency in the areas of child care, elder care, disability care, mental health, physical health, basic living maintenance, family and social relationships, protection and safety, education, employment, housing, rights protection, culture and leisure, and policy development efforts by the cities and counties to develop policies.
D.	- Living conditions and regional imbalances in four areas

Living conditions and regional imbalance	Living conditions (economic conditions): monthly average income and cost of living, subjective economic conditions Housing conditions: Housing type, occupancy type, rent Life Satisfaction and Community Opinions: Housing satisfaction, Satisfaction of living environment in the community, Subjective life satisfaction Regional imbalances: Satisfaction on the region of residence, perception of regional imbalances by area
E COVID-19 Wow, life changes.	COVID-19 confirmation status Changes in daily lives due to COVID-19, and Necessary Policies on COVID-19

■ Key findings

- Needs support to daily activities of senior citizens
 - Difficulties in daily activities (traveling and going out, household activities, etc.) are greater for the elderly in Tongyeong-si than those in other cities.
 - When asked about their experience of use and future intentions to use elderly care services provided by the central government and the local governments, those who used them in the past year are less likely to use them, but those who intend to use them in the future are very likely to use them in all service areas, with more than 90% saying they intend to use them.
- Need to create diverse job opportunities for older adults
 - When asked about the challenges they face in finding jobs or starting businesses, the answer "not getting the job I want" had the highest average score of 3.72.
 - Perceived regional disparities in jobs are great. Employment is identified as the second most urgent policy for Tongyeong-si.
- Awareness of cultural and leisure activity support services and physical activity support services is low. Only a very small portion of the respondents have ever used those services; active promotion of those services is necessary, as well as a review of the geographic distribution and placement of related facilities and programs
 - 22.3% experienced difficulties with cultural and recreational activities, and 23.8% experienced difficulties with sports activities.
 - When asked if they were aware of culture and leisure services operated by the central government and the local governments, the majority of respondents (96.8%) were not aware of them.

- Only 1,6% used "services to support culture and leisure activities" and "services to support physical activities" in the past year.
- Need to increase service uptake through improving living conditions improvement services
 - Awareness of home improvement services to improve house interior is about 55%, but only 8,7% have ever used the services.
 - The urgency of housing-related policies is higher compared to those in other areas, with a score of 3,34.

2. Focus Group Interview (FGI)

- Conducted FGI with 16 elderly residents of Tongyeong-si aged 65 or over (recruited to fairly represent age, gender, and region)

Key findings from the FGI of elderly residents in Tongyeong-si

Details
• Difficulties in access to health facilities.
• Mixed opinions on Tongyeong Public Health Center
• Need to improve road conditions, such as separation of road and sidewalk, high steps, etc
• There are plenty of outdoor resting installations (i.e., benches), but are not enough indoors.
• Insufficient public toilets in areas other than tourist areas.
• Proposals to build communal accommodation facilities for seniors , such as senior housing for seniors living alone.
• Mentioned the need for maintenance of old houses around Jeongnyang-dong
• Insufficient transportation amenities.
• The need for transportation support, such as senior bus fare discount
• Frequent use of 'Onjeong' taxi to get around.
• Constraints on out-of-town activities for island regions.
• We are trying to hold more programs at senior centers than the past, but it is still not enough.
• Need to take into account senior citizens with physical limitations when improving facilities at senior centers
• Insufficient recreational facilities available to seniors
• Male seniors and those below 80 seldom use senior citizen centers
• Need to create jobs not only for the young people but also for the elderly
• Need to provide loud speakers for the elderly living alone to help cope with dangerous situations and elevate their boredom
• Hospital companion services for seniors need to be improved
• The need to publicize information about age-friendly cities.
• Provide information to the digitally marginalized on various services and events in Tongyeong-si

- Conducted FGI with 5 field experts in Tongyeong-si to derive directions for improving policies for age-friendly cities.

Key Findings from the Tongyeong City Field Expert FGI

Details
<ul style="list-style-type: none"> • Difficulties exist for life support workers due to lack of hospital companion service
<ul style="list-style-type: none"> • Need to diversify and support jobs for older adults.
<ul style="list-style-type: none"> • Addressing the issue of universality and continuity in age-friendly city development projects.]
<ul style="list-style-type: none"> • Need to think about how to make the newsletter published by Tongyeong-si serve as a source of information that actually helps the elderly
<ul style="list-style-type: none"> • Suggested ways to provide information to seniors with mobility challenges.
<ul style="list-style-type: none"> • Compared to other local governments, Tongyeong-si operates services that are actually helpful to the elderly, but there are some areas that are lacking
<ul style="list-style-type: none"> • Experts emphasized importance of the transportation infrastructure construction. There is Onjeong Taxi service, but it is necessary to provide transportation support for island areas due to insufficient use of Onjeong Taxi service
<ul style="list-style-type: none"> • Emphasize the need to improve the accessibility to health and welfare facilities.
<ul style="list-style-type: none"> • It is necessary to increase the interest and awareness of field workers on the age-friendly.