- In order to build an age-friendly city, Tongyeong-si adopted the vision of "Tongyeong, a 100-year-old city that everybody wishes to live lifetime, a land of the sea" based on the analysis of the top eight areas of the WHO guidelines and citizens' opinions, and developed the 1<sup>st</sup> basic plan for an Age-Friendly City.
  - Vision: Tongyeong, a 100-year-old city that everybody wishes to live lifetime, a land of the sea
  - Goal: An age-friendly city fun and happy to live
  - Three main tasks: (1) Build a convenient and safe infrastructure, (2) create a community fun and happy to live, and (3) provide an energetic and healthy retirement life for the residents
  - Time frame: from 2021 to 2023
  - Projects: 3 main tasks / 8 areas / 66 strategic projects (as of 2023)

Project status by the areas of the 1st Tongyeong City Age-Friendly City

| 0.47555  | Number of projects |      |      |
|--|--------------------|------|------|
| 8 Areas  | 2021               | 2022 | 2023 |
| Age-Friendly Housing                                   | 6                  | 6    | 5    |
| Age-Friendly Transportation                            | 10                 | 10   | 10   |
| Safety and age-friendly facilities                     | 9                  | 8    | 8    |
| Age-friendly communication and information<br>services | 6                  | 5    | 5    |
| Participation in community activities                  | 11                 | 11   | 10   |
| Age-friendly respect and consideration                 | 10                 | 8    | 7    |
| Resource Access and Job Support fot the Seniors        | 7                  | 7    | 7    |
| Age-Friendly Community Welfare and Health Services     | 11                 | 12   | 14   |
| Total  | 70                 | 67   | 66   |

(Unit: count)

- The 1<sup>st</sup> Basic Plan of Tongyeong-si for an Age-Friendly City was highly praised for continuous and systematic review, modification, and supplementation of the projects through annual evaluation and planning.
- In addition, it is found that each of the 8 areas contains policies of which effects can be directly felt by not only vulnerable seniors but all seniors as well as other Tongyeong-si citizens.

However, the FGI's and surveys found that a number of projects need revisions to better reflect the needs of Tongyeong-si citizens.

- Conducted a matrix analysis (IPA) based on the results of a Delphi survey on experts.
  - Analyzed the importance of each project and the need for improvement by project using IPA (Importance-Performance Analysis) for 35 projects of the 1<sup>st</sup> basic plan.

## 1 Projects need of consideration for expansion

### 9 projects that needs expansion

• Projects that need to be expanded are those in the fourth quadrant of the IPA analysis. The sub-projects that needs expansion are as follows

|  | Areas   | Project Title  |
|--|---|--|
|  | Respect and social inclusion                                | Tongyeong-type Lunch Box Delivery Project "On-jeong Cook"        |
|  | ojects<br>eed of  | Subsidy on bathing and grooming & beauty expenses of the seniors |
|  |   | Senior citizen centers management and supplies support           |
| projects<br>need of  |   | Emergency safety care project for elderly living alone           |
| considerati<br>on for<br>expansion<br>(97/t)<br>Community support<br>and health services | Personalized care service for the elderly                   |  |
|  | Integrated visiting health care project for island villages |  |
|  | "Onjeong Ui-sa" project of Island Village Mobile Hospital   |  |
|  |   | Camellia Flower Health Station Project                           |
|  |   | Public mausoleum construction                                    |

#### Projects need of consideration for expansion

# $\ensuremath{\textcircled{}}$ Projects needs to be continued

- 46 projects in the 1<sup>st</sup> phase that need to be continued in the 2<sup>nd</sup> phase.
  - The projects that needs to be continued are located in quadrants 1 and 3 of the IPA analysis. The list of project is as follows.

|                       | Areas                | Project Title   | Areas                  | Project Title  |
|-----------------------|----------------------|---|------------------------|--|
|                       |                      | Support for aging families  |                        | Support for physical activity programs   |
|                       | Housing              | Support for Village Building Project  |                        | Lifelong culture education program   |
|                       |                      | Operation of special transportation for<br>the disadvantaged                        |                        | Senior citizen center programs support   |
|                       |                      | Introduction of eco-friendly low-floor<br>buses                                     |                        | Community service center programs<br>support   |
|                       |                      | Designation and management of senior<br>protection zones                            | Social<br>participa    | Senior College   |
|                       |                      | Citizen-Centered Expansion and<br>Operation of Transportation                       | tion                   | Rural Vitality Plus Project  |
|                       | Transpor<br>t        | Infrastructures<br>Road maintenance   |                        | "OnJeong" Pet Project, a pet companion project for the elderly                           |
| Projec<br>ts<br>needs |                      | Public Parking Complex Construction<br>Project in Tongyeong old downtown            |                        | Senior "leisure is here" playground<br>project   |
|                       |                      | Taxi transportation project (On–Jeong<br>Taxi)                                      |                        | Provision of large print books to the libraries  |
|                       |                      | Support for voluntary return of driver's<br>license for elderly drivers             | Communi<br>cation      | Tongyeong-si Newsletter of<br>"Tongyeongmadang"  |
| to be                 |                      | Bike Education Center   | and                    | Online PR of Municipal Government  |
| contin                |                      | Intelligent Home Senior Citizen Center  | information            | City Library of Tongyeong-si   |
| ued                   |                      | Purchase of a multi-purpose image   |                        | Age-Friendly City Policy Monitoring  |
|                       |                      | information processing equipment  |                        | Group  |
|                       |                      | Safety inspection and maintenance of the libraries                                  | Civic                  | Job Search and Job Support Projects<br>for New Middle-aged People with job<br>experience |
|                       | -                    | Public Toilet Management  | participa<br>tion and  | Job and Social Activities Support<br>Program for Seniors                                 |
|                       |                      | Particulate Matter Management and<br>Reduction                                      | employ<br>ment         | Tongyeong Senior Welfare Center<br>Operation   |
|                       |                      | Sports Infrastructure Development   |                        | Tongyeong-si Volunteer Center<br>Operation   |
|                       | Respect              | Free meals at senior centers and meal<br>delivery program for low-income<br>seniors | Communit               | Health centers in island villages<br>Operation   |
|                       | and social inclusion | Support for local festivals in island<br>villages                                   | y suppot<br>and health | Home health care project   |
|                       |                      | Tongyeong Senior Festival   | services               | Dementia Prevention UP Project   |

#### Projects needs to be continued

| Manners Class                         | Senior Suicide Prevention Initiative      |
|---------------------------------------|---|
| Generation-integrating youth village  | Establishment of public dementia-specific |
| school                                | nursing and day and night care facilities |
| Computerization of subsidy projects   |   |
| for bathing and grooming & and beauty | Public funeral support for lonely deaths  |
| expenses for the elderly              |   |

# **③** Projects need of improvement

- There are 11 projects in the 1<sup>st</sup> phase that need to be considered for improvement.
  - The projects in the second quadrant of the IPA analysis are those need of improvement. The list of the projects is as below.

|  | Areas                                 | Project Title  |  |
|--|---------------------------------------|--|--|
|  | Housing                               | Urban and rural housing improvement project  |  |
|  |                                       | Old home repair and maintenance project  |  |
|  |                                       | Research on the second phase Tongyeong-type age-friendly<br>city                             |  |
|  | Transport                             | Installation and maintenance of traffic safety facilities                                    |  |
| Businesses to<br>consider for<br>improvement<br>(11) | Outdoor spaces                        | City parks and green space management  |  |
|  | and buildings                         | Expansion of Barrier free certification program  |  |
|  | Social                                | Adult literacy project   |  |
|  | participation                         | Tongyeong Golden Light School Program  |  |
|  |                                       | Social and Community Enterprises Incubation Program  |  |
|  | Civic participation<br>and employment | Tongyeong Senior Club Operation Support  |  |
|  |                                       | A vertical garden construction by elderly workforce (job opportunity program for the elders) |  |

#### Businesses to consider for improvement