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Evaluation Report of  
the 1<sup>st</sup> Age-Friendly City Action Plan  
of Gwangju Metropolitan City  
(2020-2022)

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2022. 12

Gwangju Metropolitan city

# 1. Overview

## □ Vision and objectives in cycle 1

- The cycle 1 plan was established with a three-year plan aimed at certifying an elderly-friendly city (2020–2022)
- Vision : Happy Gwangju, the City of 100-year Longevity with No Worry for Aged Life
- Goal : Making social and physical environment for happy later years life
- Strategies : 5 areas, 11 units, 49 detailed plans

<b>Vision</b>	Happy Gwangju, the city of 100-year Longevity with No Worry for Aged Life
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<b>Goal</b>	Making social and physical environment for happy later years life
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<b>Strategies</b>	<b>Support of jobs for the age (lively later years)</b>	<ul style="list-style-type: none"> <li>▪ Support of jobs and social activities for the aged</li> <li>▪ Support of life redesign for the middle and old aged</li> </ul>
	<b>Activation of the social participation by the aged (active later years)</b>	<ul style="list-style-type: none"> <li>▪ Activation of culture &amp; leisure for the age</li> <li>▪ Expansion of opportunities for the social activities by the aged</li> </ul>
	<b>Strengthening of care welfare for the aged (carefree later years)</b>	<ul style="list-style-type: none"> <li>▪ Provision of systematic senior welfare service</li> <li>▪ Enhancement of human rights of the aged and expansion of respect for the elderly</li> </ul>
	<b>Support of health care for the aged (healthy later years)</b>	<ul style="list-style-type: none"> <li>▪ Health improvement of the aged</li> <li>▪ Establishment of dementia prevention and management infrastructure and provision of long-term care services</li> <li>▪ Development and support of age-friendly industry</li> </ul>
	<b>Improvement of living environment for the aged (pleasant later years)</b>	<ul style="list-style-type: none"> <li>▪ Enhancement of traffic safety convenience for the aged</li> <li>▪ Environmental improvement of living space for the aged</li> </ul>

## □ Promotion direction and system

### ○ Promotion direction

- Evaluation of the performance of unit projects by sector in the previous year and reflection on the implementation plan for each unit project in accordance with the three-year master plan policy

- **(Expansion of jobs, culture, and leisure)** Expansion of cultural leisure programs by reflecting the preferences of the elderly and finding various jobs suitable for the elderly and the middle-aged
- **(Establishment of care for the vulnerable)** Establishment of a tight social care network for the elderly in the vulnerable class, such as living alone, low income, and abuse damage, which are constantly increasing
- **(Disease Prevention and Public Care)** Reduction of personal medical and medical care burden by preventing and managing the rapidly increasing number of geriatric diseases such as dementia and strengthening public care
- **(Improvement of living environment and accessibility)** Establishment and improvement of safe and convenient living environment and improvement of access to welfare services where the elderly live comfortably

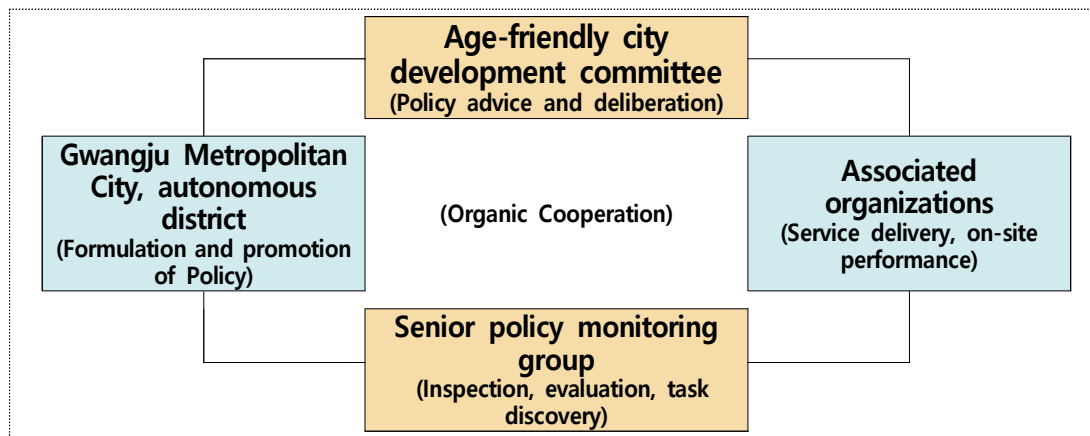
- Re-enrollment(certification) of age-friendly cities of World Health Organization and discovery and promotion of policies customized to the elderly by vitalizing the policy monitoring group by the elderly

- (Period) '21.4. ~ '22.12. (1st term: '21.4. ~ 12. / 2nd term: '22.1. ~ 12.)
- (Composition) About 20 people per term (considering gender, participation of various ages)
- (Content) Participate in monitoring 49 plans in 5 areas of the implementation plan and discovering age-friendly policies

### ○ Promotion system

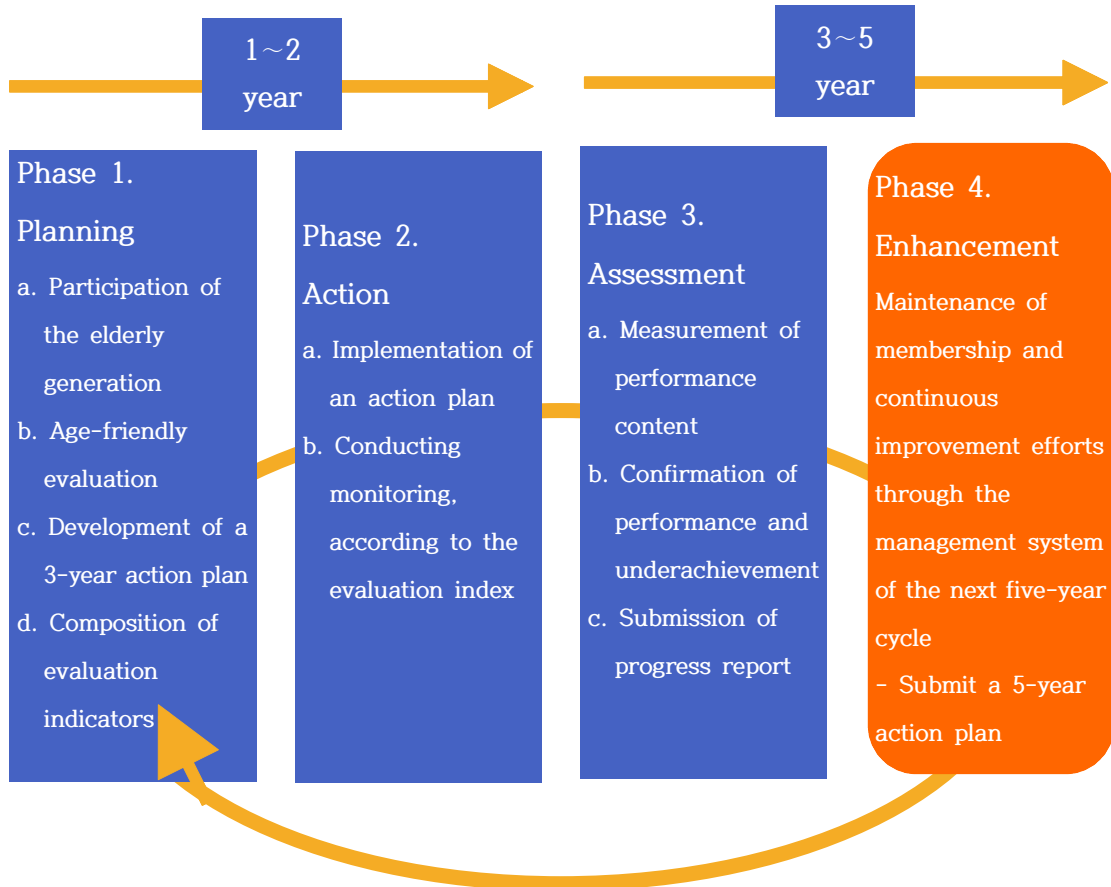
#### ▶ Establishment and operation of a public-private partnership system

- Establishment and operation of a bottom-up public-private partnership system throughout the process of implementing policies for the elderly, such as policy discovery, review, inspection, evaluation, service delivery, and implementation



- Operation of the Committee: strengthening public–private cooperation and imparting expertise and implementation skills throughout the policies for the elderly
  - people including experts, officials from related organizations, city councilors, and public officials
  - Consultation, policy coordination, and evaluation of implementation plans in relation to the creation of an age–friendly city
- Establishing and implementing policies, delivering services, and conducting on–site activities through participation of city, Gu, institutions, and organizations
- Operation of the monitoring group : activating communication with policy targets and establishing bottom–up policies
  - It consists of about 20 senior citizens who use welfare facilities for the elderly, experts, field practitioners, etc.
  - Collecting policy opinions, discovering plans, inspecting, etc. (Interview survey on facility visits, etc.)
  - Gwangju Metropolitan City, Gwangju Welfare Research Institute, and Senior Welfare Center participated as planning, management, and cooperation institutions
- ▶ Implementation of the management system as the member cities of WHO Global Network for Age–friendly Cities and Communities
  - Establishment and implementation and evaluation of the plan for the cycle 1 (3 years) at the time of first enrollment
  - After completion of the cycle 1 (3 years) implementation, the cycle 2 (5 years)

plan is established, implemented, and evaluated repeatedly



## 2. Progress and contents of the promotion of age-friendly city cycle 1

### 1) Progress of the promotion of age-friendly city

- 「Ordinance on the Creation of Age-Friendly Cities in Gwangju Metropolitan City」 enacted ('19.3.)
  - Planning, investigation and research, establishment of public-private cooperation system, projects by field, etc.
- Holding a collaborative meeting of departments related to the creation of an age-friendly city ('19.4.)
  - In charge of 11 departments, etc / report on the implementation of the development plan and discussing ways to establish it
- Meeting of the advisory committee on the creation of age-friendly City ('19.7.~11.)
  - Discussion of organization and academic experts, city councilors, public officials, etc. / overall planning
- Meeting of the age-friendly city development committee and deliberation on the basic plan for development ('20.1.)
  - Debating the basic plan for the 3 year of the creation of age-friendly city ('20-'22)
- Establishment of a promotion plan for the construction of age-friendly city in 2020 ('20.2.)
  - Establishment of 2020 promotion plan (49 plans in 5 areas) according to the basic 3 years plan ('20-'22)
- Joining the WHO Global Network for Age-friendly Cities and Communities ('20.3.)
  - Establishment of a promotion plan for the creation of age-friendly city in 2021 ('21.2.)
    - Establishment of 2021 promotion plan (49 plans in 5 areas) according to the basic 3 years plan ('20-'22)

- Construction of age-friendly city and operation of ‘Senior Policy Monitoring Group’ (‘21~22)
  - The first policy monitoring team (18 people) conducted monitoring of 22 plans in 2 areas (21.4.–11.)
  - The second policy monitoring team (11 people) conducted monitoring of 27 plans in 3 areas (22.4.–11.)

## 2) Details of implementation

- Contents of support project for the elderly : aiming to ensure the settlement environment and quality of life for the elderly in various areas such as expanding customized welfare, social participation, and income-based support in consideration of the characteristics and situation of the elderly
  - ▶ Participation in social activities for the elderly and expansion of income-based support after retirement
    - Support for public-led continuous discovery of jobs such as public interest type, market type, and social service type
      - Size of participation in jobs for the elderly – 21,563 people in 2019, 27,584 people in 2020, 27,575 people in 2021
    - Minimizing income gaps for the elderly through flexible business operations such as adjusting business hours and personnel due to COVID-19
    - Opening of Bitgoeul 50+ Center, a platform that comprehensively supports the second act of life of the elderly, and preemptively supporting the elderly from the prospective generation through customized job support
    - Opening of Bitgoeul 50+ Center, which provides comprehensive support for redesigning life, such as work, leisure, and education for the elderly (21.10)
      - Support for 534 people by customized jobs using experience and expertise (social contribution activities, jobs in Bitgoeul 50+)
  - ▶ Expansion of care services and welfare infrastructure for the elderly in

vulnerable group

- Improving service efficiency by integrating and supporting elderly care projects customarily centered on demand and needs, and strengthening accessibility and responsibility of business performance agencies
  - Support target (13,081 people), increasing provision manpower (827 → 909 people), service diversification, etc
  - Integrated support for "customized care services for the elderly" and provision of care services by district (19 performing organizations)
- Responding the needs of welfare services for the elderly by continuing to expand the cultural and leisure infrastructure
  - Construction of Senior Citizens' Center (opened in April 2021), construction of complex facilities for senior citizens in the western region (performance of preliminary procedures, construction start in 2022)
- ▶ Creating an age-friendly city to actively respond to the aging society
  - Establishment of a basic plan for the creation of age-friendly city, operation of a committee, and implementation of the management system as the member city of WHO Global Network for Age-friendly Cities and Communities
    - Establishment and implementation of the plans for the creation of age-friendly city (49 plans in 5 areas)
    - Operation of age-friendly city development committee and operation of Senior Policy Monitoring Group

### 3) Promotion plan for each area

#### (1) Support of jobs for the age for lively later years

##### Support of jobs and social activities for the aged

- Expanding and enhancing opportunities to participate in jobs for the elderly (Supporting 28,350 people in 2022)



- Public interest type (24,169), social service type (1,796), market type (1,555), and job placement (830)
- Strengthening of activity capabilities and autonomous indicators to expand opportunities for the elderly to participate
- Promotion of substantialization of participants' competencies and education according to the characteristics of each job type
- Integrated database management to provide customized jobs for the elderly
  - Establishment and operation of a comprehensive job support system, such as the operation of the elderly job portal system, the provision of job information for the elderly and the job placement (operation of Gwangju Senior Club)
- Support for the operation of a institution specialized to jobs for the elderly (senior clubs) and expanding infrastructure
  - Support for finding and operating jobs for the elderly of senior clubs (5 locations) (KRW 1,504 million)
  - Expansion of support infrastructure for job institutions (creating customized education and job linkage system for new institutions)

## Support of life redesign for the middle and old aged

- Operation of Bitgoeul 50+ Center, a comprehensive life redesign support organization for the elderly
  - 403m<sup>2</sup> of shared space (book cafe), information center, education room, club room, and counseling room, etc. (Hakdong)
  - Support for life redesign counseling and consulting for the elderly, employment and start-up, education and training, community activities, etc
- Support for social contribution type and career type job utilizing the career and expertise of the elderly.
  - 320 people in jobs in Bitgoeul 50+ (city's own business, social contribution type)
  - 75 people in experienced work of the new elderly (Ministry of Employment and

Labor's business, career type)

- 20 people, professional personnel of the new elderly using agricultural machinery (education and certification, on-site internship)
- Revitalizing start-ups and creating local jobs by finding prospective middle-aged entrepreneurs with expertise (Information and Culture Industry Promotion Agency)
  - Package support such as start-up space, education, expert advice and network, commercialization, etc

## **(2) Activation of the social participation by the aged for active later years**

### **□ Activation of culture & leisure for the aged**

- Expansion of welfare services by expanding and operating leisure welfare facilities for the elderly
  - (senior welfare center) 7 locations (city 1, Gu 6) Operating expenses, labor costs, etc. (KRW 1,832 million)
  - (senior class) operating expenses for 42 locations (KRW 84 million)
  - (senior citizen center) operating cost and functional reinforcement cost of 1,343 locations (KRW 3,943 million)
- Improving the environment for using information and communication at senior citizen centers and activating the use of programs
  - Installation of public Wi-Fi in all senior citizen centers, access to information, and activation of leisure activities (KRW 226 million)
  - Establishment of welfare center-type senior citizen center (KRW 100 million, supporting remodeling of around 5 locations per year)
  - Providing customized cultural and leisure programs to senior citizens using the senior citizen center (placing 9 program managers)
  - Support for establishing new senior citizen centers in small apartments without senior citizen centers (2 places / Nam-gu)

- Innovation operation of specialized welfare facilities for the elderly (Bitgoeul and Hyoryeong Town)
  - Operation of online specialized programs linked to external organizations, operation of "Dream Tree Cafe" for the elderly's jobs, promotion of various social contribution projects such as Bitgoeul Social Contribution Camp Group, Bitgoeul Cooking Coordination Project Group, etc.
  - Focusing on job welfare for the elderly and middle-aged (Adding health, 5.18 proper notification, crackdown project on hidden cameras, etc.)
- Supporting sports activities to promote the health of the elderly and holding the National Senior Health Festival
  - Five events and awards such as Baduk and janggi(Korean chess game), Korean archery, ground golf, gateball, badminton, and etc.
  - Holding the National Senior Health Festival (October, 2 days) with 3,000 senior athletes from all over the country

#### **□ Expansion of opportunities for the social activities by the aged**

- Providing opportunities for development and activities to satisfy the elderly's self-realization and social participation needs
  - Training of front-line elderly leaders who can lead the elderly's social participation activities (70 people per year)
  - Conducting information education such as smartphone mobile use and computer basics (about 5,000 people per year in 4 institutions)
  - Purchasing and providing large type books (about 1,000 books per year), operating reading programs for the elderly (3 programs)
- Operation of the 'Senior Policy Monitoring Group (cycle 2)' to check the promotion plan for the creation of age-friendly city
  - 2022. 1. ~ 12. / 20 people / monitoring 27 plans in 3 areas of the promotion plan / collecting opinions on improvement and discovering plans

- Support for the organization and operation of volunteer activities for the elderly
  - Support for the operation of volunteer club organizations, activities, education, public relations, and related projects (126 clubs per year)

### **(3) Strengthening of care welfare for the aged for carefree later years**

#### **□ Provision of systematic senior welfare service**

- Support for expanding customized care services to the elderly in vulnerable groups (KRW 17,987 million)
  - Support target (13,800 people) in 2022, increasing provision manpower (909 → 917 people), service diversification, etc.
  - Integrated support for customized care services for the elderly and provision of care services by region (19 locations in autonomous districts)
- Establishment of a system for preventing sexual violence and supporting for customized care workers for the elderly
  - Organization and operation of a specialized organization related to sexual violence (sexual harassment, sexual molestation) and production and distribution of response manuals
  - Prevention education, handling of cases, and follow-up management of persons related to customized care for the elderly
- Support for providing free meals and delivering lunch boxes for the elderly who are concerned about skipping meals (KRW 3,750 million)
  - 29 senior citizen restaurants (KRW 3,497 million), delivery of lunch boxes for the elderly with mobility difficulties (669 people)
- Basic pension payment for stable income-based support for the elderly (KRW 484,833 million)
  - Providing up to KRW 300,000 per month to the elderly aged 65 or older and whose income is below the criteria

□ **Enhancement of human rights of the aged and expansion of respect culture for the elderly**

- Prevention of elder abuse and protection of the abused elderly
  - Systematic and professional response to elder abuse, such as case reception, counseling, and on-site investigation
    - \* Operation of case judgment committee consisting of experts from all walks of life (9 people, once a quarter)
  - Temporary protection of the abused elderly, provision of psychological counseling programs, medical support, etc.
  - Improving awareness of perpetrators through education (250 times) and promoting prevention and reporting through publicity (3,000 times)
- Conducting the elderly human rights education for workers in living facilities used by the elderly (2,300 people a year)
  - Education of laws and systems related to the elderly human rights, cases of human rights violations, guidelines and procedures for reporting human rights violations, etc.
- Encouraging filial piety and creating a social atmosphere in which filial piety is practiced \*Private offering
  - Public-private partnerships to provide filial piety experience learning and human rights education to local students (1,000 students per year)
  - Various commemorative events such as Parents' Day and Elderly's Day and spread of welfare for the elderly and filial piety culture

#### (4) Support of health and care services for the aged for healthy later years

##### Health improvement of the aged

- Operation of a health center for the elderly who use the center for the elderly in vulnerable areas (circular medical treatment)
  - Supporting doctors in charge of senior citizen centers and providing basic medical services (250 locations per year)
  - Health promotion program operation and health check (blood pressure, blood sugar, osteoporosis test, etc.)
- Visiting health management for the vulnerable in health care (older people living alone, mobility-impaired elderly people) (about 1,800 households per year)
  - Systematic management and health education of people with chronic diseases such as high blood pressure and diabetes in connection with public health center resources
  - Prevention of complications, heat waves, falls, depression, dementia management, etc.

##### Establishment of dementia prevention and management infrastructure and provision of long-term care services

- Promotion of the construction of a complex for the elderly in the western region specializing in dementia prevention
  - 2019 ~ 2024(6 years) / Viadong, Gwangsan-gu / 22,173m<sup>2</sup> of land and 8,100m<sup>2</sup> of total ground area
  - Specialized (prevention of dementia) senior welfare center, national sports center and small library
- Expansion of day and night care facilities dedicated to dementia
  - Reinforcement of functions of nursing homes for the elderly (5 locations, KRW

1,269 million)

- Expansion of dementia-specific nursing facilities (2 locations, KRW 2,799 million, completed in July 2022)
- Operation of dementia relief centers for dementia management and prevention services (5 locations in total)
  - Providing services such as registration of dementia patients, counseling and early examination, case management, etc.
  - Short-term dementia shelter (daytime protection) and dementia cafe operation (family manager), etc.
- Support for long-term care services for the elderly with geriatric diseases
  - 4,919 people with grades (grades 1 to 5) and recognition grades / facility benefits (admission), home care benefits (visit), etc. (KRW 48,000 million)
  - 10 non-rated people / support for nursing home use (KRW 222 million)

## **□ Development and support of age-friendly industry**

- Operation of age-friendly industrial support center (Gwangju Science and Technology Center)
  - Development and commercialization of dementia and fall prevention technology, development of the age-friendly medical device industry, etc.
  - Product experience, life experience, and support for age-friendly companies such as technical guidance and marketing, etc.
- Development of dementia prediction technology (National Dementia Research Group in Chosun University)
  - Support for the production and demonstration of medical devices for early diagnosis and prediction of dementia
  - Development of an AI-based demonstration test bed for dementia data application (2021~2025, Gwangju TP, KRW 20 billion)

## **(5) Improvement of living environment for the aged for pleasant later years**

### **Enhancement of traffic safety convenience for the aged**

- Expansion of senior protection zones and establishment of traffic safety facilities
  - Maintenance of facilities (integrated signs, road markings) in the senior protection zones (52 locations) and installation and maintenance of traffic safety facilities
- Conducting on-site traffic safety education to improve traffic safety awareness for the elderly
  - Visiting senior citizen centers (pedestrian accident black spot, etc.) and conducting safety education such as preventing traffic accidents (70 times a year)
- Guide elderly driver's license return (support for transportation expenses)
  - Distribution of transportation cards (KRW 100,000) to elderly drivers aged 70 or older when returning their driver's licenses (2,000 people per year)
- Building barrier-free stops, expanding the introduction of low-floor buses, and training transport workers' services
  - Improvement of bus stop environment on low-floor bus routes (installation of braille blocks, removal of obstacles, etc. / 10 locations)
  - Introduction of low-floor buses to improve transportation convenience for the vulnerable in traffic (45 vehicles per year)
  - Providing human rights education for the vulnerable in traffic to transportation workers (2,400 people per year)

### **Environmental improvement of living space for the aged**

- Prevention of environmental diseases in elderly activity spaces such as older people living alone and senior citizen centers (20 households per year)
- Single-generation green remodeling such as barrier-free space and energy performance improvement of small permanent rental apartments (750



households in 3 complexes)

- Expansion of area for exclusive use by remodeling (7 pyeong, 2 households ⇒ 14 pyeong, 1 household), induction of children's union of older people living alone, etc.
- Support for emergency safety services for older people living alone and disabled people (3,000 households, KRW 1,141 million)
  - Installing fire, gas detectors and activity sensors to automatically call and respond quickly in case of an emergency
  - Safety accident prevention and response management in connection with 119 safety centers, emergency management personnel, and care life support personnel
- Education and support for safety products to prevent falls for the elderly
  - Installation and support of safety supplies to prevent falls for elderly people such as safety handles (1,300 people, KRW 200 million)
  - 1:1 direct training about safety rules and countermeasures for falling accidents when supporting and installing goods

## 4) Annual budget

### General affairs

- A total budget of KRW 1,901,915 million has been set up over three years for major projects in 11 field of 5 major areas for the creation of the first age-friendly city, and it has been steadily increasing since 2019
  - By the 5 major areas, reinforcement of care welfare (including basic pension) accounted for 68.2% of the total budget with KRW 1,299,617 million, job support 15.5% with KRW 294,211 million, health care service support 11.5% with KRW 217,874 million, living environment improvement 2.8% with KRW 53,722 million, and social participation activation 1.9% with KRW 36,491 million.

(Unit: KRW 1 million)

Area (5)	Field (11)	Annual budget required					Remark
		Total (20~22, 3 years)	2019	2020	2021	2022	
Total		1,901,915	475,215	557,388	645,404	699,123	
Job support	Support of jobs and social activities for the aged	285,413	62,721	89,924	94,028	101,461	
	Support of life redesign for the middle and old aged	8,798	2,784	3,533	2,723	2,542	
Activation of the social participation	Revitalization of cultural leisure for the elderly	34,637	11,388	11,648	11,871	11,118	
	Expanding opportunities to participate in social activities	1,854	336	430	689	735	
Strengthening care welfare	Providing systematic welfare services for the elderly	1,297,290	329,881	386,167	440,333	470,790	Including basic pension
	Improvement of awareness of elderly human rights and spread of filial piety culture	2,327	666	675	812	840	
Support of health and care services	Health promotion for the elderly	3,802	145	1,262	1,262	1,278	
	Dementia prevention and long-term care	205,672	57,637	56,485	67,976	81,211	
	Support for age-friendly industry	8,400	2,770	2,790	2,800	2,810	
Improvement of living environment	Improving transportation convenience and safety for the elderly	14,316	6,265	3,794	5,042	5,480	
	Improving the living space environment for the elderly	39,406	622	680	17,868	20,858	

□ Current status of annual budget required of unit plan

(Unit: KRW 1 million)

Detailed unit plan		Annual budget required					Division
		Total (20~22)	2019	2020	2021	2022	
Total		1,901,915	475,215	557,388	645,404	699,123	
1-1-1	Support of jobs and social activities for the aged	280,978	61,334	88,484	92,552	99,942	Aging Society Policy Division
1-1-2	Operation of the elderly job portal system	45	10	15	15	15	Aging Society Policy Division
1-1-3	Senior club operation support	4,390	1,375	1,425	1,461	1,504	Aging Society Policy Division
1-1-4	Operation of public-private partnership system	0	2	0	0	0	Aging Society Policy Division
1-2-1	Jobs in Bitgoeul 50+	2,078	878	878	500	700	Aging Society Policy Division
1-2-2	Social contribution and career jobs of the new elderly	3,532	1,212	1,394	1,280	858	Aging Society Policy Division
1-2-3	Rural job of the new elderly	268	110	123	75	70	Agriculture Technology Center
1-2-4	Start-up support center for the middle and old aged	722	357	242	240	240	Culture Industry Division
1-2-5	Establishment of Bitgoeul 50+ Center	1,500	0	600	400	500	Aging Society Policy Division
1-2-6	Customized redesign support	698	227	296	228	174	Child and Adolescent Division
2-1-1	Creation of welfare center-type senior citizen center	200	100	0	100	100	Aging Society Policy Division
2-1-2	Establishment of senior citizens center in small apartment	205	0	105	0	100	Gwangju Nam-gu
2-1-3	Operation of public welfare center for the elderly	2,591	777	832	855	904	Aging Society Policy Division
2-1-4	Innovation in the operation of complex facilities for the elderly	28,643	9,511	9,689	9,954	9,000	Aging Society Policy Division
2-1-5	Dissemination of customized cultural programs	30	32	0	0	30	Gwangju Seo-gu
2-1-6	Revitalization of sports for all	2,968	968	1,022	962	984	Sports Promotion Division
2-2-1	Management of the senior leadership university	53	17	0	20	33	Aging Society Policy Division

Detailed unit plan		Annual budget required					Division
		Total (20~22)	2019	2020	2021	2022	
2-2-2	Operation of informatization education for the elderly	222	74	74	74	74	Information Officer Aging Society Policy Division
2-2-3	Provision of age-friendly library services	60	15	13	14	33	Gwangju City Library
2-2-4	Senior policy monitoring group	339	0	0	155	184	Aging Society Policy Division
2-2-5	Operation support for senior citizens' volunteer clubs	1,120	230	323	406	391	Aging Society Policy Division
2-2-6	Making 100-year friends for the elderly	60	0	20	20	20	Gwangju Dong-gu
3-1-1	Provision of customized care services for the elderly	52,142	4,374	16,506	17,649	17,987	Aging Society Policy Division
3-1-2	Delivery of free meals and lunch boxes	11,771	3,645	4,271	3,750	3,750	Aging Society Policy Division
3-1-3	Basic pension payment	1,233,377	321,862	365,390	418,934	449,053	Aging Society Policy Division
3-2-1	Operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly	2,111	585	634	727	750	Aging Society Policy Division
3-2-2	Human rights education for elderly welfare facilities workers	14	1	4	5	5	Aging Society Policy Division
3-2-3	Cultivation and spread of filial piety culture	53	20	13	20	20	Aging Society Policy Division
3-2-4	Holding a senior citizen event	149	60	24	60	65	Aging Society Policy Division
4-1-1	Health center operation	160	100	60	50	50	Health Policy Division
4-1-2	Visiting health care service	3,462	45	1,202	1,212	1,228	Health Policy Division
4-1-2	Construction of specialized elderly complex	10,307	120	1,395	3,600	5,312	Aging Society Policy Division
4-2-2	Expansion of dementia-specific care facilities	713	7,773	0	713	0	Aging Society Policy Division
4-2-3	Operation of dementia relief center	12,682	5,031	3,934	4,371	4,377	Health Policy Division

Detailed unit plan		Annual budget required					Division
		Total (20~22)	2019	2020	2021	2022	
4-2-4	Support for long-term care services	178,097	43,608	49,972	58,164	69,961	Aging Society Policy Division
4-2-5	Support for short-term care facilities for the elderly with dementia	0	0	0	0	0	Aging Society Policy Division
4-2-6	Special allowance for nursing home workers	3,783	1,105	1,184	1,128	1,561	Aging Society Policy Division
4-3-1	Operation of age-friendly industry support center	2,550	820	840	850	860	Industrial Innovative Growth Division
4-3-2	Development of dementia prediction technology	5,580	1,950	1,950	1,950	1,950	Industrial Innovative Growth Division
5-1-1	Expansion of senior protection zones	900	100	300	300	300	Transportation Policy Division
5-1-2	Visiting traffic safety education	20	28	10	0	10	Transportation Policy Division
5-1-3	Support for the elderly driver's license return	730	50	330	200	200	Transportation Policy Division
5-1-4	Construction of barrier-free bus stops	780	430	200	400	180	Public Transportation Division
5-1-5	Introduction of low-floor buses	11,886	5,657	2,954	4,142	4,790	Public Transportation Division
5-1-6	Training transport workers' services	0	0	0	0	0	Public Transportation Division
5-2-1	Prevention of environmental diseases in elderly activity spaces	49.3	15	15.3	17	17	Air Quality Conservation Division
5-2-2	Improvement of residential space in small permanent rental apartments	36,640	24	240	16,900	19,500	Housing Policy Division
5-2-3	Emergency safety notification services for older people living alone	2,507	362	420	946	1,141	Aging Society Policy Division
5-2-4	Education to prevent falls for the elderly	210	5	5	5	200	Aging Society Policy Division

### 3. Performance and result of the 1<sup>st</sup> project

#### 1) Promotion status of the 1<sup>st</sup> Plan

(100% promotion ● 35, promotion in progress ◐ 12, insufficiency ○ 3)

5 areas	11 fields	Plan	Promotion status	
Job support for the age for lively later years	Support of jobs and social activities for the aged	Support of jobs and social activities for the aged	●	
		Establishment of a support and cooperation system for the elderly		
		Operation of the elderly job portal system	●	
		Senior club operation support	●	
	Support for jobs and start-ups specialized to the middle and old aged	Operation of public-private partnership system		●
		Support for jobs and start-ups specialized to the middle and old aged		
		Jobs in Bitgoeul 50+	◐	
		Social contribution and career jobs of the new elderly	○	
		Rural job of the new elderly	●	
		Revitalization of start-up support center for the middle and old aged	●	
		Support of life redesign for the middle and old aged		
	Establishment of Bitgoeul 50+ Center	●		
	Customized redesign support	◐		
Activation of the social participation by the aged for active later years	Expanding cultural leisure programs	Expansion of leisure infrastructure for the elderly		
		Creation of welfare center-type senior citizen center	●	
		Establishment of senior citizens center in small apartment	○	
		Operation of public welfare center for the elderly	●	
		Innovation in the operation of complex facilities for the elderly	●	
		Expanding cultural leisure programs for the elderly		
		Dissemination of customized cultural programs	●	
		Revitalization of sports for all	◐	
	Expanding opportunities to participate in social activities	Revitalization of lifelong education for the elderly		
		Management of the senior leadership university	●	
		Operation of informatization education for the elderly	◐	
		Provision of age-friendly library services	●	
		Senior citizen participation and talent donation		
Senior policy monitoring group		◐		
Operation support for senior citizens' volunteer clubs	●			
Making 100-year friends for the elderly	●			

5 areas	11 fields	Plan	Promotion status	
Strengthening of care welfare for the aged for carefree later years	Providing systematic welfare services for the elderly	Provision of customized care services for the elderly	●	
		Delivery of free meals and lunch boxes	●	
		Basic pension payment	●	
	Improvement of awareness of elderly human rights and spread of filial piety culture	Prevention of elder abuse and Improvement of Awareness of elderly human rights		
			Operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly	●
			Human rights education for elderly welfare facilities workers	⊙
		Spread of filial piety culture		
			Cultivation and spread of filial piety culture	●
			Holding a senior citizen event	●
	Support of health and care services for the aged for healthy later years	Health promotion for the elderly	Health center operation	⊙
Conducting medical checkups for the elderly			○	
Visiting health care service			⊙	
Dementia prevention and long-term care		Expansion and operation of dementia prevention infrastructure		
			Construction of specialized elderly complex	●
			Expansion of dementia-specific care facilities	●
			Operation of dementia relief center	●
		Raising the level of long-term care services		
			Support for long-term care services	●
		Support for short-term care facilities for the elderly with dementia	●	
		Special allowance for nursing home workers	⊙	
Support for age-friendly industry	Operation of age-friendly industry support center		⊙	
	Development of dementia prediction technology		●	
Improvement of living environment for the aged for pleasant later years	Improving transportation convenience and safety for the elderly	Creation of a safe and convenient transportation environment		
			Expansion of senior protection zones	●
			Visiting traffic safety education	⊙
			Support for the elderly driver's license return	●
		Enhancing the convenience of city buses		
			Construction of barrier-free bus stops	●
			Introduction of low-floor buses	●
		Training transport workers' services	●	
	Improving the living space environment for the elderly	Prevention of environmental diseases in elderly activity spaces		⊙
		Improvement of residential space in small permanent rental apartments		●
		Emergency safety notification services for older people living alone		●
Education to prevent falls for the elderly		●		



## 2) Quantitative Evaluation of the Implementation Process by the 5 Areas

### (1) Job support for the age for lively later years (10 plans)

- 7 of 10 plans related to job support for the elderly have achieved the goal, including support of jobs and social activities for the aged, operation of the elderly job portal system, senior club operation support, operation of public-private partnership system, rural job of the new elderly, revitalization of start-up support center for the middle and old aged, and establishment of Bitgoeul 50+ center.
- Social contribution and career jobs of the new elderly is the weakest at 17.6%, jobs in Bitgoeul 50+ 72.0%, and customized redesign support 97.5% are slightly below the target.

Plan	Executive division	Promotion status				Main content
		2020~2022				
		Unit	Goal	Achievement	Rate	
Support of jobs and social activities for the aged	Aging Society Policy Division	People	21,563	28,350	131.5%	Support for various jobs and social activities for the elderly
Establishment of a support and cooperation system for the elderly						
Operation of the elderly job portal system	Aging Society Policy Division	Number	1	1	100.0%	Operation of job portal system for the elderly such as job information provision
Senior club operation support	Aging Society Policy Division	Places in autonomous district	5	5	100.0%	Operation support for Senior Club, a specialized organization for the elderly
Operation of public-private partnership system	Aging Society Policy Division	Number	2	2	100.0%	Building a network with related organizations for the elderly
Support for jobs and start-ups specialized to the middle and old aged						
Jobs in Bitgoeul 50+	Aging Society Policy Division/ 5 autonomous districts	People	350	252	72.0%	Support for jobs and social activities for the elderly
Social contribution and career jobs of the new elderly	Aging Society Policy Division	People	Social contribution type 300 people, career type 75 people	66	17.6%	Job support using experience and expertise of the new elderly
Rural job of the new elderly	Agriculture Technology Center	People	20	24	120.0%	Operation of field training such as basic theory of agricultural machinery and recruitment of interns
Revitalization of start-up support center for the middle and old aged	Culture Industry Division	10 cases start-ups 4 cases investment attraction	14	21	150.0%	Finding prospective entrepreneurs aged 40 or older and creating local jobs
Support of life redesign for the middle and old aged						
Establishment of Bitgoeul 50+ Center	Aging Society Policy Division	Location	1	1	100.0%	Establishment and operation of a specialized organization to support life redesign for the elderly
Customized redesign support	Human Resource Division	Unit/people/case	11/220/90	13/187/97	97.5%	Lifelong learning-type job platform operation, life redesign consultation

## (2) Activation of the social participation by the aged for active later years (12 plans)

- 8 of 12 plans to promote social participation by the aged achieve their goals.
- Creation of welfare center-type senior citizen center, operation of public welfare center for the elderly, innovation in the operation of complex facilities for the elderly, dissemination of customized cultural programs, management of the senior leadership university, provision of age-friendly library services, operation support for senior citizens' volunteer clubs, and making 100-year friends for the elderly have achieved their goals.
- Establishment of senior citizens center in small apartment is an unpromoted plan, and revitalization of sports for all, operation of informatization education for the elderly, and senior policy monitoring group have not achieved their goals, so they are necessary to continue.

Plan	Executive division	Promotion status					Main content
		2020~2022					
		Unit	Goal	Achievement	Rate		
Expansion of leisure infrastructure for the elderly							
Creation of welfare center-type senior citizen center	Aging Society Policy Division	location	5	5	100.0%	Enhancement of function and support for customized programs in senior citizen center	
Establishment of senior citizens center in small apartment	Nam-gu	location	2	-	0.0%	Support for new senior citizen centers in small apartments without senior citizen centers	
Operation of public welfare center for the elderly	Aging Society Policy Division	location	1	1	100.0%	Operation of Gwangju Park Senior Welfare Center, including lifelong education programs	
Innovation in the operation of complex facilities for the elderly	Aging Society Policy Division	location	2	2	100.0%	Operation of Bitgoeul Senior Health Town and Hyoryeong Senior Welfare Town	
Expanding cultural leisure programs for the elderly							
Dissemination of customized cultural programs	Aging Society Policy Division/ Seo-gu	number	1	1	100.0%	Creating a sound play culture through traditional folk games in senior citizen centers	
Revitalization of sports for all	Sports Promotion Division/ Aging Society Policy Division	people	275,000	100,452	36.5%	Guidance on sports events and holding sports competitions for the elderly	
Revitalization of lifelong education for the elderly							
Management of the senior leadership university	Aging Society Policy Division	people	60	80	133.3%	Training of senior leaders through the operation of senior leadership universities	
Operation of informatization education for the elderly	Administrative Information Officer	people	5,000	3,968	79.4%	Implementation of informatization education such as mobile use of smartphones and computer basics	
Provision of age-friendly library services	Gwangju City Library	book	500	523	104.6%	Purchasing large type book materials for the elderly and operating programs	
Senior citizen participation and talent donation							
Senior policy monitoring group	Aging Society Policy Division	people	20	12	66.7%	Monitoring and policy proposals for age-friendly city development plan	
Operation support for senior citizens' volunteer clubs	Aging Society Policy Division	number	105	107	101.9%	Operation support of elderly volunteer clubs such as social participation of the elderly	
Making 100-year friends for the elderly	Dong-gu	people	2,400	2,880	120.0%	Establishment of a community care safety net through a group of the elderly	

### (3) Strengthening of care welfare for the aged for carefree later years (7 plans)

- 6 of 7 plans in the field of care welfare for the aged achieve their goals.
- Provision of customized care services for the elderly, delivery of free meals and lunch boxes, basic pension payment, operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly, cultivation and spread of filial piety culture, and holding a senior citizen event have achieved their goals.
- Human rights education for elderly welfare facilities workers is insufficient at 48.4%.

Plan	Executive division	Promotion status					Main content
		2020~2022					
		Unit	Goal	Achievement	Rate		
Provision of customized care services for the elderly	Aging Society Policy Division	people	13,800	13,928	116.1%	Providing customized care services for the vulnerable elderly in need of care	
Delivery of free meals and lunch boxes	Aging Society Policy Division	people	4,166	4,166	102.9%	Delivery of free meals and lunch box delivery for the elderly concerned about skipping meals	
Basic pension payment	Aging Society Policy Division	people	156,100	146,952	113.0%	Basic pension payments for the stabilization of the lives of low-income elderly	
Prevention of elder abuse and Improvement of Awareness of elderly human rights							
Operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly	Aging Society Policy Division	location	2	2	100.0%	Operation of the shelter for the abused elderly such as investigation of elder abuse, counseling, education, etc.	
Human rights education for elderly welfare facilities workers	Aging Society Policy Division	people	2,300	967	48.4%	Conducting elderly human rights education for workers in welfare facilities and long-term care institutions for the elderly.	
Spread of filial piety culture							
Cultivation and spread of filial piety culture	Aging Society Policy Division	case	3	3	100.0%	Promotion of projects to encourage filial piety and to create a social atmosphere for practicing filial piety	
Holding a senior citizen event	Aging Society Policy Division	number	2	2	100.0%	Promotion of Parents' Day celebrations and Senior Citizens' Day celebrations	

#### (4) Support of health and care services for the aged for healthy later years (10 plans)

- 6 of 10 plans to support health and care services for the aged have achieved their goals.
- Construction of specialized elderly complex, expansion of dementia-specific care facilities, operation of dementia relief center, support for long-term care services, support for short-term care facilities for the elderly with dementia, development of dementia prediction technology have achieved their goals.
- Visiting health care service and special allowance for nursing home workers is slightly below the target.
- Health center operation and operation of age-friendly industry support center showed the performance of 60% of the plan.

Plan	Executive division	Promotion status					Main content
		2020~2022					
		Unit	Goal	Achievement	Rate		
Health center operation	Health Policy Division	location	600	418	69.7%	Providing medical services and operating health promotion programs for senior citizen centers in vulnerable areas	
Visiting health care service	Health Policy Division	people	20,000	19,849	99.2%	Registration of project targets and provision of visiting health care services by life cycle	
Expansion and operation of dementia prevention infrastructure							
Construction of specialized elderly complex	Aging Society Policy Division	location	1	1	100.0%	Construction of specialized elderly complex such as dementia prevention and national sports center	
Expansion of dementia-specific care facilities	Aging Society Policy Division	location	2	2	100.0%	Expansion of dementia-specific care facilities and day and night care facilities	
Operation of dementia relief center	Aging Society Policy Division	location	1	1	100.0%	Operation of dementia relief center for integrated management such as registration and counseling of dementia patients	
Raising the level of long-term care services							
Support for long-term care services	Aging Society Policy Division	people	4,000	4,631	115.8%	Support for long-term care services for the low-income elderly with long-term care grades	
Support for short-term care facilities for the elderly with dementia	Aging Society Policy Division	location	1	1	100.0%	Support for labor and operating expenses to facilities that provide short-term care services for the elderly with dementia	
Special allowance for nursing home workers	Aging Society Policy Division	people	2,000	1,974	98.7%	Special allowance for nursing home workers	
Operation of age-friendly industry support center	Industrial Innovative Growth Division	case	150	99	66.0%	Operation of age-friendly industry support center to support enterprises in age-friendly industry	
Development of dementia prediction technology	Industrial Innovative Growth Division	case	400	439	109.8%	Establishing a database for identification and early prediction of dementia diseases	



**(5) Improvement of living environment for the aged for pleasant later years (10 plans)**

- 8 of 10 tasks to improve the living environment for the aged have achieved their goals.
- Expansion of senior protection zones, support for the elderly driver's license return, construction of barrier-free bus stops, introduction of low-floor buses, training transport workers' services, improvement of residential space in small permanent rental apartments, emergency safety notification services for older people living alone, education to prevent falls for the elderly have achieved their goals.
- Visiting traffic safety education and Prevention of environmental diseases in elderly activity spaces have achieved 74.3% and 90.0%, respectively.

Plan	Executive division	Promotion status					Main content
		2020~2022					
		Unit	Goal	Achievement	Rate		
Creation of a safe and convenient transportation environment							
Expansion of senior protection zones	Transportation Policy Division	location	3	-	0.0%	Maintenance of facilities such as signs and road markings in senior protection zones	
Visiting traffic safety education	Transportation Policy Division	number	70	41	58.6%	Conducting traffic safety education visiting senior citizen centers near pedestrian accident black spot	
Support for the elderly driver's license return	Transportation Policy Division	people	2,000	1,197	59.9%	Distribution of transportation cards to elderly drivers aged 70 or older returning their driver's licenses	
Enhancing the convenience of city buses							
Construction of barrier-free bus stops	Public Transportation Division	location	10	11	110.0%	Construction of barrier-free bus stops on major routes via low-floor buses	
Introduction of low-floor buses	Public Transportation Division	number	40	13	32.5%	Subsidies for low-floor buses companies to guarantee transportation rights	
Training transport workers' services	Public Transportation Division	people	2,000	2,252	112.6%	Providing human rights education for the vulnerable in traffic and refresher education to transportation workers	
Prevention of environmental diseases in elderly activity spaces	Climate and Environment Policy Division	household	20	-	0.0%	Improving and consulting on the indoor environment for the socially vulnerable class and older people living alone	
Improvement of residential space in small permanent rental apartments	Housing Policy Division	household	150	605	403.3%	Green remodeling such as energy performance improvement in small permanent rental apartments	
Emergency safety notification services for older people living alone	Aging Society Policy Division	people	3,000	3,374	112.5%	Support for emergency safety notification services to prepare for emergencies for older people living alone	
Education to prevent falls for the elderly	Aging Society Policy Division	people	1,200	506	42.2%	Training safety caretakers in senior citizens center and support for safety supplies to prevent falls	

## 4. Contents of senior monitoring group activities

### 1) Background and purpose of operation

- The Gwangju Metropolitan City senior policy monitoring group is a project to join and maintain the membership of WHO Global Network for Age-friendly Cities and Communities
- The senior policy monitoring group is meaningful in implementing the WHO's recommendation that the opinions of the parties should be reflected in the creation of an age-friendly city and establishing a governance system to collect voices from local sites.
- In order to create an age-friendly city and community environment, it is intended to identify the needs and opinions of the elderly and reflect the relevant contents in the action plan and administration of the age-friendly city.
- It encourages the elderly to be interested in aging and aging society policies, and provides opportunities to continuously convey opinions and suggest alternatives.
- It aims to promote policies related to the creation of age-friendly communities through monitoring activities, guide specific projects, and enhance the citizens' policy experience level in Gwangju Metropolitan City.

## 2) Role and expected effect of monitoring group

### (1) Role

- Improving age–friendliness level in Gwangju through monitoring activities
- Promoting the elderly welfare and elderly social policies in Gwangju and sharing performance.
- Maintaining the membership of WHO Global Network for Age–friendly Cities and Communities and providing best practices
- Suggesting the direction of senior citizens' policies to create a better environment for all citizens to live in

### (2) Expected effect

- By joining the WHO GNACC, it is possible to benchmark by participating in exchange of policy information with cases of countries and cities that have already entered an aging society
- Free social and economic participation of the elderly enables the elderly to live independently and can resolve social costs, manpower, and generational conflicts caused by supporting the elderly.
- An age–friendly urban environment forms a bond with social relationships of all generations and can provide opportunities for residents to interact.
- It is expected to improve the quality of life not only for the elderly but also for all members of the community, and it can positively contribute to the economic, social, and cultural lives of all citizens.

### 3) Progress of business operation

#### (1) Operational Matters

- The Gwangju Metropolitan City senior policy monitoring group is linked to the Gwangju Metropolitan City career-type senior job project.
  - 1 person in charge, 28 senior citizens (18 people in 2021, 11 people in 2022 ), and 6 months monitoring (June – November)
- Recruitment for unemployed senior citizens aged 50 to 70 related to career-type job projects
  - Most of them have a social worker level 2 certificate. The monitoring group is divided into 4 teams (Seo-gu, Nam-gu, Buk-gu, and Gwangsan-gu)
- Monitoring is conducted through surveys and an individual questionnaire response from the person in charge of operation by complying with quarantine rules by utilizing social distancing and Zoom related to COVID-19.

#### (2) Operational Process

- 1<sup>st</sup> advisory meeting → recruitment → appointment ceremony → education → monitoring on-site activities → disbanding ceremony
- Advisory council
  - Composed of experts with extensive experience in social participation activities for the elderly
- Capacity building education
  - Education on understanding of age-friendly projects and social welfare survey methods
  - Capacity building education through internal researchers and external organizations

#### 4) Details of business operations

##### (1) Monitoring team operation details

Project cost: KRW 247,852,000 (KRW 155,376,000 in 2021, KRW 92,476,000 in 2022)

2021	Senior citizens policy monitoring group	1 person in charge, 18 senior citizens
	Operating period	6 months (monitoring activity period : July – November)
	Main content	Conducting monitoring of 22 indicators in 2 areas
2022	Senior citizens policy monitoring group	1 person in charge, 11 senior citizens
	Operating period	6 months (monitoring activity period : February – July)
	Main content	Conducting monitoring of 27 indicators in 3 areas

## □ Contents of Monitoring (2021~2022)

Year	2 Promotion areas	2 promotion tasks	22 detailed plans
2021	1. Job support	1-1. Support of jobs and social activities for the aged	1-1-1. Support of jobs and social activities for the aged
			1-1-2. Operation of the elderly job portal system
			1-1-3. Senior club operation support
			1-1-4. Operation of public-private partnership system
		1-2. Support for jobs and start-ups specialized to the middle and old aged	1-2-1. Jobs in Bitgoeul 50+
			1-2-2. Social contribution and career jobs of the new elderly
			1-2-3. Rural job of the new elderly
			1-2-4. Start-up support center for the middle and old aged
			1-2-5. Establishment of Bitgoeul 50+ Center
			1-2-6. Customized redesign support
	2. Activation of the social participation	2-1. Expanding cultural leisure programs	2-1-1. Creation of welfare center-type senior citizen center
			2-1-2. Establishment of senior citizens center in small apartment
			2-1-3. Operation of public welfare center for the elderly
			2-1-4. Innovation in the operation of complex facilities for the elderly
			2-1-5. Dissemination of customized cultural programs
			2-1-6. Revitalization of sports for all
		2-2. Expanding opportunities to participate in social activities	2-2-1. Management of the senior leadership university
			2-2-2. Operation of informatization education for the elderly
			2-2-3. Provision of age-friendly library services
			2-2-4. Senior policy monitoring group
			2-2-5. Operation support for senior citizens' volunteer clubs
			2-2-6. Making 100-year friends for the elderly

- Senior policy monitoring group for the creation of an aging-friendly city in Gwangju Metropolitan City is two areas of promotion, job support and activation

of the social participation.

- Area for job support consists of 2 promotion tasks and 10 detailed plans, and area for activation of the social participation consists of 2 promotion tasks and 12 detailed plans.
- In accordance with the government's policy on social distancing related to COVID-19, non-face-to-face question-and-answer sessions using Zoom with operators of operating institutions, visits to facilities, and direct participation in social distancing mitigation are used when monitoring the detailed plans.

① Area for job support

- In the area of job support for the elderly, the supply of customized jobs for the elderly for the vibrant retirement, the establishment and operation of an information platform for the elderly, and the operation of an institution dedicated to jobs for the elderly have been promoted as the major project.
- Tasks in support of jobs and social activities for the aged mainly suggested improving the treatment of participants, such as improving the treatment of senior job managers and raising the cost of activities of job project participants, and the need for suggestions to the central government has emerged.
- Proposal on the importance of promoting the elderly job portal system so that the elderly can easily access it
- There is a lack of promotion strategies for the middle and old aged generations to easily find information, and it is considered necessary to develop a business field that can redesign their lives in a long-term and stable manner rather than a short-term business.
- In the case of rural job of the new elderly, it is necessary to redesign the project due to the absence of a utilization plan after obtaining the relevant certificate.
- Start-up support center project for the middle and old aged needs to seek diversification of start-up education programs to enable start-up activities in various fields other than digital information technology.
- As Bitgoeul 50+ Center was established in 2021, employment programs and



networks building in various regions are first needed to serve as a hub for connecting the jobs for the middle and old aged in Gwangju.

② Area for activation of the social participation

- In the case of public leisure facilities at Gwangju Park Welfare Center, as the accessibility decreases, it is necessary to review the operation of shuttle buses, etc., and the necessity of regional linkage projects with nearby residents emerges.
- In the case of Bitgoeul Senior Health Town and Hyoryeong Senior Welfare Town, as a large-scale leisure facility for each district, it is necessary to open various and excellent facilities to nearby residents, reconsider the utilization rate of vulnerable groups such as basic living recipients and the secondary poor class, and seek differentiated operation strategies from welfare centers in each autonomous district.
- In order to revitalize sports for all, it is necessary to activate sports facilities near apartment complexes and residences, and to produce and distribute videos that can be easily followed during COVID-19 period.
- It is necessary to actively review ways to make it easy for the elderly to share information through various promotions related to the management of the senior leadership university and to utilize it after completion of education.
- The operation of informatization education for the elderly requires consideration so that the elderly can easily learn how to use informatization devices by expanding informatization-related education and programs according to the informatization society and introducing auxiliary instructors.
- The provision of age-friendly library services requires active promotional activities due to the lack of publicity among many elderly people regarding the status of large-type books.
- The senior policy monitoring group needs to reduce the number of monitoring participants and come up with measures to strengthen education so that they can fully understand each area's indicators and conduct monitoring activities in the field

Year	3 Promotion areas	7 promotion tasks	27 detailed plans
2022	3. Strengthening care welfare	3-1. Providing systematic welfare services for the elderly	3-1-1. Provision of customized care services for the elderly
			3-1-2. Delivery of free meals and lunch boxes
			3-1-3. Basic pension payment
		3-2. Improvement of awareness of elderly human rights and spread of filial piety culture	3-2-1. Operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly
			3-2-2. Human rights education for elderly welfare facilities workers
			3-2-3. Cultivation and spread of filial piety culture
			3-2-4. Holding a senior citizen event
	4. Support of health and care services	4-1. Health promotion for the elderly	4-1-1. Health center operation
			4-1-2. Visiting health care service
		4-2. Dementia prevention and long-term care	4-2-1. Construction of specialized elderly complex
			4-2-2. Expansion of dementia-specific care facilities
			4-2-3. Operation of dementia relief center
			4-2-4. Support for long-term care services
			4-2-5. Support for short-term care facilities for the elderly with dementia
		4-2-6. Special allowance for nursing home workers	
		4-3. Support for age-friendly industry	4-3-1. Operation of age-friendly industry support center
	4-3-2. Development of dementia prediction technology		
	5. Improvement of living environment	5-1. Improving transportation convenience and safety for the elderly	5-1-1. Expansion of senior protection zones
			5-1-2. Visiting traffic safety education
			5-1-3. Support for the elderly driver's license return
			5-1-4. Construction of barrier-free bus stops
			5-1-5. Introduction of low-floor buses
			5-1-6. Training transport workers' services
		5-2. Improving the living space environment for the elderly	5-2-1. Prevention of environmental diseases in elderly activity spaces
			5-2-2. Improvement of residential space in small permanent rental apartments
			5-2-3. Emergency safety notification services for older people living alone
			5-2-4. Education to prevent falls for the elderly

### ③ Area for strengthening care welfare

- In comprehensive evaluation of three detailed plans for providing systematic welfare services for the elderly, provision of customized care services for the elderly and delivery of free meals and lunch boxes were evaluated as excellent.
- Regarding the provision of customized care services for the elderly, it emphasizes the need to improve the treatment of life support providers directly related to the quality of care services, and suggests flexible services provision to meet the demand for care services experiencing support burden, emphasizing the relaxation of the criteria for selecting targets reflecting various environmental conditions surrounding the elderly.
- It proposed a thorough delivery system to expand the number of people eligible for free meals and lunch boxes, minimize waiting time, and prepare countermeasures for the elderly in blind spots
- Regarding basic pension payment, it suggested the necessity of adjusting the age of the target and the importance of promotion related to application, and made policy suggestions on the reality that many elderly people are not well aware of various age-friendly projects.
- In the comprehensive evaluation of four detailed plans related to improvement of awareness of elderly human rights and spread of filial piety culture, human rights education for elderly welfare facilities workers was excellent, but cultivation and spread of filial piety culture was insufficient.
- Regarding operation of the shelter for the abused elderly at an institution specializing in the protection of the elderly, it is emphasized to shift social awareness of elder abuse, strengthen reporting consciousness, and establish a network between related institutions.
- Related to improvement of awareness of elderly human rights and spread of filial piety culture, it was suggested to improve the quality of education, arrange guidance assistants, diversify performance contents, and specify measures to meet the purpose and goal of the senior citizen event.

④ Area for support of health and care services

- For the two detailed plans for health promotion for the elderly, the visiting health care service was evaluated as excellent.
- In the health center operation, it was proposed such as the introduction of a doctor system for the elderly and the operation of a smart senior citizen center for health care services.
- In relation to visiting health care services, the operation of cognitive enhancement programs, the provision and promotion of comprehensive dementia prevention services, the strengthening of community links, and the introduction of visiting medical buses should review the understanding of the current status of establishing a medical health system in the community and the feasibility of policies.
- In the comprehensive results of the six detailed plans for establishing dementia infrastructure and providing long-term care services, expansion of dementia-specific care facilities was evaluated as very excellent, and the operation of dementia safety center was evaluated as excellent.
- The construction of specialized elderly complex facilities should reflect the mid- to long-term development plan of local governments. In relation to expansion of dementia-specific care facilities, it is required to provide a national responsibility system for long-term dementia care and a comfortable care environment in connection with the expansion of dementia-only nursing facilities.
- In the operation of the dementia relief center, it is proposed to apply voucher cards, train professionals, conduct early checkups, and expand dementia relief hospitals.
- The expansion of national and public long-term care institutions and the reduction of self-burden should be approached from a long-term perspective.
- In detailed plans of support for age-friendly industry, the operation of the age-friendly industry support center was evaluated as insufficient, and the publicity is important. The development of dementia reserve technology was evaluated as very excellent, and the development of dementia prevention education programs was proposed.

⑤ Area for improvement of living environment

- Six detailed plans for improving transportation convenience and safety for the elderly were evaluated as excellent overall, but the expansion of senior protection zones was evaluated as insufficient.
- Four detailed plans related to improving the living space environment were evaluated as generally excellent.
- It was proposed to raise incentives for voluntary return of elderly driver's license, expand the voice system for barrier-free stops, and install caring bus stops.
- In the case of low-floor buses, it was proposed to expand the number of operations, routes, and seats, support taxis for transportation of the vulnerable in traffic, and develop a portable emergency call button.