

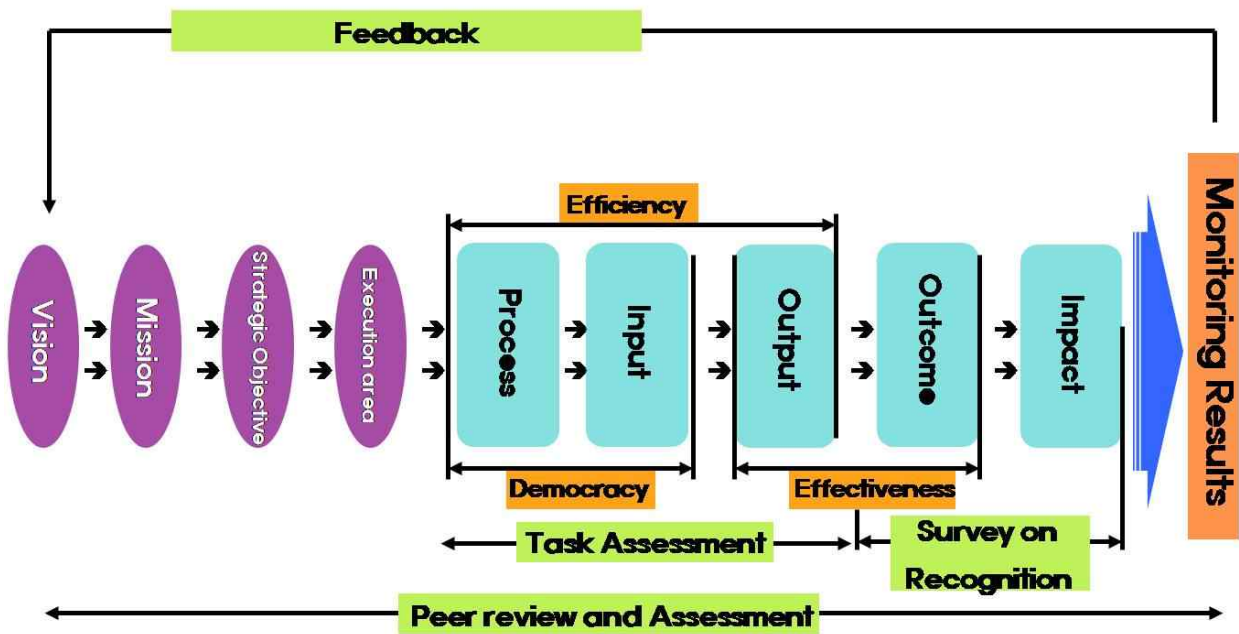
Baseline Assessment for Age-Friendly City in Jongno-gu

○ Jongno-gu has developed its own assessment for Age-Friendly City as follows. It consists both quantitative/qualitative assessment and internal/external assessment.

<Table 1> Assessment Table for Age-Friendly City of Jongno

	Quantitative Assessment	Qualitative Assessment
Internal Assessment	① Task Assessment	② Peer review and Assessment
External Assessment	-	③ Survey on Policy Recognition

[figure 1] Evaluation system for Jongno age-friendly city



① Task Assessment

- Task Assessment for 57 tasks will follow in quantitative measurement. In accordance with their accomplishment, and the assessment grade will be given on every task.

<Table 2> Grading index of task assessment

State	Details
Achieved(●)	The task achieved its goal over 100%
Ongoing(◐)	The task is in process
Insufficient(○)	The task has not been done yet, or will not be able to be done
In modification(▷)	In case of modifying its goal

② Peer review and Assessment

- Since the 57 tasks are distributed individual departments in Jongno-gu, the task must be assessed in form of peer review. This could be a navigator for establishing the Age-Friendly City in Jongno by assessing mission, vision, execution proceeding(process, inputs), and results.

<Table 3> Grading index of task assessment of peer review

Main Index	Sub-index	weight	Detailed measurement	weight
Mission · Vision and Motivation	Philosophy of the manager		Long-term philosophy and goal of the manager	
	Existence of Responsible Team		Presence or absence, newly established	
	Adequateness of Personnel		Number of staffs and tasks	
	Securing Budget		Presence or absence, newly established	
	Path of execution proceedings		Number of institutions in execution proceedings	
	Degree of internal cooperation		The cooperative system with other institution	
	Degree of external cooperation		The cooperative system with private	
Processing	Operative domain		Tasks with Priority realizing their vision	
	Results of the task		The rate of accomplishment of tasks	
	Path of decision making		Top-down or Bottom-up	
	Importance of the subject		Amount of public and private on task	

	Sustainability of the task		Period of the task and necessity for extension
Assessment and Management	Existence of measurement for result		Existence of measurement for result
	Re-training staffs		Regular education and re-training
	External assessment and feedback		Degree of requesting external opinion
	Internal Satisfaction Survey		Assessment of the responsible staff
	External Satisfaction Survey		Policy Recognition, Satisfaction Survey
	Public Relation and Policy Recognition		Analysis of the result of Public Relation
	Degree of links with prospective tasks		Number of developing prospective tasks

### ③ Survey on Policy Recognition

- The Survey on Policy Recognition will be done as external assessment. The target will be residents and the aged in Jongno-gu.
- The measurement has 7 divisions and 63 components. The questions are measured by 5-point Likert scale; Very dissatisfied, Somewhat dissatisfied, Neither satisfied nor dissatisfied, Somewhat satisfied, and Very satisfied.
- The survey will be conducted once every two years and it should be possible to compare and review long-term trends by conducting a questionnaire similar to the panel survey.