Results of Evaluation of the 1st plan

1. Summary on Action Plan for Nowon-gu Age-Friendly City Cycle 1

○ Vision: Healing Clty, Nowon

○ Years: 2020 ~ 2022

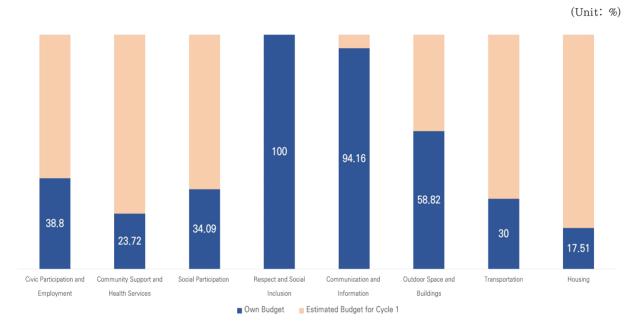
O Process: 3 Main Topics / 8 Guidelines /42 Programs /46 Performance Indicators

| Main Topics | Guidelines | Programs | Performance Indicators |
|---|---------------------------------------|----------|---------------------------|
| Nowon, vibrant with life | Civic Participation and Employment | 7 | 7 |
| and health | Community Support and Health Services | 10 | 10 |
| Willing to live in Nowon, all generation mixed | Social Participation | 6 | 8 |
| | Respect and Social Inclusion | 5 | 5 |
| | Communication and Information | 2 | 3 |
| | Outdoor Space and Buildings | 5 | 6 |
| Nowon, Safe and Confortable | Transportation | 5 | 6 |
| | Housing | 2 | 1 |
| | 42 | 46 | |

| (Table 1) Number | of Programs | for Nowon-au | Age-Friendly | City Cycle 1 |
|------------------|-------------|---------------|--------------|--------------|
| | or rrogramo | ioi nomoni gu | | |

2. Estimated Budget for Cycle 1

Nowon-gu set plan budget for Cycle 1 about \$ 12M, and added own budget Budget for Cycle 1 \$ 5.1M (39.95% of \$ 12M)



[Figure 1] Percentage of Nowon-gu's own budget by Guideline

3. Delphi survey and Importance-Performance Analysis(IPA)

- This survey conducted a Matrix Analysis(IPA) based on the results of Delphi survey for experts in Seongdong-gu
- O The importance and feasibility of each project are analyzed using IPA analysis for 42 detailed projects for each of the eight areas of fostering Age-friendly City and tasks derived from Delphi survey results for experts in Nowon-gu
- At the same time, expert group is divided into two groups (expertises amd public officials), and comparative analysis is conducted on the results between groups
- \bigcirc IPA is analyzed in two main ways
- First, the importance priority results of the eight major areas and the importance priority results of each of the 42 projects are reviewed to derive the four project rankings
- Second, since the evaluation of each projects may vary dramatically according to the priorities of the eight major areas, the average value of the eight major areas was indexed to apply weighted value to detailed projects, and four business rankings were derived based on those values
- This research analyzes the priority of the first Age-friendly City projects based on the IPA analysis results

| Guidelines | Importance | Importance | Importance (Weight) | Importance (Weight) |
|---|---------------|------------|------------------------|------------------------|
| 1. Civic Participation and Employment | 3.96 | 2.96 | 0.99 | 1.19 |
| 2. Community Support and Health Services | 4.21 | 2.66 | 1.05 | 1.06 |
| 3. Social Participation | 3.73 | 2.45 | 0.93 | 0.98 |
| 4. Respect and Social Inclusion | 3.56 | 2.49 | 0.89 | 1.00 |
| 5. Communication and Information | 4.32 | 2,23 | 1.08 | 0.89 |
| 6. Outdoor Space and Buildings | 4.00 | 2,28 | 1.00 | 0.91 |
| 7. Transportation | 4.14 | 2.58 | 1.04 | 1.03 |
| 8. Housing | 4 <u>.</u> 07 | 2.33 | 1.02 | 0.93 |

(Table 2) Results of weight application including the committee and public officials

(Table 3) Evaluation results of Nowon-gu by guideline of Age-Friendly City

| | Guildeline | | | | | | |
|---|------------|-------------------------|----------------------|--------------------------|-----------------------|--|--|
| Guidelines | Rank | Importance (Average) | Importance (Rank) | Improvement (Average) | Improvement (Rank) | | |
| 1. Civic Participation and Employment | 6th | 3.96 | 6th | 2,96 | 1st | | |
| 2. Community Support and Health Services | 2nd | 4.21 | 2nd | 2.66 | 2nd | | |
| 3. Social Participation | 7th(Joint) | 3.73 | 7th | 2.45 | 5th | | |
| 4. Respect and Social Inclusion | 7th(Joint) | 3.56 | 8th | 2.49 | 4th | | |
| 5. Communication and Information | 1st | 4.32 | 1st | 2,23 | 8th | | |
| 6. Outdoor Space and Buildings | 4th | 4.00 | 5th | 2,28 | 7th | | |
| 7. Transportation | 3th | 4 <u>.</u> 14 | 3th | 2,58 | 3th | | |
| 8. Housing | 5th | 4.07 | 4th | 2,33 | 6th | | |

① Programs to Consider Expansion

■ 11 programs to consider expansion

• Programs that need to be expanded are those referred in the fourth quadrant in the IPA analysis

| | Guidelines | Programs | | | |
|-------------------------|--|----------|--|--|--|
| | Community Support and Health Services | 2–3 | Counselling Service for Aged 65+ | | |
| | | 2–10 | Learning the Dementia Relief Center | | |
| | Communication and Information | 5—1 | Support information service education for the elderly | | |
| | | 5–2 | Nowon-gu Public Newsletter and Senior Newsletter | | |
| Programs to Consider | Outdoor Space and Buildings | 6–1 | Living Park Regeneration Program | | |
| Expansion | | 6–2 | River Ecological Restoration and Greening Projects | | |
| (11) | | 6–4 | Fostering Barrier-free Forest Roads | | |
| | Transportation | 7–2 | Establishment of a Safe and Convenient Public Transportation System | | |
| | | 7–3 | Improvement of Convenience of Subway | | |
| | | 7–4 | Installing Convenience Facilities on Bus Stop | | |
| | Housing | 8–1 | Improvement Housing for the Elderly Living Alone | | |

(Table 4) Programs to Consider Expansion

2 Programs to continue without improvement

■ 27 Programs to continue without improvement

• Programs that need to continue without improvement are those referred in the first and thrid quadrant in the IPA analysis

| | Guidelines | Programs | | | | |
|------------------------|--|----------|---|--|--|--|
| | | 1—1 | Employment Support Center | | | |
| | Civic Participation | 1–2 | Nowon Senior Club | | | |
| | and Employment | 1–3 | Activate Nowon 50+ Center | | | |
| | | 1–4 | Support Employment and Civic Participation Program | | | |
| | | 2–1 | Providing Customized Care Service | | | |
| | | 2–2 | Building Community Consolidated Caring System | | | |
| | | 2–5 | Visiting Health Care Program | | | |
| | Community Support and Health Services | 2–6 | Solitary Death Prevention Program | | | |
| | | 2–7 | Smart Caring the Elderly Living Alone with IoT | | | |
| | | 2–8 | Al · IOT based Health Care program | | | |
| | | 2–9 | Well-dying Education | | | |
| Programs | Social Participation | 3–1 | Building SurakSenior Welfare Center | | | |
| to continue | | 3–2 | Activating Youth Theater | | | |
| without improvement | | 3–3 | Activating Silver, Youth Cafe | | | |
| (27) | | 3–4 | Enhancing Events for the Elderly | | | |
| | | 3–5 | Activating Lifelong Education Program | | | |
| | | 3–6 | Senior Musical Band and Senior Choir | | | |
| | Respect and Social Inclusion | 4—1 | Commemorating Senior Citizen's Merit Award | | | |
| | | 4–2 | Cach Grants for Aging 100+ | | | |
| - | | 4–3 | Residential Sharing Program | | | |
| | | 4–4 | Walking Forest Program | | | |
| | | 4–5 | Learning Nowon 5070 Talent Donation Group | | | |
| | Outdoor Space | 6–3 | Installing Streetlamps and Hanging Pots for Gardening | | | |
| | and Buildings | 6–5 | Shelter for Sultriness and Cold Surges | | | |
| | T | 7—1 | Free Shuttle Buses for the Vulnerables | | | |
| | Transportation | 7–5 | Compensation for Returning Senior Drive License Program | | | |
| | Housing | 8–2 | Replacement of LEDlighting for Welfare Facilities and Vulnerable Groups in Nowon | | | |

(Table 5) Programs to continue without improvement

$\ensuremath{\textcircled{3}}$ Programs to consider Improvement

■ 4 programs to consider improvement

• Programs that need to consider improvement are those referred in the second quadrant in the IPA analysis

| | Guidelines | Programs | | |
|--------------------------------|--|------------------------------|---|--|
| | | | Nowon-gu Employment Exhibition | |
| Programs to consider | consider Civic Participation | 1–6 | Volunteer Program with the diversity of the Elderly | |
| Improvement and Employment (4) | 1–7 | The Ederly Happy Corporation | | |
| | Community Support and Health Services | 2–4 | Health Care Bus | |

| (Table 6) Programs | to c | consider | Improvement |
|--------------------|------|----------|-------------|
|--------------------|------|----------|-------------|