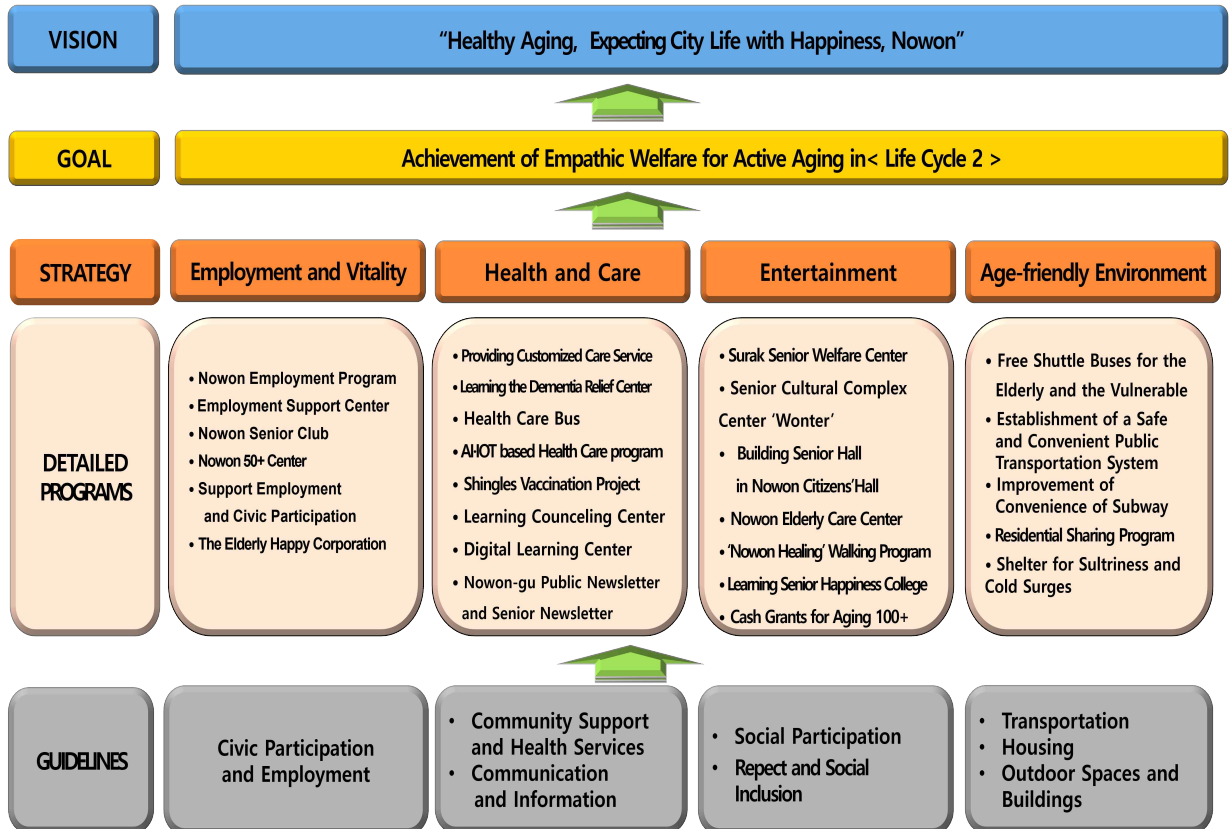# Action Plan for Age-Friendly City in Nowon-gu

1. Vision and Strategy for Age-Friendly City in Nowon

Roadmap to implement tasks for Age-Friendly City in Nowon-gu

VISION	"Healthy Aging, Expecting City Life with Happiness, Nowon"

GOAL	Achievement of Empathic Welfare for Active Aging in< Life Cycle 2 >

STRATEGY	Employment and Vitality	Health and Care	Entertainment	Age-friendly Environment
DETAILED PROGRAMS	• Nowon Employment Program • Employment Support Center • Nowon Senior Club • Nowon 50+ Center • Support Employment and Civic Participation • The Elderly Happy Corporation	• Providing Customized Care Service • Learning the Dementia Relief Center • Health Care Bus • AHOT based Health Care program • Shingles Vaccination Project • Learning Counceling Center • Digital Learning Center • Nowon-gu Public Newsletter and Senior Newsletter	• Surak Senior Welfare Center • Senior Cultural Complex Center 'Wonter' • Building Senior Hall in Nowon Citizens'Hall • Nowon Elderly Care Center • 'Nowon Healing' Walking Program • Learning Senior Happiness College • Cash Grants for Aging 100+	• Free Shuttle Buses for the Elderly and the Vulnerable • Establishment of a Safe and Convenient Public Transportation System • Improvement of Convenience of Subway • Residential Sharing Program • Shelter for Sultriness and Cold Surges
GUIDELINES	Civic Participation and Employment	• Community Support and Health Services • Communication and Information	• Social Participation • Repect and Social Inclusion	• Transportation • Housing • Outdoor Spaces and Buildings

2. Nowon-gu Age-Friendly City Program for Cycle 2

Nowon-gu Age-Friendly City Program for Cycle 2

Strategy	Guidelines	Programs		Division
Employment and Vitality	Civic Participation and Employment	1-1. NowonEmployment Program	NEW	Senior Citizens' Welfare
		1-2. Employment Support Center		Senior Citizens' Welfare
		1-3. Nowon Senior Club		Senior Citizens' Welfare
		1-4. Nowon 50+ Center		Senior Citizens' Welfare
		1-5. Support Employment and Civic Participation Program		Senior Citizens' Welfare
		1-6. The Elderly Happy Corporation		Employment & Economy
Health and Care	Community Support and Health Services	2-1. Providing Customized Care Service		Senior Citizens' Welfare
		2-2. Basic Pension		Senior Citizens' Welfare
		2-3. Providing Treatment for Employees in Senior Welfare Facilities		Senior Citizens' Welfare
		2-4. Home Benefit Program for Long-term Care Insurance for the Elderly		Senior Citizens' Welfare
		2-5. Smart Caring the Elderly Living Alone with IoT		Senior Citizens' Welfare
		2-6. Learning Councelling Center	NEW	Senior Citizens' Welfare
		2-7. Learning the Dementia Relief Center		Medicine
		2-8. Building Community Consolidated Caring System		Welfare Policy
		2-9. Health Care Bus		Wolgye Health Branch
		2-10. 65 aged Senior Welfare Service Seminar	NEW	Senior Citizens' Welfare
		2-11. Counselling Service for Aged 65+		Welfare Policy
		2-12. Visiting Health Care Program		Health Promotion
		2-13. AI·IOT based Health Care program		Health Promotion
		2-14. Solitary Death Prevention Program		Welfare Policy
		2-15. Dental Care Service		Medicine
		2-16. Herbal Medicines Program		Wolgye Health Branch
		2-17. Shingles Vaccination Project	NEW	Public Health
	Communication and Information	3-1. Nowon-gu Public Newsletter and Senior Newsletter		Media & Public Relations
		3-2. Digital Learning Center for the Elderly	NEW	Senior Citizens' Welfare
		3-3. Activating lifelong education programs		Education Support
		3-4. Support information service education for the elderly		Education Support

Strategy	Guidelines	Programs	Division
Entertainment	Social Participation	4-1. SurakSenior Welfare Center	Senior Citizens' Welfare
		4-2. Support Learning Small-scale Senior Welfare Center	Senior Citizens' Welfare
		4-3. Senior Cultural Complex Center 'Wonter' **NEW**	Senior Citizens' Welfare
		4-4 Building Senior Hall in Nowon Citizens' Hall **NEW**	Senior Citizens' Welfare
		4-5. Environmental Improvement of Senior Citizen Center	Senior Citizens' Welfare
		4-6. Learning Senior Sports Center **EXPANSION**	Senior Citizens' Welfare
		4-7. Learning Youth Cafe	Senior Citizens' Welfare
		4-8. Learning Youth Theater	Senior Citizens' Welfare
		4-9. Nowon Elderly Care Center **NEW**	Senior Citizens' Welfare
		4-10. 'Nowon Healing' Walking Program **NEW**	Senior Citizens' Welfare
		4-11. Walking Forest Program	Senior Citizens' Welfare
		4-12. Senior Musical Band and Senior Choir	Culture & Sports
		4-13. Learning Senior Happiness College **NEW**	Senior Citizens' Welfare
	Respect and Social Inclusion	5-1. Enhancing Events for the Elderly	Senior Citizens' Welfare
		5-2. Commemorating Senior Citizen's Merit Award	Senior Citizens' Welfare
		5-3. Learning Nowon 5070 Talent Donation Group	Senior Citizens' Welfare
		5-4. Cach Grants for Aging 100+	Senior Citizens' Welfare
		5-5. Volunteer Program with the diversity of the Elderly	Welfare Policy
Age-friendly Environment	Transportation	6-1. Free Shuttle Buses for the Vulnerables	Senior Citizens' Welfare
		6-2. Establishment of a Safe and Convenient Public Transportation System	Transportation Administration
		6-3. Improvement of Convenience of Subway	Transportation Administration
		6-4. Installing Convenience Facilities on Bus Stop	Transportation Administration
		6-5. Compensation for Returning Senior Drive License Program	Traffic Guidance
	Housing	7-1. Replacement of LEDlighting for Welfare Facilities and Vulnerable Groups in Nowon	Carbon Neutrality Party
		7-2. Residential Sharing Program	Welfare Policy
	Outdoor Space and Buildings	8-1. Living Park Regeneration Program	Green City
		8-2. River Ecological Restoration and Greening Projects	Green City
		8-3. Installing Streetlamps and Hanging Pots for Gardening	Green City
		8-4. Fostering Barrier-free Forest Roads	Green City
		8-5. Shelter for Sultriness and Cold Surges	Senior Citizens' Welfare

3. Setting Performance Indicators

▌ Performance Indicators of Cycle 2 for Nowon-gu Age-Friendly City

The Multi-Faceted Evaluation System

	Quantitative Assessment	Qualitative Assessment
Internal Evaluation	① Evaluation by Project Unit	② Evaluation by Department for Project

▌ Evaluation by unit project is conducted according to the implementation rate of performance indicators

- Evaluation criteria utilize four criteria: achievement, progress, insufficiency, and correction

Criteria for evaluation by project (quantitative)

Criteria	Details
Achievement(●)	Target performance achieved by more than 100%
Progress(◑)	Progressing on project to achieve goals
Insufficiency(○)	Project which has not been promoted or is deemed difficult to proceed
Correction(▷)	Replacing the targeted performance

▌ Evaluation by Department for Project

- Evaluation by Department for Project uses 'Management by Object(MBO)'

- Evaluation of project objectives and objectives for the implementation year according to the annual plan of Age-friendly city

- Reflect on evaluation areas such as fidelity of the contents of the plan for creating an elderly-friendly city, appropriateness of the implementation process, achievement of goals, and participation and satisfaction of local residents

- Evaluation areas are divided into 8 areas

Criteria for Evaluation by Department for Project

Evaluation		Performance Indicators	Scores
Fidelity on Action Plan	Connectivity	· Connectivity to the Basic Plan for a Low-birth and Aging Society	7
	Objectivity on Programs	· Similarity or overlap with other projects	6
	Fidelity of an Admnistrative and Financial Plan	· The Enactment of project-related and budgeting ordinances	7
Appropriateness of the Implementation	Adequacy of Input and Output	· Appropriateness of calculation of performance indicators and budget input	10
	Appropriateness of the Procedure	· Appropriateness of procedures on implementation plan (including implementation of changes)	10
	Monitoring Adequacy	· Adequacy on monitoring of project implementation	10
Goal Achievement of Execution	Achievement of performance targets	· Achievement of performance target (target level)	10
	Budget execution rate against plan	· Budget execution rate against plan	10
	Excellence in Performance	· Necessity to create Age-friendly environment and continue to promote it in the future	10
Participation and satisfaction of local residents	Private sector participation and cooperation	· Efforts to participate in residents and collect opinions and public-private cooperation	7
	Contributions	· Contribution to establishing age-friendly environment and creating an atmosphere	7
	Satisfaction Level of Local Residents	· Project satisfaction of residents, including the elderly	6
Total			100