



SENIORS' AGENDA ANNUAL REPORT 2019

SANTA CLARA COUNTY SOCIAL SERVICES AGENCY
Department of Aging and Adult Services

Our Work Continues

As designated Age-friendly communities, Santa Clara County and each of its 15 cities commit to improving policies, creating programs, and forging new partnerships to enhance livability not only for older adults, but for all generations. During my six-plus year tenure, seeing the Seniors' Agenda take root and grow throughout our community has been a professional high point in a long administrative career. Everyone who has responded to a survey, participated in a community forum, or attended a Network Summit is committed to being engaged and promoting a better way of living and working together for the benefit of all.

This year's annual report highlights the dedication that so many community leaders, aging service professionals, and others from diverse backgrounds offer to educate and enrich our community. Hosting forums to address serious topics including isolation, pedestrian safety, and elder abuse; maintaining events to promote physical activity and socialization; and approaching new ideas to consider how we care for others and ourselves are just a few of this year's accomplishments to acknowledge. As usual, it has been a year filled with memorable events and opportunities to be proud of as well as an opportunity to think ahead about how to best to continue our county-wide partnerships towards Age-friendliness.

As I prepare for my retirement from County service, I am heartened that the dedicated work that has defined and contributed to the Seniors' Agenda's success will thrive under new leadership and chart new territory in the coming years. Santa Clara County, as an innovator in addressing the increasing needs of its elders, is to be commended for its thoughtful, progressive approach to aging gracefully as well as recognizing that our path to success must be a collective effort. Our work continues...

James Ramoni

Director of Aging and Adult Services

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AGE-FRIENDLY CITIES

The World Health Organization (WHO) established the Age-friendly City designation in 2005 as a response to the growing demographic of older people throughout the world and the growing urbanization of the population.

Over the intervening years, hundreds of cities around the world have embraced Age-friendly ideals and are creating programs to incorporate the goals developed through the WHO. Today, there are 937 cities in 46 countries covering 240 million people worldwide forming a global network that allows cities to tap into national and global research, models, and best practices.

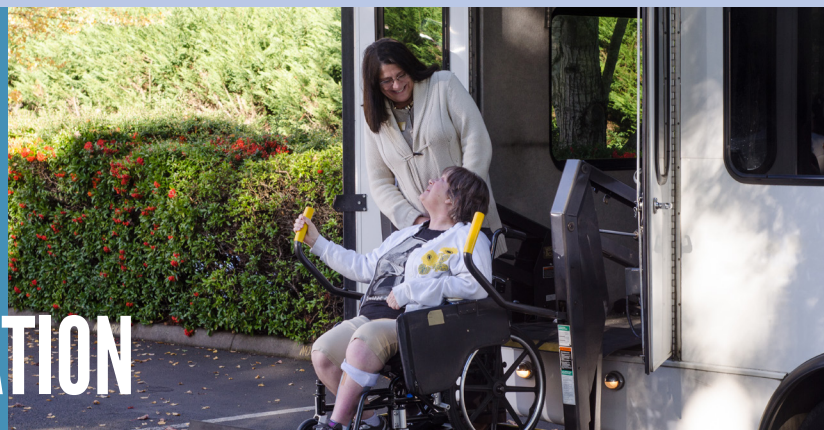
The WHO Age-friendly process is a five-year cycle of continuous improvement. WHO wants cities to use the eight domains of livability for assessment, planning, implementation, and evaluation.

An Age-friendly City is an inclusive and assessable urban environment that promotes active aging. According to the World Health Organization, an age-friendly world enables people of all ages to actively participate in community activities and treats everyone with respect, regardless of their age. It is a place that makes it easy for older people to stay connected to people that are important to them. And it helps people stay healthy and active even at the oldest ages and provides appropriate support to those who can no longer look after themselves.

DOMAINS OF LIVABILITY

The ability to move
around your community
and the city

TRANSPORTATION



How we interact with
outside spaces and built
environments

OUTDOOR SPACES & BUILDINGS



Staying connected with
events and people;
access to timely and
practical information

COMMUNICATION & INFORMATION



Participation in leisure,
social, cultural, and
spiritual activities

SOCIAL PARTICIPATION





Range of available living spaces to be safe and sheltered

HOUSING



Promotion of paid work and opportunities for life-long learning

CIVIC PARTICIPATION & EMPLOYMENT



Access and options to contribute to and participate in community life

RESPECT & SOCIAL INCLUSION



Overall support and services to maintain health, independence, and quality of life

COMMUNITY SUPPORT & HEALTH SERVICES



Supportive environment and services for individuals with dementia and their caregivers

DEMENTIA RELATED SUPPORT

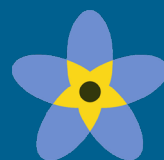


1,654 Dementia Friends in California

882 Dementia Friends in Santa Clara County

Become a Dementia Friend today!

dementiafriendsusa.org



DEMENTIA FRIENDS

Santa Clara County is one of first of over 67 Dementia Friendly communities in the United States. Dementia Friendly Communities foster access and engagement to support a growing number of individuals with dementia and their family and friend care partners.

On June 21, the Alzheimer's Association's Longest Day, the Seniors' Agenda hosted a Dementia Friendly Communities Summit. Mary Liveritta, retired Deputy Director of the Department of Health and Human Services for Nevada, spoke about lessons learned from the implementation of nine Dementia Friendly Community projects in Nevada. The 90 attendees learned how local cities and organizations are creating a better community for those living with dementia with virtual reality training, museum tours for those with early stage dementia, and training staff and seniors to be Dementia Friends. Speakers included Claire Day, Alzheimer's Association; Jenny Berryhill, Milpitas Age-friendly Taskforce; and Vince Amazona, Care Indeed. Peining Chang, Alzheimer's Association, shared the inspirational Dementia Friendly work of communities around the world.

Sunnyvale was the host site and Mayor Larry Klein became the first Mayor in Santa Clara County to become a Dementia Friend.

A photograph of a large, bright room with a high ceiling and large windows. People are seated at round tables with red tablecloths, engaged in conversations. In the foreground, a group of people is gathered around a table, looking at materials. A large screen in the background displays the text "SENIORS' Agenda Network Summit".

Twice a year, the Seniors' Agenda Network Summit brings together nearly 200 professionals, aging advocates, and elected officials to actively engage in meaningful learning to strengthen our community for older adults. Age-friendly efforts are highlighted and new resources for the community are shared.

SENIORS'

Agenda
Network
Summit



AGENDA
work mit
JAN 31 2019



Santa Clara County 3.0

This January, the Seniors' Agenda celebrated the Year of the Pig at its 11th Network Summit, by bringing over 130 community partners together to continue the momentum of the Age-friendly Cities initiative.

For the first time, the Summit was hosted by the City of Morgan Hill. Newly elected Supervisor Susan Ellenberg commenced by sharing her commitment to older adults. The always popular retired county planner, Don Weden, spoke about the major demographic and economic forces that are re-shaping our County in his keynote presentation, Santa Clara County 3.0.

Special guests included: San Jose State Nursing students from the classes of Professors Daryl Canham and Toby Adelman; Morgan Hill Mayor, Rich Constantine; and members of the County's Senior Care Commission.

Supervisor Susan Ellenberg and Campbell Vice Mayor Susan Landry welcomed over 150 professionals, aging advocates, and elected officials, who came together at the August 28 Seniors' Agenda Network Summit.

Tripp Mills, Deputy Director of Senior Services at the Los Angeles LGBT Center, presented on "Beyond Safe Spaces for LGBT Older Adults," which was well received. Our local panelists included Maribel Martinez, Director of the County of Santa Clara's Office of LGBTQ Affairs; Gabrielle Antolovich, Board President of the Billy DeFrank Center; and Julie Bates, Associate State Director of AARP California.

AARP sponsored the refreshments for the Summit held at the Campbell Community Center.

LGBTQ Older Adults



ACCOMPLISHMENTS

Cross-Agency Collaborations

Social Isolation Forum

On April 26, 2019, 88 individuals participated in a roundtable to discuss social isolation among older adults, jointly sponsored by Age-Friendly San Jose and Age-Friendly Silicon Valley. The roundtable participants heard a panel of experts about preventing social isolation, recognizing the effects of isolation in older adults, and providing services that help combat isolation. In a series of small group discussions led by practitioners, the participants were able to suggest prevention activities and services in several critical areas.

Information from the discussions was recorded and is being reviewed to develop strategies to prevent isolation and provide services for San Jose's and Santa Clara County's older adults.

COMMUNITY

TRANSPORTATION / MOBILITY

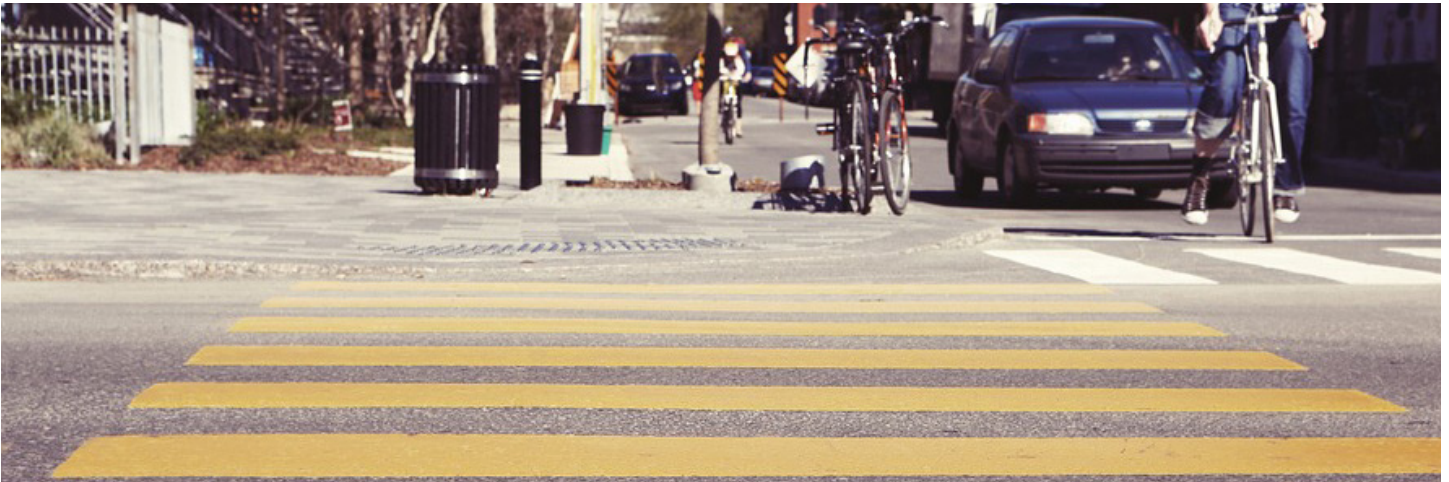
- What tools or resources (other than funding) are you using to be more successful?
- If an idea is already listed, expand on the idea and add more specific information



Oral Health for Older Adults

The first meeting of the Oral Health for Older Adults subcommittee brought together key stakeholders from senior nutrition, nursing, dental hygienists, geriatric care managers, senior health and wellness specialists, public health, and aging and adult services to address the lack of dental services and barriers to receiving dental care for older adults. This is a subcommittee of the Oral Health Plan for Santa Clara County administered by the Department of Public Health. At the August meeting, a list of recommendations and gaps in services was developed and shared at the Special Hearing on Older Adult Issues in September.

The goal is to improve the oral health of older adults in Santa Clara County.



Traffic Safety Community Network: Safe Routes for Seniors

The Traffic Safety Community Network identified "Safe Routes for Seniors" as one of the four priority areas for the next three years. This was in part because the highest percentage of pedestrian fatalities are those over the age of 65.

The Safe Routes for Seniors subcommittee has completed a collision analysis to highlight the high incident areas. Gilroy, Mountain View and San Jose (Tully area) were the three cities selected for education and walk audits conducted by older adult pedestrians. The walk audits will provide information for proposed changes in infrastructure or behavior.

Falls Prevention of Santa Clara County



Falls Prevention of Santa Clara County regained momentum in 2019, hosting two successful quarterly meetings in May and August. With nearly 50 attendees at each, clinicians, community partners, academics, and advocates for older adult health had the opportunity to strengthen countywide approaches to falls prevention.

The May meeting featured a panel of speakers from the Santa Clara County Fire Department, San Jose State University, and Rebuilding Together. In August, attendees had the opportunity to learn about the risks of polypharmacy in geriatrics and tools to promote September as Falls Prevention Awareness Month.

Volunteer Driver Programs in Santa Clara County

Last year, an estimated 14,000 rides were provided by volunteer drivers from programs at Avenidas, R.Y.D.E. (five west county cities), Heart of the Valley, Portuguese Organization for Social Services and Opportunities, and the City of Morgan Hill's pilot program: Getting Around Town.

For the first time, The Seniors' Agenda convened all the Volunteer Driver Programs to share best practices and challenges, and to consider ways of supporting one another. The first action items were to track rides and participants, demonstrate different software used, and look for shared funding opportunities.





House-Sharing Program

An outcome of the Seniors' Agenda was to advocate for a House Sharing Program, which was launched in August 2018. Catholic Charities coordinates the House Sharing program with a grant from the County.

They have had great success in the first year, making over 23 matches, with an average rent of \$866. The average ages of providers is 69 years and seekers is 56 years.



Santa Clara County House Sharing Program

Operated by  Catholic Charities
of Santa Clara County

Volunteer Managers Network

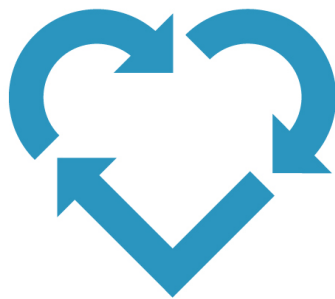
Since 2016, the Seniors' Agenda has played a key role in supporting a network of volunteer managers in non-profits and government, including those who serve the older adult population. A group of over 40 volunteer managers hold quarterly meetings for networking, professional development, and promoting volunteer opportunities, especially for seniors who are retired. VolunteerMatch has presented on: Optimizing Usage for Recruitment and the Recruitment and Care of Older Volunteers.



Caregiving: Revisited with Caremapping

Atlas for Caregiving is on a mission to achieve transformative change in our communities through groundbreaking research, modern technologies and the personal experiences of caregivers and those who support them to achieve. One tool they have developed is the CareMap. An Atlas CareMap is a diagram of a person's family care ecosystem, showing who is caring for whom and how. The use of an Atlas CareMap can help people deepen their understanding of caregiving situations, plan for potential difficulties, manage the people involved, identify missing people and services, and enhance communication with those involved.

The Department of Aging and Adult Services is the first agency to evaluate how the Atlas CareMap could be utilized by social services staff. A caremapping training was piloted among several DAAS staff members, with evaluation provided by the Office of Research and Evaluation. The question was whether the CareMaps should be used or adapted to be used to better support family caregiving and enhance the DAAS staff's assessment and outcomes for clients. Staff feedback showed that the CareMap could be beneficial with clients. In addition, the participants reported that their personal caregiving situations were improved by the training. In the next few months, CareMap workshops will be offered to all DAAS staff.



ATLAS OF CAREGIVING

Special Events

Lives Well Lived Film Screening Event

In October 2018, the Seniors' Agenda hosted a series of *Lives Well Lived* screenings, with filmmaker Sky Bergman, in Palo Alto, San Jose, and Morgan Hill.

The film *Lives Well Lived* celebrates the incredible wit, wisdom and experiences of adults aged 75 to 100 years old. Through their intimate memories and inspiring personal histories, 40 people share their secrets and insights to living a meaningful life. Their stories made everyone in attendance laugh and cry, but mostly, they inspired us all.

State Assemblyman Ash Kalra was inspired enough to bring the film to the State Capitol. A viewing of *Lives Well Lived* was held in Sacramento in February, sponsored by We Stand with Seniors, which is the statewide campaign to implement an Aging Masterplan for the State of California.

LIVES WELL LIVED

Celebrating the Secrets, Wit & Wisdom of Age

A film by **Sky Bergman**



40 people. 3000 years of collective life experience.



Produced and Directed by SKY BERGMAN Associate Producers GAYLE FORCE & CATHERINE J. TRUJILLO Editor RANDI BARROS



LivesWellLived

lives-well-lived.com



Senior Resource and Wellness Fair

The 28th Annual Senior Resource and Wellness Fair was held on October 16, with 700 attendees and 75 resource booths and health screenings. This was the third year that it was co-sponsored with City of San Jose and San Jose State School of Social Work.

Since the Age-friendly initiative started, three more cities have organized Health and Wellness Fairs. Cupertino's first Wellness Fair had 200 attendees, Santa Clara held their second annual fair with double the attendance of the previous year's fair, and Morgan Hill expanded their Resource Fair to a Healthy Aging week in collaboration with the Morgan Hill Chamber of Commerce.



**OCTOBER 16, 2018
9:30AM TO 12:30PM
SAN JOSE CITY HALL**

**FREE Senior
Resource
& Wellness
Fair**

**Fitness Demos
Health Screenings
Legal and Housing Assistance
Prizes and Giveaways
Falls Prevention
Flu Shots
...and more!**

Senior Bullying 2.0

After last year's training on Senior Bullying, nationally recognized expert, Dr. Patrick Arbore from the Institute on Aging, returned in March for Senior Bullying 2.0. The training furthered the discussion about how institutions and organizations can address this prevalent problem. Professional Continuing Education Units in a variety of fields were provided at no cost to the 80 attendees.



Older Americans Month

On May 7, the Board of Supervisors declared May 2019 as Older Americans Month, celebrating the many contributions of older adults in Santa Clara County. Over 30 community partners and Social Services Agency staff joined Board President Joe Simitian to recognize the collective impact of older adults on the well-being of the County with the theme, "Connect, Create, Contribute."





World Elder Abuse Awareness Day Forum

World Elder Abuse Awareness Day brought together the County's Adult Protective Services program, the District Attorney's office, and over 50 community partners to hear Paul Greenwood, retired Deputy District Attorney, County of San Diego, present *Forgotten Victims No More: Putting Elder Abuse in the Spotlight through Collaboration and Teamwork*.

This yearly forum better equips everyone to address the mistreatment of elders and build a stronger community that protects and empowers older adults. WEAAD is held in support of the United Nations International Plan of Action acknowledging the significance of elder abuse as a public health and human rights issue.

Colleen Hudgen was honored with the Community Partner Award for her thirty-five years of hands-on administrative experience managing health and human services programs for the frail at-risk older adult. For the past eighteen years, Colleen was the Executive Director of Live Oak Adult Day Care Centers.

Supervisor Susan Ellenberg gave the welcome and presented a proclamation from the Board of Supervisors.





Board of Supervisors Special Hearing on Older Adult Issues

Supervisors Cindy Chavez and Dave Cortese held a Children, Seniors, and Families Committee Special Hearing on Older Adult Issues on September 18. Topics included: Elder Abuse, Frauds, and Scams; Mobility and Transportation; Long-term Services and Supports; Caregiving; Housing; Social Participation and Volunteerism; and the PG&E Emergency Shut-off.

A full dais of County leaders heard from a panel of 12 experts as well as over 30 public comments, which will lead to recommendations for closing gaps and better serving older adults. This hearing will inform the development of the County's Age-friendly Action Plan and potential new resources and policies.



2019 Aging in America Conference

Twenty-five professionals in aging represented Santa Clara County at the American Society on Aging Conference in New Orleans this past April.

This interdisciplinary conference brings together over 4,000 attendees from across the country. A presentation on Age-friendly Collaboration between the county and cities was presented by Diana Miller (SCC Seniors' Agenda), Roshni Shah (SCC Social Services Agency), Debbie Vasquez (City of Morgan Hill), and Tracey Gott (City of Sunnyvale).



NEXT STEPS

Reaching our goal of being the first county in the United States to have all of its cities become part of the World Health Organization's Global Network is only the beginning. The Seniors' Agenda is intentionally creating policies, programs, and partnerships that advance an inclusive and accessible urban environment that promotes active aging.

The WHO Age-friendly process is a five-year cycle of continuous improvement. WHO wants cities to use the eight domains of livability for assessment, planning, implementation, and evaluation. In the next year, we will launch a three-year plan of action informed by the Special Hearing on Older Adult Issues, along with the Age-friendly survey, focus groups, and Community Conversations. This plan will include measurable outcomes developed in the ten logic model workshops held in 2019. As each city focuses on their local priorities, the Seniors' Agenda will convene all the cities to share best practices and provide a learning forum to further all of our efforts. We will also share the assessment, key findings, and proposed plan with County leadership and align the recommendations from the Special Hearing with current priorities. We look forward to the development of the California Master Plan on Aging which will be completed in October 2020.

The Seniors' Agenda will continue to be the backbone organization to build a strong network of professionals working with older adult populations by providing opportunities to learn from innovators and experts in their fields. Together, we will transform, expand, and create innovative policies and programs to make the County of Santa Clara a great place for all ages.

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World Health
Organization



WHO Global Network
for Age-friendly Cities
and Communities

This is to certify that

County of Santa Clara

has been accepted as a member of the
World Health Organization's
Global Network for Age-friendly Cities
and Communities

Members of the Network commit to share and promote
the values and principles central to the World Health Organization
Age-friendly City approach, and to the process of creating
more age-friendly cities and communities.

A handwritten signature in black ink, appearing to read 'John Beard'.

Dr John Beard — Director
Department of Ageing and Life Course
World Health Organization
Geneva, Switzerland



SOCIAL SERVICES AGENCY SENIORS' AGENDA SUMMIT

JANUARY 31, 2019



ENVISIONING AN AGE-FRIENDLY SANTA CLARA COUNTY 3.0

The always popular retired county planner, Don Weden spoke about the major demographic and economic forces that are re-shaping our County. The forces of an aging population and the urbanization of northern Santa Clara County has the potential for a more Age-friendly place in which people of all ages can live active and independent lives without having to own an automobile. The presentation will be available online soon.



Happy Lunar New Year!
2019 Year of the Pig



The Summit welcomed the San Jose State University School of Nursing. The students from the class of Professors Daryl Canham and Toby Aldeman expanded their community learning experience and made the Summit an intergenerational event.

The Mayor of Morgan Hill, Rich Constantine, gave the welcome and accepted the County's recognition of Morgan Hill's Age-Friendly efforts. Debbie Vasquez spoke of the Age-friendly projects including the volunteer driver program for older adults.



AGENDA AT A GLANCE

- Welcoming Remarks by Department of Aging and Adult Services Director **James Ramoni**, Santa Clara County Supervisor **Susan Ellenberg** and City of Morgan Hill Mayor **Richard Constantine**
- Age-Friendly Cities Highlights by Morgan Hill, Older Adult Services Supervisor **Debbie Vasquez**
- Accomplishments by Seniors' Agenda Project Manager, **Diana Miller**
- Envisioning an Age-Friendly Santa Clara County 3.0 by **Don Weden**, Retired Principal Planner, Santa Clara County
- Age-Friendly Next Steps for Three-Year Plan of Action by Social Services, Office of Research and Evaluation Specialist **Roshni Shah**



Santa Clara County Supervisor Susan Ellenberg, Seniors' Agenda Project Manager Diana Miller and Department of Aging and Adult Services Director James Ramoni



Department of
Aging and Adult Services

Social Services Agency Seniors' Agenda Network Summit

August 28, 2019



Supervisor Susan Ellenberg and Campbell Vice Mayor Susan Landry welcomed over 150 professionals, aging advocates, and elected officials who came together at the August 28th Seniors' Agenda Network Summit. The focus was the needs and challenges faced by LGBTQ older adults.



AGENDA AT A GLANCE

- Welcoming Remarks by Department of Aging and Adult Services Director **James Ramoni**, Santa Clara County Supervisor **Susan Ellenberg** and City of Campbell Vice Mayor **Susan Landry**
- Age-Friendly Cities Highlights and Seniors' Agenda Accomplishments by Seniors' Agenda Project Manager **Diana Miller**
- Department of Aging and Adult Services Highlights by Department Director **James Ramoni**,
- Beyond Safe Spaces
Tripp Mills, Los Angeles LGBT Center Deputy Director of Senior Services
- Local Strategies and Initiatives Panel Discussion with:
Maribel Martinez, Santa Clara County LGBTQ Affairs
Gabrielle Antolovich, Billy DeFrank LGBTQ+ Community Center
Julie Bates, AARP California



"Beyond Safe Spaces for LGBT Older Adults" presentation by Tripp Mills, Deputy Director of Senior Services at the Los Angeles LGBT Center was well received. Our local panelist were Maribel Martinez, Director, County of Santa Clara's Office of LGBTQ Affairs, Gabrielle Antolovich, Board President, Billy DeFrank Center, and Julie Bates, Associate State Director, AARP California.

AARP sponsored the refreshments for the Summit held at the Campbell Community Center.



**Department of
Aging and Adult Services**



Department of Aging and Adult Services

(408) 755-7600

www.sccgov.org/daas

Adult Protective Services

(408) 975-4900

24-Hour Report Line: (800) 414-2002

In-Home Supportive Services

(Medi-Cal eligibility required)

(408) 792-1600

Public Administrator/ Guardian/Conservator

(408) 755-7610

Senior Nutrition Program

(408) 755-7680

Seniors' Agenda

(408) 755-7600

www.agefriendlysiliconvalley.org



Get Connected. Get Help.™

211 Santa Clara County

Receive free, non-emergency community, health, and disaster information in Santa Clara County. 211 is confidential and available in over 170 languages.

24 hours a day, 7 days a week

dial 2-1-1

www.211bayarea.org



SOURCEWISE
COMMUNITY RESOURCE SOLUTIONS

Sourcewise provides education, expertise, and quality support services to all seniors in Santa Clara County.

(408) 350-3200

www.mysourcewise.com

A Good Place to Start

Resources for
Older Adults in
Santa Clara County

Caregiver Support

Alzheimer's Association

(800) 272-3900

www.alz.org/horcal

Family Caregiver Alliance

(800) 445-8106

www.caregiver.org

VA Caregiver Support

(855) 260-3274

www.caregiver.va.gov

Legal

Law Foundation of Silicon Valley

(408) 293-4790

www.lawfoundation.org

Senior Adults Legal Services (SALA)

(408) 295-5991

www.sala.org

Food

Senior Nutrition Program

(408) 975-4860

www.sccgov.org/snp

Meals on Wheels

(408) 350-3246

www.mysourcewise.com/meals-wheels

Second Harvest Food Bank

(800) 984-3663

www.shfb.org/get-food

Elder Abuse

Adult Protective Services

(408) 975-4900

www.sccgov.org/sites/ssa/daas/aps

Long Term Care Ombudsman

(408) 944-0567

www.catholiccharitiesccc.org

Counseling

Catholic Charities Older Adult

Behavioral Health Service

(408) 325-5127

www.catholiccharitiesccc.org

Behavioral Health Services - SCC

(800) 704-0900 / (408) 885-5673

www.sccgov.org/sites/bhd

Veteran's Administration

Mental Health: (800) 455-0057

Psychiatry: (650) 493-5000

www.paloalto.va.gov

Friendship Line - 24/7

(800) 971-0016

Transportation

Heart of The Valley Services for Seniors

West Santa Clara Valley

(408) 241-1571

www.servicesforseniors.org

R.Y.D.E.

Campbell, Cupertino, Los Gatos,

Saratoga, Monte Sereno

(408) 892-9739

www.sascc.org/ryde

Get'n Around Town Program

Morgan Hill

(408) 310-4254 or (408) 310-4255

www.eltorosc.com/transportation

VTA Customer Service

(408) 321-2300

www.vta.org

Avenidas Door To Door

North County

(650) 289-5411

www.avenidas.org

Specific Populations

Asian Americans for

Community Involvement (AACI)

(408) 975-2730

www.aaci.org

Billy DeFrank LGBTQ

Community Center

(408) 293-3040

www.defrankcenter.org

India Community Center

(408) 934-1130

www.indiacc.org

Indian Health Center

(408) 445-3400

www.indianhealthcenter.org

Jewish Family Services of

Silicon Valley

(408) 556-0600

www.jfssv.org

Portuguese Organization for Social Services and Opportunities (POSSO)

(408) 293-0877

www.portuguesecenter.org

Vietnamese Voluntary Foundation

(408) 532-7755

www.vivousa.org

Yu-Ai-Kai

(408) 294-2505

www.yuaikai.org

Korean American Community Services

(408) 920-9733

www.kacssv.org

Special THANK YOU to the following agencies for contributing to the Seniors' Agenda!

- AARP
- Above & Beyond Placement
- Agape Long Term Care
- Institute for Age-Friendly Housing
- Aging Services Collaborative
- Alzheimer's Association
- Anthem
- Asian Americans for Community Involvement (AACI)
- Avenidas
- Bay Area Older Adults
- Beacon Communities
- C.A.R.A (California Alliance for Retired Americans)
- CAFÉ (Center for Age Friendly Excellence)
- Catholic Charities
- Centennial Senior Center-Morgan Hill
- Century 21
- City of: Campbell; Cupertino; Gilroy; Los Altos; Los Gatos; Milpitas; Mountain View; Morgan Hill; Palo Alto; San Jose; Santa Clara; Saratoga; Sunnyvale
- City of San Jose, Housing
- City of San Jose Library
- City of San Jose, P.R.N.S.
- City of San Jose, Senior Citizens Commission
- Community Health Partnership
- Community Services Agency
- COVIA
- Dyno Sense
- EAH Housing
- Eastside Neighborhood Center
- Eden Housing
- El Camino Hospital
- Family Caregiver Alliance
- Family Matters In-Home Care
- Foster Grandparent Program
- Friends of Meals on Wheels
- Gardner Senior Center
- Good Samaritan Hospital
- Happy Hollow Zoo Foundation
- Heart of the Valley Services for Seniors
- Hearts and Minds
- Home Instead
- Hospice of the Valley
- Housing Authority of Santa Clara County
- Institute on Aging
- Ixora Health
- Jewish Family Services of Silicon Valley (JFSSV)
- Jewish Federation of Silicon Valley
- Klekashman Care Management
- League of Women Voters
- LifeSTEPS
- Live Oak Adult Day Care
- Long Term Care Ombudsman
- Los Altos Senior Commission
- Medical ALERT
- Mid-Peninsula Housing
- Morgan Hill Chamber of Commerce
- Northern California Presbyterian Homes and Services (NCPHS)
- Office of Assembly Member Ash Kalra
- Office of Assembly Member Kansen Chu
- Office of Assembly Member Robert Rivas
- Office of Congresswoman Zoe Lofgren
- Office of State Senator Bob Wieckowski
- Office of State Senator Jim Beall
- Office of Supervisor: Mike Wasserman; Cindy Chavez; Dave Cortese; Susan Ellenberg; S. Joseph Simitian
- OnLock Lifeways
- Palo Alto Medical Foundation (PAMF) Drucker Center
- Peninsula Family Services
- Portuguese Community Center
- Project ACCESS
- PRX Digital
- Rebuilding Together Silicon Valley
- Retired and Senior Volunteer Program (RSVP) San Mateo/North Santa Clara County
- Right at Home
- Sacred Heart Community Services
- San Jose State University:
 - Center for Health Aging in Multicultural Populations (CHAMP)
 - School of Nursing
 - School of Occupational Therapy
 - School of Social Work
- Santa Clara County Behavioral Health Services
- Santa Clara County Census 2020
- Santa Clara County Department of Aging and Adult Services
- Santa Clara County Family Health Plan
- Santa Clara County Fire
- Santa Clara County Library
- Santa Clara County Mental Health Homeless Systems
- Santa Clara County Open Space Authority
- Santa Clara County Planning Department
- Santa Clara County Public Health
- Santa Clara County Senior Care Commission
- Santa Clara County Social Services Agency
- Santa Clara Senior Center
- Saratoga Senior Center
- Satellite Healthcare
- Second Harvest
- SEIU 521
- Senior Adult Legal Assistance (SALA)
- Senior Care Authority
- Senior Companion
- Seven Trees Senior Center
- Silicon Valley Independent Living Center (SVILC)
- Silicon Valley Council of Nonprofits (SVCN)
- Silicon Valley FACES
- Silicon Valley Healthy Aging Partnership-Falls Prevention
- Sourcewise
- Sunnyvale Community Center
- Sutter Health
- SVO
- The Forum
- The Health Trust
- TheraCare
- TRANSFORM
- United Way 211
- Valley Medical Center, Geriatric Clinics
- Valley Transportation Authority
- Vasona Creek
- Verity
- Villa Siena
- Vintage Silver Creek
- Walk San Jose-CA WALKS
- Wellpoint
- Working Partners USA
- VIVO-Vietnamese Voluntary Foundation
- YMCA, Silicon Valley
- Yu-Ai Kai-Japanese American Community Senior Service



A film by Sky Bergman



LIVES WELL LIVED

Celebrating the Secrets, Wit and Wisdom of Age

“A warm, uplifting and enlightening feast for the heart, mind and soul.”

— NYC MOVIE GURU



40 people. **3000** years of collective life experience.

Monday, October 8th at 5:30 PM
3Below Theater - 288 S. 2nd St. San Jose, CA 95113
FREE validated parking available

A ticket is required for this free event!
 Get your ticket at: www.LWLSanJose.eventbrite.com

* A Q&A session with the filmmaker will follow this showing *

Sponsored by: Age-friendly Santa Clara County

Lives Well Lived | lives-well-lived.com

SEPTEMBER 18

6:30 TO 8:30 PM

SPECIAL HEARING on Issues Affecting Older Adults

Board Chambers
County Government Center
70 W Hedding Street, San Jose



FROM THE OFFICES OF COUNTY SUPERVISORS



CINDY CHAVEZ
DISTRICT 2

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(408) 299-5020



DAVE CORTESE
DISTRICT 3

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AND THE DEPARTMENT OF AGING AND ADULT SERVICES

RSVP

<http://bit.ly/SCC-Older-Adults>

SENIOR BULLYING 2.0

Understand and
Respond to Older Adults
Who Bully

Presented by:



Friday, March 22
9:00am to 4:00pm

SSA Auditorium
333 West Julian St. San Jose

FREE CEUs available

JUNE 13, 2019
9:00AM - 12:00PM
CAMPBELL COMMUNITY CENTER
Orchard City Banquet Hall



**WORLD ELDER ABUSE
AWARENESS DAY**
Building Strong Support for Elders

9:00

WELCOME

Jim Ramoni, Director of Aging and Adult Services
Supervisor Susan Ellenberg, Santa Clara County Board of Supervisors

9:15

COMMUNITY PARTNER AWARD

Colleen Hudgen, Live Oak Adult Day Services

9:20

ADULT PROTECTIVE SERVICES OVERVIEW

Valerie Smith, Adult Protective Services

9:35

KEYNOTE: FORGOTTEN VICTIMS NO MORE

Putting elder abuse in the spotlight through collaboration and teamwork
Paul Greenwood, Retired Deputy District Attorney of San Diego County

10:45

PANEL DISCUSSION: FINANCIAL ABUSE SPECIALIST TEAM

Mark Gonzalez, County Counsel; Dale Morgan, Office of the District Attorney;
Lisa Pate, PAGC; Matthew Breaux, APS; Victoria Robinson, Office of the District Attorney

11:45

CLOSING REMARKS

Jim Ramoni, Director of Aging and Adult Services

* To receive free CEUs, returned completed evaluation to Institute on Aging *

