

Results of the Age-friendly Survey in Seo-gu

■ Survey overview

1. Purpose of survey

- Through this survey, we tried to understand the living conditions of the elderly and diagnose the community environment surrounding the elderly, and based on the results of the survey, we wanted to use it as a basic data for creating an age-friendly city suitable for the characteristics of Seo-gu, Gwangju Metropolitan city.

2. Subject of survey

- 800 people aged 65 or older living in Seo-gu

3. Date of survey

- June 7, 2022 ~ July 15, 2022

4. Survey contents

- Seven major areas of WHO : Outer spaces and buildings, Transportation, Housing, Respect and social inclusion, Social participation and employment, Communication and information, Community support and health services (Integrating Social participation, Civic participation and employment into Social participation and employment in the eight areas of the WHO)

■ Results of age-friendly level of Seo-gu

- The overall score of age-friendly level in Seo-gu is 3.07 out of 5 points. Community support and health services was the highest at 3.40, followed by Housing - 3.19 points, Communication and information - 3.19 points, Outer spaces and buildings - 3.18 points, Transportation - 3.06 points, Respect and social inclusion - 2.93 points, and Social participation and employment - 2.75 points respectively.

1. The overall score of age-friendly level by Area

Units: points (Maximum 5-point)

Area	Survey Result in 2019	Survey Result in 2022
Outer spaces and buildings	3.06	3.18
Transportation	3.14	3.06
Housing	2.75	3.19
Social participation	2.96	2.75
Civic participation and employment	2.93	
Respect and social inclusion	2.81	2.93
Communication and information	3.16	3.19
Community support and health services	3.32	3.40
Sum	3.06	3.07

- The second (2022) survey integrated Social participation, Civic participation and employment in the 2019 survey into Social participation and employment.

■ The results of the detailed age-friendly level by area of Seo-gu, Gwangju Metropolitan city

1. Outer spaces and buildings

Contents	Points (Max. 5)
1. The surrounding living environment (water, air, garbage disposal, etc.) is clean and pleasant.	3.53
2. There are parks and athletic facilities easily accessible at a short distance and they are well managed.	3.33
3. The walkway is wide and flat enough for a wheelchair or guardian to accompany.	3.02
4. There is non-slip on the sidewalk.	3.08
5. Proper crossing time is provided when crossing a crosswalk.	3.43
6. At intersections or crosswalks, the driver yields to allow pedestrians to pass safely.	3.33
7. There is a separate bicycle road.	2.74
8. My current neighborhood has less risk of crime and is safe.	3.44
9. Comprehensive services are provided for emergency situations such as injuries and accidents.	3.02
10. Government offices have special services or systems, such as separate windows for the elderly.	3.08
11. Various facilities and buildings are structured to be conveniently used by the elderly.	3.02
12. Public toilets are clean and convenient to use due to their sufficient number.	3.08

2. Traffic

Contents	Points (Max. 5)
1. The intervals of public transportation are constant (including weekends and holidays).	2.63
2. If you use public transportation, you can easily get to your desired destination (e.g., hospitals, administrative welfare centers, welfare centers, etc.).	2.63
3. There is enough seats for seniors in public transportation.	3.39
4. The bus driver takes care of the safety of passengers when starting and stopping buses, getting on and off the buses.	3.24
5. The bus stop is safe, clean, and easy to get on and off.	3.49
6. Information about public transportation (bus routes, timetables, etc.) can be easily obtained.	3.34
7. Special transportation (free shuttle bus or volunteer vehicle) is provided for the weak in traffic (seniors, the disabled, etc.).	2.63
8. Road signs and guide signs are large, accurately marked and easy to see.	3.24
9. There is a sufficient number of priority parking areas for the weak in traffic (the disabled, women, etc.), and they are well observed.	2.97

3. Housing

Contents	Points (Max. 5)
1. It is easy to use public transportation in my house.	2.78
2. When my current house is old, I can receive support for home renovation, repair, and safety facilities.	2.78
3. My current house has a structure that allows me to move freely in the house.	3.50
4. My current house is adequately equipped with living facilities such as water, toilet, and heating.	3.65
5. Counseling and support services are well provided in relation to housing problems.	2.94
6. The current house is equipped with safety facilities necessary for old life (e.g., safety bars, emergency bells, anti-slip pads, etc.)	2.78
7. My current house is safe from crime.	3.42
8. My current house is safe from disasters (floods, heat waves, and cold waves).	3.50
9. My current house is safe from fire.	3.40

4. Respect and social inclusion

Contents	Points (Max. 5)
1. Our region continues to seek opinions from the elderly to implement policies necessary for the elderly.	3.05
2. Public services suitable for various needs and preferences of seniors are being provided.	2.99
3. Public institutions give priority to the elderly in handling civil complaints or local events.	3.05
4. The elderly are socially respected.	2.77
5. They are not discriminated against by age.	3.19
6. There are activities in the region that all generations can participate in.	2.62
7. Education on improving elderly awareness is provided in schools and communities.	2.77
8. The elderly's contribution to the community is recognized.	2.92
9. Appropriate welfare services are provided for the vulnerable elderly.	3.19

5. Civic participation and employment

Contents	Points (Max. 5)
1. Community events, activities, gatherings, and attractions are held in a comfortable place.	2.85
2. Community events, activities, gatherings, and attractions are held at a convenient time to participate.	2.91
3. Leisure, entertainment, and sports events are frequently held that anyone can participate in.	2.50
4. The cost of participating in various events, gatherings, and attractions is appropriate.	2.73
5. Information related to community events and activities (e.g., leisure, culture, entertainment, sports, learning, tourism, etc.) can be easily obtained (e.g., how to participate, how to use convenience facilities, etc.)	2.80
6. There are various social activities (e.g., religion, culture, hobbies, leisure, volunteer activities, etc.) that the elderly can participate in.	2.78
7. Gatherings including the elderly are being held in various places such as welfare centers, schools, libraries, and parks.	2.82
8. Events and programs are provided that allow generations to communicate and participate together.	2.52
9. Elderly people can easily participate in volunteer activities.	2.79
10. There are many opportunities for employment education for the elderly.	2.57
11. There are many jobs for the elderly.	2.89
12. Age-based discrimination is prohibited in recruitment, employment maintenance, promotion, and training.	2.74
13. Information is provided for the employment and start-up of the elderly.	2.63
14. Education is provided for reemployment after retirement.	2.49
15. Efforts such as individual visits or phone calls are made for the participation of isolated elderly people in society.	3.17
16. There are various volunteer activities for the elderly to participate in.	2.86

6. Communication and information

Contents	Points (Max. 5)
1. Local residents of all ages have sufficient access to information necessary for their lives (newspapers, broadcasts, life information magazines, etc.).	2.50
2. Public institutions (Gu offices, administrative welfare centers) provide necessary information systematically.	3.07
3. I can get enough information necessary for my retirement life from places I often go to (such as senior citizen centers, welfare centers, and cultural centers).	3.17
4. Public institutions, hospitals, welfare centers, etc. kindly guide you if you have any questions about the use.	3.62
5. Newspapers, notices, and broadcast subtitles published in our region are large and easy to recognize.	2.91
6. You can use computers and the Internet for free or at a low price in public places such as public institutions and libraries.	2.77
7. In restaurants, buttons and letters of devices such as machines (kiosks) are large and easy to recognize.	2.50

7. Community support and health services

Contents	Points (Max. 5)
1. Opportunities for regular health care (health checkups, vaccinations, etc.) are provided.	3.71
2. Health and medical services (e.g., health checkups, health education, exercise classes, nutrition classes, etc.) are not difficult and simple.	3.34
3. Medical institutions or institutions that provide health and welfare services (long-term care services, customized care services, etc.) are close by.	3.39
4. Health centers, social welfare facilities, and institutions provide information well so that the elderly can easily use it.	3.33
5. If you need hospital treatment or treatment, you can receive appropriate treatment at a hospital or health center at any time.	3.56
6. I am well aware of information that can receive integrated care service for my local community.	3.09