

Baseline Assessment for Age-Friendly City in Nowon-gu

- Nowon-gu has developed its own assessment for Age-Friendly City as follows. It consists both quantitative/qualitative assessment and internal/external assessment.

<Table 1> Assessment Table for Age-Friendly City of Nowon

	Quantitative Assessment	Qualitative Assessment
Internal Assessment	① Task Assessment	② Peer review and Assessment
External Assessment	-	③ Survey on Policy Recognition(Satisfaction) (including Survey on actual condition of older people)

① Task Assessment

- Task Assessment for 46 tasks will follow in quantitative measurement. In accordance with their accomplishment, the assessment grade will be given on every tasks.

<Table 2> Grading index of task assessment

구분	세부 내용
Achieved(●)	The task achieved its goal over 100%
Ongoing(◐)	The task is in process
Insufficient(○)	The task has not been done yet, or will not be able to be done
In modification(▷)	In case of modifying its goal

② Peer review and Assessment

- Since the 46 tasks are distributed individual departments in Nowon-gu, the task must be assessed in form of peer review. This could be a navigator for establishing the Age-Friendly City in Nowon by assessing mission, vision, execution proceeding(process, inputs), and results.

<Table 3> Grading index of task assessment of peer review

Main Index	Sub-index	Detailed measurement
Mission · Vision and Motivation	Philosophy of the manager	Long-term philosophy and goal of the manager
	Existence of Responsible Team	-
	Adequateness of Personnel	Number of staffs and tasks
	Securing Budget	-
	Path of execution proceedings	Number of institutions in execution proceedings
	Degree of internal cooperation	The cooperative system with other institution
	Degree of external cooperation	The cooperative system with private
Processing	Operative domain	Tasks with Priority realizing their vision
	Results of the task	The rate of accomplishment of tasks
	Path of decision making	Top-down or Bottom-up
	Importance of the subject	Amount of public and private on task
	Sustainability of the task	Period of the task and necessity for extension
Assessment and Management	Existence of measurement for result	Existence of measurement for result
	Re-training staffs	Regular education and re-training
	External assessment and feedback	Degree of requesting external opinion
	Internal Satisfaction Survey	Assessment of the responsible staff
	External Satisfaction Survey	Policy Recognition, Satisfaction Survey
	Public Relation and Policy Recognition	Analysis of the result of Public Relation
	Degree of links with prospective tasks	Number of developing prospective tasks

③ **Survey on Policy Recognition(Satisfaction)**

- The Survey on Policy Recognition(Satisfaction) will be done as external assessment. The object will be residents and the aged in Nowon-gu.
- The measurement has 8 divisions and 67 components. The questions are measured by 5-point Likert scale; Very dissatisfied, Somewhat dissatisfied, Neither satisfied nor dissatisfied, Somewhat satisfied, and Very satisfied.