



Age-Friendly Strategy

2017/18 – 2020/21

MESSAGE FROM THE MAYOR

Age-Friendly Strategy 2017-2021

The City of Wanneroo is proud to release the Age-Friendly Strategy 2017-2021. We are committed to building a city that is safe and inclusive with opportunities to maintain a good quality of life and access to services as people age. This strategy will guide the City over the next three years as it works to become a more age-friendly place to live, work and visit.

By 2021, 21% of Western Australia's population will be aged 60 years and over. Our own city will undergo considerable growth in this demographic with our population of residents aged 65 years and over expected to increase by 80% to 26,870 over the next two decades.

It is important that we begin to lay the foundation now that will ensure we are well placed to meet the demands that will be placed on the City's services, amenities, partners and community groups.

In preparing this strategy the City has undertaken extensive community consultation with seniors, carers, service providers, City of Wanneroo staff, representatives of government and non-government agencies, and other stakeholders. The result is a solid framework that addresses the current and perceived future needs of the community.

An age-friendly city is one of the most effective strategies we have as we respond to the needs of an ageing population. It is important that we have an inclusive community and that our seniors are healthy, active and engaged.

Mayor Tracey Roberts JP



1. INTRODUCTION

The City of Wanneroo ranks in the top five local government areas in Western Australia with the highest number of residents aged over 60 with the population of people aged 65 years and over expected to increase to 22,609 by 2020.

Between 2001 and 2011 the population of the City grew from approximately 80,400 to 160,300. The current population of Wanneroo is 207,168 and is expected to double by 2041, to 411,006 people.

At present the population over the age of 65 in Western Australia is 346,185 with 10% of older people residing in the City of Wanneroo. The combination of population growth and ageing means a projected increase to 16% by 2032 and 18% by 2050¹ and Western Australia will likely be home to over a million people aged 65 and over by 2050.

Projections by Alzheimer's WA also shows that in the next 40 years the City of Wanneroo will experience the highest growth in Western Australia in both actual numbers and percentage growth of people affected by dementia.

These demographic trends have profound significance for the City's role in providing infrastructure and services to the community and supporting seniors to remain independent. Encouraging a more age-friendly City is one of the most effective strategies to respond to the demographic ageing of the population.

The City of Wanneroo's vision is to build a safe and inclusive City, with opportunities to maintain a good quality of life and to have access to services as our resident's age. The City aspires to become a member of the WHO Global Network for Age-Friendly Cities and Communities (GNAFCC) and commit to creating an inclusive and accessible urban environment to benefit the City's ageing population and to meet the needs of older residents.

A City of Wanneroo Age-Friendly community is one which will:

- recognise the great diversity among older people
- promote inclusion and contribution in all areas of community life
- respect older people's decisions and lifestyle choices, and
- anticipate and respond to ageing-related needs and preferences

This Age-Friendly Strategy has been developed through the findings of a community engagement process undertaken in April and October 2016 with approximately 450 seniors, carers, service providers, City of Wanneroo employees, representatives of government and non-government agencies and other stakeholders.

The Strategy's main objective is to provide guidance and actions to support the creation of an age-friendly City and identify key priorities and develop ways to support seniors within the City taking into consideration the World Health Organisations (WHO) Age Friendly Cities eight topic areas.

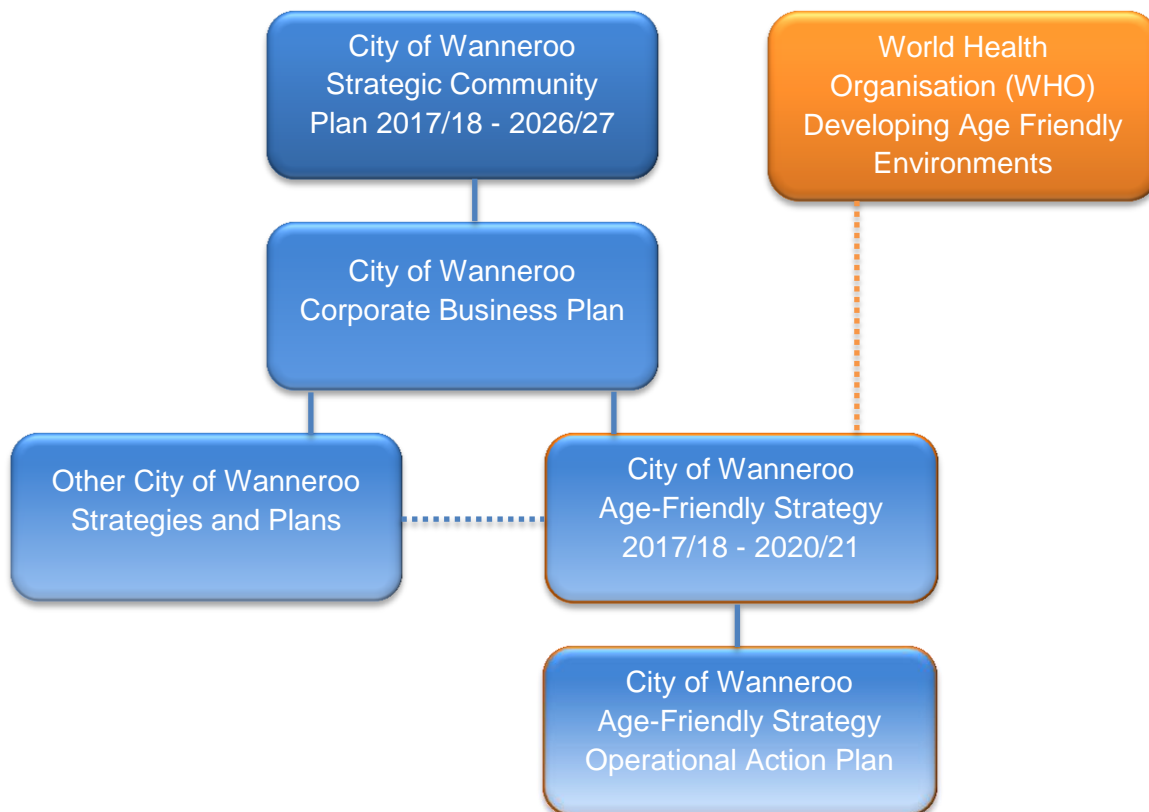
¹ Bankwest Curtin Economics Centre (2016) *Securing Our Future: Meeting the Challenges of WA's Ageing Population*, Focus on Western Australia Report Series, No. 6, November 2015, Curtin University, Perth.

An Age-Friendly Operational Action Plan will support the implementation of the Age-Friendly Strategy and will include key objectives, actions, key outcomes and the responsibilities of service units in the City and external stakeholders.

This inaugural Age-Friendly Strategy covers from 2017/18 to 2020/21 and endeavours to provide an environment where seniors are encouraged to participate fully in community life and to have a voice in issues which may affect them. It also builds on and informs related City strategies and plans including:

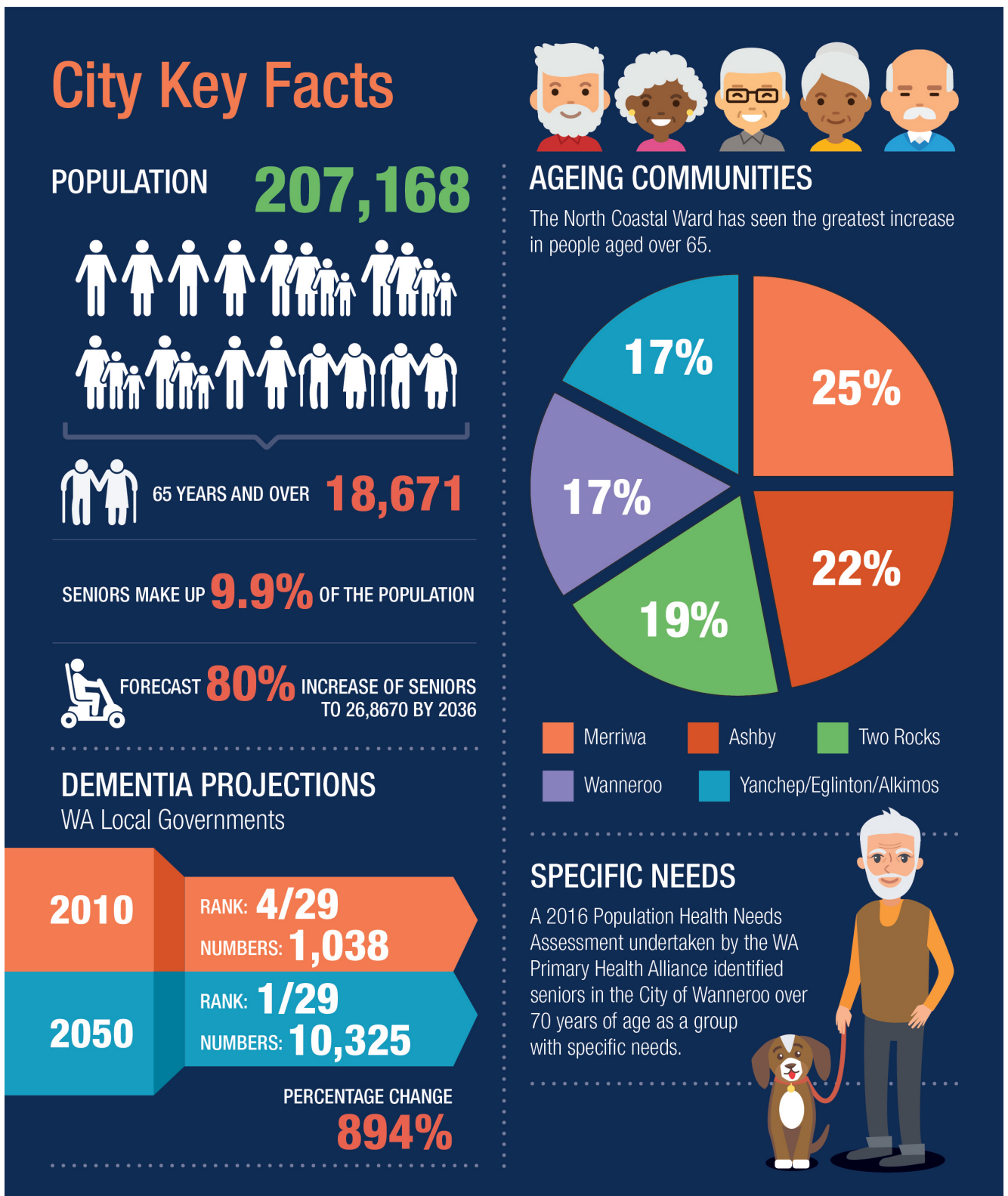
- Strategic Community Plan 2017/18 – 2026/27
- Corporate Business Plan 2016/17 – 2019/20
- Access & Inclusion Plan 2015/2016 – 2017/18
- Reconciliation Action Plan 2015 - 2017

Figure 1: Alignment to City of Wanneroo Strategic Community Plan and World Health Organisation's Approach to Age Friendly.



2. DEMOGRAPHICS

Figure 2: City of Wanneroo Key Facts²



² Seniors over the Age of 65 Data from <https://wa.fightdementia.org.au/files/WA/documents/20101117-WA-DementiaPrevalence2010MetroLGA-Apd-v1.pdf>
<http://profile.id.com.au/wanneroo/five-year-age-groups>

Figure 3: City of Wanneroo population growth³

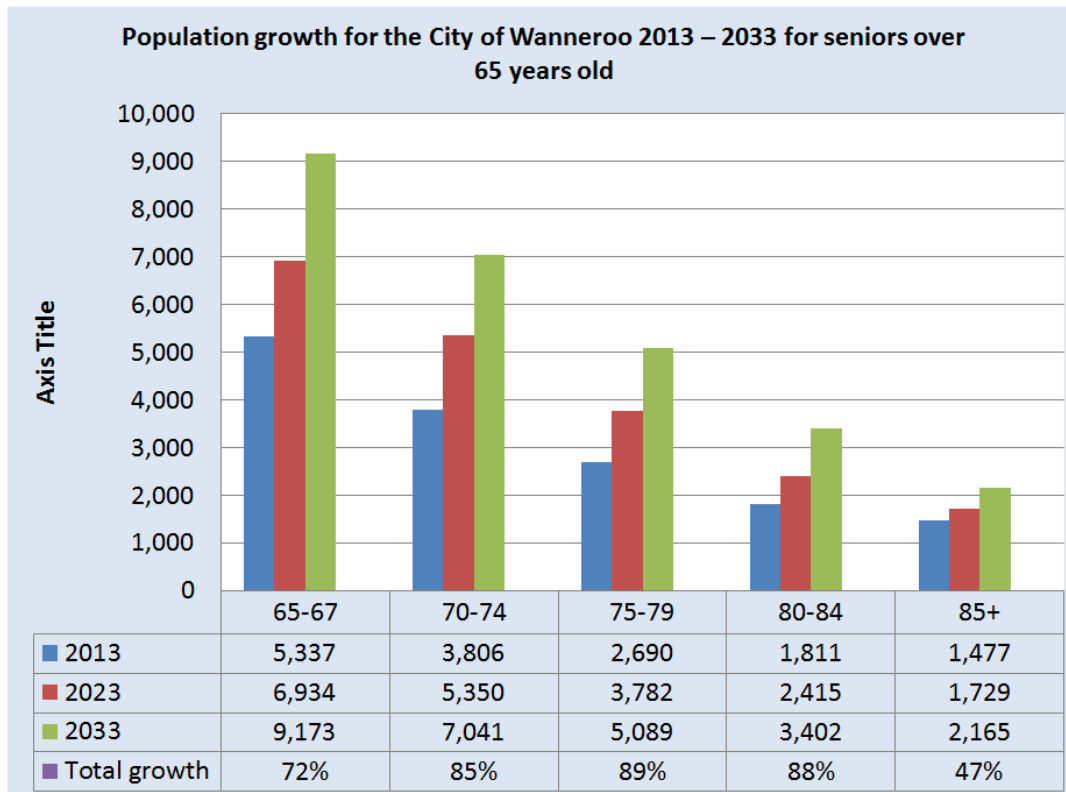
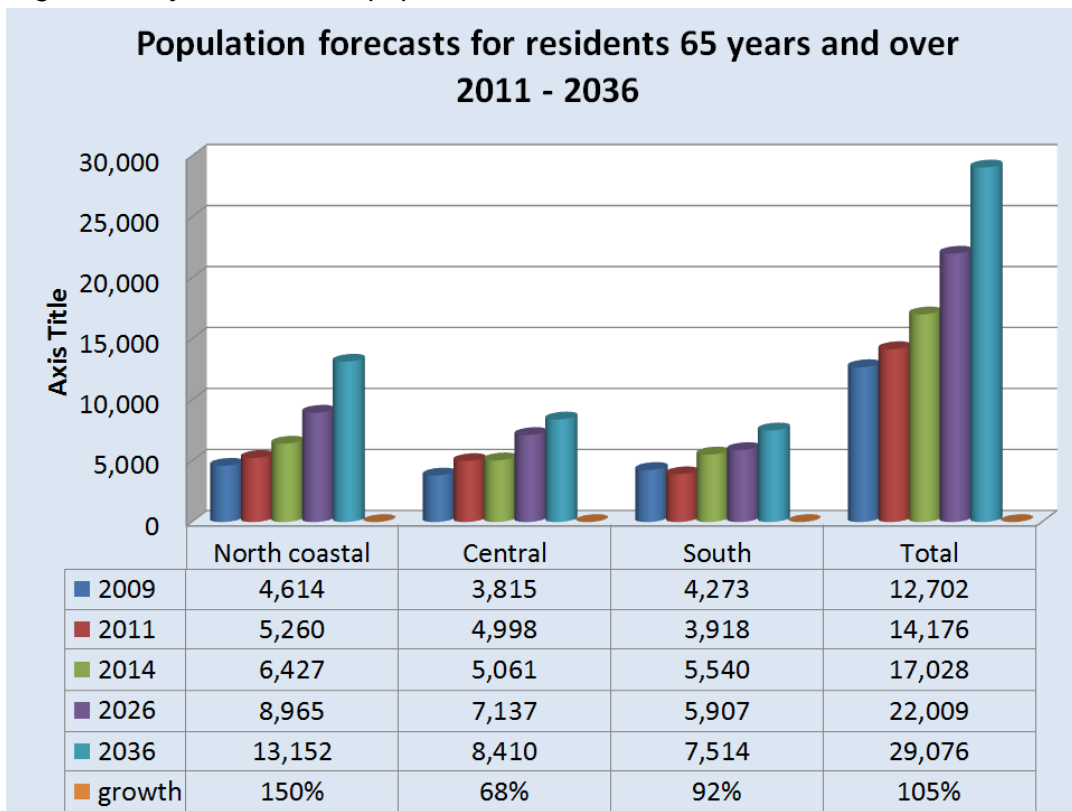


Figure 4: City of Wanneroo population forecasts⁴



³ Data from id community <http://profile.id.com.au/wanneroo/home>

⁴ Data from id community <http://profile.id.com.au/wanneroo/home>

3. AGE-FRIENDLY FRAMEWORK

To ensure adults live not only longer but healthier lives, a Global strategy and action plan on ageing and health was adopted in May 2016 by the World Health Assembly. This Strategy focuses on five strategic objectives and is a significant step forward in establishing a framework to achieve Healthy Ageing for all. It includes a call for countries to commit to action, and develop age-friendly environments. It also outlines the need to align health systems to the needs of older people, and the development of sustainable and equitable systems of long-term care. It emphasises the importance of improved data, measurement, and research, and involving older people in all decisions that concern them.

Specifically the Strategy focuses on five strategic objectives:

- commitment to action on Healthy Ageing in every country;
- developing age-friendly environments;
- aligning health systems to the needs of older populations;
- developing sustainable and equitable systems for providing long-term care (home, communities, institutions); and
- Improving measurement, monitoring and research on Healthy Ageing.⁵

Being Age-Friendly is a global initiative used by communities, cities and local governments around the world. It provides opportunities for active ageing and allows older people to participate fully in a community life, maintain their functional capacity for as long as possible and allow them the choice to live where and how they please.⁶

An age-friendly City encourages active ageing by optimising opportunities for health, participation and security to enhance the quality of life for people as they age. It adapts its structures and services to be accessible to and inclusive of older people with varying needs and capacities.

Even though the world's population is ageing and people are living longer, they are also leading healthier lives. The World Health Organization (WHO) ascertains that most people will continue to enjoy an active and healthy lifestyle well into later life. With that said; all countries, including Australia, need to ensure their health and social systems and infrastructure are able to respond appropriately to a demographic shift, and a potential ageing population, thus helping to enhance social capital creation and contribute to the economy. Promoting opportunities for the aged to participate in community life and facilitating continuing independence are now seen as valuable and cost-effective strategies to meet the challenges of an ageing population.

3.1. State and Local Governments

In 2012, the WA Department for Communities released two documents that have shaped the response of local government in Western Australia in becoming age-friendly:

- *An Age-Friendly WA: The Seniors Strategic Planning Framework* was a blueprint for state government agencies and local governments to become more age-friendly.

⁵ World Health Organisation; Global Strategy and Action Plan on ageing and health
<http://www.who.int/ageing/en/>

⁶ Global Age-friendly Cities: A guide http://www.who.int/ageing/projects/age_friendly_cities_network/en/

- *Age-Friendly Communities: A Western Australian Approach* is a toolkit aimed specifically at local government that adapts the approach used by the World Health Organisation's Age-Friendly Cities Guide to assist local governments hold community discussions about age-friendly communities and develop age-friendly plans and strategies.⁷

As of January 2017, over 60 local governments have used the above mentioned documents to start developing age-friendly strategies and plans and on 9 June 2017, the State Government of Western Australia, was recognised as an affiliate of the World Health Organisation's Global Network of Age-friendly Cities and Communities. Western Australia is the first jurisdiction in Australia to join the affiliate program.

As addressed in the Affiliate status, the State Government will support the continued growth of the World Health Organisation's Global Network by advocating and supporting local governments to join. The City of Wanneroo aspires to become a member of the WHO Global Network for Age-Friendly Cities and Communities as being an age-friendly City is one of the most effective strategies to respond to the demographic ageing of the population.

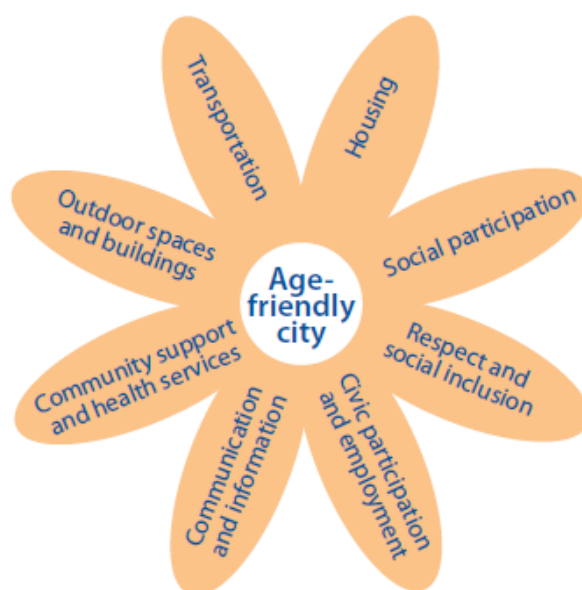
Having an Age-Friendly Strategy, supports the City with becoming one of the leading Age-Friendly City's in WA where our older residents will experience a better quality of life as they age, develop life-long learning opportunities, good health and wellbeing and a feeling of being secure.



⁷ <https://www.dlgc.wa.gov.au/Publications/Documents/AgeFriendlyWAToolkit.pdf>

3.2. World Health Organisation's Eight Age-Friendly Topics

WHO identifies the eight age-friendly topics as being essential to the development of an age-friendly City?⁸ They are prevalent and important to this Strategy and support the development of the City's seven Age-Friendly Priorities.



Outdoor spaces and buildings: Design basic outdoor spaces and public buildings which support older people with their mobility and independence.

Transport: to be accessible, affordable, safe and suitable for all abilities. These factors will support older people in staying to their communities and continue to access services.

Housing: Affordable housing with access to community services is essential to the safety and wellbeing of older people to age comfortably in their City.

Respect and social inclusion: to feel respected and recognise older people need to be included and involved in family and community life.

Social participation:

Participating and remaining socially connected in the community will help maintain supportive relationships, good health and wellbeing.

Community support and health services:

Access to suitable, affordable and quality health and support services is important to maintain health and independence.

Civic participation and employment:

To be actively involved and supported in all decision making processes and contribute to their community through voluntary work or paid employment.

Communication and information:

Staying connected through timely and practical information helps to maintain their health and remain independent.

⁸ Global Age-friendly Cities: A guide http://www.who.int/ageing/projects/age_friendly_cities_network/en/

4. DEVELOPING THE CITY OF WANNEROO'S AGE-FRIENDLY STRATEGY

4.1. Research and Community Engagement

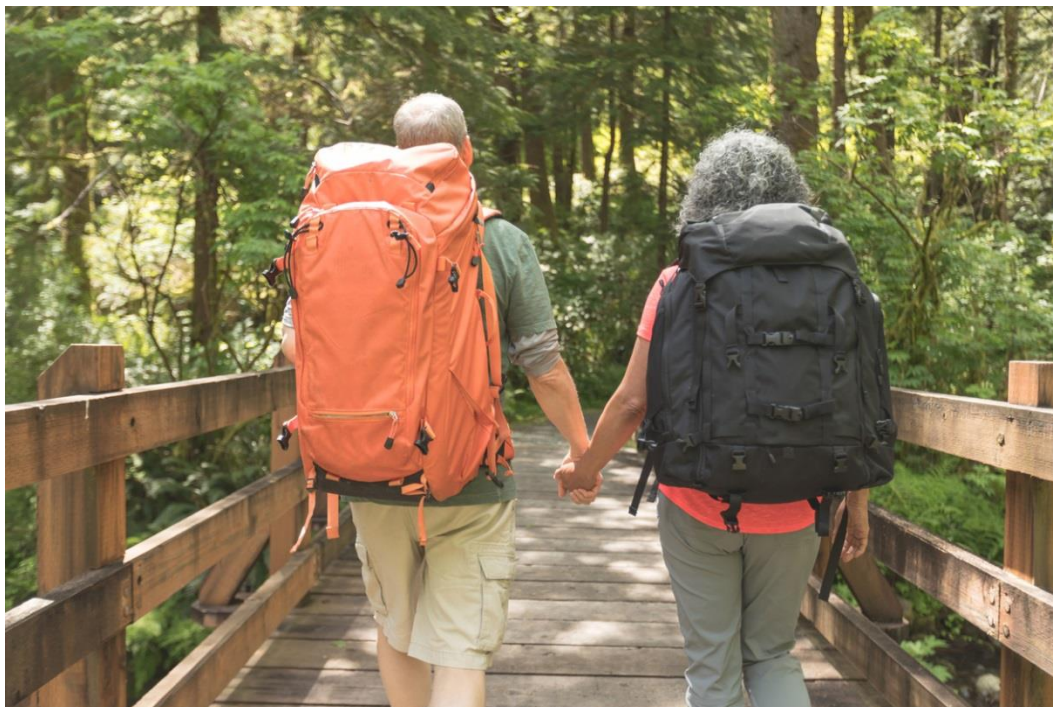
A community engagement and consultation process took place between April and October 2016 and involved approximately 450 older people, service providers, carers and family members, representatives of government and non-government organisations, local business and City of Wanneroo employees.

The consultation process collected information to identify to what extent the City of Wanneroo is age-friendly, what barriers, challenges and issues are of concern and gather information on how the City can grow into a more age-friendly community.

The community consultation was shaped around the WHO's eight topic areas and included the following methods to engage with the community:

- community forums with older people and carers
- group discussions with older people and carers at community centres, aged care facilities and Home and Community Care (HACC) day centres
- interviews and discussions with carers and service providers
- online and print surveys for older people were carried out at the Wanneroo Central Shopping Centre
- integration of findings from other projects in City of Wanneroo
- priority setting workshops involving older people, service providers, City staff, carers and family members and representatives of government and non-government agencies
- Stakeholders who work in advocacy and service provisions for older people.

A demographic and social analysis was completed which identified how many older people live in the City and where and how they live, as well as mapping the current services available to our residents. Gaining this valuable feedback has enabled the development of a deeper understanding of the issues, needs and aspirations of older people and what Age-Friendly Principles are essential in moving forward.



4.2. What the Community Told Us

From the information gathered using the eight WHO Age-Friendly Topics, Seven Age-Friendly Priorities have been developed along with actions to enhance the City of Wanneroo as an Age-Friendly City.

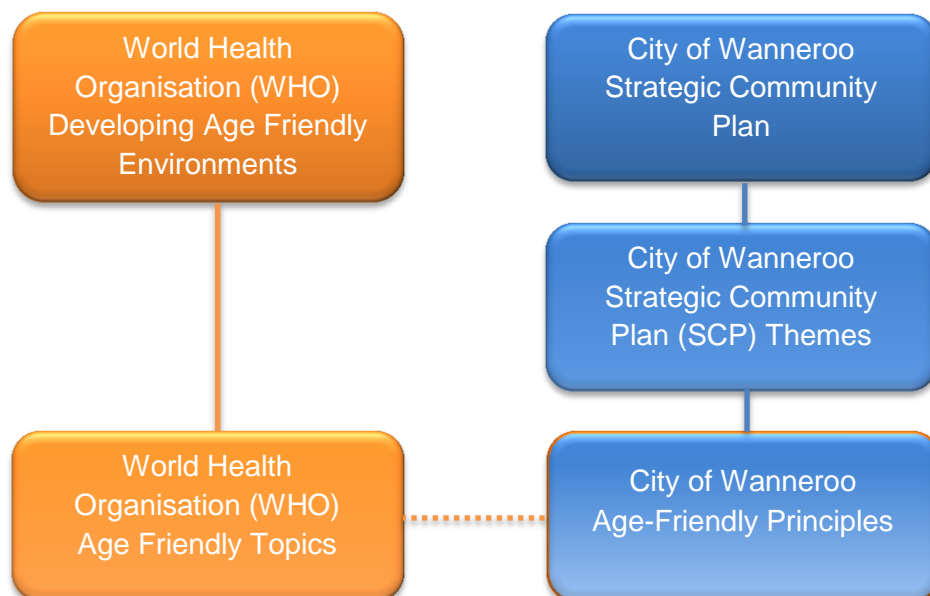
Figure 5: community engagement consultation feedback

Eight WHO Age-Friendly Topics	What works well	Opportunities for Improvement
Social Participation	<ul style="list-style-type: none"> • Adequate activities and events for older people 	<ul style="list-style-type: none"> • A reduction of social isolation
Communication and Information	<ul style="list-style-type: none"> • Information from the libraries and having free access to the internet 	<ul style="list-style-type: none"> • An increase in local information resources delivered to the home • Learning opportunities on how to navigate and access information via the internet • Greater awareness of local activities and social clubs
Community Support and Health Services	<ul style="list-style-type: none"> • Health and community services are available 	<ul style="list-style-type: none"> • State government services such as Centrelink and Medicare needs to be accessible locally for City residents. • Knowledge on how to access community support assistance to help with daily household tasks and transport to medical appointments
Respect and Inclusion	<ul style="list-style-type: none"> • Older people feel respected and included 	<ul style="list-style-type: none"> • An increased openness and awareness of cultural diversity
Outdoor Spaces and Buildings	<ul style="list-style-type: none"> • Older people value the parks and green open spaces and 75% find them safe and well maintained. • Public buildings are accessible and facilities are well signed. 	<ul style="list-style-type: none"> • An increase in accessible, well maintained public toilets in open spaces and parks with full access during open times. • Additional public seating and lighting in open spaces and parks • Better connected footpaths, well maintained and consistent in width
Transportation	<ul style="list-style-type: none"> • Roads are well maintained and signed. • Advocacy for increased transportation services (roads and rail). 	<ul style="list-style-type: none"> • An increase in bus stop seating, shade coverage and signage. • Increase in public parking for seniors • An increase in public transport in Yanchep and Two Rocks • Access to alternative transport services that are age-friendly.
Housing	<ul style="list-style-type: none"> • Older people feel safe in their home. • Diversity of housing exists in Wanneroo. 	<ul style="list-style-type: none"> • An increase in retirement villages, aged care facilities and support services to assist older people to remain in their home longer.
Civic Participation and Employment	<ul style="list-style-type: none"> • Older people are encouraged and supported to be involved. 	<ul style="list-style-type: none"> • An increase in flexible and part time employment including volunteering. • Increase in training and other learning opportunities for older people.

4.3. City of Wanneroo's Seven Age-Friendly Principles

The Age-Friendly Strategy has been developed taking into account the City of Wanneroo's Strategic Community Plan 2017/18 – 2022/23 and the WHO's eight Age-Friendly Topics.

In response to the City's community consultation findings, the WHO's eight Age-Friendly Topics have been adapted into seven Age-Friendly Principles specifically for the City of Wanneroo.



WHO's Age-Friendly Topics	City of Wanneroo's SCP Themes	City of Wanneroo Age-Friendly Principles
<ol style="list-style-type: none"> 1. Social Participation 2. Communication and Information 3. Community Support and Health Services 	Society	<p>Principle One: Health & Wellbeing</p> <p>Principle Two: Lifelong Learning and Education</p> <p>Principle Three: Social Participation and Connected Communities</p>
<ol style="list-style-type: none"> 4. Respect and Inclusion 	Economy	<p>Principle Four: Economy and Economic Participation</p>
<ol style="list-style-type: none"> 5. Outdoor Spaces and Buildings 6. Housing 7. Transport 	Environment	<p>Principle Five: Age-Friendly Environment</p> <p>Principle Six: Transportation</p>
<ol style="list-style-type: none"> 8. Civic Participation and Employment 	Civic Leadership	<p>Principle Seven: Civic Engagement and Civic Leadership</p>

The achievement of the City's seven key principles for enhancing an Age-Friendly City will be implemented in accordance with the goals, individual strategy's, actions, timeline, Responsibility and Measurement outlined in the tables at the end.

In addition to this, an Age-Friendly Operational Action Plan will be developed to articulate in more detail the above and key performance indicators.

5. MONITORING THE PERFORMANCE OF THE CITY'S AGE-FRIENDLY STRATEGY

Primary oversight of the implementation of the Age-Friendly Strategy rests with the City's Community Services unit who will work with internal and external stakeholders to deliver the goals.

The progress of the Age-Friendly actions will be monitored and reviewed annually through:

- Feedback via community surveys.
- Annual progress reports.
- Age-Friendly stakeholder working groups.
- Edith Cowen University (ECU) research and findings.
- Assessing the relevance of the annual operational actions by regular monitoring of the external environment, e.g. changes in the age care sector, community demographics, new technologies, etc.

6. CONCLUSION

Over the three year implementation of the inaugural City's Age-Friendly Strategy and Operational Action Plan, there is an expectation that a greater awareness of achieving an age-friendly City is embedded as a culture across the organisation and amongst external stakeholders. Where possible the City will collaborate with other Local Governments to deliver a regional approach to an age-friendly community. By joining WHO's Global Network for Age-Friendly Cities and Communities, the City will contribute and gain valuable support through exchanging experiences and sharing mutual learning between cities and communities worldwide.

The development of an age-friendly environment does not just benefit older people. The whole of the community benefits from buildings and streets with increased accessibility especially those with a disability. A secure neighbourhood is safe for everyone. Families experience less stress when their older relatives are well supported and are happier and healthier. (WHO, 2007)

Principle 1 - Health and Wellbeing

Goal: Older people have access to affordable and quality community services which promote health, wellbeing and independence to people who are ageing.

Strategy	Action:	Timeline	Responsibility	Measure
Develop and increase the knowledge of health and wellbeing programs and services for older people in our City.	<ul style="list-style-type: none"> • Work collaboratively with State and Commonwealth organisations to promote and support a healthy lifestyle culture in the City. • Identify opportunities to work with existing partners to provide age-friendly services in new and growing suburbs. • Create opportunities which encourage community wellbeing and healthy lifestyles. 	Ongoing	Healthy & Inclusive Communities; Community Services	<ul style="list-style-type: none"> • # of partnerships developed • # of older people attending health & wellbeing programs • Community perception surveys
Facilitate and support the community with ageing and independence.	<ul style="list-style-type: none"> • Develop strong stakeholder relationships to enhance accessibility and integration of support services for people as they age. • Provide ongoing information and support older people through the Commonwealth Age Care Reforms. • Identify and promote service options available through appropriate community hubs. 	2017/18-2018/19	Community Services	<ul style="list-style-type: none"> • # of partnerships developed • 2018 HACC service transition • # of information sessions and people who attended
Continue to support and recognise carers in the community	<ul style="list-style-type: none"> • Advocate for and/or facilitate the delivery of carer support services through City libraries. • Participate in recognising and acknowledging Carers with the City. 	Ongoing	Community Services	<ul style="list-style-type: none"> • # of partnerships developed • Partnership with Carers WA • # Carers Week attendees • # of carers accessing advocacy services

Principle 2 – Lifelong Learning and Education

Goal: Older people have the opportunity to access age-friendly information and services in their community and engage in formal and informal lifelong learning and education.

Strategy:	Action:	Timeline	Responsibility	Measure
Promote and facilitate lifelong learning opportunities for older people	<ul style="list-style-type: none"> Identify the need for and facilitate learning opportunities to enhance learning and education through digital literacy workshops to enhance social connection and relevant community education sessions. Develop partnerships with age-friendly organisations and Local Governments to improve information and educate on current and future issues. 	Ongoing	Community Services; Library services	<ul style="list-style-type: none"> # of attendees present at workshops and education sessions and feedback Growth in registration of workshops Community consultation # of partnerships developed # of active services Regular feature in Wanneroo Link and What's Happening for seniors
Improve communication between the City of Wanneroo and our older residents	<ul style="list-style-type: none"> Regularly update communication mediums to ensure they consider the needs of older people, including those who come from a non-English speaking background, or who have a sensory impairment. Continue to provide City information through appropriate age-friendly formats such as the City's website, library services and resources. Review and update access and inclusion communication guidelines to include specific reference to age-friendly and dementia friendly requirements. 	Ongoing	Community Services; Communications, Marketing and Events; Healthy & Inclusive Communities	<ul style="list-style-type: none"> # of communications Regular updates of online resources Monitoring of the City's Access & Inclusion Plan

Principle 3 – Social Participation and Connected Communities

Goal: Ensure people participate and continue to remain socially connected in community life as they age.

Strategy:	Action:	Timeline	Responsibility	Measure
Actively improve opportunities for older people to participate in community life as they age	<ul style="list-style-type: none"> Promote community based activities to reflect the diversity of older and younger senior residents in partnership with external stakeholders. Promote and facilitate intergenerational connection in partnership with others such as educational institutions e.g. ECU, TAFE, schools. Develop stakeholder relationships to enhance opportunities to reconnect and support isolated people into social activities and support networks. Introduce a strengthening Mind and Body Self-management Program in partnership with Edith Cowen University (ECU). 	Ongoing 2017/18	Connected and Resilient Communities; Community Services; Healthy & Inclusive Communities; Youth Services	<ul style="list-style-type: none"> # of strategic partnerships developed # of community and intergenerational activities Attendance and evaluation of the Healthy Ageing Project # of promotional material developed
Support the recognition of older people and the contribution they provide in the community	<ul style="list-style-type: none"> Actively promote positive images of older people participating in community activities and through intergenerational connections. Recognise the past contribution that older people made towards today's society. 	Ongoing	Community Services; Communications, Marketing and Events; Youth Services	<ul style="list-style-type: none"> # of promotional material developed and sent # of My Life, My Words captured Community funding promotions Participation in ANZAC & Remembrance Day commemorations
Promote and facilitate volunteering opportunities	<ul style="list-style-type: none"> Continued promotion of the City's volunteer Resource Centre. Develop partnerships with community organisations and community groups to increase volunteering opportunities for older people. 	Ongoing	Community Services; Connected and Resilient Communities	<ul style="list-style-type: none"> Volunteer recognition activities Volunteer of the month # of developed partnerships Growth in registration of

				volunteers
				<ul style="list-style-type: none">• Growth in volunteer relationships with community organisations and community groups

Principle 4 – Economy and Economic Participation

Goal: Older people remain actively involved in the City's voluntary activities and employment as they age.

Strategy:	Action:	Timeline	Responsibility	Measure
Support local businesses in employing and acknowledging older people in their workplace	<ul style="list-style-type: none"> • Develop and facilitate educational resources for local businesses to integrate age-friendly practices within their workplace. • Promote businesses in the City who support and employ older people and volunteers in their workplace. 	Ongoing	Advocacy and Economic Development; Community Services; Communications, Marketing and Events	<ul style="list-style-type: none"> • # of relationships developed with Local business • Engagement with Wanneroo Business Association • # of educational sessions • # of older people employed in the City • # of volunteers in local businesses
Facilitate and promote opportunities for cost effective training and upskilling older people in the community	<ul style="list-style-type: none"> • Support stakeholders and develop a partnership approach to facilitate promotion of mature age training programs in the City. • The City's Volunteer Centre continues to support older people wanting to participate in volunteering. • Facilitate and have a collaborative approach to delivering targeted education and training programs for business with older people. 	Ongoing	Community Services; Communications, Marketing and Events; Advocacy and Economic Development	<ul style="list-style-type: none"> • # of mature age training sessions • # of older people attending the session • # of developed relationships with local businesses • # of new and existing volunteers
Encourage older residents to regularly visit all areas of the City of	<ul style="list-style-type: none"> • Explore strategies to strengthen cultural heritage and other City destinations to older people. • Promote the City to age care providers as a destination to visit within their programs. 	Ongoing	Community Services Communications, Marketing and Events Advocacy and	<ul style="list-style-type: none"> • Distribute Discover Wanneroo through local community age and disability support groups • # number of hits on

Wanneroo			Economic Development	Discover Wanneroo Webpage <ul style="list-style-type: none">• # of people accessing aged and disability community support who are visiting City destinations• Community consultation• City visitor numbers - Tourism Council of WA• # of free business directory's delivered
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Principle 5 – Age-Friendly Environment

Goal: To continuously improve the City’s environment as a place for older people to fully participate in community life.

Strategy:	Action:	Timeline	Responsibility	Measure
<p>Ensure outdoor spaces and buildings take into consideration the needs of older residents</p>	<ul style="list-style-type: none"> • Work with relevant service units in the City to identify and implement initiatives to improve City buildings, open spaces and park amenities to meet the needs of older people. • Explore the possibility of a Seniors Park in the City. • Address safety concerns identified by older people within the responsibilities of local government, e.g. dog control, lighting. 	<p>Ongoing</p> <p>2017/18 - 2018/19</p> <p>Ongoing</p>	<p>Community Facilities Planning; Strategic Land Use Planning; Community Facilities; Asset Maintenance</p>	<ul style="list-style-type: none"> • Age-Friendly and Dementia friendly Principles are included in improved spaces/amenities • Delivery of senior park and completion of project • Customer Service Commitments achieved • # of improved spaces/amenities •
<p>Contribute to the accessibility of affordable and appropriate housing for older people</p>	<ul style="list-style-type: none"> • Identify opportunities to embed age-friendly and dementia-friendly principles into the Local Planning Strategy and other local planning strategies. • Advocate on behalf of the City’s older residents to State and Federal Government on senior housing issues. 	<p>2019/20</p> <p>Ongoing</p>	<p>Strategic Land Use Planning; Community Services; Advocacy and Economic Development</p>	<ul style="list-style-type: none"> • # of partnerships • Local Planning Strategy • Local Planning guide • # of advocacy activities

Principle 6 – Transportation

Goal: Affordable and accessible transport options are available for older people, allowing them to move more freely around the City and participate in activities and community life with ease.

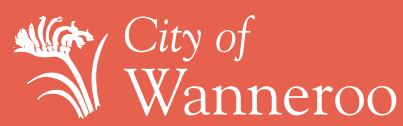
Strategic Focus:	Action:	Timeline	Responsibility	Measure
Advocate on behalf of older people in the City regarding public transport options	<ul style="list-style-type: none"> Advocate to the State Government to improve public transport for the City's older residents. Ensure the transport and access needs of older people are included and updated in City planning documents such as the Bus Stop Policy, Footpath Renewal Policy and Local Planning Strategy. Introduce a Senior Smart Travel Plan in collaboration with the City of Joondalup and the City of Stirling. 	<p>Ongoing</p> <p>2018/19</p> <p>2017/18</p>	<p>Community Services;</p> <p>Traffic Services;</p> <p>Strategic Land Use Planning;</p> <p>Connected and Resilient Communities</p>	<ul style="list-style-type: none"> Collaboration with the Public Transport Authority (PTA) Policies reflecting the needs of older people Acquittal of the Senior Smart Travel plan # of volunteers and residents attending the Senior Smart Travel Plan workshops Ongoing Senior smart Travel Plan funding in partnership with the City of Joondalup and the City of Stirling
Consider pedestrian amenities with wide and obstruction free footpaths, and safe and adequate pedestrian crossings for older people	<ul style="list-style-type: none"> Review pedestrian crossings at key locations to improve access to priority destinations, including shopping centres, medical centres and public transport hubs. 	Ongoing	<p>Assets;</p> <p>Community Services;</p> <p>Community Facilities Planning;</p> <p>Traffic Services</p>	<ul style="list-style-type: none"> Age-Friendly and Dementia friendly Principles are included in improved spaces/amenities # of improved pedestrian crossings

<p>Enhanced parking amenity for older people</p>	<ul style="list-style-type: none"> • Investigate opportunities for improved parking for older people at City facilities. • Support seniors with queries and issues regarding ACROD and senior parking bays. 	<p>Ongoing</p>	<p>Community Facilities; Community Services; Infrastructure and Assets; Traffic Services</p>	<ul style="list-style-type: none"> • Report on the number and location of current and new senior and ACROD bays in the City • # of queries and issues logged
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Principle 7 - Civic Engagement and Civic Leadership

Goal: Older people are valued and actively involved in decision making in their community throughout their life and that the City plays a leadership role in supporting an Age-Friendly City.

Strategy	Action:	Timeline	Responsibility	Measure
Increase opportunities for participation of older people in community engagement	<ul style="list-style-type: none"> Explore initiatives that will increase representation of older people in community engagement. 	2018/19	Community Services; Connected and Resilient Communities	<ul style="list-style-type: none"> Development of a community engagement toolkit # of new older people initiatives rolled out in the City
Encourage and promote community organisations to consider the needs of older people in their operations	<ul style="list-style-type: none"> Support community groups and organisations with attracting older people to their programs. 	Ongoing	Community Services; Connected and Resilient Communities	<ul style="list-style-type: none"> Senior week # of seniors accessing community groups # of state and commonwealth organisation partnerships
Become a member of the WHO Global Network for Age-Friendly Cities and Communities	<ul style="list-style-type: none"> Join the WHO Global Network for Age-Friendly Cities and Communities and promote this through all media resources. Develop a framework where the Age-Friendly Plan outcomes can be monitored within the City's Access and Inclusion Plan. Provide the opportunity for internal and external stakeholders to contribute to the City's achievement of the outcomes with the Age-Friendly strategy. 	2018/19 Ongoing	Community Services; Communications, Marketing and events; Healthy & Inclusive Communities	<ul style="list-style-type: none"> WHO and City promotional material and media release WHO membership # of partnerships # of age-friendly actions achieved # of age-friendly working groups Internal stakeholder meeting



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