

Survey Report

01 November 2018 - 23 January 2019

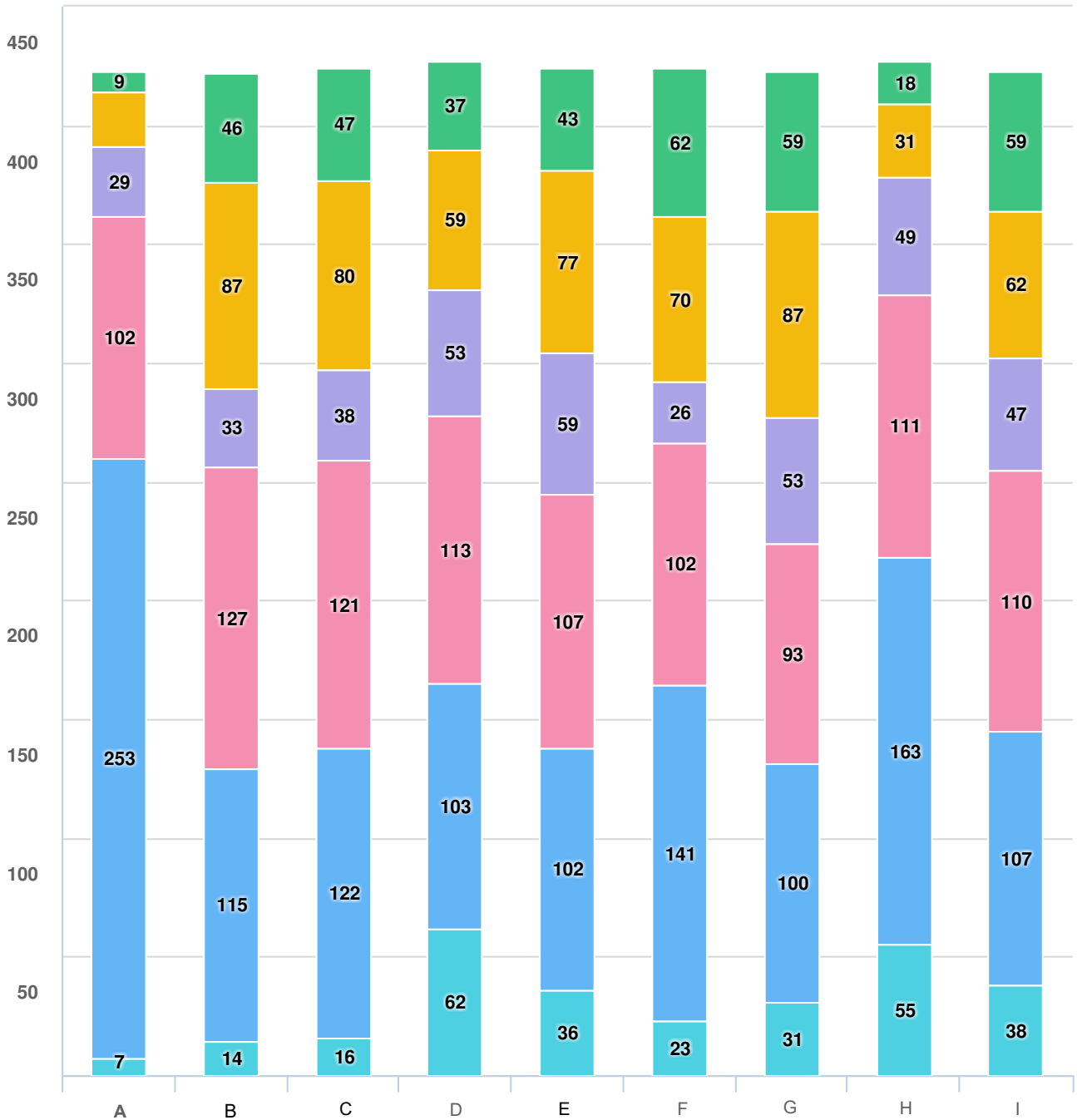
Age-Friendly Survey

PROJECT: Age-Friendly Strategy

Connect Oshawa

engagement  **hq**
by Bang the Table

Q1 Please indicate your level of agreement with the following statements:



- A. Road signs are easy to understand
- B. Sidewalks are well maintained and accessible (e.g. even surfaces, curb sloping, good lighting, etc.)
- C. Snow clearing is done in a timely manner (e.g. City roads, sidewalks, corners, etc.)
- D. Most businesses in Oshawa are accessible (e.g. wheelchair ramps, automatic doors, wide openings, clear aisles, etc.)
- E. The number of benches or other seating available along sidewalks, trails and in parks meets my needs.
- F. There is sufficient time, as well as visual and audio cues, for a safe crossing at pedestrian crosswalks.
- G. Accessible and sufficient parking is provided at destinations.
- H. Oshawa has a well developed sidewalk network for walking and a trail network for biking.
- I. I feel safe walking/biking on Oshawa's routes.

Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q2 | Please provide comments and/or suggestions about outdoor spaces and buildings in Oshawa:

no comments

Recently at the Bay,Oshawa centre,at the South/West entrance there is not a Handicap door opening device,doors are heavy and not easily opened with one hand

Waterfront needs to have a continuation of the bike path and keep lands as nature reserves It will make for a better walking route for ALL residents.

I find some of the curbs at the Corner of Beatrice and Ritson are steep and slanted making it hard to navigate when Elderly people have Scooters with one front wheel. People with Mobile Scooters should have a place where they can "get together" and discuss Safety when crossing Oshawa's streets. I find crossing when traffic is coming from my left where I am visible to oncoming traffic safer than crossing where traffic is to my right.
New subdivisions need connected trails to facilitate walking routes

sidewalks in front of street mailboxes and uneven and pool with water and freeze in the winter making it dangerous to go out and get your mail

**Oshawa does not provide wheel (bikes, scooters, strollers, wheelchairs) accessible routes that are properly connected and/or signed. I love the new pathway along Tautan because of it's width but when I road on it from Whitby I had to change sides of the road twice. There are paths that go through some subdivisions but only locals know where they are **Example: cycle from Rossland and Thorton to the longterm home at Ritson & Conlin **Focus on north/south, east/west connections are needed on each side of the city and through the middle. Wheels should be able to get to the waterfront trails from north end trails running along Tautan ** waterfront trails are wonderful but need more signage to locate and connecting routes to north/south trails **dividing line down the middle of trails go a long way in cyclist who may be traveling at 23km/hr and dog walkers sharing the trail and staying safe **love asphalt wheel trails on one side and concrete walking trails on the other. I noted Whitby spending crazy money on breaking up concrete sidewalks and replacing them with asphalt trails. I would preferred to see asphalt trails added beside the concrete or on the other side of the road, we need both as our populations ages and spends more time in the community
Speaking as an able bodied-pedestrian, most lights I encounter allow me enough time to cross safely on green ,however, the light that goes from the OC crossing to the Super Store or Canadian Tire is far too short. When the city designates a trail as a bike trail (like the Oshawa Creek was designated a few years ago) it can get dangerous for us walkers.

We are concerned with the number of people who let their dogs off leash in our neighbourhood. There has been several people and dogs bitten!

Some buildings require a sharp turn to enter or exit which on my scooter is sometimes difficult....Tim Hortons for example..

need more benches in parks and boulevards

Sidewalks are good. Needs more interconnected trails for biking.

Need to be made more attractive ie., art work

More spaces for senior parking not just handicap spaces.

there is a wonderful waterfront trail that goes from my house at the Thicksen's Woods (Whitby right up through Oshawa river-side to the RMG)

\\\\\\\\\\\\\\\\feel unsafe walking when bikes and walkers both are using the sidewalks. Bikers very rarely make you aware they are behind you.

Walking around Oshawa in the Winter is not always easy for some businesses and home owners don't shovel their sidewalk portions, when plows go around the corners, they block entrances to certain sidewalk, and it is very difficult for handicapped people to get around with their scooters and mothers to walk through snow that has big footprints that have ended up frozen on the sidewalk. I would say that only about 60% of the sidewalks are neatly shovelled. (Many home owners seem to think the city should clean the sidewalks which can become quite treacherous.

In walks I encounter uneven sidewalks, areas where water pools in low spots and freezes in winter. At night the street lights are dimmed by leaves on the trees. At times it takes a long time for bulbs to be replaced. Do not feel safe walking on the trails alone. Difficult to share trail with bicycles. In the winter difficult to walk along Simcoe street north because snow not removed by home or store owners and difficult to walk on sidewalk over Oshawa creek. Walkway often made on safe with litter, leaves and snow.

Grandview St. N. where I live has bike lanes on both sides of the road and cars park in the bike lanes which I find very unsafe.

Not all of Oshawa is all good or in need of improvement hence the neutral score.

Walking signals are sufficient for able bodied people but there isn't always time for elderly with mobility issues to cross. Snow clearing often leaves windrows at corners - so the sidewalk is clear, the road is clear, but you can't climb over or through the pile.

In darkness, lighting of the pedestrian crossings at traffic-light intersections would be beneficial to drivers and pedestrians.

Some stoplights are visually blocked by the incorrect placement of others. Zero signage informing of "Senior Residential" ie: Library/Art Gallery; "Be patient, take your time, Senior Friendly Residence". Traffic is too too fast in specific heavily populated sections with shopping and schools and school field trips to the Library/Art Gallery. The culture has changed in the last 5 years, especially with the newly renovated Oshawa Centre. Sidewalks are seldom cleared of ice and snow, unless by co-operative citizens. Bus stops are cleared to the barest minimum not taking into consideration the walk on and wheel chair roll off, right at my front door. More OSCC vans are needed along with better scheduling.

I feel unsafe to bike from Midtown Mall area to Lakeview Park, on the bike path.

Many people have the disability tags so it is hard to know how many spaces would be adequate.

There might be benches at bus stops where there re shelters. The type made of steel to lessen the probability of vandalism.

Our family feels so lucky to live near the Oshawa trail. We love taking our bikes down the path to the lake or into downtown. We've never run into a police officer on a bike. We once nearly ran into a police cruiser driving on the path looking for someone but that's not the interaction we're hoping for. You see we also run into and pass countless people drinking, partying, vandalizing, fighting and none of them so much as blink as we ride by. Hooligans own the pathway. Not the citizens on Oshawa that pay for it. I would never let my wife run on the pathway. I would never want my child riding his bike down there with a friend or alone. It's a shame. The only time we feel safe enough to use it, is if we are on wheels and in a group. What an opportunity to spread healthy living to our children lost.

Suggestion: Another plow should come immediately behind the main plow to clean the windrow (end of driveway). It is so difficult for seniors to remove that part of the snow as it is so heavy and depending on the length of the driveway it takes longer to remove the snow at the end of the driveway then removing the snow from the driveway. I live on a corner so the amount of snow left at the end of the driveway is higher. Thank you!

Senior parking would be great

Have larger street signs and more parking for the elderly that is not requiring a handicap permit (similar to parking for those pregnant).

I believe that brine application to paved roadways before snow is a total waste of time except for auto mechanics who are replacing vehicle bearings like never before.

Most sidewalks are broken/uneven. Curbs and sidewalks at street corners

need to be cleared better and sooner. I cannot climb or wade through snow at street corners with sidewalks. I use a cane all the time and am short with short legs

Street lights could be better.

Not all older areas. A few getting close to lake I dont.

I do not feel safe at night i.e. Memorial Park. I would not go out after dark.

Oshawa road mtce. Is very sub-standard. Man hole covers are a disgrace-person in charge should look for another job-he/she can do well.

Regarding pedestrian crossings; there are not nearly enough crosswalks, especially in areas where there are bus stops and plazas, not enough bus shelters either.

More clean-up during summer in certain areas ex by Donevar rec centre by creek.

Most corners are repaired for scooter. Sidewalks are very bumpy for scooter. Gibb has good sidewalks.

h) No night light in the trail i) City of Oshawa has failed to enact and entoree, bylaws banning motorcycles, dirtbikes, motorized go carts, and ebikes from Oshawa trails.

Parks and spaces nice.

Walking trails have become a scary place to travel alone. When on the trails there is not enough room for bikes.

Many store aisles are narrow or blocked.

There's always a need to improve clear signage on buildings and roads.
There's always a need to improve the condition of sidewalks.

Parking spaces are narrow at John St.

Bikers need to have bells to notify walkers of their approach.

Some areas the trees cover the sidewalk on Thorton North.

Under bridges not safe.

I live in an area where there are lane ways between streets-the

walkways/lanes are not well maintained. c) Not always d) Dollarama has narrow aisles

Older people are not safe on any trails needs lighting along with way and checked often by police.

There are nice dog parks and walking creek paths/bike riding scary they don't watch where they are going.

midtown trails questionable

g) Except John St. My son was robbed on the bike trail behind Cordova Park, years ago now, but I would not walk the trails alone.

1g) except John St. I wouldn't want to walk the trails alone with someone okay.

Not always safe crosswalks allotted time too short.

Not always safe. Timed walking signs too short.

Not enough parking at Conant Seniors.

No garbage cans in parks. Sidewalks are done in tar.

Too many people ride their bikes on the sidewalks - come up behind you - no warning if coming the other way they don't move over skate boards also

e) On side streets benches too far apart for older people. i) I have phoned city. Seniors have trouble hearing, and biking on sidewalks is dangerous. Signs of *Not Allowed* are not adhered to nor any penalties laid against individuals who ignore signs.

Sidewalks are too uneven for walking.

In Oshawa Centre of City - too many businesses do not have ramps ie wheel chairs etc.

Used to bike to lake but do not feel safe even during the day due to lack of police patrol on bikes and the home less situation in Oshawa.

Please make sidewalk wider on bridge on King St at Oshawa Creek. The bridge needs a tune up now anyways.

Sidewalks should be open and accessible-Some work done but need upgrading. Timing at lights, especially near senior centres/apartments should be at least 40 seconds.

Walking/cycle paths need to be wider and separated paths

Need for more parking in downtown and more accessible ramps to public buildings.

a) My first language is English b) Nothin Winter e) Accessible pa f) Varies h) on road or off road i) Trails on road-off road. Lack lighting, emergency call buttons on stations. Water fountains, Washrooms. Need more east and west bike trails-already several north south routes (Thorton, Gibbons, Summerville, Morton, Starr, Kolodrie). Consider multilingual signs to reflect diverse linguistic community. Sidewalks are not well maintained in winter. City should clear sidewalks along regional roads especially where narrow boulevards as road plows continually fill in after residents have cleared eg. Rossland around Gibbons- area where people use mobility devices and access routes to DRT stops need to be cleared by city/region sidewalks.
Frequent snow removal.

Some/most of the building in downtown Oshawa very old looking unsafe built to closed, congested areas limited parking, roads too narrow/small for the amount of cars, trucks.

Big difference between urban design of old Oshawa and the new sprawling subdivisions and walls/parking lots of northern area. In the latter, there are not public spaces outdoors such as there are in the King/Simcoe area.
There are a few eye soar - its improving

a) Pedestrian b) Curb sloping-very slippery can call e) Time too fast and cars block way i) Cars too aggressive turning I appreciate the numerous senior buildings the parks are marvelous. Crossing major and minor streets because of aggressive drivers making right and left turns on the pedestrians crossing at a lights for, 8 seconds.
Biking trails could use some repair.

Some areas may seem safer with more lighting and supervision. But not having a militaristic approach to it.

Need more garbage bins in parks. More benches on streets and parks.

South Oshawa lake shore trail is great.

g) Don't drive

g) not everywhere Road signs are often hard to read from a distance.

Hospital signs are not clear from northern (407 and Taunton routes).

Some downtown sidewalks ie. William St. between Prince and Simcoe St. is not cleared of snow ever! Walkers and strollers cannot get through the frozen snow left here.

Could have more parks, make it look more modern

More or better parking downtown Oshawa would be great-I don't come Downtown because of parking challenges.

The speed limits within the city should be lowered. There is little or no connection to rail transit for the seniors to Oshawa GO/VIA as most buses, go to Whitby or not the station, especially for disabled.

I went for my appointment at Liston up sidewalk was completely covered in slush and hard using a cane.

When accompanying a mobility challenged people the usual, audio cues are excellent but the time to cross a busy intersection is short(too) and you must be ready to go as soon as symbols appear (King and Mary St).

Need more time to cross at Harmony and Rosland corner.

Some intersections are too large to cross safely for some seniors in the time given ie. Taunton/Grandview intersection

Cars are parked on biking routes making cyclists ride into traffic. Traffic lights need to remain green longer for four lane crossings.

f) Agree but some drivers need to educate re their responsibility to drive in such a manner that pedestrians can cross safely. I am grateful for the numerous amounts of parks and facilities ie. pools, seniors centres, libraries in the city.

b) Ice fall from building at Legends. d) A lot of curb area no ramp in winter snow around curb. f) But many cross on flashing lights. g) Can't find parking often for many. i) Depends on area you are in Lakeview park often has huge areas claimed by a family-table movin and many people are left with no place to sit or picnic. Not sure how it can be controlled. More emphasis is needed on conservation/recycling is going well but still pollution-plastic tossed, vandalism. I like the police bike patrols.

Many homeless people on Oshawa Creek trail making it perhaps unsafe for bikers and walkers.

Riverside South should have side walk to access the park and trail city parking lots ie. arenas too small width.

Better signage on trails-ie. where you are, how long the trail is, km. Signs from start to finish-where to park to access trails.

Not all streets are signed. Signs need to be bigger for night driving at least at major intersections.

Alexandra park the western gravel path from the tennis/pickleball courts to the north gravel parking lot has no street lights after sunset it gets very dark along this 200 meter stretch of path. A mugging area potentially.

Snow clearing on accessible parking spaces at malls was an issue on several occasions last winter.

Not enough long term facilities (Backlog).

Some buildings and businesses are not handicapped accessible, automatic doors.

Need longer time at pedestrian crossing at traffic lights.

Need signage at Beatrice and Charrington to indicate it is a connection to multiple trail: Harmony Creek Trail: which can be accessed via Downing Cres. Also, signage on Central Park and Charrington same trail can be accessed from Downing Cres.

John St. SR Branch has little parking and some find walking across parking too much.

Im fine at John St. but limited for some people. My husband and I trails 3-5-6 times per week.

not enough lighting in outdoor spaces.

Side roads and sidewalks not cleared of snow and ice in a timely fashion. The walkways through Alexander Park is not cleared of snow and when it rains it is a lake the drainage is terrible.

There is still businesses that are not easily accessible also some light crossings (sidewalks) are not long enough to get across.

h) Good North-South routes but weakness in connecting there with East-West routes. i) Depends on what part of City and degree of isolation.

I find the space in Oshawa that is "green" is well taken care of accessible. The buildings in Oshawa are well maintained and accommodate a wide range of seniors.

Accessible parking spaces need to be wider in some shopping areas.

The bike lane are on safe. Because bike have to go around the care and it causes car move over.

Build sidewalks on Wilson Rd. North of Greenhill to Conlin-currently not built.

Continue sidewalks on Wilson Rd. North of Greenhill to Conlin-Currently missing.

Tree roots cause many sidewalks uneven.

a) hidden by trees/ lettering too small. g) More spaces need to be available.

The greener the better-make it inviting plants make people feel safe-create more small parks (mini).

Oshawa clinic doors have a ramp, however it is very difficult to push someone in a wheelchair of you yourself have some mobility issues. Perhaps other buildings are the same an extra elevator would be handy at entrance.

c) Our driveway after the plow. We have snow to our knees and heavy. e) There is never enough.

No signs to hospital from the North highways. Cars are allowed to park on bike lanes.

More lights for areas and sidewalks.

No not always feel safe with so many strange acting homeless people.

I believe some areas are better maintained and attended to than others.

Most bikers so not have bells or warning of passing on trail and sidewalks.

Trails need improvements and additions.

1) Oshawa is one of the few cities still with one way main drag. 2) Legends Centre has 13 disabled parking spots in 1 row N to S with example number 10, 11, 12, 13 spaces further away from entrance than regular parking spaces!!

I live in rural Oshawa.

b) too much salt in winter g) John St. not enough parking

Just move here so I don't know.

People need to be made more aware of rules & regulations regarding bikes, rules of road & sidewalks

Oshawa bike trails should be equipped with camera's people might get hurt and robbed.

more lights

There should be more lights along the trail at night and the pole on mill by bridge that got knocked over they didn't put it back and it's very dark at night.

More ramps.

OSCC John St, Location & Go Station could use more parking

Sidewalk snow cleared but corners piled up sky high with snow unable to cross road on electric scooter

I'm new to Oshawa and can't explore much - to commute in all areas

Not enough benches/other seating on sidewalks, trails, etc.

(a) Road signs are not easy to read at all

b) curb cut greatly needed in front of HH on Benson St h) sidewalk on Grandview disappears and re-appears between north of Beatrice on the east side.

Walk with walker - so don't really know

Need more lighting for safety. Need higher toilet seats with bars

(a) don't drive (h) for me

(c) side streets (g) not wide enough

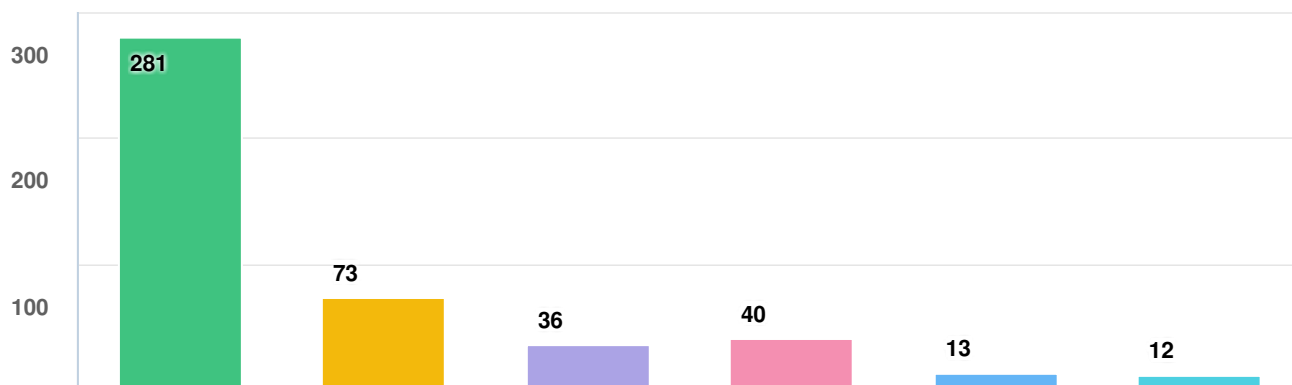
- Oshawa mall - more seating - Traffic light at Legends/Harmony - Some private plazas need widen handicap parking

Parks are scary - too many homeless people occupying public parks

road signs are not all in the same place at all intersections - hard to find at some street intersections

Optional question (146 responses, 289 skipped)

Q3 How would you best describe your level of walking mobility (your ability to walk/get around):



Question options

- I can walk with ease, unassisted
- I walk unassisted but with some difficulty
- I walk with ease, assisted (e.g. cane or walker)
- I walk assisted but with some difficulty (e.g. cane or walker)
- I use a wheelchair or scooter
- Other:

Optional question (429 responses, 6 skipped)

Q4 | **Other:**

awaiting knee surgery so sometimes walk with difficulty

Walk with ease only short distances

Broke right leg and left arm July 6 and 7th at times

My husband uses a walker with difficulty.

I am young! Sore back arthritis.

arthritis in both knees, I may have difficulty walking soon.

I sometimes use a cane.

Frequently need to stop and rest. Hence, my response to 1.e.

3 seniors retirement homes + 2 seniors apartments = 5 buildings on Benson St need Oshawa bus service for medical appts.

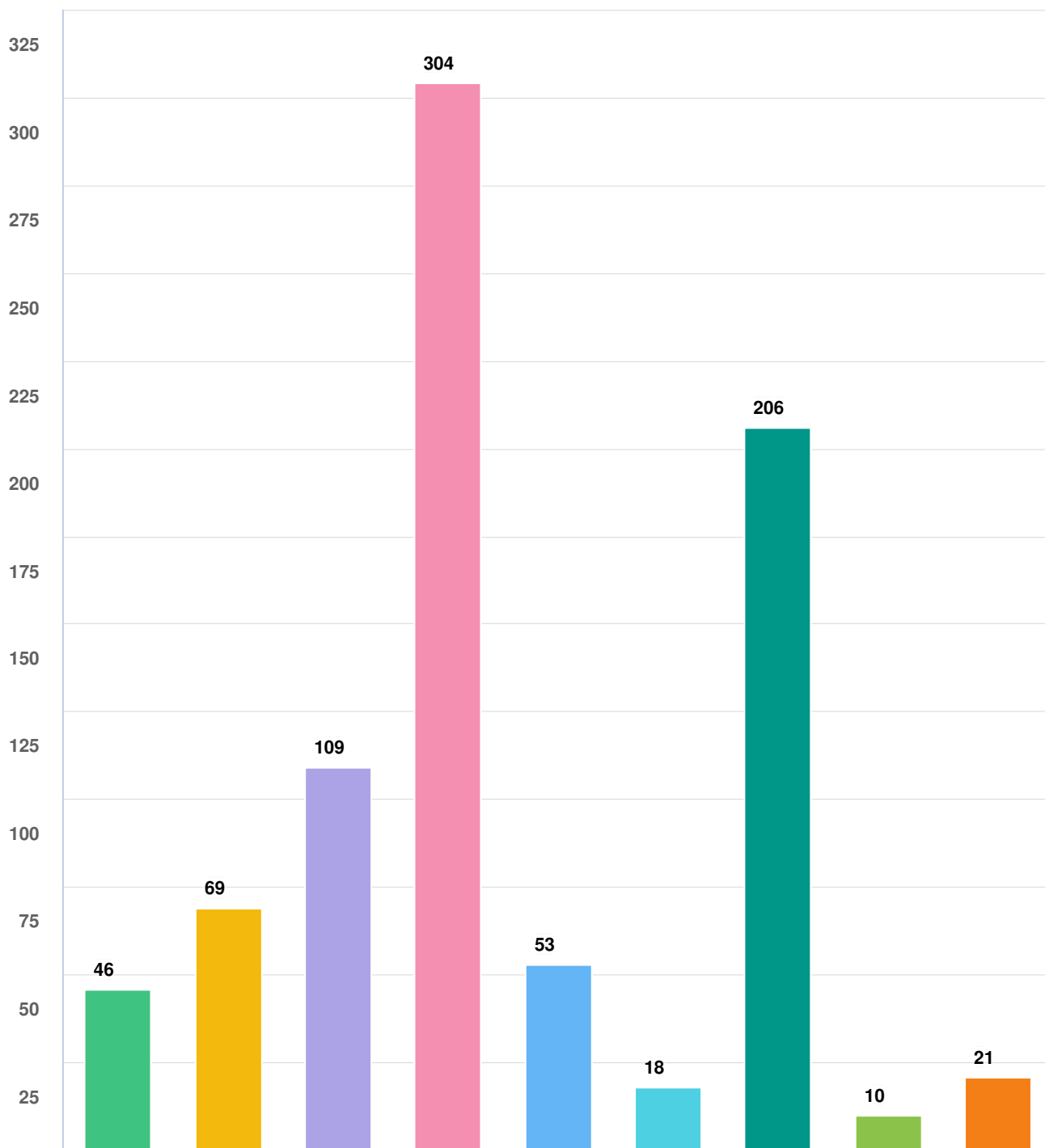
walker

can walk unassisted but tire easily (back)

depending on weather

Optional question (12 responses, 423 skipped)

Q5 How do you travel around the community?



Question options

- Bicycle
- Bus
- Friends or family
- Personal vehicle
- Taxi or Uber
- Volunteers (e.g. Community Care Durham)
- Walking
- Wheelchair or scooter
- Other:

Optional question (413 responses, 22 skipped)

Q6 | **Other:**

OSCC van

Taxis are too expensive for me. If family friends and the handi-trans bus and bus cannot provide me a ride, I don't go out. Handi-trans bus from senior centre but they only take you from home to senior center and back. I am still able to drive my car.

Not too far.

I use a walker

Drive

Use my own vehicle

Drive a car.

Car

Personal Uber

drive a car

I use a walker

My own car

Drive myself

Driving

DRT Specialized Services

Durham Regional Transit

Walker

oscc bus

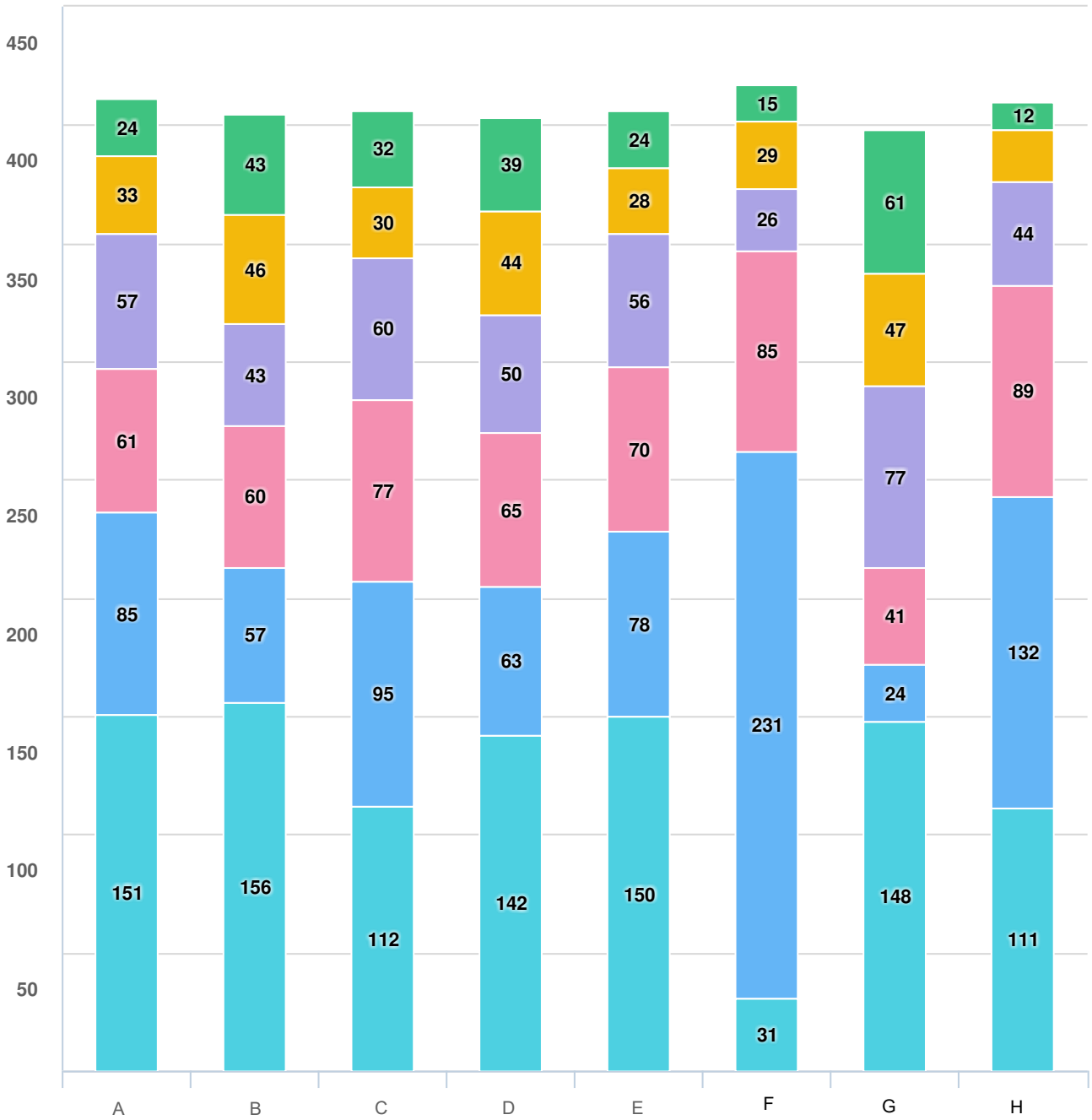
car

specialized transit

Durham Specialized Transit

Optional question (22 responses, 413 skipped)

Q7 Please indicate your level of agreement with the following statements:



- A. Public transportation in Oshawa is affordable and accessible.
- B. Public transportation is reliable and frequent enough to meet the needs of older adults in Oshawa.
- C. Bus stops in my community are well-maintained and allow easy access year-round.
- D. Information for bus routes and schedules is easily accessible.
- E. In Oshawa there are public alternate transportation options available other than using my car (e.g. volunteer drivers, pooled driving, etc.).
- F. I feel safe getting around the city using my chosen method of transportation.
- G. I feel safe riding a bicycle or scooter in Oshawa.
- H. There are transportation options for persons with mobility or physical disabilities (e.g. accessible taxis, specialized services).

Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q8 | Please provide comments and/or suggestions about transportation in Oshawa:

Bus routes along Bloor with its high density housing, are too infrequent.

i drive so do not use bus right now

**I walk/bike my grandson to school and back every day and have to say our crossing guard is wonderful. **when I think about the day that he will ride his bike to school, I am concerned as there are busy roads that he will travel on and there are no biking lanes. I strongly feel that all schools should have an asphalt path as well as a concrete path where children are expected to provide their own transportation **I am a member of the Oshawa Cycling Club and would like better routes, one of my favorites is the sign on Thorton, north of Tautan where the cycling lane just ends. **a painted cyclist in the round about would be helpful as it is hard to know where to go when on a bike and drivers get frustrated with a cyclist "taking the road" unless they realize that it is the correct/safest way

Drivers for Durham Transit, I find, are mostly courteous and helpful. However, I find the Company does not put enough importance on seniors. For instances, changing the route of 410 which was a very convenient bus for many seniors coming to the Senior Centre. Need more buses that run more frequently.

We feel that it would be financially beneficial if older adults 60 and over and retired could purchase senior ticket prices. We certainly would use the "better way". Parking at the GO station in Oshawa is very over crowded and older adults travelling in the day time have very little chance to get a parking space. I avoid major intersections such as Rossland Rd due toangers of motor vehicles

The bus takes really long to drive.

Strongly opposed to motorized scooters and motorcycles on bike trails. We feel they are dangerous to walkers.

I live in Whitby and don't travel much in Oshawa.

At present time I use my car as the prime method of transportation.

At night, it is very difficult to spot people wearing dark clothing who drive their bicycles or cross at an intersection where there's no traffics lights. Also more and more young people drive bicycles, but all do not follow the rules, and that

can cause problems.

There are not enough wheeltrans buses or drivers. I have a blind friend and she cannot take the bus as persons who can't walk get priority.

At times bus along Simcoe are crowded and difficult for Senios to find a seat. Need more affordable wheelchair transportation.

as previously mentioned, the bike lanes on Grandview St. N. between Rossland and Taunton are on both sides of the road and cars are allowed to park on both sides making bike riding very unsafe.

All options are expensive for a disabled pensioner. The more specialized the more expensive. Finding routes on the internet is not user friendly.

I am an older person on ODSP, who lives alone now, with a number of physical disabilities including severe osteoporosis. Traveling by public transit is dangerous for my high risk of fracture, with the buses travelling at a high speed most of the time over our poorly managed roads. I applied for Handi transit and was told I don't qualify. I cannot afford to take a taxi wherever I need to go. I believe the city needs to care more about our older people. I have used the transportation available thru the OSCC to get back and for the to the center for the activities I participate in, and appreciate that very much. There seems to be a shuttle service to Ajax Casino. Are their stats available for the available shuttles to the Oshawa Centre/Art Gallery/Library/Local Museums.....

MOre and better scheduling of OSCC vans are needed

Kneeling buses would be great for those who find it difficult to enter a 'regular' bus.

bus routes and timing are poor it takes forever to get anywhere if you can get there at all

it would be helpful if at bus stops, the bus number would be marked and the times of the bus arrival.

We live near the drive testing centre in Oshawa. We often walk to a park that is on the west side of Park Rd. We have nearly been hit by driver training vehicles 3 times. They never look for pedestrians. Why isn't driver training schools regulated in Oshawa? They have licenses for Markham and Toronto but not Oshawa. Seems like an easy, no-brainer, revenue stream to me. specialized service is restrictive and limited

I think transportation issues are somewhat dependent on the weather.

e-bikes and electric scooters are a menace on our roads and sidewalks. Enforcement of the Highway Traffic Act rules and regulations needs to be applied to the operators of these vehicles

I use the handi-trans for doctors appointments and a couple of social things. I also use the senior center to go to some programs at different senior centers.

We are needing more accessible services.

I wont ride on road on sidewalk.

Public transportation could be more available on weekends as well as weekdays. g) No-too much traffic

Man hole covers on Oshawa streets are in great need of repair replacements.

As someone with breathing issues, I find that there is too much distance between bus stops. However, this is probably not an easy problem to solve, since most residents wouldn't welcome one in front of their homes. I usually drive myself.

5c) Not good in winter g) Don't have one

Daughter with M.S. has found spec services very limited.

Community care very good.

Bicycle lanes are shared with parked cars. When this happens the cyclist must join the regular traffic to pass the parked car.

g) Trails only! Any and all cities.

Frequency of service is a major draw back (30 minutes for most times 1 hour at night or Sundays).

Bloor St. from Park Rd. S to Ritson Rd. S is usually under repair and difficult to drive on. (It may be a regional road, its near the 401 exit) Harmony Rd. N needs to be widened north of Rossland Rd. (this may be a regional road, but Oshawans drive on it, a lot?)

Information for transportation options and how to find this information should be more visible and accessible.

Info of bus routes at bus stops.

I don't find enough information or help is given to visually impaired people.

Don't know as I don't use it.

Bus routes are difficult to understand.

g) Don't have one

g) Can't do either

Not too knowledgeable.

3) Depending on distance. 5 f) There are many crazy drivers that make roads unsafe. h) But not reliable I feel bike rides (16 years and older) and also scooter operators should be required to write a road safety test giving them a permit. I have witnessed many near accidents because a bike or scooter operator did not follow basic road safety ie. cutting kitty-corner across an intersection nearly missing a lady and her baby.

The streets are getting way too busy-traffic is really condensed in areas now. A friend relies on handi-trans and sometimes has a hard time getting one-for the time she needs-maybe more could be provided.

If you try to get an early bus. School teens have the seats.

Bus route changed on Olive, Doesn't stop by the seniors at John St. so I can't go.

Bus shelters should definitely be installed near big box grocery outlets. Seniors with carts of groceries waiting for buses get soaked when raining. I know.

not enough especially in winter

Not safe for bicycle or scooter - lack of common road and people that use these do not obey the rules. Make it dangerous for car drivers.

When one hears of what has happened on our public bike and walking trails-one considers other things. Therefore, going alone seems unreasonable. But I will try to use the trails and ride on the sidewalk in the city.

There are limitations to use of cycling trails in the city. More could be done to develop more east/west connections between the Harmony Creek and Joseph Kolodzie trails.

h) but those are not available to all public at public transit rates. Traffic speeds should be reduced in residential neighborhoods especially where there are no sidewalks. Traffic speeds should be reduced in residential neighborhoods by citizens request-not by traffic study, child and pedestrian safety. Traffic circles are problematic for cyclists and pedestrians as vehicles

do not stop. Cars do not keep a safe distance from cyclists.

Weekend schedules are too far apart time wise. Need more buses on the route.

I do not use public transit except to go to Lake view park on July 1st.

I have never used public transportation. I prefer to use my car, bicycle, or walk.

No shelter or benches on bus stops. Free transportation for seniors.

The cost should be nominal for seniors citizen. Bus stops should be provided with shelters and benches. More signage in the buses for various stops

I don't use public transportation. I drive.

d) Only online g) I ride on the empty sidewalks I live on Bloor just east of Ritson. There is only rush-hour service on Bloor, which is a BIG problem when trying to use the Go train. This East-West arterial should have all-day service, because it doesn't I was forced to buy a car for first time in my life.

b) Need more frequently c) Need more shelters in winter along Taunton f) I don't go out at night, I don't feel safe h) Can be expensive on a pension
Frequency is improving except on the weekend. I rarely use the bus because I can wait for 1 hour on Saturday and Sunday, during the week, students go to Durham College so the buses are more frequent. Seniors need to be entitled to better bus service on Saturday and Sunday.

No one would be safe riding a bike around Columbus, a scooter would be impossible.

Scooters should not be allowed on roads and SHOULD be ticketed.

I actually don't know much about public transportation and really don't know where to find it. There are also places in Oshawa I would not walk or bike.

At night one feels most vulnerable walking about. People on public transit are sometimes repulsive in their behaviors/hygiene.

Bus routes need to take seniors more directly to their destination eg. a 2 hr bus tour to replace a 10-15 minute trip is exhausting when expose to elements (Lack of bus shelters)

Not enough taxis on service, wait times too long.

People drunk/stones not safe to walk especially downtown. They need to get rid of tent city. I work at midtown mall and always bums sleeping outside of mall and needles etc. in bathroom there.

So, apparently the bus congregation at Mary St N and Bond really impedes

the bike lane-I did not feel safe bicycling here one day with dodging buses.

I have a car at this time-however I hope Oshawa will be user friendly by the time I need it. I don't intend going anywhere else.

Buses do nto make timely connections nor fit the needs of general public-as it is geared to students institutions primarily and hwy 2,

Many bicycle lanes are blocked by parked cars. Move bicycle lanes made for safer 2 wheel transit please provide more. Don't use alterations all may not understand them.

Options are available if you live in a retirement building. Home owners facing transportation needs are unable to access such without countless paperwork, phone calls etc. none of which lead to a timely response.

Some assisted transportation has to be booked for you already. Bus passes not sold at bus station anymore-REALLY??

Bus routes and prices need more exposure.

I was too ill to drive this spring and injured at the seniors centre legends re alternative opportunities for transport. Well aware of bust to take me to centre activities but wasn't in need of that. Didn't know where to turn to get transportation to medical appointments so took cab. g)Absolutely not-used to but traffic in the last 5 years especially is very problematic. h) there likely are More frequent and more routes needed.

a)Hard to afford daily for some. h) Affordable sometimes hard on going. As more and more housing developments are build our infrastructure is becoming less and less able to support the numbers. Traffic congestion, parking, wait times are longer everywhere.
OSCC vans very accessible.

When wanting to use the GO system to travel. I usually drive to Whitby to park my car. I hope to use Oshawa GO parking soon.

I don;t use public transportation.

Not enough Handi transit buses or drivers.

I would like to see more off road bike trails within the city.

Bike routes on roads, multi-use paths and trails need to be connected. Signage should be universal across the GTA as routes cross many Municipal boundaries.

On a couple of occasions while walking at a pedestrian safe light a car went through the red light-another turned the corner within inches in front of us. These past two years with increased traffic flow and aggressive driving has

increased drastically.

Transit is very costly for pensioners.

There are too many cars remaining RED lights and speeding. Some bus shelters aren't cleared of snow and ice in a timely fashion.

More info about public transportation would be helpful.

5b) Don't use, so don't know.

I really like public transportation in Oshawa although the rates keep increasing for the average person.

Region of Durham accessible services is not accessible to those with memory loss and need programs.

On-line transit map and schedules are good.

We need a bus shelter at Harmony Rd. S and Tennyson Ave-stand facing North for bus, bad on cold, rainy, windy days.

The bike lane are not safe around Oshawa. Too many cars park on the lane and the bike has to go around them and cars have to move over.

Bicycles are not safe on road because the cars are parked so they have to go around.

Cycle trails should always have sidewalk curb ramps. Need East-West cycle trails.

I am still able to maintain and drive my vehicle. When it dies I will be totally dependent on transportation.

d) easily accessible but difficult to understand, confusing.

For a senior not living on a bus route-it can be difficult to get around. For instance-\$10 a return trip (by OSCC transport) to a senior centre location is affordable for many.

Nothing at this time.

Waiting list for handi trans is too long and waiting for rerun rides once you are on the program can be rather long as well.

The bus routes are ridiculous. Should be using a grid system no routes that connect clinics, recreation centres, libraries and senior populations in Columbus, etc.

Need bicycle lanes!

On Coldstream Drive (40 km) many drivers doing 60 km. Not sure what can be done about this-possibly more police presence and higher tickets!

Buses are always later than their schedule says. Some times a bus is early then the next one is late having to wait 40-50 minutes for a bus that's supposed to come every 30 Minutes.

The bus routes 407 takes way too long always makes me late to pick up my child.

Not every area of Oshawa is covered by Oshawa Transit. Could better select bus times to commute to specific major intersections IE. Simcoe/Taunton or Rossland/Stevenson so people could get to major locations.. It would be helpful if there was a "community bus service" which serviced senior residents to medical health locations/major shopping centres IE Walmart, Oshawa Centre, perhaps Oshawa Go Station for those of us who no longer drive. People could then schedule medical appointment with bus schedule. Perhaps better 10am-3pm times. Thx.

Currently no public transportation on our street. Transportation by taxi only. VERY EXPENSIVE \$\$\$. Your transportation dept. is out of touch with people in this area. we have 2 high rise buildings and harmony hill retirement 3 buildings. desperately need bus service to downtown and Oshawa Centre To get around I use personal vehicle

Need Trans on Benson ST to assist appointments (medical)

No bus service on eastend of Taunton Rd. Could the Grandview bus come closer to Benson Ave that has 5 senior apartments & retirement homes. g) on Grandview when sidewalk disappears and I have to use the road!
(g) N/A

maybe use bus next spring

(a) better schedule

Since seniors are on fixed income the taxi are expensive for us

(f) except downtown

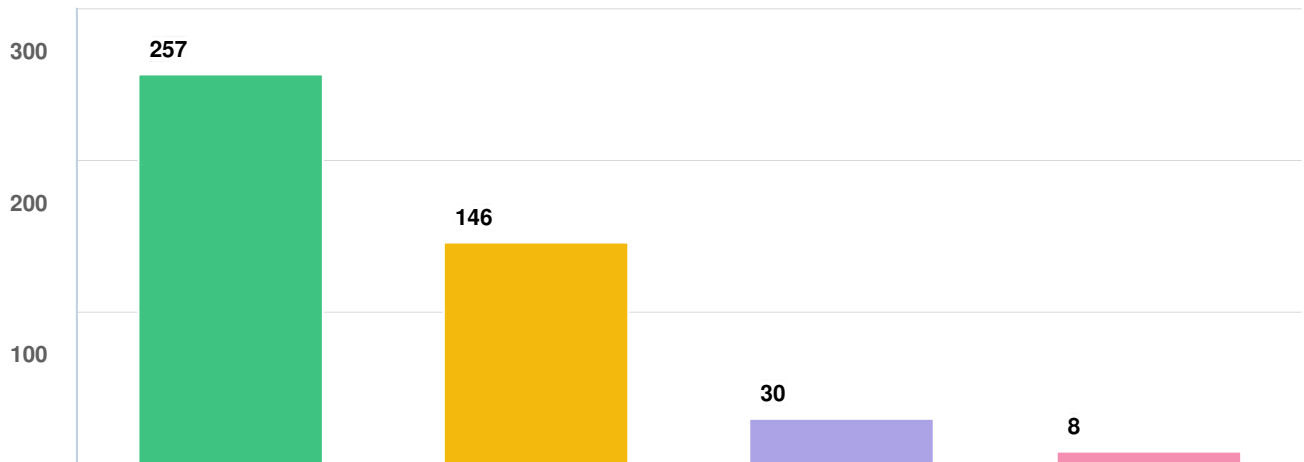
could be improved

taxis, community care volunteer drivers

c) Shelters needed

Optional question (123 responses, 312 skipped)

Q9 Which best describes your current housing scenario?



Question options

- I own where I live
- I rent or lease where I live
- I live with family or friends
- Other:

Optional question (429 responses, 6 skipped)

Q10 | **Other:**

I find this question violates my privacy, therefore, I chose the 'Other' box

In a residence

Dwell with Daughter.

I have a roommate in order to afford apartment.

Not enough senior housing

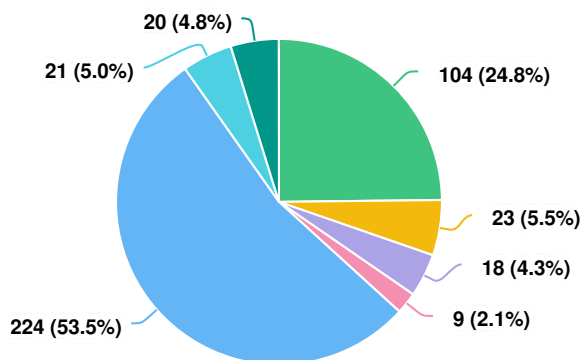
With dog

Harmony Hill Retirement Home

Faith Place

Optional question (8 responses, 427 skipped)

Q11 | Which best describes your current housing?



Question options

- Apartment
- Apartment with support services (e.g. personal support workers)
- Condominium
- Retirement or long term care residence
- Single-family dwelling
- Townhouse
- Other:

Optional question (419 responses, 16 skipped)

Q12 | **Other:**

house

I find this question violates my privacy, therefore, I chose the 'Other' box

Semi detached home

Own my own home

Own my own home

Boarding house

My own house.

Bungalow

Stay with daughter who owns.

Have room mate

Retirement, Single family dwelling

Detached home (My daughter and grand kids live with me)

Live in a room with son and his wife- Apartment too expensive.

Semi

Semi-detached

Live with sister and brother-in-law in family home.

Bungalow-upper apartment/other person in basement

Condominium Townhouse

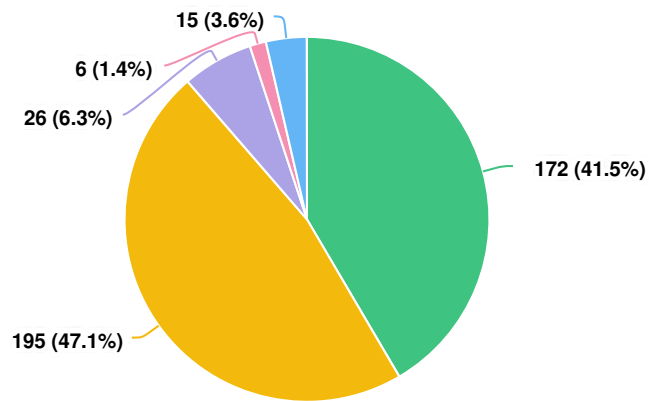
Separate part of son's house.

House

Main floor of house other tenants in basement.

Optional question (21 responses, 414 skipped)

Q13 How would you best describe your living situation?



Question options

- I live alone
- I live with my spouse or partner
- I live with my children
- I live with a friend(s)
- Other:

Optional question (414 responses, 21 skipped)

Q14 | **Other:**

My son lives with me.

Live with parents

A student lives in my home

my sister

This question is invades my privacy. I will not answer the question.

My Mom and I live together,

I live alone with my cat.

With a family member.

Again, myself and dog

Wife and Children

Brother

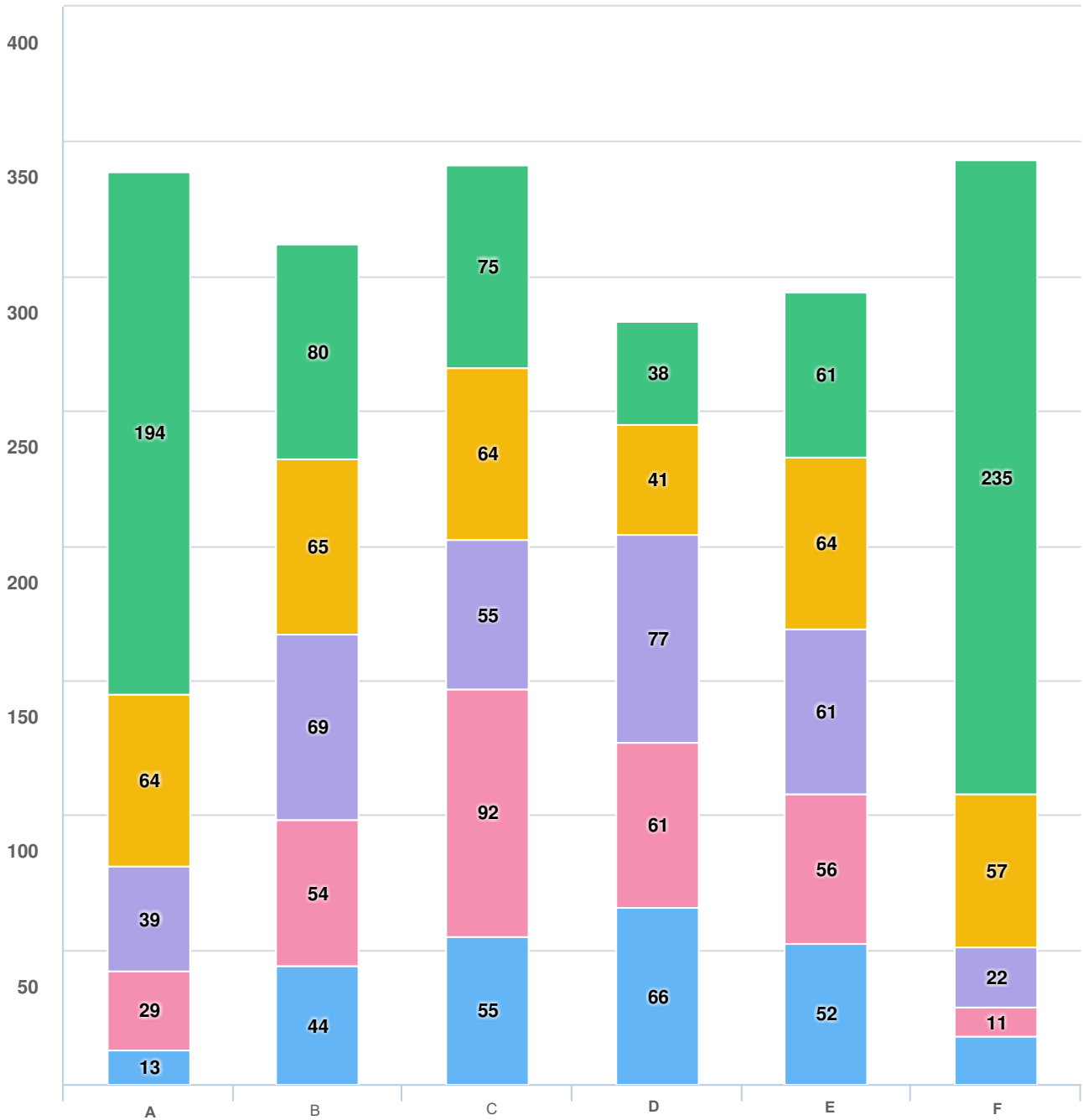
Caregiver for mother

With children half the time with brother.

I live with my sister

Optional question (14 responses, 421 skipped)

Q15 Please indicate your level of agreement with the following statements:



- A. There is enough affordable housing to meet the needs of older adults in Oshawa.
- B. There are affordable maintenance and renovation services available in Oshawa.
- C. There are affordable home supports available that allow older adults to remain in their homes (e.g. meals, cleaning, personal care etc.).
- D. Information on Oshawa's Property Tax Grant Program and Tax Deferral Program is readily available.
- E. Information on older adult housing options is readily available (e.g. rent-geared-to-income, supportive housing, etc.).
- F. There are sufficient spaces in long term care facilities in Oshawa.

Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree

Optional question (435 responses, 0 skipped)

Q16 Please provide comments and/or suggestions about housing in Oshawa:

Several wonderful, new facilities have been built but costs are high and availability always seems to be an issue.

i do not need help with housing right now. but i would not know where to go should i need services. speaking to other people there seems to be a shortage of decent long term care facilities
I chose neutral for many of these because I don't know.

I am not here yet but am certainly think about the time when I will need one level housing. I hope to either be in an active senior community or an apartment building geared to seniors but without the costs of a retirement home. I have seen other communities with such building where they provide exercise classes, euchre, 10am coffee and social etc in common spaces. This is what I will be looking for

I believe too much emphasis is put on 'ageing in place' and not enough on providing affordable apartments for seniors. There is insufficient financial help from gov'ts for ageing in place. For instance, if you don't pay income tax, you can't get aid to help pay for a stairs' chair lift Is it such a good thing for a single person to live in a large house, even if she can afford it? We need social contact with other seniors. which community provides.

If you don't know about services then you don't know to look for them. Not enough information provided to the public. Costs for seniors who are on fixed incomes need to be lowered so they have more disposable income which will make their lives easier.

You gave us some ideas of what we might need to resource down the road. What is the Oshawa Property Grant Program?

What is Oshawa's Tax Grant Program and Tax Deferral Program?

Not enough PSW care for taking at home. Waiting lists for long term care are way too long. Even a short list will take a year for admission.

Low-income subsidized housing, hostels and shelters should be distributed across the entire city.

Not residing in Oshawa.

Don't know if there is enough affordable housing

As a senior citizen in Oshawa, who currently lives in my own home, I find it extremely difficult to find a senior residence to move into at a affordable price. Service to remain in my own home are expensive and sometimes

myself comfortably in an apartment, I simply don't know.

There should be more housing in Oshawa for seniors geared to peoples incomes, and it should not use all of their C.P.P and O.A.S. leaving them 0 balance or precious little for groceries, and utility bills plus paying for transportation. 8) Bungalow 10 a.b) too expensive 10 f) Definitely not Waiting lists should be made illegal. We are going to need lots more.

The city should build more affordable housing (Apartments, Condos) (Low level buildings) for seniors that cannot keep up with a house anymore(Seniors that are still self sufficient but don't want responsibility of looking after a house and all work involved therein. 4 years in certain places. Way to long.

Long-term care- long waiting periods

I am aware that their is a long waiting list for long term care.

Wait time for long term care too long.

I looked for my mom a few years ago.

People wait for too long for housing.

8) Son with me temporarily.

Affordable housing is in short supply. Too much attention has been placed on student housing and although that is an issue it has taken center stage and left no attention to affordable senior housing.

We need more long term care facilities that are affordable to those seniors who really need them. More info should be given to seniors re. property taxes, and affordable maintenance and renovation services for seniors. Wait list is far to long for rent geared to income and long term care housing.

Where

I don't deal with these.

My daughter lives with us. e) I have no idea this existed.

We need more disabled apartments in the low income housing. We've been on this list for 20 months.

9) I live with my children (Downstairs)

9) And grand kids

Waiting lists too long, not enough units.

9) I live with my children LTC - 32,000 Wait list

not cheap.

you need to advertise how to apply to get information to D&E

1. Long wait lists of people. 2. In room washrooms should be updated for wheel chair patients instead of making patients line up in halls to use hall washrooms causing them to lose control of their bladder and bowels and dignity.

I am desperately waiting for an apartment in a senior building as I am having great difficulty climbing stairs and need an elevator.

There should be more affordable housing for seniors and the available senior homes (not long term care-independent but with some support-meals, laundry, etc.) are more affordable and the affordable and the affordable thus are now long term care homes.

I heard there are long waiting lists including rentals ie. Kassingers and Benson Road.

There needs to be more accessible, affordable rent geared to income apartment housing and housing with supports (congregate dining, PSW, nursing and medical care, room cleaning) Affordable home renovations could help to age in place if they acquire a disability. many people in my neighborhood want to downsize no place to go in Oshawa that if affordable! Oshawa does not have enough affordable adult or (specially clean and safe) senior housing.

I live with my children. These are insufficient spaces in long term care everywhere in CANADA.

Homelessness is a big problem in Oshawa. We have tent cities even in the winter.

I am physically able to maintain my own residence now and am not considering down signing at this time.

Ads should be in local newspaper.

Service with LHIN does not meet the help seniors need.

The information should be made available through newsletters, publications/media, etc.

Not enough housing or affordable for any age rent is to high.

I am lucky to live in an affordable apartment after moving here from Toronto 2 1/2 years ago.

c) I don't know about affordability.

Single elderly people on a government pension need lower rents. Senior apartments are not always available.

I live with my children

Currently I live a one bedroom apartment with separate living room, partial use basement and partial use of the front and back yards. To dispose of family heirlooms, hobby equipment in order to squashed into a "cell like" enclosure with my identity "erased" in order to be put into geared to income housing is repulsive to me.

Need more rent geared to income apartments for seniors and non seniors. Too long waiting lists.

8. Apartment 9. I live with my spouse or partner

Current wait is 2-5 years for suitable apartments

There are not enough adult apartment buildings that are not "Luxury apartments"-Seniors need a good kitchen, bathroom, bedroom and dining area.

I haven't being paying attention for myself yet-however a few of my friends (older) have had difficulty finding reasonable priced nice housing.

Limited help through medical agencies usually only for end-of-life situations. If long term injury or illness them help "costs" and usually on your own limited income.

Wait time are much too long.

Demographic info indicates more housing needed for older adults-seniors

only. Seniors with some assistance, seniors in nursing homes.

We need more affordable housing for seniors and families.

Haven't been there long enough.

We needed to sell our home due to health but mostly mobility problems, transportation difficulties, upkeep of outside etc. We would have stayed in place with appropriate community and social services. Assistance with snow shoveling, grass cutting, meal prep, shopping, transportation to appointments, grocery stores etc etc. is not readily available, retirement facilities do provide this but are so expensive we can not afford them for any long periods.

Long wait lists.

Definitely not enough geared to income and accessible housing options.

d/e) Where? A need for more affordable housing needed.

b) Unless it is water or heat they leave it as is. c) Some on waiting list for help. I know of a man waiting years for a placement, living with dementia with family.

Wait list for long term too long.

I am hoping to be able to find info about programs and services when I require them. I am independent for now.

The term "affordable" is subjective. Under \$1200 is a rare and many seniors are even lower than that. When I hear "affordable" seniors housing by politicians, I discover that I can't afford it.

I have renovated my home to make it more accessible, but have my father on the LTC lists in Oshawa and they are 5 years long!!

There "is not" sufficient space (Beos)in our Durham cluster probably the worse in Ontario.

Durham needs to invest in LTC and palliative care space/facilities.

Due to our aging population there is a great need for assisted living facilities.

I have heard that there are long waiting lists for retirement homes and long term care facilities.

There is not enough affordable housing for seniors. It is unacceptable to

have to be on a list for 7-10 years before getting affordable housing.

The waiting lists for long term care facilities are way too long.

Home support is too expensive if on fixed incomes. Where do you get information on adult housing? Getting into long term care facilities sometimes takes years-not enough space or facilities.

9. I will soon live with my children. 10f. There are substantial waiting list I believe. 10b. Depends on your economical situation.

No comment: Although it is only the disciplined or financially independent that can afford to live in a house, I find all kinds of housing available in Oshawa.

9. and children More emergency housing for seniors needed. More affordable senior housing needed.

Wait times/costs-terrible

Their are not a sufficient facilities for term care and our aging.

Currently about people on the waiting list in our region-longest waiting list in Ontario.

32,000 people on waiting list in our region-worst LHIN waiting list in Ontario.

I am fortunate enough in having toured an apartment when I moved to Oshawa 5 years ago. It is central and easy over 55 tenants, and affordable-will be here until I go out feet first unless I find something in to be closer to family and affordable.

3 years waiting for long term care.

Co-op housing more of it.

Additional housing for seniors is needed for those who want to live in a house don't/can't maintain yard, repairs.

Not sure why 2 pay this, it's not my time just yet but it's coming and I don't want to end up up in silence. meaning it would be nice to stay in Oshawa.

Where are the long term care facilities? How does one get to Hillsdale?

My mother needs care and had to be in Coburg so my support for her was difficult.

I understand wait times are very long for available long term and residential

care homes.

The taxes are too high in North Oshawa.

Rent prices are getting out of control. This city is a dump and should not cost as much.

They have so many places empty why not make more rooms for single people too many homeless.

Most long-term care spaces have a 7+ year waiting list. This is a very worrying problem for those of us in our 80's and above.

Strongly disagree with (f). I have looked after my husband with dementia for 3 years. when i got sick he had to go to long term care in Uxbridge more than half an hour away in a car.

I feel the young people are more attentive and thoughtful towards older people

long term care desperately needed in Oshawa and in Ontario

(b) N/A (c) N/A (d) N/A

I was told that I couldn't put my name on a list in a senior home. Hillsdale

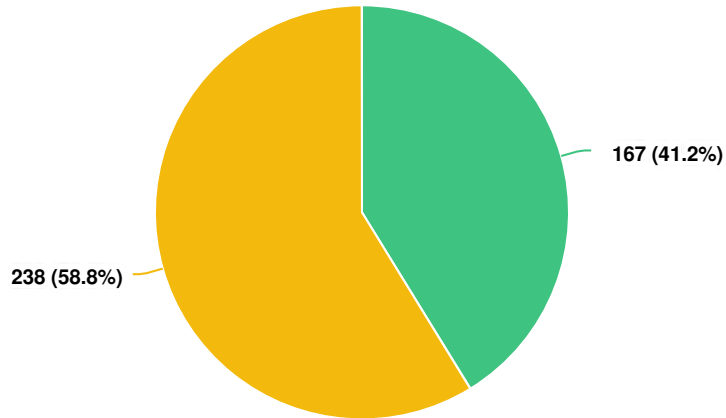
(c) not enough (f) not enough

the firm facilities are by government care in poor shape not much life. Not that great

More subsidy is needed!

Optional question (122 responses, 313 skipped)

Q17 Would you like to socialize more?

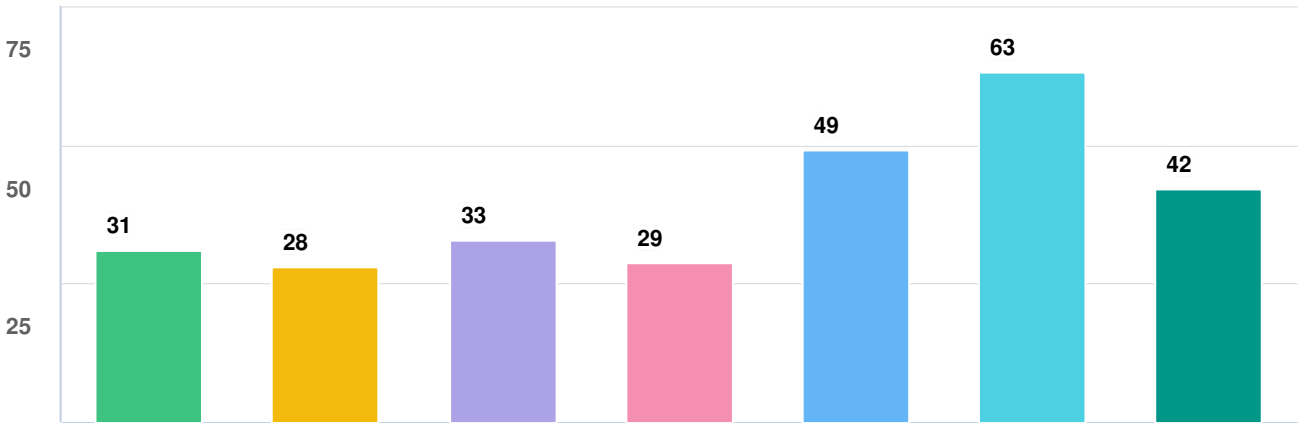


Question options

- Yes
- No

Optional question (405 responses, 30 skipped)

Q18 What is preventing you from socializing more?



Question options

- Health
- Lack of opportunities
- Lack of transportation
- Mobility issues
- No one to go out with
- Too costly
- Other:

Optional question (163 responses, 272 skipped)

Q19 Other:

i still work but once i retire i will need more things to keep me busy

Custody and care of grandchildren

Don't feel old enough

Interests in live music, art and cinema could be better represented

care for my 95 year old mother as well as work full time

opportunities for seniors dancing

I still work

Unaware of some activities

I do go out alot. Just not the right button to push.

too busy in my life

Other obligations with family,Dr. appointments, dentist appointments; etc

Lazy

Unable drive at night

Usually I do not make time for this.

Lazy

Still Working

Insufficient time.

Health issues for spouse.

I am meeting more people through groups that cost nothing or \$2 at a time.

On Oxygen

Learning, finding out more information on joining new different classes.

Senior citizen centres are not my first choice because age segregation. Need more neighborhood based community centres offered deals recreation, library services.

Still working half-time.

Working all the time to pay bills to keep a roof over my head and land property taxes.

Have started Oct 31/2018

Time-I do as much as possible now.

Weather, time of day/night

Still need/have time for family visits

I already socialize quite a lot-more is always welcome.

Time-I am a caregiver

Motivation

Lack of knowledge. New to community.

Time and Health

Deaf

too costly by taxi

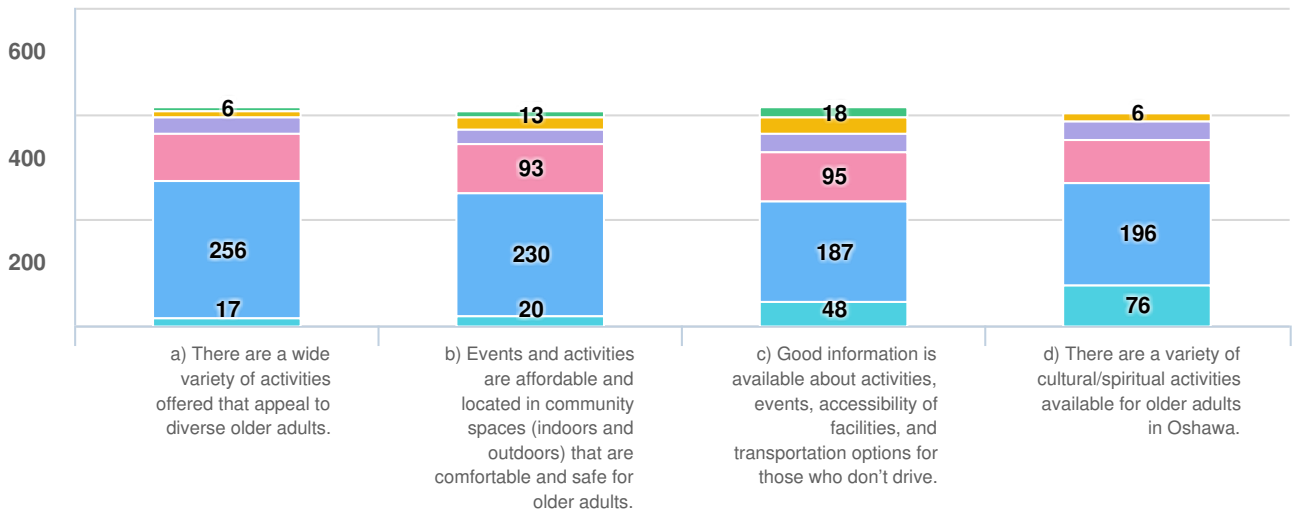
need Oshawa bus service closer to Benson St including a bus on Taunton Rd to service 5 senior buildings

have a game day

Need more other for seniors

Optional question (38 responses, 397 skipped)

Q20 Please indicate your level of agreement with the following statements:



Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q21 Please provide comments and/or suggestions about social participation in Oshawa:

i know about the oshawa senior centers and approve of them wholeheartedly. they need more evening classes though for people who still work during the day

I am new to the senior world but my first glance has been frustration. I stumbled upon the clinic for Pickleball provided from free by Whitby at Cullen Gardens and fell in love with the game. Since that time I have been trying to get involved but I experience has been that the indoor courts are full and there are LONG waits between games. When you have over 55 seniors sharing only 16 spaces there is a lot of waiting and muscles get cold causing injury. Tennis courts are impossible to book which may be part of why seniors are moving to Pickleball, but the waits are making this a frustrating activity as well

I answered 'no' to socialize more. I belong to the Seniors Centre and there are many opportunities for socializing. However, I believe if there were more transportation options for those of us who do not drive, I could participate even more in events happening in our fabulous city. Need more advertising done about what is offered.

Maybe newcomer events offered. The staff are awesome at The Legends Centre senior centre but there are a lot of "clicks" no chance of joining them.

I do enjoy taking courses and events at OSCC

would like more pickball courts or court times. My wife would like more room at Legends for her quilting group.

Oshawa Senior Citizen Centres are far superior to options available in Lindsay or Peterborough its great. Wish I had more time to participate.

\\\\\\\\\\\\\\\\Oshawa Senior centers are very good and offer something for everyone at minimal costs.

Again availability of these options depend on a person's monthly income. One may be able to afford only one, or none, because they do not have enough left over after they pay their bills...especially if they have to pay for transportation in addition to the course fees because the senior places demand payment in advance.

We have terrific senior programs. We need a few more facilities though to hold them in.

Need more social activities for 80+ seniors. Many seniors become socially isolated with advancing age. More day care programs .

Older adults often stop going to group activities because they can't get tihere.

Transportation costs are too much.

Oshawa Senior Citizen Centre programs/organization is great.

Sorely miss the delivery of a "Free" local newspaper. More are needed!
Especially if the power is out....Not everyone has access or wants access to a computer.

I'm impressed with the activities offered to older adults, especially the daily meals offered at community centres. Many older adults don't have the ability or desire to cook wholesome meals for themselves at home. By having lunch out, there's an opportunity to have at least one good meal per day.

Not much diversity among participants Times for classes set in stone - too early to participate if one has to dog walk etc.

need to prepare for growing aging population - i.e. senior centres are crowded - how will we be meeting growth of the aging population - more general programming for seniors outside of restriction to senior centres
O.D.S.P After rent and bills not must left for activities that cost money.

I am deeply grateful for the senior center in Oshawa-I feel they are a wonderful asset to seniors.

More dances, more board and card games.

OSCC Second to none. Keep them that way!

I would like to see more involvement with the Aboriginal community
(language, crafts, cuisine, etc)

Too busy now.

Excellent social activities available.

Oshawa is not really a cultural hub.

Transportation

Prices are going up and though I admit cost should be covered (Paying staff a livable compensation). We of fixed income are falling further and further back.

We are very fortunate in Oshawa to have 5 senior community centers-
programs are affordable. Lots of opportunity to socialize.

Some programs are limited due to lack of space.

OSCC does a great job.

I'm out as much as I want to be.

Perhaps more advertisement for all programs etc.

OSCC is a marvelous option.

No one to go with at night.

Not all affordable for all persons.

I feel embarrassed that I have Oxygen. Some people look at you funny.

people who are living on fixed income have a problem paying the price of exercise classes and some art classes

The Oshawa Senior Citizen Centres are amazing - they provide a variety of activities for all of us and they are so very kind to us - even the maintenance staff.

There needs to be a larger senior citizens complex (OSCC) that is close to public transit and has lots of parking available-The OSCC on John Street is not large enough and has limited parking. Street parking is then too far for those with limited mobility.

Senior Citizen Centres should be (absorbed/integrated) into community recreation centres and not operate autonomously. Recreation centre staff could be deployed to deliver programs where people reside eg. cooperatives, apartments with community rooms, retirement, nursing homes, cultural centres, agencies, churches to offer social, recreational and therapeutic recreation programs.

lack of LGBT activities.

Programs in other languages besides English/French.

The events and activities should be made affordable and more participation of various cultural backgrounds.

I wouldn't know always working. No time to socialize. Saving for retirement.

I have not been here long enough to find the right network of kindred spirits. Have just discovered the Seniors Centres with their many programs-very nice. The recreation centres are outstanding, especially the south Oshawa community centre pool!! This is the best facility of its kind I have ever seen- and affordable. Unfortunately not very accessible by public transit. We have a wonderful set of Rec Centres in Oshawa, also walking trails are great (because I live near one).

There needs to be more vehicles to pick up seniors to take to senior programs especially in the winter with snow and ice. Bad weather makes public bus not reachable. I contact the vehicles attached to the seniors program but the service was too busy to help me get to Legend Senior Building.

My Comments are based on a small rural community. I don't believe this is true of central Oshawa.

Don't like Halloween stuff.

I feel insecure about meeting people in Oshawa because of the pigeon English, code word English, cuss word English being used by many people instead if Canadian English in Canada.

Evening and weekend programs hard to get to has service scarce.

d) You need help to get there

12. I am active several times a week.

The costs keep climbing-for programs of OSCC more info on transportation should be discussed regularly.

I currently feel too young to be looking at senior activities and have a good network at this time-however will investigate Oshawa Senior Citizen Centre to see what is different to broaden my network.

Some good programs offered but many are still outside of the budget of retirees and single seniors to enable them to take more than one or two programs. These should be subsidized.

Our Oshawa Senior Centre is one of the best.

I enjoy pickle-ball-a venue sponsored by OSCC would be filled with the use in pickle ball participation. This was not so in the past, now all pickle ball times are very well attended.

Oshawa has wonderful opportunities for seniors with the OSCC.

Looked to the YMCA.

Best OSCC program in Durham Region.

I love participating in activities offered by OSCC. We are fortunate, as Oshawa seniors to have so many wonderful activities available. Staff are wonderful and so helpful.

I am very social. b) Affordability for some. Many older adults are alone, in apartments or homes and don't hear about activities, don't go out unless for doctor or food. If in their homes or have high rent they can't afford entertainment or think they have no options. Unless a neighbor or someone visits for awhile on a regular basis they won't leave the familiar or try to reach out.

Programs at OSCC are great but prices keep going up too much. Some on fixed income cannot afford to attend all events, courses they would like.

Ample opportunity with varied venues. Great job.

We need more pickleball courts available to us-mornings, afternoons and evenings. Keep us physically fit and social. The only day offered by OSCC is at Conant on Fridays. It is too busy and not challenging to Level 3 players. We need courts offered for different levels of play. Currently I drive to Whitby seniors and play it at Haydenshore (closing permanently in December) and Brooklin lately. I live in Oshawa and want more here!

Our OSCC is second to none in terms of what it offers to seniors in many aspects eg. fitness and dance, aquatics, recreation, travel and social events (Some are a bit pricey eg. travel and special events).

While attending classes at OSCC I was approached to volunteer to drive one other participant. I agreed and we developed a wonderful friendship. It was good for both of us!

We are fortunate to have our various OSCC locations and the staff are friendly and supportive.

I am pleased by the variety and caliber of activities.

We are very fortunate in having four Senior Centres in our community with a wide variety of activities. Thank you Oshawa.

I am highly impressed by the activities and events provided by OSCC.

For me affordability not sure that in the care for everyone.

Cost prohibits many seniors from participating in activities eg. van to OSCC is \$4.00 one way.

Oshawa is a diverse community, from ethnic and religious opportunities and education opportunities. Oshawa has a well run seniors program.

I do not think this is a question that one person can answer properly as it is inherently asking about more than one person.

Seniors Church

Everything's posted they also knock on the door. Sometimes annoying.

Oshawa Seniors Citizen Centres is great value.

The website for daily activities for OSCC missing a lot of activities.

A seniors website would be great. Special section in newspaper.

OSCC is the prime facility in Oshawa.

Oshawa doing well in terms of senior services.

Excellent programs for seniors in Oshawa.

I volunteer 1 day a week and participate in activities in the OSCC curriculum. The OSCC provides excellent coverage by the needs for seniors.

Transportation options are difficult to get.

Northview Community Centre should be made available to seniors in summer, summer camps for kids could use schools theater empty.

Oshawa offers are outstanding activities and other opportunities with the OSCC centres for senior citizens.

Oshawa is great for seniors, much to often I always sign up for something from the OSCC activity guide.

New to community (Arrived August 1, 2018).

Columbus needs regular opportunities that we don't have to find, organize and man ourselves.

OSCC offers a wide variety of activities.

There are a lot of activities and events for all ages.

Already have too much & spread too thinly - not enough time

Harmony Hill has a wide variety of activities and exercises and games for older people

c) Oshawa bus service

Do not like to go out at night, more evening opportunities

10.00 + 10.00 each way to N.V. from Rossland Park

Partnership w/ OSCC

Not enough seniors to do a lot for different cultural

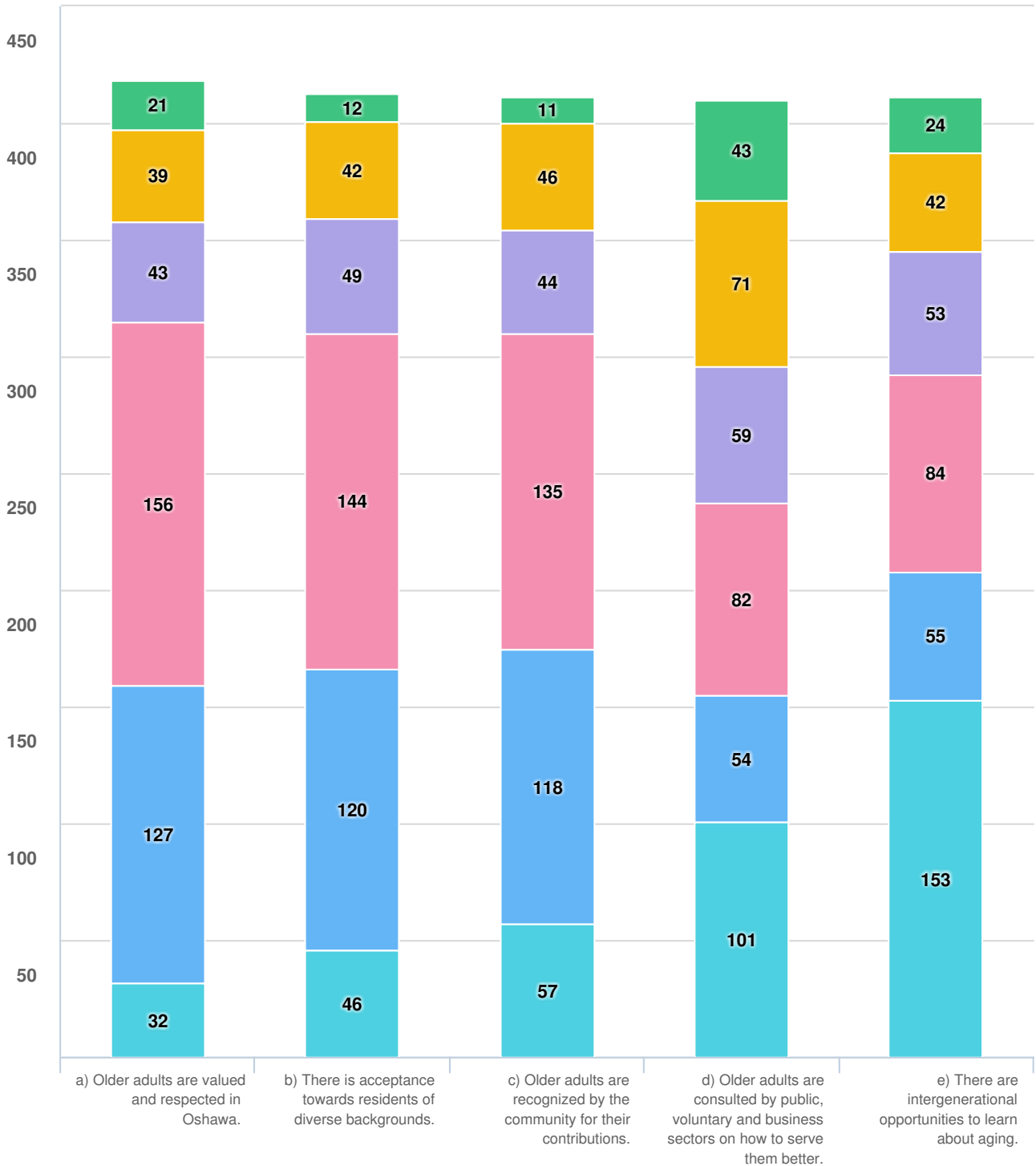
fair

invite new comers in city or building to participate in activities

This is well done!

Optional question (104 responses, 331 skipped)

Q22 Please indicate your level of agreement with the following statements:



Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q23 Please provide comments and/or suggestions about respect and social inclusion in Oshawa:

I have not see any of this but I have not joined a senior centre yet

Not Durham Transit

Need more information of what is offered.

Have you seen the number of people who are homeless? who have to sleep outside? There should be more housing available to them...especially young people who wish to finish their education but for some reason must leave home.

Focus group is a great idea

Yes we have many, good seniors centres in Oshawa but activities Are geared to the younger able bodied senior.

The statements above are inspiring. Bringing these statements of respect and social inclusion to our community/city via awareness/educational programs would be great.

There are two sides to every coin. I have seen both the bad and good in Oshawa. More is required to educate the inter-racial/generational gaps today.

This is the first time I have been consulted since 1988

We are so lucky to have our seniors buildings as well as O.S.C.C. available. We have good exercise facilities too which are affordable.

B. I certainly hope so!

The young are busy with their own lives not a lot of time for the old.

Several people have forgotten the meaning of respect and manners when it comes to seniors and people in general.

One must earn respect! You don't just get it with age!

More information on what is available to us might be distributed in the form of flyers included with local newspapers. The OSCC does a good job, but they can't do everything.

Can always do better.

Oshawa is an excellent town for seniors.

I have not seen a forum on aging hosted by any organization in Oshawa,

16 e) It seems that learning about aging is usually done on a professional level. There is some generational mixing at OSCC but not a lot.

Consultation is more than just coming to an event. It involves active listening and partaking in finding real solutions not just coming in with a preplan and saying this is the way a thing is going to be. True communication/consultation is a two way street.

I feel very included by all Oshawans as a senior citizen. There's a lot of opportunity to give feedback on a lot of Oshawa services and budgets and cultural activities.

Don't have any contacts.

e) Have no idea

you are expected to own a computer & otherwise out of the loop - computers & internet are expensive & not a necessity to seniors

Age discrimination and racism are rampant in the community. We need to build a culture of respect. Desegregating age-specific service. Supportive housing and accessible apartments should be built at all the current recreation centre sites-Civic, Legends, South Oshawa, Donevan- use the parking lots and put in multilevel parking garages.

There are some items that I noticed that say "keep out of reach of children" or "children of some years or seniors should not use unsupervised". My six year old's comments. Items like that can say "be careful" simply instead of assuming children and seniors are totally helpless. Thanks. It does not seem that nice. Thank you

LGBT?

Educate young people about care of older adults.

More opportunities for learning should be provided and awareness of older adults needs to the society and especially younger generation should be encouraged

Superficially, there seems to be harmony among the different ethnic groups and races, I couldn't speak for everyone personal experiences, but what I see is very good. The one type of person who have proved frightening are

those who are high on drugs and dealing- prone to violent, aggressive reactions. From my experience the police have not been helpful in dealing with these incidents. There is a problem both with Oshawa "street culture" and the lax behaviors of the Durham Regional Police.
Younger people do not want to know older people.

I enjoy the senior programs but feel isolated from the rest of Oshawa Community.

A smile goes a long way.

All group of people should be given their equal human rights, age, gender, religious, ethnic, culture, should be equally respected. No one person or group should be pushed aside to accommodate a person or group demanding more than equal rights.
Should be more inter-denominational groups working together.

Young kids don't respect the older adults.

I will have to pay more attention, I certainly don't have any issues with not being included in anything I do. Crossing the decades can be challenging- Children and seniors are a good match.
There should be more inclusion for all in the community especially through the school systems which could give instruction and credit to the young folk for their interaction with senior groups.
Upcoming activities could be posted on chalk boards or bulletin boards outside or just inside the coffee and meal area.

e) Not that I have heard about.

a) by whom?

e)No idea what these opportunities are!

Oshawa Seniors Citizen Centres are an amazing resource for Oshawa residents. Whenever a friend retires or moves into Oshawa I encourage him/her to join and attend as much as possible. Courses and memberships are reasonable-without 'out of area fees or wait lists. I even got my step-mom from Cobourg to come and take photography classes in Oshawa at St. Johns OSCC while my Dad spent the day with me.
Should put "blue umbrella" program into Oshawa badly needs.

More inter-generational activities would be beneficial. Also more for inter

cultural events.

I hope that in general humans need to work on respecting each other more and animals as well (much more so). The same applies to social inclusion.

Halloween, Christmas at church.

OSCC!!

I find that our teenagers are very ride-very pull the old people round.

more interaction with children. Dutch model-have university student life and helping senior homes.

OSCC is not as friendly a place since the volunteers have been removed from the front desk! City workers are not tuned to seniors-nor are they friendly and make us feel a brother rather than being helpful. We see a large turnover in staff most would rather ignore us when we go to the desk for help-not that they help anyways. They are too young to understand us old folks. Most don't seem to care! They get paid weather they work or not.

The best time I have is with my friends at the "Fitness for Men" at Northview. Toni Johnson is the best trainer I have ever had (we also golf in the summer and in winter play crazy 8's cards on Thursday).

Whatever the age, a person will hold the door open for me, offer assistance or make way.

New to community.

People in Oshawa are assholes. They're racist, homophobic, and just generally mean. I have not felt welcome at all the 10 years I've been here.

Those of us lucky enough to live in retirement residence have many appointments for social interactions so I found this question difficult to answer on behalf of other seniors.

I hope this survey helps re: listening and being respected!

e) should be promoted

Optional question (58 responses, 377 skipped)

Q24 Please indicate your level of agreement with the following statements:



Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q25 Please provide comments and/or suggestions about civic participation and employment in Oshawa:

i know where to go for volunteer opportunities but do not know where to go if i was looking for casual employment

Need more information about what is offered via various forms of media. Not all older adults have access or want access to social media.

I have no need or desire to seek employment

After I retired, I did not try to volunteer or look for a job. Even though I had to penny pinch, I joined a few courses/activities at the community places. Believe me, coming up with the total amount to be paid up front meant giving up other things.

If there is information, where do you find it?

I am presently looking for part -time employment within the Oshawa community which is proving to be a challenge.

I'm not seeking re-employment, so I have little knowledge in this area.

Some think that when you grown old you can't do what you used to .

Job fairs that target the 55+ age group would be a good idea, especially since some GM workers that will soon be out of work are in this age group.

Have never seen an employment fair for seniors in Oshawa. I don't remember any signs saying "Employment opportunities for seniors." Show me a senior employment centre.

Ageism is a problem throughout the country and so in Oshawa government programs are only half measures and don't address the whole problem thus failing to deal with the underlining issues and discouraging productive participation.

My spouse is 72 and still works part-time (Paid Work). Lots of opportunities to volunteer at the seniors citizens centres. Many seniors help senior neighbors by cutting their grass, driving them to appointments and various activities, and shoveling their snow. Seniors volunteer a lot!

c/e) Don't know

e) Where?

e) Where?

Don't know personalty-Have not noticed any info for older adults.

I have never tested these things.

Some seniors do not have computers and they do not rely on them to receive news or information on available social/medical/other things. mail and use of newspapers is a great way for seniors to know what is going on.

Need job opportunities for semi-retired and retired winch can supplement fixed incomes.

employment, where available does not usually make allowance for health limitations (shorter hours, flexible breaks, limits to amount of standing, lifting etc.)

b) Walmart greeter

There is certain amount of discrimination towards employing older adults, eg. race, language, background, etc. which should be avoided

d) Haven't gotten involved yet. At some point I would like to volunteer for some of the civic advisory communities, such as transportation, sustainability, cycling, etc. I used to be a city planner specializing in transit and transit-supportive land-use planning.

e) have not seen AHP.

I think there should be an opportunity for Seniors to work on committees with City Council to put in older adults experience and knowledge input!

Missions (thrift store, Simcoe N) run entirely by volunteers!

I am still employed at 61 years old-so U am not aware of employment opportunities yet.

During a recent job search found it very difficult to find something that is challenging enough and allows me to share my career knowledge and experience. Wage rates show a marked lack of value.

The government does not make it easy for employers to hire people over 60 due to the limited health concerns by insurers and the restrictions on ability for physical labor.

Not enough bus shelter Oshawa Centre. Do not wait for you.

I have volunteered and will anytime to do so-looking for a new opportunity to try something different.

At the auxiliary for Lakeridge Health Oshawa (Over 110 years old) these are active members with more than 50 years of volunteer work.

My wife and I have both had opportunities to volunteer with the Northview OSCC, Oshawa Garden Club, Durham Outdoor Club, Clarington Cycling Club, and S.O.S (Seniors on Spokes) to the benefit of our health and well-being.

I don't know.

Info available where, as a recent arrival in Oshawa I am finding info hard to find-even in the local papers. There seems to be an assumption that everyone knows the area and where things are located, also times and actual addresses would be an assistance.

Yes just looking into volunteering now. looks like there's a fair amount to choose from.

New to community.

There seems a lot of unemployed people of all ages.

The visit from OSCC REP was very welcoming. This is the first person showing up here, hope it is not the last. This senior retirement community would be glad and welcoming representatives from City Hall, planning dept transportation, health, etc.. YOU ARE WELCOME!!

Jobs that pay are on short supply for everyone

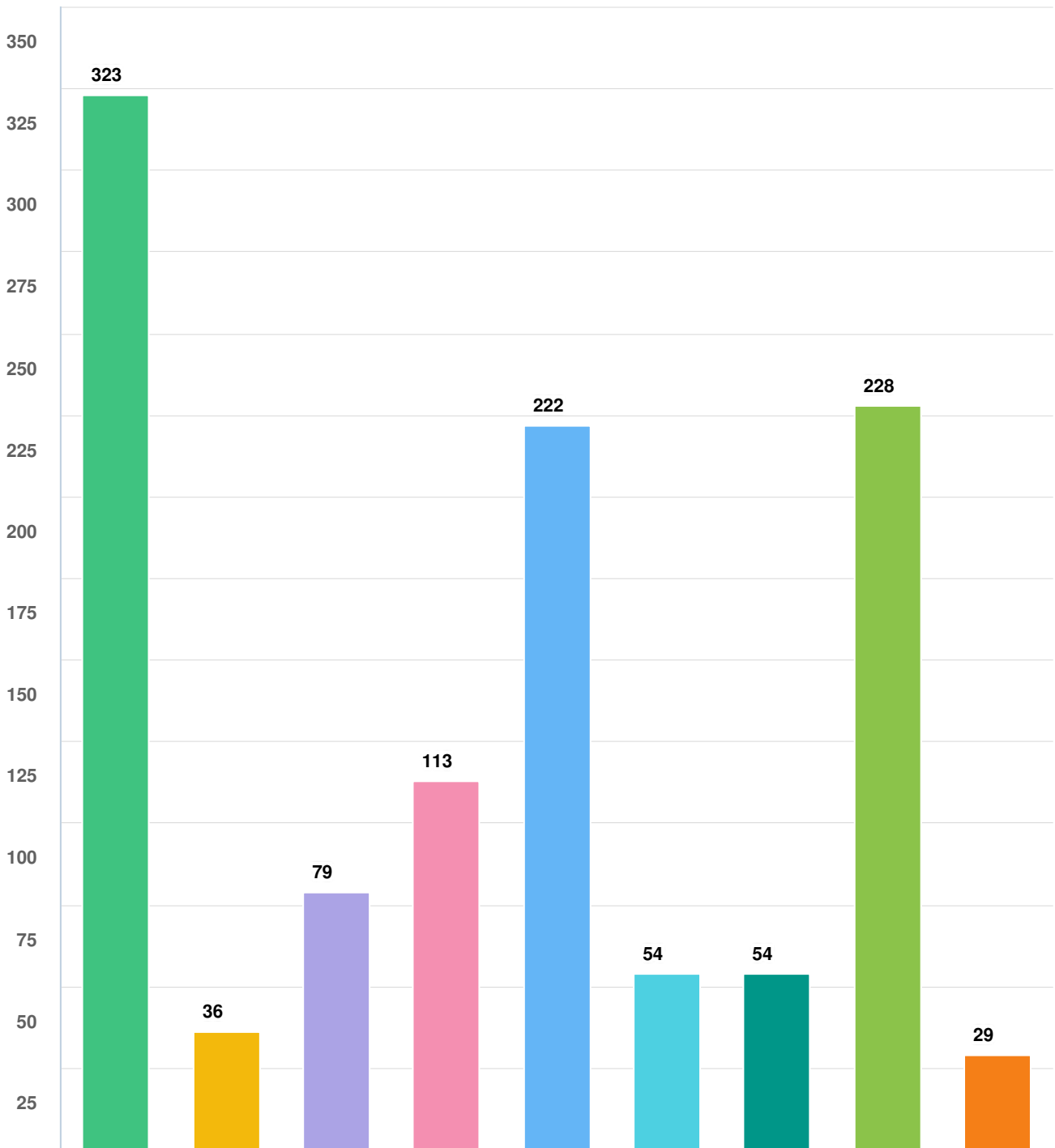
Would like to work a few days a week not volunteer

Oshawa has the best programs for seniors in Canada from a provider in Vancouver Island told to senior who moved here

Oshawa Express - excellent newspaper

Optional question (43 responses, 392 skipped)

Q26 How do you currently get information on programs and services for older adults in Oshawa?



Question options

- Advertisement at seniors centre, community centre or library
- Community associations (e.g. community care)
- Email newsletters
- Internet
- Local newspapers
- Radio
- Social media
- Word of mouth
- Other:

Optional question (415 responses, 20 skipped)

Q27 Other:

I watch Durham Information on the local TV station

Receiving OSCC and city books on services and programs when published

If I require information for older adults, I research same.

The "Active 55+" Guide

TV

Activity guide is great!

TV-Channel 12

TV Notices

Rogers Cable 10

television channel 12 global chex

OSCC

Senior program guide published by the city.

Need more info posted on bus stops.

City Hall

TV

Seasonal guides for OSCC, recreation and library.

Programs that are printed and distributed.

TV

Neighbor, Newspaper

What about TV

Television Newscasts

sun newspaper

none

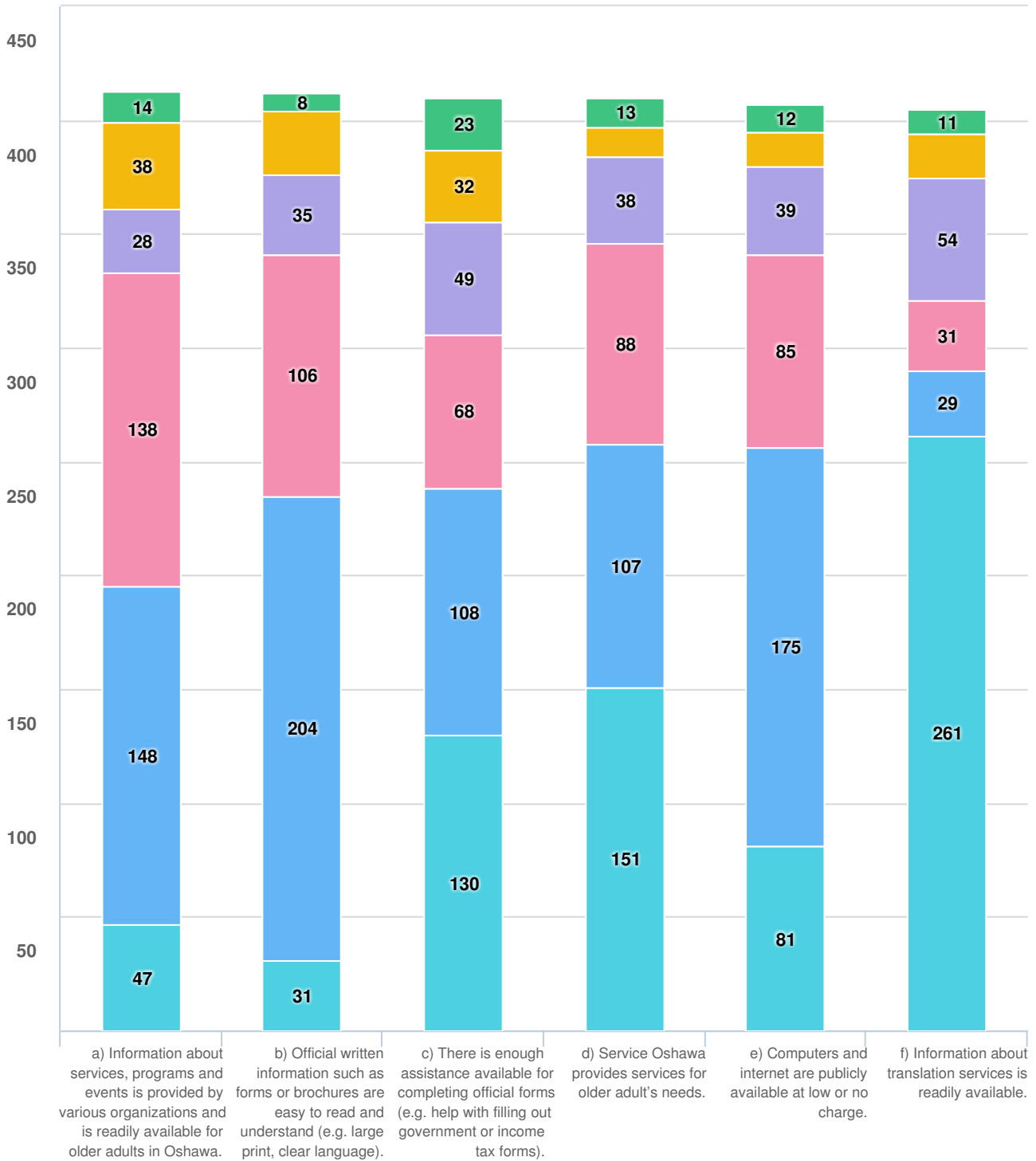
here at Faith Place

TV Durham 10 msg board

mainly from Faith Place, hard to read newspaper due to eye sight

Optional question (26 responses, 409 skipped)

Q28 Please indicate your level of agreement with the following statements:



Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q29 Please provide comments and/or suggestions about communication and information in Oshawa:

Oshawa should have easier access to their website. Keep it simple S----D.
Not all seniors are well versed on computers.

Need more to be available in more locations.

Assuming that you are able to walk, have no health problems of any kind, know where to look for your information, can get to the places where information or help is given, then I agree with everything you are saying. Many times people are not even aware that things such as computers/internets/translation services/ are available. Like the OSCC internet page and notifications. Oshawa This Week prints very useful information

There is never enough.

I'm having trouble keeping up with new technology. More classes in that area would be beneficial.

Computers are not always easy to get to and not always advertised as available at little or no cost and some people need to be shown or trained on how to use the computer.
Not everyone is computer ready.

The use of a computer by seniors at the seniors branches is very helpful.

Just be cognizant of the fact that some seniors aren't really comfortable with the whole computer thing, and may need extra help accessing info on services.

Each branch of OSCC should have a dedicated area for members to have access to computers with a printer.

Too much of information is through computer services and though computers are available at the likes of the library, many older people are computer illiterate and/or intimidated.

There's always a need to improve communication re. services, programs, translation and help for seniors.

What is Service Oshawa?

What is Service Oshawa?

Do not like the set up of online registration.

d) Never heard of it!

Computers are available at libraries.

Older adults do need to be computer (literate) users.

I need to make more of an attempt to search these out.

computers at library & places are usually used by students & young children. Most people also need help (as we don't own computers) the staff at the libraries & such are busy doing other services & jobs related to work. I have no computer and difficult when I tried classes on internet.

When and if i need help I would start at the OSCC and then try City Hall Info desk.

Service Oshawa- possible group home next door-info (rules) changes each phone call, legal or not still don't know as info changes 36 years in home and should we move as a mental health people next door. More locations with free computer/wifi/printers could be helpful-not everyone can afford to pay for these services at home. There must be an understanding that a multitude of communication methods are necessary eg. do not make the assumption everyone has access to the latest technology. The skill to use it and the motivation to use it. Home internet connection and cell phone fees are among highest in developed nations.

I have not used computers available to the public.

d) Hard to stand in long line ups. A few seats available but how do you maintain your place in line. If there is a system, there are signs explaining it.

Use radio, TV, newspapers for giving information.

Information should be provided through radio/tv and local papers preferably apart from English and French in other languages depending on the percentage of people in the area.

a) It varies

If I did not join the seniors services program, I would be unaware if there are

other community programs.

Internet at public libraries, S.S. Centres is nice but affordable home internet would be most welcome.

a) If you can get out to it b) Font Color

Without the OSCC I would not know about a lot of the events happening in Oshawa.

Public libraries for free internet/computer access.

Until I have challenges in finding the information or I need help I haven't paid enough attention.

If a senior has no computer, laptop or Iphone then they are restricted to little or no information and/or help: especially for those handicapped.

a) Available-yes/known about-no e) Available-yes/do most people know-no If you don't visit the places where they are available and read you don't know about them.

a) Will check out Service Oshawa-I have "A Guide to Program" and "Services for Seniors in Ontario", it would be great if Oshawa had a similar guide!

OSCC provides an income tax service for a very small fee(\$5) and I used to take an elderly neighbor who previously paid (\$100) to have taxes done.

All older adults assumed to have and use computers. What about those don't?

More computers at library and seniors residents and centres. More help in learning to use technology.

I find Service Oshawa has too much phone talk (automation) and not enough person to person connection.

The form are not large for blind people cant read.

Recommend knowledge training for front desk employees of health clinic on the universal nature of health care.

e) Only at libraries Again-some areas get services. Others are forgotten, especially Columbus? low population but the town is mostly seniors.

OSCC is very helpful in this regard by providing assistance in completing forms, etc.. Kudos to OSCC - Oshawa is very fortunate to have these facilities. Computer/internet are also very readily available at senior residence
No live person on phone in any department except 911

Need access to internet in apt building

(e) ? I pay bell about \$60 per month

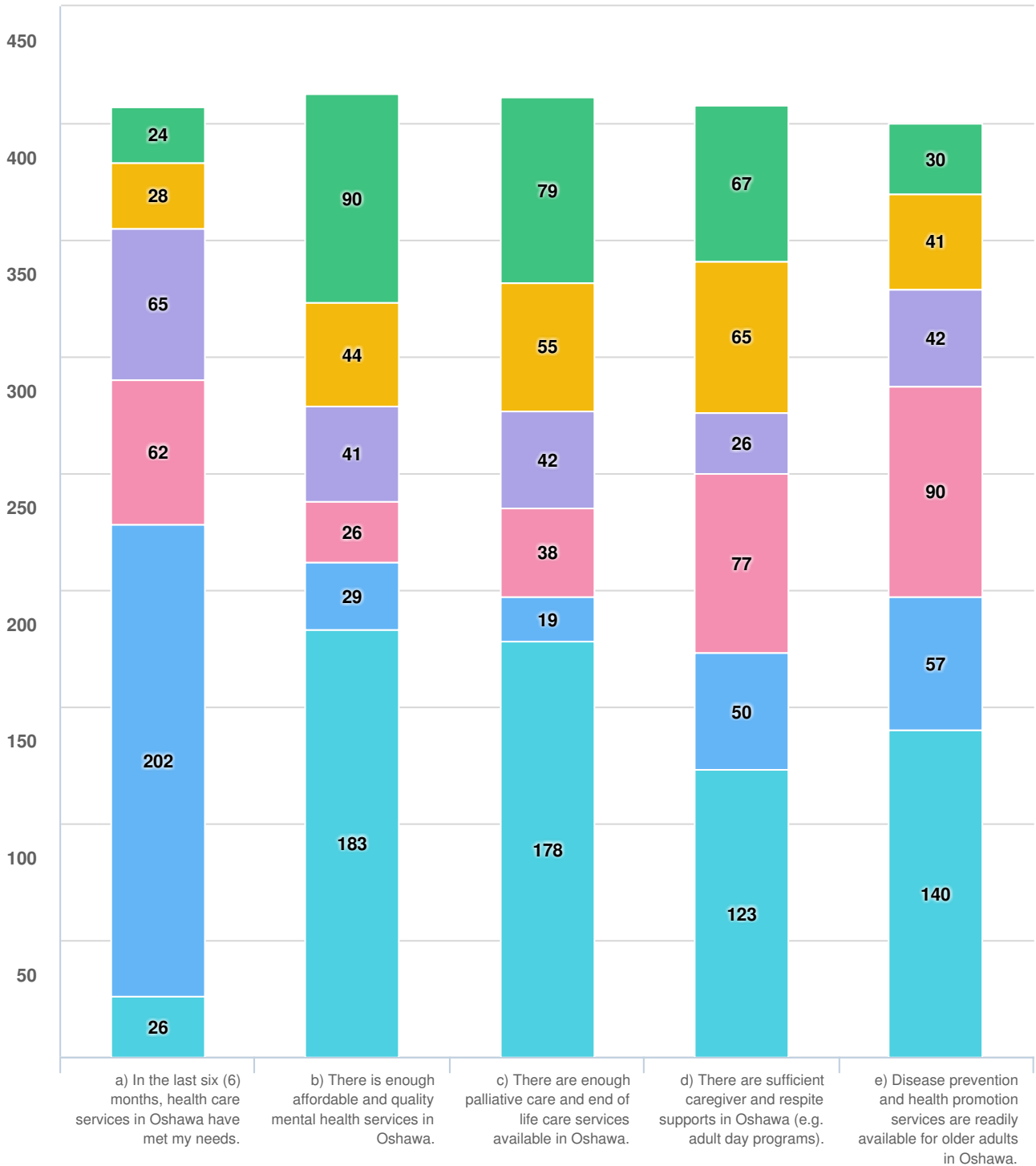
Need + seniors services information line

(d) ? Found out information through community care You still have to have a membership at seniors centre

d) know about tax programs

Optional question (54 responses, 381 skipped)

Q30 Please indicate your level of agreement with the following statements:

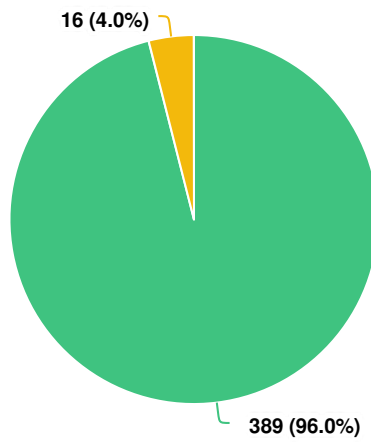


Question options

● 1: Disagree
 ● 2: Somewhat disagree
 ● 3: Neutral
 ● 4: Somewhat agree
 ● 5: Agree
 ● Don't know

Optional question (435 responses, 0 skipped)

Q31 Do you have a designated family doctor or nurse practitioner? (Does not include walk-in clinic).



Question options

- Yes
- No

Optional question (405 responses, 30 skipped)

Q32 Please provide comments and/or suggestions about community support and health services in Oshawa:

Medical tests or specialist appointments can take far too long to get. Mental health services are too few and difficult to access in a timely manner-,which is usually crucial for mental health.
hospital wait times are unacceptable

Luckily I haven't had many reasons to access health services, other than yearly check ups.

Need more services for seniors. Not enough physicians. Currently have a physician but he is not very good. Does not listen and dismisses what is said. Would like to change physicians, but too hard to find one.
It would be helpful to have list of home support services including house cleaning, yard work, snow removal from trusted and reliable companies.

We have cancer centre and multiple health care supports- ie., massage, physiotherapy, chiropractic etc. Good to have Oshawa Emergency change process to treat patients in a more timely manner.

We feel the OSCC organization does an excellent job of providing courses for seniors at a reasonable cost. Also the RMG gallery provides good social and community activities that include seniors.

My doctor is in Toronto.

I have excellent health so except for the few times I had small problems such as an earache, I would simply walk down to a walk in clinic. So i really can't judge any of the suggestion on this page.

Waiting times for health services are increasing . Need to work to make Oshawa an interesting ,exciting place in order to attract And retain health practitioners. Bus transportation schedule currently makes it difficult for home care providers to use to get to home visits.

There are not enough doctors accepting patients. Wait times for specialists and/or hospital care are too long. Too many overflow areas in hospital and too many patients waiting for beds. Not enough senior apartments nor long term care facilities. Wait lists are far too long.

We need better care for seniors. When you have a problem you are often shuffled to another department or physician and it takes a long time to be diagnosed as your problem worsens.

I have an excellent physician but the wait time to see him is too long

My family doctor is in Brooklin as I was unable to find someone when I moved to Oshawa 7 years ago.

I am an older person with physical disabilities which include mobility and pain issues which I feel I do not receive enough assistance with. My disabilities seem to be not severe enough for any one in the city or province to care. I feel let down by this city and this province. I have consulted the Mayor as well as the Mpp in Oshawa for assistance but to no avail.

My needs have always been met in the last 5 years of being an Oshawa resident. However, more health care professionals are always needed to designate the local as a healing, holistic environment.

Oshawa needs to have more palliative care/seniors' homes. Our citizens are getting older by the year and multiplying. The availability of assisted living facilities is scant. I myself would like to see low rental apartments for seniors that allow one to continue on in a 'normal' household setting, with perhaps some support if needed.

I am not from Oshawa, and find the town (that's right, I do not consider Oshawa to be a city) is 40-50 years behind what a city should be. Public transportation is abominable. While visiting a doctor on one occasion, the doctor did not have the education to tell me what the problem was; I had to tell her, and then had to listen to her repeat the answer to me. The streets are unsafe to walk, and people have deplorable dispositions (and that would include someone who is not well-educated, to someone who is considered intelligent and educated). This town is truly unbelievable. [And, yes, I deliberately did not answer the question immediately above this box.]

It would be nice to have all vulnerable seniors connected with social services, weekly "safety checks", and medical staff for home visits. So many people seem to get forgotten by family or friends.

not enough ltc beds

Yes but terribly difficult to get an appointment with family doctor or Specialists!

Still needing more doctors and nurse's.

Need more doctors especially women doctors.

We must support to the maximum.

For myself, I haven't had the need to avail myself of available services, but as a low-income senior, I would like to be informed of what is free without having to ask.

Well booked after.

Not enough family doctors.

My doctor is a guy and will likely need a new doctor in future; hopefully in Durham. My doctor is in Toronto.

I am often listing to my friends complaining about waiting 30+ days to visit their family Dr.

I definitely need more info re: available health care in Oshawa!

My doctor and mental health workers are amazing.

Dr's not always available-Over Booked

Too long a wait for getting into a home ex-extended care etc. Traditions etc. homes too expensive for ordinary people.

Wait times too long.

Not enough resources.

Have home care and meals on wheels.

depends who you are & who your friends are. *old story its not who you know but who you nose.

I found Durham Community Care did not give me any help after leaving hospital. I am 86 and live on my own.

I found Durham Community Care did not give me any help after leaving hospital. I am 86 and I live on my own.

Services at Oshawa General Hospital Emergency is PATHETIC.

Lots to choose from.

More services such as alternative medical services eg. Natural paths etc. Should be covered by OHIP just like the already RX giving doctors are. Our society needs alternatives and these should be affordable.

There is a need for more family doctors/nurse practitioners and urgent care centres to address acute health care needed or more community health centres with sufficient MD/RN to also address acute care needs.

Some Dr.s need to allocate more time to patients.

Mental health professionals have several month wait list and counselling is

too expensive.

Parking at hospital and clinics is very expensive.

I go to Toronto.

More walking clinics needed.

tax credit, grants to promote preventive medicine for seniors. Love to discuss strategies. Contact Hudson at Hudsongiang13@gmail.com

Seniors need more health help PSW's, nurses, physio, dietitian.

More walk in clinics should be made available and information made available through newsletter, media, etc.

Long waiting, crowded offices. Wait list long for special test, x-ray, ultrasound, etc.

Not happy with doctor mine has retired the one we have isn't a fan of old people

I am very happy with the Glazien Medical Centre and my doctor.

Have not had the need for the above services. Will likely need when the age factor kicks in.

I have attended health programs through the seniors services at Northview, Conant and Legends.

It is impossible to get a dedicated Dr. in Durham (G.P.)

As a senior on fixed income eye care, eye examination and glasses, dental care and currently prescriptions come out of pensions and allowances that I not in line with current living expenses and additional expenses as outlined above.

Not enough help for people leaving hospital or people in need of help in homes.

N/A

I don;t know and I hope that I may never have to.

As a man living with sick wife hardly no help.

PSW through C.C.A.C. (LHIN as of 2017) efficient dependable pleasant through!

Excellent

An older friend of mine struggled for 2 years to find a dedicated DR.-that teaches me to believe we need more Dr's.

The majority of aged people are on their own and if in a hospital environment-alone-this leads to depression and withdraws soon bringing an end to them.

Excellent family doctor.

My doctor is in Peterborough.

need low cost professional dental for seniors locally. Costly-traveling to university of Toronto dental college-defeats the purpose \$\$\$. Also traveling not the best to add the stress of travelling in disabled/weak.

Not enough community support for older people luxury in their own if there is there is not enough LTC any medical services.

Wait times for surgery too long!

Our family doctor is caring and available. However access to specialized care (ie. replacements, geriatric services) are very limited and very slow to access.

For many older adults their Dr's has retired they rely on clinics. They don't often go for help because the trip is costly(Taxi) and the wait is long. They are afraid of picking up more germs. Sometimes a friend etc, has to call ambulance.

Lake Ridge Health-Hospital-has been very supportive of my needs. I am very pleased with their cancer centre.

Long wait for appointments need more service providers.

So far-I have not required only of the above services.

I have toured Long Term Care Homes in Oshawa for my father who lives in Cobourg but the lists are 5 years and more.

More doctors (family) are needed. Even when you have a family Dr. there is a longer wait time for appointments.

Hospital times are terrible too long.

It takes too long to get assistance or residence for ill seniors and family members needed it.

We need available gerontologist for seniors to understand the needs of seniors.

You have to wait too long at emergency in Oshawa Hospital.

Have more health education available.

Have more health education available.

Oshawa needs to have more education on health and aging available.

Needs more health education opportunities.

So far I personally haven't had any problems concerning health care . But for my dad who is in his eighties it is difficult to take him to the doctors.. He has trouble walking and has to walk with a walker. It would be easier for the seniors who live in retirement homes that have difficulty with mobility if a doctor could come visit them. There aren't enough long term care facilities available for aging seniors. The waiting lists for the long term facilities is way to long for some of the aging seniors

We need more nursing homes! Longer shift for home care.

I hear good and bad health services in Oshawa, especially Lakeridge Oshawa.

Very good and good.

Not enough services available, PSW's, Nurses.

More funding and staff needed in ADP's to accommodate changing seniors needs/abilities.

I find to get help for sick seniors is very hard. The lindt program is useless to many administration people. (Government program that helps seniors)

None

Cancer survivors receive only one counseling session.

Immune compromised individuals are not being offered any services.

I am very happy with the Oshawa clinic and being able to have my complete health needs looked after in one place and I only live 3 blocks away! Happy!

More nurse practitioners as it is very difficult to find a family doctor.

Mental health is a big issue it seems.

One has to seek help personally.

Turned away from Devian Health Clinic. Family doctor not available to new residents.

a) Wait times too long. Columbus could use seniors music and movement classes, foot care services-Friday afternoons. Game or recreational opportunities Friday evening.

Not enough Mental Health services anywhere in Ontario. My doctor is in York Region.

I don't need it yet but I am discouraged to hear so many negative comments about support and health care.

There are many concerns about the availability of long-term care or palliative care services as we age

We don't tend to know these services unless we need help & go out to find it - ask? inquire? use computer, etc.

My husband died in 2015 - 2 years on waiting lists - 6 different long term cares - then on palliative, but received no help from them

(a) Because I had a car until Sept. '18 So far.

(b) Does not meet our needs. You have too much time to wait. (d) ?

without coverage there is no dental care. Bad

mine has been exemplary

Pleased with lab services - low wait and speedy results

Optional question (112 responses, 323 skipped)

Q33 Do you have any additional comments or suggestions regarding Oshawa as an Age-Friendly community?

Oshawa Senior Citizens Centres are amazing!!!!

I am disappointed that -although senior centres accept membership at 55, City of Oshawa regular activities do not offer senior discounts until 65-eg. Swimming and aquafit, or any activities in your community guide. Clarington offers a 50% discount to 55+ on any regular programming. This helps our budgets stretch and their classes /programs maintain.

older people sometimes have difficulty walking because of arthritis or operations, yet there is nothing to give them preferred parking. they do not need a wheel chair parking, but there are so many parking signs for pregnant and parents with kids parking. ive seen kids come out of these cars that are 10 years old. why do they get special parking over a senior that has extreme arthritis or knee surgery.

As I age I am concerned. I am fighting the inevitable process to the best of my ability but this is causing constant pain and I have no benefits which means no physio so I work through it. I am continuously frustrated with the road blocks such as not enough courts, not enough bike safe routes. I am not sure where life will take me but hopefully I will continue to be able to enjoy my active life within my community

I think Oshawa is an Age-Friendly community. Of course, we can always make improvements.

Need more services offered to seniors at an affordable rate for those on fixed incomes.

It would be great if the recreational facilities in Oshawa would have lower yearly rates for retired over 60 residents. Specifically Level 1 daytime memberships for swimming and indoor walking.

2 main issues for older adults 1. Nutrition- set in their ways and may not be healthiest choices and affordability of organic products 2. Technology- some have never learned how to turn a computer on. That in itself restricts many to learn about options around themselves.

We feel the OSCC organization does an excellent job of providing courses for seniors at a reasonable cost. Also the RMG gallery provides good social and community activ

I have other friends who are happy and thriving in Oshawa.

I am 61 years old and in good health. This survey has made me realize that I don't know a lot about services for our seniors.

One thing that annoys me is that I cannot easily read the small signs identifying the name of the street. Especially at night one must be right on

top of the sign to know what it says. Why would the city not have big street names everywhere? I pity the people who come to Oshawa and must find their way around the city at night.

I live in a neighbourhood with many seniors who access the walk through the park (Glenbourne). I have tried before to get snow removal for this walk with no success. The city cleans the walk abutting the park but won't clean the walk through the park. Many of the seniors have walkers and the snow limits their accessibility through the park.

I believe we are going forward with developing an Age-Friendly community, but still have a long way to go. Fourteen years ago I was married, had a full time job, a car and a beautiful home. Due to circumstances beyond my control, I lost all that I had. Little did I know I would end up living in poverty with physical disabilities and just being ignored by a city I once was proud to call my home. I also see many others in the same boat as myself, some even worse, and I wonder what is going on? We are all citizens in Oshawa, including those of us who are older and needing help.

Not right now. Going for another coffee. Thanks for the opportunity to voice my concerns.

I am OK in that when I need to do some shopping, family can take me - however there are many who do not. It would be good to have a volunteer service to take a senior shopping - for food or any other need.

It just is not. Difficult to change, probably only over time.

Our costs for programs at senior facilities go up every year. What started out a few years back was affordable . Not only are we paying more to join on a yearly basis but the programs are costing more as well. Talking to some of the other participants the seniors that do not have another pension beside government are finding it hard to participate . Do we need to lobby for more help from the city ?

By and large Oshawa provides a lot of support for senior citizens. I am impressed with the variety of services and programs available. I am also pleased about the cost of programs being geared to older adults. I still work out at a gym. I cannot afford a membership of \$300 - \$500 per year for a privately owned facility. I use the centre formerly known as Legends. I am impressed with the whole facility. Well done!

it seems most building going up for seniors are retirement homes which cost thousands a month. We need much more affordable housing. Also, we need more hospice facilities. this would make room in hospitals.

I was recently on a bus and a young male shouted out to me referring to me as a 90-year old!!! He publicly announced he had a pocket full of pot, and he his aim was to get another female pregnant. As long as people who are tremendously overpaid in their jobs and do nothing to help those they are there to protect and support (rather than degrade and verbally abuse), things will remain the same in this town. This is a very sad town in need of a tremendous amount of help.

Overall, a good effort. Some staff/volunteers at the senior center

administrative services could improve their customer-relations skills.

More considerations should be put forth for your seniors. We are being forgotten with all the students now coming to Oshawa.

Day bus trips that are affordable for seniors would be welcomed.

It is getting better but slowly.

I would like you to know that help has been offered to me by C.C.A.C. (Community Care Access to Care).

Taxes are too high for seniors who own and live in their own homes. I don't feel I should have to support the schools when my own family is no longer attending school. They are adults in their late forties and early fifties. I supported the schools when my family was school age for several years. Oshawa is better than most communities but we have to continue to do better.

I consider Oshawa extremely senior-friendly, but we can always do better. Generally, we are very stiff-upper lipped. So if someone has a complaint you can bet that many others have a similar one, so take it seriously. My only issue at this time is the condensing attitude of some doctors I have encountered! Maybe these nasty individuals should attend a charm school to learn some manners! Also, why isn't there a CAT-scan facility here? It is extremely stressful to travel to another city for services that should be available at our fabulous Lakeridge Health situation.

I am a senior driver and I am unhappy with Oshawa traffic planning. There should be left and right turning arrows at all main city intersections (at all times-not only now and then)!!! Bad planning in place resulting in dangerous situations!!

The OSCC provides many services to its members. But the cafeteria should be open longer and not be contracted out to private companies. Oshawa needs much more safe, affordable housing for seniors.

Oshawa wonderful town for seniors, 4 senior clubs, scooter in good weather-mall, drug store, bank, medical clinic, senior clubs. Community care-all services.

No

Great place to live (for me).

I'm quite impressed with many of the services available!

There should be repeated reminders of services available to seniors in any community i.e. information of services placed in the paper x3 yearly.

Generally, Oshawa is age-friendly. I am 69 years old, as i and my spouse (72) get older- we will definitely need more information on housing and health care for us.

Integrated health care. Teamwork from doctor is required. OHIP should let people see a doctor for more than one situation at a time.

a) did not need Doctors realizing older people need help should provide more info details- also the City should have help available to guide people when they phone of problems that are real to them. Thank you

I have not been able to find a suitable place to comment so I have chosen this one. I play cards at Conant on Tuesdays and Thursdays many of us that do find the room quite cold and having to wear coats is not pleasant. It has been mentioned and I believe should be made more comfortable for seniors. Please note!!

They have the seniors game at the UOIT and Durham College.

Better health care for seniors-Free drugs.

I find it somewhat good.

No

No

No

My biggest peeve is lack of manners from older and younger people. disgraceful.

?

Everyone should support seniors in anyway possible that helps them remain self efficient eg. jobs, donations, activities, moral support as well as mental supports, physical help with house duties. So far I see that is continuously improving and the need is greater then the support at the moment. but I am optimistic - it keeps improving. We could all start by helping out our next door neighbors by bringing in their garbage cans or shoveling their sidewalks - Then helping others should come a little easier. I love Oshawa and I hope to be an asset.

Please stop relying on the internet to tell seniors (70+) about what is available-this is not considered age friendly.

MD's/Nurse practitioner need to offer home visits. There is a lack of

occupational therapists available to help people with the assessments for mobility devices and acquire a mobility device through the assistive devices program.

Faith communities are one of the only places left for the very young mingle with the very old. They are already well placed within the community. The city can get a lot of "bang for buck" by sponsoring lunches after regular meet up times (they could be set up at neutral spaces too of course). Perhaps a grant that existing mix age organizations of any type can apply for use of senior socialization? Transportation?

I do not belong to the senior's centre because I found that the activities were generated to an older or less mobile person than I am. I am 73 years old. I attend activities ie. exercises at the city run facilities. They meet my needs better.

Better policing on bicycle routes, where parking vehicles block routes. I feel safer cycling on sidewalks instead of on the routes.

As a health care professional, I like to promote the preventive medicine side of our Health Services in my semi-retired years. The ministry of Finance recently released data projecting in 2041, Ontario population aged 65 and older will be doubled and is over one quarter of the population. As a community, the burden to service the senior group will be doubled and is over one quarter of the population. As a community, the burden to service the senior group will be increased significantly unless this group can maintain their health as best as possible....

Not very friendly to different ages of cultures/ethnic backgrounds.

The old people should have more breaks as cost for bus and taxi and other services. They are on fix incomes

The biggest problem is lack of adequate public transit (I know there is a special service for the disabled). For example, there is not enough shelter and seating on Bond and King for the many people who take the 900 Pulse. They took away stop #875 on Ritson and Bloor-this is the service that leads to downtown! There should be all-day service on Bloor. I would be happy to provide more information or advice regarding public transit.

Participation at OSCC is having the cost factor coming into play. It seems all activities are having the fees raised almost 2-3 times yearly. Our total outlay is now \$500 +/R Fitness Classes Quilting Classes Slo-pitch - 2 Person Sr. Skating

With more people aging and growing older into 82's and 90's, Oshawa community needs to step up and provide more and better services especially as feebleness or dementia can cause older people to feel isolated.

More of the services should be free for seniors on and start at age 60 not 65. People are retiring early.

None of the information is readily available you have to make numerous calls to find out any of this info.

Some young people are very polite. Some middle aged people are very polite. Some elderly people are very polite. Unfortunately all three age groups are often in a rush and obviously to others around them. Bowling people over with bicycle, scooters, PWD, wheelchairs, all too often it appears that in Oshawa being mannerly is not only unusual but taken as a sign of weakness. 4 Senior centres (5 Sidonski Hall) is an asset for Oshawa. John St. Branch is excellent-Well Done! Fall prevention exercises (free) are all full 1st morning drop off registration-we need more.

More pressure should be brought to here on status for ramps not stairs and automatic doors. Store shelves are too high to reach and never anyone around to help. Smiles from everyone would go a long way.

N/A

Oshawa is age friendly because traffic congestion is less which makes driving and performing the daily jobs easier. Unlike big cities, I feel if I ever have a problem at the road side, someone will come to help me and I won't be ignored. In general, people are friendly on the road in barley, and stores. We are very fortunate to have so many OSCC centers in Oshawa and to have many choices about offered programs. There is something offered for everyone. Keep up the good work!

I am just retiring into this area/stage of my life and I certainly hope I find that Oshawa is an age friendly community. I will do my part and get involved to support whatever I can.

It is not! a lot must be done for all citizens to be more inclusive and and cared for properly. The government and institutions still go by the mantra of-the buck stops here-but the seniors have paid and are paying the taxes that support those parties. There is only token support for older people.

Oshawa has a great selection of things to do for seniors via OSCC.

Seniors have trouble at times getting off bus. We try to get off front doors and no one tells the crowd to wait.

Support for aging in place appropriate health services for geriatric (75+). Transportation Affordable housing alternatives. Long term care access when needed not 5 years away.

No health care in last 6 months required. I would like to see seniors have free bus rides. I would also like to see seniors school taxes covered.

b) But daily heroes would support no I do not think services are out there but those most in need don't know what is available, how to access or where to access what is needed. The system tends to believe that all seniors have computer and are on internet. Not true-most that I know do not and if they do they are limited to email and trading jokes online. When they need help in some way they do not think of using the internet-usually call a friend before family.

1-More pickleball courts 2-Oshawa guide for seniors program and services

The care that my father received at Oshawa hospital for a hip replacement was outstanding. Another friend of ours has similar surgery 6 months ago and has also recovered well. They both went to Whitby hospital for physio which was good. Several years ago a friend chose palliative care at Bowmanville and I have taken my dad and step mom to Bowmanville for eye surgery. I feel Oshawa is very well served.
Home care/PSW's required in Durham area.

As an active senior I participate in playing pickleball. The number of players is increasing-more access to indoor courts would be welcome. The only access to outdoor pickleball courts is only existing tennis courts. It would be great to have new outdoor facility for only pickleball. Whitby has 3 new courts at the Cullen Gardens Park.

I recommend the Seniors Centres to anyone who is lonely and bored and other. They are friendly with lots of diverse activities to keep social, active and learning.

Not informed enough to comment info. I already say we are the most fortunate seniors in the world.

There needs to be many improvements in all areas for Oshawa to be reconsidered as an age friendly community.

Oshawa is a great place to live that is accessible there are things that need improving through.

The activities for 55+ are great. Let's not lose these activities

Overall, Oshawa rates fairly high.

Not really.

There should be a Regional/Oshawa umbrella website especially for seniors.

None

In my short time (5 years) here the only thing I have noticed is that the disability parking spots are very limited and would suggest the spots be available closer to the spots.

Better bus service overall. From my house to the Oshawa Centre to work is 45 min-60 min bus drive.

There are not enough physical exercise classes- often they fill up so fast we don't get in.

Some activities are so popular it is hard to get into them. They are always full.

We are fortunate in Oshawa. The mayor John Henry cared.

My care giver takes me to Whitby for health care issues-good services. Oshawa Hospital has poor reputation. Taxi driver tried to take me to Bowmanville saying people avoid the Oshawa Hospital in emergencies. "Serious Matter" Need to be fixed for sure. Federal MP lies and misleads people (to me).

It is troublesome for older adults to no longer have mail delivery to the door. We understand that choice was beyond Oshawa's control. For older adults being forced to walk to post boxes, perhaps we could try to ensure boxes are located so individuals do not have to cross major roads (ie. Simcoe St) and Oshawa could ensure all mailbox locations are shoveled, salted and made safe and accessible for older adults, most especially during winter weather events.

1) Poorly completed utility cuts (by contractors) on sidewalks, walkways are a real hazard to anyone with mobility issues. 2) Disability parking spaces are an issue, not enough, don't increase in numbers with and aging population, are often poorly chosen as to location and are often not on level ground and poorly enforced or maintained. Fines need to be increased and \$\$ clearly shown on signs-as deterrent to abusers.

Oshawa is way ahead of many Municipalities in Ontario. People who are retired are still looking to play sports keep fit and healthy. Keep up the good work and expand where and if possible!

My husband and I are independent-yet not looking forward to time when we won't be able to live in our home. We are fortunate as we have family to help us.

involve more social groups

I feel we are very fortunate to be living in Oshawa as they do provide excellent opportunities for seniors compare to Toronto and the GTA. I have family living there who envy what we have here in Oshawa so a BIG THANK YOU!

ATTN: ROADS DEPT. sidewalks require urgent repairs or replacement on north side of Taunton rd from Grandview to Ritson rd. They should be replaced and PAVED, NOT CONCRETE. Whitby has paved sidewalks - newer areas smoother and more cost effective, easier for snow removal, cable companies should have to pay for repairs; they are the ones that break them

As far as I am aware - the city is friendly at present

In Harmony Hill I have found people very helpful and friendly with many activities PS. Please excuse my writing, I make too many mistakes to use a

pen

I would love to use the Oshawa bus service! We need the curb cut at Harmony Hill front door!! Please erect more needed sidewalk on Grandview Avenue east side north of Beatrice St !!! Build more long term care Homes !!!! Thanks for listening!

Hospital parking too expensive

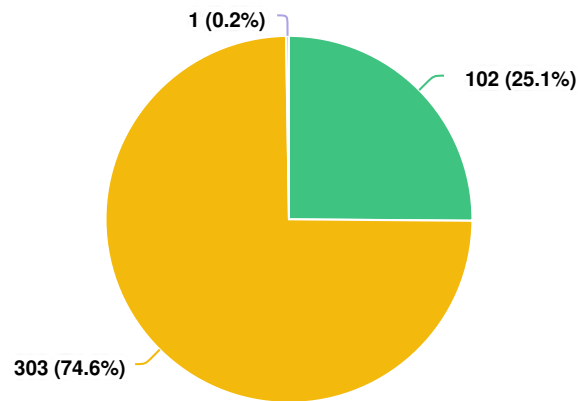
All buildings should be accessible *pull doors not accessible. Should be sliding. All fridge doors in supermarket should be sliding

I am delighted to be living where I am

I just recently moved to Oshawa and haven't found out all that is available here

Optional question (108 responses, 327 skipped)

Q34 Gender:



Question options

● Man ● Woman ● Additional, please specify:

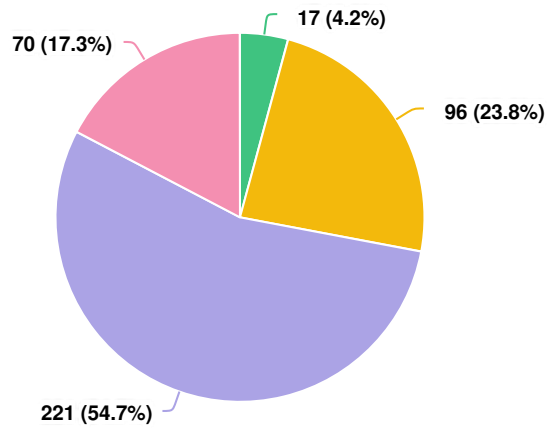
Optional question (406 responses, 29 skipped)

Q35 Additional, please specify:

The above Q. and the one below are of a private nature. I refuse to give a direct answer for each.

Optional question (1 responses, 434 skipped)

Q36 How old are you?

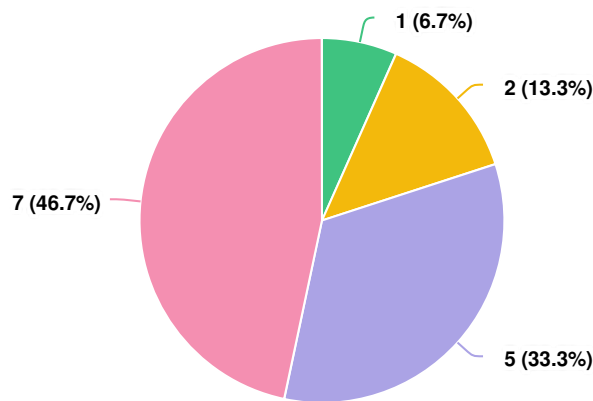


Question options

● Under 55 ● 55 - 65 ● 66 - 80 ● 81+

Optional question (404 responses, 31 skipped)

Q37 How old are you?

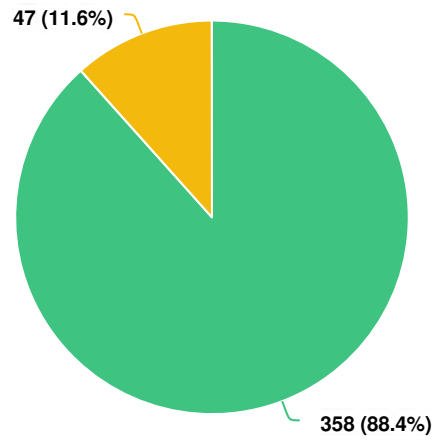


Question options

● 18 - 24 ● 25 - 34 ● 35 - 44 ● 45 - 54

Optional question (15 responses, 420 skipped)

Q38 Are you an Oshawa resident, and/or Oshawa business/property owner?

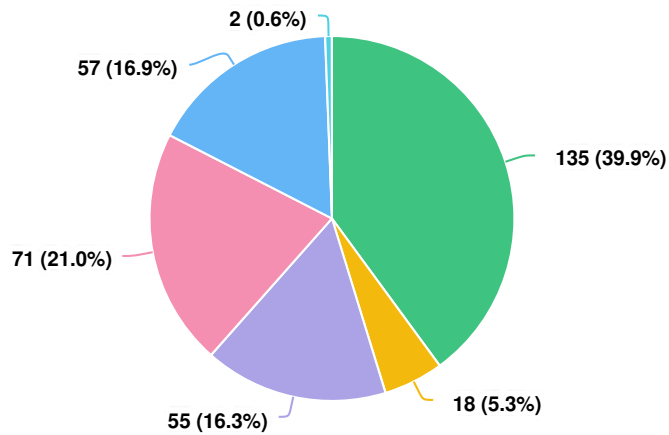


Question options

- Yes
- No

Optional question (405 responses, 30 skipped)

Q39 What does your postal code begin with?

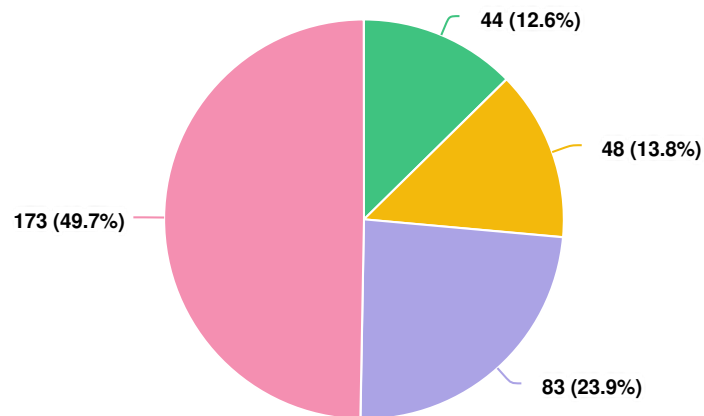


Question options

- L1G
- L1H - North of King St.
- L1H - South of King St.
- L1J
- L1K
- L1L

Optional question (338 responses, 97 skipped)

Q40 How many years in total have you lived or had your business/property in Oshawa?

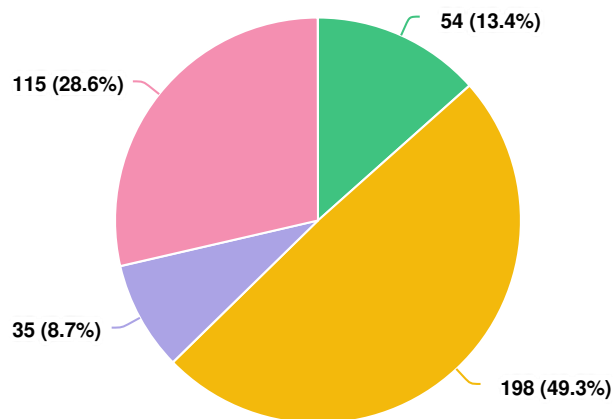


Question options

- Less than 5 years
- 5 - 10 years
- 11 - 25 years
- 26+ years

Optional question (348 responses, 87 skipped)

Q41 What is your marital status?

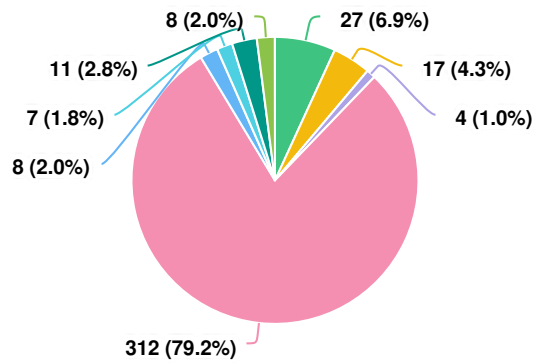


Question options

- Divorced
- Married or common law
- Single
- Widowed

Optional question (402 responses, 33 skipped)

Q42 What is your employment status?

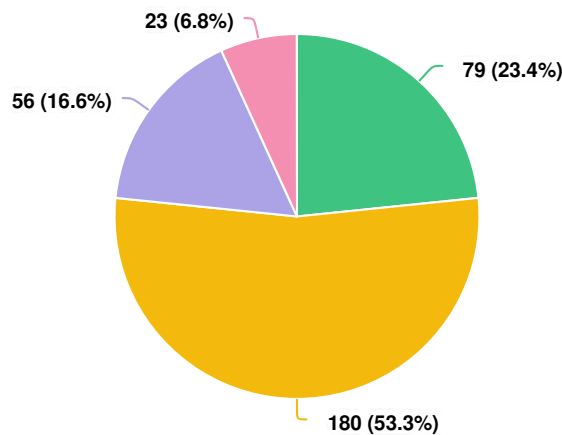


Question options

- Employed full-time (35 - 40 or more hours per week)
- Employed part-time (up to 34 hours per week)
- Homemaker
- Retired
- Self-employed
- Unable to work
- Unemployed and currently looking for work
- Unemployed and not currently looking for work

Optional question (394 responses, 41 skipped)

Q43 Which best describes your annual household income?

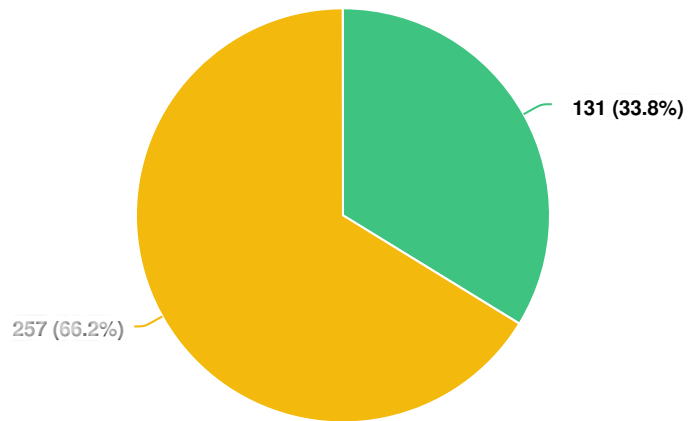


Question options

- Under \$24,999
- \$25,000 to \$69,999
- \$70,000 to \$99,999
- \$100,000 and over

Optional question (338 responses, 97 skipped)

Q44 Do you consider yourself as a person with a disability?

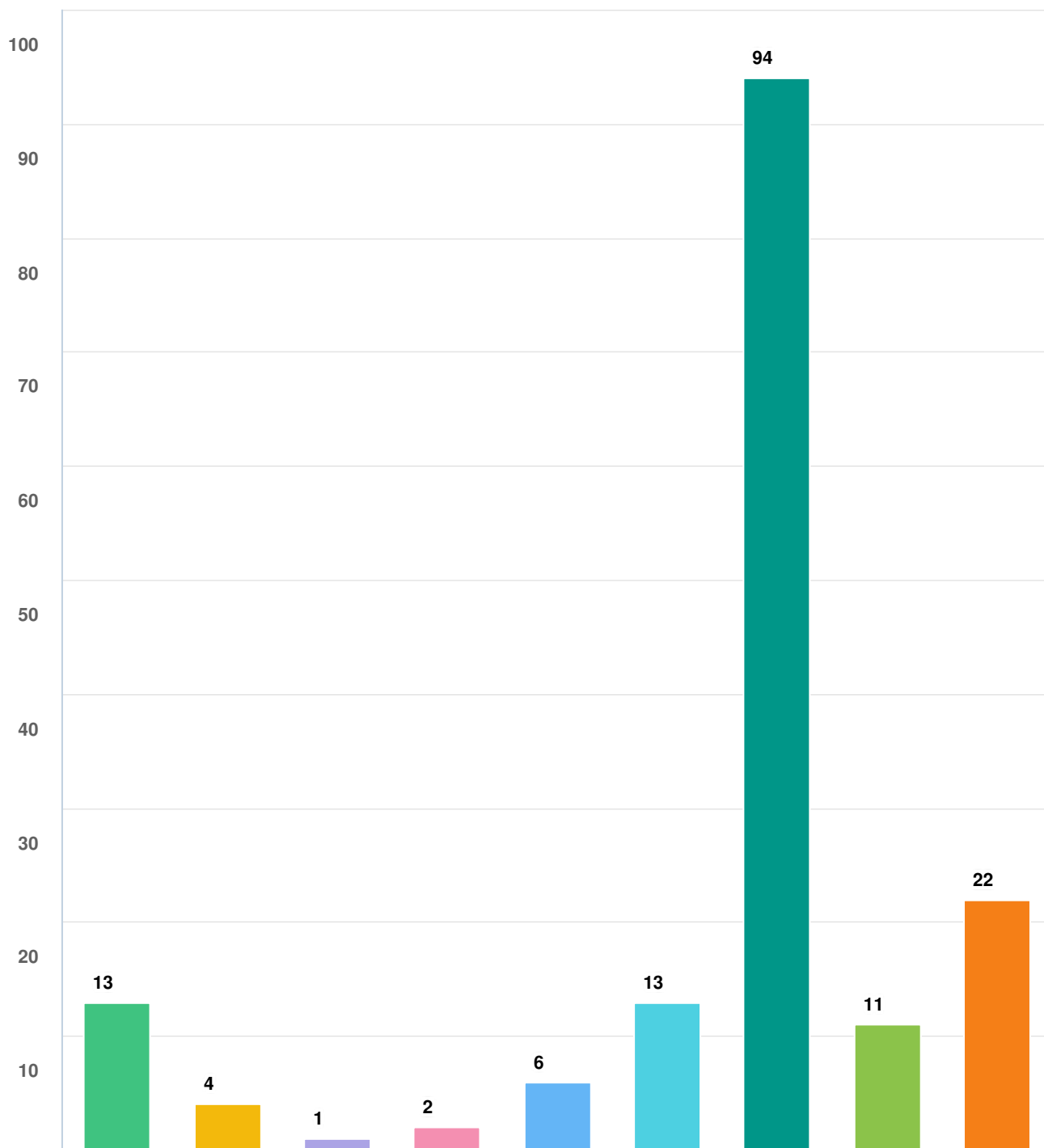


Question options

- Yes
- No

Optional question (388 responses, 47 skipped)

Q45 Please indicate the type of disability you experience:

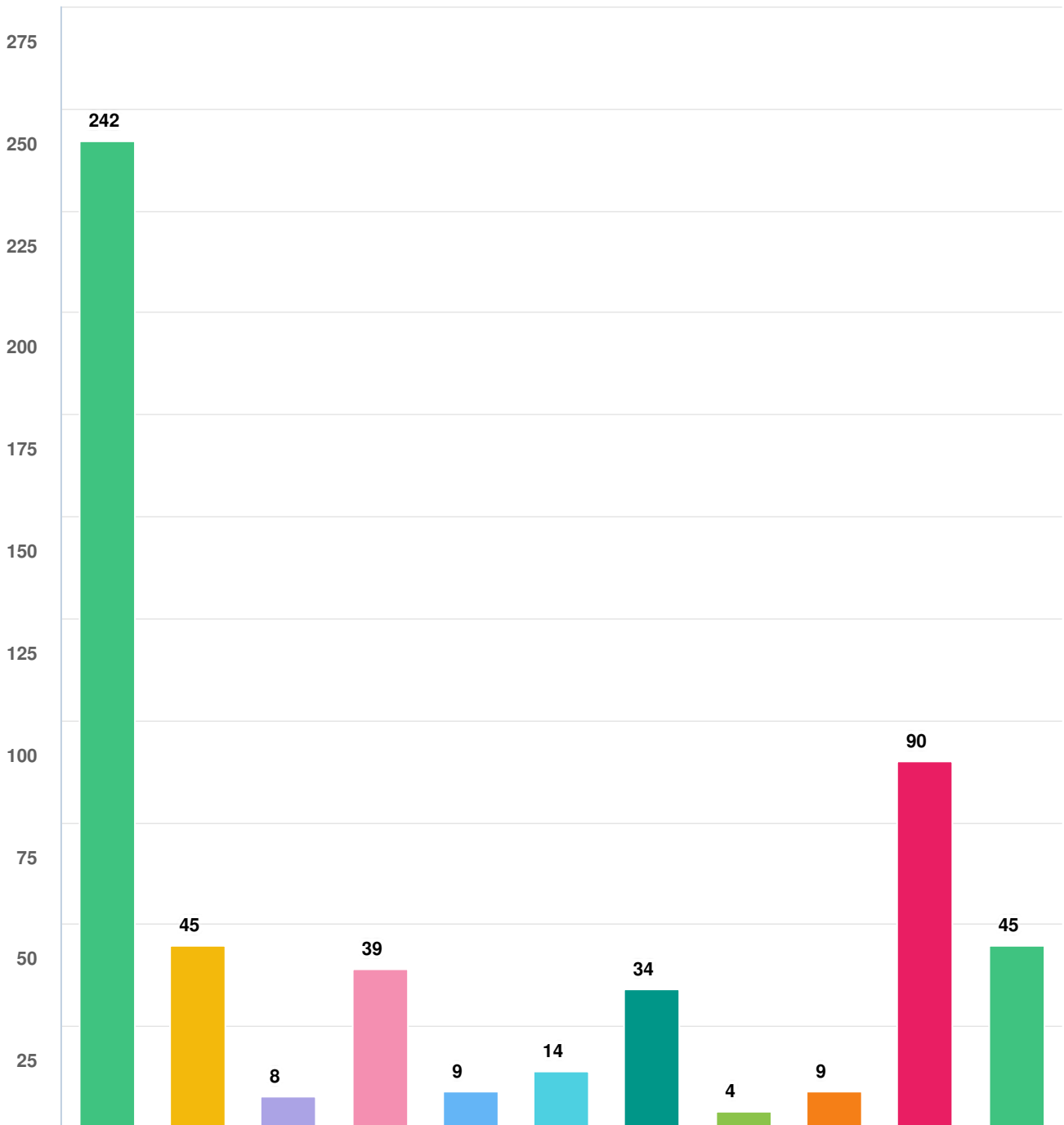


Question options

- Auditory
- Communication
- Developmental
- Intellectual
- Learning
- Mental health
- Physical
- Visual
- Other:

Optional question (130 responses, 305 skipped)

Q46 How did you learn about this community engagement opportunity?



Question options

- City facility / OSCC Branch
 ● City of Oshawa / OSCC websites
 ● Connect Oshawa website
 ● Email / OSCC newsletter
- Letter / flyer
 ● Oshawa Express
 ● Oshawa This Week
 ● Poster
 ● Social media
 ● Word of mouth
- Other:

Optional question (401 responses, 34 skipped)