

Action Plan of Kowloon City District, HKSAR

The following action plan is created based on the findings of the baseline assessment and reported concerns within the community. The objectives and respective actions are prioritized according to their feasibility and urgency of the needs.

Domain	Community Need	Goal	Proposed Action	Stakeholder	Prioritization (***Highest *Lowest)
Outdoor Spaces & Buildings	Some communal facilities cannot cater to the diverse needs of elderly	Establish channels for the elderly to express their concerns over the outdoor spaces within their community	Collaborate with district agencies to organize programs, encourage elderly to express their personal needs and expectation over the topic of public space	*District Council *Elderly Centres *Elderly Representatives	***
	Obstruction of public space by shops and tourist coaches which poses negative impact on elderly's pedestrian experience	Create a barrier-free outdoor walking environment	Line up different district agencies and related government departments to ameliorate the situation	*District Council * Kowloon City District Office *Food and Environmental Hygiene Department *Hong Kong Police Force *Lands Department *Elderly Representatives	*

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Transportation	The public transportation system including route and frequency are ineffective in catering to the needs of elderly	Promote designs of communal transportation that take on perspectives of elderly	Collaborate with district agencies to gather elderly's opinions over the communal transportation services	*District Council *Transport Department *Elderly Centres *Elderly Representatives	***
		Enhance elderly's experience over utilization of any transportations	Set up bus shelters and more seats in the bus waiting areas	*District Council *Transport Department *Bus Company	*
			Install real-time information display boards at the bus waiting areas	*District Council *Transport Department *Bus Company	*
Housing	Elderly's needs regarding their living environment	Establish channels for the elderly to express their needs on living environment	Encourage elderly to express their needs on living environment in co-design workshops	*Elderly Centres *Designers *Colleges and Universities *Elderly Representatives	***

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Social Participation	Upon the challenge of ageing population, elderly's participation are inadequate	Enhance elderly's experience in various social participations	Allocate more resources to district agencies to provide diverse opportunities of social participation to elderly	*District Council *Elderly Centres *Leisure and Cultural Services Department	**
Respect & Social Inclusion	Some elderly being reluctant in expressing opinions over communal matters	Strengthen the channels for elderly to participate in community issues	On the district level, establish platform for district councils, governmental departments, elderly representatives, NGOs etc. to join force and promote age-friendliness	*District Council *Governmental Departments *Elderly Centres *Elderly Representatives	***
	There has been an increase of awareness to respect elderly in the society and there could be continuous effort to promote this culture	Establish a respectful community for elderly	Collaborate with district agencies to organize intergenerational projects to promote mutual understanding and appreciation	* District Council * NGOs (including elderly centres, integrated youth service centres and integrated family service centres) *Primary Schools, Secondary Schools, Colleges and Universities	***

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Civic Participations & Employment	Most elderly consider themselves as capable of making continuous contribution to the society	Provide various opportunities for elderly to utilize their strengths and talents	Promote communal economic projects (such as time bank) to support the development of elderly and enhance community integration	*NGOs (may include elderly centres, youth centres, community centres and family service centres, etc.) * Elderly Representatives	***
			Collaborate with district agencies to develop volunteering networks consisting of elderly	*NGOs (which may include elderly centres, youth centres and family service centres, etc.) *Primary Schools, Secondary Schools, Colleges and Universities	**

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Communication & Information	The majority means of information distribution and communication are not catering to the needs of elderly	Facilitate elderly's adaptation to different means of information distribution and communication	Promote age-friendliness with collaborative effort from district agencies	*District Council *Elderly Centres	**
			Collaborate with different stakeholders in the community to assist elderly in adapting to new electronic technologies	*NGOs (including elderly centres, youth centres and family service centres, etc.)	**
			Promote the telephone appointment system on the community level	*Elderly Centres	**
Community Support & Health Services	Communal support services are not easily accessible to some elderly living in solitude	Strengthen outreach services for elderly with special needs, such as elderly living in solitude and hidden	Coordinate with communal NGOs to enhance outreach services for elderly in need, such as training elderly volunteers and developing community support network	*Elderly Centres *Social Welfare Department	**