

TOWN OF HOLLAND

Select Board

27 Sturbridge Road Emie Fancy - Chair Bettina Schmidt - Member Lawrence Mandeli - Member Holland, Massachusetts 01521

T: 413-245-7108 F: 413-245-7037 Janine C. Drake — Town Administrator

March 14th, 2019

Mr. Michael Festa AARP MA State Director 1 Beacon Street, Ste 2301 Boston MA 02108-3130

Dear Mr. Festa;

On behalf of the Town of Holland and our community leaders are thrilled about the opportunity to partner with the AARP Massachusetts to become an Age-Friendly Community. We are committed to implementing policies and programs that are age-friendly and continue to strive to stay on top of the ever-evolving demographics in our town and our sister towns in our Tri-Town community.

In 2018 a survey was mailed, along with the Census, to 1100 residents. This survey was created to help the COA learn what the needs of our Seniors were, along with finding out what residents of any age were willing to support in our town (examples would be Senior Housing, a Van, etc). We received a total of 280 surveys back. This survey also helped identify areas of concern residents thought should be addressed. We feel this process helped develop a strong frame work to build upon in developing the 8 domains of livability for all ages as well as help assist the town in becoming Dementia Friendly.

We are looking forward to making contributions, putting our energy and time into this most important improvement for all to benefit. We will develop an action plan that will identify and uphold the needs of our residents to accommodate an Age-Friendly Community. We will be cognizant of existing programs and report final outcomes to the town. Thank you for your consideration to the Town of Holland and AARP's Network of Age-Friendly Communities.

Please feel free to contact the Select Board's office with any questions or concerns.

Ernest Fancy, Select Board (Chair

Betting Schriffer, Scient Board Member