'The city where every generation feels satisfaction'

Dobong-gu Age-Friendly City Action Plan

Mission:

This action plan, established by Dobong-gu, Seoul, Republic of Korea, aims at improving the quality of life of senior citizens and creating good urban environment to live for every generation as a member of the Global Network of Age-Friendly Cities and Communities (GNAFCC).

Grounds

- Dobong-gu Ordinance: Creating an Age-Friendly City (December 27, 2018)
 - Article 6 (Establishing and Executing the Action Plan for Creating an Age-Friendly City)
- Project Committed by Dobong-gu during the 7th Local Government Elected by Popular Vote
 - Acquired the 9-40 Age-Friendly City Certification

Background

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- Necessity of welfare policy for the aged in preparation for evolving demographic structure and social environment
 - As of December 2018, the elderly population aged 65 and older occupy 16.47% (55,926) of the total population in our district (339,413).
- Needs for customized elderly welfare services in accordance with a variety of wants and rise in demand
- Realization of the Age-Friendly City project by expanding public infrastructure aimed at welfare for the aged
- Worldwide spread of the GNAFCC on a coordinated response to our rapidly aging society

III Statistics

• Population (as of December 2018)

al 'C '	Population					
Classification	Total	0-19	20-64	65+		
By Age Group	339,413	48,041	235,446	55,926		

• Welfare Facilities (as of January 2019)

	Elderly Welfare Center	Elderly	Home-based Welfare Gyeongi (Seniors'		_	Other	
Total	and Welfare Center for the Aged	Nursing Home	Facility for the Aged	Facility for the Disabled	Dobong-gu	Private	(Choansan Cultural Center for Senior Residents)
179	5	3	11	24	31	104	1

Medical Institutions (as of January 2019)

Total	General Hospital	Hospital	Clinic	Oriental Clinic	Dental Clinic	Health Center	Branch Office of Health Center
365	1	19	155	85	103	1	1

IV Actions

Progress

- Carried out a contract associated with the research for creating an age-friendly city planned by Dobong-gu from January 08 to September 07, 2018
- Applied for membership in the GNAFCC on November 03, 2018
- Joined the GNAFCC on December 14, 2018
- Promulgated the Dobong-gu Ordinance: Creating an Age-Friendly City on December 27,
 2018



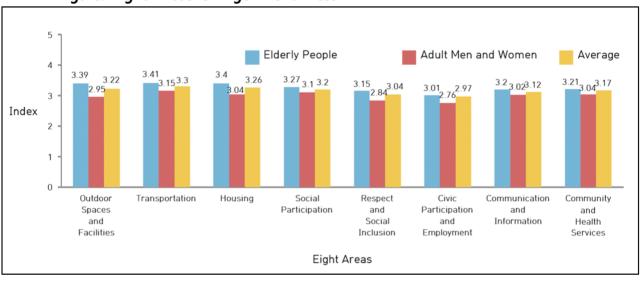
Age-Friendliness of Dobong-gu

Overview:

Dobong-gu conducted a survey on eight areas of age-friendliness index over 502 elderly people and 300 adult men and women aged 20 to 55, all who are residents in its district, and both target groups responded that they viewed 'Civic Participation and Employment' and 'Respect and Social Inclusion' as the least age-friendly areas. The local government needs to introduce remedies for the eight areas, mainly focusing on the above-referenced two areas.

Survey on Age-Friendliness by Eight Areas

Figure: Eight Areas of Age-Friendliness



Age-Friendliness Index by Area

Place	
1 st	
2 nd	
3 rd	
4 th	
5 th	
6 th	
7 th	
8 th	

Elderly People					
Transportation					
Housing					
Outdoor Spaces and Buildings					
Social Participation					
Community and					
Health Services					
Communication and					
Information					
Respect and Social Inclusion					
Civic Participation and					
Employment					

Adult Men and Women					
Transportation					
Social Participation					
Housing					
Community and Health Services					
Communication and Information					
Outdoor Spaces and Buildings					
Respect and Social Inclusion					
Civic Participation and Employment					

Average					
Transportation					
Housing					
Outdoor Spaces and Buildings					
Social Participation					
Community and Health Services					
Communication and Information					
Respect and Social Inclusion					
Civic Participation and Employment					

- Elderly people viewed 'Transportation' as the most age-friendly area, followed by 'Housing'.
- Adult Men and Women also viewed 'Transportation' as the most age-friendly area while 'Social Participation' ranked second in the group.
- 'Transportation' and 'Housing' ranked top two areas at the overall average of the two groups.
- <u>'Respect and Social Inclusion' and 'Civic Participation and Employment'</u> were the least age-friendly areas at both groups, which means that those areas require remedies.

Vulnerable Items in Eight Areas of Age-Friendliness

Items					
Outdoor Spaces and Buildings	 Giving special treatment to the elderly and the disabled Offering bicycle lanes Ease of use of facilities and buildings Clean and convenient public toilets 				
Transportation	 Able to use a free shuttle or a community service vehicle Sufficiency, safety and ease of use of parking spaces Parking spaces for the transportation vulnerable (including compliance of related policies) 				
Housing	 Adequacy of living environment for seniors with disabilities Reasonable house prices in the district Managing and controlling public/private rental housing 				
Social Participation	 Holding events for preventing social isolation on a continuous basis Easy accessibility of event information Proper length of time for participation in events Variety of social activities for elderly people 				
Respect and Social Inclusion	 Education for a proper understanding of seniors and their participation in school events Hosting social activities and events for every generation Positive reception of the images of seniors appeared on media 				
Civic Participation and Employment	 Giving seniors the opportunity to work Offering job/business information for elderly people Systemizing senior's participation in decision-making process 				
Communication and Information	 Providing information customized for elderly people Ease of use of automated voice response services Listening to the opinions and wants of seniors 				
Community and Health Services	 Accessible to medical and welfare services Building a system that the family and/or the community take care of geriatric patients Administrative ease of use of services 				

VI Strategic Tasks

Vision	Dobong, the city	where every generation feels satisfaction!
Objective	To create good u	rban environment to live for elderly people
	Eight Areas of Price	orities
Priorities I	Respect and Social Inclusion	Building an integrated environment on the basis of intergenerational understanding
i nonues i	Civic Participation and Employment	 Creating jobs for the elderly Offering career consultations for senior citizens Expanding opportunities for the participating in volunteering activities
	Outdoor Spaces and Buildings	 Developing an age-friendly town Creating a safe environment for the elderly in consideration of their travel routes and accessibility
	Transportation	 Creating a safe transportation environment Promoting public transportation Supporting the transportation vulnerable
	Housing	 Guaranteeing adequacy of housing for seniors with disabilities Creating a safe living environment
Priorities II	Social Participation	 Providing seniors living alone opportunities for social participation Increasing opportunities for social participation Improving senior's access to information
	Communication and Information	 Providing information customized for elderly people Supporting activities engaged in monitoring the age-friendliness policies
	Community and Health Services	 Discovering blind spots in medical system and strengthening supports Strengthening community care system Expanding visiting healthcare services for the vulnerable Supporting family care system

Age-Friendly City - Overview

Concept of Age-Friendly City

An age-friendly city enables people of all ages to actively participate in community activities and treats everyone with respect, regardless of their age. It is a place that makes it easy for older people to stay connected to people that are important to them. And it helps people stay healthy and active even at the oldest ages and provides appropriate support to those who can no longer look after themselves. (WHO, 2007)

GNAFCC

- Stands for: WHO Global Network of Age-friendly Cities and Communities
- Promoted by: World Health Organization (WHO)
- **Established for:** Jointly responding to the global phenomenon of aging society and ongoing urbanization of cities
- Aims at: Sharing countermeasures against aging and urbanization issues that many cities around the world face, and creating inclusive and accessible urban environment for not only elderly people but all generations
- Values: 'Vital Life in Old Age', 'Aging in Place' and 'Intergenerational Integration'

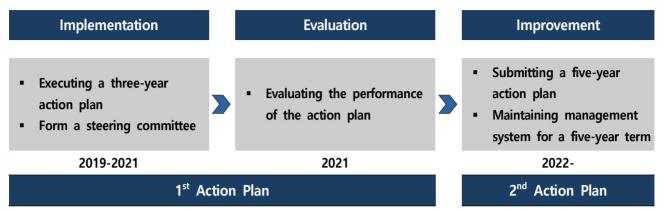
Eight Key Areas of Age-Friendly City

- 1. Outdoor Spaces and Buildings
- 2. Transportation
- 3. Housing
- 4. Civic Participation and Employment
- 5. Social Participation
- 6. Respect and Social Inclusion
- 7. Communication and Information
- 8. Community and Health Services

GNAFCC Management System

- Establishing a three-year action plan by eight areas of age-friendly city at the initial stage of the GNAFCC membership followed by implementing and evaluating the plan
- Repeating establishment, implementation and evaluation of the second action plan every five years following the completion of the initial three-year action plan

Action Roadmap



✓ The WHO assesses the first action plan after the three-year term while the membership city conduct self-evaluation for the plan on an annual basis.

Groundwork for Age-Friendly City

- ▶ Building infrastructure corresponding to the eight key areas of age-friendly city
- ► Enforcing age-friendly policies based on the opinions from elderly people and citizens residing in the Dobong-gu district
- ▶ Expanding opportunities of social participation for senior citizens

Projects

Developing projects by cooperating with internal bureaus and divisions, health centers and affiliated organizations that may serve common purpose of the Age-Friendly City

Action Plan

Aim

Establishing an actual and sustainable plan, namely 'Dobong-gu Three-year Action Plan for Age-Friendly City' which reflects the attributes of our district, classifying the plan Strategic, Continuing and New

Method

Collecting and anlayzing outcomes of the survey on the age-friendliness and opinions from experts, and applying those to key policy tasks and projects

• Term

January 2019 to December 2021 (Term 1 for three years)

Tasks

- Establishing a three-year action plan
- Uploading the plan translated into English language on the WHO website
 Online portal for WHO network: Age-friendly World
- Implementing projects associated with age-friendly city by key operating division and evaluating them on an annual basis

Steering Committee

- To be organized in March 2019
- Tasks
 - Forming the committee with fifteen members including one chairman and one vice-chairman
 - Assigning deliberations and consultations for the creation and promotion of the Age-Friendly City scheme

■ PR - Age-Friendly Dobong-gu

- To be conducted in April 2019
- Tasks
 - Producing various promotional materials that display summarized contents of the district's Age-Friendly City scheme
 - Publicizing the scheme on the Dobong-gu website, SNS and local media in a form of news, post, pop-up, et cetera

• 58 Projects in 8 Areas (38 Continuing, 17 Strategic and 3 New)

Areas	No.	Туре	Policies and Projects	Promoted by
Respect and	1	Continuing	Developing Ideas: Respect-for-Age & Filial Piety	Division of the Aged & the Disabled
Social Inclusion	2	Continuing	Learning Opportunity: Literacy Program for Adults	Division of Educational Support
(3 Projects)	3	Continuing	Continuing Learning Programs by Stage in Lifetime	Division of Educational Support
	1	Strategic	Support for Independence of Senior Residents	Division of the Aged & the Disabled
	2	Strategic	Community-based Volunteering Camp	Division of Citizen Autonomy
	3	Continuing	Visiting Social Economy Program for Elderlies	Division of Citizen Autonomy
Civic	4	Continuing	Dobong-gu Career Building Center	Division of Job Economy
Participation and	5	Continuing	Job Opportunities in Public Services	Division of Job Economy
Employment	6	Continuing	Job Placement in Local Community	Division of Job Economy
(10 Projects)	7	Continuing	Job Creation: Park Superintendent	Division of Parks & Landscape
	8	Continuing	Job Consultation and Placement	Dobong Welfare Center for the Aged
	9	Continuing	Continuing Learning Program Linked with Experience & Job Placement	Division of Educational Support
	10	Strategic	Building Multifunctional Facility for Older Generation	Division of New Economy Business
	1	Continuing	Expansion & Improvement of Welfare Facilities for Senior Residents	Division of the Aged & the Disabled
	2	Continuing	Creation of Resident-driven Clean & Storytelling Town	Division of Citizen Autonomy
	3	Continuing	Improvement of Neighborhood Park	Division of Parks & Landscape
Outdoor	4	Continuing	Creation of Musugol Eco-healing Park	Division of Parks & Landscape
Spaces and	5	Strategic	Dobong Disaster & Safety Management Certification	Division of Disaster & Safety Control
Buildings	6	Strategic	Promotion of Underground Cable Works	Division of Street Management
(9 Projects)	7	Strategic	Road Furniture Repair & Maintenance Works	Division of Roads
	8	Strategic	Maintenance & Administration of Road Signs	Division of Traffic Administration
	9	Strategic	Operation of Dobong Residents Hall	Dobong Foundation for Arts & Culture
	1	Continuing	Free Transit Card for Senior Residents	Division of Traffic Administration
Transportation	2	Continuing	Installation of New Shelter at Maeul Bus Stops	Division of Traffic Administration
(4 Projects)	3	Continuing	Enhancements to Walking Environment for Vulnerable Road Users	Division of Roads
	4	Continuing	Free Shuttle Bus for Convenient Mobility	Dobong Welfare Center for the Disabled
Housins	1	Continuing	Housing Assistance for Low-income Vulnerable Seniors	Division of the Aged & the Disabled
Housing (4 Projects)	2	Continuing	'Safe Dobong' Assisted Living Safety Services	Division of Disaster & Safety Control

		Improvement of Housing Engineering &	p
3	Strategic	Improvement of Housing Environment for Vulnerable Residents	Division of Living Security
4	Strategic	Public Rental Housing for Low-income Residents	Division of Living Security
1	Continuing	Support for Caregiving Family's Refreshment	Division of the Aged & the Disabled
2	Strategic	Promotion of Events for Elderly Residents	Division of the Aged & the Disabled
3	Strategic	Increasing Recreational Activities in Seniors' Center	Division of Aged and Disabled
4	Strategic	Effective Operation of Welfare Centers for Senior Residents	Division of the Aged & the Disabled
5	Strategic	Boosting Social Engagement for '50+ Generation'	Division of the Aged & the Disabled
6	Continuing	Dobong-gu Book Festival	Dobong Foundation for Arts & Culture
7	New	'We Are Senior Journalists' Program	Dobong Foundation for Arts & Culture
8	New	Support for Resident-driven Arts & Cultural Activities	Dobong Foundation for Arts & Culture
1	Continuing	Supply of Free Personal Computers (PC of Love)	Division of Publicity & Computing
2	Continuing	Customized IT Classes for Smart Communications	Division of Publicity & Computing
3	Continuing	Basic Caregiving Services for Seniors Living Alone	Division of Aged and Disabled
4	Continuing	Effective Operation of Town Community Spaces	Division of Citizen Autonomy
5	New	Podcast for Library 'Bookpod!'	Dobong Foundation for Arts & Culture
1	Continuing	Supply of Timer-type Gas Circuit Breaker for Vulnerable Residents	Division of Environmental Policy
2	Continuing	Visiting Bulky Waste Collection for Seniors Living Alone	Division of Waste Management
3	Continuing	Free Meals for Low-income Senior Residents	Division of the Aged & the Disabled
4	Continuing	Operation and Administration of Home-based Welfare Centers for Elderlies	Division of the Aged & the Disabled
5	Continuing	Support for Home-based Care System	Division of the Aged & the Disabled
6	Continuing	Operation of Dobong-gu Memorial Hall	Division of the Aged & the Disabled
7	Continuing	Operation of 'Seoul Home-based Caregiver' System	Division of the Aged & the Disabled
8	Continuing	Promotion of Visiting Blind Spots in Welfare System	Division of Welfare Policy
9	Continuing	Expansion & Effective Operation of Private Welfare Services	Division of Welfare Policy
10	Continuing	Community-based Caregiving Services for Senior Residents	Division of Welfare Policy
11	Strategic	Metabolic Syndrome Management for	Division of Health Policy
12	Strategic	Dementia Management Campaign	Division of Local Healthcare
13	Continuing	Visiting Caregiving Services for Senior Residents	Division of
l l		+	Local Healthcare
14	Strategic	Prevention and Management of Chronic Disease	Division of Health Policy (Branch of Health Center)
	4 1 2 3 4 5 6 7 8 1 2 3 4 5 1 2 3 4 5 6 7 8 9 10 11 12	4 Strategic 1 Continuing 2 Strategic 3 Strategic 4 Strategic 5 Strategic 6 Continuing 7 New 8 New 1 Continuing 2 Continuing 3 Continuing 4 Continuing 5 New 1 Continuing 5 Ontinuing 6 Continuing 7 Continuing 8 Continuing 9 Continuing 10 Continuing 11 Strategic 12 Strategic	Vulnerable Residents Public Rental Housing for Low-income Residents Continuing Support for Caregiving Family's Refreshment Strategic Promotion of Events for Elderly Residents Increasing Recreational Activities in Seniors' Center Effective Operation of Welfare Centers for Senior Residents Strategic Boosting Social Engagement for '50+ Generation' New 'We Are Senior Journalists' Program New Support for Resident-driven Arts & Cultural Activities Continuing Supply of Free Personal Computers (PC of Love) Continuing Customized IT Classes for Smart Communications Continuing Basic Caregiving Services for Seniors Living Alone Effective Operation of Town Community Spaces New Podcast for Library 'Bookpod!' Continuing Supply of Timer-type Gas Circuit Breaker for Vulnerable Residents Continuing Visiting Bulky Waste Collection for Seniors Living Alone Continuing Free Meals for Low-income Senior Residents Continuing Support for Home-based Care System Continuing Operation of Dobong-gu Memorial Hall Continuing Operation of Visiting Blind Spots in Welfare System Continuing Promotion of Visiting Blind Spots in Welfare System Continuing Promotion of Visiting Blind Spots in Welfare System Continuing Promotion of Visiting Blind Spots in Welfare System Expansion & Effective Operation of Private Welfare Services Community-based Caregiving Services for Senior Residents Metabolic Syndrome Management for Healthy and Happy Aging Dementia Management Campaign 'Go Memory, Stop Dementia

1. Respect and Social Inclusion

1-1. Developing Ideas: Respect-for-Age & Filial Piety 1-2. Learning Opportunity: Literacy Program for Adults 1-3. Continuing Learning Programs by Stage in Lifetime

1-1. Developing Ideas: Respect-for-Age & Filial Piety							
Promoted by:		Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)					
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)						
Staff in Charge:	PARK, SEONG HUN (+82	PARK, SEONG HUN (+82 (0)2 2091 3053)					
Fiscal Year:	2019						
Areas of Age-Friendlines	Areas of Age-Friendliness (Check the appropriate box)						
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation						
✓ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services				

 Name: Backing up stores participating in the 'Discount for Senior Citizens' with standard plastic garbage bags

 Aims at: For celebrating the Month of Respect-for-Age in October, creating a society towards respect for elderly people by actively finding and backing up stores in our district that give a discount for senior citizens, and ultimately, contributing to the promotion of welfare for elderly people by alleviating their financial burden

Achievements in 2018

 Distributed standard plastic garbage bags to sixty-eight stores giving a discount for seniors (fifty 30l bags per store)

Plans for 2019

 To continue finding and managing stores giving a discount for seniors for celebrating the Month of Respect-for-Age in October

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	2,960	8,880	2,960	2,960	2,960

Anticipated Effect

 Creating a society towards respect for elderly people and contributing to the promotion of welfare for elderly people

1-2. Learning Opportunity: Literacy Program for Adults					
Promoted by:	Division of Educational Support (Responsible Manager: HWANG, YEONG MI)				
Team in Charge:	Continuing Education Team (Responsible Manager: KIM, MI YEONG)				
Staff in Charge:	KIM, TAE WOO (+82 (0)	2 2091 2323)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☑ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

• Term: April to December 2019

• Target: Institutions of literacy education program for adults in our districts, learners, and

literacy educators

• Aims at: Conducting public collection of ideas (in national, municipal and our district level) for

literacy programs for adults, opening a literacy contest, operating specialized programs (Komjirak Literacy Class), and holding meetings of interested persons in literacy

education

Achievements in 2018

Granting operating subsidies:
 Total 39,730 thousand Won for 13 programs at 7

institutions

Operation of the Komjirak English Class: 40 learners assigned in 2 classes

Hosting a contest and an exhibition:
 270 participants (adult literacy learners)

Plans for 2019

To grant subsidies for program operations

• Granted to: Institutions selected for the project

Targeted for: Pays for instructors, teaching materials, field learning, et cetera

• Learning contents: Basic literacy skills at the level equivalent to the 3rd grade of middle

school or lower

**Type of public contest: Organized by the Ministry of Education (requiring to invest at least

70% by our district in response to the national subsidy), by Seoul

Metropolitan City, and on our own

To operate a couple of classes for 'Komjirak Literacy Class'

• Targeted for: 60 adults with a low level of education

• Learning contents: English language literacy, historical literacy and literacy in a daily life

• Granted for: Pays for instructors, teaching materials, and public relations

To open the Dobong Gagyanal (Korean Alphabet Day) Festival

• Consisting of: A literacy contest and an exhibition for adults

• Targeted for: 240 learners eligible to participate in the literacy class for adults

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	17,300	83,000	23,000	30,000	30,000

Anticipated Effect

 Motivating literacy learners and instilling a sense of confidence to them by offering stable environment for literacy education

1-3. Continuing Learning Programs by Stage in Lifetime					
Promoted by:	Division of Educational Support (Responsible Manager: HWANG, YEONG MI)				
Team in Charge:	Continuing Education Team (Responsible Manager: KIM, MI YEONG)				
Staff in Charge:	KIM, TAE WOO (+82 (0)	2 2091 2323)			
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☑ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

■ Term: January to December 2019

Target: Dobong-gu Lifelong Learning Center and contractors consigned for the project

• Aims at: Operating continuing programs by each stage in lifetime and for educationally

marginalized residents including the disabled

Achievements in 2018

Granting operating subsidies: Total 14,000 thousand Won for 4 programs at 4 institutions

Operating agencies:

- Dobong-gu Branch Office of Seoul Association of the Deaf
- Dobong Welfare Center for the Disabled
- Toesahakgyo Corporation
- Dobong-gu Healthy Family & Multicultural Support Center

Plans for 2019

To select tasks

• General Programs: To be selected by applying the results of the survey targeted for

the residents in our district and the findings on the market trend

research

• Programs for the Disabled: To be selected on the basis of discussions with related agencies

including welfare center

Operating Programs

No.	Program	Term	Remark
1	Coffee & Tea Class 'I Love Coffee, I Love Tea'	June to September, 2019 (Scheduled)	Conoral
2	Father School 'The Return of Superman'	June to September, 2019 (Scheduled)	- General
3	Gardening Class 'Blossoms of My Life'	March to December, 2019	Tayontad for the Displied
4	Ceramic Art Class 'Creating Beautiful Words'	April to December, 2019	Targeted for the Disabled

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	14,000	46,000	14,000	16,000	16,000

Anticipated Effect

 Improving the quality of life of the residents in our district by offering a number of educational programs customized to each stage in lifetime

2. Civic Participation & Management

- 2-1. Support for Independence of Senior Residents
- 2-2. Community-based Volunteering Camp
- 2-3. Visiting Social Economy Program for Elderlies
- 2-4. Dobong-gu Career Building Center
- 2-5. Job Opportunities in Public Services
- 2-6. Job Placement in Local Community
- 2-7. Job Creation: Park Superintendent
- 2-8. Job Consultation and Placement
- 2-9. Continuing Learning Program Linked with Experience & Job Placement
- 2-10. Building Multifunctional Facility for Older Generation

2-1. Support for Independence of Senior Residents					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	PARK, MI GYEONG (+82	(0)2 2091 3055)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

■ Term: January to December 2019

Budget: Total 7,719,620 thousand Won

Type:
 Public interest-oriented (annual and 9-month)

· Social service-oriented

Market-oriented

Manpower dispatch

Aims at: Placing senior residents a number of jobs for Noh-Noh Care (caregiving)

vulnerable seniors) and meal services at elementary schools, et cetera

Performed by: 7 agencies including Dobong Senior Welfare Center

Condition: Paying 270,000 Won on a monthly basis for every job up to 3 hours a day

but 30 hours or more a month (public interest-oriented)

Achievements in 2018

Created jobs for 2,415 senior residents in 21 areas

Plans for 2019

January: To establish the promotional plan for placing jobs for senior residents and to

recruit candidates

February: To select successful candidates

March: To promote the plan

September: To inspect and examine agencies performing the project

November: Evaluating job satisfaction level and conducting outcome assessment

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	6,008,054	24,219,620	7,719,620	8,000,000	8,500,000

Anticipated Effect

 Contributing to the enhancements in the welfare sector for senior residents and helping them to live a vibrant and healthy life in their old age by assisting them with various job opportunities and social activities

2-2. Community-based Volunteering Camp					
Promoted by:	Division of Citizen Autonomy (Responsible Manager: JEON, YONG IL)				
Team in Charge:	Volunteering Services Team (Responsible Manager: IN, JAE HYEONG)				
Staff in Charge:	LEE, GI SEONG (+82 (0)2	2 2091 2234)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Volunteering Camp: Present State

Where	How Many Volunteers	Where	How Many Volunteers	Where	How Many Volunteers	Where	How Many Volunteers
Total 113 Volunteers at 15 Places (14 Dongs(Towns) and 1 Private Center)							
Ssangmun 1-dong	7	Banghak 1-dong	12	Chang 2-dong	7	Dobong 1-dong	8
Ssangmun 2-dong	5	Banghak 2-dong	6	Chang 3-dong	8	Dobong 2-dong	8
Ssangmun 3-dong	4	Banghak 3-dong	10	Chang 4-dong	9	Beautiful	8
Ssangmun 4-dong	8	Chang 1-dong	7	Chang 5-dong	6	Vision Center	8

Achievements in 2018

Project 'Comfort Food and Warm Hearts'

• Term: July to December 2018

• Targeted for: Six volunteering camps from towns in our district intended to participate

in the project

• Details: Promoting volunteering activities led by residents living next door and

neighbors with volunteers for the vulnerable such as recipients of national basic livelihood guarantees and seniors living alone, cooking and having

meals with these people and helping their houseworks

• Aims at: Preventing seniors living alone from dying abandoned thanks to

continued communications and exchanges among neighbors

• Budget Allocated: 2,100 thousand Won

Public Collection of Ideas for the Volunteering Camp Program

• Term: April to December 2018

• Targeted for: All areas requiring volunteering services within our district such as

'seniors' and 'environment'

• Selection: 20 projects from 15 volunteering camps (14 dongs and 1 private center)

• Budget Allocated: 15,900 thousand Won

Plans for 2019

'Hi There!' Campaign

• Term: April to December, 2019

• Place: A number of spots with heavy foot traffic within our district

• Aims at: Promoting and inspiring interest and engagement among neighbors and local communities through effective operation of the campaign

Producing and distributing PR materials

• Sending a letter or a postcard to say hello

• Conducting online-based relaying-messages using SNS such as KakaoTalk

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	32,570	97,710	32,570	32,570	32,570

Anticipated Effect

- Forming strong relationships among neighbors and residents
- Preventing seniors living alone from dying abandoned which has been growing from year to year through interactions with neighbors
- Preventing conflicts between neighbors caused by noise between floors and lack of parking spaces

2-3. Visiting Social Economy Program for Elderlies				
Promoted by:	Division of Citizen Autonomy (Responsible Manager: JEON, YONG IL)			
Team in Charge:	Social Economy Team (Responsible Manager: LEE, SEON MI)			
Staff in Charge:	SIM, GYEONG MI (+82 (0)2 2091 2244)		
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

Term: May to September 2019

Targeted for: Senior residents who are interested in social economy

Aims at: Operating a visiting program for seniors that teaches social economy at basic

level, and also a healing program for them associated with a social enterprise

Achievements in 2018

Visiting Program for Seniors in Basic Social Economy and Cooperative Society

Outcome: 7 sessions for total 270 senior residents using senior/elderly welfare centers

Healing Art Program for Seniors with Social Enterprise

• Outcome: 6 sessions for total 60 senior residents seniors at the age of 60 or older

Plans for 2019

Visiting Program for Seniors in Basic Social Economy and Cooperative Society

Learning Contents: Understanding of social economy and introduction of good examples

• Led by: Instructor(s) from the Seoul Corp Support Center

Healing Art Program for Seniors with Social Enterprise

• Learning Contents: Music, arts, gymnastics, et cetera

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	3,870	11,610	3,870	3,870	3,870

Anticipated Effect

 Raising awareness of social economy through education and experience with interesting and easy contents to understand for seniors

2-4. Dobong-gu Career Building Center					
Promoted by:	Division of Job Economy (Responsible Manager: IM, PIL SUN)				
Team in Charge:	Job Policies Team (Responsible Manager: KIM, YEONG SEOK)				
Staff in Charge:	AN, JUN HEUNG (+82 (0)2 2091 2864)				
Fiscal Year:	2019				
Areas of Age-Friendlines	Areas of Age-Friendliness (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

 Aims at: Contributing to the increase of employment rate for residents in our district by providing comprehensive job support including stable job counseling and placement, searching for job offers and notification on job training projects

Achievements in 2018

(Unit: Person or Case)

Classification	Number of Registered Vacancies	Number of Registered Candidates	Number of Counselings	Number of Job Offers Introduced	Number of Successful Employment
2018	3,482	3,749	20,182	42,402	1,120

Plans for 2019

- To establish a business plan (January), and to move the office of the job support center (from 3rd to 1st floor at Dobong-gu Office)
- To promote job counseling, placement and follow-up management at all times
- To find job vacancies and candidates on a visiting basis through the operation of the 'citizen job planner' system

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	92,500	282,900	94,300	94,300	94,300

Anticipated Effect

Bringing stability to the life of local residents by conducting job matching activities

2-5. Job Opportunities in Public Services				
Promoted by:	Division of Job Economy (Responsible Manager: IM, PIL SUN)			
Team in Charge:	Job Policies Team (Responsible Manager: KIM, YEONG SEOK)			
Staff in Charge:	PARK, HYEON A (+82 (0)2 2091 2865)			
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

 Aims at: Bringing stability to the life of low-income vulnerable residents but having an ability to work by placing them in public services

Achievements in 2018

(Unit: Number, Person and Thousand Won)

Classification	1 st Half	2 nd Half	
Projects	64	67	
Successful Candidates	197	209	
Budget Executed	1,348,277	1,470,053	

Plans for 2019

- To establish a business plan by department in charge (in October 2018 for the 1st half and April 2019 for the 2nd half)
- To place successful candidates and to effectively operate the project (in January to June 2019 for the 1st half and July to December 2019 for the 2nd half)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	2,911,566	9,836,535	2,854,963	3,374,942	3,606,630

Anticipated Effect

• Bringing stability to the life of vulnerable residents

2-6. Job Placement in Local Community					
Promoted by:	Division of Job Economy (Responsible Manager: IM, PIL SUN)				
Team in Charge:	Job Policies Team (Responsible Manager: KIM, YEONG SEOK)				
Staff in Charge:	PARK, HYEON A (+82 (0)2 2091 2865)				
Fiscal Year:	2019				
Areas of Age-Friendline	Areas of Age-Friendliness (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

 Aims at: Achieving a productive job search project for improving local economy and accelerating employment in the private sector

Achievements in 2018

(Unit: Number, Person and Thousand Won)

Classification	1 st Half	2 nd Half
Projects	6	6
Successful Candidates	26	26
Budget Executed	124,851	134,623

Plans for 2019

- To establish a business plan by department in charge (in January 2019 for the 1st half and April 2019 for the 2nd half)
- To place successful candidates and to effectively operate the project (in March to June 2019 for the 1st half and July to October 2019 for the 2nd half)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	273,156	866,358	280,971	288,786	296,601

Anticipated Effect

 Bringing stability to the life of vulnerable residents and accelerating employment in the private sector

2-7. Job Creation: Park Superintendent				
Promoted by:	Division of Parks & Landscape (Responsible Manager: LEE, CHEONG HYEONG)			
Team in Charge:	Parks Team (Responsible Manager: LEE, SEONG IL)			
Staff in Charge:	KIM, HONG GYEONG (+82 (0)2 2091 3756)			
Fiscal Year:	2019			
Areas of Age-Friendlines	Areas of Age-Friendliness (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

Aims at:

- Managing and maintaining safe and pleasant environment of public open spaces including neighborhood parks, children's parks and town squares through the senior manpower project
- Encouraging residents participation by combining park management with jobs for seniors

Achievements in 2018

Targeted for:
 72 places (urban parks and resting places in our district)

Term: January to December

Budget allocated: 228 hundred Won (on our own)

Participants:
 82 (44 individuals and 38 Seniors' Centers)

Plans for 2019

Targeted for: 76 places (urban parks and resting places in our district)

Term: January to December

Budget allocated: 254 hundred Won (on our own)

Participants: 90 (52 individuals and 38 Seniors' Centers)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	228,720	834,640	254,640	280,000	300,000

Anticipated Effect

Creating jobs for senior residents and providing pleasant park environment to the public

2-8. Job Consultation & Placement						
Promoted by:	Dobong Senior Welfare Center (Responsible Manager: LEE, EUN GYEONG)					
Team in Charge:	Welfare 2 Team (Responsible Manager: LEE, IN SOL)					
Staff in Charge:	CHAE, YEON HWA (+82 (0)2 993 9900)					
Fiscal Year:	2019					
Areas of Age-Friendlines	s (Check the appropriate box)					
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☑ Civic Participation and Employment ☐ Communication and Information ☐ Community and Health Services					

Targeted for: Job seekers at the age of 55 or older living in Seoul

Aims at: Creating values through social participation of elder generation, achieving

successful outplacement, resolving labor/job shortage through effective job

placement, and helping the recovery of economic power

Consisting of:
 Job counseling and registration of job offers and job seekers

• Job placement

• Follow-up management for employed persons

• Job readiness training

· Visiting consultations for job offers and job seekers

• Achievements in 2018

Tasks	Number of People	Tasks	Number of People
Counseling: job seekers	8,040	Sending SMS	6,631
Counseling: job offers	1,014	Send mailouts	754
Registration: candidates	436	Posting banners	646
Registration: vacancies	113	PR on media	1,841
Job placement	2,953	Producing PR materials	3,465
Result handling	2,100	Job readiness training	18
Employment confirmation	139	Self-help groups by occupation	18
Follow-up (on the telephone)	125	Visiting counseling: job seekers	30
Follow-up (visiting)	41	Visiting counseling: job offers	42
Job board	312	-	-

Plans for 2019

- To offer comprehensive information, counseling and introducing job offers to job seekers
- To develop appropriate job offers for senior residents within our local community
- To expand PR efforts in job consultation and placement within our local community
- To foster high-quality workforce through job readiness training
- To encourage long-term employment through follow-up management for the employed

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	48,560	148,740	49,580	49,580	49,580

Anticipated Effect

- Developing and maintaining job offers through management efforts either by telephone or on a visiting basis
- Aggressive promotion of job offers by making use of job boards in our district
- Fostering high-quality workforce through job readiness training
- Encouraging long-term employment through follow-up management for the employed
- Creating values through social participation of elder generation, achieving successful outplacement, resolving labor/job shortage through effective job placement, and helping the recovery of economic power
- Successful social participation of elder generation by giving them opportunities for social activities which will lead them to get out of social isolation at old age

2-9. Continuing Learning Programs Linked with Experience & Job Placement						
Promoted by:	Division of Educational Support (Responsible Manager: HWANG, YEONG MI)					
Team in Charge:	Continuing Education Team (Responsible Manager: KIM, MI YEONG)					
Staff in Charge:	GWEON, OH RYONG (+82 (0)2 2091 2324)					
Fiscal Year:	2019					
Areas of Age-Friendlines	s (Check the appropriate box)					
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☑ Civic Participation and Employment ☐ Communication and Information ☐ Community and Health Services					

- Aims at: Providing experience-oriented programs at the Dobong-gu Lifelong Learning Center by operating:
 - Courses for fostering specialists at the Dobong Academy
 - Courses for fostering community animators and ability development program
 - Talent-sharing classes and visiting talent-sharing classes
 - Program for computer skills and 'Komjirak Literacy Program'
 - Building a system for employment and supporting related activities by:
 - Operating the website of the lifelong learning center 'Dobong Edupia'
 - Producing a newsletter 'Pyeongsaeong eEum (meaning lifelong connection' and supporting activities conducted by a group of journalists formed for public relations
 - Building database consisting of the list of information of talent-sharers and volunteers and linking their activities with the needs and wants of communities
 - Providing competency-based education and training for developing professionalism of community animators in continuing education
 - Offering practicum experience targeted for an the majors in continuing education to acquire a license or a certificate

Improvements

Operated programs based on preferred time slots of local residents, namely daytime on a weekday Operated activity connection-based learning courses aimed at talent donation to the local society To operate programs in weekend and the night time on a weekday to accommodate more number of participants To operate competency-based educational course for employment for the practice of sharing community

Achievements in 2018

Participation: 1,105 participants for 66 programs at lifelong learning centers

Course/Program for	Number of Course	Participants
Fostering specialists at the Dobong Academy	2 courses including a training course for sand artists	50
Fostering community animators	6 courses including training courses for self-management planners and civic archivists	170
Developing competencies	2 courses consisting of a training course for journalists (Lifelong Learning Supporters) and for lifelong learning instructors	60
Sharing talents	 13 talent-sharing classes including 'Learning English with American Drama - Friends' 33 visiting talent-sharing classes including 'Creative Science on Magic' 	565
Educating computer skills	• 10 courses including 'Use of Computer in Our Daily Life'	260

Human Resources for Continuing Education

Secured for	Participants
Activities of talent donators and volunteers	281
Activities of PR journalists for the newsletter 'Pyeongsaeong eEum'	14
Practicum for instructors in continuing education	8

Plans for 2019

- To flexibly operate time slots for the courses for fostering specialists
 - Facilitating the participation of local residents who have faced time constraints by expanding the time slots to weekend and the night time on a weekday
- To add courses for competency-based education for developing professionalism in community-based activities
 - Offering courses for further and supplementary education to link lifelong learning coordinators with local activities and employment

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	50,000	165,000	55,000	55,000	55,000

Anticipated Effect

- Fostering potentials of local residents and offering opportunities to join social activities through experience-oriented continuing education
- Developing local communities by creating jobs with lifelong learning opportunities

2-10. Building Multifunctional Facility for Older Generation					
Promoted by:	Division of New Economy Business (Responsible Manager: HWANG, GYEONG SEOP)				
Team in Charge:	New Economy Business Team (Responsible Manager: YANG, JI SEOK)				
Staff in Charge:	HA, CHI GWEON (+82 (HA, CHI GWEON (+82 (0)2 2091 4842)			
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☑ Civic Participation and Employment ☐ Communication and Information ☐ Community and Health Services				

■ Term: April 2016 to September 2020

 Aims at: Offering a facility for older generation to design a good later life in education, employment, social contribution, culture, leisure, physical activities, community, et cetera

Facility Plan

Location	Size	Area	Budget	Consisting of
84 Madeul-ro 13-gil, Dobong-gu	5-story building with 2 underground floors	17,678m²	486 hundred Won	Business Incubation Center50+ CampusNPO Center, et cetera

Achievements in 2018

July 2017 to June 2018: Basic and working design

July 12, 2018: Information session for residents about the project

September 06, 2018: Groundbreaking ceremony

Plans for 2019

September 2018 to September 2020: Construction works (completion and operation)

Financial Plan by Year

(Unit: Thousand Won)

Year	Total	2018	2019	2020
Total	48,600	5,445	4,458	7,529
National Subsidy	18,497	4,147	24,707	-
Municipal Subsidy	30,103	-	-	-

Anticipated Effect

- Synergy effect on employment and business sector linked with the business incubation center installed at the same construction site
- Encouraging local communities by supporting various activities conducted by clubs, NGOs and cooperative societies
- Actualizing a new concept of welfare facility by performing a number of functions such as supporting older generation's re-design of their later life, social contribution activities and readiness for aging society

3. Outdoor Spaces and Buildings

- 3-1. Expansion & Improvement of Welfare Facilities for Senior Residents
- 3-2. Creation of Resident-driven Clean & Storytelling Town
- 3-3. Improvement of Neighborhood Park
- 3-4. Creation of Musugol Eco-healing Park
- 3-5. Dobong Disaster & Safety Management Certification
- 3-6. Promotion of Underground Cable Works
- 3-7. Road Furniture Repair & Maintenance Works
- 3-8. Maintenance & Administration of Road Signs
- 3-9. Operation of Dobong Residents Hall

3-1. Expansion & Improvement of Welfare Facilities for Senior Residents					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Facilities Team (Responsible Manager: SHIN, GYEONG HO)				
Staff in Charge:	MIN, BYEONG WOO (+8	32 (0)2 2091 3064)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Targeted for: 140 welfare facilities for senior citizens

- 1 senior welfare center
- 4 elderly welfare centers by area
- 135 seniors' centers
- Aims at: Strengthening the functions of municipal welfare centers for the aged and elderly welfare centers established by our district, and remodeling or new construction of seniors' centers in our district

Achievements in 2018

- Strengthening the functions of elderly welfare centers established by our district:
 - 17 cases spending 133,491 thousand Won
- Strengthening the functions of municipal welfare centers for the aged:
 - 4 cases spending 133,110 thousand Won
- Remodeling or renovation of seniors' centers in our district:
 - 121 cases at 35 centers spending 100,000 thousand Won

Plans for 2019

- To move the Banghak 3-dong Seniors' Center to another place (securing a suitable place on sale in process) by the end of the year
- To complete the construction works of the Gyeseong Seniors' Center in May and to start accommodating senior residents
- To implement a construction of new building for the Chang 2-dong Seniors' Center in the 2nd half of the year (applying for the special grant during the 1st half of 2019)

- To strengthen the functions of welfare facilities for the aged:
 - Targeted for municipal welfare centers for the aged and elderly welfare centers established by our district
 - Aiming at resolving safety and inconvenience issues on elderly people in priority
- Remodeling or renovation of seniors' centers

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	233,500	5,993,500	2,260,000	1,733,500	2,000,000

Anticipated Effect

- Making welfare facilities the hub of participation in local community and cultural life for senior residents
- Securing and improving the safety of welfare facilities for the aged through continued efforts in their functional enhancement

3-2. Creation of Resident-driven Clean & Storytelling Town			
Promoted by:	Division of Citizen Autonomy (Responsible Manager: JEON, YONG IL)		
Team in Charge:	Town Support Team (Responsible Manager: LEE, YEONG JONG)		
Staff in Charge:	CHAE, BO RA (+82 (0)2 2091 2224)		
Fiscal Year:	2019		
Areas of Age-Friendliness (Check the appropriate box)			
✓ Outdoor Spaces and Buildings	☐ Transportation	☐ Housing	☐ Social Participation
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services

Term: January to December 2019

Location:
 14 towns in our district (to be selected the public collection of ideas)

Aims at: Forming sustainable communities in clean and safe towns through

resident-driven efforts in environmental enhancements

Driven by: Cooperations of town communities and heads of town office on the agenda

established

Achievements in 2018

Promoted the 'Majung-gil (Street of Safety)' based on ideas for the 'Living Safety Design
 Let's Make a Safe Town' project

• Term: June 27, 2018 to April 30, 2019

Progress: 90% as of March 2019

Method: Gathered opinions from participants of workshop (residents including children)

held 9 times

• Efforts Installation works for preventing:

• (Crime) mirror sheets, logo projectors, and CCTVs (for painting)

• (Juvenile delinquency) reflective parking lot tapes, lightings, smoke detectors, and wall paintings

• (Safety accident) sheets for preventing attachment of illegal advertising materials, fire extinguishers and boxes containing them (for repairing), signs, wall paintings, and paints for guiding directions on the floor

• (Environmental pollution) cradles for food waste bin, pipe-farm facilities, and town bulletin boards

- Promoted interactions and communications among neighbors by forming resting areas
- Sought for bringing positive changes through a cooperative system among the government, the police and private sector, e.g. residents' workshop, anti-crime education and patrol
- Comprehensively improved living environment for local residents through a series of inter-departmental collaborations

Plans for 2019

- To integrate the 'Living Safety Design Let's Make a Safe Town' project and the 'Clean and Storytelling Town' project
- To listen carefully to the opinions of residents about the changes in local environments by holding town meetings
- To build environmental design for promoting a positive view of our towns, e.g. installing a plate with town name
- To establish a follow-up system led by local residents for outcomes

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	121,010	245,210	245,210	-	-

- Strengthening the bond among residents in their community where they may take the initiative in building a local network and enhancing local environments
- Creating sustainable town communities with continued interest based on a variety of community-driven topics for discussion

3-3. Improvement of Neighborhood Park					
Promoted by:	Division of Parks & Landscape (Responsible Manager: LEE, CHEONG HYEONG)				
Team in Charge:	Parks Team (Responsible Manager: LEE, SEONG IL)				
Staff in Charge:	SONG, JEONG MU (+82 (0)2 2091 3754)				
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Location: Choansan Neighborhood Park and Dooly (Ssangmun) Neighborhood Park

• Aims at: Improving old facilities, expanding facilities for resting and exercising, et cetera

Achievements in 2018

- Installed 44 sporting facilities and 14 chairs
- Installed a lavatory
- Covered a 127m-long footpath with a coconut mat
- Developed a rose garden

Plans for 2019

- To install facilities for resting and sporting purpose
- To improve and expand infrastructure

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	550	1,200	200	500	500

- Offering safe park environments through improvement works for old facilities
- Increasing the park visitors' satisfaction by expanding facilities for resting and sporting purpose

3-4. Creation of Musugol Eco-healing Park					
Promoted by:	Division of Parks & Landscape (Responsible Manager: LEE, CHEONG HYEONG)				
Team in Charge:	Natural Ecology Team (Responsible Manager: LEE, LI GYEONG)				
Staff in Charge:	CHOI, SEONG GYU (+82 (0)2 2091 3762)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Term: January 2019 to November 2020

Location: A number of areas in 469 Dobong-dong

• Size: 5,211 m²

• Aims at: Installing a healing center, a theme garden, a camping site, rest facilities, et cetera

Achievements in 2018

October: Determined the urban planning facilities (public open space)

December: Promoted land compensation (2,980m²) and land purchase through negotiations

(430 m²)

Plans for 2019

March: To initiate basic and working design works

• September: To determine the urban planning facilities (park) and to promote the review of

the Urban Public Park Committee

December: To complete basic and working design works

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	2,214,000	8,340,000	1,360,000	6,980,000	-

Anticipated Effect

 Offering natural healing experiences to local residents and improving surrounding environment

3-5. Dobong Disaster & Safety Management Certification					
Promoted by:	Division of Disaster & Safety Control (Responsible Manager: LEE, MI SUK)				
Team in Charge:	Disaster Safety Team (Responsible Manager: JEONG, SUN YONG)				
Staff in Charge:	GYEONG, HEE HYEON (+82 (0)2 2091 4253)				
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

- Concept: Recognition of the importance and priority of disaster risk management, and creation
 of urban management system which prepares against bad weather and natural
 disasters with continued efforts in disaster mitigation
- Aims at: Implementing key tasks of the 10 areas for the planning of urban disaster prevention

Achievements in 2018

- Re-established the promotional plan for the certification of urban disaster prevention
- Promoted 33 projects based on changed indicator (117 areas)
- Promoted improvements of the areas unprepared through an analysis of the score card for measuring a capacity for urban disaster recovery

Plans for 2019

- To establish an urban disaster prevention plan for building the disaster recovery framework
- To improve the areas unprepared through an analysis of the score card, and to arrive at achievements through an application of feedbacks

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	-	80,000	-	80,000	-

- Promoting sustainable urban development based on safety by complying with international criteria and practices related to safety
- Building a social network of cooperation led by local residents for disaster management

3-6. Promotion of Underground Cable Works					
Promoted by:	,	Division of Street Management (Responsible Manager: KIM, DEUK JUNG)			
Team in Charge:	Public Land Management Team (Responsible Manager: SIM, JIN GU)				
Staff in Charge:	NOH, WOO SEONG (+82 (0)2 2091 4006)				
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box))			
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

■ Term: January 2018 to December 2022

Location: From Jeonguiyeojung Entrance Sageori (intersection) to Sindobong Sageori

Scope: Underground works for the 3,775 meter-long aerial cable way

• Organized by: Seoul Metropolitan City, Dobong-gu, Korean Electric Power Corporation

(KEPCO), and related commoncarriers

Achievements in 2018

• Entered in to the MOU and paid allotments for the underground cable works from Jeonguiyeojung Entrance Sageori to Dobong Health Care Sageori

• Plans for 2019

- To start and complete the underground cable works from Jeonguiyeojung Entrance Sageori to Dobong Health Care Sageori
- To apply for the KEPCO's underground cable works from Dobong Health Care Sageori to Banghakgyo Bridge

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	6,690,000	12,023,000	-	6,716,000	5,307,000

[✓] Proportion: Seoul Metropolitan City (25%), Dobong-gu (25%), KEPCO and related commoncarriers (50%)

Anticipated Effect

 Enhancing urban aesthetics and Creating safe walking environment by promoting underground cable works on and around Dobong-ro roads and streets

3-7. Road Furniture Repair & Maintenance Works					
Promoted by:	Division of Roads (Responsible Manager: AN, JONG HO)				
Team in Charge:	Public Roads Management Team (Responsible Manager: KIM, MIN SIK)				
Staff in Charge:	JEONG, DONG WOO (+8	82 (0)2 2091 4046)			
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	ss (Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

• Term: January to December 2019

Name: Road Furniture Repair & Maintenance Works 2019 (annual unit price contract)

Aims at:

- Repairing and maintaining gutters and boundary stones installed by the city and our district
- · Maintaining road furniture including cleaning underpasses

Achievements in 2018

- Repaired and maintained gutters (1,100m) and boundary stones (450m) installed within our district
- Repaired and reinforced Gain Underpass and Nuwongyo Bridge, and maintained road furniture

Plans for 2019

- To repair and maintain gutters (1,500m) and boundary stones (500m)
- To perform integrated subsidiary works such as cleaning Gain Underpass

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	600,000	1,600,000	400,000	600,000	600,000

Anticipated Effect

 Preventing safety accidents and creating pleasant road-traffic environments by taking prompt actions on repairing and maintaining road furniture

3-8. Maintenance & Administration of Road Signs					
Promoted by:	Division of Traffic Administration (Responsible Manager: KIM, JONG SU)				
Team in Charge:	Facilities Team (Responsible Manager: CHO, HAN CHEOL)				
Staff in Charge:	KIM, SEONG HYEON (+82 (0)2 2091 4163)				
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)				
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

- Aims at: Replacing place-based signs with road name signs by phase
 - Inspecting and maintaining 310 old road signs and 24 signs for pedestrians

Achievements in 2018

- Maintained road signs with clerical errors in English translation
- Changed words on signs after the construction of roads between Sandogyo Bridge and Hojanggyo Bridge
- Installed additional signs (Darakwon Sports Park, Peace Culture Bunker and Doseonsa Temple)

Plans for 2019

- To replace place-based signs with those with road name (30 signs)
- To replace old maps and signs for pedestrians

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	32,000	300,000	100,000	100,000	100,000

Anticipated Effect

 Providing correct traffic information to drivers and pedestrians using the roads in our district by replacing and maintaining related signs

3-9. Operation of Dobong Residents Hall				
Promoted by:	Dobong Foundation for Arts & Culture (Responsible Manager: PARK, JUN YEONG)			
Team in Charge:	Planning & PR Team (Responsible Manager: CHOI, JI HYE)			
Staff in Charge:	CHOI, JI HYE (+82 (0)2 3494 6474)			
Fiscal Year:	2019			
Areas of Age-Friendlines	(Check the appropriate box)			
✓ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	✓ Communication and Information	☑ Community and Health Services	

Term (Contract): August 01, 2018 to July 31, 2021

Location:
 656 Madeul-ro (Banghak-dong), Dobong-gu, Seoul

Space: 3-story building with 1 underground floor on an area of 1,811.47m²

Operating Hours: 9 am to 9 pm on weekdays, 9 am to 6 pm on weekends, closed on holidays

✓ shortened hours during the winter time (November to February)

Aims at:
 Operating, managing and renting spaces in the hall

• Organizing and managing a residents' operations group

• Planning and operating arts and cultural programs, e.g. performance,

exhibition, experience, et cetera

Achievements in 2018

• Entered into the contract for operating the residents hall on the 1st day of August

Plans for 2019

Project	Purpose	Details		
Creation of	Creating free open spaces	Forming spaces by floor including those for rest and entertainment		
Residents Hall	Installing an information desk	Providing information for using the residents hall		
	Residents' operations group	Establishing a governance for resident-driven operations		
Resident-driven	Programs planned by the residents' operations group	Operating resident-driven programs linked with our district		
Resident-driven	Programs planned for various areas	Planning and operating programs by area such as education, exhibition, experience and performance		
	Supporting space operations	Promoting volunteering activities		
Self-planning	Archiving	Promoting visualization of Dobong-gu archives and creating contents		
Space Rental	Operating temporary rentals	Efficiently operating spaces for rent focusing on residents' convenience		
Space Kentai	Support with spaces	Supporting spaces for residents		
Partnership &	Affiliation with related organizations in our district	Supporting spaces for collaborations among related organizations in our district		
Collaboration	Promotion by cooperation with external agencies	Linking operative promotional activities with external agencies and operating a representative program of the residents hall		
Marketing & PR	Operating SNS and PR events	Building and operating SNS channels for strong communication ties		

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	-	46,525	46,525	-	-

- Providing a physical base for local community activities as an open space for local residents
- Contributing to the enhancement of local residents' leisure life by offering them various programs and opportunities for activities
- Promoting culture-based events and activities by supporting spaces for related clubs, artists and activists

4. Transportation

- 4-1. Free Transit Card for Senior Residents
- 4-2. Installation of New Shelter at Maeul Bus Stops
- 4-3. Enhancements to Walking Environment for Vulnerable Road Users
- 4-4. Free Shuttle Bus for Convenient Mobility

4-1. Free Transit Card for Senior Residents				
Promoted by:	Division of Traffic Administration (Responsible Manager: KIM, JONG SU)			
Team in Charge:	Traffic Administration Team (Responsible Manager: KIM, SEONG SIK)			
Staff in Charge:	JEON, PAN HO (+82 (0)2 2091 4157)			
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	✓ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

 Aims at: Solving downbacks of public transportation for senior citizens at the age of 65 or older and disabled citizens residing in Seoul by issuing them a semi-permanent and RF-enabled free transit card

Achievements in 2018

- Registered and distributed 8,963 transit cards to senior citizens
- Registered and distributed 1,203 transit cards to disabled citizens

Plans for 2019

- To issue, maintain and manage the special transit card (throughout the year)
 - · Receiving applications and issuing the card
 - Checking out an applicant's eligibility and repeated issuance
 - Managing database for operations including application, loss, issuance, recharging and refund records of the special transit card

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	-	-	-	-	-

[✓] Operated and to be operated by 100% municipal subsidies

- Promoting accessibility and convenience in public transportation for elderly and disabled residents in our district
 - Replacing a single-use free transit card with a semi-permanent card with same benefits

4-2. Installation of New Shelter at Maeul Bus Stops				
Promoted by:	Division of Traffic Administration (Responsible Manager: KIM, JONG SU)			
Team in Charge:	Traffic Administration Team (Responsible Manager: KIM, SEONG SIK)			
Staff in Charge:	CHOI, BYEONG YEON (+	82 (0)2 2091 4158)		
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	Transportation □ Housing □ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

Location:
 3 maeul (town) bus stops including Buk-Seoul Church Stop in Ssangmun

1-dong

Scope: New installation of 3 bus shelters

Budget Allocated: 120 million Won (municipal subsidy)

Achievements in 2018

Location:
 52 maeul bus stops including Dobong Middle School Stop

Scope: New installation of 52 bus shelters

Budget Allocated: 359 million Won

Plans for 2019

March: Re-allocation of the municipal subsidy of Seoul Metropolitan City

• March to April: To place an order and enter into a contract for the installation

May to November: To start and complete the installation works

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	359,000	120,000	120,000	-	-

Anticipated Effect

• Enhancing convenient access to a maeul bus and a city bus for elderly passengers.

4-3. Enhancements to Walking Environment for Vulnerable Road Users					
Promoted by:	Division of Roads (Responsible Manager: AN, JONG HO)				
Team in Charge:	Sidewalk Management Team (Responsible Manager: WI, JIN SEONG)				
Staff in Charge:	KIM, TAE YUN (+82 (0)2 2091 4073)				
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	✓ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Term: March to December 2019

Name: Enhancements to Walking Environment for Vulnerable Road Users

 Aims at: • Removing all level differences between road and sidewalk within pedestrian crossing zones

- Re-installing braille guidance blocks against regulations for installation
- Replacing old and damaged braille guidance blocks

Achievements in 2018

 Lowered raised spots of sidewalk within pedestrian crossing zones, and repaired and maintained braille guidance blocks (202 spots in our district)

Plans for 2019

• To lower raised spots of sidewalk within pedestrian crossing zones, and to repair and maintain braille guidance blocks (200 spots in our district)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	660,000	2,190,000	700,000	730,000	760,000

Anticipated Effect

 Offering safe walking environment to vulnerable road users such as the aged and the disabled by removing level differences between road and sidewalk and implementing repair and maintenance works on safety facilities

4-4. Free Shuttle Bus for Convenient Mobility				
Promoted by:	Dobong Welfare Center for the Disabled			
Team in Charge:	Operational Support Team (Responsible Manager: PARK, JIN OK)			
Staff in Charge:	KIM, DAE JIN (+82 (0)2 6952 1733)			
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	✓ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services	

Aims at:

Improving quality of life and accessibility of disabled and elderly residents who have mobility difficulties in local communities within our district by giving them convenience of living

Achievements in 2018

- Minimized user inconvenience by observing arrival times provided on the timetable
- Promoted a language purification campaign targeted for drivers and helpers
- Kept the interior and the exterior of vehicles neat and clean condition at all times
- Set a system for inspecting vehicles for safety on a regular basis

Plans for 2019

- To ease users' discomfort by conducting a regular survey to collect their feedbacks
- To conduct safety training programs for helpers to operate a chairlift for the disabled
- To improve physical conditions at free shuttle bus stops, e.g. replacing the station and sheets for the shelter

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	270,268	921,570	278,420	306,262	336,888

Anticipated Effect

 Minimizing affordability challenges that disabled and elderly residents face and promoting their active participation in local communities by offering convenient mobility services to those vulnerable road users

5. Housing

- 5-1. Housing Assistance for Low-income Vulnerable Seniors
- 5-2. 'Safe Dobong' Assisted Living Safety Services
- 5-3. Improvement of Housing Environment for Vulnerable Residents
- 5-4. Public Rental Housing for Low-income Residents

5-1. Housing Assistance for Low-income Vulnerable Seniors					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	CHOI, WOO DON (+82 (0)2 2091 3056)				
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

• Aims at: Guaranteeing housing security in old age for the recipients of national basic

livelihood guarantees among senior residents living alone who may accept

communal life

Targeted for: Recipients of national basic livelihood guarantees at the age of 65 or older but

those who may accept communal life

• Funding for: Rent including deposit (re-allocation of municipal subsidy)

Achievements in 2018

Allowed 2 persons to move into a house

Plans for 2019

 To recruit at least 2 persons for moving into a house for 4 people (only 1 person is living in the house)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total 2019		2020	2021
Amount	627	2,328	393	776	532

[✓] To be re-allocated with 100% municipal subsidy

Anticipated Effect

 Guaranteeing housing security in old age for the eligible people and helping them to overcome social alienation

5-2. 'Safe Dobong' Assisted Living Safety Services					
Promoted by:	Division of Disaster & Safety Control (Responsible Manager: LEE, MI SUK)				
Team in Charge:	Disaster Safety Team (Responsible Manager: JEONG, SUN YONG)				
Staff in Charge:	GYEONG, HEE HYEON (+82 (0)2 2091 4253)				
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	(Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Area of Services

Area	Items
Electricity/Electronics	Replacing LED bulbs, sockets, switches, stabilizers, et cetera
Plumbing	Minor repairs for faucets, blocked drains, and inspecting air conditioners and boilers, et cetera
Home Improvement	Minor repairs, e.g. nailing, damaged doors and door handles, broken tiles, et cetera

■ Targeted for: Recipients of national basic livelihood guarantees, low-income families, senior residents living alone, et cetera

Achievements in 2018

Total 742 cases

Item	Electricity/ Electronics	Plumbing	Home Improvement	Other
Cases	258	232	150	102
Details	Installing lampsReplacing lightingsFixing sockets	Replacing shower headsRepairing toilet seatsInspecting boilers	 Maintaining windows and doors at balcony Fixing shoe shelves Applying lagging materials 	Installing fire extinguishers and detectorsInstalling gas circuit breakers

• Plans for 2019

• To operate a mobile living safety team consisting of 2 temporary workers

Application		Eligibility Check		Direction		Action (Repair)
To receive via text message or community service center (on a visiting basis)	-	To check the social security information system (by responsible staff)	→	Responsible staff to worker(s)	-	1 to 2 days to process

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	104,345	290,261	87,261	100,000	103,000

- Promoting a resident-oriented and on-site administration system with best efforts in finding eligible people from the 'blind spots in welfare system' project and the human safety network and through a prompt visit to the on-site demands
- Contributing to enhancements to the quality of life of the hidden groups of vulnerable people in the community by offering them essential services to prevent difficulties they face in their daily life

5-3. Improvement of Housing Environment for Vulnerable Residents					
Promoted by:	Division of Living Security (Responsible Manager: KIM, SEONG BOK)				
Team in Charge:	Self-sufficient Housing Team (Responsible Manager: LEE, JEOM IM)				
Staff in Charge:	KIM, SEONG HAN (+82	KIM, SEONG HAN (+82 (0)2 2091 3343)			
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Term: March to December 2019

Targeted for: Recipients of national basic livelihood guarantees and low-income families

Consisting of: Allowance for House Repair & Maintenance, House Repair of Hope, and

Improvement of Energy Efficiency

Aims at: Enhancing housing environment for a low-income group of people by identifying

their demands for home improvement and connecting them to an appropriate

house repair project

Achievements in 2018

- Allowance for House Repair & Maintenance for 33 families
- House Repair of Hope for 72 families
- Improvement of Energy Efficiency for 325 families

Plans for 2019

- To minimize families with poor housing conditions
- To achieve sustainable maintenance and higher degree of satisfaction through active monitoring activities

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	917,408	3,000,000	950,000	1,000,000	1,050,000

Anticipated Effect

 Improving the quality of life of vulnerable residents by offering them pleasant living environment

5-4. Public Rental Housing for Low-income Residents					
Promoted by:	Division of Living Security (Responsible Manager: KIM, SEONG BOK)				
Team in Charge:	Self-sufficient Housing Team (Responsible Manager: LEE, JEOM IM)				
Staff in Charge:	KIM, SEONG HAN (+82	KIM, SEONG HAN (+82 (0)2 2091 3343)			
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	d □ Transportation □ Housing □ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

Term: All the year round

• Targeted for: Vulnerable residents who need housing support including recipients of national

basic livelihood guarantees, low-income families and disabled residents

Consisting of: Renting existing housing on a Jeonse (housing deposit) basis, purchasing and

renting multi-family housing, and connecting to permanent rental housing

Process: Receiving applications through a public notice by developers such as the LH

(Korea Land & Housing Corporation) and the SH (Seoul Housing & Communities Corporation) followed by ranking applicants by scores and notifying selected

applicants

Achievements in 2018

Number of Applications

Purchasing and Renting		Renting	on Jeonse	Permanent Rental	
LH	SH	LH	SH	LH	SH
 438 for Type 1 (for a single person) 343 for Type 2 (for a family of 2 to 4 persons) 	367 for Type A multi-family 129 for Type B multi-family 92 for studio	365 for existing house	387 for existing house 37 for newlyweds	• 746	• 375

Plans for 2019

- To put efforts in finding residents with housing vulnerability via post or text message
- To select applicants through a screening process, e.g. inquiring into income and property

Financial Plan by Year – No Budget Allocated

Anticipated Effect

Improving the quality of life of low-income families by offering them stable housing

6. Social Participation

- 6-1. Support for Caregiving Family's Refreshment
- 6-2. Promotion of Events for Elderly Residents
- 6-3. Increasing Recreational Activities in Seniors' Center
- 6-4. Effective Operation of Welfare Centers for Senior Residents
- 6-5. Boosting Social Engagement for '50+ Generation'
- 6-6. Dobong-gu Book Festival
- 6-7. 'We Are Senior Journalists' Program
- 6-8. Support for Resident-driven Arts & Cultural Activities

6-1. Support for Caregiving Family's Refreshment					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Facilities Team (Responsible Manager: SHIN, GYEONG HO)				
Staff in Charge:	LEE, DEOK MAN (+82 (0)2 2091 3063)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

 Term: August 2018 to when the budget is exhausted (varies by the schedule of municipal project)

Targeted for: Families (about 150 people) who care elderly family members (up to 2 persons)
with caregiving situation at all times due to dementia including Alzheimer's
disease or other elderly disease

 Promoted by: Daycare centers, home-based support centers for the aged, and the Seoul Association of Community Care For The Elderly

 Granting: Allowance for vacation up to 300 thousand Won per person, and for caregiving up to 90 thousand Won per family

Granted to: 119 home-based long-term care facilities

 Aims at:
 Contributing to home-based caregiving aid under the Long Term Care Insurance System for the Elderly for beneficiaries of medical aid (long-term care patients at the level 1 to 5)

> Achieving efficient operation and management of a reporting system on establishment, cessation of operation, closing and change of home-based long-term care facilities

Achievements in 2018

 Reached the number one autonomous district with 47,197 thousand Won of the grant-in-aid for total 181 participants

Plans for 2019

- To establish a promotional plan and to conduct publicity activities in August
- To promote the project and to execute the grant-in-aid from August to when the budget is exhausted

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	47,197	161,917	50,434	53,893	57,590

Anticipated Effect

• Contributing to improving family functioning and promoting domestic stability

6-2. Promotion of Events for Elderly Residents				
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)			
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)			
Staff in Charge:	PARK, SEONG HUN (+82 (0)2 2091 3053)			
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and ☐ Communication and ☐ Community and Employment ☐ Information ☐ Health Services			

- Granted to: The 'town community-based event'
- Aims at: Celebrating the Month of Respect-for-Age in October by holding events for senior residents and creating a society towards respect for elderly people by giving recognition awards to the people who practice filial piety towards their parents and who contribute to welfare for the aged

Achievements in 2018

- Promoted 14 town community-based events for senior residents in October
- Distributing the grant-in-aid to towns by elderly population (2,700 thousand Won, 2,950 thousand Won, 3,150 thousand Won and 3,250 thousand Won)

Plans for 2019

To promote town community-based events for senior residents in October

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021	
Amount	42,000	126,000	42,000	42,000	42,000	

Anticipated Effect

 Creating a society towards respect for elderly people and contributing to the promotion of welfare for the aged

6-3. Increasing Recreational Activities in Seniors' Center					
Promoted by:		Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)			
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	SHIN, HYEON WOONG	SHIN, HYEON WOONG (+82 (0)2 2091 3054)			
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

 Aims at: Contributing to the enhancements in the welfare sector for senior residents in seniors' centers and helping them to live a vibrant and healthy life in their old age by offering them various recreation programs

Achievements in 2018

Developed 30 programs for 135 seniors' centers



Plans for 2019

- To minimize repeated development of programs and to focus on 'diversity'
 - Operating a consultative group for promoting seniors' centers (at 6 agencies including the Korean Senior Citizens Association
- To resolve problems from blind spots in welfare system by expanding support for seniors' center programs
 - Focusing on finding seniors' centers in which many vulnerable population reside and small-sized centers
- To concentrate on the development of programs which may promote active participation of senior residents
- To strengthening the manager role in specialized and recreation programs
 - Identifying situations, needs and demands frequently on the spot and reporting to each implementing agency to request for the reflection of those demands

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	65,842	207,050	68,050	69,000	70,000

- giving senior residents in seniors' centers opportunities for living a healthy lifestyle and enjoying outside activities
- Promoting a vibrant and healthy life of the senior residents and harmony in the community

6-4. Effective Operation of Welfare Centers for Senior Residents					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Facilities Team (Responsible Manager: SHIN, GYEONG HO)				
Staff in Charge:	MIN, BYEONG WOO (+82 (0)2 2091 3064)				
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

- Operating of Welfare Facilities for the Aged
 - 4 elderly welfare centers operated by our district in Ssangmun-dong, Banghak-dong, Chang-dong and Dobong-dong
 - 1 municipal facility, the Dobong Senior Welfare Center in Ssangmun-dong
- Consigning operations to social welfare corporations

Achievements in 2018

- Spent 2,696,165 thousand Won in subsidies on operations
- Spent 38,070 thousand Won in subsidies on improved treatment for the workers employed in a social welfare facility
- Implemented the 'Dobong Exploration of History & Culture' for 398 senior residents from 5 agencies
- Held the 'Senior Talent Show' on the 22nd day of October (Monday)

Plans for 2019

To grant subsidies to 5 elderly welfare centers

• Criteria: Varying amount of support by considering operational conditions by facility

• Aims at: Raising public concerns and strengthening transparency by conducting an

examination and giving guidance

To improve treatment for the workers employed in a social welfare facility

Workers working 40 hours or longer a week: 60,000 Won per month

Workers working below 40 hours a week: 30,000 Won per month

To hold the 'Senior Talent Show'

• Aims at: Increasing opportunities for seniors to enjoy leisure and cultural activities

through mutual exchange between or among agencies

• Targeted for: 600 senior residents using elderly welfare center(s)

• Consisting of: Social education program, contest, exhibition, in-booth learning experiences, et cetera

To implement the 'Dobong Exploration of History & Culture'

• Aims at: Helping seniors to understand history and culture of Dobong-gu and ensuring

opportunities for them to make good use of leisure

• Targeted for: 400 senior residents using elderly welfare center(s)

• Consisting of: Exploring key historical and cultural sites and facilities in our district

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	2,734,235	10,007,214	3,023,328	3,325,660	3,658,226

- Playing a key role in enhancing the welfare sector for senior residents through transparent facility operations with rational methods
- Satisfying various needs and wants of seniors with sustainable operations of programs

6-5. Boosting Social Engagement for '50+ Generation'					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	OH, JIN SEOK (+82 (0)2	OH, JIN SEOK (+82 (0)2 2091 3057)			
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services		

• Aims at: Supporting the '50+ generation' who expect the new second stage of their life

to prepare for old age and to become a local leader engaged in social and

public activities

Term: April to October 2019 (10 sessions of life renewal training '50+ Insaeng Imojak'

and 4 sessions of follow-up gatherings)

Targeted for: Residents of the '50+ generation' residing in our district (at the age of 50 to 64)

Consisting of: • Lectures in humanities for the 50+ generation

Follow-up gatherings for organizing a community

• Awarding certificate (to any participant attending at least 80% of all lectures)

Achievements in 2018

Conducted 24 sessions of life renewal training '50+ Insaeng Imojak'

• 50+ Temperature Up: Establishment of relationship

• 50+ Value Up: Life planning and life-changing writings

• 50+ Journey Plan: Designing how to spend their leisure and free time with the National

Pension Service

• Job consultation: For the participants of the 50+ program

Plans for 2019

Classification	2019					
Classification	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter		
Plan	 To plan the 50+ Insaeng Imojak To publicize the lectures and to recruit students 	 To conduct lectures (30 sessions) To have one supplementary lecture 	To have two supplementary lectures	 To have one supplementary lecture To evaluate the program and to report the outcomes 		

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	9,400	31,114	9,400	10,340	11,374

- Developing insight and innovative thinking of participants (students) based on their knowledge acquired through the lectures in humanities
- Making an educational model of a community where the 50+ generation may communicate and share their values
- Promoting motivation and engagement of the 50+ generation in activities for their local community

6-6. Dobong-gu Book Festival					
Promoted by:	Dobong Foundation for Arts & Culture				
Organization in Charge:	Dobong Library of Cultural Information (Responsible Manager: LEE, HWA SUK)				
Staff in Charge:	LEE, HA NA (+82 (0)2 900 1835)				
Fiscal Year:	2019				
Areas of Age-Friendlines	(Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and ☐ Communication and ☐ Community and ☐ Employment ☐ Information ☐ Health Services				

Scheduled on: September 21, 2019 (Saturday)

Place: Not yet fixed

• Consisting of: Opening ceremony, special performance, lecture by author, in-booth

experiences, showground, quiz contest about books, et cetera

Achievements in 2018

April to June: Held meetings of the Promotion Committee and for booth operations, and

established an opening plan

July to August: Prepared for the festival and executed advance publicity campaigns

September: Opened the 7th Dobong-gu Book Festival 2019 with 8,098 participants

• October: Held a meeting for evaluation and settled up accounts

Plans for 2019

Tasks	May	June	July	August	September	October
To form a TFT and a Promotion Committee						
To hold a meeting of the Promotion Committee and to establish an opening plan						
To hold a meeting for booth operations and to prepare for the festival						
To execute advance publicity campaigns						
To open the book festival						
To hold a meeting for evaluation and to settle up accounts						

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	30,487	30,487	34,000	-	-

[✓] The municipal subsidy executed in 2018: 3,046,200 Won

- Contributing to fostering a culture of reading by providing residents in our district a joyful festival with a variety or reading books-themed programs and events
- Building a strong network of inter-community cooperation among public libraries and about 20 related agencies in our district, and contributing to community cohesion

6-7. 'We Are Senior Journalists' Program						
Promoted by:	Dobong Foundation for Arts & Culture					
Organization in Charge:	Dobong-gu Library (Responsible Manager: LEE, HWA SUK)					
Staff in Charge:	KIM, HYEON JIN (+82 (0)2 900 1835)					
Fiscal Year:	2019					
Areas of Age-Friendliness (Check the appropriate box)						
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation					
☐ Respect and Social Inclusion	☑ Civic Participation and Employment	✓ Communication and Information	☐ Community and Health Services			

Term: March to December 2019

Place: Dobong Library of Cultural Information

Targeted for: Residents at the age of 50 to 70

Consisting of:

- Training sessions and practical works including writing (1st and 2nd half of the year), using SNS, special lecture by journalist
- Posting on the SNS of the library (YouTube, Facebook, website, et cetera) and publishing a book
- Awarding certificate of the '5060 Journalists' Group', selecting and recognizing journalist(s) of outstanding performance

Achievements in 2018

■ The new project launched in 2019

Plans for 2019

Tasks	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
To establish an operational plan and to recruit participants										
To celebrate new starting and to start training										
To conduct journalists' activities										
To have a ceremony for disbanding and to report the outcomes										

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	-	3,750	3,750	-	-

Anticipated Effect

- Offering seniors residing in our district opportunities for participating in lifelong education and acquiring useful skills
- Providing a network and a place of communication for their social engagement in old age with a library
- Increasing the effect of public relations efforts in the library project through the activities conducted by the senior journalists' group

Note

 Additional 5,000 thousand Won of municipal subsidy will be allocated as the pilot project for adult and senior residents 2019 has been selected for the library policy support project of the Seoul Metropolitan City.

6-8. Support for Resident-driven Arts & Cultural Activities						
Promoted by:	Dobong Foundation for Arts & Culture					
Team in Charge:	Planning & PR Team (Responsible Manager: PARK, JUN YEONG)					
Staff in Charge:	JEON SE YEONG (+82 (0)2 3494 6475)					
Fiscal Year:	2019					
Areas of Age-Friendliness (Check the appropriate box)						
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☑ Social Participation					
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☐ Community and Health Services			

- Aims at: Promoting small-scale performances and small-sized gatherings by making use of hub spaces for living arts clubs
 - Setting a solid foundation for activities of living arts clubs and doing archiving works based on the promotion of a living culture platform
 - Building a culture and arts-based ecosystem of our district on the basis of a cooperative system in living culture through the network built among the Dobong Foundation for Arts & Culture, mediators, officials from local agencies and our office

Achievements in 2018

Name of Event	Term	Place	Number of Clubs	
General meeting of living arts clubs	May 16, 2018	Dobong-gu Lifelong Learning Center	20 (about 34 members)	
Small-scale exhibitions by exhibition clubs (4 events)	Jan. 17 to Jun. 30, 2018	Ssial Gallery of Hamsokhon Memorial Hall	14	
Small-scale performances by performance clubs (5 events)	Apr. 07 to Jul. 07, 2018	Kim Chang Live Hall & other	12	
Club network gathering (4 times)	Jun. 18, 2018	Living Culture Support Center Maru & other	37	
Meeting of staff in charge	Apr. 2018 -	Living Culture Support Center 'Maru'	(20 sessions)	
Planned performance 'Pumasi'	Apr. 21, 2018	Living Culture Support Center 'Maru'	7	
'Maru Meeting' (5 times)	Jan. 12 to Jul. 13, 2018	Living Culture Support Center 'Maru'	12	
Year-end party 2018 'Bulgeum-Maru'	Dec. 14, 2018	Living Culture Support Center 'Maru'	10	

Plans for 2019

Networking	Governance	Hub Space	Local Contents and Festivals	
General meeting	Regular meeting	The Sonet Project (small-scale performance	Planned performances and exhibitions	
Gathering			United festival	
Planned network program	Group for Planned network program living culture exploration		Archive	

I. Networking

- To connect to existing networks on a continued basis
- To build a foundation to form a consultative group for living culture clubs in our district
- To encourage and supporting voluntary gatherings between and among clubs

· General meeting

• To be held: In April

• Targeted for: All the members of living arts clubs in our district and those interested in

club activities

• Aims at: Introducing general information on the projects in living arts and projects

in 2019 related to living arts clubs

- Offering a time and place for collecting opinions of clubs for

establishing a detailed plan

Gathering

• To be held: Voluntarily on occasion between April and November

• Targeted for: All the members of living arts clubs in our district and those interested in

club activities

Aims at: Networking for promoting inter-club exchange and operating a number of

gatherings to prepare for performance and exhibition

· Planned network program

• Targeted for: The Dobong-gu living arts club 'Grunet'

Aims at: Operating a network program which reflect suggestions raised by the club

II. Governance

To build a foundation for active cooperation and engagement

To share similar cases and best practices for expanding support

· Regular meeting

◆ To be held: Once a every week

Targeted for: Representative of living arts clubs in our district, mediators, officials from

the foundation and our office

• Aims at: Sharing the state of projects related to living arts clubs, identifying needs,

and operating meetings year-round

· Group for living culture exploration

• To be held: Twice a year (1st and 2nd half)

Targeted for: The Dobong-gu living arts club 'Grunet'

Aims at: Exploring living culture-based spaces and contents on the basis of ideas

collected from the club, and searching for how to use the contents and

hub spaces by sharing best practices

III. Hub Space

To build a foundation for creating spaces in which the features by genre are reflected

 To connect to living arts spaces in our district and to operate a number of programs to promote the use of hub spaces

• The Sonet Project

• To be held: Between April and October

• Targeted for: The Dobong-gu living arts club 'Grunet'

• Aims at: Opening performances and exhibitions on the basis of opinions from the

club

Hub space-linked program

• To be held: Twice a year (1st and 2nd half)

• Targeted for: Representative and members of living arts clubs in our district as well as

local residents

• Aims at: Operating participant-driven programs at the new hub space 'Dobong

Residents Hall'

IV. Local Contents and Festivals

To open voluntary performances and exhibitions by living arts clubs

 To build a database consisting of records and contents based on the stories of living arts club

· Planned performances and exhibitions

• To be held: Between April and November

• Targeted for: Representative and members of living arts clubs in our district

Aims at: Opening performances and exhibitions on the basis of needs of the club,

and operating programs developed voluntarily by clubs from planning to

operations

United Festival

• To be held: In November

Targeted for: Representative and members of living arts clubs in our district

• Aims at: Opening a united festival of the teams from living arts clubs for

performance and exhibition

• Archive

• To be held: The whole period of the project

• Targeted for: Representative and members of living arts clubs in our district

Aims at: Recording photograph and video of general activities for the projects

related to living arts clubs, and conducting a number of interviews for

recording stories of the clubs

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	30,000	18,000	18,000	-	-

Anticipated Effect

• Human resources (networking): Building a foundation for living culture on the basis of

continued efforts in connection to networks

Hub space (promotion):
Building a foundation for efficient ways to plan activities

through expanded and focused operations

• Local contents (town story): Creating and developing contents about living arts clubs and

building a database system

Culture map (local festivals):
 Enjoying small but meaningful local culture

• Governance (Cooperation): Creating environments for strengthening autonomy of the

clubs

7. Communication and Information

- 7-1. Supply of Free Personal Computers (PC of Love)
- 7-2. Customized IT Classes for Smart Communications
- 7-3. Basic Caregiving Services for Seniors Living Alone
- 7-4. Effective Operation of Town Community Spaces
- 7-5. Podcast for Library 'Bookpod!'

7-1. Supply of Free Personal Computers (PC of Love)					
Promoted by:	Division of Publicity & Computing (Responsible Manager: JEONG, HONG GYUN)				
Team in Charge:	Information Strategy Planning Team (Responsible Manager: JEONG, EUN JU)				
Staff in Charge:	YU, YEONG MIN (+82 (0))2 2091 2673)			
Fiscal Year:	2019	2019			
Areas of Age-Friendliness (Check the appropriate box)					
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

 Aims at: Contributing to closing digital divide in our district by repairing and fitting second-hand but usable computers which have been replaced or unused and distributing them to the residents isolated from information on a free-of-charge basis

Achievements in 2018

	Individual (7 PCs)				Organization (18 PCs)		
Total	Recipient	Disabled Resident	Single Parent	Low-income	Seniors' Center	Veterans' Agency	Other
25 PCs	3	2	1	1	7	5	6

Plans for 2019

- To promote the project by entering into a MOU with the Korea IT Welfare Agency specialized in the Supply of Free Personal Computers (PC of Love) campaign
- To distribute around 40 personal computers in each half of the year based on the above-mentioned campaign
 - Giving priority to the applicants waiting as of December 31, 2018

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	7,200	41,700	13,900	13,900	13,900

- Improving the conditions of IT environment for the people isolated from information
- Solving digital divide in terms of positive discrimination
- Expanding a culture of philanthropy and building effective supporting system through a public-private network

7-2. Customized IT Classes for Smart Communications					
Promoted by:	Division of Publicity & Computing (Responsible Manager: JEONG, HONG GYUN)				
Team in Charge:	Information Strategy Planning Team (Responsible Manager: JEONG, EUN JU)				
Staff in Charge:	LEE, HWA JEONG (+82 (0)2 2091 2674)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

- Aims at: Solving digital divide in our district and improving our residents' ability to hold information in mind
 - Offering various training courses designed to adapt to rapidly changing information age and to meet IT trends

Achievements in 2018

- Operated total 95 classes for 2,955 attendees including 2,479 senior residents
- Operated basic-level class such as the Basic Internet Skills besides running at least one class for senior residents on a monthly basis
- Won the 'Silver Prize' in Senior 1 Class at the Hanmaeum ICT Contest (previously, the IT Contest for Happiness of Citizens)
- Opened the IT Society Show 2018

Plans for 2019

- Goals: To educate around 2,500 attendees in 100 classes
- Aims at: Solving digital divide by offering free education to seniors isolated from information
 - · Operating classes at different levels from basic to practical
 - · Opening an exhibition where the works of attendees will be displayed
- Process: Opening and operating 5 to 10 classes a month after recruiting attendees

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	126,990	342,792	112,792	115,000	115,000

- Improving intergenerational communications through IT education
- Minimizing social alienation that the people isolated from information may feel by bridging the digital divide

7-3. Basic Caregiving Services for Seniors Living Alone					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	PARK, MI GYEONG (+82	(0)2 2091 3055)			
Fiscal Year:	2019				
Areas of Age-Friendlines	S (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

Term: January to December 2019

Budget: 759,120 thousand Won

■ Targeted for: 1,100 senior residents at the age of 65 or older who actually live alone

regardless of the residing place and any cohabiter(s) on the resident register

Consisting of: Visiting once a week, checking safety issue by making telephone calls twice a

week, and connecting to living education services such as health care

Conducted by: Dobong Senior Welfare Center

• Manpower: 46 workers (2 service managers and 44 life managers for seniors living alone)

Achievements in 2018

Checked on the condition of 950 senior residents living alone

Plans for 2019

• February to March: To investigate the present condition of seniors living alone

June & September: To conduct an examination on and give guidance to performing agencies

(contractors) once in each half of the year

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	557,143	2,329,120	759,120	770,000	800,000

Anticipated Effect

 Building an integrated social safety network for seniors living alone through a regular investigation on their living condition and living education services

7-4. Effective Operation of Town Community Spaces					
Promoted by:	Division of Citizen Autonomy (Responsible Manager: JEON, YONG IL)				
Team in Charge:	Town Support Team (Responsible Manager: LEE, YEONG JONG)				
Staff in Charge:	BAE, MI HWA (+82 (0)2	2091 2222)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

■ Term: January to December 2019

Budget: 6,100 thousand Won (allocated by our district)

Targeted for: 17 town community spaces

(Unit: Space)

Total	Dublic (District)	Private	Other		
Total Public (District)		Pilvate	Apartment	Town Center	
	8	5	2	2	
17	(including Happy Story)	(including Guest Room with Laughter in Sinchang Village)	(including Banghak Geukdong Sunny Culture Center)	(including Eunhaengnaru)	

[✓] Giving priority to the community centers displaying intent to participate in the project out of total 37 centers (8 public spaces, 5 private spaces, 18 spaces in apartment complex, and 6 spaces in town centers)

Achievements in 2018

- Added the information of town community spaces on the 'Variety Dobong' mobile app on the 5th day of February
- Held three regular networking sessions for the operators of town community spaces
- Granted 5,383 thousand Won to 8 town community spaces for small-scale repair works

Plans for 2019

- To strengthen capabilities of keepers and to promote networking
 - Connecting to the Aiding Towns with Distinct Subject for Discussion project and granting subsidies
- To operate the school in community space (at least once a year) and to promote the workshop of empathy (about 8 sessions)
- To actualize the 'Space' menu on the Variety Dobong mobile app
- To conduct safety inspection and support small-scale repair works for the spaces

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	6,100	18,300	6,100	6,100	6,100

- ✓ To strengthen capabilities of keepers and to promote networking: Included in the Aiding Towns with Distinct Subject for Discussion project
- ✓ To actualize the 'Space' menu on the Variety Dobong mobile app: No budget allocated (supported by the Division of Publicity & Computing)
- ✓ To operate the school in community space and to promote the workshop of empathy: Collaboration with the Seoul Metropolitan City and the Dobong-gu Town & Social Economy Support Center

- Bridging the gap among town community spaces and strengthening their capabilities
- Operating and managing the spaces as an easy-to-use place for local residents in pleasant and safe environment

7-5. Podcast for Library 'Bookpod!'					
Promoted by:	Dobong Foundation for	Dobong Foundation for Arts & Culture			
Organization in Charge:	Dobong Library of Cultural Information (Responsible Manager: LEE, HWA SUK)				
Staff in Charge:	LEE, HA NA (+82 (0)2 9	00 1835)			
Fiscal Year:	2019				
Areas of Age-Friendliness	(Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☑ Communication and Information	☐ Community and Health Services		

Term: March to December 2019 (Scheduled to operate 20 sessions)

Place of Recording: A studio at the Eunhaengnaru Town Broadcast and the Dobong Library of

Cultural Information

Participants:
 A MC, a writer, a producer (production) and panels and guests for each

session

Aims at: Running podcast broadcast program for sharing a variety of stories about

books

Contents

Feature	Contents				
Angle & View	Comparing a film with its original novel in various points of view				
Book Therapy	Consulting on worries by generation and prescriptions by book therapist				
Meet the Author	Listening to the stories of a book with the author's commentaries				
Doraemi Supporters	Introducing the hottest book based on the bestsellers				

Achievements in 2018

January to February: Planned directions and features, and established an operational plan

• February to March: First aired on the 9th day of February and ran Season 1 (5 sessions)

• April to June: Season 2 (11 sessions)

July to September: Season 3 (11 sessions)

• October to December: Season 4 (9 sessions)

Annually: Total 9,316 plays from 36 episodes

On May 31: Visited the Cheolsan Library in Gwangmyeong-si for the purpose of

benchmarking

Plans for 2019

Tasks	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
To establish an operational plan										
To plan features and casting										
To do recording and uploading works										
To hold meetings										
To air a visual show										
To settle up accounts and to report for outcomes										

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	80	3,000	3,000	-	-

[✓] The municipal subsidy executed in 2018: 10,017,330 Won

- Arousing potential users' interest in reading books by producing and airing book-related contents
- Building a media platform with no limitations on space and time to promote higher level of user interaction than a library via a Podcast channel

[✓] The municipal subsidy executed in 2019: 9,500,000 Won (scheduled)

8. Community and Health Services

- 8-1. Supply of Timer-type Gas Circuit Breaker for Vulnerable Residents
- 8-2. Visiting Bulky Waste Collection for Seniors Living Alone
- 8-3. Free Meals for Low-income Senior Residents
- 8-4. Operation and Administration of

 Home-based Welfare Centers for Elderlies
- 8-5. Support for Home-based Care System
- 8-6. Operation of Dobong-gu Memorial Hall
- 8-7. Operation of 'Seoul Home-based Caregiver' System
- 8-8. Promotion of Visiting Blind Spots in Welfare System
- 8-9. Expansion & Effective Operation of Private Welfare Services
- 8-10. Community-based Caregiving Services for Senior Residents
- 8-11. Metabolic Syndrome Management for Healthy and Happy Aging
- 8-12. Dementia Management Campaign 'Go Memory, Stop Dementia
- 8-13. Visiting Caregiving Services for Senior Residents
- 8-14. Prevention and Management of Chronic Disease
- 8-15. Oriental Medicine-based Healthcare Services

8-1. Supply of Timer-type Gas Circuit Breaker for Vulnerable Residents					
Promoted by:		Division of Environmental Policy (Responsible Manager: PARK, NAN SUK)			
Team in Charge:	Energy Team (Responsible Manager: GU, HEE GWAN)				
Staff in Charge:	PARK, SANG GIL (+82 (0	0)2 2019 3222)			
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Term: January to December 2019

Targeted for: 100 Vulnerable families (where senior residents who suffer from dementia

including Alzheimer's disease and disabled residents live)

Aims at: Distributing and installing timer-type gas circuit breakers

Achievements in 2018

March to April: Selected eligible households

May to October: Completed the installation of timer-type gas circuit breakers for 100 families

✓ 100 vulnerable families consisting of 86 seniors having dementia and 14 beneficiaries including disable residents)

Plans for 2019

March to April: To select eligible households

May to October: To promote the installation of timer-type gas circuit breakers for 100 families

✓ Installing on a visiting basis by the customer center in each area of city gas

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	5,000	18,000	6,000	6,000	6,000

Anticipated Effect

 Contributing to the prevention of an accident caused by fire and gas by installing a timer-type gas circuit breaker for the families of seniors having dementia and disabled residents who are vulnerable to gas explosion and are relatively not affordable

8-2. Visiting Bulky Waste Collection for Seniors Living Alone				
Promoted by:	Division of Waste Management (Responsible Manager: LEE, HONG GU)			
Team in Charge:	Works Team (Responsible Manager: KANG, GI TAK)			
Staff in Charge:	KIM, MI JEONG (+82 (0)	2 2019 3266)		
Fiscal Year:	2019			
Areas of Age-Friendlines	s (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation			
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services	

 Aims at: Offering senior residents living alone who need visiting health care the convenience of collecting bulky waste at their home

Achievements in 2018

- August 01: Completed the building of the visiting bulky waste collection system for seniors living alone and started operations
- August 08: Conducted publicity activities within our district including giving a public notice to local residents, sending an official paper that asks for cooperation to community service centers and distributing PR materials

Plans for 2019

- To conduct a survey on the satisfaction from the visiting bulky waste collection system and to draw a result from analysis
- To strengthen and improve weak point of the project based on the result of the survey

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	500	0	No budget allocated		d

Anticipated Effect

 Offering senior residents living alone who need visiting health care the convenience of collecting bulky waste at their home

8-3. Free Meals for Low-income Senior Residents					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)				
Staff in Charge:	PARK, SEONG HUN (+82	2 (0)2 2091 3053)			
Fiscal Year:	2019	2019			
Areas of Age-Friendlines	(Check the appropriate box))			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☑ Community and Health Services		

Name: Free Meals for Low-income Senior Residents

• Aims at: Guaranteeing the basic living security and removing blind spots in welfare

system for elderly residents in our district who face difficult family circumstances or who are likely to skip meals by offering them free meals

Achievements in 2018

Subsidies granted: 821,690 thousand Won to the agencies offering free meals

Beneficiaries: 9,937 senior residents from 9 agencies offering free meals

Plans for 2019

To put continued efforts in finding workers who may deliver meals including side dishes

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	877,286	2,872,350	957,450	957,450	957,450

Anticipated Effect

 Guaranteeing the basic living security and removing blind spots in welfare system for elderly residents who are likely to skip meals by offering them free meals

8-4. Operation and Administration of Home-based Welfare Centers for Elderlies					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Facilities Team (Responsible Manager: SHIN, GYEONG HO)				
Staff in Charge:	GONG, MYEONG SIK &	LEE, DEOK MAN (+82 (0)2	2091 3062)		
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Targeted for: 68 welfare facilities for the aged including the Dobong Silver Center

Subsidies for:

- Operations to 8 typical Seoul daycare centers by quarter
- Food and preservation for beneficiaries to 3 healthcare and welfare facilities for the aged established by our district
- Treatment improvement to 10 healthcare and welfare facilities and home-based facilities for the aged established by our district
- Facility administration for beneficiaries to 57 healthcare and welfare facilities for the aged

Achievements in 2018

Subsidies for operations:
 Subsidies for Food and preservation:
 Subsidies for treatment improvement:
 Subsidies for treatment improvement:
 Subsidies for treatment improvement:

Subsidies for Facility administration: 637,977 thousand Won (half national and half municipal)

Plans for 2019

- To support costs for manpower and administration on a timely basis (by quarter)
- To manage and operate the project through a safety inspection and a guidance

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	1,234,158	4,209,022	1,314,995	1,401,127	1,492,900

Anticipated Effect

Improving the quality and effectiveness of welfare services for seniors using a facility

8-5. Support for Home-based Care System					
Promoted by:	Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Facilities Team (Responsible Manager: SHIN, GYEONG HO)				
Staff in Charge:	LEE, DEOK MAN (+82 (LEE, DEOK MAN (+82 (0)2 2091 3063)			
Fiscal Year:	2019	2019			
Areas of Age-Friendline	ss (Check the appropriate box))			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Targeted for: 119 home-based long-term care facilities

Aims at:

- Contributing to home-based caregiving aid under the Long Term Care Insurance System for the Elderly for beneficiaries of medical aid (long-term care patients at the level 1 to 5)
- Achieving efficient operation and management of a reporting system on establishment, cessation of operation, closing and change of home-based long-term care facilities

Achievements in 2018

 Contributions to home-based caregiving aid under the Long Term Care Insurance System for the Elderly

(Unit: Thousand Won)

Quarter	1st	2nd	3rd	4th	Total
Contributions	236,141	236,141	236,142	236,142	944,566

Operation and management of a reporting system

(Unit: Case)

Classification	Establishment	Cessation & Closing	Change	Total
Number of Case	16	20	38	74

Plans for 2019

 To receive applications for using home-base caregiving service, and to handle the reporting system on establishment, cessation of operation, closing and change of home-based long-term care facilities

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	944,566	4,004,577	1,215,097	1,220,000	1,569,480

• Anticipated Effect

 Improving the quality and effectiveness of welfare services for seniors by supporting and managing home-based caregiving services and facilities for them

8-6. Operation of Dobong-gu Memorial Hall						
Promoted by:		Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)					
Staff in Charge:	CHOI, WOO DON (+82	(0)2 2091 3056)				
Fiscal Year:	2019					
Areas of Age-Friendliness (Check the appropriate box)						
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☑ Community and Health Services			

Aims at:

Improving convenience of funeral services for bereaving facilities in our district and also improving public perceptions of funerary customs by offering them memorial hall services with lower rate than other private services

Targeted for:

- A person whose address is in Dobong-gu on the resident registration system, his or her spouse and lineal ascendant and descendant
- A person who has registered a business in Dobong-gu, his or her spouse and lineal ascendant and descendant
- Charges:

200 thousand Won for use (half rate for recipients of national basic livelihood guarantees, et cetera) and 450 thousand Won for administration for 15 years

Achievements in 2018

Number of users: 47

■ Non-tax revenue: 8,379 thousand Won

Plans for 2019

Number of users: 35

■ Non-tax revenue: 7,000 thousand Won

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	1,250	3,900	1,250	1,300	1,350

Anticipated Effect

 Improving convenience of funeral services for bereaving facilities in our district and also improving public perceptions of funerary customs

8-7. Operation of 'Seoul Home-based Caregiver' System						
Promoted by:		Division of the Aged & the Disabled (Responsible Manager: PARK, GUI NAM)				
Team in Charge:	Elderly Welfare Team (Responsible Manager: GOH, HEE SUN)					
Staff in Charge:	CHOI, WOO DON (+82	CHOI, WOO DON (+82 (0)2 2091 3056)				
Fiscal Year:	2019	2019				
Areas of Age-Friendlines	s (Check the appropriate box)					
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services			

• Aims at: Leading a stable life of low-income elderlies and severely handicapped people

living in blind spots of care system at their old age by providing them

home-based caregiving services

Targeted for: Seniors actually living alone at the age of 65 or older among low-income

families (at 60% or lower at the standard median income) who may not maintain ordinary daily life without physical and mental support from others

• Consisting of: Assisting with household affairs such as cooking, cleaning and doing laundry,

and daily activities such as eating and washing

Achievements in 2018

• 7 beneficiaries with 1 certified Seoul Home-based Caregiver

Plans for 2019

- To investigate the standard of income and health condition of seniors at the age of 65 or older and severely handicapped people
- To assist eligible senior residents with household affairs and daily activities

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	24,107	29,571	29,571	-	-

[✓] The project will be terminated due to the retirement age of the Seoul Home-based Caregiver on January 01, 2020.

Anticipated Effect

 Leading a stable life of the people living in blind spots of care system at their old age by providing them home-based caregiving services

8-8. Promotion of Visiting Blind Spots in Welfare System						
Promoted by:		Division of Welfare Policy (Responsible Manager: KIM, MI HYE)				
Team in Charge:	Welfare of Hope Support Team (Responsible Manager: YU, DU HYEON)					
Staff in Charge:	LEE, SEUNG HEE (+82 (C	LEE, SEUNG HEE (+82 (0)2 2091 3013)				
Fiscal Year:	2019	2019				
Areas of Age-Friendlines	s (Check the appropriate box)					
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services			

- Terms: January to December 2019
- Targeted for: Local residents in blind spots in welfare system and families excluded from public support systems who need help from all sectors (national, local and private) but have not been aided
- Aims at:
- Resolving problems caused by blind spots in welfare system by actively finding new eligible beneficiaries such as recluses and vulnerable residents
- Taking necessary measures on different living condition and risk on a prompt basis and giving or connecting to customized integrated services
- Methods:
- Making use of human safety network such as consultative groups for local social security and directors of a neighborhood welfare associations, encouraging welfare planners to find people in blind spots in welfare system and families facing crisis of poverty, and building and operating an effective support system
- Monitoring and doing follow-up management for any change of conditions on the targets of welfare services found

Achievements in 2018

- Promoted a visiting-based welfare services along with the promotion of the 'Visiting Community Service Center' project and conducted an extensive research investigation to find vulnerable residents
- Activated a protection system through the strengthened human safety network by promoting the functions of residents' organizations

Plans for 2019

- To establish and implement a plan for finding and supporting local residents in blind spots in welfare system
 - Investigating living condition of senior residents who collect waste paper and granting them heating costs during winter time
 - Finding and supporting families facing crisis in blind spots in welfare system during summer and winter time
- To achieve effective operations of the system for finding and managing people in blind spots in welfare system on Haengbok eEum. the integrated social welfare management network
 - Making a very thorough effort to reach targeted residents who are away from home or out of contact by visiting them at least 3 times with continued contacts

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021	
Amount	No budget allocated					

- Building a local community network for safety and protection by monitoring the condition of the people in our district who need help and protection at ordinary times with visiting-based counseling efforts
- Contributing to the removal of blind spots in welfare system with a customized support system for targeted local residents based on both public and private resources

8-9. Expansion & Effective Operation of Private						
Promoted by:	Division of Welfare Policy (Responsible Manager: KIM, MI HYE)					
Team in Charge:	Welfare Resources Management Team (Responsible Manager: LEE, BOK HEE)					
Staff in Charge:	PARK, SUN CHEON (+82	2 (0)2 2091 3022)				
Fiscal Year:	2019					
Areas of Age-Friendliness (Check the appropriate box)						
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation					
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services			

• Targeted for: Agencies that may practice social participation such as religious facilities,

educational institutions, businesses supplying goods and services

• Recruitment: All the year round

Roles: Supporting goods, talents and/or services and connecting to related resources

Achievements in 2018

Recruited 130 private facilities for welfare services

Total		Religious Fa	acility (57%)		Small-Medium Hospital &		Other
(100%)	Subtotal	Christian Church	Catholic Church	Buddhist Temple	Business (18%)	Clinic (4%)	(21%)
130	74	65	6	3	23	6	27

 Conducted the 'Yeongyang-Juk (rice porridge) Delivery' campaign through the private facilities for welfare services

• Beneficiaries: 337 residents (low-income disabled and aged people with reduced mobility)

Budget: 45,000 thousand Won (participative budget by the Seoul Metropolitan City)

• Achievements: Getting targeted residents well nourished, Improving emotional stability of

senior residents who live along and preventing them from dying abandoned

Held the meeting of the private facilities for welfare services on the Yeongyang-Juk Delivery

Date: April 19, 2018 (Thursday)

Participants:
 49 persons (the director of our office, 35 volunteers from the Seowonam

Temple and other related officials)

Held for: Sharing performances and achievements, discussing improvement plans, and

giving each other encouragements for the campaign activities

Had a birthday party for seniors living alone

• Performed by: The private facilities for welfare services and 14 consultative groups for social

security of local town community

• Aims at: Opening birthday parties for senior residents who live alone, providing meals

to them and opening diverse cultural performances

• Budget: 70,000 thousand Won (participative budget by the Seoul Metropolitan City)

Plans for 2019

To connect to resources at all times and to build a support system

To hold a workshop for the 'Yeongyang-Juk (rice porridge) Delivery' campaign

• When: In October

Targeted for: 130 persons (the director of our office, 35 volunteers from the Seowonam

Temple and other related officials)

• Aims at: Encouraging free interaction among participants to discuss plans for

expanding and promoting participation of the private sector

To promote the 'Dream Santa 2019' campaign with the private facilities for welfare services

• When: In December

• Present state: Participation of 20 agencies and 190 volunteers

• Aims at: Delivering a cake with a gift to the children in low-income families and

senior residents living alone

Budget: No budget allocated (sponsored by the private facilities for welfare services)

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	13,270	89,993	63,331	13,331	13,331

[✓] The participative budget of 50,000 thousand Won from the Heemang Dotbogi (larger view of hope) project will be included in the budget for 2019

- Developing topics for discussion related to the problem of local welfare services and arriving at a solution
 - Proposing policy for the development of welfare system in our district and discussing administrative matters to be enhanced
 - · Discussing how to support resources to vulnerable residents and families in blind spots in welfare
 - Discussing matters requiring residents' participation and social consensus to the operation of welfare services
- Developing and promoting welfare projects and models fit the features of our district
- Building a network with welfare-related organizations and agencies such as a consultative group for local social security

8-10. Community-based Caregiving Services for Senior Residents					
Promoted by:	Division of Welfare Policy (Responsible Manager: KIM, MI HYE)				
Team in Charge:	Welfare Resources Management Team (Responsible Manager: LEE, BOK HEE)				
Staff in Charge:	PARK, SUN CHEON (+82 (0)2 2091 3022)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Monitoring the 'Yeongyang-Juk Delivery' campaign ('Heemang Dotbogi' project)

• Aims at: Securing a community-driven social security network for seniors living alone

• Targeted for: Low-income senior residents who live alone

Organized by: 14 consultative groups for social security of local town community and the

private facility for welfare services (Seowonam Temple)

• Details: Encouraging members of consultative groups for social security of local town

community to deliver rice porridge cooked at a private facility for welfare services to senior residents living alone to check and monitor their health and living conditions and to build a social security network that may cope

with any emergency situation by taking necessary measures

Having a birthday party for seniors living alone (We Are the Real Youth Right Now)

Aims at: Building a network of emotional support for seniors living alone by letting

them enjoy a birthday party as well as a cultural performance prepared by

local residents

Targeted for: Senior residents living alone who have their birthday

Organized by: 14 consultative groups for social security of local town community and the

private facilities for welfare services (Seowonam Temple)

• Details: Giving emotional support to and wish longevity for seniors without any family

member to come and visit even on their birthday by providing them with a number of volunteering services including serving a meal, talent donation, cultural performance and health counseling by half or quarter of the year

with town-based welfare communities

Achievements in 2018

Achievement Indicator		Outcome	Monitoring Method
Yeongyang-Juk Delivery Number of monitoring case		14,502 times for 337 families	Monthly report
Birthday Party	Number of event and participant	38 events with 2,300 participants	Quarterly report

Plans for 2019

To monitor the 'Yeongyang-Juk Delivery' campaign ('Heemang Dotbogi' project)

• Term: March to December 2019

• Targeted for: Low-income senior residents who live alone

• Organized by: Consultative groups for social security of local town community and the

private facility for welfare services (Seowonam Temple)

• Details: Encouraging members of consultative groups for social security of local town

community to deliver rice porridge cooked at a private facility for welfare services to senior residents living alone to check and monitor their health and living conditions and to build a social security network that may cope

with any emergency situation by taking necessary measures

Having a birthday party for seniors living alone (We Are the Real Youth Right Now)

• Term: March to December 2019

Targeted for: Senior residents living alone who have their birthday

• Organized by: Consultative groups for social security of local town community and the

private facilities for welfare services

• Details: Giving emotional support to and wish longevity for seniors without any family

member to come and visit even on their birthday by providing them with a number of volunteering services including serving a meal, talent donation, cultural performance and health counseling by half or quarter of the year

with town-based welfare communities

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	115,000	360,000	115,000	120,000	125,000

[✓] Budget allocated in 2018: total 115,000 thousand Won (45,000 thousand Won for the Yeongyang-Juk Delivery and 70,000 thousand Won for the Birthday Party)

- Building the 'Dobong Welfare Security Network' where a local community takes care of its own community
 - Minimizing blind spots in welfare system through a series of community-driven networking activities
 - Creating a welfare town community based on cooperations with local residents and agencies

8-11. Metabolic Syndrome Management for Healthy and Happy Aging					
Promoted by:	Division of Health Policy (Responsible Manager: SONG, JWA SEOP)				
Team in Charge:	Healthy City Team (Responsible Manager: PARK, CHEOL A)				
Staff in Charge:	JEONG, JIN HEE (+82 (0))2 2091 4422)			
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Terms: January to December 2019

Targeted for: Local residents at the age of 20 to 64

Location: Metabolic Syndrome Management Center on the 3rd floor at the health center

Consisting of: • Early detection, registration and management of metabolic syndrome

Continued follow-ups (either semiannual or annual)

Healthcare for residents vulnerable to accessibility

Operating and connecting to the Dobong-gu Healthcare Center

Achievements in 2018

Registered and managed at the Metabolic Syndrome 6,067 persons
 Management Center:

 Registered and managed by linking to follow-up 1,675 persons national health examination:

Operated the visiting healthcare counseling center: 160 openings

• Follow-up rate of eligible persons for registration: 55% (semi-annual) / 45% (annual)

• Operated the lifestyle improvement program for vulnerable residents:

Operated the Weekend Metabolic Syndrome
 Management Center:

Conducting publicity activities and campaigns:
 30 times

Plans for 2019

- To do early detection, registration and management of metabolic syndrome
 - By operating healthcare counseling center both in the health center and on a mobile basis and linking to national health examination
- To continued follow-ups
 - Offering qualitative healthcare services through the follow-up management on either semi-annual or annual basis for targeted residents by classification
- To operate and connect to the Dobong-gu Healthcare Center
 - Providing well-organized healthcare services through one-stop integrated healthcare program customized for targeted residents
- To operate and publicize the lifestyle improvement program
 - Establishing a integrated health promotion program for improving lifestyle against metabolic syndrome
 - Operating the 'Day of Orak (5 kinds of enjoyment)' and opening a joint campaign during the week of prevention and management of cardio-cerebrovascular disease

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	232,000	717,000	232,000	240,000	240,000

- Promoting healthy living practices in our daily life thanks to the increase of recognition rate on metabolic syndrome
- Contributing to local residents' ability to manage their heath by themselves through early detection of metabolic syndrome and systematic and continued management
- Saving social costs by preventing chronic disease through appropriate management of metabolic syndrome

8-12. Dementia Management Campaign 'Go Memory, Stop Dementia'					
Promoted by:	Division of Local Healthcare (Responsible Manager: PARK, MI SEO)				
Team in Charge:	Rehabilitation Nursing Team (Responsible Manager: KIM, MI HWA)				
Staff in Charge:	LEE, MI SUK (+82 (0)2 2091 4562)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information			

Terms: All the year round

 Location: 4th floor of Dobong World Commercial Building, 650 Madeul-ro in our district (Dobong-gu Center for Dementia)

Consisting of: • Early examination, registration and management of dementia

· Operating a cognitive rehabilitation program

· Supporting patients with dementia and their families

· Educating and publicizing prevention and improved perceptions of dementia

Achievements in 2018

- Registered and managed the residents subject to dementia
 - 3,582 persons (62.8% of total 5,704 persons of estimated population of dementia)
- Discovered and prevented dementia in early stage through screening services
 - 8,588 persons by screening, 1,524 by comprehensive health check-up, 447 by examination for definite diagnosis
- Operated a customized cognitive rehabilitation program by the level of cognitive function
 - 15,777 attendees through 1,355 sessions
- Eased the burden of supporting a patient with dementia and his or her family members with financial and emotional support
 - 749 beneficiaries of medical expenses for dementia (5,200 cases), and 902 attendees through 119 educational sessions and self-help meetings for families suffering from dementia
- Educated and publicized prevention and improved perceptions of dementia
 - 27,232 attendees through 669 sessions
- Operated a memory-developing school for the non-rated patients with mild dementia
 - 9,687 attendees through 1,293 sessions

Plans for 2019

- To register and manage the residents subject to dementia
- To discover and prevent dementia in early stage through screening services
- To operate a customized cognitive rehabilitation program by the level of cognitive function
- To ease the burden of supporting a patient with dementia and his or her family
- members with financial and emotional support
- To educate and publicize prevention and improved perceptions of dementia
- To operate a memory-developing school and shelter for the non-rated patients with mild dementia

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	909,186	3,927,549	1,309,183	1,309,183	1,309,183
Consigned Operation 50% national subsidy 25% municipal subsidy 25% contribution by our district	775,112	3,210,000	1,070,000	1,070,000	1,070,000
Medical Expenses for Dementia 30% national subsidy 35% municipal subsidy 35% contribution by our district	117,074	666,549	222,183	222,183	222,183
Early Dementia Screening 50% national subsidy 15% municipal subsidy 35% contribution by our district	17,000	51,000	17,000	17,000	17,000

- Improving quality of life of senior residents in our district by providing integrated dementia management services
- Easing the burden of supporting a patient with dementia and his or her family with financial and emotional support
- Removing negative perceptions of and fear of dementia through the efforts in prevention and improved perceptions of dementia

8-13. Visiting Caregiving Services for Senior Residents					
Promoted by:	Division of Local Healthcare (Responsible Manager: PARK, MI SEO)				
Team in Charge:	Visiting Healthcare Team (Responsible Manager: KIM, SEON YE)				
Staff in Charge:	LEE, EUN JU (+82 (0)2 2091 4572)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Terms: January to December 2019

Location: At the home of a targeted residents, seniors' center, community service

center, et cetera

Targeted for: 55,926 senior residents at the age of 65 or older

Human resources: 28 visiting nurses from health centers (to be sent to community service)

center in each town)

• Aims at: Offering visiting caregiving services customized for the result of health

assessment by each senior resident

Achievements in 2018

Registered and managed senior residents
 7,895 persons

targeted for the project:

Provided visiting caregiving services:
 12,690 cases

Operated the visiting health class for senior
 2,420 attendees through 176 sessions

residents at seniors' centers:

Promoted the elderly health mileage plan:
 74 beneficiaries through 3,108 sessions

Offered integrated and linked services in 7,087 cases

healthcare and welfare:

Conducted case studies and vocational training
 24 sessions

for visiting nurses:

Plans for 2019

- To conduct visiting and customized caregiving for senior residents at the age of 65 or older
 - · Achieving continued healthcare for seniors by sending 2 visiting nurses per home
 - Offering customized caregiving on an individually design plan by using a comprehensive health assessment tool for seniors
 - Registering and managing by 3 groups by degree of health risk (intensive care group, regular care group and self-supporting group)
 - · Offering integrated services in health and welfare by visiting with a town social worker

To operate specialized programs

• Visiting health class: Offering general healthcare services such as basic health

measurement and chronic disease consultations by regularly

visiting 54 seniors' centers every 2 to 3 months

• Elderly health mileage plan: Teaching home-based weak senior residents how to work out

their muscles for 14 weeks (3 sessions a week)

• Visiting medical treatment: Providing 84 people with reduced mobility due to uncontrolled

hypertension or diabetes with health counseling, treatment and

administration services by responsible doctor and nurses

• Dobong Healthcare Room: Installing at each community service center to enable any local

resident to check and manage health condition

- To provide integrated and linked services in health and welfare with customized resources in local community
 - Building a cooperative system with health centers, community service centers, support centers and private medical institutions in our district
 - Discussing collaboration issues and finding solutions with the town-level participation in the integrated case management system

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	1,110,930	4,270,443	1,315,843	1,420,800	1,533,800

- Contributing to improving quality of life of senior residents at the age of 65 or older in our district with improved and maintained health management by encouraging them to practice healthy lifestyle and improving health behavior based on visiting caregiving services
- Achieving effective and efficient management of the targeted group by promoting higher level of linked and integrated services in health and welfare

8-14. Prevention and Management of Chronic Disease					
Promoted by:	Branch of Health Center (Responsible Manager: SONG, JWA SEOP)				
Team in Charge:	Branch Affairs Team (Responsible Manager: JEONG, SEON HEE)				
Staff in Charge:	PARK, GYEONG MI (+82 (0)2 2091 5467)				
Fiscal Year:	2019				
Areas of Age-Friendlines	s (Check the appropriate box)				
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	✓ Community and Health Services		

Terms: January to December 2019

Location: Chronic Disease Care Room on the 1st floor of the Branch of Health Center

Operates:

- Chronic Disease Care Room (registering and managing patients with metabolic syndrome and no-smoking cases)
- Health class for chronic disease management
- Exercising and nutrition programs for health promotion

Achievements in 2018

 Registered and managed the chronically ill at the 6,347 persons age of 65 or older:

 Registered and managed persons with metabolic 1,993 cases syndrome:

Registered and managed no-smoking cases:
 1,553 cases

 Operated the health class for chronic disease management:
 806 attendees through 10 sessions

Operated the Saturday Open Branch of Health
 Center:

Exercising programs for health promotion:
 4,926 attendees through 361 sessions

Nutrition programs for health promotion (self-help 117 attendees through 6 sessions meeting and cooking class 'Healthy Bibim Table'):

Plans for 2019

- To operate the Chronic Disease Care Room
 - · Registering and managing patients with chronic disease
 - Examining metabolic syndrome for local residents at the age of 20 or older (abdominal circumference, blood pressure, blood sugar, neutral fat and HDL cholesterol), and offering individual counseling service based on the result of examination
 - Registering and managing 6,000 chronically ill seniors at the age of 65 or older and 2,000 persons with metabolic syndrome
 - To register and manage no-smoking cases
 - Registering and counseling smokers at the age of 20 or older for a no-smoking plan
 - Providing with nicotine replacement agent and behavior therapy, and granting incentives to successful candidates
 - Achieving the plan with total 1,600 cases
 - To operate the Saturday Open Branch of Health Center
 - Opening on the last Sunday of every month for local residents who are not able to join on any weekday (total 12 sessions a year)
 - Examining metabolic syndrome and conducting anti-smoking counseling
- To operate the health class for chronic disease management
 - 'Naajim (getting better)' exercising class
 - Targeted for: Individuals with obesity and metabolic syndrome at the age of 20 to 65
 - Details: Exercising classes for improving the cause(s) of muscular skeletal disease and metabolic syndrome on every Monday and Wednesday for 12 weeks per term (total 3 terms a year)
 - 'Uridongne (our town)' customized health class
 - Targeted for: Local residents who intend to exercise on a regular basis
 - Details: Teaching how to manage health conditions by themselves in each basicand middle-level class on every Tuesday and Thursday for 12 weeks per term (total 3 terms a year)
 - 'Age Doesn't Matter' visiting health Class for Seniors
 - Details: Led by sports curers who will teach how to stretch and work out muscles
 and joints using a band or with bare hands as well as how to make basic
 and right moves in a daily life, by operating once a week to selected 5
 elderly welfare centers and 3 seniors' centers in our office (total 352
 sessions)
 - Nutrition programs for health promotion
 - Details: Running a number of program, e.g. self-help meeting and cooking class 'Healthy Bibim Table' in each half of the year for the medication group among the chronically ill (6 sessions a year)

• Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	51,220	299,082	99,694	99,694	99,694

- Preventing development of complications caused by chronic disease by early detection and continued care of metabolic syndrome, and improving self-managing healthcare ability with lifestyle changed in a proper way
- Minimizing financial losses and enhancing efficiency in healthcare by preventing and managing chronic disease

8-15. Oriental Medicine-based Healthcare Services					
Promoted by:		Branch of Health Center (Responsible Manager: SONG, JWA SEOP))			
Team in Charge:	Branch Affairs Team (Responsible Manager: JEONG, SEON HEE)				
Staff in Charge:	JEONG, HYEON JU (+82	JEONG, HYEON JU (+82 (0)2 2091 5473)			
Fiscal Year:	2019				
Areas of Age-Friendline	ss (Check the appropriate box)			
☐ Outdoor Spaces and Buildings	☐ Transportation ☐ Housing ☐ Social Participation				
☐ Respect and Social Inclusion	☐ Civic Participation and Employment	☐ Communication and Information	☑ Community and Health Services		

• Terms: January to December 2019

Targeted for: Local residents including vulnerable individuals

Aims at:
 Operating the Oriental Treatment Room (acupuncture procedures and

medications)Giving home-base medical treatment to vulnerable residents

Connecting to other healthcare projects such as visiting nursing and chronic disease care

Achievements in 2018

 Oriental medicine-based treatment and counseling 5,936 cases on health:

Home-based treatment:
164 cases

• Linked to other projects (including anti-smoking 52 cases acupuncture and visiting treatment):

Plans for 2019

- To operate the Oriental Treatment Room
 - Procedures using acupuncture and/or far-infrared therapy apparatus, counseling on healthcare with oriental medicine, offering health education
 - · Medication (granular-type) for 3 days a term
 - Planning to sort out 5,500 cases

- To conduct home-based treatment for vulnerable residents
 - Giving an appropriate procedure (acupuncture or medication) by health condition by visiting targeted individuals who may accept oriental medicine-based treatment among vulnerable seniors and disabled residents with reduced mobility
 - · Practicing continued healthcare and counseling efforts
 - Planning to sort out 150 cases
- Treating no-smoking candidates with anti-smoking acupuncture at the Chronic Disease
 Care Room
 - Offering health counseling services and applying anti-smoking acupuncture to any resident who intend to stop smoking on a free-of-charge basis
 - ✓ Anti-smoking acupuncture application reduces desire for smoking through auricular stimulation and eases withdrawal symptom.

Financial Plan by Year

(Unit: Thousand Won)

Year	2018	Total	2019	2020	2021
Amount	20,300	42,000	14,000	14,000	14,000

Anticipated Effect

Expanding the role of oriental medicine-based public healthcare services and contributing to the health promotion of local residents in our district, treating and controlling the increasing number of cases of senile dementia and chronic degenerative disease by offering oriental medicine-based healthcare services to them