

Age-Friendly Elliot Lake Action Plan Project Survey Questions

Consent:

Dear Participant,

You have been selected to be a part of this survey conducted by the City of Elliot Lake. The purpose of this survey is to find out if Elliot Lake is an age-friendly city. An age-friendly city has different opportunities and services to meet the needs of everyone living in that city. The information you provide in this survey will only be used to help us understand if there is anything we need to do to make Elliot Lake more age-friendly. Anyone who lives or works in Elliot Lake can complete this survey.

The survey will take about approximately 30 minutes to complete. The survey will ask you questions about:

- Your age
- Your gender
- How long have you resided in Elliot Lake
- Services you use in Elliot Lake
- How well the services you use meet your needs
- Groups/activities you belong to
- If you are able to access services when you need them

After each section in the survey, there will be room for you to write any comments or feedback you have about the survey or questions that were asked.

The information you provide for this survey is totally confidential and will not be disclosed to anyone. It will only be used for gathering information to help the City of Elliot Lake become an age-friendly community. All of your survey answers will be anonymous. You will **not** be asked to give your name, address, or other personal information for this survey. The data that is collected from the surveys will be under lock and key in Amanda Roy's office, located in the Economic Development Department at City Hall. If you are taking the survey online, the IP address will not be tracked. The data will be stored as per City policy, which will be the duration of the project. Paper copies of the survey will be shredded and online data will be destroyed once project is completed. The program being used for the online survey is Fluid Surveys, a Canadian based company and therefore survey data will be stored on Canadian servers. Northern Ontario School of Medicine summer students as well as 3 volunteers will be helping administer this survey.

Your participation is completely voluntary. If you agree to participate in the survey, you have the option to stop or withdraw from the survey at any time. You are free to refuse to answer any question that is asked in the survey. If you have any questions about this survey you may contact Amanda Roy, Community Planning Intern, City of Elliot Lake, at (705)848-2287 at ext. 2135. Ms. Roy is the person leading this community project, or the Laurentian University Ethics Officer, Stephanie Harris, at (705) 675-1151 extension 3681 or toll free at 1-800-461-4030. Or you can email them at ethics@laurentian.ca.

By selecting “I agree to participate” below, you are telling us that you understand what will be expected of you and are willing to participate in this survey.

- I agree to participate
- I DO NOT agree to participate

Survey Questions:

1. What is your age?

2. What gender do you identify with?

3. How long have you lived in Elliot Lake?

- a) Under a year
- b) 1 to 5 years
- c) 6 to 10 years
- d) 11 to 20 years
- e) Over 20 years

4. What is your total household income?

- a) Less than \$40,000
- b) More than \$40,000

Outdoor Spaces and Buildings

5. Are the parks in Elliot Lake well-maintained?

- a) Yes
- b) No
- c) I don't know

6. Are the parks fully accessible?

- a) Yes
- b) No
- c) I don't know

7. Are there enough designated biking trails in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

8. Are the All-Terrain Vehicle (ATV) trails well-maintained and accessible?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
9. Are the Snowmobiling trails well-maintained and accessible?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
10. Are walking trails in the community easily accessible?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
11. Are bridges and boardwalks well-maintained?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
12. Are trails clearly labeled (signs and maps)?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
13. Do you know where you can find information about which trails to go on and what is available?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
14. Are roads in the community well-maintained?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable

15. Are sidewalks well-maintained?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
16. Are streets well-lit at night?
- a) Yes
 - b) No (please explain: _____)
 - c) I don't know
17. Are there any areas that need to have sidewalks that do not?
- a) Yes (please explain: _____)
 - b) No
 - c) I don't know
18. Are beach areas fully accessible?
- a) Yes
 - b) No (please explain: _____)
 - c) I don't know
 - d) Not applicable
19. Do you find there is enough police patrolling in the community?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
20. Do you feel safe in the community?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
21. Are you aware of how to get access to information about safety in the community (for example, BEAR wise, fire detectors)?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable

22. Are you aware of any emergency plan for Elliot Lake?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

23. Are you aware of how you will be contacted if there is an emergency in Elliot Lake?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

24. Are baseball fields well maintained and fully accessible?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

25. Are all City buildings well-maintained and accessible (For example, Arena, Civic Center, Pool, City Hall, Fire hall, Police Station)?

- a) Yes
- b) No (please explain:_____)
- c) I don't know
- d) Not applicable

26. Are there enough public washrooms in the community?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

27. Are the public washrooms well-maintained and accessible?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

28. Are you able to access transportation in Elliot Lake (bus, taxi)?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
29. Are bus routes well laid out in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
30. Buses in Elliot Lake currently do not run late at night or on Sunday's. Does this prevent you from doing things you would like to do out in the community?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
31. Do you use the Taxi services in town frequently?
- a) Yes
 - b) No (please explain:_____)
 - c) I don't know
 - d) Not applicable
32. Do you use the Handi Lift transit?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
33. If you use the Handi Lift transit, is there a wait list?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable

34. Would you like to use the Handi Lift transit but there are reasons preventing you from using it?

- a) Yes (please explain:_____)
- b) No
- c) I don't know
- d) Not applicable

35. Are you able to access transportation out of Elliot Lake? (For example, appointments or for pleasure).

- a) yes
- b) No (please explain:_____)
- c) I don't know
- d) Not applicable

Housing

36. Are you able to access adequate housing in Elliot Lake?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

37. Are the prices of homes/rental units in Elliot Lake affordable?

- a) Yes
- b) No
- c) I don't know

38. Are utilities (hydro, gas, water) affordable?

- a) Yes
- b) No
- c) I don't know

39. Are you able to get the materials you need in Elliot Lake if you need to do any repairs or renovations to your home?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

40. Are you able to get easy access to service/repair people in Elliot Lake (For example, an electrician, handyman, carpenter, plumber)?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

41. Is it easy to access home inspection services if needed?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

Social Participation

42. Do you know about these events and clubs/groups in Elliot Lake? (Please select groups that you've heard of or were you aware of)

- a) Renaissance Centre
- b) Coureurs de Bois Voyageur Trail Club
- c) Penocean Hills Field Naturalists
- d) Algoma Paddlers
- e) Elliot Lake Ski Racers
- f) Elliot Lake Rod & Gun Club
- g) Elliot Lake Model Railroad Club
- h) Canadian Cadets (Army, Sea, Air)

43. Do you know how to contact different groups and clubs in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

44. Do you find there is a wide-variety of activities available for your age group?

- a) Yes
- b) No
- c) I don't know

45. Are there a wide-variety of activities and events in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

46. Are events well advertised?

- a) Yes
- b) No
- c) I don't know

47. Is cost a barrier for you from joining certain groups or clubs in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

48. How do you learn about different groups/clubs in the community? (Check all that apply)

- a) Word of Mouth
- b) Advertisements in the Standard (newspaper)
- c) Elliot Laker website
- d) Facebook
- e) Radio
- f) Newsletters
- g) Other: _____

49. Do you know how to access information about different clubs/services in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

50. Do you feel that you are connected in the community?

- a) Yes
- b) No
- c) I don't know

51. Do you feel the facilities where major events are in Elliot Lake fully accessible (For example, parking, ramps)?

- a) Yes
- b) No
- c) I don't know

Civic Participation and Employment

52. Do you have a paid job in Elliot Lake?

- a) Yes
- b) No

53. Do you have a paid job outside of Elliot Lake?
- a) Yes
 - b) No
54. Are you currently seeking paid employment?
- a) Yes
 - b) No
55. Is it easy to find paid employment in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
56. Are there a lot of paid job opportunities available in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
57. Have you volunteered in Elliot Lake?
- a) Yes
 - b) No
58. Are there a lot of volunteer opportunities in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
59. Do you know of training opportunities in Elliot Lake to help develop skills to gain paid employment?
- a) Yes
 - b) No
 - c) I don't know

Respect and Social Inclusion

60. Do you feel respected by other people living in Elliot Lake?
- a) Yes
 - b) No
 - c) Sometimes
 - d) I don't know

61. Do you belong to any clubs or groups in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
62. If yes, do you feel included in different groups and clubs in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
63. Do you think it is easy to find out about different clubs and activities in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
64. Do you think it is easy to join or participate in different clubs, groups, or activities in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
65. Have you ever been denied entry into a club/group/activity in Elliot Lake?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
66. If you are a person with a disability or mobility issues, do groups/clubs reach out to include you in activities?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable

Communication and Information

67. Do you know where you can find information about community events, programs, and services in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

68. Is it easy for you to participate in community events and activities in Elliot Lake?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

69. Where/how do you learn about community events, programs, or services in Elliot Lake? (Select all that apply)

- a) Word of mouth
- b) Radio
- c) Newspaper
- d) Online (websites)
- e) Other (please specify): _____

70. Is all of the information about community events, programs, and services in Elliot Lake available in one place?

- a) Yes
- b) No
- c) I don't know

71. Have you ever missed out on an event, program, or service available in Elliot Lake because you did not know about it?

- a) Yes
- b) No
- c) I don't know

Community Support & Health Services

72. Do you think it is easy to find out about health and support services in Elliot Lake?

- a) Yes
- b) No
- c) Sometimes
- d) I don't know

73. Do you know where to find information that tells you about the health care services in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

74. Do you know how to contact different health and support services in Elliot Lake if you need them?

- a) Yes
- b) No
- c) I don't know

75. Are service providers willing to help you find the right service to meet your needs?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

76. Are service providers (health and support services) knowledgeable about where to access services you might need?

- a) Yes
- b) No
- c) I don't know
- d) Not Applicable

77. Have you ever been denied a health or support service in Elliot Lake?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

78. If you answered "yes" to the previous question, were you given information about how to access other related services?

- a) Yes
- b) No
- c) I don't know
- d) Not applicable

79. Are you able to get to the hospital or clinic easily (via car, public transit or taxi)?

- a) Yes
- b) No
- c) I don't know

80. Is the hospital accessible and well maintained?
- a) Yes
 - b) No
 - c) I don't know
81. Is the clinic (Elliot Lake Family Health Team) accessible and well maintained?
- a) Yes
 - b) No
 - c) I don't know
82. Have you ever had to travel out of town for a medical appointment?
- a) Yes
 - b) No
 - c) I don't know
 - d) Prefer not to answer
83. If yes, do you use the Northern Ontario Travel Grant to cover some of the costs of travel when you go out-of-town for medical appointments?
- a) Yes
 - b) No
 - c) I don't know
84. Have you ever had a medical appointment out of town, but were unable to go to that appointment because it was too expensive or you weren't able to find transportation to get there?
- a) Yes
 - b) No
 - c) I don't know
 - d) Not applicable
85. Have you ever required home care or arranged home care for a family member?
- a) Yes
 - b) No
 - c) I don't know
 - d) Prefer not to answer
86. If yes, how long did you wait before you were able to access home care services?
- a) Less than 1 month
 - b) Less than 6 months
 - c) Less than 1 year
 - d) More than 1 year

87. Have you ever required long term care or arranged long-term care for a family member?

- a) Yes
- b) No
- c) I don't Know
- d) Prefer not to answer

88. If yes, how long did you wait before you were able to access long-term care services or facilities?

- a) Less than 1 month
- b) Less than 6 months
- c) Less than 1 year
- d) More than 1 year

89. Do you know about these health and support services in Elliot Lake? (Please select all groups that you've heard of or that you know about)

- a) Algoma Family Services
- b) Alzheimer's Society
- c) Club 90 (North Shore Community Support Services)
- d) Counselling Centre of East Algoma
- e) Elliot Lake Family Health Team (medical clinic)
- f) March of Dimes (personal care/home care for adults with a disability)
- g) North East Health Line (www.northeasthealthline.ca - website that tells you about all of the health and support services in Elliot Lake and Algoma)
- h) PAIL (Pregnancy and Infant Loss Network)
- i) Red Cross

90. Do you think a complete list of all health and community health and support services should be offered in Elliot Lake?

- a) Yes
- b) No
- c) I don't know

91. Do you have a family doctor?

- a) Yes
- b) No
- c) I don't know

92. What is the average wait time to get an appointment with your family doctor?

- a) 1-2 weeks
- b) 2-3 weeks
- c) 3-4 weeks
- d) 5 weeks or more

93. If you are unable to get an appointment with your family doctor within a reasonable amount of time, do you visit the emergency department at St. Joseph's Hospital?

- a) Yes
- b) No
- c) I don't know
- d) Prefer not to answer

94. Have you ever accessed community support services in Elliot Lake (such as CCAC, March of Dimes, Red Cross)?

- a) Yes
- b) No
- c) I don't know
- d) Prefer not to answer

95. If you answered "yes" to the above question, how long did you wait before you got the service?

- a) Less than 1 month
- b) Less than 6 months
- c) Less than 1 year
- d) More than 1 year

96. Are the wait times associated with these services a barrier to getting the help you need?

- a) Yes
- b) No
- c) I don't know
- d) Prefer not to answer

Do you have any comments or ideas about how Elliot Lake can improve health and support services?

Feedback section (additional comments):