

Jockey Club Age-friendly City Project

2016-2019 Wan Chai District Action Plan Items

<i>Suggested improvement Items</i>	<i>Short-term solutions</i>	<i>Long-term approaches</i>
1) Outdoor spaces and buildings		
1. Improving street hygiene	<p>a. To improve hygiene of roadside gullies and sewers in order to eliminate drainage blockage and odour problems</p> <p>b. To remove stagnant water on road surfaces</p> <p>c. To strengthen mosquito and pest control</p> <p>d. To urge the Food and Environmental Hygiene Department (FEHD) to inspect street hygiene regularly; step up law enforcement against unlawful placement of paraphernalia and rubbish as well as illegal drainage connection for sewage discharge by food premises, hawkers and shops</p>	<p>a. To enhance the community and personal hygiene of residents and personnel of food premises</p> <p>b. To keep working with FEHD to improve street hygiene level in the district</p> <p>c. To keep following up the impacts of droppings of feral pigeons on the health of the elderly</p>
2. Managing street crowdedness and reducing illegal safety hazards on the streets by stepping up public education and law enforcement	<p>a. To urge the departments concerned to follow up problems of illegal parking and driving in the opposite direction of the traffic</p> <p>b. To urge FEHD to step up inspection of road and pavement obstruction as well as unlawful placement of paraphernalia and rubbish by food premises and shops; and monitor street obstruction and unlawful cooking problems</p>	<p>a. To keep working with the departments concerned to monitor traffic problems and street obstruction</p>

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	caused by unlicensed hawkers	
3. Improving the quality of parks in the district, such as making them cleaner and more comfortable, providing more fitness equipment for the elderly, providing more sheltered areas in parks, and making them more accessible by public transport		<ul style="list-style-type: none"> a. To urge the departments concerned to implement the redevelopment plan for the facilities of Victoria Park, including the design of noise barriers and the provision of ancillary and compensatory facilities b. To install a cover and plant trees at parks in the district c. To renovate elderly fitness facilities, and enhance hygiene and safety level of plastic mats d. To examine and resurface the damaged ground in parks
2) Transportation		
1. Providing more public transport routes and increasing their frequency for residents of Lai Tak Tsuen which is relatively geographically isolated	<ul style="list-style-type: none"> a. The extension of bus route no. 23B to Pokfield Road to cover the section of Bonham Road near the University of Hong Kong has made it easier for residents of Braemar Hill and Lai Tak Tsuen to go to that area b. Provision of interchange concessions for bus routes no. 23B and no. 41A has benefited local residents c. To increase the frequency of bus routes no. 26 and no. 81 to bring convenience to residents 	<ul style="list-style-type: none"> a. To keep improving the routes and frequency of public transport for Lai Tak Tsuen
2. Removing obstructions on pavements and reducing traffic congestion in the	<ul style="list-style-type: none"> a. To repair uneven road surfaces, road damages and drainage leakage 	<ul style="list-style-type: none"> a. To urge the departments concerned to promptly review the transport

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district	b. To urge FEHD to step up inspection of unlawful pavement obstruction as well as unlawful placement of paraphernalia and rubbish by food premises and shops; and monitor street obstruction and unlawful cooking problems caused by unlicensed hawkers	planning and facilities for areas around Electric Road and Causeway Road in the Victoria Park Constituency Area, in order to resolve serious traffic congestion in those areas
3. Reducing jaywalking and red light jumping by stepping up law enforcement	a. To keep promoting road safety messages to the public b. To review pedestrian crossing time of traffic lights to ensure the safety of the elderly	a. To keep promoting road safety messages to the public b. To work with the Development, Planning & Transport Committee to promote road safety messages to the elderly
4. Improving or providing more waiting areas for public transport, such as providing larger covers and more seats at bus and minibus stops, and providing more elevated islands at tram stops	a. To provide rain shelters at the minibus stop at Lai Tak Plaza on Lai Tak Tsuen Road in Tin Hau and at the minibus and bus stops on Tai Hang Drive b. To consider the feasibility of providing seats at tram stops	a. To relay the request of the elderly to Hong Kong Tramways for more elevated islands at Central-bound tram stops
5. Improving transport in the district, including improving the interior design of trams; stepping up actions against theft on trams; improving bus and minibus routes and locations of bus and minibus stops; and improving design of MTR stations, platforms and signage	a. To urge the Transport Department (TD) to promptly resume 4 downhill morning trips of bus route no. 511 on weekdays to alleviate the overcrowding problem b. To monitor the progress of construction of a subway on Lee Tung Street near Wan Chai MTR Station	a. To urge MTR to promptly construct an exit to Tung Lo Wan Road at Tin Hau MTR Station and install a lift for direct access to street level b. To follow up the route of Citybus route no. 5B running to Tung Wah Eastern Hospital and the provision of a cover at the bus stop c. To follow up the

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		<p>rationalisation of the minibus route to Ruttonjee Hospital</p> <p>d. To request the bus company concerned to enhance service reliability of bus route no. 11</p> <p>e. To request TD and bus companies to install a real-time bus stop announcement system at appropriate bus stops</p>
3) Housing		
1. Providing the elderly living in tenement houses and old buildings with greater support in building renovation and maintenance	<p>a. To enhance the knowledge of Owners' Corporations, Owner Committees and Mutual Aid Committees of building management</p> <p>b. To improve building management by organising "Training Course for Wan Chai District Building Management Ambassadors" to enhance participants' understanding of building management and Building Management Ordinance</p>	<p>a. To urge the government departments concerned to allocate additional resources for setting up a building maintenance database to assist minority owners to effectively enhance building management</p>
2. Improving home facilities for the elderly		<p>a. To help the elderly in the district seek resources to improve home facilities</p>
4) Social participation		
1. Opening up more suitable and accessible venues for the elderly	<p>a. To open up some areas of Wan Chai Park for the construction of a community garden to allow both the elderly and young people to enjoy gardening</p>	<p>a. To discuss with the Leisure and Cultural Services Department (LCSD) on how to improve the planting environment of Wan Chai Park</p>
2. Increasing outreach services for the elderly in need (e.g.	<p>a. To pay regular visits to singleton elders and elders</p>	

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hidden elders)	<p>with mobility impairments or financial difficulties, in order to introduce to them the elderly services available in the district, thus enabling them to know where to seek help</p> <p>b. To give away shopping coupons to singleton and hidden elders in the district to meet their actual living needs</p>	
3. Increasing the frequency of public transport for Lai Tak Tsuen, and installing a lift connecting the estate with Tai Hang to address its problem of being geographically isolated and enhance residents' social participation	a. To urge the departments concerned to install a lift connecting Lin Fa Kung Garden in Tai Hang and Lai Tak Tsuen Road for the convenience of residents	a. To keep improving the routes and frequency of public transport for Lai Tak Tsuen to facilitate residents' participation in community activities
5) Respect and social inclusion		
1. Strengthening the promotion of mutual respect, particularly courteous manners on public transport (e.g offering seats to the needy)	<p>a. To implement "Beloved Community" under Wan Chai Community Friendly Scheme to raise the awareness of the local community about building a friendly community</p> <p>b. To assist in the implementation of the scheme titled "We Built Age-friendly City in Wan Chai Together" organised by the Wanchai District Elderly Community Centre of St. James' Settlement. To promote the eight areas of an age-friendly city through</p>	a. To relay to Hong Kong Tramways the need to improve the design of priority seats

	<p>publicity and education, including recruiting ambassadors from elderly centres in Wan Chai and providing with training, in order to enable the elderly and the local community to understand the meaning and significance of an age-friendly city</p>	
<p>2. Stepping up efforts to preserve old shops in the district and revitalise historic buildings</p>	<p>a. To assist in the implementation of “Blue House Cluster Good Neighbors Scheme”, which aims to motivate the public to participate actively in the conservation of historic buildings. The flats in Blue House Cluster will be revitalised for new occupants to move in, in order to realise the concepts of co-living, sharing and co-managing</p>	
<p>6) Civic participation and employment</p>		
<p>1. Creating flexible and meaningful job opportunities for the elderly</p>	<p>a. To assist in the implementation of the job expo for the elderly titled “New Employment Journey for Senior Citizens” organised by the Methodist Centre</p>	
<p>7) Communication and information</p>		
<p>1. Exploring the use of electronic products to facilitate information exchange among the elderly in the district</p>	<p>a. To assist in the implementation of the scheme titled “We Built Age-friendly City in Wan Chai Together” organised by the Wanchai District Elderly Community Centre of St.</p>	<p>a. To alert the elderly to phone deception</p>

	James' Settlement. The scheme aims at training ambassadors to share their opinions via social media (such as photos, videos, YOUTUBE, Whatsapp, Wechat, and other platforms.)	
8) Community support and health services		
1. Enhancing the accessibility, publicity and quality of community services for the elderly in the district	a. To disseminate promotional information about the Annual Plan 2016-17 of the Hong Kong East Cluster of the Hospital Authority (HA) to the elderly in the district to enable them to have an understanding of the new resources and services provided by Ruttonjee Hospital, Tang Shiu Kin Hospital and Pamela Youde Nethersole Eastern Hospital	a. To urge TD to install directional signage for Ruttonjee Hospital
2. Shortening the waiting time for medical consultation at Ruttonjee Hospital and other clinics	a. To disseminate to the elderly promotional information about the General Outpatient Clinic Public-Private Partnership Programme launched by HA, in order to let them know that patients with certain chronic diseases and in stable condition may seek medical treatment from private clinics. The programme enhances the accessibility of primary healthcare services, thus alleviating the demand of local residents for general out-patient services	

	provided by HA	
3. Ensuring that the Accident and Emergency Department of Ruttonjee Hospital will remain in operation in the future	a. Ruttonjee Hospital has obtained funding from HA to carry out the improvement works for the pedestrian entrance/exit at No. 55 Wan Chai Road, which includes installing a lift, an escalator and a staircase	