A town with a neighbor! Dong-gu, an age-friendly city!

The Second Basic Plan for the Age-Friendly City of Dong-gu District, Gwangju Metropolitan City (2020–2024)

2019.12.

Dong-gu District,
Gwangju Metropolitan city
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1. Overview of the Establishment of the 2nd Basic Plan for Age-Friendly City
Overview of the Establishment of the 2nd Basic Plan for Age-Friendly City

1. Background of Establishment of the Basic Plan

- The basic plan for the second age-friendly city in Dong-gu District, Gwangju Metropolitan City, is necessary and purposeful in order to establish a strategy for creating an age-friendly city and maintain its membership in the GNAFCC for the age-friendly city.

2. Process of Establishment of the Basic Plan

- Survey on age-friendly degree in Dong-gu (1,000 people aged 65 or more): 5. 20. ~ 6. 14. 2019
- Evaluation of the 1st basic plan for age-friendly city: 5 ~ 6. 2019
- 1st committee (intermediate reporting conference): 6. 27. 2019
- 1st meeting of public-private experts TF Team: 8. 27. 2019
- 2nd meeting of public-private experts TF Team: 9. 26. 2019
- 3rd meeting of public-private experts TF Team: 11. 28. 2019
- 2nd committee (final reporting conference): 12. 19. 2019

3. Principle of Establishment of the Basic Plan

- By stipulating basic matters for the efficient promotion of welfare policies for the elderly in Dong-gu District, Gwangju Metropolitan City, the purpose was to contribute to the promotion of welfare for the elderly and to the realization of an age-friendly city.

- Comprehensive yet detailed projects for the formation of age-friendly city were selected, including contents in the ordinance on the formation
of age-friendly city in Dong-gu.

The projects were considered to be carried out on a continuous basis while establishing the 2nd basic plan for the age-friendly city through reviewing the 1st projects.

Systematic effectiveness was considered for the 5-year projects selected in relation to the development of the age-friendly city in Dong-gu.

Dong-gu selected not a project that has the senior welfare characteristics for only the elderly, but a project for establishing an age-friendly city where all generations of Dong-gu are integrated and want to live for life.

In order to develop Dong-gu into an age-friendly city, cooperative implementation among departments on projects is necessary. Therefore, through the cooperation and common efforts between the departments concerned of the Dong-gu District, the projects for continuously improving the age-friendly degree were selected.

4. Vision, Goals, and Strategies of the Basic Plan

Vision of age-friendly city

Related to the WHO’s proposal for the establishment of the 8 major areas, the vision of the 2nd age-friendly city is, 「A town with a neighbor! Dong-gu, Gwangju, an age-friendly city!」

Goals for the implementation of age-friendly city

The goals to embody the vision of an age-friendly city are "100-year relief," "100-year Vitality," "100-year Health" and "100-year Culture."

According to the vision and goals of the age-friendly city, the
area is divided into 8 areas.

- **100-year relief**
  - Area 1: Outer spaces and buildings
  - Area 2: Housing
  - Area 3: Traffic

- **100-year Vitality**
  - Area 4: Communication and information
  - Area 5: Citizen participation and employment

- **100-year Health**
  - Area 6: Community Support and Health

- **100-year Culture**
  - Area 7: Social participation of seniors
  - Area 8: Respect for seniors and social integration

### Strategies for the implementation of age-friendly city

<table>
<thead>
<tr>
<th>Key Area</th>
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<tbody>
<tr>
<td>Outer spaces and buildings</td>
<td>- Comfortable urban environment</td>
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<td></td>
<td>- Safe movement space</td>
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<td>- Safe life.</td>
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<td>- Consideration for the elderly</td>
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<tr>
<td>Traffic</td>
<td>- Traffic environment in which the elderly are given priority.</td>
</tr>
<tr>
<td></td>
<td>- Comfortable traffic environment</td>
</tr>
<tr>
<td></td>
<td>- Improving the convenience of the traffic environment</td>
</tr>
<tr>
<td>Housing</td>
<td>- Happy and livable residential environment</td>
</tr>
<tr>
<td></td>
<td>- Troubleshoot housing problems</td>
</tr>
<tr>
<td></td>
<td>- Supporting elderly housing</td>
</tr>
<tr>
<td>Social participation of seniors</td>
<td>- Promote a sense of solidarity among generations</td>
</tr>
<tr>
<td>and social integration</td>
<td>- Expanding social participation of the elderly</td>
</tr>
<tr>
<td>Respect for seniors and social integration</td>
<td>- Ensuring engagement in policy</td>
</tr>
<tr>
<td></td>
<td>- Expanding social participation opportunities</td>
</tr>
<tr>
<td></td>
<td>- Raise awareness of the elderly</td>
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<td>Citizen participation and</td>
<td>- Finding a customized job</td>
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<tr>
<td>employment</td>
<td>- Strengthening the function of information on employment and start-ups</td>
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<tr>
<td>Communication and information</td>
<td>- Providing old age-friendly information</td>
</tr>
<tr>
<td></td>
<td>- Improving the method of providing information</td>
</tr>
<tr>
<td>Community Support and Health</td>
<td>- Strengthening local social support</td>
</tr>
<tr>
<td></td>
<td>- Supporting the health of the elderly</td>
</tr>
</tbody>
</table>
Ⅱ. Overview and Summary of the Projects of the 2nd Basic Plan for Age-Friendly City
1. Overview of the Projects

Dong-gu selected 'A town with a neighbor! Dong-gu, Gwangju, an age-friendly city!' as the vision of the 2nd age-friendly city for establishing age-friendly city. The goals to embody the vision of an age-friendly city are "100-year relief," "100-year Vitality," "100-year Health" and "100-year Culture."

The selection of projects related to establishing the 2nd age-friendly city in Dong-gu reflected the results of the survey on the age-friendly degree in Dong-gu, the results of the Committee meeting on establishing the age-friendly city, the opinions of public-private experts TF Team, and the consultation with relevant departments.

As a result, the projects to establish the 2nd age-friendly city in Dong-gu consisted of 36 projects based on 8 major areas and were confirmed through deliberation by the Committee on age-friendly city in the Dong-gu.
2. Summary of the Projects

- **100-year relief (13 Projects)**
  - '100-year relief' goal consists of 5 projects for 'Outer spaces and buildings', 4 projects for 'Traffic', and 4 projects for 'Housing'.

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Project</th>
<th>Division</th>
<th>Remark</th>
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<tbody>
<tr>
<td><strong>Outer spaces and buildings</strong></td>
<td>1. Environment management of safe and clean public toilet</td>
<td>Environment &amp; Cleaning Division</td>
<td>continued</td>
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<tr>
<td>- Comfortable urban environment</td>
<td>2. Securing walking path without obstacles</td>
<td>Construction Division</td>
<td>continued</td>
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<tr>
<td>- Safe movement space</td>
<td>3. Safe and bright road lighting management</td>
<td>Construction Division</td>
<td>continued</td>
</tr>
<tr>
<td>- Safe life.</td>
<td>4. Remodeling senior friendly park</td>
<td>Parks &amp; Landscape Division</td>
<td>continued</td>
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<tr>
<td>- Consideration for the elderly</td>
<td>5. Special customer service for seniors</td>
<td>Resident Affairs Service Division</td>
<td>continued</td>
</tr>
</tbody>
</table>

| **Traffic** | | | |
| T r a f f i c environment in which the elderly are given priority. | 6. Extended pedestrian walk time for pedestrian safety | Transportation Division | new |
| - Comfortable traffic environment | 7. Strengthening traffic safety education for seniors | Senior & Disabled Welfare Division | continued |
| - Improving the convenience of the traffic environment | 8. Safe transportation facility management | Transportation Division | new |
| | 9. ‘Senior mark’ attachment of the traffic safety culture for the elderly | Senior & Disabled Welfare Division | new |

| **Housing** | | | |
| - Happy and livable residential environment | 10. ‘Support Group’ project to support housing improvement for the elderly | Senior & Disabled Welfare Division | continued |
| - Troubleshoot | 11. Support of house-counseling | Senior & Disabled Welfare Division | continued |
100-year Vitality (7 Projects)

- '100-year Vitality' goal consists of 3 projects for 'Communication and information' and 4 projects for 'Citizen participation and employment'.

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Project</th>
<th>Division</th>
<th>Remark</th>
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</thead>
<tbody>
<tr>
<td><strong>Communication and information</strong></td>
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<tr>
<td>- Providing old age-friendly information</td>
<td>1. Operating customized senior information class</td>
<td>Accounting &amp; Information Division</td>
<td>continued</td>
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<tr>
<td>- Improving the method of providing information</td>
<td>2. Issuing senior welfare newsletter</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>continued</td>
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<td></td>
<td>3. Operation of portal system to provide information for the elderly</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<tr>
<td><strong>Citizen participation and employment</strong></td>
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<tr>
<td>- Finding a customized job</td>
<td>4. Operation of ‘100-year Volunteer Group’ to support the elderly talent sharing activities.</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>continued</td>
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<tr>
<td>- Strengthening the function of information on employment and start-ups</td>
<td>5. Vitalization of senior job business</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<tr>
<td></td>
<td>6. Expansion of jobs as a social service</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<tr>
<td></td>
<td>7. Strengthening support system for re-employment</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>continued</td>
</tr>
</tbody>
</table>
### 100-year Health (7 Projects)

- '100-year Health' goal consists of 7 projects for 'Community Support and Health'.

<table>
<thead>
<tr>
<th>Strategy</th>
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<th>Division</th>
<th>Remark</th>
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</thead>
<tbody>
<tr>
<td>-Strengthening local social support</td>
<td>1. Making &quot;100-year Friend of Our Village&quot; for the establishment of a care safety net for the new elderly community living alone</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>new</td>
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<tr>
<td>-Supporting the health of the elderly</td>
<td>2. Smart AI for caring the light cognitive disorder elderly</td>
<td>Health Policy Division</td>
<td>new</td>
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<tr>
<td></td>
<td>3. Project to prevent the suicide of the elderly living alone</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>new</td>
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<tr>
<td></td>
<td>4. 「Go with dementia!」 where patients and families are not worried</td>
<td>Health Policy Division</td>
<td>continued</td>
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<tr>
<td></td>
<td>5. Love restaurant · lunch box sharing project</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>continued</td>
</tr>
<tr>
<td></td>
<td>6. Mobile Laundry Room</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<tr>
<td></td>
<td>7. Dental health care business for the elderly</td>
<td>Health Service Division</td>
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</tbody>
</table>
### 100-year Culture (9 Projects)

- '100-year Culture' goal consists of 4 projects for 'Social participation of seniors' and 5 projects for 'Respect for seniors and social integration'.

<table>
<thead>
<tr>
<th>Strategy</th>
<th>Project</th>
<th>Division</th>
<th>Remark</th>
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<tr>
<td><strong>Social participation of seniors</strong></td>
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<td>- Promote a sense of solidarity among generations</td>
<td>1. Support for the activation of the senior club</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<td>- Expanding social participation of the elderly</td>
<td>2. Operation of 「100-year friend in my village」 taking a walk around the neighborhood</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<td></td>
<td>3. Operation of age-friendly monitor group</td>
<td>Senior &amp; Disabled Welfare Division</td>
<td>continued</td>
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<tr>
<td></td>
<td>4. Promoting a contributing bank for social contribution activities</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<td><strong>Respect for seniors and social integration</strong></td>
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<tr>
<td>- Ensuring engagement in policy</td>
<td>5. The elderly life publishing business</td>
<td>Humanities City Policy Officer</td>
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<td>- Expanding social participation opportunities</td>
<td>6. Operating the elder’s college</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<td>- Raise awareness of the elderly</td>
<td>7. Activation of senior citizen center for communication</td>
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<td>8. Supporting elderly respect celebrations</td>
<td>Senior &amp; Disabled Welfare Division</td>
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<tr>
<td></td>
<td>9. Operating 「100-year school together」</td>
<td>Senior &amp; Disabled Welfare Division</td>
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</table>
III. Contents of the Projects of the 2\textsuperscript{nd} Basic Plan for Age–Friendly City
1. Environment management of safe and clean public toilet

- **Goal**: To enhance the image of the cultural Dong-gu and the convenience of the bathroom through safe and pleasant management of the public and open toilets

- **Project overview**
  - Target: 202 locations (public toilet 23, open toilet 179)
    - Public toilet: 23 locations (park 4, market 2, sports facilities 2, street 7, other 8)
    - Open toilet: 179 locations (public institutions, gas stations, shops, etc.)

- **Promotion Plan**
  - Promoting expansion of public and open toilets
    - Expand the designation of new buildings and open private toilets as open toilets
  - Cleaning and managing public toilets for temporary workers: 15 people in 16 locations
  - Inspection of public and open toilets and support of convenience items (110 locations): Once a quarter
  - Maintenance of old public, open toilets, etc.: frequently
  - Installation and repair of public (open) toilet information plate: 10 locations
  - Maintenance of the safety emergency bell and crackdown on illegal camera shooting: once a month
  - Clean the toilet citizen movement: once a month

- **Annual Promotion Plan**
  - Unit: KRW 1 million

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
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<td>Budget</td>
<td>83</td>
<td>86</td>
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</table>
<1-2. Securing walking path without obstacles>

- **Goal** - Improving urban infrastructure to enhance residents’ convenience in life and providing a safe and pleasant road environment through systematic road maintenance.

- **Expanding the urban road network**
  - Continuing the road opening project targeting the current issues in Dong-gu and projects wanted by residents.
  - Project target: 8 cases, including the opening of roads around Salesio Girls’ High School.

- **Maintaining roads and facilities**
  - Improving old roads and facilities in the jurisdiction to provide a safe and pleasant road environment to local residents.
  - Project target: roadways, sidewalks, handrails, overpasses, bridges, etc.
  - Highway inspection, handling of living complaints, and carrying out construction of small damaged sections in parallel.

- **Annual Promotion Plan**

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<thead>
<tr>
<th>Category</th>
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Unit: KRW 1 million
1-3. Safe and bright road lighting management

**Goal** - Create a safe walking environment by minimizing residents’ inconvenience by promptly handling street and security lights and establishing security lights for vulnerable areas such as crime-prone areas

**Project overview**
- Management status: 8,300-class (streetlight 3,302, security lights 4,755, park, etc. 243)
- Project details: Quickly repair complaints and eliminate weak lighting conditions

**Promotion Plan**
- Promote prompt resolution of complaints about inconveniences such as street security
  - Fast receipt of inconvenient complaints: 2,300 cases per year (civil service handling feedback)
  - Prior settlement of the complaint by night patrol inspection: Twice a week (night shift)
  - New security lights for vulnerable sites such as crime zones (replacement): 50 lights
- Performance improvement of street and security lights and other maintenance efforts
  - Daily inspection: Always manage leakage, conductance, and risk of electric shock
  - Precision inspection: Year-round (by year, by line), superior period (joint electric safety institute)
  - Repair of power lines and non-conforming facilities: 80 locations
- Implementation of ancillary projects such as replacing old streetlights and security lights

**Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
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</table>

unit: KRW 1 million
1-4. Remodeling senior friendly park

- **Goal** - Comfortable senior friendly park for the elderly to relax safely and comfortably

- **Backgrounds**
  Act On Urban Parks, Greenbelts, Etc. Article 19(Building and Management of Urban Parks)

  - Securing green space in the city is basically suggested in relation to the creation of an age-friendly city.
  - In reality, many cities have many problems in using green space for the seniors.
  - It is necessary to improve the structure and the management of the park in order to ensure the ease and safety of access to the park for the seniors, and convenience as a relaxing space.

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
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<th>2023</th>
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<td>210</td>
<td>220</td>
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</table>
<1–5. Special customer service for seniors>

Goal - Operate a happy civil service office by providing residents-friendly administrative services and creating a green healing civil service environment to the socially disadvantaged

Project overview

- Operation of a ‘civil service room with neighbors’ for settlement of complaints in a village
- Operate the village civil service troubleshooter using retirees

Promotion Plan

- 「Solve it together」 Operation of the Honorary Administrative Office in our neighborhood during the first and second half of the year
- 「Consider it together」 ‘Counselling office’ for residents who need counseling
- 「Healing together」 ‘Healing office’ for health check and fatigue recovery
- 「Share it together」 ‘Dedicated office’ for the socially disadvantaged
- 「Talk together」 ‘Translation service’ for multicultural families and foreigners
- 「Deal it together」 ‘Civil Service guardian system’ for handling complex civil petitions
- 「Remember together」 Healing cultural space with dream and imagination in the global village

Annual Promotion Plan

<table>
<thead>
<tr>
<th>Category</th>
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<tr>
<td>Install dedicated office for priority consideration</td>
<td>Goal (number of offices)</td>
<td>3</td>
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<td></td>
<td>Budget</td>
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</table>

unit: KRW 1 million
2. Traffic

〈2-1. Extended pedestrian walk time for pedestrian safety〉

Goal - Contributing to the guarantee of the right to walk and create an age-friendly city by securing time for traffic lights to help the elderly and other vulnerable people to cross the road safely

Backgrounds
- Need to allow walking time for safe crossing of pedestrians
  - Ensuring walking safety and preventing traffic accidents by reviewing and adjusting the walking time for pedestrians to cross safely

Project overview
- Review of crosswalk walk times
  - Content: Extended walking time through review of walking time
    → Extend walking time by adjusting the signal cycle through a review by the National Police Agency
- Survey of walking time for target sections
- Request to review the extension of walking time (Police Agency)

Annual Promotion Plan

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<thead>
<tr>
<th>Category</th>
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<td>Extension of crosswalk walk time</td>
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</tr>
<tr>
<td>Goal (number of crosswalks)</td>
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</table>
2-2. Strengthening traffic safety education for seniors

Goal - Preventing and reducing traffic accidents of seniors by educating seniors and senior drivers about traffic safety.

Backgrounds
- The number of traffic accident fatalities among seniors aged 65 and over is steadily increasing. Therefore, in order to reduce the number of senior traffic accident fatalities, continuous publicity and senior traffic safety education is needed.
- Currently, "road safety education to be visited" is aimed at, so a professional instructor of Road Traffic Authority visits senior-citizen center and senior citizen university and conducts safety education in the pedestrian aspect.

Promotion Plan
- Strengthening traffic safety education for seniors
- Education contents
  - Prevention of traffic accidents during senior walking
  - Analysis of the type and characteristics of senior pedestrians
  - Safe operation of senior drivers (cars, bicycles, farm machinery, etc.)
  - Traffic safety behavior know-how according to the change of body function

Annual Promotion Plan

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unit: KRW 1 million
2-3. Safe transportation facility management

- **Goal** - Rapid maintenance and new installation of traffic safety facilities to prevent traffic accidents as well as to benefit residents

- **Repairing transportation facilities**
  - **Project overview**
    - Content: Repair and reinforcement of traffic safety signs and road signs
  - **Proposals**
    - Location: 165 locations, including around the blue road
  - **Post-plan**
    - Carry out the realignment of traffic facilities in 12 locations, including around the Dongmyeong Church

- **Repairing child protection zone**
  - **Project overview**
    - Location: Child protection zone in Dong-gu District
    - Content: Readjustment of transportation facilities, pavement, etc
  - **Proposals**
    - Location: 15 locations around Sansu Elementary School, etc
  - **Post-plan**
    - Realignment of child protection zones at two elementary schools, etc

- **Annual Promotion Plan**
  
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  Unit: KRW 1 million
2-4. ‘Senior mark’ attachment of the traffic safety culture for the elderly

Goal - Creating a culture of driving that is caring, yielding, and happy and safe for all elderly drivers and ordinary drivers

Project overview

- Due to the rapid aging of the population and the resulting surge in the number of elderly licensees, traffic accidents among older drivers are also becoming dangerous. Amid a recent series of accidents caused by elderly drivers, more and more elderly people are giving up driving on their own. It is necessary to establish an advanced transportation culture in which the culture of giving to older drivers is spreading by activating Silver Mark attachment.

- Project basis
  - Act on the Road Traffic
  - Act on the Promotion of Transportation Convenience for the Disabled

- Project details: Preferred distribution to drivers over 70 years of age living in Dong-gu

Annual Promotion Plan  

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Unit: KRW 1 million
3 Housing

<3-1. ‘Support Group’ project to support housing improvement for the Everly>

- **Goal** - Improving the quality of life and establishing a social safety net for the elderly living alone through 'New Concepts in-house service' in accordance with the increase in the number of elderly people

- **Project overview**
  - Improving the quality of life for senior citizens by providing housing environment improvement services for the elderly and other services necessary for their daily lives

- **Promotion Plan**
  - Details of support: Labor cost (one person), vehicle cost, material cost, incidental expenses, etc(budgetary amount for 2018: KRW 27,200,000)
  - Project details: Effective Mobilization Service and Service Linkage
    - Housing environment improvement services such as painting, floorboard, kitchen, etc
    - Support services for household emergency services such as home appliances, water and electricity
    - Repair and exchange services for electric lights, toilet repairs, and parts replacement
    - Household support services, such as carrying heavy loads, etc

- **Annual Promotion Plan**

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unit: KRW 1 million
3-2. Support of house-counseling center for housing-disadvantaged people

Goal - To solve complicated civil complaints, the architects are appointed as consultants for civil affairs, and the satisfaction of construction administration service is improved by professional consultation.

Backgrounds
- Act On Support Of The Disabled, The Aged, And Other Housing-Disadvantaged People Article 17(Establishment, etc. of Housing Support Centers)
  - Inspection of housing units to determine the eligibility for a subsidy for the cost of renovating housing units, examination of the appropriateness of renovation projects, and other affairs related to subsidization for renovating housing units
  - Counseling on housing-disadvantaged persons’ housing problems and affairs related to assistance in daily-life management
  - Surveys on the actual condition of housing units in which housing-disadvantaged persons reside and their living environment
  - Provision of information relevant to housing units for housing-disadvantaged persons and other affairs

Promotion Plan
- Operation of housing support counseling center
- Operating period: twice a week (Monday, Wednesday)
- Place: counseling seat in the architecture department
- Counseling target: Counseling by phone and visiting
- Counseling contents: counseling on architecture civil affairs including licensing procedures and related laws and regulations

Annual Promotion Plan

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3-3. Support of the remodeling and maintenance of senior friendly house

- Goal - Providing a stable residential environment according to the improved living environment of aged house

- Backgrounds
  - Support of the remodeling of the internal space of an existing house to senior friendly
  - Housing remodeling is necessary to prevent accidents in senior housing
  - Senior care facility is needed such as removing obstacles inside the house to make it easier to move in senior housing

- Promotion Plan
  - Support the conversion of the interior space of existing housing into age-friendly
  - Housing improvements are necessary to prevent accidents in elderly dwellings.
  - Elderly care facilities such as removing obstacles inside the housing are needed to facilitate movement of elderly housing.

- Annual Promotion Plan

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<3-4. Expanding and strengthening emergency safety alert service support>

- **Goal** - Establish a minimum safety management system to protect senior citizens who are exposed to relatively high risk, such as living problems and solitude death, and to effectively respond to emergencies.

- **Project overview**
  - Project basis: Article 27-2 of the Elderly Welfare Act, Article 24 of the Welfare Law for the Disabled

- **Promotion Plan**
  - Install a fire, gas detection sensor, etc. in the homes of the elderly living alone and the severely disabled to notify the emergency situation and report to 119 so that they can respond quickly in the event of a fire or gas accident
  - Component equipment: gateway, fire, gas, activity, flow detection sensors, emergency call equipment, etc
  - Target household: 233 households (145 households for the elderly living alone and 88 households for the severely disabled)
  - The elderly living alone: basic care service for 65 years or older who actually live alone
  - The severely disabled: A recipient of support activities for the handicapped who needs constant protection from living alone, vulnerable households, work, and school life.
  - Manager: 2 persons (Dong-gu 1, Base 1)
  - Manager: Emergency management agent

<table>
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4 Communication and information

<4–1. Operating customized senior information class>

**Goal** - Contribute to improving information literacy and smart social adaptability through the operation of the information service classroom that suits the standards of the residents

**Backgrounds**
- Providing opportunities for anyone without alienated residents in information service education
- Improving information service skills by operating information and communication classes according to the level of the residents

**Project overview**
- Regular operation of information service education for citizens through information service education center in district office
- Information service ability contest held in December of 2002

**Promotion Plan**
- Operate customized information service education for senior citizens
  - Training period: 2020 ~ (from 10 to 12 a.m., from 2 to 4 p.m. - 2 classes)
  - Training reception: Online reception (subscribe for tapping courses in Dong-gu)
  - Curriculum
    - Basic (Advanced) Process: Computer, Internet, document preparation, Excel, PowerPoint
    - Smart process: Use of smart phones, swish, coding, etc
  - Training location: Information service education center on 4F of the annex

**Annual Promotion Plan**

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<thead>
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unit: KRW 1 million

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- 26 -
<4-2. Issuing senior welfare newsletter>

- **Goal**: Strengthening communication through continuous information provision for seniors in the local community

- **Backgrounds**
  - The need to provide opportunities for social participation through activities of news reporters aged 65 and over.
  - Providing seniors with necessary information such as health, job, lifelong education, leisure activities, senior citizen center, and Gu affairs

- **Promotion Plan**
  - All four pages of newspaper
  - Distribution to the places where many seniors gather such as senior welfare center and senior citizen center, etc.
  - Distribution to Dong-gu office building, resident center, senior club, subway station
  - Providing various information along with senior living guide booklet
  - Constitution and Activities of reporter group aged 65 and over

- **Annual Promotion Plan**

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  unit: KRW 1 million
<4-3. Operation of portal system to provide information for the elderly>

- **Goal** - Expand employment opportunities by providing senior job information to more senior citizens through the information support service

- **Backgrounds and Project overview**
  - Article 23 of the Welfare Law for the Elderly (supporting elderly social participation)
  - Establishing professional portal and mobile services for senior citizens
  - Integrated management of information related to senior jobs distributed to various institutions and integrated services such as providing information on various senior jobs, counseling on jobs, education, job links, and post management

- **Project promotion system**
  - Gwangju Metropolitan City
    - Establish and manage plans for supporting senior jobs and social activities
  - Gwangju Dong-gu Senior Club
    - Operate and promote the city's senior job portal
    - Managing information on job openings for senior citizens
    - Sharing data with related agencies and posting information on jobs for senior citizens, etc
    - Counseling for the elderly looking for a job, guidance on the field of senior citizens, consulting, etc
    - Social participation activities, such as linking job agencies and volunteering, etc

- **Annual Promotion Plan**

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<td>1식</td>
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  unit: KRW 1 million
5 Citizen participation and employment

<5-1. Operation of ‘100-year Volunteer Group’ to support the elderly talent sharing activities.>

- **Goal** - Providing opportunities to improve the quality of volunteers and demonstrate their potential through the training of skilled senior professional manpower

- **Backgrounds**
  - Welfare of Older Persons Act Article 23 (Assistance to Social Participation of the Aged)
  - Encouraging the social return of talents through the volunteer activities of retired seniors engaged in professional field and encouraging seniors to participate in social activities
  - The need for diversity in community volunteer activities is emerging.
  - Forming specialized volunteer group to meet the change of volunteer needs

- **Promotion Plan**
  - Inducing volunteer activities linked with professionalism for retired seniors who have professional talent
  - Training of senior special volunteer group
  - Support of senior special volunteer group

- **Annual Promotion Plan**

<table>
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unit: KRW 1 million

- 29 -
〈5-2. Vitalization of senior job business ‘100-year Job’ 〉

- **Goal** - Expanding employment and paying the desired wage to those who want to participate in the senior job

- **Backgrounds**
  - In the aging era, guarantee of income by creating and providing jobs that match the abilities and aptitudes of seniors
  - Support for job fair, employment, education, counseling, mediation, and information on start-ups
  - Opportunity to participate in society through employment, counseling, mediation, etc. for seniors seeking jobs

- **Promotion Plan**
  - Improvement and protection project of community environment
    - Collection of illegally dumped garbage in the area to improve and manage street environment

- **Annual Promotion Plan**
  
<table>
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<5-3. Expansion of jobs as a social service>

- **Goal**: Training personnel who can assist elderly care service life management services in agreement with families demanding local care service and performance agencies

- **Backgrounds**
  - For a person with cardiovascular disease or senile diseases (dementia patients and dementia high risk groups) among vulnerable elderly people, the medical institution provides a safety check, counseling service, check the next generation of emergency equipment in the home, and provide safety education to those who need safety checks.
  - Supplementary services for elderly care, etc.

- **Project overview**
  - Diversifying the senior citizens job business
  - **Target**
    - Among those aged 65 or older living in Dong-gu District, Gwangju Metropolitan City, the elderly who are healthy and want to participate in elderly jobs and social activities support projects
  - **Project details**
    - Safety check for vulnerable elderly (safety check, emotional support, etc.), inspection of equipment (safety training, inspection of equipment, reporting of special matters), housekeeping support (cleaning, laundry, and providing side dishes for those who are not able to move during vacation of life support provider for customer care service)

- **Annual Promotion Plan**

<table>
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unit: KRW 1 million
5–4. Strengthening support system for re-employment

- **Goal** - Developing various types of jobs suitable for seniors and creating conditions through the operation of senior job special organization

- **Backgrounds**
  - Senior club (senior job support organization) converted into senior welfare facilities according to the Welfare of Older Persons Act amendment and enforcement (2013.12.5.) is applied to criteria of management of social welfare facilities
  - Improving the quality of life of seniors in general through carrying out professional and systematic support project for jobs that meet the skills and aptitudes of seniors, developing and supporting senior job, and promoting the production and selling of the goods by senior

- **Promotion Plan**
  - Diversification of senior job business
  - Finding a profitable market-type business
    - Increase the market-type business actively to fully utilize the social experience of seniors
  - Increase profit distribution
    - Minimization of the expenses necessary for the promotion of facilities such as facility equipment to increase participation profits

- **Annual Promotion Plan**

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unit: KRW 1 million
6-1. Making "100-year Friend of Our Village" for the establishment of a care safety net for the new elderly community living alone

- **Goal** - Establishing a New Elderly Community Care Safety Net for the elderly living with neighbors in order to address the growing number of problems of the elderly living alone and the shortage of leisure activities

- **Project overview**
  - Project target: 1,800 elderly people living alone
  - Project details
    - '100-year friend' is a safety net for the elderly living alone in new, independent groups where three elderly people who live close are created to watch how they are doing, enjoy their leisure time together, and respond promptly to a crisis.

- **Promotion Plan**
  - Making a 100-year friend of our village
    - Manage registration of three elderly neighbors who live alone in the neighborhood × 600 persons (1,800)
    - Step-by-step expansion to include all the elderly living alone and the entire elderly population of Dong-gu.
    - Excavation through the welfare center of public administration, the center for the integration support of the elderly, and the welfare facilities for the elderly
Role of the performance agency

- **Number of locations:** 2 personnel dedicated to 2 locations (managed by area) (one person per location)
- **Management personnel:** 1,800 persons (300 groups, 900 persons per a personnel)

- **Role**
  - (Management of group activities) Excavation and registration, checking activities and managing changes
  - (Crisis management) Receive, check, and report a crisis situation by group
  - (Support leisure activities) Resource linkage and discovery to support leisure activities of group by cycle

### Annual Promotion Plan

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*unit: KRW 1 million*
6-2. Smart AI for caring the light cognitive disorder elderly

- **Goal** - Contributing to the prevention of dementia by strengthening cognitive function and creating an atmosphere of self-learning for the light cognitive disorder elderly with high rate of transition to dementia

- **Backgrounds**
  - It is necessary to proactively prevent dementia, as 10 percent of the patients with the light cognitive disorder, which is called pre-dementia, reach dementia after one year, and 80 percent reach dementia within six years.

- **Project overview**
  - Project target: 20 elderly people with the light cognitive disorder (selection and operation of demonstration)
  - Project details: Smart Helper, Audio Book, and Workbook in the Home
    - Smart Helper function: Daily safety/activity detection, voice/touch interaction, schedule/drug management, etc.
    - Preliminary study results: Decrease in depression (5.8→4.7), increase in life management activities (e.g., medicine, meals, walks, gymnastics)

- **Promotion Plan**
  - Development of self-learning play education tools for the light cognitive disorder: Every February
    - Smart helper (Cognitive Toybot), self-learning audio book/workbook production
  - Self-learning management presentation and recruitment for the
light cognitive disorder: Every March

- Program participant pre and post survey: Every April / September
- Operation of smart cognitive reinforcement self-learning program: Every May - August
  - The elderly living alone with the light cognitive disorder (smart helper), husband and wife generation (audio book/workbook)
- Survey and self-evaluation of participants' satisfaction: Every September
  - Refund (feedback) after analyzing problems and improvements

### Annual Promotion Plan

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<th>Category</th>
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<td>Budget</td>
<td>20</td>
<td>20</td>
<td>25</td>
<td>25</td>
<td>30</td>
</tr>
</tbody>
</table>

unit: KRW 1 million
6-3. Project to prevent the suicide of the elderly living alone

- **Goal**: Forming and maintaining a mutual care system among elderly people living alone to prevent the suicide of the elderly living alone with a severed social relationship

- **Project overview**
  - Project basis: Article 27 of the Elderly Welfare Act 2 (Support for the Elderly Living Alone)
  - Project target: Elderly living alone who need outside support because social relations with family and neighbors are severed

- **Promotion Plan**
  - Support target: 40 people per year
    - Hidden solitude death risk group: 5 people
    - Activity-restricted solitude death risk group: 10 people
    - Depression type solitude death high risk group: 35 people
  - Project details: Classifying elderly people living alone with weak social relations by characteristics, providing psychological treatment, health care, and leisure programs by group, supporting restoration of social relations, and forming a relationship between the subjects
    - Hidden solitude death risk group: Tele-care service, case management, self-help group
    - Activity-restricted solitude death risk group: Tele-care service, case management, self-help group, hospital care
    - Depression type solitude death high risk group: Tele-care service, self-help group, hospital care, group activity programs

- **Annual Promotion Plan** (unit: KRW 1 million)

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
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<tr>
<td>Budget</td>
<td>18</td>
<td>18</td>
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</tbody>
</table>
6-4. Go with demential where patients and families are not worried

**Goal** - Creating a healthy happy community without dementia concerns by providing the right information on dementia to local residents, establishing integrated dementia prevention management services such as strengthening awareness programs and creating an environment friendly to dementia.

**Project overview**

- Project target: local residents, community living areas, dementia patients and families, etc.
- details
  - Direct knowledge of dementia: Dementia examination, improvement of awareness, education to prevent dementia, promotion and campaign, etc.
  - Getting friendly with dementia: Cognitive enhancement program, spreading brain health exercise, etc
  - Dementia-friendly safe village environment development: Dementia safe village, cognitive reinforcement, etc.
  - Establishment of a happy safety net for dementia safety (resident participation) : memory guard, training of dementia partners, etc

**Promotion Plan**

- Working tour for community dementia environment and resource survey: Every March
  - Project assessment in the previous year, collecting opinions from residents, and searching resource destruction in the region, etc
- Get the sense of dementia in my neighborhood!: From April to November every year
- Early detection of dementia, promotion and campaign for improvement of awareness, education to prevent dementia, etc.

- All of us! Become close to dementia! : From May to November every year
  - Personalized cognitive reinforcement programs and operation of shelters for dementia patients
  - Family support program for dementia patients: Family cafe and self-help group support

- Creating an Environment of Dementia-friendly Safety Village:
  From May to November every year
  - Expanding the dementia safe village (happy apartments, memory safety path, and safety path party) (6 ~ 7 buildings)

- Establishing a safety net for dementia (enabling residents' participation and capacity) : From March to November every year
  - memory-protecting, fostering and supporting dementia partners, and operating self-help group for residents

### Annual Promotion Plan

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
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<tr>
<td>Dementia prevention project</td>
<td>Goal (number of persons)</td>
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unit: KRW 1 million
<6-5. Love restaurant · lunch box sharing project>

- **Goal**: Maintaining basic health and improving the level of senior meals by providing free meals to seniors who may not be able to eat

- **Backgrounds**
  - Welfare of Older Persons Act article 4 (Responsibility for promoting health and welfare)
  - Contributes to healthy living and quality of life by providing meals to seniors who may not be able to eat due to difficult circumstances or unavoidable circumstances

- **Promotion Plan**
  - Project subjects: seniors who may not be able to eat
  - Project name and partner organization
    - Love restaurants (Dong-gu Senior Welfare Center, Bitgoeul Senior Welfare Center, Hyesung church, Gyerim Church)
    - Delivery meals to low-income seniors (Bitgoeul Senior Welfare Center)

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
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<th>2021</th>
<th>2022</th>
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<tr>
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<td>500</td>
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<td>520</td>
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Unit: KRW 1 million
Goal - By focusing laundry services on elderly residents and residents living alone in the government, Dong-gu promotes emotional support as well as maintaining cleanliness in the living space, and prevents respiratory or skin diseases, creating a smooth interpersonal relationship and encouraging them to live.

Project overview

Activating volunteers and services by linking volunteers in the community with laundry service to the poor elderly and elderly living alone in Dong-gu

Promotion Plan

Target: 160 persons (the poor elderly and elderly living alone, etc.)

Budget:
- Labor expenses (wage, retirement pay, social insurance fee, etc.): KRW 26,796,000
- Operating expenses (capacity, fees, utilities, and vehicle maintenance): KRW 3,704,000
- Business expenses (drum detergent, fabric softener, volunteers' food expenses): KRW 2,000,000

Project details: providing laundry service
- Operating: 160 households per month (8 people per day), five times per week (Monday ~ Friday)
- Personnel: Dedicated personnel 1 person (social welfare worker), volunteer (medical volunteer group, social welfare student, nursing student, etc.)

Annual Promotion Plan

<table>
<thead>
<tr>
<th>Category</th>
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<td>1,850</td>
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<td>28</td>
<td>28</td>
<td>28</td>
<td>29</td>
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</table>

unit: KRW 1 million
Goal - Strengthening the lifelong dental management system centered on prevention for local residents and the dental vulnerable population to improve the quality of life

Project overview
- Target : 1,000 senior citizens (age 65 or older)
- Location : Dental health room of health office, senior life facility (senior citizen center, silver university, etc.)
- Content
  ① Visitors to the health center: Implementation of individual customized dental management
    - Health group (1/year) : Dental examination, tooth brushing education, scaling, dental floss, fluoridation, etc.
    - Risk group (cases with chronic diseases, weak dental management, etc.) : Expand from once to twice
  ② Visiting dental management of elderly living facilities
    - Health group: collective education, checkups, professional toothbrushes, cleaning dentures, gum massage, fluoridation, etc.
    - Risk group : Implementation of individual customized dental management after linking the dental management of health office

Annual Promotion Plan

<table>
<thead>
<tr>
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</table>
Social participation of seniors

7-1. Support for the activation of the senior club

- **Goal**- Through club activities, we develop personal qualities, promote fellowship among colleagues, and expand social participation through diverse and active social activities within the community.

- **Backgrounds**
  - Quantitative expansion of leisure facilities for senior citizens such as senior citizen center, senior welfare center continues but improvement efforts are needed.
  - It is necessary to revitalize the club activities that seniors voluntarily hold meetings and promote their activities.
  - Club activities play a role in deepening and developing the curriculum and fulfilling the needs for diverse cultures in the hobby and leisure activities of seniors.

- **Promotion Plan**
  - Support for transforming leisure programs ongoing in the senior citizen center and senior welfare center into club activities
  - Support for the activity expenses of living sports instructors and the purchase costs of club supplies for senior club activities
  - Support for presentation of performance of senior club activity

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
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<tr>
<td>Activation of the senior club</td>
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<tr>
<td>Goal (number of clubs)</td>
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<td>85</td>
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</table>
7-2. Operation of 「100-year friend in my village」 taking a walk around the neighborhood

- **Goal** - Establishing 100-year safety and culture city by linking local cultural facilities programs as part of the ‘100-year Friend of Our Village’ project to establish a new community care safety net that addresses blind spots and lack of leisure facilities.

- **Project overview**
  - Location: Gwangju Baekbeom Memorial Hall
  - Target: 60 elderly people of the group of 100-year Friend of Our Village
    - Hak-dong, Hakwoon-dong, Jiwon 1-dong and Jiwon 2-dong (near the Experience Hall)

- **Promotion Plan**
  - Selection of participants
  - Method: recommended by Dong
  - Target: people of the group of 100-year Friend of Our Village
  - 30 participants in 2 dongs per session and 15 participants in 5 groups per dong
    - Dong: Hak-dong, Hakwoon-dong, Jiwon 1-dong and Jiwon 2-dong

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
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<th>2022</th>
<th>2023</th>
<th>2024</th>
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</thead>
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<tr>
<td>「100-year friend in my village」 taking a walk</td>
<td>Goal (number of persons)</td>
<td>300</td>
<td>500</td>
<td>700</td>
<td>900</td>
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<td></td>
<td>Budget</td>
<td>-</td>
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<td>-</td>
</tr>
</tbody>
</table>
7-3. Operation of age-friendly monitor group

- **Goal** - Nurturing of Dong-gu senior friendly urban city monitoring team and Dong-gu senior service counselor

- **Backgrounds**
  - Welfare of Older Persons Act Article 4 (Responsibility for Promotion of Health and Welfare), Article 24 (Commissioning of Community Service Counselor and His Duties)
  - Build infrastructure for potential human resources through the training of leadership capacity building
  - Expanding the opportunity to participate in society through participation of seniors and contributing to public-private cooperation
  - Effective project promotion through regular monitoring of senior friendly cities

- **Promotion Plan**
  - Eligibility: seniors over 60 years old interested in senior friendly city development and community service
  - Appointed as senior friendly urban city monitoring team and Dong-gu senior service counselor
  - Starting the activity after completion of the training program for Dong-gu silver leader
  - Operating sectoral small meeting once a month, quarterly regular meetings, annual presentations, etc.
  - Participating in age-friendly monitoring (2 times) community service staff activities (6 times)

- **Annual Promotion Plan**
  - **Category**: Age-friendly monitor group
    - **Goal (number of persons)**
      - 2020: 16
      - 2021: 16
      - 2022: 20
      - 2023: 20
      - 2024: 20
    - **Budget**
      - 2020: 2
      - 2021: 2
      - 2022: 3
      - 2023: 3
      - 2024: 3

unit: KRW 1 million
<7-4. Promoting a contributing bank for social contribution activities>

- **Goal**
  - Providing a welfare service for the elderly to quickly respond to problems in the daily lives of their families and address inconveniences

- **Project overview**
  - **Target**: Among those aged 65 or older who registered as members of the Social Contribution Activities Donation Bank
    - Persons who are classified as senior citizens’ long-term care insurance (A,B,C) and are not receiving comprehensive services for senior citizens
    - Person who experts believe needs to be taken care of
    - Person who has 100+ care points set aside or donated after the age of 40
  - **Details of support**: education, promotion, activity materials, etc.

| Target | Among those aged 65 or older who registered as members of the Social Contribution Activities Donation Bank
|        | - Persons who are classified as senior citizens’ long-term care insurance (A,B,C) and are not receiving comprehensive services for senior citizens
|        | - Person who experts believe needs to be taken care of
|        | - Person who has 100+ care points set aside or donated after the age of 40

| Volunteer | - Completed basic education (4 hours) for care volunteers aged 13 and over

| Scope of care activities | - Support for cognitive activities and sentiments (prevention of dementia, etc.)
|                         | - Support for household chores and daily living
|                         | - Housing safety management, etc.

| Care point | - 1 point set aside and deducted for each hour of care activity (maximum of 4 points used per day)

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
<th>2020</th>
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<th>2022</th>
<th>2023</th>
<th>2024</th>
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<tr>
<td>Promoting a contributing</td>
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Unit: KRW 1 million
8 Respect for seniors and social integration

<8-1. The elderly life publishing business>

- **Goal** - To record the life story of the elderly living in Dong-gu and promote a life publishing business to become a human asset

- **Backgrounds**
  - Finding and sharing the value of life with the next generation by publishing autobiographies to the elderly in Dong-gu

- **Project overview**
  - Participation target: 60 years old or older living in Dong-gu
  - Method: Direct promotion
    - Business cooperation through business agreement with local universities for the greater participation of young people and the generational sympathy in the region
  - Main contents
    - Operation of a writing course program through mentoring guidance by university students
    - Publishing an autobiography in conjunction with a local publisher

- **Promotion Plan**
  - Recruitment of participants through public offerings: March to April every year
  - Signing a business agreement with a local university and recruiting students for participation: Every April
  - Conducting a writing course: May to June every year
  - Producing illustrations, compiling and publishing manuscripts: July to August every year
  - Publication Ceremony: Every September

- **Annual Promotion Plan**

<table>
<thead>
<tr>
<th>Category</th>
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<th>2022</th>
<th>2023</th>
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</table>

unit: KRW 1 million
<8-2. Operating the elders college>

Goal- Continuously providing lifelong learning opportunities for seniors

Backgrounds
- It is necessary to provide lifelong education opportunities for seniors.
- Providing the opportunity for self-growth of seniors and supporting the expansion of happy and lively old age life and the active social participation

Promotion Plan
- Project subject: elders college student
- Project contents:
  - Running lectures by outside lecturers such as geriatric diseases and second life
  - Health care, recreation, entertainment programs for the elderly, etc.

Annual Promotion Plan

<table>
<thead>
<tr>
<th>Category</th>
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<td>Budget</td>
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<td>20</td>
<td>21</td>
<td>21</td>
</tr>
</tbody>
</table>

unit: KRW 1 million
8-3. Activation of senior citizen center for communication

- **Goal** - Contribute to a happy and vibrant old life by creating a 「senior citizen center for communication」 through improving communication culture space with neighbors and the environment of a senior citizen center.

- **Project overview**
  - Target: 112 senior citizen centers

- **Promotion Plan**
  - Operating 「senior citizen center for communication」 for residents’ resting place
    - Target: 13 senior citizen centers (selecting 1 senior citizen center per dong)
    - Project details
      - Residents’ participation: Sharing table and neighborhood education, sympathy with grandchildren
      - Social participation: Making and distributing paper bags, sharing food skills, etc.
      - Open facilities: Town meetings, meeting places, use of shared items in preparation for disasters, etc.
      - Public-private partnership: Activating TF team operation, extension of the relevant agency program connection
  - Supporting operation of senior citizen center
    - Budget required: KRW 1.105 million per year
    - Details of support
      - Operating and heating expenses: KRW 525 million
- Facility renovation and equipment: KRW 125 million
- Grain and Free Meals: KRW 455 million

<table>
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<td>1,110</td>
<td>1,115</td>
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</table>
8-4. Supporting elderly respect celebrations

Goal - Recalling the meaning of respect towards seniors and comforting the senior citizen's hard work

Backgrounds

- It is necessary for the improvement of respect towards seniors and the establishment of ethics of young generation.
- There is a need for events to raise social awareness and respect for seniors.
- Needed to restore the value of traditional family view

Promotion Plan

- Project Period: 2017 ~ 2019 Senior Citizen's Day
- Project target: senior citizens and local residents aged 65 and over in the jurisdiction
- Project contents: ceremony, performance
  - award for filial conduct and to an exemplary citizen and senior welfare contributor

Annual Promotion Plan

<table>
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<th>2022</th>
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<td>Supporting elderly respect celebrations</td>
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unit: KRW 1 million
8-5. Operating 「100-year school together」

Goal - Strengthening the potential of the elderly, who are 'living museums', and presenting a 100-year old figure who will give up regret of the past, communicate with neighbors through improved self-esteem, and live a great life today.

Project overview
- Project basis: Article 20 of the Ordinance on the Establishment of the Age-friendly City in Dong-gu District, Gwangju Metropolitan City (education and promotion)
- Target: 600 senior citizens (6 sessions, 100 persons per session)
- Location: Education center by region
- Project details: Operation of 100-year school to fill together
  - 1st class (60 minutes): Restoring self-esteem, ‘Dreaming of a Super Old Man’
  - 2nd class (40 minutes): ‘100-year-old dignity’ to communicate with neighbors

Promotion Plan
- Training target: 600 students in total
  - Target: Elderly people who wish to have a 100-year school education
  - Number: 100 persons per session × 6 times
- Training site
  - Circular education by region is provided for the convenience of participants' mobility.

- 52 -
- Recruiting education center by region such as administrative welfare centers, senior citizen center for communication

<table>
<thead>
<tr>
<th>Region</th>
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<th>Region</th>
<th>Dong</th>
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<td>Sansoo 1, 2</td>
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<td>Jiwon 1, 2</td>
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### Annual Promotion Plan

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<td>700</td>
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### IV. Project Budget by Area(2020~2024)

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<th>2022</th>
<th>2023</th>
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<tr>
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<td>8,078</td>
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<td>Outer spaces and buildings</td>
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<td>177</td>
<td>179</td>
<td>181</td>
</tr>
<tr>
<td>Housing</td>
<td>1,463</td>
<td>271</td>
<td>281</td>
<td>293</td>
<td>303</td>
<td>315</td>
</tr>
<tr>
<td>Respect for seniors and social integration</td>
<td>6,257</td>
<td>1,237</td>
<td>1,243</td>
<td>1,250</td>
<td>1,260</td>
<td>1,267</td>
</tr>
<tr>
<td>Citizen participation and employment</td>
<td>8,720</td>
<td>1,698</td>
<td>1,721</td>
<td>1,744</td>
<td>1,767</td>
<td>1,790</td>
</tr>
<tr>
<td>Community Support and Health</td>
<td>7,560</td>
<td>1,459</td>
<td>1,496</td>
<td>1,499</td>
<td>1,525</td>
<td>1,581</td>
</tr>
<tr>
<td>Social participation of seniors</td>
<td>553</td>
<td>108</td>
<td>108</td>
<td>109</td>
<td>114</td>
<td>114</td>
</tr>
<tr>
<td>Communication and information</td>
<td>380</td>
<td>74</td>
<td>75</td>
<td>76</td>
<td>77</td>
<td>78</td>
</tr>
</tbody>
</table>
<Appendix>

### Age-friendly Degree Survey

#### Survey Objective

This survey is to analyze the evaluation of the indicators of age-friendly city construction areas (WHO: Age-friendly City 8 areas) proposed by WHO according to the cognition survey of the residents of Dong-gu and is to be used as basic data for joining the Global Network of Age-friendly Cities and Communities of WHO and establishing the implementation plan.

#### Survey Design: Survey Scope

1. **Time Scope**

   - Date of Survey: May 20, 2019 to June 14, 2019

2. **Regional Scope**

   - 13 Dongs in Dong-gu, Gwangju Metropolitan City

3. **Subject Scope**

   - Subjects: 1,000 people over 65 years old in Dong-gu
## Detailed evaluation of age-friendly degree of Dong-gu

### 1. Outer spaces and buildings

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) The surrounding living environment (water, air, garbage disposal, etc.) is clean and pleasant.</td>
<td>3.82</td>
</tr>
<tr>
<td>2) There are parks and athletic facilities easily accessible at a short distance and they are well managed.</td>
<td>3.66</td>
</tr>
<tr>
<td>3) The walkway is flat, pedestrian space is secured and there are no obstacles, so it is easy to walk around.</td>
<td>3.75</td>
</tr>
<tr>
<td>4) There is non-slip on the sidewalk</td>
<td>3.54</td>
</tr>
<tr>
<td>5) Proper crossing time is provided when crossing a crosswalk.</td>
<td>3.43</td>
</tr>
<tr>
<td>6) At intersections or crosswalks, the driver yields to allow pedestrians to pass safely.</td>
<td>3.55</td>
</tr>
<tr>
<td>7) There is a separate bicycle road.</td>
<td>2.80</td>
</tr>
<tr>
<td>8) The neighborhood we live in is less vulnerable to crime and is safe.</td>
<td>3.67</td>
</tr>
<tr>
<td>9) Comprehensive services are provided for emergency situations such as injuries, illnesses and accidents.</td>
<td>3.16</td>
</tr>
<tr>
<td>10) There is a special customer service system such as a separate window for seniors.</td>
<td>2.85</td>
</tr>
<tr>
<td>11) Various facilities and buildings are structured so that seniors can use them conveniently.</td>
<td>3.15</td>
</tr>
<tr>
<td>12) Public toilets are clean and convenient enough to use.</td>
<td>2.60</td>
</tr>
</tbody>
</table>
## 2. Traffic

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) The intervals of public transportation are constant (including weekends and holidays).</td>
<td>3.60</td>
</tr>
<tr>
<td>2) If you use public transportation, you can go to your destination at any time.</td>
<td>3.79</td>
</tr>
<tr>
<td>3) There is enough seats for seniors in public transportation.</td>
<td>3.60</td>
</tr>
<tr>
<td>4) The bus driver takes care of the safety of passengers when starting and stopping buses, getting on and off the buses.</td>
<td>3.83</td>
</tr>
<tr>
<td>5) The bus stop is safe, clean, and easy to get on and off.</td>
<td>3.83</td>
</tr>
<tr>
<td>6) Information about public transportation (bus routes, timetables, etc.) can be easily obtained.</td>
<td>3.09</td>
</tr>
<tr>
<td>7) Special transportation (free shuttle bus or volunteer vehicle) is provided for the weak in traffic (seniors, the disabled, etc.).</td>
<td>2.83</td>
</tr>
<tr>
<td>8) The road is well drained and the streetlight is well equipped.</td>
<td>3.65</td>
</tr>
<tr>
<td>9) The traffic flow on the road is well controlled and smooth.</td>
<td>3.37</td>
</tr>
<tr>
<td>10) Road signs and guide signs are large, accurately marked and easy to see.</td>
<td>3.49</td>
</tr>
<tr>
<td>11) There is a sufficient number of priority parking areas for the weak in traffic (the disabled, women, etc.), and they are well observed.</td>
<td>2.96</td>
</tr>
</tbody>
</table>

## 3. Housing

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) It is easy to use public transportation in the house where I live.</td>
<td>3.80</td>
</tr>
<tr>
<td>2) I need a service to support home renovations and repairs from Gu office.</td>
<td>3.25</td>
</tr>
<tr>
<td>3) It is structured to move freely in the house.</td>
<td>3.51</td>
</tr>
<tr>
<td>4) The house I live in is adequately equipped with living facilities such as water, toilet, and heating.</td>
<td>3.64</td>
</tr>
<tr>
<td>5) Counseling and support services related to housing problems are well done.</td>
<td>2.69</td>
</tr>
<tr>
<td>6) I want to renovate my house so that I can resolve my physical discomfort and prepare for safety accidents.</td>
<td>3.12</td>
</tr>
<tr>
<td>7) There are various types of public and private rental housing that you can choose to fit your situation.</td>
<td>2.57</td>
</tr>
</tbody>
</table>
4. Social participation of seniors

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Various events, gatherings, and attractions are held in places that can be visited easily.</td>
<td>3.55</td>
</tr>
<tr>
<td>2) The event is held at a convenient time for seniors to participate.</td>
<td>3.62</td>
</tr>
<tr>
<td>3) Leisure, entertainment, and sports events that everyone can participate in are often held.</td>
<td>3.37</td>
</tr>
<tr>
<td>4) The cost of participating in various events, meetings and attractions is reasonable and there is no additional cost.</td>
<td>3.62</td>
</tr>
<tr>
<td>5) Information on facilities including accessibility and transportation is provided for various events.</td>
<td>3.42</td>
</tr>
<tr>
<td>6) There are various social activities (such as religion, culture, hobbies, leisure, volunteer activities) that seniors can participate in.</td>
<td>3.37</td>
</tr>
<tr>
<td>7) Meetings involving seniors are being held in various places such as welfare centers, schools, libraries, and parks.</td>
<td>3.37</td>
</tr>
<tr>
<td>8) There are events or programs where several generations participate together (grandparents, grandchildren, etc.).</td>
<td>2.94</td>
</tr>
</tbody>
</table>

5. Respect for seniors and social integration

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) We are continuously seeking opinions of seniors to implement the necessary policies for seniors.</td>
<td>2.90</td>
</tr>
<tr>
<td>2) Public services suitable for various needs and preferences of seniors are being provided.</td>
<td>3.22</td>
</tr>
<tr>
<td>3) Public institutions preferentially consider seniors about civil petitions and local events.</td>
<td>3.45</td>
</tr>
<tr>
<td>4) Performances and events are often held for seniors.</td>
<td>2.69</td>
</tr>
<tr>
<td>5) Seniors are included in the community activities for the family.</td>
<td>2.85</td>
</tr>
<tr>
<td>6) The school educates about aging and seniors, and includes seniors in school events.</td>
<td>2.79</td>
</tr>
<tr>
<td>7) The current and past contribution of seniors to the community is recognized.</td>
<td>3.07</td>
</tr>
<tr>
<td>8) Appropriate public and private services and volunteer services are provided for the disadvantaged seniors.</td>
<td>3.25</td>
</tr>
</tbody>
</table>
6. Citizen participation and employment

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) There are many opportunities for seniors to volunteer.</td>
<td>3.37</td>
</tr>
<tr>
<td>2) There are many jobs for seniors.</td>
<td>2.62</td>
</tr>
<tr>
<td>3) There are many opportunities for employment education for seniors.</td>
<td>2.79</td>
</tr>
<tr>
<td>4) Age-based discrimination is prohibited in recruitment, retention, promotion, and training.</td>
<td>3.39</td>
</tr>
<tr>
<td>5) Information is provided for the employment and start-up of seniors.</td>
<td>3.15</td>
</tr>
<tr>
<td>6) Education for reemployment after retirement is provided.</td>
<td>3.08</td>
</tr>
</tbody>
</table>

7. Communication and information

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Residents of all age groups are fully informed about daily life.</td>
<td>3.60</td>
</tr>
<tr>
<td>2) Public institutions (Gu offices, Community Centers) provide necessary information systematically.</td>
<td>3.33</td>
</tr>
<tr>
<td>3) I am able to get enough information for aged life in the place where I go frequently (senior citizen center, welfare center, cultural center, etc.).</td>
<td>2.85</td>
</tr>
<tr>
<td>4) Public institutions, hospitals, welfare centers, etc. will guide you if you have any questions about your access.</td>
<td>3.97</td>
</tr>
<tr>
<td>5) Newspapers, announcements, and broadcast subtitles published in our area are large and easy to read.</td>
<td>3.42</td>
</tr>
<tr>
<td>6) Computers and the Internet are available free of charge or at a reasonable price in public places such as government agencies and libraries.</td>
<td>3.15</td>
</tr>
</tbody>
</table>
### 8. Community Support and Health

<table>
<thead>
<tr>
<th>Contents of Evaluation</th>
<th>Points (Maximum 5-point)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) There is an opportunity to receive regular health care (checkup, vaccination, etc.).</td>
<td>3.82</td>
</tr>
<tr>
<td>2) Hospitals, public health centers and welfare facilities are conveniently located and accessible by any means of transportation.</td>
<td>3.71</td>
</tr>
<tr>
<td>3) There are many hospitals and places providing welfare services near my house.</td>
<td>3.72</td>
</tr>
<tr>
<td>4) Health centers and social welfare facilities are providing information for seniors to use easily.</td>
<td>3.69</td>
</tr>
<tr>
<td>5) It is simple without any administrative difficulties to receive necessary services.</td>
<td>2.62</td>
</tr>
<tr>
<td>6) The staff of the social welfare facilities respect seniors and are friendly.</td>
<td>3.92</td>
</tr>
<tr>
<td>7) If you need hospital treatment or therapy, you can get appropriate treatment at the hospital or public health center at any time.</td>
<td>3.54</td>
</tr>
<tr>
<td>8) Volunteer service is encouraged and supported throughout society.</td>
<td>3.57</td>
</tr>
</tbody>
</table>