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**Evaluation Report of the 1<sup>st</sup>  
Age-Friendly City Action Plan of  
Dong-gu District, Gwangju  
Metropolitan City (2017-2019)**

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## **1 Overview of the Evaluation of the 1<sup>st</sup> Action Plan**

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- ▣ In 2017, Dong-gu established a three-year action plan by diagnosing the age-friendly degree of Dong-gu, FGI for senior citizens, and deriving issues and strategic tasks. Dong-gu submitted applications for membership to WHO and joined the WHO International Network(GNAFCC). Afterwards, the first three-year action plan was implemented from 2017 to 2011 to build the infrastructure as a age-friendly city. In response, a self-evaluation report is prepared for the first three years of the action plan.

## **2 Contents and Performance of the 1<sup>st</sup> Age-Friendly City Development Plan**

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### **1) 2017 : Planning and Implementing the Infrastructure Development**

- Enactment of the ordinance on the formation of age-friendly city in Dong-gu District, Gwangju Metropolitan: 3. 24. 2017
- Establishment of a action plan for the development of WHO age-friendly city: 3. 24. 2017
- Contracts for research services to join WHO age-friendly city: 4. 11. 2017
- TF Team composition of experts and hands-on workers: 4. 11. 2017
- Survey on age-friendly degree: 4. 11 ~ 30. 2017
- Development of 8 key areas and guidelines: 5. 31. 2017
- Establishing a three-year action plan: 6. 23. 2017
- Submission of applications for age-friendly city: 6. 27. 2017
- Composition of silver leaders of Dong-gu: 6. 30. 2017

- Certification of admission to WHO Global Network for Age-friendly Cities and Communities: 8. 11. 2017
  - \* The first of Gwangju Metropolitan city and JeollaNamdo, and the sixth among local governments.
- Declaration ceremony of admission to WHO GNAFCC and Green Silver Festival: 9. 29. 2017
  - \* Announcement ceremony, silver health dance, flash mob, and silver club competition, etc. of 2,000 people from senior citizen centers
- Education of silver leaders of Dong-gu: 7 ~ 12. 2017
  - \* 6 sessions including welfare for the elderly, understanding the age-friendly cities, monitoring methods, and using social networking sites

## 2) 2018 : Execution and Evaluation

- Meeting of silver leaders of Dong-gu: 2018. 2. 26. 2018
- Committee meeting on establishing the age-friendly city: 9. 12. 2018
- Meeting of silver leaders of Dong-gu: 10. 26. 2018
- Monitoring by silver leaders of Dong-gu: 11. ~ 12. 2018
  - \* Inspection of 110 senior citizen centers
- Evaluation plan after modification and supplementation of action plan
- Policy formation training of age-friendly city: 11. 19. 2018
  - \* Understanding age-friendly city, 80 hands-on workers in facilities for the elderly
- Supply of happy chairs for small consideration and great emotion: 10 ~ 12. 2018
  - \* 90 public facilities, 22 senior citizen centers
- Committee meeting on establishing the age-friendly city: : 12. 24. 2018

### 3) 2019 : Execution and Enhancement

- Organization and operation of the 2<sup>nd</sup> age-friendly monitor group :  
6. 2019
  - \* Appointment 16 people as the 2<sup>nd</sup> monitor group
  - \* Activities of the 2<sup>nd</sup> monitor group (2 monitoring sessions, 6 community service sessions)
- Making a village to read books in age-friendly city Dong-gu
  - \* Distribution of books and mini book shelves in 15 senior citizen centers
- Operating a project to establish a care safety net for a new community in Dong-gu: 7 ~ 12. 2019
  - \* 300 people (100 groups) at the commencement ceremony of 「100-year friend in my village」: 10.1. 2019  
Three close neighbors get together and look back at each other every day to cope with emergencies and enjoy local cultural programs together.
  - \* 60 people taking a walk around the neighborhood 「100-year friend in my village」: 11. 2019  
Two-time operation a year to link participation in local cultural institutions' programs(Participating in the exhibition and making pouch at Gwangju Baekbeom Memorial)
  - \* 530 people participating 「100-year school to fill together」: 10 ~ 12. 2019  
Six sessions of education by region to build up the dignity of 100-year-old people who can communicate with his neighbors and discard past regrets and future anxieties
- Establishment of the 2<sup>nd</sup> basic plan of WHO age-friendly city: 12. 2019
- Application for certification of the 2<sup>nd</sup> basic plan of Dong-gu on the WHO homepage: 12. 2019

### 3 Summary of the 1<sup>st</sup> Action Plan

#### 1) Vision and Goal of the 1<sup>st</sup> Age-friendly City

- ▣ The goals of the age-friendly city in Dong-gu were selected as 'Vibrant old age, pink old age, Senior friendly city Dong-gu and Gangju'. The direction for the creation of an age-friendly city based on this vision was selected as 'Building a sustainable city infrastructure, creating a vibrant and healthily urban environment, Building a life-long city with high quality of life'. Regarding the execution area, 'Exciting and happy old age, Rich and healthily old age, and Old image living tagger' were selected.

#### 2) Summary of the 1<sup>st</sup> Action Plan

- ▣ Dong-gu Detailed action Plan(38 Projects in 8 Major Areas)

##### ○ Outer spaces and buildings

Project	New / Expansion
Remodeling senior friendly park	expansion
Enhancing environment of public toilet	expansion
Securing walking path without obstacles	expansion
Installing bike pedestrian multiuse road	expansion
Installing bike rack for seniors	expansion
A safe environment from crime	expansion
Special customer service for seniors	new

##### ○ Traffic

Project	New / Expansion
Establishment of senior protection zone	expansion
Installation of senior parking area	new

Strengthening traffic safety education for seniors	expansion
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○ **Housing**

<b>Project</b>	<b>New / Expansion</b>
Operation of housing support counseling center for housing-disadvantaged people	expansion
Support of the remodeling and maintenance of senior friendly house	expansion
Customized nest support project	expansion

○ **Social participation of seniors**

<b>Project</b>	<b>New / Expansion</b>
First degree connection business for single seniors	expansion
Promoting Dong-gu lifelong learning of integration and vitality	expansion
Supporting innovative programs of senior citizen center	expansion
Supporting the activation of senior club	expansion

○ **Respect for seniors and social integration**

<b>Project</b>	<b>New / Expansion</b>
Creating a happy virus senior citizen center	expansion
Composition of senior specialized street	expansion
Operating the Elder's College	expansion
Folk play party for seniors	expansion
Senior Citizen's Day Festival	expansion

○ **Citizen participation and employment**

<b>Project</b>	<b>New / Expansion</b>
Nurturing of Dong-gu silver leader	new
Arrangement of a bus stop manager	expansion
Strengthening support system for re-employment	expansion
Operating senior special volunteer group	expansion
Vitalization of senior job business	expansion

○ **Communication and information**

<b>Project</b>	<b>New / Expansion</b>
Operating customized senior information class	expansion
Operating user-oriented homepage and communication application	expansion
Issuance and distribution of senior living guide booklet	expansion
Issuing Dong-gu senior newsletter	expansion

○ **Community Support and Health**

<b>Project</b>	<b>New / Expansion</b>
Filial duty reaction team project	expansion
Senior mental health care	new
Creating a dementia friendly environment	expansion
Customized dental health program	expansion
Senior health care in senior citizen center	expansion
Strengthening inhome support service for seniors	expansion
Love restaurant·lunch box sharing project	expansion



## 4

## Evaluation of the Age-Friendly Degree of the 1<sup>st</sup> Eight Areas

<Evaluation of the Age-Friendly Degree of the 1<sup>st</sup> Eight Areas>

8 Area	Age-Friendly Degree	Project
<b>Outer spaces and buildings</b>	3.47	<ul style="list-style-type: none"> <li>- Remodeling senior friendly park</li> <li>- Enhancing environment of public toilet</li> <li>- Securing walking path without obstacles</li> <li>- Installing bike pedestrian multiuse road</li> <li>- Installing bike rack for seniors</li> <li>- A safe environment from crime</li> <li>- Special customer service for seniors</li> </ul>
<b>Traffic</b>	3.60	<ul style="list-style-type: none"> <li>- Establishment of senior protection zone</li> <li>- Installation of senior parking area</li> <li>- Strengthening traffic safety education for seniors</li> </ul>
<b>Housing</b>	3.23	<ul style="list-style-type: none"> <li>- Operation of housing support counseling center for housing-disadvantaged people</li> <li>- Support of the remodeling and maintenance of senior friendly house</li> <li>- Customized nest support project</li> </ul>
<b>Social participation of seniors</b>	3.05	<ul style="list-style-type: none"> <li>- First degree connection business for single seniors</li> <li>- Promoting Dong-gu lifelong learning of integration and vitality,</li> <li>- Supporting innovative programs of senior citizen center</li> <li>- Supporting the activation of senior club</li> </ul>
<b>Respect for seniors and social integration</b>	3.31	<ul style="list-style-type: none"> <li>- Creating a happy virus senior citizen center</li> <li>- Composition of senior specialized street</li> <li>- Operating the Elder's College</li> <li>- Folk play party for seniors</li> <li>- Senior Citizen's Day Festival</li> </ul>
<b>Citizen participation and employment</b>	2.86	<ul style="list-style-type: none"> <li>- Nurturing of Dong-gu silver leader</li> <li>- Arrangement of a bus stop manager</li> <li>- Strengthening support system for re-employment</li> <li>- Operating senior special volunteer group,</li> <li>- Vitalization of senior job business</li> </ul>
<b>Communication and information</b>	3.23	<ul style="list-style-type: none"> <li>- Operating customized senior information class</li> <li>- Operating user-oriented homepage and communication application</li> <li>- Issuance and distribution of senior living guide booklet</li> <li>- Issuing Dong-gu senior newsletter</li> </ul>
<b>Community Support and Health</b>	3.58	<ul style="list-style-type: none"> <li>- Filial duty reaction team project</li> <li>- Senior mental health care</li> <li>- Creating a dementia friendly environment</li> <li>- Customized dental health program</li> <li>- Senior health care in senior citizen center</li> <li>- Strengthening inhome support service for seniors</li> <li>- Love restaurant lunch box sharing project</li> </ul>
mean 3.29		

## **5** Result of the Overall Evaluation of the 1<sup>st</sup> Action Plan

- All 38 projects were carried out continuously. Out of the 38 projects, 31 were carried out with a 100 percent or higher achievement rate (performance) for the goal, and 7 were carried out with less than 100 percent.

<Result Summary of the Area Execution of the 1<sup>st</sup> Action Plan>

<b>Area</b>	<b>Project</b>	<b>100% or higher</b>	<b>Less than 100%</b>	<b>Remarks</b>
<b>Outer spaces and buildings</b>	7	6	1	
<b>Traffic</b>	3	1	2	
<b>Housing</b>	3	3	-	
<b>Social participation of seniors</b>	4	3	1	
<b>Respect for seniors and social integration</b>	5	5	-	
<b>Citizen participation and employment</b>	5	5	-	
<b>Communication and information</b>	4	3	1	
<b>Community Support and Health</b>	7	5	2	
<b>Total</b>	38	31	7	

## 6 Result of the Area Evaluation of the 1<sup>st</sup> Action Plan

### 1 Outer spaces and buildings

#### <1-1. Remodeling senior friendly park>

- The goal of this project was to comfortable senior friendly park for the elderly to relax safely and comfortably
- Act On Urban Parks, Greenbelts, Etc. Article 19(Building and Management of Urban Parks)
- In reality, many cities have many problems in using green space for the seniors.
- It is necessary to improve the structure and the management of the park in order to ensure the ease and safety of access to the park for the seniors, and convenience as a relaxing space.
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Remodeling senior friendly park	Goal	Result	Goal	Result	Goal	Result	104.0%
park count	20	26	25	26	30	26	
Investment	100	133	105	133	110	240	

## <1-2. Enhancing environment of public toilet>

- The goal of this project was to Expansion of establishment of a safe and convenient public toilet and increased convenience of use by maintaining clean toilets
- The action plan of this project was construction and repairs of public toilet. construction of public toilet near Gyerim-dong Pureungil park : eliminate the inconvenience of park visitors
  - Location: near Gyerim-dong Pureungil park(Gyerim-dong 526-3 region)
- Support of public(open) toilet comfort items  
Supported items: Toilet paper, soap, garbage bag, deodorant, etc
- Installation of signboard of public(open) toilet  
Installation on electric pole and street light near public(open) toilet
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Construction and repairs of public toilet	Goal	Result	Goal	Result	Goal	Result	126.2%
Number of improvements	2	2	2	2	2	3	
Investment	69	389	70	70	72	100	
Support of public(open) toilet comfort items	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
support number	180	180	190	190	200	440	
Investment	38	77	40	77	42	85	
Installation of signboard of public(open) toilet	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
Number of installations	10	10	10	16	10	10	
Investment	2	2	3	3	4	2	

### <1-3. Securing walking path without obstacles>

- The goal of this project was to providing a safe and pleasant road environment by improving the livelihood benefits of residents and systematic road maintenance
- The action plan of this project was expansion of urban road network. action of road establishment project for the Dong-gu issue and residents' desire project

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Expansion of urban road network	Goal	Result	Goal	Result	Goal	Result	106.7%
Number of Roads	6	6	7	9	8	10	
Investment	2,300	2300	2,350	4,086	2,400	6,300	
Maintenance · management of roads and facilities	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
Number of officials	50	50	60	60	70	60	
Investment	200	200	210	250	220	360	

### <1-4. Installing bike pedestrian multiuse road>

- The goal of this project was to allowing residents to ride their bikes safely and comfortably
- The action plan of this project was to maintenance project of bike pedestrian multiuse road
  - Location : near Asia Culture Center (Jebong-ro, Seoseok-ro)
  - Project contents : maintenance project of bike pedestrian multiuse road(L=2km B=3m), installation of transverse and safety facilities, etc

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Maintenance project of bike pedestrian multiuse road	Goal	Result	Goal	Result	Goal	Result	183.3%
installation section	2	2	2	4	2	5	
Investment	200	475	200	340	200	490	

### <1-5. Installing bike rack for seniors>

- The goal of this project was to allowing residents to park their bicycles safely and comfortably
- The action plan of this project was installation project of bike rack. establishment of bicycle storage space in facilities and places where senior citizens use a lot such as Dong-gu senior welfare service center

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Installation project of bike rack	Goal	Result	Goal	Result	Goal	Result	25.0%
Number of installations	2	0	4	1	6	2	
Investment	2	6	4	9	6	7	

### <1-6. A safe environment from crime>

- The goal of this project was to enhanced prevention of crime through installation of safety net in window of elderly person's house such as single seniors and installation of security light in the bad area
- The action plan of this project was management Status: 7,740 lighting(street light 3,025, security light 4,715)
  - Project contents: Prompt resolution of complaints and eliminating vulnerable light, - Prompt resolution of civil complaints such as street light and security light

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Improvement of streetlight and security light	Goal	Result	Goal	Result	Goal	Result	104.0%
Number of improvements	2,000	2,300	2,500	2,500	3,000	3,000	
Investment	180	200	200	300	220	464	

<1-7. Special customer service for seniors>

- The goal of this project was to providing special customer service for seniors by installing a separate "Senior Citizen Service Desk" at the public office's civil service counter
  
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
Installation of seniors' priority civil affairs counter	2017		2018		2019		<b>116.7%</b>
	Goal	Result	Goal	Result	Goal	Result	
Number of windows	1	1	2	3	3	3	
Investment	1	1	1	1	1	1	

<b>2</b>	<b>Traffic</b>
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**<2-1. Establishment of senior protection zone>**

- The goal of this project was to providing a safe walking environment for seniors who are weak in traffic and preventing traffic accidents against seniors
- The action plan of this project was establishment of senior protection zone. The senior protection area is designated for busy areas with seniors, mainly nursing homes, welfare facilities for senior citizens, natural parks, city parks, and sports facilities for the elderly.
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
Establishment of senior protection zone	2017		2018		2019		<b>81.8%</b>
	Goal	Result	Goal	Result	Goal	Result	
Number of installations	5	6	7	6	10	6	
Investment	23	9	25	10	27	10	

**<2-2. Installation of senior parking area>**

- The goal of this project was to ensure safety and convenience by installing senior friendly parking lot
- The action plan of this project was installation of elderly parking area. Regulating the age of the elderly parking area. Priority implementation in the public institutions and welfare facilities
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
Installation of elderly parking area	2017		2018		2019		<b>43.3%</b>
	Goal	Result	Goal	Result	Goal	Result	
Number of installations	10	26	20	0	30	0	
Investment	1	2	2	0	3	0	



### <2-3. Strengthening traffic safety education for seniors>

- The goal of this project was to preventing and reducing traffic accidents of seniors by educating seniors and senior drivers about traffic safety.
- The action plan of this project was strengthening traffic safety education for seniors. Education contents : Prevention of traffic accidents during senior walking, Analysis of the type and characteristics of senior pedestrians, Safe operation of senior drivers (cars, bicycles, farm machinery, etc., Traffic safety behavior know-how according to the change of body function
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Traffic safety education for seniors	Goal	Result	Goal	Result	Goal	Result	360.0%
Number of training	1	6	2	6	2	6	
Investment	1	0	1	0	1	0	

<b>3</b>	<b>Housing</b>
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**<3-1. Operation of housing support counseling center for housing-disadvantaged people>**

- The goal of this project was to solve complicated civil complaints, the architects are appointed as consultants for civil affairs, and the satisfaction of construction administration service is improved by professional consultation.
- The action plan of this project was operation of housing support counseling center, Operating period: twice a week(Monday, Wednesday), place: counseling seat in the architecture department, counseling target: counseling by phone and visiting, counseling contents: counseling on architecture civil affairs including licensing procedures and related laws and regulations

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	<b>121.9%</b>
Operation of housing support counseling center							
Number of sessions	1,200	1,243	1,300	1,690	1,400	1,820	
Investment	2	0	2	0	2	0	

### <3-2. Support of the remodeling and maintenance of senior friendly house>

- The goal of this project was to providing a stable residential environment according to the improved living environment of aged house
- Backgrounds : - Support of the remodeling of the internal space of an existing house to senior friendly, -Housing remodeling is necessary to prevent accidents in senior housing.

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Support of the remodeling · maintenance of senior friendly house	Goal	Result	Goal	Result	Goal	Result	860.0%
support number	5	36	5	37	5	56	
Investment	19	123	19	130	20	200	

### <3-3. Customized nest support project>

- The goal of this project was to contributing to the reduction of housing costs and the stabilization of housing for vulnerable groups such as unstable low-income households
- The action plan of this project was customized nest support project, Project subject: 3,218 households(recipient of national basic livelihood. lower-income group), project contents : rent payment(deposit, monthly rent) to tenants, promotion of house repair business for homeowners, Public rental housing support project for vulnerable class

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Customized nest support project	Goal	Result	Goal	Result	Goal	Result	134.6%
support number	3,160	3,552	3,280	4,831	3,400	4,865	
Investment	459	459	462	462	465	465	

## 4

## Social participation of seniors

### <4-1. First degree connection business for single seniors>

- The goal of this project was to through the connection between single seniors and university student volunteers, it is possible to widen the understanding between 1.3 generations, relieve the loneliness of seniors, and promote vigorous old age.
- The action plan of this project was First degree connection business for single seniors : single seniors, volunteers. Project contents : Counseling service: phone call to say hello more than once a week, etc, Visiting service: housekeeping support, body care, nursing, etc, Sharing Service: delivery of Yakult, Preparing for birthday food (every quarter), etc, Connection service: One-stop support (filial duty reaction team , mobile bath, health care, etc.)
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
First degree connection business for single seniors	Goal	Result	Goal	Result	Goal	Result	100.0%
number of volunteers	1,004	1,004	1,004	1,004	1,004	1,004	
Investment	20	21	20	10	20	11	

## <4-2. Promoting Dong-gu lifelong learning of integration and vitality>

- The goal of this project was to by providing lifelong education opportunities for residents, ensuring lifelong learning rights and realizing a healthy welfare society
- The action plan of this project was Contributing to ensuring local learning opportunities for local residents and expanding the base of lifelong learning. Providing learning opportunities for underprivileged student(illiterate person). Providing learning opportunities for illiterate person by supporting operating expenses of adult literacy education programs. Realizing the lifelong education that enables people to experience lifelong education whenever, wherever, and whoever
- yearly action plan

unit: KRW 1 million

category	Annual Goal and Performance						Achievement rate
Operating happiness learning center full of vitality	2017		2018		2019		<b>106.2%</b>
	Goal	Result	Goal	Result	Goal	Result	
	number of successful applicants	130	160	140	195	150	
Investment	50	51	52	67	55	67	
Providing learning opportunities for underprivileged student	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
	number of successful applicants	130	100	140	460	150	
Investment	35	20	37	40	40	27	
Operating Happy 100 years old school	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
	number of successful applicants	300	89	350	120	400	140
Investment	20	15	22	25	25	27	

### <4-3. Supporting innovative programs of senior citizen center>

- The goal of this project was to raising the quality level of relaxed old age life with support for various recreational programs development of senior citizen center
- The action plan of this project was Supporting innovative programs of senior citizen center. Regularly visiting the center to support programs such as health care, education, exercise, and volunteering, according to the program support plan of senior citizen center(Recreation, Yoga, hand acupuncture, Singing Class, Dementia Prevention Program, Social Service Small Party etc.)
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Supporting innovative programs of senior citizen center	Goal	Result	Goal	Result	Goal	Result	88.9%
support number	5	5	6	5	7	6	
Investment	20	23	21	27	22	35	

### <4-4. Supporting the activation of senior club>

- The goal of this project was to through club activities, we develop personal qualities, promote fellowship among colleagues, and expand social participation through diverse and active social activities within the community.
- The action plan of this project was support for transforming leisure programs ongoing in the senior citizen center and senior welfare center into club activities, support for the activity expenses of living sports instructors and the purchase costs of club supplies for senior club activities, support for presentation of performance of senior club activity
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Supporting the activation of senior club	Goal	Result	Goal	Result	Goal	Result	112.0%
Number of clubs	20	25	25	29	30	30	
Investment	85	133	90	139	95	148	

**5**

**Respect for seniors and social integration**

**<5-1. Creating a happy virus senior citizen center>**

- The goal of this project was to improvement of comfortable and pleasant senior citizen center facilities and provision of various programs contribute to the happy and lively old age life of seniors
- The action plan of this project was Operational support for senior citizen center - Supporting operating expenses and heating.cooling costs of 107 places, Supporting government grain and heating.cooling costs (general), New construction for senior citizen center - senior citizen center 2 places (Namgye, Jisan2-dong senior citizen center), Free meal service for senior citizen center - Promotion method: 2,500 won per meal / 3 times a week / 1,250 persons a day / 120 days a year
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Operational support for senior citizen center	Goal	Result	Goal	Result	Goal	Result	<b>112.9%</b>
Numbe	107	108	107	110	107	113	
Investment	170	539	172	549	175	551	
New construction for senior citizen center	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
Numbe	1	1	1	1	1	2	
Investment	200	279	200	240	200	359	
Free meal service for senior citizen center	2017		2018		2019		
	Goal	Result	Goal	Result	Goal	Result	
Numbe	108	108	108	110	108	113	
Investment	300	336	320	374	340	394	

## <5-2. Composition of senior specialized street>

- The goal of this project was to providing a pleasant street landscape and realizing the quality of green resources in the city
- The action plan of this project was Project name: Establishment of attractive senior special street in 2017, Project Period: 2017 ~ 2019, Location: 2 places including Pilmun-ro(Possible change of destination) : Pilmun-ro: Entrance of Chosun University ~ Namgwangju intersection, Nammun-ro: Intersection around Namgye Village, work amount of work: Pilmun-ro (300m), Nammun-ro(1,380m<sup>2</sup>), project contents: Tree planting

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Composition of senior specialized street	Goal	Result	Goal	Result	Goal	Result	104.6%
completion rate	50	50	70	80	100	100	
Investment	20	113	25	119	30	150	

## <5-3. Operating the Elder' s College>

- The goal of this project was to continuously providing lifelong learning opportunities for seniors
- The action plan of this project was project period: 2017 ~ 2019, project subject: elder's college student, project contents : Running lectures by outside lecturers such as geriatric diseases and second life, Health care, recreation, entertainment programs for the elderly, etc.

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Operating the elder's college	Goal	Result	Goal	Result	Goal	Result	100.0%
number of students	900	950	950	950	1,000	950	
Investment	18	20	19	20	20	21	



#### <5-4. Folk play party for seniors>

- The goal of this project was to harmony party through the participation of seniors and local residents in the traditional folk play event
- The action plan of this project was Project Period: 2017 ~ 2019, Project target: senior citizens and local residents aged 65 and over in the jurisdiction, Project contents: the traditional folk play team is formed and awarded after the contest.
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Folk play party for seniors	Goal	Result	Goal	Result	Goal	Result	198.2%
Number of participants	160	500	180	270	200	300	
Investment	5	15	5	3	5	3	

#### <5-5. Senior Citizen' s Day Festival>

- The goal of this project was to recalling the meaning of respect towards seniors and comforting the senior citizen's hard work
- The action plan of this project was project period: 2017 ~ 2019 Senior Citizen's Day, project target: senior citizens and local residents aged 65 and over in the jurisdiction, project contents: ceremony, performance : award for filial conduct and to an exemplary citizen and senior welfare contributor
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Senior Citizen's Day Festival	Goal	Result	Goal	Result	Goal	Result	108.1%
Number of participants	1,000	1,000	1,200	1,500	1,500	1,500	
Investment	4	8	5	8	6	8	

<b>6</b>	<b>Citizen participation and employment</b>
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**<6-1. Nurturing of Dong-gu silver leader>**

- The goal of this project was to nurturing of Dong-gu senior friendly urban city monitoring team and Dong-gu senior service counselor
- The action plan of this project was Acting as an "senior service counselor" with social trust and service spirit who suggests directions for the development of Dong-gu, protecting the rights of seniors and monitoring for the promotion of the welfare of seniors, eligibility: seniors over 60 years old interested in senior friendly city development and community service, Appointed as senior friendly urban city monitoring team and Dong-gu senior service counselor, Starting the activity after completion of the training program for Dong-gu silver leader, operating sectoral small meeting once a month, quarterly regular meetings, annual presentations, etc.

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Nurturing of Dong-gu silver leader	Goal	Result	Goal	Result	Goal	Result	<b>100.0%</b>
Number	30	30	30	30	30	30	
Investment	10	10	10	3	10	2	

## <6-2. Arrangement of a bus stop manager>

- The goal of this project was to creation of clean bus stop and senior job
- The action plan of this project was Collection and management of illegal advertising in the city bus platform, Considering the arrangement of additional managers continuously.

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Arrangement of a bus stop manager	Goal	Result	Goal	Result	Goal	Result	106.7%
Number of custodians	40	40	50	60	60	60	
Investment	80	94	100	154	120	154	

## <6-3. Strengthening support system for re-employment>

- The goal of this project was to developing various types of jobs suitable for seniors and creating conditions through the operation of senior job special organization
- The action plan of this project was Diversification of senior job business, Finding a profitable market-type business : Increase the market-type business actively to fully utilize the social experience of seniors, Increase profit distribution : Minimization of the expenses necessary for the promotion of facilities such as facility equipment to increase participation profits

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Operating senior club business	Goal	Result	Goal	Result	Goal	Result	129.7%
Number of business operations	10	12	12	12	15	24	
Investment	170	225	180	225	200	276	

#### <6-4. Operating senior special volunteer group>

- The goal of this project was to providing opportunities to improve the quality of volunteers and demonstrate their potential through the training of skilled senior professional manpower
- The action plan of this project was Inducing volunteer activities linked with professionalism for retired seniors who have professional talent, Training of senior special volunteer group, Support of senior special volunteer group

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Operating senior special volunteer group	Goal	Result	Goal	Result	Goal	Result	102.8%
Number of Volunteers	150	181	200	218	250	218	
Investment	9	9	12	12	14	13	

#### <6-5. Vitalization of senior job business>

- The goal of this project was to expanding employment and paying the desired wage to those who want to participate in the senior job
- The action plan of this project was Improvement and protection project of community environment : Collection of illegally dumped garbage in the area to improve and manage street environment, Community connection support project: cleaning management by dispatch to the daycare center , kindergarten, local child center, and elementary school

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Improvement and protection project of community environment	Goal	Result	Goal	Result	Goal	Result	121.8%
Number of participants	606	606	610	718	612	936	
Investment	1,284	1,436	1,286	1,845	1,288	2,512	
Improvement and protection project of community environment	2017		2018		2019		121.8%
	Goal	Result	Goal	Result	Goal	Result	
Number of participants	116	116	120	144	125	174	
Investment	232	232	240	270	250	420	

<b>7</b>	<b>Communication and information</b>
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**<7-1. Operating customized senior information class>**

- The goal of this project was to in the smart society, it enhances the ability to use information to easily access the information necessary for living in all ages including seniors.
- Backgrounds : There is a need to improve the information utilization ability and the adaptability of seniors to smart society through the operation of inhabitants' information class.
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Operating customized senior information class	Goal	Result	Goal	Result	Goal	Result	<b>106.0%</b>
Number of training numbers	800	948	900	953	1,000	961	
Investment	35	35	36	36	37	58	

**<7-2. Operating user-oriented homepage and communication application>**

- The goal of this project was to public institutions (Gu offices, community centers) provide necessary information systematically
- The action plan of this project was continuous homepage reorganization and management, establishing 'Knocking', a Dong-gu communication application for residents and promoting membership
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievem-ent rate
	2017		2018		2019		
Homepage reorganization and operating communicative application	Goal	Result	Goal	Result	Goal	Result	<b>97.1%</b>
Number of applications	15,000	15,000	20,000	20,560	25,000	22,707	
Investment	5	5	5	18	5	24	

### <7-3. Issuance and distribution of senior living guide booklet>

- The goal of this project was to providing directions for seniors to design happy old age
- The action plan of this project was it consists of contents that reflect the opinions of seniors, the persons concerned senior welfare, experts, etc, and cover the information needed in real life, Contents composed so that it is easy for seniors to understand, It is distributed to senior welfare center, senior citizen center, etc, so that it can be utilized when counseling and conducting the programs

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Issuance and distribution of senior living guide booklet	Goal	Result	Goal	Result	Goal	Result	258.7%
Number of book-distribution	1,000	1,100	1,000	1,111	1,000	5,550	
Investment	8	7	8	0	8	0	

### <7-4. Issuing Dong-gu senior newsletter>

- The goal of this project was to strengthening communication through continuous information provision for seniors in the local community
- The action plan of this project was All four pages of newspaper, Distribution to the places where many seniors gather such as senior welfare center and senior citizen center, etc, Distribution to Dong-gu office building, resident center, senior club, subway station, Providing various information along with senior living guide booklet, Constitution and Activities of reporter group aged 65 and over

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Issuing Dong-gu senior newsletter	Goal	Result	Goal	Result	Goal	Result	133.3%
Number of copies issued	1,000	1,000	1,000	1,000	1,000	2,000	
Investment	2	0	2	0	2	0	

### <8-1. Filial duty reaction team project>

- The goal of this project was to according to senior population increase, solving discomfort through new conceptual inhome service, improving the quality of life, and building social safety net for single seniors living alone
- The action plan of this project was filial duty reaction service and service linking : Improvement service of residential environment such as wall, floor, and kitchen, household inconvenience support service such as home appliances, water, and electricity, repair and exchange service of goods such as lamps, electronic equipment, batteries, toilet repairs and parts replacement, housekeeping support service such as moving heavy loads, General civil process acting service
- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Filial duty reaction team project	Goal	Result	Goal	Result	Goal	Result	115.1%
number of usages	1,800	1,952	1,900	2,293	2,000	2,315	
Investment	22	22	23	27	24	32	

### <8-1. Senior mental health care>

- The goal of this project was to community-based prevention and management of dementia
- The action plan of this project was Target: Elder over 60, Place of examination: Designated place, Contents : -Dementia Screening Test (MMSE-DS) -Geriatric depression test (Korean Version of Beck Depression Inventory-II) -Regional resource linkage check (simple electrocardiography, oral examination, etc.) -Promotion of integrated health promotion business

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
NO Dementia! Yes Dong-gu! Project	Goal	Result	Goal	Result	Goal	Result	96.0%
number of object	7,000	6,850	7,500	6,925	8,000	7,805	
Investment	18	18	19	18	20	19	

### <8-3. Creating a dementia friendly environment>

- The goal of this project was to contributing to local residents' interest and social atmosphere, such as correct understanding of dementia and improvement of awareness to attract younger people
- The action plan of this project was Additional designation of 「Overcoming dementia school, institution」, planning contest「Village free of dementia」, Healthy 100 years old Movement Class: Linking National Health Insurance Service, Promotion of dementia screening and prevention management, and Awareness campaign, Promoting campaigns linked to local resources in memory of 'Day of Overcoming Dementia', Promotion of awareness improvement activities linked to local resources

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Improved awareness of dementia prevention	Goal	Result	Goal	Result	Goal	Result	95.4%
Number of promotions	120	110	130	126	140	136	
Investment	2	3	3	5	4	6	



#### <8-4. Customized dental health program>

- The goal of this project was to establishing a foundation for lifelong oral health through a preventive-centered comprehensive and continuous dental health program
- Backgrounds : Improvement of healthy quality of life by strengthening preventive-centered lifelong dental management system for local residents and dental health vulnerable people

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Senior fluoride application. Scaling	Goal	Result	Goal	Result	Goal	Result	100.0%
number of object	1,000	1,038	1,100	1,116	1,200	1,146	
Investment	6	4.5	6	4.5	7	4.5	

#### <8-5. Senior health care in senior citizen center>

- The goal of this project was to contributing to the improvement of health for seniors by improving health and the establishment basic health base through establishing professional inspection and follow-up system for senior citizens in Dong-gu to promote their health
- The action plan of this project was Free medical service matching senior citizen center and local clinic(clinic, dentist, oriental clinic), Local specialist talent donation programs such as physical therapy, exercise, and traditional play therapy, providing integrated health care services for senior citizen center(dementia, nutrition, seasonal health education, etc.)

- yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Senior citizen center Traveling clinic	Goal	Result	Goal	Result	Goal	Result	101.0%
Number of treatments	180	180	200	200	220	226	
Investment	2	2	2	2	2	2	

### <8-6. Strengthening inhome support service for seniors>

- The goal of this project was to improving the quality of life for seniors in home
- The action plan of this project was consulting business, case management, daily life support business, healthcare business, alliance service business, family support business

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Inhome support service for seniors	Goal	Result	Goal	Result	Goal	Result	116.1%
number of object	90	125	100	126	120	109	
Investment	80	86	85	89	90	98	

### <8-7. Love restaurant · lunch box sharing project>

- The goal of this project was to maintaining basic health and improving the level of senior meals by providing free meals to seniors who may not be able to eat
- The action plan of this project was Project subjects: seniors who may not be able to eat, project name and partner organization : Love restaurants (Dong-gu Senior Welfare Center, Bitgoeul Senior Welfare Center, Hyesung church, Gyerim Church), delivery meals to low-income seniors(Bitgoeul Senior Welfare Center)

○ yearly action plan

unit: KRW 1 million

categorize	Annual Goal and Performance						Achievement rate
	2017		2018		2019		
Love restaurant·lunch box sharing	Goal	Result	Goal	Result	Goal	Result	105.9%
number of object	740	786	760	810	800	840	
Investment	520	531	530	535	550	641	

## ■ **General Review**

### ○ **Outer spaces and buildings**

: There are 6 projects that are 100 percent or higher and 1 project that is less than 100 percent for Outer spaces and buildings.

### ○ **Traffic**

: There are 1 project that is 100 percent or higher and 2 projects that are less than 100 percent for Traffic.

### ○ **Housing**

: There are 3 projects that are 100 percent or higher for Housing.

### ○ **Social participation of seniors**

: There are 3 projects that are 100 percent or higher and 1 project that is less than 100 percent for Social participation of seniors

### ○ **Respect for seniors and social integration**

: There are 5 projects that are 100 percent or higher for Respect for seniors and social integration.

### ○ **Citizen participation and employment**

: There are 5 projects that are 100 percent or higher for Citizen participation and employment

### ○ **Communication and information**

: There are 3 projects that are 100 percent or higher and 1 project that is less than 100 percent for Communication and information.

### ○ **Community Support and Health**

: There are 5 projects that are 100 percent or higher and 2 projects that are less than 100 percent for Community Support

and Health.

- All 38 projects were carried out continuously. Out of the 38 projects, 31 were carried out with a 100 percent or higher achievement rate (performance) for the goal, and 7 were carried out with less than 100 percent. Projects (new/continued) in the 2<sup>nd</sup> basic plan for age-friendly city were selected by reflecting the evaluation results of the projects.