



Bruxelles, le 27-04-2010

À l'attention de Mrs Charlotte Wristberg,  
World Health Organization  
Department of Ageing and Life Course (ALC)  
Avenue Appia, 20  
1211 Geneva 27  
+ 41 22 7914839  
[wristbergc@who.int](mailto:wristbergc@who.int)

Afin d'intensifier encore davantage notre action politique en faveur des seniors, nous souhaiterions que la Ville de Bruxelles puisse intégrer le réseau « Ville amie des aînés » mis sur pied par l'Organisation mondiale de la Santé.

À cette fin, je vous adresse, en annexe, un dossier circonstancié. Vous y trouverez comme demandé toutes les actions entreprises par la Ville de Bruxelles et qui ont impliqué des seniors, ainsi qu'un plan complet de tout ce qui se fait déjà en la matière, des actions que nous comptons développer à brève échéance et des propositions d'actions nouvelles que la Ville ambitionne d'entreprendre d'ici 2012.

Nous avons d'ailleurs pris divers renseignements auprès de Madame Anne-Sophie Parent de la plateforme européenne AGE et ensuite auprès de Madame Salas-Rojas Carla de votre organisation pour être les plus complets possibles.

Nous restons bien sûr à votre disposition pour de plus amples renseignements.

Nous vous prions d'agréer, Mrs Wristberg, l'expression de nos meilleurs sentiments.

Chantal NOËL  
Échevin en charge de la Famille,  
de la Petite Enfance, des crèches  
et des Cultes.

Freddy THIELEMANS  
Bourgmestre



## WHO GLOBAL NETWORK OF AGE-FRIENDLY CITIES©

### City contact details

QUESTIONS	YOUR ANSWERS
Name of Municipality / City and Country:	BRUXELLES - BELGIQUE
Name of Mayor:	FREDDY THIELEMANS
Full name, role and title of contact person:	MIREILLE DELRIVIERE - Cabinet de Chantal Noël, échelone des Seniors
E-mail of contact person:	mireille.delriviere@brucity.be
Web site address for the municipality:	www.bruxelles.be
Telephone and fax numbers:	003222795061 - Fax 003222795062

To join the Network cities are required to commit to the following four steps:

#### FOUR STEPS

- Establishment of mechanisms to involve older people in all stages of the Age-friendly Cities (AFC) process.*

Cities are also encouraged to build partnerships with government and civil society (including non-governmental organizations and academic institutions).
- Development of a baseline assessment of the age-friendliness of the city. This assessment can be flexible to take into account the diversity of cities, however at a minimum, it needs to consider each of the eight domains identified in the WHO Age-friendly Cities Guide.*

  - outdoor spaces and buildings,
  - transportation,
  - housing,
  - social participation,
  - respect and social inclusion,
  - civic participation and employment,
  - communication and information, and
  - community support and health services.
- Development of a 3 year city-wide action plan based on the findings of this assessment.*

It is anticipated that the action plan will link to other municipal instruments to ensure that age-friendliness becomes a core responsibility for all municipal departments.
- Identification of indicators to monitor progress against this plan.*



In addition, a letter from the Mayor and municipal administration indicating formal commitment of the municipality to undertake and/or complete the above noted four steps within the next two years is required.

This letter is attached OR. Yes

This letter will be sent by (date)

If any of the above steps have already been initiated and/or completed, please provide any relevant documents along with this form.

If possible, also please provide the following additional information:

ADDITIONAL INFORMATION	YOUR ANSWERS
Percentage of older persons (age 65 and above) residing in the city:	16%
Any funding available to assist with this project:	cf. dossier
Other related projects currently being planned or implemented in the city that specifically target older people:	cf. dossier
Local institutions and partners that are or may be involved in this project:	listing annexe.

Please complete and return this form to:

**THE WHO AGE-FRIENDLY CITIES SECRETARIAT**  
 Mrs Charlotte Wristberg  
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 1211 Geneva 27  
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