

# Evaluation for Basic Plan of Age-Friendly City in Suwon and its Strategy Analysis

## Section 1. Outline of Evaluation for the 1<sup>st</sup> Stage Basic Plan

### 1. Objects of Evaluation

- Prior to us establishing the 2<sup>nd</sup> mid- and long-term plan of age-friendly city in Suwon, we will evaluate the 1<sup>st</sup> stage basic plan first.
- The evaluation of 1<sup>st</sup> stage basic plan of age-friendly city in Suwon is meant to involve examination, analysis and valuation for the goals, process of implementation and outcomes of the basic plan that Suwon City established to build an age-friendly city.
- The 1<sup>st</sup> stage basic plan is composed of one vision, three goals and six areas. Firstly, our vision is to build a greater, people-centered and vivacious city of Suwon full of participation, communication and inclusive welfare. And secondly, under this vision, there are three goals such as creating a social environment to provide for retirement, developing a healthy and active living environment and supporting social cohesion and income growth and lastly we have six areas including first, retirement plan for act II in life, second, active living environment, third, healthy aging, fourth, vivacious lifestyle, fifth, social respect and intergenerational integration, sixth, social participation and job opportunity.
- Under these 6 areas, we have 53 detailed tasks to evaluate and they are laid out on the <Table 3-1>.

<Table 4-1> The detailed tasks of 1<sup>st</sup> stage basic plan of age-friendly city in Suwon (2016–2018)

Goals	Areas	Detailed tasks	Duration of Task
1. Creating a social environment to provide for retirement	Retirement Plan for Act II in life	1-1. Helping baby-boomers restart their second half of life	Mid-term
		1-2. Reinforcing lifelong education for new elderly	Short-term
		1-3. Holding government-civilian joint job fairs for baby-boomers	Short-term
		1-4. To support for social contribution activities	Short-term

Goals	Areas	Detailed tasks	Duration of Task
2. Developing a healthy and active living environment	Active living environment	2-1. To support for public relation activities at apartment houses	Short-term
		2-2. To establish and run residential welfare centers	Short-term
		2-3. To follow universal design guideline	Short-term
		2-4. Continuous expansion of welfare facilities for the elderly	Mid-term
		2-5. Expanding the function of senior welfare centers and supporting the center's operation	Short-term
		2-6. Building a Sustainable Suwon-type Village	Short-term
		2-7. Support for Promotion of Green Building	Short-term
		2-8. Increasing the number of low-floor buses	Short-term
		2-9. Reform of the roadside bus stop	Short-term
		2-10. Mobility improvement for the mobility handicapped	Short-term
		2-11. Expansion of protection areas for the mobility handicapped	Short-term
	Healthy Aging	3-1. Public health promotion programs in traditional Korean medicine	Short-term
		3-2. Good Health and Long Life Project	Short-term
		3-3. Establishment of Dementia Safety Center	Mid-term
		3-4. Prevention and control of chronic diseases	Short-term
		3-5. Support for visiting health care service	Short-term
		3-6. Support for free meal service for elderly people	Short-term
		3-7. Support for elderly care service	Short-term
		3-8. Support for Operation of home support service center for the elderly	Short-term
		3-9. Emergency safety care service for the elderly living alone	Short-term
		3-10. Stable management of long term care service for the elderly	Short-term
3. Supporting social cohesion and income growth	Vivacious lifestyle	4-1. Cultural sharing program for the elderly	Short-term
		4-2. Support for Sport-for-all promotion	Short-term
		4-3. Creating citizen's forest within six minutes' distance	Short-term
		4-4. Promotion of the friend-making program for elderly people living alone	Short-term
		4-5. Lifelong learning program befitting local community	Short-term

Goals	Areas	Detailed tasks	Duration of Task
		4-6. Beautiful Senior, Silver-centered, specialized program	Short-term
		4-7. Supply and training of PC of hope to close digital divide	Short-term
		4-8. Operating of a Social welfare information center in Suwon City	Short-term
		4-9. Improvement of the environmental quality of Senior Citizen Centers and distribution of excellent programs	Short-term
		4-10. Civic engagement, private-government joint governance administration	Short-term
	Social Respect and intergenerational integration	5-1. Expansion of CCTV installation at blind spot of safety	Short-term
		5-2. Reinforcement of the sense of human rights through civic education program	Short-term
		5-3. Holding festivities for the Day of Older Persons	Short-term
		5-4. Operating "Human Dolbome(Caregiver)" service system to shed light on blind-spot of welfare	Short-term
		5-5. Talk Concert to foster harmony between generations and build a happy community	Short-term
		5-6. Promotion of small-scaled art and cultural events	Short-term
		5-7. Cultural heritage tourism along with theme and commentary	Short-term
		5-8. 50+ Active Senior Festival	Short-term
	Social Participation and job opportunity	6-1. Operation of Suwon Volunteer Center	Short-term
		6-2. Promotion of Social Enterprises, practicing virtue and bring income	Short-term
		6-3. Senior citizen centers full of participatory spirit and energy	Short-term
		6-4. Expanding senior's volunteer work	Short-term
		6-5. Promotion of senior's social activities	Short-term
		6-6. Improving independent living condition of elderly households	Short-term
		6-7. Expanding social income for the elderly	Short-term
		6-8. Expanded social care service for low income elderly households	Short-term
		6-9. Promoting urban eco-farming for coexistence of human beings and nature	Short-term
		6-10. Expansion of retired(or pre-retired) public officers' social participation	Short-term

## 1. What and How to Evaluate

- This is firstly to evaluate how much we have accomplished the goals set in the

1<sup>st</sup> stage basic plan of age-friendly city in Suwon.

- We tried to find out if those goals set in the 1<sup>st</sup> basic plan of age-friendly city in Suwon for the duration between 2016 and 2018 were met or not.
- In order to objectively evaluate the degree of accomplishment of goals, we first quantified the content of work of those detailed tasks and then carried out quantitative analysis.
- We used reports on progress of tasks for 2016 to 2018 and plan of works laid out by year for 2016 to 2018 submitted by those divisions related to the 1<sup>st</sup> basic plan of the age-friendly city in analysis and evaluation of tasks' achievement.
- Secondly, there was also an expert's assessment on 1<sup>st</sup> basic plan of age-friendly city in Suwon.
- Expert's assessment was conducted through a survey where five-point Likert scale was used in evaluating the level of satisfaction and consistency about those action items laid out in the 1<sup>st</sup> basic plan of age-friendly city.
- The results we got through abovementioned process will be reflected on the 2<sup>nd</sup> stage mid- and long-term plan of age-friendly city in Suwon.

## Section 2. Result Analysis of tasks in the Basic Plan of the 1<sup>st</sup> Stage

### 1. Retirement Plan for Act II in Life

#### 1) Helping baby-boomers restart their second half of life

- Helping baby-boomer restart their second half of life is intended to give the New Middle-Aged Generation, on the threshold of new era of Homo-Hundred, an opportunity of training on how to set up a later life plan as well as a job opportunity in the wake of retirement, thereby alleviating their economic hardships and encouraging them to take more part in social activities
- The achievement of a detailed task named 'Helping baby-boomers restart their second half of life' is as shown on the following <Table 3-2> :
  - The number of middle-aged people who benefited from a policy task named 'Promoting public job creation for middle-aged people' was 926 persons in the year 2016, 762 persons in 2017 and 653 persons in 2018. The record shows that each and every year the city exceeded the targeted number of public job creation although the number of created jobs each year has been shrinking.
  - The city offered training program such as lecture meetings while working with

related organizations, one time a year during 2016 to 2017 and two times in 2018.

- With regard to 'Building up the promotion center for Life of double cropping of new middle-aged people', the necessary legal basis to create the promotion center was established through ordinance's enactment in April 2018.
- Regarding the task named 'Helping baby-boomers restart their second half of life', the outcomes have continuously gone beyond the goals during 2016 to 2018.

〈Table 3-2〉 Outcomes from the policy task of 'Helping baby-boomers restart second half of life'  
(Units : Person, Number of events)

Action item \ Target & Outcome & Year	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Promoting public job creation for middle-aged person	915	926	750	762	600	653
Offering training programs like lecture meeting with the help of related organizations	1	1	1	1	2	2
Building up the promotion center for Life of double cropping of new middle-aged people	-	-	-	-	Ordinance Enactment	2018. 04

## 2) Reinforcing lifelong education for new elderly

- Reinforcing the lifelong education for new elderly population is intended to give them the opportunity to restart their second half of life through programs that promote Life of double cropping after retirement.
- The outcome of the policy task named 'Reinforcing lifelong education for new elderly population is as shown on the following 〈Table 3-3〉:
- Number of middle-aged people who took the course named 'Life Class' was 57 in the year 2016, 69 in the year 2017 and 68 persons in the year 2018. Throughout those three years, the numbers of trainees have been less than the goals each and every year.
- For the class named 'Capability developing class', 68 persons participated in it in the year 2016, 42 persons in the year 2017 and 49 persons in 2018, with the outcomes continuously going beyond the goals each and every year.
- With regard to 'Senior business club activities', there was the goal of implementing five activities for the year 2016 and for the years of 2017 and

2018, the goals of activity numbers to implement were adjusted upward to be eight with the outcomes going beyond the goals except the year 2017.

- With regard to reinforcement of lifelong education for new elderly people, except the field of ‘capability developing class’, both ‘life class’ and ‘senior business club activities’ didn’t reach the goal for some years.
- Particularly, we found it necessary to promote ‘life class’ so that the targeted number of trainees can join the class.

〈Table 3-3〉 Outcomes of reinforcing lifelong education for new elderly population

(Units : Person, Number of items)

Action item\Target & Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Life class	80	57	80	69	80	68
Capability developing class	40	68	40	42	40	49
Senior business club activities	5	6	8	6	8	10

### 3) Holding government-civilian joint job fairs for baby-boomers

- Hosting government-civilian joint job fairs for baby-boomers is intended to give middle-aged people who seek job the opportunity to get a job and to give businesses the opportunity to find workers of desirable talent, thereby contributing to overcoming unemployment crisis and reinvigorating the local economy.
- The result of implementing government-civilian joint job fairs for baby-boomers is as shown on the following table 3-4.
  - ‘The job fair for middle-aged people’ is scheduled to be hosted one time a year and it has actually been done one time in a year during 2016 to 2018.
  - ‘Numbers of people employed through the job fair events’ have been less than the targeted numbers during three years like 70 persons in the year 2016, 66 persons in the year 2017 and 62 in 2018.
- With regard to the event of government-civil joint job fair for baby-boomers, the city has accomplished a goal, the number of hosting events per year but it failed to accomplish the other goal, the number of employed people middle-aged through the events each and every year.
  - Although an increased number or scale of the job fair events for middle-aged people is important, it is also required for us to explore the way that we can

upgrade the quality of the events.

〈Table 3-4〉 Results of implementing government-civilian joint job fairs for baby-boomers

(Units : Number of events, person)

Action Item \ Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Job fair for the middle-aged	1	1	1	1	1	1
Job fair for the middle-aged	121	70	158	66	121	62

#### 4) Support for social contribution activities

- Retirements of many middle-aged people may result in a serious lack of skillful office workers and technical specialists in various corners of our society and in this sense, all activities to support for social contribution can play an important role in harnessing skilled and experienced manpower to our society in need for their contribution.
- The achievement of the task named supporting for social contribution activities is as shown on the following table 3-5 :
  - The number of ‘organizations participating in social contribution activities’ amounted to 72 in the year 2016, 67 places in the year 2017 and 74 places in the year 2018, steadily showing accomplishments more than sought each year.
  - The number of ‘participants in social contribution activities’ amounted to 445 in the year 2016, 454 persons in the year 2017 and 504 persons in the year 2018, steadily showing accomplishments more than targeted each year and the number appears to grow year by year.
- Outcomes of the supports for social contribution activities have steadily surpassed targets each year during 2016 to 2018.

〈Table 3-5〉 Outcomes of support for social contribution activities

(Units : Number of organization, person)

Action item \ Target & Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Participatory organizations of Social contribution activities	62	72	62	67	62	74
Participants of Social contribution activities	400	445	400	454	460	504

## 2. Active living environment

### 1) Support for public relation activities at apartment houses

- Support for public relation activities at apartment houses is intended to form people-oriented residential environments where everybody want to live and to restore humanism around us through proactive support for enhancement of living environment surrounding apartment houses.
- The targets and outcomes of support for public relation activities at apartment houses are as shown on the following table 3-6.
- The goals of number of activity plans which can receive government grants have been adjusted upward every year like from 121 activities in the year 2016 to 196 activities in the year 2017 to 231 activities in the year 2018 and these adjusted goals have been met each and every year from 2016 to 2018.
- In terms of the amounts used for those activities to which government grants were applied, they proved to be less than targeted like 1,843 million won in the year 2016, 2,214 million won in the year of 2017 and 2,618 million won in 2018. As the targeted numbers of activities applied have been met each year, the goals of amount plans per year also can be said to meet the goals even though some amount of money was saved in the actual course of implementation.
- The targets of the support for public relation activities at apartment houses each year have been met as they were planned from 2016 to 2018.

〈Table 3-6〉 Targets and outcomes of support for public relation activities at apartment houses

(Units : Number of places of apartments, Million won)

Action item \ Target & Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Received number of activity plan applicable for government grants	121	121	196	196	231	231
Amounts of received activity plans applicable for government grants	2,100	1,843	2,450	2,214	2,820	2,618

### 2) Establishment and running of residential welfare centers

- Establishment and running of residential welfare centers was planned to support for stable residence and improved level of residence for citizens of Suwon as well as residentially disadvantaged class through pushing for related policy measures in a harmonious and steady manner.



- Policy measures include tailor-made residential welfare services with no one left behind.
- Accomplishment of a tailor-made ladder of residential welfare per stage
- Targets and outcomes related to the establishment and running of residential welfare centers are as shown on the following table 3-7:
- Promotion center for residential welfare was established in October 2016 under article 22 of the framework act on residence and article 15 of ordinance of supporting residential welfare in Suwon City, and is now under the responsibility of Suwon Sustainable City Foundation for its operation.
- Numbers of event of 'Advice and support for residential welfare' went beyond the target in the year 2017, while only one event of sharing best practice was carried out in the year 2018 even though one symposium and two times of sharing best practice were previously planned for the year.
- Outcomes of the task named 'Support for residential welfare policy' met or surpassed the targets of both year 2017 and year 2018. In the year 2018, particularly, outcome of the item named 'workshop (special lecture)' surpassed the target by one time.
- 'The factual survey on the residence in Suwon City' was conducted in accordance with the plan set in the year of 2017 and the standard of the lowest level of Suwon-type residence was defined.
- With regard to the activity named 'Running the reception rooms of the village under the responsibility of Suwon sustainable city foundation', the outcomes of both years of 2017 and 2018 met or surpassed targets but an action item named establishment of five new reception rooms in the year 2018 was yet to be accomplished.
- With regard to the activity named 'Operation of reception rooms of the village under the responsibility of Suwon Human House', the outcomes of both years of 2017 and 2018 met or surpassed their targets. In the year 2018, particularly, the residents' meetings were convened one more time than original plan and a new program to improve internal and external environment of residence was newly added and put into operation.
- The outcomes of activity named 'Support for house reform for the residentially disadvantaged class' didn't meet the targets for both years of 2017 and 2018. However efforts to support this activity were surely made.
- The outcomes of activity named 'Operation of and support for residential welfare

network' surpassed the goals set for the year 2017. In case of the year 2018, the planned action items were all implemented even though part of them failed to reach goals. Meantime, there was an additional outcome in 2018, which was named 'Korea residential welfare center network's forum.'

- The outcomes of activity named 'Promotion of residential welfare' surpassed the goals set for both years of 2017 and 2018.
- The outcomes of the activity named Establishment and operation of residential welfare center didn't fully meet the goals set for the duration from 2016 to 2018, but many of them proved going beyond the goals. With regard to the activities named New establishment of reception rooms of the village and Support for house reform, additional efforts are required to be put to reach their goals.

〈Table 3-7〉 Targets and outcomes of establishment and operation of residential welfare center

Action item \ Target & Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Advice and support for residential welfare	-	-	<ul style="list-style-type: none"> <li>Advice: 10 times</li> <li>Field advice: 2 times</li> </ul>	<ul style="list-style-type: none"> <li>Advice: 10 times</li> <li>Field advice: 2 times</li> </ul>	<ul style="list-style-type: none"> <li>Forum: 1 time</li> <li>Sharing best practice: 2 times</li> </ul>	<ul style="list-style-type: none"> <li>Sharing best practice: 1 time</li> </ul>
Support for residential welfare policy	-	-	<ul style="list-style-type: none"> <li>Setup of policy club</li> <li>Operation of policy club: 5 times</li> </ul>	<ul style="list-style-type: none"> <li>Setup of policy club</li> <li>Operation of policy club: 5 times</li> </ul>	<ul style="list-style-type: none"> <li>Operation of policy club: 12 times</li> <li>Workshop(Special lecture) 2 times</li> <li>Learning for developing workers' capability:4 classes (total 8 lectures)</li> </ul>	<ul style="list-style-type: none"> <li>Operation of policy club: 12 times</li> <li>Workshop(Special lecture) 3 times</li> <li>Learning for developing workers' capability:4 classes (total 8 lectures)</li> </ul>
The factual survey on the residence in Suwon City	-	-	<ul style="list-style-type: none"> <li>Factual survey on the residence in Suwon City</li> <li>Defining the standard of the lowest level of Suwon type residence</li> </ul>	<ul style="list-style-type: none"> <li>Factual survey on the residence in Suwon City</li> <li>Defining the standard of the lowest level of Suwon type residence</li> </ul>	-	-
Operation of reception rooms under Suwon sustainable city foundation	-	-	<ul style="list-style-type: none"> <li>Operation of 4 reception rooms as temporary residential space for emergency</li> </ul>	<ul style="list-style-type: none"> <li>Operation of 6 reception rooms as temporary residential space for emergency</li> </ul>	<ul style="list-style-type: none"> <li>Operation of 23 reception rooms</li> <li>Guidance setup to run reception rooms</li> <li>Establishment of 5 new reception rooms</li> </ul>	<ul style="list-style-type: none"> <li>Operation of 23 reception rooms</li> <li>Guidance setup to run reception rooms</li> </ul>
Operation of reception rooms under Suwon Human House	-	-	<ul style="list-style-type: none"> <li>Residents' meetings: 3 times</li> <li>Community program: 8 times</li> </ul>	<ul style="list-style-type: none"> <li>Residents' meetings: 3 times</li> <li>Community program: 8 times</li> </ul>	<ul style="list-style-type: none"> <li>Residents' meetings: 4 times</li> </ul>	<ul style="list-style-type: none"> <li>Residents' meetings: 5 times</li> <li>Introduction of improvement program for internal and external residential environment</li> </ul>
Support for house reform for the residentially disadvantaged class	-	-	<ul style="list-style-type: none"> <li>House reform: 5 houses</li> </ul>	<ul style="list-style-type: none"> <li>House reform: 3 houses</li> </ul>	<ul style="list-style-type: none"> <li>Establishing norms for house reform</li> <li>House reform: 15 houses</li> </ul>	<ul style="list-style-type: none"> <li>Establishing norms for house reform</li> <li>House reform: 10 houses</li> </ul>
Operation of and support for residential welfare network	-	-	<ul style="list-style-type: none"> <li>Meeting: 4 times</li> <li>Business agreement: 2 times</li> </ul>	<ul style="list-style-type: none"> <li>Meeting: 20 times</li> <li>Business agreement: 4 times</li> </ul>	<ul style="list-style-type: none"> <li>Reception rooms network meeting: 4 times</li> <li>Business agreement: 3 times</li> </ul>	<ul style="list-style-type: none"> <li>Reception rooms network meeting: 2 times</li> <li>Business agreement: 2 times</li> <li>Hosting Korea residential welfare center network's forum</li> </ul>
Promotion of residential welfare	-	-	<ul style="list-style-type: none"> <li>Making promotional material: 1 time</li> <li>Participation in the event of residential welfare: 1 time</li> </ul>	<ul style="list-style-type: none"> <li>Making promotional material: 2 times</li> <li>Participation in the event of residential welfare: 1 time</li> </ul>	<ul style="list-style-type: none"> <li>Press reports: 5 times</li> <li>Making promotional material: 3 time</li> </ul>	<ul style="list-style-type: none"> <li>Press reports: 6 times</li> <li>Making promotional material: 4 time</li> </ul>

3) To follow universal design guideline

- Development of guideline for application of universal design was planned to establish or discuss on or support for norms of application of universal design.
- The achievement from implementation of universal design guideline is as shown on the following table 3-8.
  - Establishment of the mid- and long-term plan of universal design was accomplished in the year of 2018 as it was planned.
  - 'The development of manual for assessment of universal design application on architecture' was started in the year 2018 and will be finished in the year 2019.
  - 'Universal design application on architecture' will begin in the year 2019 when the development of related manual will be completed and therefore there is no exemplary case yet.
- With regard to the application of universal design guideline, business plan and development of manual were started in earnest from the year of 2018 and are now underway, so there is no exemplary case yet.
  - By the way, the study and research have been carried out on schedule so far and in this respect, the goal was actually accomplished as it was aimed.

〈Table 3-8〉 Target and outcome of application of universal design guideline

(Unit : case)

Action item \ Target & Outcome	Target & Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Establishment of the mid- and long-term plan of universal design	-	-	-	-	1	1
Development of manual for assessment of universal design application on architecture	-	-	-	-	1	1 (under way)
Universal design application on architecture	-	-	-	-	-	-

#### 4) Continuous expansion of welfare facilities for the elderly

- Expansion of welfare facilities was planned to contribute to advancement of welfare of the elderly through continuous increase of welfare facilities where various services are available in line with the currently increasing demand of diversified and high quality services.
- The target and outcome of the task of continuous expansion of welfare facilities for the elderly are as shown on the table 3-9.
  - With regard to 'Introduction of a new service called medical welfare facilities for the elderly,' the target number of the facilities in any given year was not decided but from the year of 2016 to 2018, 74, 75 and 75 facilities were put into operation respectively, each year.
  - The target number of 'new introduction of residential welfare facility for the elderly' per a year was one and this target has been accomplished each year.
  - With regard to 'Introduction of a new service called leisure welfare facilities for the elderly', during 2016 to 2018, 3 facilities, 9 facilities and 23 facilities were put into service respectively, each year, surpassing the target in any given year.
  - With regard to 'Introduction of a new service called in-home care facility for the elderly', the target number of the facilities in any given year was not decided but from the year of 2016 to 2018, 17 places, 14 places and 15 places of facilities were put into service respectively, each year.
- with regard to continuous expansion of welfare facilities for the elderly, there were some areas where we were not able to set goals for them due to the lack of information of fluctuating demand for public and private welfare facilities. By the way, targeted welfare-related facilities pushed for by Suwon City were all accomplished.

〈Table 3-9〉 Target and Outcome of continuous expansion of welfare facilities for the elderly  
(Unit : number of facility)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
New introduction of medical and welfare facility for the elderly	-	74	-	75	-	75
New introduction of residential welfare facility for the elderly	1	1	1	1	1	1
New introduction of leisure and welfare facility for the elderly	3	3	6	9	10	23
New introduction of in-home care facility for the elderly	-	17	-	14	-	15

5) Expanding the function of senior welfare center and supporting for its operation

- Along with current increase of elderly population and follow-up increase of welfare demand, the expanding senior welfare center's function and supporting for its operation is aiming at providing the users with equality services through reorganizing programs and increasing their operation in a realistic manner and linkage of welfare service organizations for the elderly population in the region.
- The target and outcome of the task named expanding the function of senior welfare center and supporting for its operation are as shown on the following table 3-10.
  - The outcome of the action item named 'operation of cooling centre' in any given year was as high as the target was.
  - The outcome of the action item named 'weekend and night-time operation of welfare center for elderly people' was also as high as the target was in any given year.
  - For the action item named 'expansion of programs for all residents in the region', during the years of 2016, 2017 and 2018, 83 programs, 84 programs and 87 programs were accomplished respectively each year, going beyond the goal in any given year.

- For the action item named ‘expansion of linkage between regional resources like schools’, during the years of 2016, 2017 and 2018, 45 places, 88 places and 103 places were accomplished respectively each year, going beyond the goal in any given year and particularly in the year 2017, there was an excellent outcome, achieving more than twice the target.
- For the action item named ‘support for expanding the function of senior welfare division’, outcomes during the year 2016 to 2018 all met the goal set in any given year.

〈Table 3-10〉 Target and outcome of function expansion and operation support for senior welfare center

(Unit : place or number)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Operation of cooling center	4	4	5	5	6	6
Weekend and night-time operation of welfare center for elderly people	5	5	5	5	6	6
Expansion of programs for all residents in the region	60	83	70	84	80	87
Expansion of linkage between regional resources like schools	40	45	40	88	80	103

#### 6) Building a sustainable Suwon-type village

- The task named building a sustainable Suwon-type village was planned to contribute to forming an age-friendly city in Suwon through the combination of aged people’s participation in regional activities and welfare resources by pushing for the policy measures such as invigorating public relation in regional community and hosting a public contest to make a village for all residents in the region.
- The outcome of the task named building a sustainable Suwon-type village is as shown on the following table 3-11.
  - ‘The number of public contests of resident’s policy measures’ proposal to

build a Suwon-type village community' was not set in any given year and the outcomes for three years, however, has kept increasing like 23 times, 44 times and 48 times for years of 2016, 2017 and 2018 respectively.

- The amount goal to support for policy measures selected from resident's proposals through public contests was not previously set in any given year and the outcomes for three years, however, has kept appearing to increase like 131 million won, 225 million won and 281 million won for years of 2016, 2017 and 2018 respectively.
- In conclusion, it is legitimate to say that the task named building a sustainable Suwon-type village underscored meaningful accomplishments even though we have outcomes only without specific targets being set previously because each and every year, the number of businesses and the supported amounts for those businesses increased and more people benefitted from them.
- Still, it is encouraged for us to previously set up goals and see to it that those businesses are carried out effectively through comparing them with outcomes.

〈Table 3-11〉 Target and Outcome of the task named Building a sustainable Suwon-type village

(Units : number of business, Million one)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Number of businesses chosen from residents' proposal through public contest	-	23	-	44	-	48
Amount of businesses chosen from residents' proposal through public contest	-	131	-	225	-	281

Note : Action items were carried out by the Village-building team (Provincial finance 50%, Municipal finance 50%)

## 7) Support for promotion of green building



- The task named support for promotion of green building was designed to contribute to stabilized residence of energy-poor households through improvements of energy efficiency and residential environments by providing them with subsidies for window change in aged house.
- The outcomes of task named support for promotion of green building is as shown on the following table 3-12.
  - The target numbers of the elderly households out of total number of households who decided to form green building with their old houses varied year by year and the outcomes per year were 223 households in the year 2016, 214 households in the year 2017 and 235 households in the year 2018, which made outcomes go beyond the target in any given year in a row.
  - The ratio of amount to support for forming green building of the elderly households was targeted to stay around 60% but the actual ratios were 63.8%, 68.4% and 63.8% for the years 2016, 2017 and 2018 respectively, going beyond the target ratio in any given year.
- Outcomes of the support for forming green building during from the year 2016 to 2018 proved to be more than the target in any given year in a row.

〈Table 3-12〉 Target and Outcome of support for forming green building

(Units : number of household, %)

Household and Ratio \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Number of households to form green building	209/349	223/349	187/313	214/313	206/344	235/344
Ratio of amount to support for forming green building	60	63.9	60	68.4	60	68.3

8) Increasing the number of low-floor buses

- Expansion of number of low-floor buses was planned to provide the mobility handicapped such as disabled person or elderly and infirm with mobility improvement through ensuring access to transportation and convenient on and off.
- Outcomes of the task named increasing the number of low-floor buses are as shown on the following table 3-13.
  - The numbers of low-floor buses increased in the year 2016 and 2017 were the same as planned in those given years but in case of the year 2018, the number was just 14, far lower than the target number of 24.
  - The outcomes of 'the newly increased number of low-floor buses' in the years of 2016 and 2017 were the same as increased target numbers in given years but in case of the year 2018, the actual number of newly introduced low-floor buses was only 14, far lower than the target number and this caused the total number in service fail to meet the target.
- the task of increasing low-floor buses proved to fail to reach the goal in the year 2018.
  - However, when we think of the outcomes we got in the years of 2016 and 2017 and the fact that low-floor bus needs national finance, provincial finance and municipal finance to be put into the related budget together, efforts done by Suwon City alone was not enough to get the job done.
  - Going forward, as Suwon City is going to push for a plan where low-floor buses take 40% ratio out of total buses in service, we can say this task was completed.

〈Table 3-13〉 Outcome of the task of increasing low-floor buses

(Unit : number of buses)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
New low-floor buses in service	39	39	26	26	24	14
Total number of low-floor buses in service	264	264	290	290	314	304

9) Reform of the roadside bus stop

- The plan of reforming roadside bus stop is intended to improve mobility convenience for the mobility handicapped such as disabled person or elderly and infirm.
- Outcomes of the task of reforming roadside bus stop is as shown on the following table 3-14.
  - The target numbers of replacing aged roadside bus stop and installing new bus stop are combined together and they were 56 places, 39 places and 51 places during three years from 2016 to 2018 respectively, going beyond the target numbers in given years except the year 2017.
  - With regard to the task of installing safety and convenience facilities, there was no target set in any given year and the actual outcomes of installation in the years of 2016, 2017 and 2018 were 9 places, 9 places and 46 places respectively. In the year 2018, in particular, the outcome was far more than the year 2016 and 2017.
- In the year 2017, the outcome of the task of reforming roadside bus stop didn't meet the target while in the years of 2016 and 2018, every action items had the outcomes going beyond the targets.

〈Table 3-14〉 Target and outcome in the task of reforming roadside bus stop

(Unit : Number of place)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Replacing aged bus stop	50	32	50	29	50	46
Installing new bus stop		24		10		5
Installing safety and convenience facilities	-	9	-	9	-	46

10) Mobility improvement for the mobility handicapped

- The task of mobility improvement for mobility handicapped was intended to contribute to social participation of the mobility handicapped and to enhance their welfare through establishing a people-oriented traffic system and providing the mobility handicapped such as disabled person, pregnant woman and the old and the infirm with special traffic conveniences.
- The accomplished outcomes of the task of mobility improvement for the mobility handicapped are laid out on the table 3-15.
  - The outcomes of the action item named purchase of special means of transportation have reached the target in any given year.
  - Both the number of classes to improve awareness of disabled person and another number of classes of kindness training for drivers and advisors were implemented as targeted in any given year.

〈Table 3-15〉 The outcome of the task of mobility improvement for the mobility handicapped  
(Unit : car, number of classes)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Purchase of special means of transportation	10	10	10	10	20	20
Classes to improve awareness of disabled person and kindness training for drivers and advisors	4	4	4	4	4	4

11) Expansion of protection areas for the mobility handicapped

- Due to their abnormal behaviors caused by decrease of physical and mental capabilities, the number of traffic accidents of the mobility handicapped has risen in recent years. Under this circumstance, the task of expanding protection areas for the mobility handicapped is designed to provide the mobility handicapped with more comfortable pedestrian environment through designating those areas where mobility handicapped are often concentrated as protection areas.
- The outcome of this task named expanding protection areas for the mobility handicapped is as shown on the following table 3-16.
  - The outcomes of action item named administrative pre-announcement of designation of protection areas for mobility handicapped were the same as planned in any given year.
  - The outcomes of action item named implementation of facility improvements in the protection areas of the mobility handicapped were also the same as planned in any given year.

〈Table 3-16〉 The outcome of expanding protection areas for the mobility handicapped  
(Units : Number of action, number of place)

Action item\Target and Outcome	Target and outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Administrative pre-announcement of designating protection areas for the mobility handicapped	23	23	12	12	14	14
Facility improvement in the protection areas of the mobility handicapped	27	27	16	16	17	17

### 3. Healthy Aging

#### 1) Public health promotion programs in traditional Korean medicine

- These days many people are paying more attention to public health care in Korean traditional medicine and its demand is constantly pressing due to population ageing and increasing chronic degenerative diseases. Under this circumstance, this task is meant to push for improved health care policies for local residents through providing them with traditional Korean medical services and health promotion programs in traditional Korean medicine under the lead of community health centers.
- The outcomes of this task called Public health promotion programs in traditional Korean medicine are as shown on the table 3-17.
  - The outcomes of action item named Operation of traditional Korean medical treatment office, which took place in the year 2018 went beyond the target in terms of the number of visiting patients amounting to 5,747 persons.
  - The outcomes of action item named Building a longevity village with Korean traditional medicine went beyond the targets in terms of the number of visit and number of participant during the years of 2016 and 2017.
  - The outcomes of action item named Smoke-free life with the help of traditional Korean medicine fell short of the targets during the operation in the years of 2016 and 2017 due to the lack of participants.

- With regard to the action item named 'Health protector of traditional Korean medicine white book,' during the period of operation from year 2016 to 2018, there have been 18 times of activities in year 2016 and 31 times of activities in year 2018, which let outcomes go beyond the targets of those two years but in year 2017, the outcome failed to meet the target.
- The number of participants in the activity named 'Health protector of traditional Korean medicine white book,' reached the goal in the year 2018 with 798 persons but in the previous two years of 2016 and 2017 the numbers of participants didn't reach the goals.
- In terms of the numbers of participants and operators, the outcomes of the activity, 'Go! Burn the fat now!' went beyond targets in the years of 2106 and 2018 but in the year 2017, it failed to reach the target.
- In terms of the numbers of both participants and operators, the outcomes of the activity, 'Treat menopausal symptoms with traditional Korean medicine!' went beyond targets during its operation that lasted until the year 2017.
- In terms of the number of event's organization, the outcome of 'Cure arthritis, now!' went beyond the target in any given year but in terms of the number of participants, the outcomes failed to reach targets in the years 2016 and 2017.
- In terms of the number of event's organization, the outcome of 'Hurrah! Era of Homo-Hundred!' reached the target in the year 2018 but the number of participants failed to reach the target.
- For the task named Public health promotion programs in traditional Korean medicine, a variety of activities and businesses have been in operation. Although the number of participants varies year to year, as a whole, we can say this task is on the right track as the operation of examining rooms and training programs are in good shape and working normally with targets being met.

〈Table 3-17〉 Outcomes of Public health promotion programs in traditional Korean medicine  
(Units : Number of event, person)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Operation of traditional Korean medical treatment office	-	-	-	-	5,400	5,747
Building a longevity village with Korean traditional medicine	30	37	30	39	-	-
Building a longevity village with Korean traditional medicine	200	333	200	341	-	-
Smoke-free life with the help of traditional Korean medicine	800	769	800	567	-	-
Health protector of traditional Korean medicine white book	10	16	10	3	24	31
Health protector of traditional Korean medicine white book	350	273	350	132	700	798
Go! Burn the fat now!	77	102	77	69	72	72
Go! Burn the fat now!	3,000	5,100	3,000	2,259	2,100	2,389
Treat menopausal symptoms with traditional Korean medicine	20	62	20	39	-	-
Treat menopausal symptoms with traditional Korean medicine	700	2,507	700	2,086	-	-
Cure arthritis, now!	16	24	16	34	24	25
Cure arthritis, now!	700	617	700	991	720	542
Hurrah! Era of Homo-Hundred	-	-	-	-	10	10
Hurrah! Era of Homo-Hundred	-	-	-	-	200	140

## 2) Good Health and Long Life Project

- The task named Good Health and Long Life Project was designed to raise the level of health in the local community through inspiring people to take care of their health and ingrain healthy habits and distributing information essential to lead a healthy life for them.
- The outcomes of this task called 'Good Health and Long Life Project' are



as shown on the table 3-18.

- The outcomes of an action item, 'Circuit training' reached the target in terms of its operation in any given year and in particular, the number of participants of this item went beyond the target in any given year.
- Another action item, 'Visiting Health Class' was put into operation from the year 2017 and during the two years of 2017 and 2018, the number of participants went beyond the target in any given year, while the number of event organization in 2018 fell short of the target initially set.
- The outcomes of another action item, Outdoor exercise for healthy homo-hundred, which was put into operation in the year 2018, went beyond the targets for both the number of event organization and the number of participants.
- In terms of the number of participants, the action item named 'Operation of exercise room' succeeded in going beyond the targets for the years of 2016 and 2018 but, in the year 2017, this item failed to reach the target.
- In terms of the number of participants, the outcome of the action item named 'Operation of One-stop room' went beyond target in any given year.
- In terms of the number of event organization, the action item named 'Campaign of Practicing Healthy Life' accomplished its goal in any given year. And, in terms of the number of participants, it went beyond its goal in any given year.

〈Table 3-18〉 Outcome of Good Health and Long Life Project

(Units : Number of event, Person)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Circuit training	270	270	270	270	24	24
Circuit training	3,500	3,658	3,500	4,031	300	305
Visiting Health Class	-	-	90	90	90	75
Visiting Health Class	-	-	1,100	1,149	1,100	1,169
Outdoor exercise for healthy homo-hundred	-	-	-	-	120	120
Outdoor exercise for healthy homo-hundred	-	-	-	-	18,000	18,000
Operation of exercise room	4,000	4,757	3,900	3,807	3,000	3,123
Operation of One-stop room	10,000	10,705	10,000	13,837	11,000	11,798
Campaign of Practicing Healthy Life	10	10	10	10	6	6
Campaign of Practicing Healthy Life	2,000	2,120	2,000	2,120	1,200	1,690

Note : In the year 2018, outcomes of most action items decreased due to extension of community health center

### 3) Establishment of Dementia Safety Center

- Establishment of Dementia Safety Center is aiming at building an infrastructure through which we can provide mild dementia patients with one-stop medical care and alleviate the pains and the financial burden of both dementia patients and their family members.
- The outcomes of the task named Establishment of Dementia Safety Center is as shown on the table 3-19.
  - The task of 'Establishment of Dementia Safety Center' started from the one in Yeongtong-gu in the year 2016. This center was previously called Suwon Dementia Center and now is called Yeongtong-gu Dementia Safety Center with the whole facility reform finished as of September 2018.
  - In Jangan-gu, the establishment of its dementia safety center was finished in October 2018 through extension of and re-modelling part of community health center in Jangan-gu. And in both Gwonseun-gu and

Paldal-gu, they re-modelled their community health centers to establish their own dementia safety centers as of July 2019.

- As of now, establishment of dementia safety centers are already completed in each and every region in Suwon City.
- With regard to the task named Establishment of Dementia Safety Center, the target was accomplished for the duration from year 2016 to year 2018.

〈Table 3-19〉 The outcomes of the task of Establishing Dementia Safety Center

Action items					Outcomes
Jangan-gu	Community Health Center	482 (m <sup>2</sup> )	Extension and re-modelling	<ul style="list-style-type: none"> <li>• Re-modelling: 2018. 07.~10.</li> </ul>	2018. 10.
Gwonseun-gu	Community Health Center	498 (m <sup>2</sup> )	Re-modelling (Community Health Center 1 <sup>st</sup> and 2 <sup>nd</sup> floors)	<ul style="list-style-type: none"> <li>• Policy change : 2018. 08. (Extension→Remodelling)</li> <li>• Finish of design : 2018. 10.</li> <li>• Bid for construction : 2018. 12.</li> <li>• Starting of construction : 2019. 01.</li> <li>• Completion of construction and opening ceremony : 2019. 07.</li> </ul>	2019. 07.
Paldal-gu	Community Health Center	593 (m <sup>2</sup> )	Re-modelling	<ul style="list-style-type: none"> <li>• Setup Remodelling plan : 2018. 09</li> <li>• Design outsourcing and start : 2018. 12.</li> <li>• Start of Construction : 2018. 12.</li> <li>• Opening ceremony : 2019. 06.</li> </ul>	2019. 06.
Yeongtong-gu	Community Health Center	545.78 (m <sup>2</sup> )	Organization change and additional Re-modelling	<ul style="list-style-type: none"> <li>• Name changed from Suwon Dementia Center→to Yeongtong-gu Dementia Safety Center: 2018. 01.</li> <li>• Finish of additional re-modelling: 2018. 09. 30.</li> </ul>	2016. 06.

#### 4) Prevention and control of chronic diseases

- The task of Prevention and control of chronic diseases was planned to enhance self-management ability and raise the rate of continuity of care through providing hypertensive or diabetic patients who are likely to suffer chronic disease with integrated services such as necessary training and others.
- The outcomes of the task named prevention and control of chronic diseases

are as shown on the following table 3-20.

- Checks of blood pressure and blood-sugar test and counselling services for the patients visiting community health center are normally conducted at the same time and there was no target previously set for these action items in any given year. By the way, number of visitors was dropping in recent years like 3,010 persons visited community health center for check-ups in the year 2016 and 1,860 persons in the year 2017 and 1,799 persons in 2018.
- Target of an action item named 'A class to control Metabolic Syndrome' was not suggested in any given year in advance and the number of participants per year appeared to decrease.
- The outcome of an action item named 'Operation of circuit training program' appeared to reach the target set in any given year.
- The outcome of an action item named 'Operation of A Health Class as a part of the project for standardizing the framework of training and counsel about hypertension and diabetes reached the goal in terms of the number of event operation in any given year. Meanwhile, the outcome of participants' number surpassed target in any given year.
- The other action item, 'My blood pressure and my blood glucose in my hand' reached the target in any given year.
- As the task named 'Prevention and control of chronic diseases' is designed to serve only those patients who visit community health center, it is hard to set goals in advance but in terms of the number of events' organization, target in any given year was accomplished.

〈Table 3-20〉 Outcomes of Prevention and control of chronic disease

(Units : Number of event, Person)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Checks of blood pressure and blood-sugar test for the patients visiting community health center	-	3,010	-	1,860	-	1,799
Individual counselling service for the patients visiting community health center	-	3,010	-	1,860	-	1,799
A class to control Metabolic Syndrome	-	1,442	-	821	-	275
Operation of circuit training program	188	188	170	170	78	78
Operation of A Health Class as a part of the project for standardizing the framework of training and counsel about hypertension and diabetes	2 (30)	2 (94)	4 (160)	4 (309)	4 (160)	4 (268)
My blood pressure and my blood glucose in my hand	10	10	5	5	3	3

Note: As some action items are designed to serve just the patients who visit community health center, it is hard to set goals for them in advance.

#### 5) Support for visiting health care service

- The task of Support for visiting health care service was planned to improve awareness of health of vulnerable groups and enhance their self-health management ability through providing them with health management service and implementation of linkage between service organizations with the efforts to understand health problem of vulnerable groups in a comprehensive and proactive manner.
- The outcome of the task named 'Support for visiting health care service' is as shown on the table 3-21.
  - The outcomes of an action item named 'Registration and management of health-vulnerable group' went beyond the target in any given year with the records of 17,915 households in the year 2016, 20,478 households in the year 2017 and 17,849 households in 2018.
  - Outcomes for an action item called 'New registration for visiting health care

service’ also went beyond the target in any given year with the records of 2,090 households in the year 2016, 2,679 households in the year 2017 and 2,687 households in the year 2018.

- Outcomes for another action item called ‘Provision of visiting health care service’ went beyond the target in any given year with the records of 63,831 visits in the year 2016, 102,978 visits in the year 2017 and 105,780 visits in the year 2018.
- Outcomes for action item called ‘Management of visiting health care service for senior citizen centers’ went beyond the target in the years of 2016 and 2018 but failed to reach the target in 2017.
- With regard to the action item of ‘Implementation of home-based cancer patient management project,’ the outcome went beyond the target in the year 2016, but failed to reach target in the years of 2017 and 2018.
- With regard to the action item of ‘The best use of resources and establishment of cooperation framework within the local community’, outcome surpassed the target in any given year with the records of 42,262 cases in the year 2016, 52,572 cases in the year 2017 and 52,643 cases in 2018.
- Outcomes of most of action items in this task surpassed the targets and when we think of the fact that ‘Visiting health care service’ has restrictions of time and manpower in its nature and takes time in finding new action item, our supports for this task can be said to have been on the right track in good shape.

〈Table 3-21〉 Outcomes of support for Visiting health care service

(Units : household, case, time, person)

Action item\Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Registration and management of health-vulnerable group	17,000	17,915	17,050	20,478	17,600	17,869
New registration for visiting health care service	2,058	2,090	2,660	2,679	2,670	2,687
Provision of visiting health care service	60,360	63,831	96,500	102,978	105,410	105,780
Management of visiting health care service for senior citizen centers	2,500	2,686	2,700	2,624	2,650	2,789
Implementation of home-based cancer patient management project	400	507	1,040	1,024	850	794
Best use of resources and establishment of cooperation framework within the local community	38,100	42,262	52,000	52,572	52,100	52,643

1) Support for free meal for the elderly

- The task of 'Support for free meal for the elderly' was planned to help the elderly improve their health and create a social environment full of warm-heartedness through offering free lunch to the elderly who are forced to skip their meals due to a financial hardship they suffer or any of unavoidable circumstances.
- The outcomes of this task are as shown on the table 3-22..
  - The outcome of the action item, 'Support for the operation of a free meal restaurant for senior citizen went beyond the target in any given year and the numbers of people who took advantage of this policy were 957 persons in the year 2016 and 995 persons in 2017 and 1,176 persons in 2018.
  - The outcome of the action item named 'Delivery service of free meal for in-home elderly with low income' also went beyond the target in any given year with the records of 476 persons in the year 2016, 440 persons in 2017 and 501 persons in 2018.
  - The outcome of the action item named 'Support for labor cost of cooks of

the free meal restaurants for senior citizens went beyond the target in any given years with records of 15 cooks in the year 2016, 15 cooks in the year 17 and 20 cooks in 2018.

- Outcomes of action item named 'Environmental improvement of the present free meal restaurants' and 'Additional designation of free meal restaurant for senior citizens' reached the goal in any given year.
- Outcomes of the task of support for free meal for the elderly reached the goals in all during year 2016 to 2018

〈Table 3-22〉 Outcomes of task of Support for free meal for the elderly

(Units : Person, place)

Action item \ Target and Outcome	Target and outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Support for the operation of a free meal restaurant for senior citizen	799	957	971	995	1,151	1,176
Delivery service of free meal for in-home elderly with low income	300	476	440	440	499	501
Support for labor cost of cooks of the free meal restaurants for senior citizens	12	15	14	15	20	20
Environmental improvement of the free meal restaurant	1	1	-	-	-	-
Designation of free meal restaurant for senior citizens	11	11	11	11	12	12

#### 6) Support for elderly care service

- The task of Support for elderly care service was set for the purpose of establishing a comprehensive social safety net for single-elderly-households through carrying out regular safety checks of them and harnessing them to local health- and welfare-related service organizations.
- This task is to provide tailor-made welfare services such as service networking, helping hands for outdoor activity or housework for those who have hardships in leading everyday lives on their own and require



welfare services.

- The outcome of the task, Support for elderly care service is as shown on the table 3-23.
  - Although there was no fixed target number of building Facility of comprehensive care for elderly people, several numbers of places were set up such as 8 places in the year 2016, 8 more places in 2017 and 7 places in 2018.
  - Although there was no target number per year of 'Applicants for the job of comprehensive care for elderly people', growing number of people joined us in working for the job. For example, 393 persons joined us in the year 2016 and 415 more in 2017 and 449 in 2018.
  - With regard to the action item named 'Facility for basic care service for the elderly,' 4 places of facilities were established per year during from 2016 to 2018, accomplishing the goal set in any given year.
  - In case of 'the number of applicants for basic care service for elderly people,' there were 2,746 applicants in the year 2016 and 2,928 in the year 2017 and 3,070 in 2018, which made outcomes surpass targets in any given year.
- With regard to the task of support for elderly care service, as there was no target number set previously for facility of comprehensive care for elderly people, it is hard to judge but in the case of facility for basic care service for the elderly, we can say that all the goals during 2016 to 2018 were accomplished in any given year.

〈Table 3-23〉 Outcome of task of Support for elderly care service

Action item \ Target and Outcome	Target and outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Facility of comprehensive care for elderly people	-	8	-	8	-	7
Applicants for the job of comprehensive care for elderly people	-	393	-	415	-	449
Facility for basic care service for the elderly	4	4	4	4	4	4
Applicants for basic care service for elderly people	2,700	2,746	2,850	2,928	3,000	3,070

7) Support for Operation of home support service center for the elderly

- Support for operation of home support service center for the elderly was intended to realize preventive welfare and establish social safety net through providing the elderly of low-income and vulnerability with various in-home services such as assistance with daily lives, emotional stability, case management, thereby giving them opportunities to lead economically, mentally and physically independent lives.
- The outcomes of the task of support for operation of home support service center for the elderly are as shown on the table 3-24.
  - Numbers of new establishments of home support service center for the elderly was 6 places in the year 2016, another 6 places in the year 2017 and one more time 6 places in 2018, accomplishing the goal in any given year.
  - The number of people who benefitted from Home support service was 506 persons in the year 2016, 507 persons in 2017 and 487 persons in 2018, which made the outcomes go beyond the goals previously set in any given year.
  - The amount of money given to home support service centers to support for their operation was 605 million won in the year 2016 and 725 million

won in the year 2017 and 720 million won in 2018, accomplishing the goal in any given year.

- The task of support for operation of home support service center for the elderly during the year 2016 to 2018 was accomplished with each of the goal met in any given year.

〈Table 3-24〉 Outcomes of task named support for operation of home support service center for the elderly

(Units : Place, Person, Million won)

Action item \ Target and Outcome	Target and outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Home support service center for the elderly	6	6	6	6	6	6
Number of the elderly benefitted from the center (As of end of each year)	480	506	480	507	480	487
Amount of money given to support for operation of centers	605	605	725	725	720	720

#### 8) Emergency safety care service for the elderly living alone

- Emergency safety care service for the elderly living alone is meant to establish and run a rapid response system linked to 119 to respond to any dangerous situation for 24 hours a day, 365 days a year using fire and gas detection systems installed in their houses.
- Outcomes of this task, Emergency safety care service for the elderly living alone are as shown on the table 3-25.
  - Outcomes of an action item of replacement of aged emergency safety alarm service system accomplished the goals of the years from 2017 to 2018 completing 1,200 units in 2017 and 547 units in 2018.
  - With regard to the action item, 'Monitoring safety and rapid response to emergency,' the outcomes were 172 persons in the year 2016, 178 persons in the year 2017 and 295 persons in 2018, which made outcomes accomplished compared to each of the goal in any given year.

- The task of Emergency safety care service for the elderly living alone was completed with the goals met in the years 2017 and 2018.

〈Table 3-25〉 Outcomes of the task, Emergency safety care service for the elderly living alone

(Units : Case, Time)

Action item \ Target and Outcome	Target and outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Replacement of aged emergency safety alarm service system	-	-	1,200	1,200	547	547
Monitoring safety and rapid response to emergency	172	172	178	178	295	295

#### 9) Stable management of long term care service for the elderly

- The task named Stable management of long term care service for the elderly was planned to alleviate the burden of family members of the elderly who need a helping hand and help the elderly to lead a stable life through providing tailor-made caring service for beneficiaries of long term care insurance who have hardships in leading independent lives on their own due to geriatric diseases like dementia or stroke.
- The outcomes of the task named Long term care service for the elderly are as shown on the table 3-26.
  - With regard to the action item named 'Provision of long term care service for the elderly,' there was no fixed target set in advance. But growing number of care related facilities are in operation like 282 facilities in the year 2016, 305 facilities in 2017 and 327 facilities in 2018.
  - For the action item, 'Providing long term medical care benefits for recipients of medical care assistance,' there were no goals fixed in advance but there are growing numbers of applicants in recent years like 1,054 persons in the year 2016, 1,268 persons in the year 2017 and 1,480 persons in 2018.

- With regard to ‘Aid of medical fee for those who are in senior care facility, being nonrated,’ there were no fixed goals, but the number of applicants was going down in recent three years like 25 persons in the year 2016, 21 persons in 2017 and 16 in 2018.
- Regarding the action item of ‘On-the-job education for long term care service for the elderly,’ there was not any fixed goal of times or persons with this action item and the outcomes vary year to year.
- It is hard to judge whether the task of ‘Stable management of long term care service for the elderly’ was successfully carried out or not because there was no goal set up in advance. But we can find that all action items per year were put into operation normally during the year 2016 to 2018 and the number of facilities providing long term care service and the amount of long term medical care benefits have been on the rise.

〈Table 3-26〉 The outcome of the task ‘Stable management of long term care service for the elderly’

(Units : Place, Person, Time)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Provision of long term care service for the elderly	-	282	-	305	-	327
Providing long term medical care benefits for recipients of medical care assistance	-	1,054	-	1,268	-	1,480
Aid of medical fee for those in senior care facility, being nonrated	-	25	-	21	-	16
On-the-job education	-	45	-	32	-	38
On-the-job education	-	2,962	-	2,910	-	2,798

#### 4. Vivacious Lifestyle

##### 1) Cultural sharing program for the elderly

- This task named ‘Cultural sharing program for the elderly’ is intended to expand the opportunity to share cultural activities within the elderly aged

60 and more through increased cultural education and communication to share what they learned.

- The outcomes of the task, 'Cultural sharing program for the elderly' are as shown on the table 3-27.
  - Outcomes of the action item, 'Running the program of cultural sharing' proved to surpass the goal in any given year with the records of 22 times in the year 2016, 22 times in 2017 and 30 times in 2018.
  - With regard to 'Cultural sharing volunteers', in terms of times of service and number of beneficiaries, the goals were all accomplished in any given year but in terms of the number of participants, only in 2017 and 2018 the goals were completed, recording 32 persons in 2017 and 25 persons in 2018.
- As a whole, goals of the task, 'Cultural sharing program for the elderly' were accomplished in any given year from 2016 to 2018 with the number of entries for program growing year by year. But as there were ups and downs in the numbers of participants for 'Cultural sharing volunteers,' so we need to pay more attention to recruiting new members.

〈Table 3-27〉 Outcomes of Cultural sharing program for the elderly

(Units : Times, Person)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Running the program of cultural sharing	15	22	15	22	15	30
Cultural sharing volunteers	10	11	10	11	10	15
Cultural sharing volunteers	30	20	32	32	25	25
Cultural sharing volunteers	500	580	1,000	2,200	2,000	5,000

## 2) Support for sport-for-all promotion

- The task of Support for sport-for-all promotion is designed to provide a variety of sport-for-all programs and proactive services for elderly people

so that they can enjoy them in their everyday lives and satisfy the needs of welfare.

- The implementation of this task will provide the elderly with a momentum to lead healthy and vivacious lives and help them to make good use of spare time.
- The outcomes of this task, Support for sport-for-all promotion are as shown on the table 3-28.
  - With regard to an action item, 'the number of leisure sport instructors with full charge of elderly people' was 5 in the year of 2016, 6 in the year of 2016 and 6 in the year of 2018, with goals being accomplished in any given year.
  - Regarding 'the number of sport-for-all programs with full charge of elderly people,' the goals for the years of 2016 and 2018 were not completed while the goal of the year 2017 only was accomplished.
  - The number of facilities where those leisure sport instructors are hired with full charge of elderly people were 101 in the year 2017 and 139 in the year 2018, which made the goals completed for those two years, but in the year 2016 the goal was not accomplished.
  - The number of instructors at 'Sport college for Long living elderly' was 12 persons in the year 2016, 12 persons in the year of 2017 and 6 persons in the year of 2018, by which the goals were all accomplished in any given year.
  - The number of places to run the program, 'Sport college for Long living elderly' were 12 in the year 2016, 12 in the year 2017 and 6 in the year 2018, by which the goals were all accomplished in any given year.
- With regard to the task of Support for sport-for-all promotion, one action item named Sport-for-all program with full charge of elderly people failed to complete the goal but the area of Sport college for long living elderly completed the goals for the duration of year 2016 to 2018.

〈Table 3-28〉 Outcome of the task Support for sport-for-all promotion

(Units : Person, Program, Place)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
The number of leisure sport instructors with full charge of elderly people	5	5	6	6	6	6
The number of sport-for-all programs with full charge of elderly people*	5	3	5	5	5	3
The number of facilities where instructors work with full charge of elderly people**	75	67	90	101	90	139
The number of instructors at Sport college for Long living elderly***	12	12	12	12	6	6
The number of places to run the program Sport college for Long living elderly***	12	12	12	12	6	6

주: 1) The number of sport-for-all programs with full charge of elderly people : [Target] Number of programs required by the elderly [Outcome] Number of programs in use

주: 2) The number of facilities where instructors work with full charge of elderly people : [Target] 15 facilities with one instructor [Outcome] Accumulated number (class cancelled when number of trainee is under minimum → location change)

주: 3) Instructors at Sport college for Long living elderly : during 2016~2017 hired first half and latter half of the year / in 2018 hired the whole year

### 3) Creating a city park within 6 minutes' distance

- The task of creating a city park within 6 minutes' distance was designed to build a healthy and active living environment for the elderly through forming a city park that can provide a space to take a rest in their spare time and a green zone in their living community for the citizens.
- The outcomes of the task, creating a city park within 6 minutes' distance are as shown on the table 3-29.
  - Urban forest-type city parks were built in 19 places in the year 2016 and 20 places in the year 2017 and 10 in 2018, which made outcomes surpass the goals in any given year.
  - Roadside green area-type city parks were built in 28 places in the year 2016, 26 places in the year 2017 and 17 in 2018, which meant outcomes



to go beyond the goals in any given year.

- Leafy suburb-type city parks were built in 16 places in the year 2016, 11 places in the year 2017, which made outcomes go beyond the goals but the number of places in 2018 fell short of its goal.
- Flower bed-type city parks were built in 59 places in the year 2016 and 57 places in the year 2017 but in the year 2018, the outcome failed to complete the goal.
- The other types of city parks were built in 4 places in the year 2017, with the goal accomplished but in the years of 2016 and 2018 the goals were completed. Meantime, the private sector invested city parks were built in 6 places in the year 2016 and 12 more places were built in the year 2018, which made outcome fell behind of the goal the year.
- With regard to the task, 'Creating a city park within 6 minutes' distance,' both urban forest-type and roadside green area-type city parks were built with the goals completed during year 2016 to year 2018, while leafy suburb-type and flower bed-type city parks only had the goals in two years of 2016 and 2017 completed. The other types of city parks and private sector invested city parks vary in their achievements year to year.

〈Table 3-29〉 Outcome of the task, Creating a city park within 6 minutes' distance

(Unit : Place)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Urban forest-type	11	19	9	20	9	10
Roadside green area-type	17	28	14	26	10	17
Leafy suburb-type	10	16	10	11	10	6
Flower bed-type	41	59	41	57	41	5
The other type	3	2	3	4	3	-
Private sector invested	-	6	-	-	22	12

4) Promotion of the friend-making program for the elderly living

alone

- Promotion of the friend-making program for the elderly living alone is to help the elderly to improve their quality of lives and form their social networks through finding the elderly who need a helping hand and providing them with tailor-made services.
- The outcomes of this task is as shown on the table 3-30.
  - Regarding the action item of 'Finding the elderly who live alone and stay vulnerable in terms of their social relationship,' the outcomes were 87 persons in the year 2016, 101 persons in 2017 and 95 in 2018, which made outcomes fall short of the target in any given year.
  - For the action item of running programs on psychological therapy, health and leisure, 2,172 persons participated in those programs in the year 2016 and 2,329 persons in the year 2017 and 1,882 in 2018, which meant the outcome to fall behind the goal in any given year.
- With regard to the task of Promotion of the friend-making programs for the elderly living alone, the targets during the year 2016 to 2018 were not completely accomplished because not only it is hard to find and cure them but also it is hard as well to define who they are.
  - By the way all the action items of the task are now in normal operation

〈Table 3-30〉 Outcomes of Promotion of the friend-making programs for the elderly living alone

(Units : Person, Program)

Action item \ Target and Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Finding the elderly living alone and socially vulnerable	120	87	120	101	120	95
Running programs on psychological therapy, health and leisure	3,556	2,172	3,521	2,329	3,308	1,882

#### 5) Lifelong learning program befitting local community

- This task was planned to provide illiterate and undereducated elderly with the opportunity of learning so that they can improve their ability for

independent living and enjoy the pleasure of learning based on Confucian ethics such as benevolence, righteousness, propriety and wisdom.

- The outcomes of this task, Lifelong learning program befitting local community are as shown on the table 3-31.
  - The number of programs to help adult students develop their reading comprehension was 25 in the year 2016, 28 programs in the year 2017 and 28 in 2018, which made the outcomes to meet the goals in each of those years.
  - The number of learning facilities for the programs to help adult students develop their reading comprehension was 11 in the year 2016, 12 in the year 2017 and 12 in 2018, which made the goals completed in each of those years.
  - The number of adult students who joined the program to help adult students develop their reading comprehension was 522 students in the year 2016, 540 students in the year 2017, which made goals accomplished in both years. But in the year 2018, the goal was not completed.
  - The number of participants who joined and studied in the program named 'Myeonglyun Academy in Suwon City' was 308 persons in the year 2016, 413 persons in the year 2017 and 340 in 2018, which made the outcomes surpass the goals in each of those years.
- The task named Lifelong learning program for the elderly befitting local community, in broad outline, completed goals in any given year during 2016 to 2018 except one action item, 'the number of adult students who joined the program to help adult students develop their reading comprehension' in the year 2018.

〈Table 3-31〉 Outcomes of Lifelong learning programs for the elderly befitting local community

(Units : Program, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Reading comprehension program for adult students	25	25	28	28	28	28
Learning facilities to develop reading comprehension for adult students	11	11	12	12	12	12
Adult students who joined reading comprehension program	522	522	540	540	470	447
Participants in Myeonglyun Academy in Suwon City	230	308	330	413	250	340

6) Beautiful Senior, Silver-centered, specialized program

- This task is to provide emotional satisfaction and opportunity to learn for the elderly and also to play the role of library where the opportunity of lifelong education can unfold through operating the silver-centered, specialized programs.
- The outcomes of the task, Beautiful Senior, Silver-centered, specialized program are as shown on the table 3-32.
  - The number of operation of senior welfare specialized programs was 662 in the year 2016, 603 in the year 2017 and 537 in 2018, surpassing the goals in any given year.
  - The number of the elderly who joined senior welfare specialized programs was 5,384 persons in the year 2016, 5,132 persons in 2017 and 4,727 in 2018, surpassing the goals in each of those three years.
- The outcomes of operation of Beautiful Senior, Silver-centered, specialized programs surpassed the goals in any given year during the year 2016 to 2018.

(Table 3-32) Outcomes of Beautiful Senior, Silver-centered, specialized programs

(Units : Program, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Number of Senior welfare specialized programs	650	662	600	603	530	537
Number of participants in Senior welfare specialized programs	5,300	5,384	5,100	5,132	4,700	4,727

7) Supply and training of PC of hope to close digital divide

- This task is meant to boost intergenerational communication and close digital divide through providing 2<sup>nd</sup> hand PCs previously used by public officials and trainings on how to use them for information alienated class including aged people.
- Outcomes of Supply and training of PC of hope to close digital divide are as shown on table 3-33.
  - The number of distributed PCs of hope was 224 units in the year 2016, 200 units in the year 2017 and 200 in 2018, which made the goals accomplished in each of those three years.
  - The number of people who joined the program of 'Education on Digital literacy for residents of Suwon' was 4,749 persons in the year 2016, 4,446 persons in the year 2017 and 4,292 in 2018, which made the outcomes surpass the goals of each of those three years.
  - The numbers of 'Volunteers of IT communication and sharing' failed to accomplish the goal in the year 2016 but it was 18 persons in the year 2017 and 24 persons in 2018, which made the goals accomplished in each of those two years.
- The outcomes of the task of 'Supply and training of PC of hope to close digital divide,' accomplished the goals from the year 2016 to 2018 only except an action item named the 'Number of volunteers of IT communication and sharing' in the year of 2016.

〈Table 3-33〉 Outcomes of Supply and training of PC of hope to close digital divide

(Units : PC unit, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Supply of PC of Hope	224	224	200	200	200	200
Education on Digital literacy for residents	4,500	4,749	4,500	4,446	4,000	4,292
Volunteers of IT communication and sharing	18	16	18	18	18	24

8) Operating of a Social welfare information center in Suwon City

- Operation of the Social welfare information center of Suwon City is aiming at the establishment and running an integrated computer network of health and welfare services through combining social welfare policies and social welfare facility data into one information network.
  - This is also to show social workers and local residents the way toward social participation while harnessing information related to social welfare and voluntary work.
- Outcomes of Social welfare information center in Suwon City are as shown on the table 3-34.
  - The number of ‘registered programs to run social welfare facilities (or organizations)’ was 1,091 in the year 2016, 1,290 in the year 2017 and 578 in 2018, which made the outcomes go beyond the goals in any given year.
  - The number of ‘Welinfo users’ were 8,284 in the year 2016, 8,549 in the year 2017 and 9,321 in 2018, surpassing the goals in any given year.
  - The number of specialists in social welfare field who could participate in activities with information from volunteer service programs was 3,150 in the year 2016, 2,580 in the year 2017 and 2,214 in 2018, which said number of participants was decreasing every year.
- Social welfare information center in Suwon city accomplished its goals during the year 2016 to 2018. With regard to the specialized field of social

welfare, which doesn't have goals set in advance, many volunteers have been found to keep participating in it using information they got from volunteer programs.

〈Table 3-34〉 Outcomes of Social welfare information center in Suwon

(Units : Program, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Registered programs to run social welfare facilities (or organizations)	350	1,091	350	1,290	350	578
Number of Welinfo users	5,000	8,284	6,000	8,549	7,000	9,321
Number of participants in specialized Social welfare field using info from volunteer programs	-	3,150	-	2,580	-	2,214

9) Improvement of the environmental quality of Senior Citizen Centers and Distribution of excellent programs

- This task was set up to constructively improve the environment of senior citizen centers where the elderly take rests and provide them with excellent programs related to hobby, entertainment and volunteer services.
- The outcomes of 'Improvement of the environmental quality of Senior Citizen Centers and Distribution of excellent programs' are as shown on the table 3-35.
  - With regard to an action item named 'Improvement of the environmental quality of Senior Citizen Centers,' 200 places of centers were improved in the year 2017, which made the outcome fall behind the goal of the year and 130 places were improved in 2018 without goal set in advance.
  - With regard to 'Providing excellent programs for senior citizen centers,' 100 places were provided with in the year 2016, 49 places were provided with in the year 2017 and 45 places were provided with in 2018. There were no goals set in advance in any given year and the number of

programs distributed proved to decrease every year.

- ‘Providing furnishings for Senior citizen centers’ started from the year 2018 and 353 places were provided with, without goals of how many to provide set in advance.
- Meanwhile, as the action items of environmental improvement of senior citizen centers and the distribution of excellent programs did not have goals set clearly in advance, it was hard to find out how effectively they were being carried out without goals to compare with.
- However, as the outcomes of environmental improvement of senior citizen centers and distribution of excellent programs in the year 2016 fell short of those in the year 2016, it is required for us to thoroughly review those activities in general.

〈Table 3-35〉 Outcomes of environmental improvement of senior citizen centers and distribution of excellent programs

(Unit : Place)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Environmental improvement of senior citizen centers	-	-	286	200	-	130
Distribution of excellent programs to senior citizen centers	-	100	-	49	-	45
Providing furnishings for senior citizen centers	-	-	-	-	-	353

10) Civic engagement, private-government joint governance administration

- This task called ‘Civic engagement, private-government joint governance administration’ was planned to explore policy direction to build a village where everybody wants to live through continuous cooperation within organizations involved in private-government joint governance for village renaissance based on mutual solidarity and trust.
- This task is intended to take root as a role model of governance



administrations and make a success story in constructing a village where citizens can play the protagonist's role through communication in a righteous manner, participation and consensus.

- The outcomes of 'Civic engagement, private-government joint governance administration' are as shown on the table 3-36.
  - With regard to the 'Operation of committee to build a village', there were no regional goals fixed in advance and 41 dongs operated the committees in the year 2016, 42 dongs operated the committees in 2017 and 40 dongs in 2018.
  - With regard to those 'Participants in the committees to build villages, there were no goals set in any given year in advance. By the way 857 persons participated in the year 2016 and again 875 persons in the year 2017 and 598 persons in 2018.
  - With regard to the number of 'businesses to build villages offered through public contests,' there were no goals set in advance but 120 cases of business were run in the year 2016, 84 cases of business in the year 2017 and 96 in 2018.
  - In terms of the amount of money to support for 'businesses to build villages offered through public contests,' there were no goals set in advance but 800 million won was put in the year 2016, 467 million won was put in 2017 and 417 million won in 2018, which tells us that the amount was decreasing every year.
  - There was no goals for the action item, 'operation of capability developing program' previously set. But 6 programs were operated in the year 2016, 7 programs were in operated in 2017 and 10 programs in 2018, which tells us that the number kept increasing.
- The task named 'Civic engagement, private-government joint governance administration' has been, in general, underway but as business goals were not clearly suggested in advance, it is hard to know of how effectively those businesses were carried out.

〈Table 3-36〉 Outcomes of ‘Civic engagement, private-government joint governance administration’

(Units : Dong, Person, Case, Million won, Program)

Action item \ Target & Outcome	Outcomes by year			
	Year 2016	Year 2017	Year 2018	Note
	Outcome	Outcome	Outcome	
Operation of committee to build a village	41	42	40	
Operation of committee to build a village	857	875	598	
Businesses to build a village offered through public contests	120	84	96	Establishment of Village Renaissance Center
Businesses to build a village offered through public contests	800	467	471	
Operation of capability development program	6	7	10	

## 5. Social respect and intergenerational integration

### 1) Expansion of CCTV installation at blind spot of safety

- Expansion of CCTV installation at blind spot of safety was planned to alleviate the concern of safety and build an urban environment where citizens can live without anxiety through harnessing preventive measures and rapid responses to incidents and accidents.
- The outcomes of task, ‘Expansion of CCTV installation at blind spot of safety’ is as shown on the table 3-37.
  - Number of places where CCTV is additionally installed is 180 in the year 2016, 223 in the year 2017 and 210 in 2018, surpassing the goals in any given year.
  - Number of CCTVs units that were additionally installed was 684 in the year 2016, 873 in the year 2017 and 763 in 2018, also surpassing the goals in any given year.
  - Both numbers of places where feature of CCTVs was upgraded and the units of CCTVs in operation proved to fall short of the goals set in advance in the year 2016, but in both years of 2017 and 2018, those two numbers surpassed

the goals.

- With regard to the task of Expansion of CCTV installation at blind spot of safety, the number of added CCTVs surpassed the goals for those three years from 2016 to 2018, but the feature upgrade of units in 2016 fell short of its goal, while the goals in the following two years were completed.

〈Table 3-37〉 Outcomes of expansion of CCTV installation at blind spot of safety

(Units : Place, unit)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Expansion of CCTV installation	30	180	30	223	30	201
Expansion of CCTV installation	150	684	150	873	150	763
Feature upgrade of CCTV	100	36	100	197	100	256
Feature upgrade of CCTV	400	168	400	1,181	400	837

## 2) Reinforcement of the sense of human rights through civic education program

- This task of ‘Reinforcement of the sense of human rights through civic education program’ was planned to build a city in Suwon that protects human rights through developing programs that can promote the sense of human rights, particularly for the human right of socially vulnerable people.
- The outcomes of the task, ‘Reinforcement of the sense of human rights through civic education program’ is as shown on the table 3-38.
  - With regard to researches and studies on Human rights education and educational contents, there were 78 times of outcome in the year 2016, 95 times in 2017 and 69 times in 2018, completing goals in any given year.
  - A program named ‘Experiential activities of human rights’ started from the year 2017 and has accomplished the goal, one time a year in any given year.
  - Human rights-related activities such as ‘Visiting organization of human

rights' and 'Human rights festival' were organized two times a year, starting from the year 2018 and the goals were also accomplished as set in advance.

- 'Campaigns for fostering the culture of human rights' were conducted nine times in the year 2016 and two times in 2017, having goals accomplished in those two years. But in the year 2018, the campaign was not conducted.
- For the task of 'Reinforcement of the sense of human rights through civic education program,' the goals were all accomplished each and every year.

〈Table 3-38〉 Outcomes of the task. 'Reinforcement of the sense of human rights through civic education program'

(Units : Case, Time)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Researches and studies on Human rights education and educational contents	78	78	95	95	69	69
Experiential activities of human rights	-	-	1	1	1	1
Visiting organization of human rights	-	-	-	-	2	2
Human rights festival	-	-	-	-	2	2
Campaign for fostering the culture of human rights	9	9	2	2	-	-

### 3) Holding festivities for the Day of Older Persons

- Celebrating the Day of Older Persons and holding festivities was intended to encourage the elderly to get together and communicate each other and recognize themselves as members of our society.
- The outcomes of 'Holding festivities for the Day of Older Persons' are as shown on the table 3-39.
  - 'Festivals for the Day of Older Persons' were organized one time a year as they were planned.

- Number of participants in the festival was 600 in the year 2016 and another 600 in the year 2017 and 600 in 2018, too, which means the goals were all accomplished as they were planned.
- For the task of ‘Holding festivities for the day of older persons,’ the goals were all accomplished during the three years from 2016 to 2018.

〈Table 3-39〉 Outcomes of the task, Holding festivities for the day of older persons

(Units : Time, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Holding festivities for the day of older persons	1	1	1	1	1	1
Holding festivities for the day of older persons	600	600	600	600	600	600

- 4) Operating 'Human Salpimi(Caregiver)' service system to shed light on blind-spot of welfare.
- This task was planned to build a well-woven human safety net that let nobody left behind in our society through promoting the permanent operating service system to shed light on blind spot of welfare.
  - The outcome of operating 'Human Salpimi(Caregiver)' service system is as shown on the table 3-40.
    - Training for workers in the 'Human Salpime' service system was done with the outcomes surpassing the goals for both number of classes and number of trainee in the years of 2016 and 2017. In the year 2018, there were no goals set in advance for numbers of classes and trainees but both numbers increased compared to the previous year.
    - The outcomes of an action item named 'Operation of one-stop moving counselling center' reached the goals set in advance, recording 8 times of operation in the year 2016, 5 times in 2017 and 8 times in 2018. Regarding the number of counselling, there were 303 times in the year 2016, 121 times in the year 2017 and 295 times in 2018 although there were no goals set in advance.
    - The number of produced and distributed leaflets to ask people to help out in finding the blind spot of welfare was 4000 copies in the year 2016, 6,000 copies in 2017 and 40,000 copies in 2018, which shows the number has been going up.
  - Out of those action items under this task, two items of 'training for workers of Human Salpimi system' and 'operation of one-stop moving counselling center,' which were able to set their goals in advance, accomplished the goals during from year 2016 to year 2018.

〈Table 3-40〉 Outcomes of task. Operating ‘Human Salpimi’ service system to shed light on blind-spot of welfare

(Units : Time, Person, Household, Case, Copy)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Training workers of Human Salpimi Service System	6	9	6	7	–	15
Training workers of Human Salpimi Service System	240	445	150	311	–	2,783
Permanent operating the system to find blind spot of welfare around-the-clock	–	–	–	8	–	12
Permanent operating the system to help welfare vulnerable groups around-the-clock	–	–	–	8	–	6
Operation of one-stop moving counselling center	8	8	4	5	8	8
Operation of one-stop moving counselling center	–	303	–	121	–	295
Distribution of leaflets to find blind spot of welfare	–	4,000	–	6,000	–	40,000

- 5) Talk concert to foster harmony between generations and build a happy community
- Under the shared view that conflicts between generations are now crippling our society, this task was planned to create a social environment where intergenerational harmony is prevailing through discussion among various social groups to find win-win solutions.
  - The outcomes of this task, ‘Talk concert to foster harmony between generations and build a happy community’ are as shown on the table 3-41.
    - The talk concert to foster harmony between generations will be hosted by Suwon City as a one-off event at Suwon Youth Support Center on the 29<sup>th</sup> of June, 2018.
    - Action item named ‘Establishment of the plan for talk concert to foster harmony between generations’ was carried out as it was planned in the year 2018.
    - Action item, ‘Promotion of the event and recruiting participants’ was done as scheduled in the year 2018.
    - ‘Operation of the talk concert to foster harmony between generations’ went ahead as planned in the year 2018.
  - Outcomes of the task of ‘Talk concert to foster harmony between generations and build a happy community’ reached the goals set for the year 2018.

〈Table 3-41〉 Outcomes of task, ‘Talk concert to foster harmony between generations and build a happy community’

(Unit : Time)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Establishment of the plan for talk concert	-	-	-	-	1	1
Promotion of the event and recruiting participants	-	-	-	-	1	1
Operation of the talk concert	-	-	-	-	1	1



1) Promotion of small-scaled art and cultural events

- This task is intended to help the aged people to expand their social activities to experience culture to the full and improve their quality of life through providing preferential treatments for aged performers or performing groups for aged audiences when the local government supports for a small-scaled art and cultural events in the form of public contest.
- Outcomes of the task, 'Promotion of small-scaled art and cultural events' are as shown on the table 3-42.
  - The number of supporting groups in the field of art and culture was 23 in the year 2016, 23 in the year 2017 and 27 in 2018, which means the target was accomplished each and every year.
  - The number of groups and organizations that give extra points in relation to age-friendly city was three in the year 2016, one in the year 2017 and 4 in 2018, which means the goals were all accomplished in any given year.
- Outcomes of task, 'Promotion of small-scaled art and culture event' reached the goals set in advance in any given year during 2016 to 2018

〈Table 3-42〉 Outcomes of 'Promotion of small-scaled art and culture event'

(Unit : Organization)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Number of Supporting groups in the field of art and culture	23	23	23	23	27	27
Number of groups and organizations operating extra points system for age-friendly city	3	3	1	1	4	4

6) Cultural heritage tourism along with theme and commentary

- This task was planned to foster intergenerational integration through activities in which all the generations living in this age can participate. To this end, cultural heritage tourism along with specialist's commentary that will highlight our culture and history will be organized.
- Outcomes of the task, 'Cultural heritage tourism along with theme and

commentary’ are as shown on the table 3-43.

- Times of ‘Cultural heritage tourism’ was 9 in the year 2016, 8 in the year 2017 and 8 in 2018, so goals were accomplished as planned.
- Number of participants in ‘Cultural heritage tourism’ was 322 in the year 2016, which means the goal set for the year was accomplished but in the years of 2017 and 2018, 252 persons and 312 persons participated respectively, failing to complete the goals.
- As a whole, in terms of times of activity, the task ‘Cultural heritage tourism along with theme and commentary’ was accomplished as planned in any given year. And, in terms of the number of participants, although the numbers in the years of 2017 and 2018 fell slightly short of goals, the activities could be carried out normally.

〈Table 3-43〉 Outcomes of Cultural heritage tourism along with theme and commentary  
(Unit : Time, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Cultural heritage tourism	8	9	8	8	8	8
Cultural heritage tourism	320	322	280	252	256	213

#### 7) 50+ Active Senior<sup>1)</sup> Festival

- The task named ‘50+ Active Senior festival’ was planned to lay a foundation for senior citizens aged 50s and 60s who now play critical role in consuming culture to enjoy leisure activities in their spare time. The festivals were hosted in the form of club contest.
- The outcomes of 50+ Active senior festival are as shown on the table 3-44.
  - ‘50+ Active senior festival’ started in the year 2018 and was held only one time up to now.
  - The number of participating teams for ‘50+ Active senior festival’ was 32 in

1) Active senior : The retired person aged 50 and more who can afford to enjoy shopping and leisure activities and actively participate in social activities as well.

the year 2018, then without goals set in advance.

- The number of participants in the '50+ Active senior festival was 343 persons in the year 2018, then without goals set in advance.
- The 50+ Active senior festival in the year 2018 was hosted in accordance with the goal set beforehand. And it is the shared view that if we set up goals of the numbers of participating team and participant beforehand, we will be able to decide on the scale of event and the way we can improve the quality of the event, thereby making the event more productive.

〈Table 3-44〉 Outcomes of 50+ Active senior festival

(Units : Time, Team, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Nunmer of event of 50+ Active senior festival	nil		nil		1	1
Participating team of 50+ Active senior festival	nil		nil		–	32
Participants of 50+ Active senior festival	nil		nil		–	343

## 6. Social participation and job opportunity

### 1) Operation of Suwon Volunteer Center

- Operation of Suwon Volunteer Cerner was planned to activate local communities and foster volunteer services not only through encouraging citizens to participate in volunteer services but also through leading local communities to nurture and invigorate their own volunteer groups.
- The outcomes of operation of Suwon volunteer center was as shown on the table 3-45.
  - Action item named 'Strengthening the image of the city as a national leaders' center' had 3,490 persons participating in the year 2016, 6,814 persons in the year of 2017 and 7,053 in 2018, which means the outcomes surpassed the goals set in advance for those three years.
  - Action item named 'Nurturing and invigorating volunteer activities by

regional groups' had 9,060 persons participating in the year 2016, 25,180 persons in the year 2017 and 25,723 persons in 2018, which tells us the outcomes surpassed the goals each and every year during three years and, in particular, there was a big growth in the number of participants in 2017.

- With regard to the action item, 'Strengthening the support for fostering volunteer service groups, the numbers of participants in two years of 2016 and 2017 were 16,171 persons and 14,327 persons, which means outcomes surpassed the goals set beforehand but in the year 2018, the number of participants was 15,891 and failed to reach the goal.
- With regard to 'Fostering volunteer services' network', the number of participants in the year of 2016 was 816,717 and in 2017, it was 797,956 and 68,207 in year 2018, with the goals surpassed in any given year.
- 'Establishment of the volunteer squad with disaster relief specialty' was pushed for in the year 2018 and 2,500 volunteers joined forces, which means the outcome surpassed the goal.
- Among those action items under the task named, 'Operation of Suwon volunteer center, an action item named 'Strengthening the support for fostering volunteer service group' failed to accomplish the goal in the year 2018 but, all the other action items have surpassed the goals in their outcomes' terms during three years from 2016 to 2018.

〈Table 3-45〉 Outcomes of Operation of Suwon volunteer center

(Unit : Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Strengthening the image of the city as a national leaders' center	1,846	3,490	3,775	6,814	845	7,053
Nurturing and invigorating volunteer activities by regional groups	5,034	9,060	21,233	25,180	5,522	25,723
Strengthening the support for fostering volunteer service groups	11,175	16,171	7,094	14,327	21,105	15,891
Fostering volunteer services' network	723,232	816,717	767,550	797,956	66,500	68,207
Establishment of the volunteer squad with disaster relief specialty	-	-	-	-	200	2,500

2) Promotion of Social Enterprises, practicing virtue and bring income

- The task named, 'Promotion of social enterprises, practicing virtue and bring income' was planned to contribute to building an age-friendly city through providing aged people with more job opportunities at social enterprises or for the job created for vulnerable class or for the job position where the worker is supposed to participate in management.
- The outcomes of the task, 'Promotion of social enterprises, practicing virtue and bring income' are as shown on the table 3-46.
  - Financial support for social enterprises is being done within the limit of budget in the form of public contest two times a year.
  - With regard to the number of 'newly found social economy enterprises,' 45 companies were found in the year 2016 without goals set in advance and 35 companies were found in the year 2017 and 54 more companies in 2018, which meant outcomes during the two years surpassed the goals set in each given year.
  - With regard to the number of people who benefitted from financial support for social enterprises, there were 391 persons in the year 2016, 261 persons in the year 2017 and 175 persons in 2018.

- The total amount of money given to social enterprises per year in the form of financial aid was 799 million won in the year 2016, 1,139 million won in 2017 and 1,450 million won in 2018. These aid efforts were made without goals set in advance.
- 'The amount of public procurement of products from social enterprises' was 15,691 million won in the year 2016, 21,046 million won in the year 2017 and 22,659 million won in 2018, which shows the outcomes surpassed the goals for those three years.
- Joint inspection on regular basis and monitoring were implemented two times in the year 2016 without goals set in advance and, in the year 2017 there were three times of the same processes and four times in 2018. In two years of 2017 and 2018, outcomes went beyond goals.
- With regard to the task named 'Promotion of social enterprises, practicing virtue and bring income,' an action item of 'financial support for social enterprises' has been done within the limit of budget in the form of public contest and, for those action items like finding new social enterprises, public procurement of products from social enterprises and joint inspection on regular basis and monitoring them have been underway in accordance with the goals set beforehand.

〈Table 3-46〉 Outcomes of the task, ‘Promotion of Social Enterprises, practicing virtue and bring income’

(Units : Company, Person, Million won, Time)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2016		Year 2016	
	Target	Outcome	Target	Outcome	Target	Outcome
Finding new social enterprises	-	45	15	35	48	54
Financial support for social enterprises	-	391	-	261	-	175
Financial support for social enterprises	-	799	-	1,139	-	1,450
Public procurement of products from social enterprises	11,000	15,691	12,344	21,046	20,000	22,659
Joint inspection on regular basis and monitoring	-	2	2	3	2	4

### 3) Senior citizen centers full of participatory spirit and energy

- This task named ‘Senior citizen centers full of participatory spirit and energy’ was designed to make the present senior citizen centers, places where aged people just take rest turn into a venue where they enjoy culture and welfare through encouraging the elderly to take part in social activities, thereby creating new senior citizen centers themselves that contribute to our society
- Outcomes of the task, ‘Senior citizen centers full of participatory spirit and energy’ are as shown on the table 3-35.
  - The number of people from senior citizen centers who participated in volunteer services was 6,947 in the year 2016 and 7,230 in 2017 and 7,136 in 2018, which tells us that outcomes surpassed goals set in any given year.
  - With regard to the action item, ‘Selection of exemplary case of successful senior citizen center,’ in the year 2016, 16 places were selected and in the year 2017 also, 16 places were selected and 16 places in 2018, which shows that goals were all accomplished in any given year.
  - Regarding volunteer services, there were 475 times of activities in the year 2016, 480 times in 2017 and 486 times in 2018. All these outcomes

surpassed the goals in any given year.

- The task, ‘Senior citizen center full of participatory spirit and energy’ was accomplished during 2016 to 2018 as the targets of action items set in advance.

〈Table 3-47〉 Outcomes of item, ‘Senior citizen center full of participatory spirit and energy’

(Units : Person, Center, Time)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Participants in volunteer services from senior citizen centers	6,900	6,947	7,000	7,230	7,000	7,136
Exemplary cases of successful senior citizen centres	16	16	16	16	16	16
Volunteer services	470	475	475	480	480	486

#### 4) Expanding senior’s volunteer work

- This task was planned to help the elderly maintain their social network and lead elderly lives with true joy of sharing through volunteer service in which they can harness their experience and knowledge for our society.
- Outcomes of this task are as shown on the table 3-48.
  - The outcomes that we achieved for the action item, ‘Recruiting volunteers’ were 162 persons in the year 2016, 161 persons in 2017 and 180 in 2018 and these outcomes went beyond the goals set in advance.
  - With regard to ‘places in need of volunteer work’ or ‘number of beneficiaries of volunteering,’ as there is not enough information on them, it is difficult to analyze what we accomplished.
- Regarding the task, ‘Expanding senior’s volunteer work,’ an action item of ‘Recruiting volunteers’ accomplished more than goals set in years from 2016 to 2018.



〈Table 3-48〉 Outcomes of task, ‘Expanding senior’s volunteer work’

(Units : Person, Place)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Recruiting volunteers	150	162	150	161	150	180
Finding places in need of volunteer work	–	–	–	–	–	–
Number of beneficiaries	–	–	–	–	–	–

#### 5) Promotion of senior’s social activities

- This task named ‘Promotion of senior’s social activities’ was planned to provide the elderly with opportunities of increased income and health improvement through income creation and social participation in the form of tailor-made job creation for the elderly who want to work to be well prepared for an aged society.
- The outcomes of this task are as shown on the tale 3-49.
  - The number of ‘public-interest businesses’ was 74 in the year 2016, 73 in the year 2017 and 76 in 2018, which accomplished the goals set for those three years. The number of participants in ‘public-interest businesses’ was 2,243 in the year 2016, 2,504 in the year 2017 and 2,978 in 2018, which means goals were accomplished as set for those years.
  - The number of ‘market-type business’ was 11 in the year 2016, 11 in 2017 and 16 in 2018, which means goals were accomplished as set for those years. The number of participants in ‘market-type business’ was 284 in the year 2016, 368 in the year 2017 and 485 in 2018 with which goals set were accomplished in those three years.
  - The number of ‘manpower dispatch-type business’ was 1 in the year 2016, 1 in 2017 and 1 in 2018, which means goals were accomplished as set for those years. The number of participants in this ‘manpower dispatch-type business’ was 124 in the year 2016 and 150 in the year 2017, which fell short of goals for those two years but in the year 2018, goal was

accomplished with 220 persons of participants.

- ‘The grand job fair for the elderly’ was hosted one time in the year 2016, two times in the year 2017 and 2 in 2018, which made the goals met for those three years.
- In terms of the outcomes of the task of ‘Promotion of senior’s social activities,’ the number of participants of ‘manpower dispatch-type business’ fell short of the goal in the year 2016 but the other businesses had accomplished the goals during those three years.

〈Table 3-49〉 Outcomes of Promotion of senior’s social activities

(Units : Time, Person, Case)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Public-interest business	74	74	73	73	76	76
Public-interest business	2,295	2,243	2,511	2,504	2,979	2,978
Market-type business	11	11	11	11	16	16
Market-type business	251	284	318	368	455	485
Manpower dispatch-type business	1	1	1	1	1	1
Manpower dispatch-type business	200	124	200	150	200	220
The grand job fair for the elderly	1	1	2	2	2	2

#### 6) Improving independent living condition of elderly households

- This task was planned to lay foundation of independent living of the elderly through counselling, training, job opportunity, hosting of a grand job fair, information sharing to solve the job-creation issue for the elderly.
- The outcomes of this task are as shown on the tale 3-50.
  - The task of ‘Improving independent living condition of elderly households’ was designed to be implemented at any time when it is necessary or required rather than being implemented in accordance with goals set per year.
  - The number of beneficiaries of the action item, ‘Support for

independent living condition of elderly households' was 1,285 persons in the year 2016, 2,120 persons in the year 2017 and 2,360 in 2018, which means the goals were surpassed for those three years.

- As the outcomes of an action item named, 'operation of the Carnation house for the elderly living alone to cohabit,' there was 100 persons who cohabited in that facilities in 2016, 100 persons in 2017 and 60 persons in 2018, which means goals were accomplished for three years.
- The support for independent living of the elderly households was designed to be available at any time when it is necessary or required and the outcomes appeared to surpass the goals during 2016 to 2018.

〈Table 3-50〉 Outcomes of 'Improving independent living condition of elderly households'

(Units : Time, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Support for independent living of the elderly households	at all times	at all times	at all times	at all times	at all times	at all times
Support for independent living of the elderly households	1,080	1,285	1,270	2,120	1,620	2,360
Operation of the Carnation house for the elderly living alone	55	100	55	100	60	60

#### 7) Expanding social income for the elderly

- The task, 'Expanding social income for the elderly' was planned for stable livelihood and enhancement of welfare of the elderly who are economically challenged through supporting for their elderly livelihood.
- The outcomes of the task, 'Expanding social income for the elderly' are as shown on the table 3-51.
  - Number of people eligible for Basic pension was 60,881 persons in the year 2016 and 65,901 persons in the year 2017 and 70,792 in 2018, which showed us that the goals were not met for those years.
  - Number of people benefitted from 'Hyo-love grant' was 1,008 persons in the year 2016, 1,130 persons in the year 2017 and 1,341 in 2018, which

means outcomes went beyond goals during those three years.

- Number of households benefitted from 'Hyo allowance' was 1,933 in the year 2016, 1,838 in the year 2017 and in these two years, goals were not accomplished but, in 2018 the number was 2,185 and surpassed the goal.
- With regard to this task, 'Expanding social income for the elderly', only the action item named 'Hyo-love grant' accomplished the goals set per year during three years and outcomes of 'Basic pension' and 'Hyo-allowance' fell short of their goals by year.

〈Table 3-51〉 Outcomes of 'Expanding social income for the elderly

(Units : Person, Household)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Basic Pension	72,708	60,881	78,057	65,901	81,947	70,792
Hyo-love Grant	1,000	1,008	916	1,130	916	1,341
Hyo-Allowance	2,400	1,933	2,200	1,838	2,000	2,185

8) Expanded social care service for low income elderly households

- This task was planned to help low income elderly households to lead a safe and stable livelihood through providing them with heating expenses during the winter season and help them to lead healthy lives through giving them medical support.
- Outcomes of this task are as shown on the table 3-52.
  - Number of people who got 'support of medical insurance for low income elderly households' were 20,006 in the year 2016, 19,701 in the year 2017 and 28,092 in the year of 2018. This support was done without goal set in advance.
  - Number of elderly household who are eligible for the support under basic livelihood security act and received subsidy for heating expenses during the winter season was 3,184 households in the year 2016 and 3,440 households in 2017 and 3,685 households in 2018, which means outcomes

surpassed the goals for those three years.

- With regard to this task named 'Expanded social care service for low income elderly households,' one of action item, 'support of medical insurance for low income elderly households' didn't have goals set in advance and it's hard to judge how high the accomplishment was and the number of households who are eligible for this support repeatedly went up and down year by year. The number of low income elderly households receiving subsidy for heating expenses during winter went beyond the goals during three years.

〈Table 3-52〉 Outcomes of expanded social care service for low income elderly households  
(Units : Person, Household)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Support of medical insurance for low income elderly households	-	20,006	-	19,704	-	28,092
Subsidy for heating expenses for elderly households under basic livelihood security act	3,143	3,184	3,400	3,440	3,751	3,685

#### 9) Promoting urban eco-farming for coexistence

- This task was planned to build an eco-city where people and nature can coexist in harmony through urban eco-farming and where elderly people can relax and enjoy the quality of life through urban gardening.
- Outcomes of the task, 'Promoting urban eco-farming for coexistence' are as shown on the table 3-53.
  - An action item, 'Urban eco-farm with elderly participation' accomplished the goals set in any given year in terms of farm management, account of farm management, space of farm operation.
  - In the kitchen garden program for silver generation, total 1,200 persons have participated since it started in the year 2018 with 15 times' operations.

- Practicing ‘home gardening in apartment houses’ and operating ‘a kitchen garden for healing’ was successful in accomplishing goals set for three years in terms of the number of operation and the number of participants.
- The operation of kitchen garden for healing started in year 2017 and the goals were accomplished in terms of the number of operation and the number of participants in any given years.
- The task named ‘Promoting urban eco-farming for coexistence’ accomplished all goals set in any given year during the year 2016 to 2018.

〈Table 3-53〉 Outcomes of task, ‘Promoting urban eco-farming for coexistence’

(Units : Place, Account, m<sup>2</sup>, Time, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Operation of urban eco-farm with elderly participation	3	3	6	6	5	5
Operation of urban eco-farm with elderly participation	2,000	2,000	2,301	2,301	2,560	2,560
Operation of urban eco-farm with elderly participation(m <sup>2</sup> )	213,658	213,658	342,139	342,139	339,879	339,789
Kitchen garden program for silver generation	-	-	-	-	15	15
Kitchen garden program for silver generation	-	-	-	-	1,200	1,200
Home gardening in apartment houses and operating a kitchen garden for healing	102	102	110	110	120	120
Home gardening in apartment houses and operating a kitchen garden for healing	2,000	2,210	2,000	2,160	2,000	2,400
Operation of kitchen garden for healing	-	-	52	52	84	84
Operation of kitchen garden for healing	-	-	1,500	1,560	1,862	1,862

10) Expansion of retired (or pre-retired) public officers’ social participation

- This task was planned to provide retired or pre-retired public officer with opportunity to prepare for another life where they can enjoy stable livelihood or participate in volunteer work in their society through providing them with tailor-made training program so that they can design a healthy life in the future.
- Outcomes of the task, 'Expansion of retired (or pre-retired) public officers' social participation' are shown on the table 3-54.
  - Job training for authorized public attorney were conducted one time in the year 2016, two times in 2017 and two times in 2018, which made the goals accomplished.
  - The number of participants who joined the job training for authorized public attorney was 40 in the year 2016, 139 in the year 2017 and 110 in 2018, which showed the outcomes surpassed the goals for three years.
  - The number of participants in the program of 'Half-Time life navigation' was 40 in the year 2016, 30 in the year 2017 and 30 in 2018, which said the goals set in advance were accomplished in three years.
- The goals of the task, 'Expansion of retired (or pre-retired) public officers' social participation' were accomplished during 2016 to 2018.

〈Table 3-54〉 The outcomes of task, 'Expansion of retired (or pre-retired) public officers' social participation'

(Unit : Time, Person)

Action item \ Target & Outcome	Target and Outcome					
	Year 2016		Year 2017		Year 2018	
	Target	Outcome	Target	Outcome	Target	Outcome
Job training for authorized public attorney	1	1	2	2	2	2
Job training for authorized public attorney	40	40	120	139	100	110
Half-Time life navigation	40	40	30	30	30	30

## Stage

### 1. Evaluation Plan

- In order to evaluate the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon, we conducted expert's evaluation with the detailed tasks in the 1<sup>st</sup> stage basic plan.
  - To get an evaluation result that is well organized and full of relevance, we asked some working level experts including Suwon's age-friendly city monitoring squad and those who work in the Elderly Division of Suwon local Social Security Alliance to join in this evaluation.
- To evaluate the 1<sup>st</sup> stage detailed tasks of basic plan of Suwon age-friendly city during 2016 to 2018, we set up an evaluation plan which is composed of two steps in it.
  - For the first step, we conducted a survey for evaluation of 1<sup>st</sup> stage basic plan and detailed tasks.
    - The survey was conducted for about one month from March 25 2019 to April 19 2019 and the questions of the survey were made to ask the level of satisfaction people felt about the tasks, which was operated for three years. The questions adopted 5 points Likert scale answer system.(①very unsatisfactory ↔ ⑤ very satisfactory)
    - And, to explore whether those detailed tasks need to be kept in the 2<sup>nd</sup> mid- and long-term plan of Suwon age-friendly city, the same 5 points Likert scale answer system were used for the question of the level of the tasks' necessity. (① very low ↔ ⑤ very high)
    - The closer to point five the answer is, the higher the level of satisfaction or the level of necessity to continue is.
  - For the 2<sup>nd</sup> step, FGI(Focus Group Interview) was carried out for those experts such as working level experts in Suwon's age-friendly city monitoring squad and members in the Elderly Division of Suwon local Social Security Alliance
- The feature of experts who cooperated for the evaluation of Suwon age-friendly city 1<sup>st</sup> basic plan was as shown on the table 3-55.





## 2. Evaluation of the Levels of Satisfaction and Continuity by Area

- The result of satisfaction level we found from the evaluation of the 1<sup>st</sup> stage basic plan of Suwon age-friendly city is as shown on the table 3-56.
  - We found that the point in average of the level of satisfaction per area with 1<sup>st</sup> basic plan of Suwon age-friendly city was 3.3, which showed that the outcome of implementing 1<sup>st</sup> basic plan per area was above the mediocrity.
  - Going into details, the point of 'Healthy Aging'(Mean=3.6) area was the highest one and it was followed by 'Active living environment' and 'Job opportunity' (Mean=3.3), 'Retirement plan for act II in life' and 'Vivacious Lifestyle', 'Social respect and intergenerational integration'(Mean=3.2).
- The result of evaluation on the Continuity per area of the 1<sup>st</sup> basic plan was as shown on the table 3-56.
  - We found that the point in average of the level of continuity with 1<sup>st</sup> basic plan of Suwon age-friendly city was 3.75 and it was higher than the result we got from the evaluation of the level of satisfaction.
  - Going into details, the point of 'Retirement plan for act II in life' (Mean=4.0) area was the highest one and it was followed by 'Healthy Aging'(Mean=3.9), 'Job opportunity'(Mean=3.8) 'Active living environment' (Mean=3.7) and 'Vivacious Lifestyle' (Mean=3.6), 'Social respect and intergenerational integration'(Mean=3.5).

〈Table 3-56〉 Result of evaluation on the level of satisfaction and continuity by area of the 1<sup>st</sup> stage of Suwon age-friendly city basic plan

Item	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Retirement plan for Act II in life	3.2	4.0
Active living environment	3.3	3.7
Health aging	3.6	3.9
Vivacious lifestyle	3.2	3.6
Social respect and intergenerational integration	3.2	3.5
Job opportunity	3.3	3.8
<b>Average in Total</b>	<b>3.3</b>	<b>3.75</b>

### 3. Evaluation of the Levels of Satisfaction and Continuity with the detailed tasks in the Area of 'Retirement Plan for Act II in Life'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of Retirement plan for Act II in Life is as shown on the table 3-57.
- We found that the average in total of the level of satisfaction with the detailed tasks in the area of 'Retirement plan for Act II in Life' was 3.2, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Support for social contribution activities'(Mean=3.4) was the highest one and it was followed by 'Reinforcing lifelong education for new elderly'(Mean=3.3), 'Holding government-civilian joint job fairs for baby-boomers', 'Helping baby-boomers restart their second half of life'(Mean=2.9).
- We found that the average in total of the levels of continuity with the detailed tasks in the area of 'Retirement plan for Act II in Life' was 4.0, which appeared to be at a quite high level.
  - Going into details, when we look into detailed tasks, the point of 'Helping baby-boomers restart their second half of life'(Mean=4.3)was the highest

one and it was followed by ‘Reinforcing lifelong education for new elderly’(Mean=4.2), ‘Support for social contribution activities’(Mean=4.0), ‘Holding government-civilian joint job fairs for baby-boomers’(Mean=3.7).

〈Table 3-57〉 Result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of Retirement Plan for Act II in Life

Detailed tasks of Retirement Plan for Act II in Life	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Helping baby-boomers restart their second half of life	2.9	4.3
Reinforcing lifelong education for new elderly	3.3	4.2
Holding government-civilian joint job fairs for baby-boomers	2.9	3.7
Support for Social contribution activities	3.4	4.0
<b>Average in Total</b>	<b>3.2</b>	<b>4.0</b>

- Out of various detailed tasks in the area of ‘Retirement plan for Act II in Life’, ‘Helping baby-boomers restart their second half of life’ had the highest point in the level of Continuity, of which experts analyzed the reason as follows:
  - Along with this analysis, the reason why the point of ‘Reinforcing lifelong education for new elderly’ is at a high level is also suggested as below.

***‘Helping baby-boomer restart their second half of life’***

- (A) The elderly who often visit community welfare center and senior citizen center are mostly in their 70s and more and they visit there mostly for leisure activities. On the other hand, we don’t have enough programs for baby boomers who are now in their latter part of 50s and in 60s.
- As we will have seniors with various age groups in our society, it is strongly required to prepare for the change and develop an inclusive type of plan for the future.

***‘Reinforcing lifelong education for new elderly’***

- (B) There are many aged people who are inspired by those programs run by welfare centers or welfare-related facilities and now marching for their 2<sup>nd</sup> half of life. So it is required to develop various programs of lifelong education or self-discovery for this new elderly.

*by Experts A and B during the interview on “Retirement Plan for Act II in Life”*

#### 4. Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Active Living Environment'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of Active Living Environment is as shown on the table 3-58.
- We found that the average in total of the levels of satisfaction with the detailed tasks in the area of 'Active Living Environment' was 3.3, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Continuous expansion of welfare facilities for the elderly'(Mean=3.8) was the highest one and it was followed by 'Expanding senior welfare center's function and supporting for its operation'(Mean=3.7), 'Reform of the roadside bus stop,' 'Expanding protection areas for the mobility handicapped'(Mean=3.4), 'Establishment and running residential welfare centers,' 'Mobility improvement for the mobility handicapped'(Mean=3.3), 'Building a sustainable Suwon-type village,' 'Support for promotion of green building'(Mean=3.2), 'Support for public relation activities at apartment houses', 'Increasing the number of low-floor buses'(Mean=3.1), 'Universal design application on architecture'(Mean=2.9).
- We found that the average in total of the level of continuity with the detailed tasks in the area of 'Active living environment' was 3.8, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Function expansion and operation support for senior welfare center'(Mean=4.2) was the highest one and it was followed by 'Universal design guideline application,' 'Continuous expansion of welfare facilities for the elderly'(Mean=4.0), "Increasing the number of low-floor buses,' 'Mobility improvement for the mobility handicapped,' 'Expanding protection areas for the mobility handicapped'(Mean=3.9), 'Support for public relation activities at apartment houses', 'Building a sustainable

Suwon-type village,'(Mean=3.7), 'Establishment and operation of residential welfare center,' 'Reform of the roadside bus stop'(Mean=3.6), 'Support for promotion of green building'(Mean=3.4).

〈Table 3-58〉 Evaluation of the levels of Satisfaction and Continuity with detailed tasks in the area of Active Living Environment

Detailed tasks	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Support for public relation activities at apartment houses	3.1	3.7
Establishment and running of residential welfare center	3.3	3.6
Application of universal design guideline	2.9	4.0
Continuous expansion of welfare facilities for the elderly	3.8	4.0
Expanding the function of senior welfare center and supporting for its operation	3.7	4.2
Building a sustainable Suwon-type village	3.2	3.7
Support for promotion of green building	3.2	3.4
Increasing the number of low-floor buses	3.1	3.9
Reform of the roadside bus stop	3.4	3.6
Mobility improvement for the mobility handicapped	3.3	3.9
Expansion of protection areas for the mobility handicapped	3.4	3.9
<b>Average in Total</b>	<b>3.3</b>	<b>3.8</b>

- Out of detailed tasks in the area of 'Active Living Environment', 'Expanding the function of senior welfare center and supporting for its operation' had the highest point in the level of Continuity, of which experts analyzed the reason as follows:

*'Expanding the function of senior welfare center and supporting for its operation'*

- (A) Welfare centers in Suwon city are well equipped with programs compared to other regions (about 50 programs in a year). But the number of programs that are free of charge is very small.
- Besides, while in a senior citizen center, the elderly can take rest or enjoy leisure activities, in welfare centers, on the contrary, they normally use programs there. Therefore, in order to expand the function of welfare center, we need to secure more space for it and extend its regular hours. But, practically, there are constraints of space.
- (B) Senior welfare centers are widespread and they are different each other in terms of their features and capacity to accommodate. If we want to expand their function, we need to first take measures to solve space-related or feature-related issues in advance.

*by Experts A and B during the interview on "Active Living Environment"*

5. Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Healthy Aging'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of 'Healthy Aging' is as shown on the table 3-59.
- We found that the average in total of the levels of satisfaction with the detailed tasks in the area of 'Healthy Aging' was 3.6, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Support for elderly care service'(Mean=3.9) was the highest one and it was followed by 'Support for free meal for the elderly,' 'Support for operation of home support service center for the elderly,' 'Emergency safety care service for the elderly living alone,' 'Stable management of long term care service for the elderly,'(Mean=3.8) 'Provision of visiting health care service,' 'Establishing dementia safety Center'(Mean=3.6), 'Prevention and control of chronic disease'(Mean=3.5), 'Good health and long life project' (Mean=3.2), 'Public health promotion program in traditional Korean medicine'(Mean=3.1).
- We found that the average in total of the level of continuity with the detailed tasks in the area of 'Healthy Aging' was 3.9, which showed that the outcome of implementing those detailed tasks was above the mediocrity.

- Going into details, when we look into detailed tasks, the point of 'Emergency safety care service for the elderly living alone'(Mean=4.3) was the highest one and it was followed by 'Establishing dementia safety Center,' 'Support for elderly care service,' 'Stable management of long term care service for the elderly,'(Mean=4.1) 'Prevention and control of chronic disease,' 'Support for operation of home support service center for the elderly'(Mean=4.0), 'Provision of visiting health care service,' 'Support for free meal for the elderly'(Mean=3.9), 'Good health and long life project'(Mean=3.5), 'Public health promotion program in traditional Korean medicine'(Mean=3.4)

〈Table 3-59〉 Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Healthy Aging'

Detailed Tasks	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Public health promotion program in traditional Korean medicine	3.1	3.4
Good health and long life project	3.2	3.5
Establishing dementia safety center(in Year 2018)	3.6	4.1
Prevention and control of chronic disease	3.5	4.0
Provision of visiting health care service	3.6	3.9
Support for free meal for the elderly	3.8	3.9
Support for elderly care service	3.9	4.1
Support for operation of home support service center for the elderly	3.8	4.0
Emergency safety care service for the elderly living alone	3.8	4.3
Stable management of long term care service for the elderly	3.8	4.1
<b>Average in Total</b>	<b>3.6</b>	<b>3.9</b>

- Out of detailed tasks in the area of 'Healthy Aging', 'Emergency safety care service for the elderly living alone' had the highest point in the level of Continuity, of which experts analyzed the reason as follows:



***'Emergency safety care service for the elderly living alone'***

- (A) Although this service is already in place, we need more of them to be in use so that more elderly can benefit from this service as, so far, very few elderly had the chance to use it. We expect 5G technology upgrade the quality of this service as many effort are underway now. Also, we expect the speed of expansion of this service to rise.
- (B) This service proved to play an important role in prevention of fire accident or in prevention of lonely death of the elderly living alone. As growing number of the elderly prefer this action item, we need to take measure to expand it.

*by Experts A and B during the interview on 'Emergency safety care service for the elderly living alone'*

6. Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Vivacious Lifestyle'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of 'Vivacious Lifestyle' is as shown on the table 3-60.
- We found that the average in total of the levels of satisfaction with the detailed tasks in the area of 'Vivacious Lifestyle' was 3.2, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Lifelong learning programs for the elderly befitting local community'(Mean=3.5) was the highest one and it was followed by 'Creating a city park within 6 minutes' distance'(Mean=3.4), 'Support for sport-for-all promotion', 'Distribution of excellent programs to senior citizen centers', 'Civic engagement, private-government joint governance administration(Mean=3.3), 'Cultural sharing program for the elderly'(Mean=3.2), 'Promotion of the friend-making programs for the elderly living alone', 'Beautiful senior, Silver-centered, specialized programs'(Mean=3.1), 'Supply and training of PC of hope to close digital divide', 'Operating of a social welfare information center in Suwon' (Mean=3.0).
- We found that the average in total of the level of continuity with the

detailed tasks in the area of 'Vivacious Lifestyle' was 3.6, which showed that the outcome of implementing those detailed tasks was above the mediocrity.

- Going into details, when we look into detailed tasks, the point of 'Cultural sharing program for the elderly', 'Support for sport-for-all promotion', 'Lifelong learning programs for the elderly befitting local community', 'Beautiful senior, Silver-centered, specialized programs', 'Civic engagement, private-government joint governance administration'(Mean=3.8) were the highest ones and they were followed by 'Promotion of the friend-making programs for the elderly living alone', 'Operating of a social welfare information center in Suwon' (Mean=3.6), 'Creating a city park within 6 minutes' distance', 'Supply and training of PC of hope to close digital divide', 'Environmental improvement of senior citizen centers and Distribution of excellent programs'(Mean=3.4).

〈Table 3-60〉 Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Vivacious Lifestyle'

Detailed Tasks	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Cultural sharing program for the elderly	3.2	3.8
Support for sport-for-all promotion	3.3	3.8
Creating a city park within 6 minutes' distance	3.4	3.4
Promotion of the friend-making programs for the elderly living alone	3.1	3.6
Lifelong learning programs for the elderly befitting local community	3.5	3.8
Beautiful senior, Silver-centered, specialized programs	3.1	3.8
Supply and training of PC of hope to close digital divide	3.0	3.4
Operating of a social welfare information center in Suwon	3.0	3.6
Distribution of excellent programs to senior citizen centers	3.3	3.4
Civic engagement, private-govenment joint governance administration	3.3	3.8
<b>Average in total</b>	<b>3.2</b>	<b>3.6</b>

- Out of detailed tasks in the area of 'Vivacious Lifestyle', 'Cultural sharing program for the elderly' and 'Support for sport-for-all promotion' had the highest point in the level of Continuity, of which experts analyzed the reason as follows:

***'Cultural Sharing Program for the Elderly'***

- (A) Number of the elderly and volunteers who participate in this program has been on the rise and the quality of performance is as high as the level of satisfaction the audiences has. And, among those who are aged 65 and more, physically healthy people, particularly, are interested in cultural sharing and cultural experience more than job opportunity.

***'Support for Sport-for-all Promotion'***

- (B) Growing number of people are paying attention to Sport-for-all. Particularly, the baby-boomer generation is very interested in it as they are nearing the threshold of senior citizen group, especially those who can afford it. So, it is now required to diversify sport-for-all and proactively promote necessary policies such as training instructors.

*by Experts A and B during the interview on 'Vivacious Lifestyle'*

7. Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Social Respect and Intergenerational Integration'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of 'Social Respect and Intergenerational Integration' is as shown on the table 3-61.
- We found that the average in total of the levels of satisfaction with the detailed tasks in the area of 'Social Respect and Intergenerational Integration' was 3.2, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
  - Going into details, when we look into detailed tasks, the point of 'Expansion of CCTV installation at blind spot of safety' and 'Older Person Day Festival' (Mean=3.5) were the highest ones, and they were followed by 'Reinforcement of the sense of human rights through civic education program' (Mean=3.3), 'Operating Human Salpime (Caregiver) service system to shed light on blind spot of welfare', 'Promotion of small-scaled art and cultural events' (Mean=3.2), 'Cultural heritage tourism along with theme and commentary' (Mean=3.1), 'Talk Concert to foster harmony between generations and build a happy community' (Mean=3.0), '50+ Active Senior Festival' (Mean=2.9).
- We found that the average in total of the level of continuity with the

detailed tasks in the area of ‘Social Respect and Intergenerational Integration’ was 3.5, which showed that the outcome of implementing those detailed tasks was above the mediocrity.

- Going into details, when we look into detailed tasks, the point of ‘Expansion of CCTV installation at blind spot of safety’(Mean=4.1) was the highest one, and it was followed by ‘Reinforcement of the sense of human rights through civic education program’, ‘Operating Human Salpime(Caregiver) service system to shed light on blind spot of welfare’(Mean=3.7), ‘Promotion of small-scaled art and cultural events’, ‘Cultural heritage tourism along with theme and commentary’(Mean=3.4), ‘Older Person Day Festival’, ‘Talk Concert to foster harmony between generations and build a happy community’(Mean=3.3).

〈Table 3-61〉 Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of ‘Social Respect and Intergenerational Integration’

Detailed Tasks	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Expansion of CCTV installation at blind spot of safety	3.5	4.1
Reinforcement of the sense of human rights through civic education program	3.3	3.7
Older Person Day Festival	3.5	3.3
Operating Human Dolbomi(Caregiver) service system to shed light on blind spot of welfare	3.2	3.7
Talk Concert to foster harmony between generations and build a happy community	3.0	3.3
Promotion of small-scaled art and cultural events	3.2	3.4
Cultural heritage tourism along with theme and commentary	3.1	3.4
50+ Active Senior Festival	2.9	3.3
<b>Average in total</b>	<b>3.2</b>	<b>3.5</b>

- Regarding the detailed tasks under social respect and intergenerational

integration, it is the most shared view that we should underscore the continuity for almost all detailed tasks rather than we focus on some of them.

- With regard to '50+ Active Senior Festival' and 'Talk Concert to foster harmony between generations' which got lower points, experts shared following view:

*the view on the gamut of Social respect and intergenerational integration*

- (A) Experts think that family integration is more urgent than intergenerational integration and that it is necessary to highlight the importance and value of family and communication between family members in class as it is hard to use policy measures for this issue as central and local governments don't have much to do with it.
- (B) We are already in a generation where intergenerational integration is almost impossible in terms of our mindset and social environment. The way we integrated between generations in the past is no more valid at present time and we need to make a brand new way of integration between generations.
- (C) Now, the events hosted by the City are unintentionally divided by generation groups such as senior citizens, children group or group for the young. So we need to turn our programs into more generation integrated ones so that people from different walks of life can interact each other,

*'the view on '50+ Active Senior Festival' and 'the Talk Concert'*

- (D) To promote social respect and intergenerational integration, we need to have some other long-term programs instead of one-off style events like that kind of festival or talk concert. Actually, there is no other audiences in the festival and talk concert except the elderly who perform the events themselves and those events don't have anything to do with social respect or bond of sympathy between generations.

*by Experts A and B during the interview on 'Social Respect and Intergenerational Integratio*

1. Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Social Participation and Job opportunity'

- The result of evaluation of the levels of satisfaction and continuity with the detailed tasks in the area of 'Social Participation and Job opportunity' is as shown on the table 3-62.
- We found that the average in total of the levels of satisfaction with the

detailed tasks in the area of 'Social Participation and Job opportunity' was 3.3, which showed that the outcome of implementing those detailed tasks was above the mediocrity.

- Going into details, when we look into detailed tasks, the point of 'Promotion of senior's social activities'(Mean=3.6) was the highest one, and it was followed by 'Operation of Suwon Volunteer Center', 'Expanding senior's volunteer work', 'Expanded social care service for low income elderly households'(Mean=3.5), 'Expanding social income for the elderly'(Mean=3.3), 'Senior citizen center full of participatory spirit and energy', 'Improving independent living condition of elderly households', 'Expansion of retired(or pre-retired) public officers' social participation' (Mean=3.1), 'Promotion of social enterprises, practicing virtue and bring income', 'Promotion urban eco-farming for coexistence'.
- We found that the average in total of the level of continuity with the detailed tasks in the area of 'Social Participation and Job opportunity' was 3.8, which showed that the outcome of implementing those detailed tasks was above the mediocrity.
- Going into details, when we look into detailed tasks, the point of 'Promotion of senior's social activities'(Mean=4.2) was the highest one and it was followed by 'Improving independent living condition of elderly households'(Mean=4.0), 'Operation of Suwon Volunteer Center', 'Expanding senior's volunteer work', 'Expanding social income for the elderly'(Mean=3.9), 'Promotion of social enterprises, practicing virtue and bring income', 'Expanded social care service for low income elderly households'(Mean=3.8), 'Senior citizen center full of participatory spirit and energy' (Mean=3.7), 'Promotion urban eco-farming for coexistence'(Mean=3.4), 'Expansion of retired(or pre-retired) public officers' social participation'(Mean=3.0).

〈Table 3-62〉 Evaluation of the levels of Satisfaction and Continuity with the detailed tasks in the area of 'Social Participation and Job Opportunity

Detailed Tasks	Average	
	Satisfaction (5 points scale)	Continuity (5 points scale)
Operation of Suwon Volunteer Center	3.5	3.9
Promotion of social enterprises, practicing virtue and bring income	3.0	3.8
Senior citizen center full of participatory spirit and energy	3.1	3.7
Expanding senior's volunteer work	3.5	3.9
Promotion of senior's social activities	3.6	4.2
Improving independent living condition of elderly households	3.1	4.0
Expanding social income for the elderly	3.3	3.9
Expanded social care service for low income elderly households	3.5	3.8
Promotion urban eco-farming for coexistence	3.0	3.4
Expansion of retired(or pre-retired) public officers' social participation	3.1	3.0
<b>Average in total</b>	<b>3.3</b>	<b>3.8</b>

- Out of detailed tasks in the area of 'Social participation and Job opportunity', 'Promotion of senior's social activities' had the highest point in the level of continuity, of which experts analyzed the reason as follows:



*'Promotion of senior's social activities'*

- (A) It's very regrettable that 'Promotion of senior's social activities' is carried out in a short term and one-off way. We hope that officials try to find a way to continue this action item, jumping the hurdle of budgetary constraints.
- (B) These days there is an influx of programs from governments to provide the elderly with job opportunities but they are often restricted to a certain areas and jobs, thereby ending up with increasing mere navy's work. We need to improve this situation.
- (C) No one will oppose the policies to promote senior's social activities but the wage they get from mere navy's work will not give self-esteem to those who have previously devoted themselves to volunteer work or talent donation activities. So it is necessary to establish some other policy measures to keep the momentum going for them.

*by Experts A, B and C during the interview on 'Social participation and Job opportunity'*

## Section 4. Strategy Analysis for Establishment of Mid- and Long-term Plan in the 2<sup>nd</sup> Stage

### 1. SWOT Analysis for Age-Friendly City in Suwon

- In a bid to establish the 2<sup>nd</sup> stage mid- and long-term plan of age-friendly city in Suwon, we carried out a strategic analysis of Strength, Weakness, Opportunity, Threat of this city.
  - This SWOT analysis related to the age-friendly city in Suwon was focused on those items that were explored in the evaluation of the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon.
  - Through this SWOT analysis, we can find out the internal strength to maximize and the internal weakness to reduce and the external opportunity to make best use of and the external threat to respond to for establishment the 2<sup>nd</sup> stage mid- and long-term plan of age-friendly city in Suwon.
  - The factors we came up with through the analysis of SWOT of Suwon age-friendly city are as shown on the table 3-63.

〈Table 3-63〉 SWOT Analysis of Age-friendly city in Suwon

	Strength	Weakness
	<ul style="list-style-type: none"> <li>• Basic infrastructure established through previous efforts to build an age-friendly city in Suwon</li> <li>• The willpower to enter age-friendly city group again</li> <li>• Strong leadership of the relevant organizations for age-friendly city</li> <li>• Solid co-operation between relevant divisions for mid-and long-term plan</li> <li>• Operation of monitoring squad for age-friendly city</li> </ul>	<ul style="list-style-type: none"> <li>• Residents' low awareness of age-friendly city in Suwon</li> <li>• Growing gap in the ratios of aged population by region</li> <li>• City government-led age-friendly city project</li> <li>• No index about age-friendly cities to take notice</li> <li>• No responsible department with full charge of age-friendly city</li> </ul>
Internal Environment	Opportunity	Threat
	<ul style="list-style-type: none"> <li>• Growing attention to aged society국가 across the nation</li> <li>• Establishment of the plan of Long-term care for the elderly and Community Care</li> <li>• Aging of baby-boomer generation</li> <li>• Increasing number of private sector's co-operation for age-friendliness-related projects</li> </ul>	<ul style="list-style-type: none"> <li>• Decreasing number of Working Age Population</li> <li>• Expecting an Aged Society from year 2018 and a Super-Aged society from year 2026</li> <li>• Ever increasing number of aged population and life span</li> <li>• Lowering guard against crime risk</li> </ul>
External Environment		

## 2. Strategy formed by SWOT Analysis for Age-Friendly City

- We can create strategy for establishment of the 2<sup>nd</sup> stage mid- and long-term plan based on the SWOT analysis of age-friendly city in Suwon.
- Strategies to establish the 2<sup>nd</sup> stage mid- and long-term plan for age-friendly city in Suwon can be divided into four kinds such as S-O(Strength-Opportunity) strategy, W-O(Weakness-Opportunity) strategy, S-T(Strength-Threat) strategy and W-T(Weakness-Threat) strategy.
  - Firstly, the S-O strategy combines internal strengths and external opportunities into action items, for example, ①building the age-friendliness-focused infrastructures of urban, society, livelihood, economy based on the experiences and accomplishment accumulated in the course of implementing 1<sup>st</sup> stage basic plan of age-friendly city, ② paying more attention to aged society and taking proactive policy measures to respond to aged society and prepare to form an age-friendly social environment around the city along with the growing attention to aged society across

the country, ③ establishing the 2<sup>nd</sup> stage mid- and long-term plan of Suwon age-friendly city and strengthening the willpower to join the age-friendly cities' group again ④ In order to build an age-friendly city, which residents of Suwon designed and each and every generations want to live in, age-friendliness related cases of cooperation within citizens and private sectors will be increased and monitoring squad watching age-friendly city will be in place.

- Secondly, the W-O strategy combines internal weaknesses and external opportunities into action items, for example, ① starting public awareness campaign for population aging through establishment of Suwon-type age-friendly city and providing other cities' success stories for residents of Suwon, ② making policy measures to support by region in Suwon city according to the policies of national long term care service for the elderly and community care in local society, ③ establishment of age-friendly city under the lead of people through the implementation of policies of building an age-friendly city with the help of residents of Suwon and private sectors,
- Thirdly, the S-T strategy combines internal strength and external threats into action items, for example, ① implementing policies to create jobs for the elderly and to encourage them to expand outdoor activities through combined efforts within departments related to age-friendly city affairs, ② finding causes that turn Suwon city into an aged society and constructing the safety net of sustainable safe city through age-friendly city's monitoring squad, ③ alleviate people's anxiety of crime risk through strengthening safety net of the city based on strong leadership of the related organization's leader, ④ and preparation for aged society and super-aged society, of which we are nearing the thresholds through joining age-friendly cities's group again,
- Forthly, the W-T strategy combines internal weakness and external threats into action items, for example, ① preparing aged society-related index system and gathering data to respond to an aged society and implement

mid- and long-term plan of age-friendly city, ② providing high quality administrative services from local government for ever-growing number of aged population in Suwon through expanding the responsible organizations with full charge of building the age-friendly city, ③ preparing a fair administrative assistance system which is based on the consideration of the gap in the numbers and ratios of elderly population per region

## Section 5. Conclusion

- In order to evaluate the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon, we use two kinds of evaluation systems.
  - Firstly, we evaluated the rates of accomplishments against the goals of detailed tasks of the 1<sup>st</sup> stage age-friendly city in Suwon. Secondly, we implemented the evaluation of the levels of satisfaction and continuity that experts had about the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon.
- According to the evaluation, the accomplishment rate of goals in the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon is as shown on the table 3-64.
  - In the evaluation of accomplishment rate of goals of the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon, 48 action items out of total 53 were found to accomplish the goals, appearing to reach 90.6% of achievement rate.
    - When we look into the result of evaluation by area, for 'Retirement Plan for Act II in Life' out of total four detailed tasks, two tasks were not completed and the achievement rate was 50%.
    - For the area of 'Active Living Environment', out of total eleven detailed tasks, one task was not completed and the achievement rate was 90.9%.
    - For the area of 'Healthy Aging', ten out of total ten detailed tasks were all completed, accomplishing 100% achievement rate.
    - For the area of 'Vivacious Lifestyle', out of total ten detailed tasks, one task was not completed and the achievement rate was 90.9%.

- For the area of 'Social Respect and Intergenerational Integration', eight out of total eight detailed tasks were all completed, accomplishing 100% achievement rate.
- For the area of 'Social Participation and Job Opportunity', out of total ten detailed tasks, one task was not completed and the achievement rate was 90.9%.

〈Table 3-64〉 Achievement of Detailed tasks by Area of the 1<sup>st</sup> stage Basic Plan of Age-friendly city in Suwon

Goal	Area	Detailed Task	Result
1. Creating a Social Environment to provide for retirement	Retirement Plan for Act II in Life	1-1. Helping baby-boomers restart their second half of life	Completed
		<b>1-2. Reinforcing lifelong education for new elderly</b>	Not
		<b>1-3. Holding government-civilian joint job fairs for baby-boomers</b>	Not
		1-4. To support for social contribution activities	Completed
2. Developing a healthy and active living environment	Active Living Environment	2-1. To support for public relation activities at apartment houses	Completed
		2-2. To establish and run residential welfare centers	Completed
		2-3. To follow universal design guideline	Completed
		2-4. Continuous expansion of welfare facilities for the elderly	Completed
		2-5. Expanding the function of senior welfare centers and supporting the center's operation	Completed
		2-6. Building a Sustainable Suwon-type Village	Completed
		2-7. Support for Promotion of Green Building	Completed
		<b>2-8. Increasing the number of low-floor buses</b>	Not
		2-9. Reform of the roadside bus stop	Completed
		2-10. Mobility improvement for the mobility handicapped	Completed
		2-11. Expansion of protection areas for the mobility handicapped	Completed
	Healthy Aging	3-1. Public health promotion programs in traditional Korean medicine	Completed
		3-2. Good Health and Long Life Project	Completed
		<b>3-3. Establishment of Dementia Safety Center</b>	Finished
		3-4. Prevention and control of chronic diseases	Completed
		3-5. Support for visiting health care service	Completed

Goal	Area	Detailed Task	Result
3. Supporting social Cohesion and Income Growth		3-6. Support for free meal service for elderly people	Completed
		3-7. Support for elderly care service	Completed
		3-8. Support for operation of Home support service center for the elderly	Completed
		3-9. Emergency safety care service for the elderly living alone	Completed
		3-10. Stable management of long term care service for the elderly	Completed
	Vivacious Lifestyle	4-1. Cultural sharing program for the elderly	Completed
		4-2. Support for Sport-for-all promotion	Completed
		4-3. Creating citizen's forest within six minutes' distance	Completed
		4-4. Promotion of the friend-making program for elderly people living alone	Completed
		4-5. Lifelong learning program befitting local community	Completed
		4-6. Beautiful Senior, Silver-centered, specialized program	Completed
		4-7. Supply and training of PC of hope to close digital divide	Completed
		4-8. Operating of a Social welfare information center in Suwon City	Completed
		<b>4-9. Improvement of the environmental quality of Senior Citizen Centers and distribution of excellent programs</b>	<b>Not</b>
		4-10. Civic engagement, private-government joint governance administration	Completed
3. Supporting social Cohesion and Income Growth	Social Respect and intergenerational integration	5-1. Expansion of CCTV installation at blind spot of safety	Completed
		5-2. Reinforcement of the sense of human rights through civic education program	Completed
		5-3. Holding festivities for the Day of Older Persons	Completed
		5-4. Operating "Human Dolbome(Caregiver)" service system to shed light on blind-spot of welfare	Completed
		5-5. Talk Concert to foster harmony between generations and build a happy community	Completed
		5-6. Promotion of small-scaled art and cultural events	Completed
		5-7. Cultural heritage tourism along with theme and commentary	Completed
		5-8. 50+ Active Senior Festival	Completed
	Social Participation	6-1. Operation of Suwon Volunteer Center	Completed

Goal	Area	Detailed Task	Result
	and Job Opportunity	6-2. Promotion of Social Enterprises, practicing virtue and bring income	Completed
		6-3. Senior citizen centers full of participatory spirit and energy	Completed
		6-4. Expanding senior's volunteer work	Completed
		6-5. Promotion of senior's social activities	Completed
		6-6. Improving independent living condition of elderly households	Completed
		<b>6-7. Expanding social income for the elderly</b>	<b>Not</b>
		6-8. Expanded social care service for low income elderly households	Completed
		6-9. Promoting urban eco-farming for coexistence of human beings and nature	Completed
		6-10. Expansion of retired(or pre-retired) public officers' social participation	Completed

- The result of experts' evaluation of the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon is as shown on the table 3-64.
  - For the evaluation of the levels of satisfaction and continuity, we measured the levels of satisfaction and continuity about targeted areas and detailed tasks and the questions adopted 5 points Likert scale answer system.(① very unsatisfactory ↔ ⑤ very satisfactory).
- In the evaluation of the level of satisfaction by area of 1<sup>st</sup> stage age-friendly city in Suwon, the area, 'Healthy Aging' got the point 3.6, the highest one and for the level of continuity, the area, 'Retirement Plan for Act II in Life got point 4.0, the highest one.
  - The result of evaluation showed that the average point of level of satisfaction by area was 3.3 out of a possible 5, and the average point of level of continuity was 3.25 out of a possible 5, which meant both outcomes were above the mediocrity. It is believed that all areas need to be continued in the 2<sup>nd</sup> mid- and long-term plan of age-friendly city.
  - In the evaluation of the level of satisfaction on average, the area, Retirement Plan for Act II in Life scored 3.2 and for the level of continuity, it scored 4.0, which tells us the level of satisfaction was mediocrity, while the level of continuity was high.
  - For the level of satisfaction on average, Active Living Environment scored

3.3 and for the level of continuity, 4.2. The result showed that the level of satisfaction was mediocrity, while the level of continuity appeared to be high.

- For the level of satisfaction on average, the area, Healthy Aging scored 3.6 and for the level of continuity, 3.9. The result showed that the levels of both satisfaction and continuity were above the mediocrity.
  - For the level of satisfaction on average, the area, Vivacious Lifestyle scored 3.2 and for the level of continuity, 3.6. The result showed that the levels of both satisfaction and continuity were above the mediocrity.
  - For the level of satisfaction on average, the area, Social Respect and Intergenerational Integrity scored 3.2 and for the level of continuity, 3.5. The result showed that the levels of both satisfaction and continuity were above the mediocrity.
  - For the level of satisfaction on average, the area, Social Participation and Job Opportunity scored 3.3 and for the level of continuity, 3.8. The result showed that the levels of both satisfaction and continuity were above the mediocrity
- Based on the result of evaluation of areas and their detailed tasks of the 1<sup>st</sup> stage basic plan of age-friendly city in Suwon, we removed following 11 tasks from our list of tasks for next stage plan.
- Those tasks that will not continue from the 2<sup>nd</sup> stage mid- and long-term plan of age-friendly city in Suwon are divided into three following categories:
    - Category ①: Items of which the goals were completed
    - Category ②: Items of which the achievement rates of the goals are high and at the same time when the responsible divisions can handle them as they did before without any big problem, while the levels of satisfaction and continuity of them appeared low.
    - Category ③: Items that don't have much to do with age-friendliness and scored very low in the evaluation of levels of satisfaction and continuity
    - When we selected categories ② and ③, the selecting criteria we used was



the result of evaluation on the levels of satisfaction and continuity. We selected the items that scored lower with priority and we applied a yardstick of average 3.3 for the level of satisfaction and average 3.75 for the level of continuity when regarding their scores as low or high.

- For the category ①, we have a detailed task named 'Establishment of Dementia Safety Center'.
  - This task was brought to an end as Dementia Safety Centers were installed as they were planned. When we establish the 2<sup>nd</sup> mid- and long-term plan, we need to explore some new detailed items to promote the operation of those Dementia Safety Centers already installed.
- As detailed items belonging to category ②, we have five items such as 'Support for public relation activities at apartment houses', 'Support for Promotion of Green Building', 'Reform of the roadside bus stop', 'Creating a city park within 6 minutes' distance', 'Promotion of social enterprises, practicing virtue and bring income.'
  - Those detailed tasks can serve for the whole residents of Suwon rather than for a limited number of residents so they can be handled by the related department as they were in the past instead of being assigned as detailed tasks in the plan of age-friendly city.
- As detailed items belonging to category ③, we have five items such as 'Supply and training of PC of hope to close digital divide', 'Talk concert to foster harmony between generations and building a happy community', 'Cultural heritage tourism along with theme and commentary', 'Promoting urban eco-farming for coexistence', 'Expansion of retired(or pre-retired) public officers' social participation.'
  - As these items either seems to lag behind the change of society or is one-off event or don't have much to do with age-friendly city, we need to replace them with other items befitting mid- and long-term plan of age-friendly city.
- Based on the result of evaluation on the detailed tasks by area of 1<sup>st</sup> basic plan of age-friendly city in Suwon, we came up with following items, as

shown on the table 3-65, that will not continue to exist in the next plan.  
 (Table 3-65) Tasks that next stage plan of age-friendly city in Suwon will not continue to include

Detailed tasks by area for 1 <sup>st</sup> stage basic plan of age-friendly city		Average Score		Remarks
		Satisfaction (5 points scale)	Continuity (5 points scale)	
Active Living Environment				
	To support for public relation activities at apartment houses	3.1	3.7	reassign to original department.
	Support for Promotion of Green Building	3.2	3.4	reassign to original department.
	Reform of the roadside bus stop	3.6	3.6	reassign to original department.
Healthy Aging				
	Establishment of Dementia Safety Center	3.6	4.1	Goal completed
Vivacious Lifestyle				
	Creating citizen's forest within six minutes' distance	3.4	3.4	reassign to original department.
	Supply and training of PC of hope to close digital divide	3.0	3.4	lack of age-friendliness
Social Respect and Intergenerational Integration				
	Talk Concert to foster harmony between generations and build a happy community	3.0	3.3	lack of age-friendliness
	Cultural heritage tourism along with theme and commentary	3.1	3.4	lack of age-friendliness
Social Participation and Job Opportunity				
	Promotion of Social Enterprises, practicing virtue and bring income	3.0	3.8	reassign to original department.
	Promoting urban eco-farming for coexistence of human beings and nature	3.0	3.4	lack of age-friendliness
	Expansion of retired(or pre-retired) public officers' social participation	3.1	3.0	lack of age-friendliness
Average in total		3.3	3.75	

- we carried out SWOT analysis of age-friendly city in Suwon based on current conditions of Suwon city in general, changes in age-friendly city-related conditions and environment, result of survey on current status of elderly people in Suwon city, result of survey on the level of age-friendliness in

Suwon city and result of evaluation on the 1<sup>st</sup> basic plan of age-friendly city in Suwon and the result of SWOT analysis suggests us to follow up as below:

- Firstly, using various strategies in which internal strength and external opportunity factors are harnessed and experiences of years accumulated through building an age-friendly city, Suwon city should drive proactive policies to be a pace-setter in the field of age-friendly city in preparation for a super-aged society. Also, the city should make efforts to strengthen its image of age-friendly city through the strong leadership of relevant organizations and cooperation of citizens and to build an environment for age-friendly business and service industry to grow.
- Secondly, as a strategy that comes out from the combination of internal weakness and external opportunity, the city should pro-actively implement the plan to build an age-friendly city and make a success story so that other cities can study it as a benchmark. Besides, when central government establishes senior citizen-related basic plan, the city need to deploy its administrative potentials in advance to predict how much support it can receive from the central government so that the city can reach out as many challenged elderly as possible.
- Thirdly, the city should make efforts to strengthen the cooperation framework of age-friendly city between related divisions to the point that every citizen can realize and benefit from the extended services from the city and also make efforts to establish an urban safety net in which residents can be protected around the clock through the linkage of age-friendly monitoring squad and civil society, thereby alleviating people's anxiety of crime risk.
- Fourthly, in order to build a sustainable age-friendly city, Suwon city need to prepare an index-based working system so that we can manage and control age-friendly city related data and outputs. Also the city need to strengthen related organizations responsible for age-friendly city so that quality services can be provided.