



## WHO GLOBAL NETWORK OF AGE-FRIENDLY CITIES©

### City contact details

| QUESTIONS                                    | YOUR ANSWERS  |
|--|---|
| Name of Municipality / City and Country:     | WARRNAMBOOL CITY COUNCIL<br>WARRNAMBOOL, VICTORIA, AUSTRALIA  |
| Name of Mayor:                               |   |
| Full name, role and title of contact person: | COUNCILLOR MICHAEL NEOH<br>MS VICKY MASON, DIRECTOR<br>COMMUNITY DEVELOPMENT,<br>WARRNAMBOOL CITY COUNCIL |
| E-mail of contact person:                    | vmason@warrnambool.vic.gov.au   |
| Web site address for the municipality:       | www.warrnambool.vic.gov.au  |
| Telephone and fax numbers:                   | PHONE: 61 3 5559 4800<br>FAX: 61 3 5559 4917  |

### To join the Network cities are required to commit to the following four steps:

| FOUR STEPS   |   |
|--|---|
| 1. Establishment of mechanisms to involve older people in all stages of the Age-friendly Cities (AFC) process.   |   |
| Cities are also encouraged to build partnerships with government and civil society (including non-governmental organizations and academic institutions).   |   |
| 2. Development of a baseline assessment of the age-friendliness of the city. This assessment can be flexible to take into account the diversity of cities, however at a minimum, it needs to consider each of the eight domains identified in the WHO Age-friendly Cities Guide. | <ol style="list-style-type: none"> <li>1. outdoor spaces and buildings,</li> <li>2. transportation,</li> <li>3. housing,</li> <li>4. social participation,</li> <li>5. respect and social inclusion,</li> <li>6. civic participation and employment,</li> <li>7. communication and information, and</li> <li>8. community support and health services.</li> </ol> |
| 3. Development of a 3 year city-wide action plan based on the findings of this assessment.   | It is anticipated that the action plan will link to other municipal instruments to ensure that age-friendliness becomes a core responsibility for all municipal departments.  |
| 4. Identification of indicators to monitor progress against this plan.   |   |



In addition, a letter from the Mayor and municipal administration indicating formal commitment of the municipality to undertake and/or complete the above noted four steps within the next two years is required.

|                                    |   |
|------------------------------------|---|
| This letter is attached OR.        | Yes <input checked="" type="checkbox"/> |
| This letter will be sent by (date) |   |

If any of the above steps have already been initiated and/or completed, please provide any relevant documents along with this form.

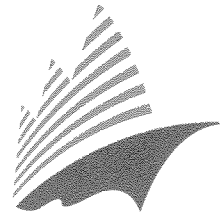
If possible, also please provide the following additional information:

| ADDITIONAL INFORMATION   | YOUR ANSWERS   |
|--|--|
| Percentage of older persons (age 65 and above) residing in the city:   | PLEASE SEE ATTACHED ACTIVE AGEING PLAN 2008-2013   |
| Any funding available to assist with this project:   | COUNCIL, STATE & FEDERAL GOVERNMENT CONTRIBUTION TOWARDS RELATED WORKS & PROJECTS.   |
| Other related projects currently being planned or implemented in the city that specifically target older people: | SIGNIFICANT INITIATIVES UNDERWAY INCLUDING: THE INTRODUCTION OF THE ACTIVE SERVICE MODEL IN COMMUNITY CARE; COMMUNITY PROGRAMS & EVENTS. |
| Local institutions and partners that are or may be involved in this project:                                     | GOVERNMENT & NFP SECTOR SERVICE PROVIDERS; PRIVATE SECTOR; HEALTHY AGEING PARTNERSHIPS.  |

Please complete and return this form to:

**THE WHO AGE-FRIENDLY CITIES SECRETARIAT**

Mrs Charlotte Wristberg  
 World Health Organization  
 Department of Ageing and Life Course (ALC)  
 Avenue Appia 20  
 1211 Geneva 27  
 fax: +41 22 7914839  
 wristbergc@who.int



WARRNAMBOOL  
CITY COUNCIL

15 October 2010

**Mrs. Charlotte Wristberg  
World Health Organisation  
Department of Ageing and Life Course (ALC)  
Avenue Appia 20  
1211 Geneva 27  
SWITZERLAND**

Dear Mrs. Wristberg,

**RE: Registration of the City of Warrnambool, Victoria, Australia with the WHO Global Network of Age-Friendly Cities**

Please find attached an application form for the registration of the City of Warrnambool with the Global Network of Aged Friendly Cities.

Also attached is the Active Ageing Plan for Warrnambool 2008-2013 which outlines the commitment of Council to provide an age-friendly environment with specific actions around the implementation of the WHO Age Friendly Checklist in key areas.

As a result of this Plan Council has established a Working Party of community members who are determining priorities and the means by which progress can be benchmarked and measured. This Working Party has community membership drawn from a range of backgrounds and disciplines including health, social sciences, engineering and the private sector. All domains identified in the checklist have been given consideration in this process.

Over 83% of the recommendations included in the Active Ageing Plan have been completed across physical, built and natural environment; social environment; and the economic environment.

This community Working Party and Council is committed to identify priorities within Council's purview and undertake rigorous evaluation of progress towards these goals as part of a 3 year city-wide action plan. The City of Warrnambool will benefit greatly from being part of the global network and be able to share ways to ensure the provision of a natural, built, social and economic environment which is welcoming to all people, regardless of age.

Council would be pleased to provide any further information required in support of this application.

Yours sincerely,

  
**Cr Michael Neoh**  
Mayor Warrnambool City Council