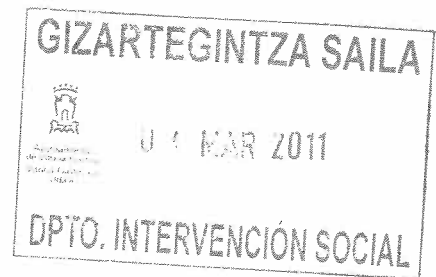




*El Alcalde de Vitoria-Gasteiz*  
*Vitoria-Gasteizko Alkatea*

Mrs Charlotte Wristberg  
World Health Organization  
FCH/ALC  
Main Building  
Avenue Appia 20  
1211 Geneva 27  
Switzerland



Vitoria-Gasteiz, 10<sup>th</sup> February 2011

Dear Charlotte,

At the Ordinary Session of the City Council of Vitoria-Gasteiz held on 24<sup>th</sup> April 2009, the motion was approved for the city to join the WHO Global Network of Age-friendly Cities.

I am therefore writing to advise you of the formal commitment taken by the City Council towards implementing the following procedure within the next 2 years:

1. Establishment of mechanisms to involve older adults throughout the Age-friendly City (AFC) process.

This will be undertaken in cooperation with both governmental authorities and civil society (including non-governmental organisations and academic institutions).

2. A baseline assessment of the age-friendliness of the city. This assessment will take into account each of the eight domains identified by the WHO in its Global Age-friendly Cities Guide.

- Outdoor spaces and buildings,
- Transportation,
- Housing,
- Social participation,
- Respect and social inclusion,
- Civic participation and employment,
- Communication and information; and
- Community support and health services.

3. Development of a 3-year city-wide plan of action based on the assessment findings.



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*Vitoria-Gasteizko Alkatea*

It is anticipated that the plan of action will also involve other municipal agencies, thereby ensuring that the city's age-friendliness becomes a basic responsibility of all municipal departments.

4. Identification of indicators to monitor the progress of this plan.

Yours sincerely,



*Patxi Lazcoz Baigorri*  
Mayor of Vitoria-Gasteiz  
Patxi Lazcoz Baigorri